

2022 Donor Impact Report



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Acknowledgements

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Who we are

UNHCR, the UN Refugee Agency, protects people forced to flee their homes because of conflict and persecution.

What we do

We are in the field in over 130 countries, saving lives, protecting rights, and helping build better futures.

Why we matter

Every year, millions of children, women, and men are forced to flee their homes. We are the world's leading organization dedicated to supporting them.

Introduction

As we reflect on the events of 2022, we cannot help but be grateful for your unwavering support that enabled us to respond to the unprecedented challenges that we faced.

The year began with a relative calm after the pandemic, but soon escalated into a storm of humanitarian crises.

The Ukraine-Russia war displaced over 8 million people, triggering an economic tsunami with ripple effects felt globally.

Globally, the number of forcibly displaced people surpassed 100 million, with factors such as flooding in Pakistan and Nigeria and the protracted crisis in Lebanon contributing to this number.

In Africa alone, the number of people forced to flee both internally and across borders reached over a staggering 38 million due to conflict and worsening climate change. The Horn of Africa experienced the worst drought in 40 years, while the Sahel region was plagued by flooding, exacerbating the already precarious displacement situation.

Uganda dealt with an Ebola outbreak and an influx of refugees from the Democratic Republic of the Congo, while Mozambique nearly reached the one million mark for refugees and internally displaced persons.

Despite these immense challenges, thanks to your support, we were able to provide lifesaving aid to those most in need across the world. Thank you for partnering with us on this journey.



36 Million Solutions - Africa Private Sector Forum on Forced Displacement



In December 2021, UNHCR, in partnership with the Amahoro Coalition, the Government of Rwanda, and the Africa Entrepreneurship Collective, hosted the inaugural Africa Private Sector Forum on Forced Displacement named "36 Million Solutions." This African-led initiative brought together private sector leaders to promote economic inclusion and raise funds for refugees and displaced persons across Sub-Saharan Africa.

The event, attended by over 1,000 individuals, including refugee representatives, African business leaders, philanthropists, humanitarian actors, celebrity supporters, and government officials, generated over USD 4 million in financial and non-financial pledges.

ONE YEAR ON

In 2022, UNHCR Private Sector Partnerships Africa raised USD 1.5 million from corporate and individual donors. In addition, UNHCR engaged over 20 partners to implement their pledges made at the 36 Million Solutions Forum. Some of the partners include CarePoint (formerly known as Africa Health Holdings), Canaan Group, and Safaricom.

Spotlights on Africa private sector partners throughout this report provide more details.

The Year 2022







January

February

March

Brutal winter in the Middle East continues, <u>leaving 3.4 million</u> refugees and displaced people in Egypt, Iraq, Jordan, Lebanon, and Syria in dire need of winterization aid. UNHCR and partners provide shelter, supplies, and cash assistance to over 1.85 million people in the region during the coldest months of the year, where some have been displaced for 11 consecutive winters.

On 24 February, Russia invades Ukraine. Across the coming year, over a third of the country's population is forced to flee their homes. UNHCR and its partners launch an immediate response that reaches 4.75 million people in Ukraine through a wide range of urgent economic, psychosocial, protection and shelter assistance, as well as thousands of refugees from Ukraine across Europe.

Tropical Storm Gombe devastates Mozambique after making landfall on 11 March, causing flooding, destroying homes, and displacing over 380,000 people in Nampula province. This disaster compounds existing challenges in Mozambique, including ongoing violence in Cabo Delgado province, which has forced 24,000 to flee in 2022. UNHCR quickly assesses needs and mobilizes essential supplies and services.







April

More people, including
Venezuelans, are risking their
lives crossing the perilous

Darien Gap in search of safety
and stability. By the year's end, a
one-fifth of the world's forcibly
displaced are in the Americas
and three-quarters of refugees
and migrants from Venezuela.
UNHCR works closely with host
country governments, local
partners and the private sector
to meet the most critical needs
of displaced Venezuelans and
advocate for their rights.

May

Intense fighting continues in the Democratic Republic of the Congo (DRC), forcing tens of thousands to flee their homes. Displaced people struggle to find shelter, basic household items, and access to food and clean water. With 5.8 million internally displaced people, the DRC is home to the largest internal displacement situation in Africa, UNHCR and its partners lead shelter. protection and camp coordination efforts, with a focus on the needs of women, children and the elderly.

June

South-eastern Afghanistan is hit by a <u>deadly earthquake</u> – the worst to hit the country in 20 years. This is yet another burden after <u>four decades</u> of conflict and instability in Afghanistan have left millions of people on the brink of hunger and starvation. In response, UNHCR and its partners deliver urgent supplies, repair shelters and construct hundreds of earthquake-resilient houses.

SPOTLIGHT ON AFRICA PRIVATE SECTOR PARTNERS



Canaan Group

We express our deepest appreciation to Canaan Group of Companies for their generous donation of USD 20,000 to fund education programmes in Africa.







July

August

September

Unrelenting rainfall and flooding devastate refugee villages and host communities in Pakistan. At least 7.9 million people are displaced, with 80 of Pakistan's 171 districts inundated, killing more than 1,700 people. In September 2022, UNHCR team deliver more than 10,000 metric tons of supplies through over 300 truckloads and 23 airlifts. We continue working alongside government and local partners for long-term recovery and rehabilitation efforts.

Five years have passed since the mass exodus of Rohingya refugees fleeing brutal violence in Myanmar. Today, there are over 952,000 Rohingya refugees in the sprawling camps of Cox's Bazar District – 52 percent of whom are children. Unfortunately, the situation has become protracted, with a growing funding gap and increasing desperation due to waning attention from global headlines. UNHCR teams work tirelessly, providing health care, water and sanitation, environmental protection, and education.

An Ebola outbreak in <u>Uganda</u> is exacerbating the already dire humanitarian situation as refugees from <u>South Sudan</u> and the <u>DRC</u> seek safety in the <u>country</u>. Uganda is one of <u>UNHCR's most underfunded</u> operations. At the end of 2022, voluntary donations to programs in Uganda were only 46 percent of what was needed.







October

November

December

A humanitarian catastrophe continues in Yemen as a peace deal expires, throwing millions into life-threatening turmoil. Yemen is severely underfunded, with 4.5 million internally displaced and at least 21.6 million people requiring humanitarian support and protection. UNHCR offers life-saving cash assistance and community-based legal and psycho-social programs, but funding limits outreach.

The Horn of Africa is facing the worst drought in 40 years, as millions from Somalia, Ethiopia and Kenya struggle to survive amid scarce water resources, hunger and conflict. UNHCR is responding by delivering emergency shelter, water, and sanitation services, and working with health facilities to provide nutritional assistance and medical treatment.

Although the number of people displaced reaches a historic high of 103 million in 2022, there is also a surge in support for refugees, displaced and stateless people worldwide. Private donations to UNHCR exceeds USD 1 billion for the first time, providing flexible funding to address various humanitarian crises. As needs continue to grow - UNHCR estimates that 117.2 million people forced to flee may require support in 2023 – the support and generosity of the private sector and individual donors is more important than ever.

SPOTLIGHT ON AFRICA PRIVATE SECTOR PARTNERS



Daystar Christian Centre

In June 2022, UNHCR's partner in Nigeria, Daystar Christian Centre, made a generous donation of USD 36,000 towards UNHCR's emergency response efforts in Ukraine. Our deep appreciation to all your continued commitment to help us provide critical relief and assistance to forcibly displaced communities.



Situation and UNHCR's response

As the invasion of Ukraine started in February 2022, millions of people were forced to flee their homes due to the ongoing violence. One year later, the situation has worsened, with over 5.3 million people displaced within Ukraine and 8 million refugees seeking shelter elsewhere.

The conflict has resulted in one of Europe's largest refugee crises in decades, leaving at least 17.6 million people in desperate need of humanitarian assistance.

To address this crisis, UNHCR has been working alongside government authorities and local partners to provide lifesaving aid to those affected by the conflict. With over USD 640 million in private-sector support, UNHCR has been able to deliver urgent assistance to those who have lost their homes and belongings due to the ongoing violence.

UNHCR's response has focused on protecting people from the ongoing effects of war, and the extreme vulnerabilities that arise.

We provided counselling, psycho-social support, and supplies such as thermal blankets, heaters, hygiene items, kitchen sets, mattresses, and warm clothing to those in need.

Thanks to your generosity, cash assistance has been provided to over one million people to meet their most pressing needs, and winterization assistance has been prioritized for over 1.5 million people, including shelter and supplies.

UNHCR has repaired over 18,000 homes and opened temporary collective sites for thousands of people to find safety and warmth, and we have provided generators to facilities across the country.

UNHCR's response extends beyond Ukraine to support refugees in other countries, helping them access

education, health care, and

jobs until they can return home.

SPOTLIGHT ON AFRICA PRIVATE SECTOR PARTNERS



Bolt Nigeria

In March 2022, Bolt Nigeria, a subsidiary of Bolt Operations OÜ, donated EUR 1 million to UNHCR to respond to the Ukraine emergency situation to assist Ukrainians who have been forced to flee their homes, and host communities in neighboring countries. We greatly appreciate Bolt Nigeria's generous contribution.

Impact numbers

Emergency assistance provided between 24 February 2022 through 23 February 2023, with your support:

In Ukraine:



4.75 million

have been provided assistance



1.56 million

people have been provided with winterization assistance, exceeding UNHCR's target by 150 percent.



106 generators

have been delivered to 'invincibility points' and collective sites to help over 252,000 people stay warm and connect with their loved ones



717

humanitarian convoys reached more than 652,000 people



1.1 million

people have received cash assistance to take care of urgent needs



1.9 million

people have been provided non- food items



1.3 million

people have received protection assistance, including psychosocial support and legal aid

In neighbouring countries hosting Ukrainian refugees:



476,000 people

have received cash assistance in Bulgaria, Poland, the Republic of Moldova, Romania and Slovakia



315,000 winter relief items

including blankets, mattresses and warm clothes – have been delivered to refugees in Bulgaria, Hungary, Poland, the Republic of Moldova and Romania



Blue Dot Safe Space, Protection and Support Hub





39 Blue Dot centers

in eight countries have helped people with protection information, counselling as well as orientation and referral to child care, medical services, legal aid and other support

SPOTLIGHT ON AFRICA PRIVATE SECTOR PARTNERS



Fountain of Life Church

The Fountain of Life Church donated USD 7,000 to support UNHCR in assisting internally displaced persons affected by the conflict in Nigeria. Thank you for your donation!



Situation and UNHCR's response

The Horn of Africa drought has left millions of people in Ethiopia, Somalia, and Kenya facing critical food and water shortages.

Thanks to your generous support, UNHCR has been able to provide life-saving assistance to those who need it most.

In Ethiopia, your donations have helped UNHCR to support over one million people, including refugees and internally displaced persons (IDPs), with emergency relief items, clothing, water trucking.

Additionally, we have conducted drought assessments, provided nutrition supplements, and responded to a measles outbreak affecting drought-affected communities.

Your donations have also enabled UNHCR to extend water services to over 50,000 IDPs and host communities in the Somali region.

In Kenya, your support has enabled UNHCR to assist 257,000 people, including refugees and host community members, with emergency relief items, shelters, and latrines.

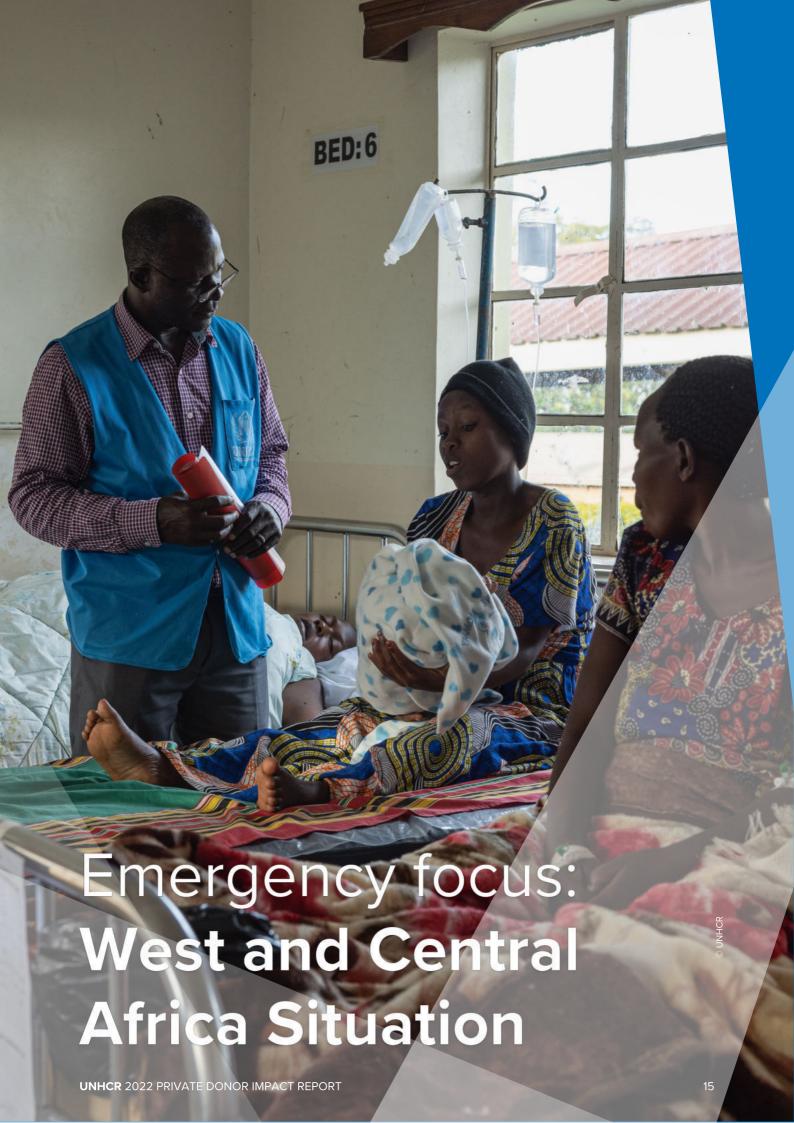
We have also provided water through trucking to the host community villages and supported long-term solutions such as training and resources for farmers and installation of water harvesting and storage systems.

SPOTLIGHT ON AFRICA PRIVATE SECTOR PARTNERS



Safaricom

Safaricom's donation of USD 5,000 in cash and in-kind support for our World Refugee Day Charity Golf Tournament, along with their partnership with UNHCR Africa for the #BongaForLife campaign, demonstrates a deep commitment to supporting refugees and IDPs in Kenya. The #BongaForLife campaign raised USD 52,686, to provide access to education and livelihood programs for refugees in Kenya.



Situation and UNHCR's response

In 2022, West and Central Africa experienced devastating floods that brought new threats and uncertainties to millions of people who were already facing challenges.

The floods, triggered by heavy rainfall, have caused widespread damage and displacement in countries including Nigeria, Niger, Chad, and Cameroon.

These countries were already facing numerous challenges, including poverty, food insecurity, and a cholera outbreak. However, with your support, we were able to respond with urgency and care to the needs of affected populations. Through our partnership with the Government of Nigeria and other humanitarian partners,

including the National
Emergency Management
Agency (NEMA), we were able
to provide food, non-food
items, and clean drinking
water to those affected.

We also worked to address the root causes of the crisis by supporting efforts to increase climate resilience and preparedness in the region, as well as addressing underlying issues of poverty and food insecurity.

With the help of supporters like you, we were able to respond to the needs of flood-affected communities in West and Central Africa. The generosity from our donors allowed us to scale up our response and reach more people in need.

We are grateful for your trust and commitment to supporting vulnerable communities.





am LuQuLu





#DoltLuC ' ' 'Qu #One

#Dolt



LuQuLuQu LuQuLuQu

The Movement in 2022

In November 2017, UNHCR launched the LuQuLuQu campaign, a collaborative effort with prominent African personalities and companies to promote the principles of sharing resources and responsibility for one another, in support of the displaced people in Africa.

The LuQuLuQu Movement is the leading UNHCR advocacy and public engagement initiative in Africa, drawing on the African philosophy of "Ubuntu," "Ujamaa," or "yi bi ma," which embodies the spirit of sharing resources and caring for one another.

With over 38 million people forced to flee in Sub-Saharan Africa, LuQuLuQu is a movement that changes the narrative of the African refugee and displaced person.

We recognize how we can invest in the lives of people who have lost everything in their plight to flee to safety and, and in doing so how they, in turn, can become strong contributing members of our community.

The movement underscores the importance of togetherness, interdependency, and oneness, recognizing that we are as vulnerable as the most vulnerable among us.

Through this movement, we aim to showcase the incredible stories of courage, hope, perseverance, and resilience of refugees and displaced persons in Africa.

In 2022, our UNHCR LuQuLuQu Champions led the way in rallying support for those forced to flee their homes in Africa. Their support and commitment to amplifying UNHCR's voice across the continent.

In the following pages is a spotlight of what our UNHCR LuQuLuQu Champions were able to do throughout the year.

LuQuLuQu Champions support charitable giving during Ramadan in Nigeria



During Ramadan, 2Baba, UNHCR Goodwill Ambassador and LuQuLuQu Champion lent his voice to call for support for internally displaced Nigerians.

He attended the UNHCR Ramadan Fundraising Iftar in Lagos alongside Judith Audu, UNHCR High Level Supporter, and Ali Nuhu, UNHCR celebrity supporter where they all spoke compassionately about the role the Muslim community in Nigeria can play in helping fellow Nigerians who have been forced to flee. With their help, the Iftar raised USD 22,000 in donations and pledges.

Africa Day: Raising awareness of people forced to flee in Africa





In celebrating Africa Day, Mercy Masika, Leanne Manas, 2Baba, Nikki Samonas, Pinky Ghelani and Amina Abdi, all UNHCR celebrity supporters and LuQuLuQu Champions took to social media to support the plight of people forced to flee across Africa.

LuQuLuQu celebrates World Refugee Day across Africa

For World Refugee Day, our LuQuLuQu Champions came out in full force, speaking at events, participating in panels, performing live, and meeting with diverse communities across Africa to raise awareness and support for people forced to flee in the continent.

In Kenya, Mercy Masika, UNHCR Goodwill Ambassador and LuQuLuQu Champion alongside Collins Injera and Lavin Asego, UNHCR celebrity supporters and LuQuLuQu Champions brought energy, laughter, and passion to UNHCR's inaugural Charity Golf Tournament in Nairobi. Mercy spoke about her experience meeting with refugee mothers and daughters in Kakuma refugee camp in Kenya and encouraged Kenyans to help rebuild the lives of refugees by supporting education and livelihood programs.







Notable sponsors of the World Refugee Day Charity Golf Tournament include Moran Publishers, World Navi, and United Bank for Africa (UBA). Click here to read the Golf Tournament magazine.

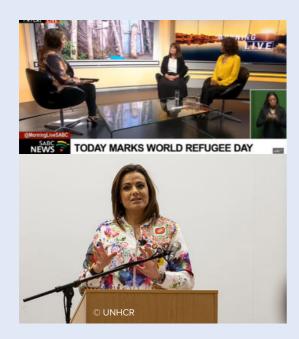
In South Africa, Ayanda Makayi, UNHCR LuQuLuQu High Level Influencer, attended the Judo for Peace World Refugee Day event where he spoke about the importance of sports and social cohesion programmes.

"It's easy to identify that there's love in the room, there's respect in the room, there's camaraderie in the room, and at no point did we ask each other — where are you from, or what country are you from... but instead, we embrace each other, and this is the kind of country and the kind of world we want to build." - Ayanda



Leanne Manas, UNHCR Goodwill Ambassador and LuQuLuQu Champion, moderated a panel discussion on safe access to countries of asylum for refugees at the University of Pretoria. The discussion was organized in partnership with UNHCR's Regional Bureau for Southern Africa and the Centre for Human Rights.

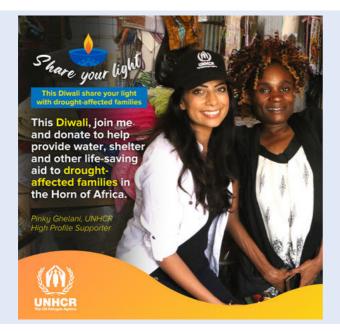
She also hosted a special SABC news segment on the unique needs of refugees on World Refugee Day, interviewing Joan Allison, UNHCR Head of External Engagement, and Sandra Zaca, a former refugee from the Democratic Republic of Congo and 2021 Mrs. South Africa finalist.



In Ghana, Giovani Caleb, UNHCR High Profile Supporter, and LuQuLuQu Champion shared an inspiring speech about supporting vulnerable communities at the World Refugee Day event held at the Ampain refugee camp. In Accra, Adjetey Annan, and Abrantie the Gentleman, UNHCR High Profile Supporters and LuQuLuQu Champions, met with prospective donors at the Accra Mall and highlighted the value of helping people forced to flee.







Sharing the light with refugees for Diwali in Kenya

Pinky Ghelani, UNHCR High Level Supporter and LuQuLuQu Champion spearheaded efforts to support drought-affected families in the Horn of Africa during Diwali.

Pinky drew attention to the critical needs of drought-affected families – including the need for water, shelter and other life-saving assistance.

During Diwali the Kenyan Asian community learned more about the work of UNHCR and partnering to support refugees and displaced communities in Kenya and the region.

Uplifting the plight of refugee women in Ghana

Nikki Samonas, UNHCR Goodwill Ambassador and LuQuLuQu Champion donated sanitary material to UNHCR during a round table discussion with UNHCR and women business leaders in Ghana.

During the roundtable, Nikki spoke about her passion for supporting the plight of refugee women.

From the event, Tracy Owusu-Addo, Founder of BRAVE Connect Ghana and Director of Sarkodie Foundation, committed and later organized the participation of refugee women in a training on recycling and upcycling electronic waste material, hosted by her foundation, BRAVE Connect.



LuQuLuQu supports the #IBelong campaign to end statelessness in South Africa

Donovan Goliath, UNHCR High Profile Supporter and LuQuLuQu Champion, facilitated a panel discussion at the Statelessness Art Competition and awards ceremony held in Johannesburg, marking the 8th anniversary of the #IBelong campaign.

Raising the alarm on Mozambique

Leanne Manas, UNHCR Goodwill Ambassador and LuQuLuQu Champion visited Mozambique with the South Africa Broadcasting Corporation (SABC).

During her week in Mozambique, Leanne hosted six live stream episodes on SABC, shedding light on a country gravely affected by continuous cyclones and violence in the north of the country.



LuQuLuQu Champions help launch #BongaForLife Campaign in Kenya



At the end of the year, LuQuLuQu Champions helped launch #BongaForLife, a campaign that allows Safaricom customers in Kenya to donate their loyalty points to help drought-affected families in Kenya.

On hand to participate, speak and support the launch were LuQuLuQu Champions, including Mercy Masika, UNHCR Goodwill Ambassador, Dr. King'ori, UNHCR High Profile Supporter, Pinky Ghelani, UNHCR High Profile Supporter, as well as celebrity supporters Lynn Ngugi, Collins Injera, Maureen Kunga, and Wambui Ngugi from musical group Elani.

Cash assistance

UNHCR recognizes that forced displacement can have devastating impacts on individuals and families, including the loss of income and the inability to provide for basic needs. In response, UNHCR has implemented cash-based interventions to provide critical support to refugees and displaced persons. This approach allows individuals to prioritize their most pressing needs,

whether it be warm clothing during the winter months or essential household items to improve their living conditions. Cash assistance gives vulnerable people a sense of dignity and control during an otherwise uncertain time, while also supporting local economies. UNHCR's cashbased interventions are particularly essential during critical periods such as winter,

sudden emergencies or prolonged humanitarian crises UNHCR's cash-based interventions are particularly essential during critical periods such as winter, sudden emergencies, or prolonged humanitarian crises. This approach is an efficient and effective way of providing support to people who have lost everything and need urgent assistance.



more than 10 million

persons receiving cash assistance



80% of recipients accessed cash through digital means



32% recipients accessed cash through banking or mobile money platforms

USD977 Million

cash assistance

reached people



more than

100+

operations with UNHCR cash assistance

Countries

with the largest cash assistance operations:

- Ukraine
- Moldova
- Poland
- Iraq
- Lebanon
- Yemen
- Jordan
- Romania
- Afghanistan
- Egypt



77 countries

conducted Post-Distribution
Monitoring (PDM)



90%

of cash recipients who were interviewed responded that this assistance helped improve their living conditions and well-being



Emergency Supplies

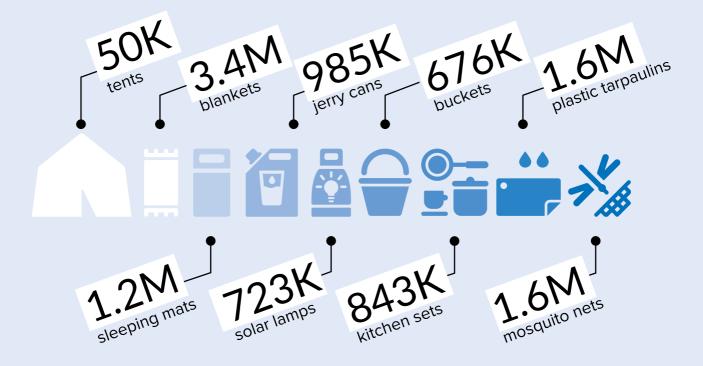


When families are forced to flee their homes, they often leave everything behind and arrive at their destination with nothing. Through the support of our caring donors around the world, UNHCR is able to procure essential household, hygiene, and shelter items from our suppliers and keep them stocked in regional

warehouses. These warehouses are part of our global logistics and supply chain, which is designed to deliver urgent relief items in the critical first days of an emergency. In 2022, our teams shipped millions of essential supplies from our global warehouses or through

our suppliers to new emergencies and on-going operations around the world.

These items, worth USD 37 million, are intended to serve up to 25 million people and include:



UNHCR's team

One of UNHCR's biggest strengths is the commitment, compassion and expertise of our staff. We are a global team of specialists – from protection officers and logisticians to health professionals and engineers, to a large array of other skilled roles. Across dozens of roles

and responsibilities, we share a world-changing goal: to serve and help improve the lives of people forced to flee their homes. Since emergency response is one of our biggest priorities, dozens of team members are constantly poised to deploy within 72 hours to any location in the world where they're needed. The support of our donors helps maintain that preparedness and quick action, which helps save lives and provide urgent assistance.



20,133
people in UNHCR's
total workforce



140 countries in which we're located



162
nationalities within total workforce



91% of team members serve in field operations



72% of team who serve within the countries where they're from

2022 Donor Spotlight

Meet some of our amazing supporters!

Each year our community of supporters expands with generous and inspiring individuals from across Africa. Here is a snapshot of some of our remarkable donors sharing what motivates them to support UNHCR's life-saving work.



"As the General Manger for Administration of Mega Plaza in Lagos, I am proud of the fact that Mega Plaza provides probono space for UNHCR as an act of kindness to refugees and internally displaced people in Nigeria. Our partnership with UNHCR through this pro bono space is a show of appreciation and contribution to supporting a better shared humanity while ensuring we fulfil our corporate social responsibility. My message to refugees and internally displaced people is that will always be here for you."

Name: Amaka Obinna-Kalu

Location: Nigeria

"I am the CEO of Critical Ideas Inc. Ltd. (Chipper Cash Ghana), a remittance company committed to empowering people to send money across borders at accessible rates. From a young age, I have always appreciated the positive impact of charitable organisations and as a result, I choose to make this one of my reasons for facilitating cross-border payments. When the earthquakes hit Türkiye, I found it extremely devastating. I donated to UNHCR to help provide life-saving assistance on the ground because I believe it is important for us as people, wherever we are, to assist and make a difference when tragic events occur."

Name: Dion Jon Taylor Samson

Location: Ghana





"Extending a hand of support to a suffering individual is being human. I donate through UNHCR because the impact of what they do with the donation can be seen and felt in the field locations. It's our responsibility to share the little resources that we have with our fellow brothers and sisters who are displaced for whatever reason, as that's what defines us as Africans and sharing is caring. My message to refugees and displaced persons is that although we may not be with you in refugee camps to fully understand your pain, you are always in our hearts and minds."

Name: Ruth Njoroge Location: Kenya

"Supporting refugees who are forced to flee their homes is an important humanitarian responsibility I have taken up myself, reason being that these people flee their home countries for several reasons that cut across - from being persecuted and targeted for their religious, political, ethical, sexual orientation or an humanitarian crisis (such as famine, flood, earthquakes, etc.) or lack of basic needs and amenities (such as water, food, healthcare) or lack of safety and they are exposed to all manner of threats or actual violence, etc. and must have lost their loved ones, their homes and have suffered significant trauma.

So by supporting them in my little way, I am giving them hope to survive and live again and have new beginnings."

Name: Oseni-Fatai Olumuyiwa Folayemi Location: Nigeria





"The reason I have chosen to donate monthly to UNHCR for close to four years is because I feel deeply for people, particularly children, who have been forced to leave their home because of conflict. I think that if you give to those in need, you give back to God and I believe that's what we should all be doing.

If I could give one message to refugees, it would be to never, ever stop believing."

Name: Michelle Joseph Location: South Africa















