Schedule 12 Appendix B - Sites and Supported Locations
Cross Functional and ITIL Services

to

Request for Proposal
for the
Provision of IT Infrastructure Operations
and Managed Workplace Services
[UNHCR RFP/2018/1068]
(the “RFP”)

effective _____ 2018

between

The Office of the United Nations High Commissioner for Refugees

and Contractor

| Column Title | Description |
|---|---|
| Duty Station Code | See Site Code worksheet |
| Support Location / City | City |
| Country | Country |
| Region | Geographic Region |
| Estimated End User Count | Approximate count of Users at the site |
| On-site Support | Contractor on-site presence |
| Data Center Platform and Network | Data Center Server, Storage, Backup and Network support services provided |
| HQ LAN | HQ Network support services provided |
| Server | Server support services provided |
| Network (Data) | Network support services provided |
| Network (Voice) | VoIP support services provided |
| End User Devices | Desktop support services provided |
| Service Desk | Global Service Desk support for all users |

| Code | Description |
|---|---|
| Column B | Duty Station Code Naming Convention: first 3 letters = country code / last 2 letters = site code within Country |
| Columns F to Q | Support Tower Designations |
| √ | Location handed over to Contractor support for specified service tower |
| HQ | Headquarters |
| APAC | Asia Pacific Region |
| MENA | Middle East and North Africa Region |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | SWIGE | Geneva HQ | Switzerland | HQs | 951 | √ | | √ | √ | √ | | √ | √ |
| 2 | SWIGE | Datacenter Safehost Geneva | Switzerland | HQ Data Centre | 951 | √ | √ | | √ | √ | | | |
| 5 | HUNHQ | Budapest Service Centre | Hungary | HQs | 604 | √ | | √ | √ | √ | | √ | √ |
| 70 | DENCO | Copenhagen | Denmark | HQs | 195 | √ | | | √ | √ | | √ | √ |
| 179 | AFGBA | Bamyan | Afghanistan | APAC | 7 | | | | | √ | √ | | √ |
| 129 | AFGHE | Herat | Afghanistan | APAC | 24 | | | | √ | √ | √ | √ | √ |
| 125 | AFGJA | Jalalabad | Afghanistan | APAC | 37 | | | | √ | √ | √ | √ | √ |
| 104 | AFGKA | Kabul | Afghanistan | APAC | 127 | | | | √ | √ | √ | √ | √ |
| 145 | AFGKD | Kandahar | Afghanistan | APAC | 17 | | | | √ | √ | √ | √ | √ |
| 217 | AFGKH | Khost | Afghanistan | APAC | 20 | | | | √ | √ | √ | √ | √ |
| 346 | AFGKU | Kunduz | Afghanistan | APAC | 8 | | | | | √ | | | √ |
| 118 | AFGMA | Mazar-I-Sharif | Afghanistan | APAC | 32 | | | | √ | √ | √ | √ | √ |
| 159 | ALBTI | Tirana | Albania | EUROPE | 19 | | | | √ | √ | | √ | √ |
| 18 | ALGAL | Algiers | Algeria | MENA | 24 | | | | √ | √ | √ | √ | √ |
| | ALGAW | Awserd | Algeria | MENA | 2 | | | | | | | | √ |
| | ALGLA | Layoune | Algeria | MENA | 2 | | | | | | | | √ |
| 337 | ALGRA | Rabouni | Algeria | MENA | 10 | | | | | √ | | | √ |
| 27 | ALGTI | Tindouf | Algeria | MENA | 35 | | | | √ | √ | | √ | √ |
| 352 | ANGDU | Dundo | Angola | AFRICA | 40 | | | | | √ | | | √ |
| 199 | ANGLU | Luanda | Angola | AFRICA | 18 | | | | √ | √ | √ | √ | √ |
| 38 | AREAL | Alexandria | Egypt | MENA | 38 | | | | √ | √ | | √ | √ |
| 45 | ARECA | Cairo | Egypt | MENA | 87 | | | | √ | √ | | √ | √ |
| 103 | ARERS | Cairo RSD/RST | Egypt | MENA | 106 | | | | √ | √ | | √ | √ |
| 116 | AREZA | Zamalek | Egypt | MENA | 107 | | | | √ | √ | | √ | √ |
| 37 | ARGBU | Buenos Aires | Argentina | AMERICAS | 20 | | | | √ | √ | √ | √ | √ |
| 188 | ARMYE | Yerevan | Armenia | EUROPE | 30 | | | | √ | √ | | √ | √ |
| 57 | AULCA | Canberra | Australia | APAC | 17 | | | | √ | √ | | √ | √ |
| 79 | AUSVI | Vienna | Austria | EUROPE | 21 | | | | √ | √ | | √ | √ |
| 53 | AZEBA | Baku | Azerbaijan | EUROPE | 18 | | | | √ | √ | | √ | √ |
| 62 | BDIBU | Bujumbura | Burundi | AFRICA | 65 | | | | √ | √ | √ | √ | √ |
| 256 | BDIMA | Makamba | Burundi | AFRICA | 14 | | | | √ | √ | √ | √ | √ |
| 279 | BDIMU | Muyinga | Burundi | AFRICA | 35 | | | | √ | √ | | √ | √ |
| 177 | BDIRU | Ruyigi | Burundi | AFRICA | 37 | | | | √ | √ | √ | √ | √ |
| 6 | BELBR | Brussels | Belgium | EUROPE | 84 | | | | √ | √ | | √ | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 229 | BENCO | Cotonou | Benin | AFRICA | 3 | | | | | √ | √ | | √ |
| 77 | BGDCO | Coxs Bazaar | Bangladesh | APAC | 224 | | | | √ | √ | | √ | √ |
| 101 | BGDDA | Dhaka | Bangladesh | APAC | 26 | | | | √ | √ | | √ | √ |
| | BHSNA | Nassau | BAHAMAS | AMERICAS | 1 | | | | | | | | √ |
| 257 | BKFDJ | Djibo | Burkina Faso | AFRICA | 17 | | | | | √ | | | √ |
| 146 | BKFDO | Dori | Burkina Faso | AFRICA | 31 | | | | √ | √ | √ | √ | √ |
| 71 | BKFOU | Ouagadougou | Burkina Faso | AFRICA | 44 | | | | √ | √ | √ | √ | √ |
| 78 | BLRMI | Minsk | Belarus | EUROPE | 9 | | | | √ | √ | | √ | √ |
| | BLZBE | Belmopan | BELIZE | AMERICAS | 8 | | | | | | | | √ |
| 149 | BOTDU | Dukwi | Botswana | AFRICA | 5 | | | | | √ | | | √ |
| 80 | BOTGA | Gaborone | Botswana | AFRICA | 5 | | | | √ | √ | √ | √ | √ |
| 155 | BRABR | Brasilia | Brazil | AMERICAS | 19 | | | | √ | √ | √ | √ | √ |
| | BRASP | Sao Paulo | Brazil | AMERICAS | 4 | | | | | | | | √ |
| 34 | BSNSA | Sarajevo | Bosnia and Herzegovina | EUROPE | 41 | | | | √ | √ | √ | √ | √ |
| 81 | BULSO | Sofia | Bulgaria | EUROPE | 17 | | | | √ | √ | | √ | √ |
| | CAMPH | Phnom Penh | Cambodia | APAC | 1 | | | | | | | | √ |
| 22 | CANOT | Ottawa | Canada | AMERICAS | 15 | | | | √ | √ | √ | √ | √ |
| 258 | CANT1 | Toronto | Canada | AMERICAS | 15 | | | | √ | √ | √ | √ | √ |
| | CANTO | Toronto | Canada | AMERICAS | 3 | | | | | | | | √ |
| 144 | CARBA | Bangui | Central African Republic | AFRICA | 100 | | | | √ | √ | √ | √ | √ |
| 362 | CARBE | Berberate | Central African Republic | AFRICA | 12 | | | | | √ | | | √ |
| 178 | CARBM | Bambari | Central African Republic | AFRICA | 23 | | | | | √ | √ | | √ |
| 137 | CARBR | Bouar | Central African Republic | AFRICA | 35 | | | | √ | √ | √ | √ | √ |
| 63 | CARKA | Kagabandoro | Central African Republic | AFRICA | 20 | | | | | √ | √ | | √ |
| | CAROB | Obo | Central African Republic | AFRICA | 15 | | | | | | | | √ |
| 220 | CARPA | Paoua | Central African Republic | AFRICA | 25 | | | | | √ | √ | | √ |
| 127 | CARZE | Zemio | Central African Republic | AFRICA | 19 | | | | | √ | | | √ |
| | CHDAB | Abeche | Chad | AFRICA | 4 | | | | | | | | √ |
| 204 | CHDAJ | Amdjarass | Chad | AFRICA | 65 | | | | √ | √ | √ | √ | √ |
| 147 | CHDBS | Bagasola | Chad | AFRICA | 26 | | | | √ | √ | √ | √ | √ |
| 136 | CHDFA | Farchana | Chad | AFRICA | 38 | | | | √ | √ | √ | √ | √ |
| 160 | CHDGB | Ghz Beida | Chad | AFRICA | 32 | | | | √ | √ | √ | √ | √ |
| 152 | CHDGO | Gore | Chad | AFRICA | 51 | | | | √ | √ | √ | √ | √ |
| 196 | CHDGU | Guereda | Chad | AFRICA | 71 | | | | √ | √ | √ | √ | √ |
| 165 | CHDHA | Haraze | Chad | AFRICA | 136 | | | | √ | √ | √ | √ | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 210 | CHDHH | Hadjer Hadid | Chad | AFRICA | 100 | | | | √ | √ | √ | √ | √ |
| 153 | CHDIR | Iriba | Chad | AFRICA | 36 | | | | √ | √ | √ | √ | √ |
| 138 | CHDKO | Koukou | Chad | AFRICA | 19 | | | | √ | √ | √ | √ | √ |
| 194 | CHDMA | Maro | Chad | AFRICA | 86 | | | | √ | √ | √ | √ | √ |
| 128 | CHDND | N'Djamena | Chad | AFRICA | 122 | | | | √ | √ | √ | √ | √ |
| 52 | CHIBE | Beijing, RO | China | APAC | 22 | | | | √ | √ | | √ | √ |
| 59 | CHIHO | Hong Kong | China | APAC | 38 | | | | √ | √ | | √ | √ |
| 366 | CHLSA | Santiago | Chile | AMERICAS | 1 | | | | | √ | | | √ |
| 212 | CMRBA | Batouri | Cameroon | AFRICA | 34 | | | | √ | √ | √ | √ | √ |
| 168 | CMRBE | Bertoua | Cameroon | AFRICA | 36 | | | | √ | √ | √ | √ | √ |
| 225 | CMRDJ | Djohong | Cameroon | AFRICA | 15 | | | | √ | √ | √ | √ | √ |
| 134 | CMRDO | Douala | Cameroon | AFRICA | 21 | | | | √ | √ | √ | √ | √ |
| 167 | CMRMA | Maroua | Cameroon | AFRICA | 72 | | | | √ | √ | √ | √ | √ |
| 224 | CMRME | Meiganga | Cameroon | AFRICA | 35 | | | | √ | √ | √ | √ | √ |
| 35 | CMRYA | Yaounde | Cameroon | AFRICA | 70 | | | | √ | √ | √ | √ | √ |
| 121 | COBBE | Betou | Republic of the Congo | AFRICA | 25 | | | | √ | √ | √ | √ | √ |
| 126 | COBBR | Brazzaville | Republic of the Congo | AFRICA | 40 | | | | √ | √ | √ | √ | √ |
| 334 | CODAB | Aba | Dem. Rep. Congo | AFRICA | 16 | | | | | √ | | | √ |
| 307 | CODAR | Aru | Dem. Rep. Congo | AFRICA | 17 | | | | √ | √ | √ | √ | √ |
| | CODBA | Baraka | Dem. Rep. Congo | AFRICA | 18 | | | | | | | | √ |
| 109 | CODBI | Bili | Dem. Rep. Congo | AFRICA | 40 | | | | √ | √ | √ | √ | √ |
| 184 | CODBN | Bunia | Dem. Rep. Congo | AFRICA | 9 | | | | √ | √ | √ | √ | √ |
| 169 | CODBU | Bukavu | Dem. Rep. Congo | AFRICA | 31 | | | | √ | √ | √ | √ | √ |
| | CODDR | Doruma | Dem. Rep. Congo | AFRICA | - | | | | | | | | √ |
| 308 | CODDU | Dungu | Dem. Rep. Congo | AFRICA | 25 | | | | | √ | √ | | √ |
| 216 | CODGB | Gbadolite | Dem. Rep. Congo | AFRICA | 65 | | | | √ | √ | √ | √ | √ |
| 185 | CODGO | Goma | Dem. Rep. Congo | AFRICA | 60 | | | | √ | √ | √ | √ | √ |
| 117 | CODKI | Kinshasa | Dem. Rep. Congo | AFRICA | 93 | | | | √ | √ | √ | √ | √ |
| 355 | CODKK | Kananga | Dem. Rep. Congo | AFRICA | 36 | | | | | √ | | | √ |
| 124 | CODKL | Kalemie | Dem. Rep. Congo | AFRICA | 30 | | | | √ | √ | √ | √ | √ |
| 156 | CODLI | Libenge | Dem. Rep. Congo | AFRICA | 35 | | | | √ | √ | √ | √ | √ |
| | CODLU | Lubumbashi | Dem. Rep. Congo | AFRICA | 30 | | | | | | | | √ |
| | CODMG | Monga | Dem. Rep. Congo | AFRICA | 27 | | | | | | | | √ |
| 231 | CODMK | Mboko | Dem. Rep. Congo | AFRICA | 20 | | | | √ | √ | √ | √ | √ |
| | CODMU | Mbuji-Mayi | Dem. Rep. Congo | AFRICA | 10 | | | | | | | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 358 | CODTS | Tshikapa | Dem. Rep. Congo | AFRICA | 22 | | | | | √ | | | √ |
| 164 | CODUV | Uvira | Dem. Rep. Congo | AFRICA | 5 | | | | | √ | √ | | √ |
| 161 | CODZO | Zongo | Dem. Rep. Congo | AFRICA | 48 | | | | √ | √ | √ | √ | √ |
| | COLAP | Apartado | Colombia | AMERICAS | 11 | | | | | | | | √ |
| | COLAR | Arauca | Colombia | AMERICAS | 10 | | | | | | | | √ |
| 26 | COLBO | Bogota | Colombia | AMERICAS | 78 | | | | √ | √ | √ | √ | √ |
| | COLBU | Buenaventura | Colombia | AMERICAS | 11 | | | | | | | | √ |
| | COLCU | Cucuta | Colombia | AMERICAS | 13 | | | | | | | | √ |
| 338 | COLME | Medellin | Colombia | AMERICAS | 20 | | | | √ | √ | | √ | √ |
| | COLPS | Pasto | Colombia | AMERICAS | 18 | | | | | | | | √ |
| | COLQU | Quibdo | Colombia | AMERICAS | 9 | | | | | | | | √ |
| 302 | COSS1 | San Jose | Costa Rica | AMERICAS | 20 | | | | √ | √ | | √ | √ |
| 46 | COSSA | San Jose | Costa Rica | AMERICAS | 35 | | | | √ | √ | √ | √ | √ |
| | CUBHA | Havana | Cuba | AMERICAS | 4 | | | | | | | | √ |
| 83 | CYPNI | Nicosia | Cyprus | EUROPE | 11 | | | | √ | √ | | √ | √ |
| 166 | CZEPR | Prague | Czech Republic | EUROPE | 6 | | | | √ | √ | | √ | √ |
| 272 | DJBAL | Ali Sabieh | Djibouti | AFRICA | 19 | | | | √ | √ | √ | √ | √ |
| 99 | DJBDJ | Djibouti | Djibouti | AFRICA | 37 | | | | √ | √ | √ | √ | √ |
| 259 | DJBOB | Obock | Djibouti | AFRICA | 11 | | | | √ | √ | √ | √ | √ |
| 309 | DOMSA | Santo Domingo | Dominican Republic | AMERICAS | 20 | | | | | √ | | | √ |
| 354 | ECUES | Esmeraldas | Ecuador | AMERICAS | 10 | | | | | √ | | | √ |
| 322 | ECUGU | Guayaquil | Ecuador | AMERICAS | 3 | | | | | √ | | | √ |
| 323 | ECUIB | Ibarra | Ecuador | AMERICAS | 14 | | | | | √ | | | √ |
| 336 | ECULA | Lago Agrio | Ecuador | AMERICAS | 10 | | | | | √ | | | √ |
| 28 | ECUQU | Quito | Ecuador | AMERICAS | 54 | | | | √ | √ | √ | √ | √ |
| 324 | ECUTU | Tulcan | Ecuador | AMERICAS | 6 | | | | | √ | | | √ |
| 110 | ERTAS | Asmara \ Asmera | Eritrea | AFRICA | 15 | | | | √ | √ | | √ | √ |
| 130 | ETHAD | Addis Ababa | Ethiopia | AFRICA | 120 | | | | √ | √ | √ | √ | √ |
| 291 | ETHAO | Asosa | Ethiopia | AFRICA | 73 | | | | | √ | | | √ |
| 211 | ETHAU | Addis Ababa | Ethiopia | AFRICA | 14 | | | | √ | √ | | √ | √ |
| 329 | ETHAY | Aysaita | Ethiopia | AFRICA | 13 | | | | | √ | | | √ |
| 363 | ETHDM | Dimma | Ethiopia | AFRICA | 15 | | | | | | √ | | √ |
| 158 | ETHFU | Fugnido | Ethiopia | AFRICA | 30 | | | | √ | √ | √ | √ | √ |
| 55 | ETHGA | Gambella | Ethiopia | AFRICA | 185 | | | | √ | √ | √ | √ | √ |
| 273 | ETHJI | Jijiga | Ethiopia | AFRICA | 40 | | | | √ | √ | √ | √ | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 342 | ETHMA | Mai-Aini | Ethiopia | AFRICA | 23 | | | | | √ | | | √ |
| 183 | ETHMK | Melkadida | Ethiopia | AFRICA | 300 | | | | √ | √ | √ | √ | √ |
| 310 | ETHMQ | Mekelle | Ethiopia | AFRICA | 20 | | | | | √ | √ | | √ |
| 56 | ETHSA | Semera | Ethiopia | AFRICA | 15 | | | | | √ | | | √ |
| 218 | ETHSH | Shire | Ethiopia | AFRICA | 61 | | | | √ | √ | | √ | √ |
| | ETHSK | Sherkole | Ethiopia | AFRICA | 12 | | | | | | | | √ |
| | ETHTO | Tongo | Ethiopia | AFRICA | 15 | | | | | | | | √ |
| 84 | FRAPA | Paris | France | EUROPE | 16 | | | | √ | √ | √ | √ | √ |
| | FRAST | Strasbourg | France | EUROPE | 5 | | | | | | | | √ |
| 175 | GAMBA | Banjul | Gambia | AFRICA | 8 | | | | | √ | | | √ |
| 3 | GBRLO | London | UK | EUROPE | 35 | | | | √ | √ | √ | √ | √ |
| | GEOGA | Gali | Georgia | EUROPE | 5 | | | | | | | | √ |
| | GEOSU | Sukhumi | Georgia | EUROPE | 4 | | | | | | | | √ |
| 85 | GEOTB | Tbilisi | Georgia | EUROPE | 30 | | | | √ | √ | | √ | √ |
| 87 | GFRBE | Berlin | Germany | EUROPE | 15 | | | | √ | √ | | √ | √ |
| 86 | GFRNU | Nurnberg | Germany | EUROPE | 6 | | | | √ | √ | | √ | √ |
| 198 | GHAAC | Accra | Ghana | AFRICA | 32 | | | | √ | √ | | √ | √ |
| | GHASU | Sunyani | Ghana | AFRICA | 5 | | | | | | | | √ |
| 201 | GHATA | Takoradi | Ghana | AFRICA | 13 | | | | | √ | √ | | √ |
| 311 | GNBBI | Bissau | Guinea Bissau | AFRICA | 18 | | | | | √ | | | √ |
| 260 | GREA1 | Athens | Greece | EUROPE | 60 | | | | | √ | | | √ |
| 119 | GREAT | Athens | Greece | EUROPE | 205 | | | | √ | √ | | √ | √ |
| 305 | GRELE | Lesvos | Greece | EUROPE | 55 | | | | √ | √ | √ | √ | √ |
| 339 | GRETH | Thessaloniki | Greece | EUROPE | 74 | | | | √ | √ | √ | √ | √ |
| | GUAFL | Flores | Guatemala | AMERICAS | 4 | | | | | | | | √ |
| 367 | GUAGU | Guatemala City | Guatemala | AMERICAS | 11 | | | | | √ | | | √ |
| 236 | GUICO | Conakry | Guinea | AFRICA | 19 | | | | √ | √ | | √ | √ |
| 228 | GUINZ | Nzerekore | Guinea | AFRICA | 27 | | | | √ | √ | | √ | √ |
| | HAIPO | Port-au-Prince | HAITI | AMERICAS | 13 | | | | | | | | √ |
| 312 | HONSP | San Pedro Sula | Honduras | AMERICAS | 6 | | | | | √ | | | √ |
| 344 | HONTE | Teguciglpa | Honduras | AMERICAS | 17 | | | | | √ | | | √ |
| 82 | HRVZA | Zagreb | Croatia | EUROPE | 18 | | | | √ | √ | | √ | √ |
| 60 | HUNBU | Budapest | Hungary | EUROPE | 29 | | | | √ | √ | | √ | √ |
| 197 | HUNSZ | Szeged | Hungary | EUROPE | 9 | | | | | √ | | | √ |
| 170 | ICOAB | Abidjan | Cote d'Ivoire | AFRICA | 45 | | | | √ | √ | | √ | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 195 | ICOGU | Guiglo | Cote d'Ivoire | AFRICA | 33 | | | | √ | √ | | √ | √ |
| 261 | ICOTA | Tabou | Cote d'Ivoire | AFRICA | 26 | | | | √ | √ | | √ | √ |
| 262 | INDCH | Chennai | India | APAC | 4 | | | | | √ | | | √ |
| 31 | INDNE | New Delhi | India | APAC | 70 | | | | √ | √ | | √ | √ |
| 278 | INDVI | Vikas Puri | India | APAC | 20 | | | | √ | √ | | √ | √ |
| 30 | INSJA | Jakarta | Indonesia | APAC | 81 | | | | √ | √ | √ | √ | √ |
| 181 | IREDU | Dublin | Ireland | EUROPE | 8 | | | | √ | √ | | √ | √ |
| 263 | IRNDO | Dogharoon | Iran | APAC | 6 | | | | √ | √ | | √ | √ |
| 331 | IRNES | Esfahan | Iran | APAC | 7 | | | | √ | √ | | √ | √ |
| 163 | IRNKM | Kerman | Iran | APAC | 24 | | | | √ | √ | | √ | √ |
| 140 | IRNMA | Mashhad | Iran | APAC | 33 | | | | √ | √ | | √ | √ |
| 142 | IRNSH | Shiraz | Iran | APAC | 25 | | | | √ | √ | | √ | √ |
| 113 | IRNTE | Tehran | Iran | APAC | 110 | | | | √ | √ | | √ | √ |
| 255 | IRQBA | Baghdad | Iraq | MENA | 90 | | | | √ | √ | √ | √ | √ |
| 264 | IRQBS | Basra | Iraq | MENA | 14 | | | | | √ | √ | | √ |
| | IRQDA | Darashakran | Iraq | MENA | 3 | | | | | | | | √ |
| 281 | IRQDM | Domiz Camp | Iraq | MENA | 35 | | | | | √ | | | √ |
| 219 | IRQDU | Dohuk | Iraq | MENA | 100 | | | | √ | √ | √ | √ | √ |
| 191 | IRQER | Erbil | Iraq | MENA | 186 | | | | √ | √ | √ | √ | √ |
| | IRQGA | Dohuk - Gawilan | Iraq | MENA | 10 | | | | | | | | √ |
| | IRQKA | Kawrgosk | Iraq | MENA | 6 | | | | | | | | √ |
| | IRQKH | Khanaqin | Iraq | MENA | 12 | | | | | | | | √ |
| 282 | IRQKI | Kirkuk | Iraq | MENA | 26 | | | | | √ | | | √ |
| 356 | IRQMO | Mosul | Iraq | MENA | 15 | | | | | √ | | | √ |
| 283 | IRQSU | Suleimaniyah | Iraq | MENA | 43 | | | | | √ | | | √ |
| 122 | ISRTE | Tel Aviv | Israel | MENA | 25 | | | | √ | √ | | √ | √ |
| 265 | ITAR1 | Rome | Italy | EUROPE | 38 | | | | | √ | | √ | √ |
| 7 | ITARO | Rome | Italy | EUROPE | 48 | | | | √ | √ | √ | √ | √ |
| 21 | JORAM | Amman | Jordan | MENA | 412 | | | | √ | √ | | √ | √ |
| 348 | JORAZ | Azraq | Jordan | MENA | 160 | | | | | √ | | | √ |
| 114 | JORIR | Irbid | Jordan | MENA | 57 | | | | √ | √ | √ | √ | √ |
| 47 | JORMA | Mafraq | Jordan | MENA | 45 | | | | √ | √ | √ | √ | √ |
| 285 | JORMF | Murijep al Fhoud, EJC | Jordan | MENA | 25 | | | | | √ | | | √ |
| 40 | JORRH | MENA Regional Bureau, Amman | Jordan | MENA | 106 | | | | √ | √ | √ | √ | √ |
| 286 | JORRS | Raba Sahrahn | Jordan | MENA | 20 | | | | | √ | | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 335 | JORRU | Ruwaishid | Jordan | MENA | 40 | | | | | √ | | | √ |
| 20 | JORSH | ICT Service Centre, Amman | Jordan | MENA | 40 | | | | √ | √ | √ | √ | √ |
| 284 | JORYO | Amman | Jordan | MENA | 6 | | | | | √ | √ | | √ |
| 287 | JORZA | Zaatari | Jordan | MENA | 145 | | | | | √ | | | √ |
| 108 | JPNTO | Tokyo | Japan | APAC | 30 | | | | √ | √ | | √ | √ |
| 106 | KAZAL | Almaty | Kazakstan | APAC | 17 | | | | √ | √ | √ | √ | √ |
| 274 | KAZAS | Astana | Kazakstan | APAC | 6 | | | | | √ | | | √ |
| 29 | KENAL | Alinjugur | Kenya | AFRICA | 46 | | | | √ | √ | √ | √ | √ |
| 41 | KENDA | Dadaab | Kenya | AFRICA | 190 | | | | √ | √ | √ | √ | √ |
| 176 | KENKA | Kakuma | Kenya | AFRICA | 215 | | | | √ | √ | √ | √ | √ |
| 72 | KENNA | Nairobi | Kenya | AFRICA | 200 | | | | √ | √ | √ | √ | √ |
| 4 | KENRH | Regional Support Centre, Nairobi | Kenya | AFRICA | 131 | | | | √ | √ | √ | √ | √ |
| 221 | KENSM | BO/Somalia in Nairobi | Kenya | AFRICA | 30 | | | | √ | √ | | √ | √ |
| 98 | KGZBI | Bishkek | Kyrgyzstan | APAC | 7 | | | | √ | √ | √ | √ | √ |
| 88 | KORSE | Seoul | Korea | APAC | 69 | | | | √ | √ | √ | √ | √ |
| 32 | KUWKU | Kuwait City | Kuwait | MENA | 12 | | | | √ | √ | √ | √ | √ |
| 266 | LBRMO | Monrovia | Liberia | AFRICA | 47 | | | | √ | √ | √ | √ | √ |
| 299 | LBRZW | Zwedru | Liberia | AFRICA | 30 | | | | √ | √ | | √ | √ |
| 359 | LBYT1 | Tripoli | Libya | AFRICA | 61 | | | | | √ | | | √ |
| 353 | LBYTR | Tripoli | Lebanon | MENA | 70 | | | | | √ | | | √ |
| 277 | LEBBE | Beirut | Lebanon | MENA | 392 | | | | √ | | | √ | √ |
| 209 | LEBQT | Qubayat | Lebanon | MENA | 24 | | | | √ | √ | | √ | √ |
| 275 | LEBTR | Tripoli | Lebanon | MENA | 139 | | | | √ | √ | | √ | √ |
| 276 | LEBTY | Tyre | Lebanon | MENA | 55 | | | | √ | √ | | √ | √ |
| 254 | LEBZA | Zahle | Lebanon | MENA | 150 | | | | √ | √ | | √ | √ |
| 64 | LKACO | Colombo | Sri Lanka | APAC | 38 | | | | √ | √ | | √ | √ |
| 120 | LKAKI | Kilinochchi | Sri Lanka | APAC | 12 | | | | √ | √ | | √ | √ |
| | MADNA-IP | Antananarivo | MADAGASCAR | AFRICA | 2 | | | | | | | | √ |
| 143 | MAUBA | Bassikounou | Mauritania | MENA | 58 | | | | √ | √ | √ | √ | √ |
| 148 | MAUNO | Nouakchott | Mauritania | MENA | 33 | | | | √ | √ | √ | √ | √ |
| 89 | MCDSK | Skopje | FYR of Macedonia | EUROPE | 37 | | | | √ | √ | | √ | √ |
| 115 | MDACH | Chisinau | Moldova | EUROPE | 23 | | | | √ | √ | | √ | √ |
| 39 | MEXME | Mexico City | Mexico | AMERICAS | 50 | | | | √ | √ | √ | √ | √ |
| | MEXTA | Tapachula | Mexico | AMERICAS | 28 | | | | | | | | √ |
| | MEXTE | Tenosique | Mexico | AMERICAS | 24 | | | | | | | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 171 | MLIBA | Bamako | Mali | AFRICA | 46 | | | | √ | √ | √ | √ | √ |
| 205 | MLIGA | Gao | Mali | AFRICA | 13 | | | | √ | √ | √ | √ | √ |
| 297 | MLIMO | Mopti | Mali | AFRICA | 11 | | | | √ | √ | √ | √ | √ |
| 150 | MLITO | Tombouctou | Mali | AFRICA | 14 | | | | | √ | √ | | √ |
| 9 | MLSLU | Kuala Lumpur | Malaysia | APAC | 320 | | | | √ | √ | √ | √ | √ |
| 368 | MLWDZ | Dzaleka Camp | Malawi | AFRICA | 13 | | | | | √ | | | √ |
| 49 | MLWLI | Lilongwe | Malawi | AFRICA | 35 | | | | √ | √ | √ | √ | √ |
| | MLWLU | Luwani | Malawi | AFRICA | 10 | | | | | | | | √ |
| 292 | MLWMW | Mwanza | Malawi | AFRICA | 9 | | | | | √ | | | √ |
| 139 | MNEPO | Podgorica | Montenegro | EUROPE | 13 | | | | √ | √ | | √ | √ |
| | MNGUL | Ulan Bator | MONGOLIA | APAC | 1 | | | | | | | | √ |
| 102 | MORRA | Rabat | Morocco | MENA | 39 | | | | √ | √ | √ | √ | √ |
| 182 | MOZMA | Maputo | Mozambique | AFRICA | 8 | | | | √ | √ | √ | √ | √ |
| 105 | MOZNA | Nampula | Mozambique | AFRICA | 15 | | | | √ | √ | | √ | √ |
| 230 | MTAVA | Valletta | Malta | EUROPE | 14 | | | | √ | √ | √ | √ | √ |
| 364 | MTAVA01 | Valletta | Malta | EUROPE | 3 | | | | | | √ | | √ |
| | MYABH | Bhamo | Myanmar | APAC | 7 | | | | | | | | √ |
| | MYABU | Buthidaung | Myanmar | APAC | 7 | | | | | | | | √ |
| 193 | MYADA | Dawei | Myanmar | APAC | 5 | | | | √ | √ | √ | √ | √ |
| 111 | MYAHA | HpaAn | Myanmar | APAC | 18 | | | | √ | √ | √ | √ | √ |
| | MYALA | Lashio | Myanmar | APAC | 1 | | | | | | | | √ |
| | MYALO | Loikaw | Myanmar | APAC | 4 | | | | | | | | √ |
| 112 | MYAMA | Maungdaw | Myanmar | APAC | 38 | | | | √ | √ | √ | √ | √ |
| 107 | MYAMK | Myitkyinar | Myanmar | APAC | 16 | | | | √ | √ | √ | √ | √ |
| | MYANA | NayPyiTaw | Myanmar | APAC | 2 | | | | | | | | √ |
| 154 | MYASI | Sittwe | Myanmar | APAC | 35 | | | | √ | √ | √ | √ | √ |
| 132 | MYAYA | Yangon | Myanmar | APAC | 48 | | | | √ | √ | √ | √ | √ |
| 10 | NEPDA | Damak | Nepal | APAC | 37 | | | | √ | √ | √ | √ | √ |
| 11 | NEPKA | Kathmandu | Nepal | APAC | 31 | | | | √ | √ | √ | √ | √ |
| 227 | NETTH | The Hague | Netherlands | EUROPE | 22 | | | | √ | √ | √ | √ | √ |
| 214 | NGRAB | Abala | Niger | AFRICA | 15 | | | | | √ | √ | | √ |
| 347 | NGRAG | Agadez | Niger | AFRICA | 10 | | | | | √ | √ | | √ |
| 267 | NGRDI | Diffa | Niger | AFRICA | 47 | | | | √ | √ | √ | √ | √ |
| 268 | NGRNI | Niamey | Niger | AFRICA | 75 | | | | √ | √ | √ | √ | √ |
| 313 | NGROU | Ouallam | Niger | AFRICA | 15 | | | | | √ | √ | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 213 | NGRTA | Tahoua | Niger | AFRICA | 35 | | | | | √ | √ | | √ |
| 314 | NGRTL | Tilabery | Niger | AFRICA | 18 | | | | | √ | √ | | √ |
| 203 | NGRZI | Zinder | Niger | AFRICA | 1 | | | | | √ | | | √ |
| 222 | NIGAB | Abuja | Nigeria | AFRICA | 44 | | | | √ | √ | √ | √ | √ |
| | NIGDA | Damaturu | Nigeria | AFRICA | 20 | | | | | | | | √ |
| | NIGLA | Lagos | Nigeria | AFRICA | 4 | | | | | | | | √ |
| 349 | NIGM1 | Maiduguri | Nigeria | AFRICA | 60 | | | | | √ | | | √ |
| 238 | NIGMA | Maiduguri | Nigeria | AFRICA | 70 | | | | √ | √ | √ | √ | √ |
| | NIGYO | Yola | Nigeria | AFRICA | 15 | | | | | | | | √ |
| | PAKHR | Haripur | Pakistan | APAC | 1 | | | | | | | | √ |
| 50 | PAKIS | Islamabad | Pakistan | APAC | 120 | | | | √ | √ | √ | √ | √ |
| | PAKKA | Karachi | Pakistan | APAC | 1 | | | | | | | | √ |
| | PAKKO | Kohat | Pakistan | APAC | 2 | | | | | | | | √ |
| 19 | PAKPE | Peshawar | Pakistan | APAC | 70 | | | | √ | √ | | √ | √ |
| 42 | PAKQU | Quetta | Pakistan | APAC | 60 | | | | √ | √ | | √ | √ |
| 14 | PANPA | Panama City | Panama | AMERICAS | 25 | | | | √ | √ | √ | √ | √ |
| 58 | PHICO | Cotabato | Philippines | APAC | 15 | | | | √ | √ | √ | √ | √ |
| 61 | PHIMA | Manila | Philippines | APAC | 25 | | | | √ | √ | √ | √ | √ |
| 90 | POLWA | Warsaw | Poland | EUROPE | 8 | | | | √ | √ | | √ | √ |
| 91 | ROMBU | Bucharest | Romania | EUROPE | 12 | | | | √ | √ | | √ | √ |
| 288 | RSACT | Cape Town | South Africa | AFRICA | 9 | | | | | √ | | | √ |
| | RSAMU | Musina | South Africa | AFRICA | 6 | | | | | | | | √ |
| 93 | RSAPR | Pretoria | South Africa | AFRICA | 118 | | | | √ | √ | | √ | √ |
| 92 | RUSMO | Moscow | Russian Federation | EUROPE | 24 | | | | √ | √ | √ | √ | √ |
| 65 | RWABU | Butare | Rwanda | AFRICA | 27 | | | | √ | √ | √ | √ | √ |
| 66 | RWABY | Byumba | Rwanda | AFRICA | 30 | | | | √ | √ | √ | √ | √ |
| 67 | RWACY | Cyangugu | Rwanda | AFRICA | 8 | | | | | √ | √ | | √ |
| 68 | RWAGI | Gisenyi | Rwanda | AFRICA | 8 | | | | √ | √ | √ | √ | √ |
| 33 | RWAKI | Kigali | Rwanda | AFRICA | 79 | | | | √ | √ | √ | √ | √ |
| 141 | RWAKR | Kirehe | Rwanda | AFRICA | 38 | | | | √ | √ | √ | √ | √ |
| 76 | RWAKY | Kibuye | Rwanda | AFRICA | 23 | | | | √ | √ | √ | √ | √ |
| 202 | RWANY | Nyamata | Rwanda | AFRICA | 4 | | | | | √ | | | √ |
| 350 | SALSA | San Salvador | El Salvador | AMERICAS | 13 | | | | | √ | | | √ |
| 17 | SAURI | Riyadh | Saudi Arabia | MENA | 19 | | | | √ | √ | | √ | √ |
| 180 | SENDA | Dakar | Senegal | AFRICA | 130 | | | | √ | √ | √ | √ | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 295 | SLEFR | Freetown | Sierra Leone | AFRICA | 4 | | | | | √ | | | √ |
| 327 | SOMBI | Baidoa | Somalia | AFRICA | 7 | | | | | √ | √ | | √ |
| 269 | SOMBS | Boosaaso | Somalia | AFRICA | 20 | | | | √ | √ | √ | √ | √ |
| 270 | SOMGK | Gaalkacyo | Somalia | AFRICA | 17 | | | | √ | √ | √ | √ | √ |
| 223 | SOMHA | Hargeisa | Somalia | AFRICA | 37 | | | | √ | √ | | √ | √ |
| 326 | SOMKI | Kismaayo | Somalia | AFRICA | 10 | | | | | √ | | | √ |
| 25 | SOMMO | Mogadishu | Somalia | AFRICA | 67 | | | | √ | √ | √ | √ | √ |
| 94 | SPAMA | Madrid | Spain | EUROPE | 25 | | | | √ | √ | | √ | √ |
| 54 | SRBBE | Belgrade | Serbia | EUROPE | 58 | | | | √ | √ | | √ | √ |
| 345 | SRBPE | Pec | Republic of Serbia | EUROPE | 2 | | | | | √ | | | √ |
| 100 | SRBPR | Pristina | Serbia | EUROPE | 20 | | | | √ | √ | | √ | √ |
| 233 | SRBPS | Presevo | Serbia | EUROPE | 9 | | | | | √ | | | √ |
| 226 | SRBZV | Zvecan | Serbia | EUROPE | 2 | | | | | √ | | | √ |
| | SRVHA | Hanoi | VIET NAM | APAC | 1 | | | | | | | | √ |
| 296 | SSDBO | Bor | South Sudan | AFRICA | 28 | | | | √ | √ | | √ | √ |
| 206 | SSDBT | Bentiu | South Sudan | AFRICA | 11 | | | | | √ | | | √ |
| 293 | SSDBU | Bunj | South Sudan | AFRICA | 95 | | | | √ | √ | √ | √ | √ |
| 360 | SSDGO | Gorom | South Sudan | AFRICA | 10 | | | | | √ | √ | | √ |
| 294 | SSDJM | Jam-Jang | South Sudan | AFRICA | 75 | | | | √ | √ | √ | √ | √ |
| 24 | SSDJU | Juba | South Sudan | AFRICA | 139 | | | | √ | √ | √ | √ | √ |
| 304 | SSDKJ | Kuajok | South Sudan | AFRICA | 11 | | | | | √ | | | √ |
| 303 | SSDMA | Malakal | South Sudan | AFRICA | 26 | | | | √ | √ | √ | √ | √ |
| | SSDME | Melut | South Sudan | AFRICA | 10 | | | | | | | | √ |
| 325 | SSDRU | Rumbek | South Sudan | AFRICA | 6 | | | | | √ | | | √ |
| 361 | SSDWU | Wau | South Sudan | AFRICA | 3 | | | | | √ | | | √ |
| 315 | SSDYA | Yambio | South Sudan | AFRICA | 31 | | | | √ | √ | | √ | √ |
| 74 | SSDYE | Yei | South Sudan | AFRICA | 27 | | | | √ | √ | | √ | √ |
| 51 | SSDYI | Yida | South Sudan | AFRICA | 12 | | | | | √ | | | √ |
| 343 | SUDED | Ed Daein | Sudan | AFRICA | 35 | | | | | √ | | | √ |
| 365 | SUDEF | El Fashir | Sudan | AFRICA | 19 | | | | | √ | √ | | √ |
| 330 | SUDEL | El Geneina | Sudan | AFRICA | 55 | | | | | √ | | | √ |
| | SUDGA | Gaderef | Sudan | AFRICA | 11 | | | | | | | | √ |
| | SUDHA | Habillah | Sudan | AFRICA | 3 | | | | | | | | √ |
| 300 | SUDKA | Kassala | Sudan | AFRICA | 99 | | | | √ | √ | √ | √ | √ |
| 351 | SUDKD | Kadugli | Sudan | AFRICA | 35 | | | | | √ | | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 271 | SUDKH | Khartoum | Sudan | AFRICA | 157 | | | | √ | √ | | √ | √ |
| 357 | SUDNY | Nyala | Sudan | AFRICA | 24 | | | | | √ | | | √ |
| | SUDZA | Zalingei | Sudan | AFRICA | 18 | | | | | | | | √ |
| 239 | SVNLJ | Ljubljana | Slovenia | EUROPE | - | | | | | √ | | | √ |
| | SWAMB-IP | Mbabane | SWAZILAND | AFRICA | 1 | | | | | | | | √ |
| 95 | SWEST | Stockholm | Sweden | EUROPE | 26 | | | | √ | √ | | √ | √ |
| | SYRAL | Alippo | Syria | MENA | 30 | | | | | | | | √ |
| 36 | SYRDA | Damascus | Syria | MENA | 312 | | | | √ | | | √ | √ |
| | SYRHO | Homs | Syria | MENA | 20 | | | | | | | | √ |
| | SYRQA | Qamishli | Syria | MENA | 23 | | | | | | | | √ |
| | SYRSW | Sweida | Syria | MENA | 15 | | | | | | | | √ |
| 341 | SYRTA | Tartus | Syria | MENA | 30 | | | | √ | | | √ | √ |
| 215 | TANDA | Dar Es Salaam | Tanzania | AFRICA | 75 | | | | √ | √ | √ | √ | √ |
| 232 | TANKB | Kibondo | Tanzania | AFRICA | 117 | | | | √ | √ | √ | √ | √ |
| | TANKB | Kibondo | Tanzania | AFRICA | 117 | | | | | | | | √ |
| 190 | TANKI | Kigoma | Tanzania | AFRICA | 25 | | | | | √ | √ | | √ |
| 189 | TANKS | Kasulu | Tanzania | AFRICA | 129 | | | | √ | √ | √ | √ | √ |
| 240 | TANMI | Mishamo FU | Tanzania | AFRICA | 15 | | | | √ | √ | √ | √ | √ |
| 241 | TANMP | Mpanda FO | Tanzania | AFRICA | 33 | | | | √ | √ | √ | √ | √ |
| 316 | TANMW | Mwanza | Tanzania | AFRICA | 7 | | | | | √ | √ | | √ |
| | TANNG | Ngara | Tanzania | AFRICA | 7 | | | | | | | | √ |
| | TANNY | Nyarugusu | Tanzania | AFRICA | 40 | | | | | | | | √ |
| 242 | TANUL | Ulyankulu | Tanzania | AFRICA | 18 | | | | | √ | √ | | √ |
| 157 | THABA | Bangkok | Thailand | APAC | 104 | | | | √ | √ | | √ | √ |
| 200 | THABM | Mae sot | Thailand | APAC | 40 | | | | √ | √ | | √ | √ |
| 243 | THAHA | Hat Yai | Thailand | APAC | 7 | | | | | √ | | | √ |
| 244 | THAKC | Kanchanaburi | Thailand | APAC | 17 | | | | √ | √ | | √ | √ |
| 245 | THAMH | Mae Hong Son | Thailand | APAC | 14 | | | | √ | √ | | √ | √ |
| 246 | THAMS | Mae Sariang | Thailand | APAC | 17 | | | | √ | √ | | √ | √ |
| 135 | THARO | Bangkok RO | Thailand | APAC | 49 | | | | √ | √ | √ | √ | √ |
| 69 | TJKDU | Dushanbe | Tajikistan | APAC | 14 | | | | √ | √ | | √ | √ |
| 75 | TKMAS | Ashgabat | Turkmenistan | APAC | 5 | | | | | √ | | | √ |
| 192 | TOGDA | Dapaong | Togo | AFRICA | 10 | | | | | √ | | | √ |
| 186 | TOGLO | Lome | Togo | AFRICA | 18 | | | | √ | √ | √ | √ | √ |
| | TTOPO | Port of Spain | TRINIDAD TOBAGO | AMERICAS | 10 | | | | | | | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 23 | TUNTU | Tunis | Tunisia | MENA | 50 | | | | √ | √ | √ | √ | √ |
| 306 | TUNZA | Zarzis | Tunisia | MENA | 10 | | | | | √ | | | √ |
| 247 | TURA1 | Ankara | Turkey | EUROPE | 50 | | | | | √ | | | √ |
| 328 | TURA2 | Ankara | Turkey | EUROPE | 240 | | | | √ | √ | | √ | √ |
| 96 | TURAN | Ankara | Turkey | EUROPE | 103 | | | | √ | √ | | √ | √ |
| 289 | TURAX | Ankara | Turkey | EUROPE | 156 | | | | | √ | | | √ |
| 248 | TURGA | Gaziantep | TURKEY | EUROPE | 65 | | | | | √ | | | √ |
| 208 | TURHA | Hatay | Turkey | EUROPE | 6 | | | | | √ | | | √ |
| 237 | TURIS | Istanbul | Turkey | EUROPE | 20 | | | | | √ | | | √ |
| 207 | TURSA | Sanliurfa | Turkey | EUROPE | 12 | | | | | √ | | | √ |
| 249 | TURVA | Van | Turkey | EUROPE | - | | | | | √ | | | √ |
| 234 | UAEAB | Abu Dhabi | United Arab Emirates | MENA | 21 | | | | √ | √ | | √ | √ |
| 280 | UAED1 | Dubai (PSFR) | United Arab Emirates | MENA | 22 | | | | | √ | | | √ |
| 173 | UAEDU | Dubai | United Arab Emirates | MENA | 7 | | | | | √ | √ | | √ |
| 48 | UGAAD | Adjumani | Uganda | AFRICA | 86 | | | | √ | √ | √ | √ | √ |
| 44 | UGAAR | Arua | Uganda | AFRICA | 94 | | | | √ | √ | √ | √ | √ |
| 321 | UGABI | Bidibidi | Uganda | AFRICA | 65 | | | | | √ | | | √ |
| | UGAEL | ELEGU | Uganda | AFRICA | 30 | | | | | | | | √ |
| 73 | UGAHO | Hoima | Uganda | AFRICA | 30 | | | | √ | √ | √ | √ | √ |
| 333 | UGAIM | Imvepi | Uganda | AFRICA | 62 | | | | | √ | √ | | √ |
| 369 | UGAK1 | Resettlement office | Uganda | AFRICA | 20 | | | | | √ | | | √ |
| 8 | UGAKA | Kampala | Uganda | AFRICA | 175 | | | | √ | √ | √ | √ | √ |
| | UGAKO | Koboko | Uganda | AFRICA | 30 | | | | | | | | √ |
| 250 | UGAKR | Kiryandongo | Uganda | AFRICA | 25 | | | | √ | √ | √ | √ | √ |
| | UGAKS | Kisoro | Uganda | AFRICA | 9 | | | | | | | | √ |
| 251 | UGAKW | Kyangwali | Uganda | AFRICA | 26 | | | | √ | √ | √ | √ | √ |
| 298 | UGAKY | Kyaka | Uganda | AFRICA | 22 | | | | √ | √ | √ | √ | √ |
| | UGALA | Lamwo | Uganda | AFRICA | 40 | | | | | | | | √ |
| 15 | UGAMB | Mbarara | Uganda | AFRICA | 41 | | | | √ | √ | √ | √ | √ |
| 317 | UGAMO | Moyo | Uganda | AFRICA | 45 | | | | | √ | √ | | √ |
| 252 | UGANA | Nakivale | Uganda | AFRICA | 25 | | | | √ | √ | √ | √ | √ |
| | UGAOR | Oruchinga | Uganda | AFRICA | 9 | | | | | | | | √ |
| | UGAPA | Pagirinya | Uganda | AFRICA | 26 | | | | | | | | √ |
| | UGAPB | Palabek | Uganda | AFRICA | 40 | | | | | | | | √ |
| 320 | UGAPL | Palorinya | Uganda | AFRICA | 25 | | | | | √ | √ | | √ |

| # | Duty Station Code | Support Location / City | Country | Region | Estimated End-User Count | On-Site Support | Data Center Platform and Network | HQ LAN | Server | Network (Data) | Network (Voice) | End User Devices | Service Desk |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 318 | UGARH | Rhino | Uganda | AFRICA | 55 | | | | | √ | | | √ |
| 290 | UGARW | Rwamwanja | Uganda | AFRICA | 20 | | | | √ | √ | √ | √ | √ |
| 301 | UGAYU | Yumbe | Uganda | AFRICA | 73 | | | | | √ | | | √ |
| 187 | UKRDK | Donetsk | Ukraine | EUROPE | 11 | | | | | √ | | | √ |
| | UKRKH | Kharkiv | Ukraine | EUROPE | 3 | | | | | | | | √ |
| 97 | UKRKI | Kyiv | Ukraine | EUROPE | 65 | | | | √ | √ | | √ | √ |
| 319 | UKRLU | Luhansk | Ukraine | EUROPE | 9 | | | | | √ | | | √ |
| 235 | UKRMA | Mariupol | Ukraine | EUROPE | 11 | | | | | √ | | | √ |
| 253 | UKRSE | Severodonetsk | Ukraine | EUROPE | 10 | | | | | √ | | | √ |
| 332 | UKRSL | Solvyansk | Ukraine | EUROPE | 23 | | | | | √ | | | √ |
| 13 | USANE | New York | U.S.A. | AMERICAS | 31 | | | | √ | √ | | √ | √ |
| 12 | USAWA | Washington | U.S.A. | AMERICAS | 64 | | | | √ | √ | | √ | √ |
| 43 | VENCA | Caracas | Venezuela | AMERICAS | 21 | | | | √ | √ | √ | √ | √ |
| | VENGI | Fogicu | Venezuela | AMERICAS | 7 | | | | | | | | √ |
| | VENGU | Gusdualito | Venezuela | AMERICAS | 8 | | | | | | | | √ |
| | VENMA | Maracaibo | Venezuela | AMERICAS | 10 | | | | | | | | √ |
| | VENSC | San Cristobal | Venezuela | AMERICAS | 11 | | | | | | | | √ |
| 172 | WSHLA | Laayoune | Western Sahara | MENA | 13 | | | | √ | √ | √ | √ | √ |
| 16 | YEMAD | Aden | Yemen | MENA | 95 | | | | √ | √ | | √ | √ |
| | YEMKH | Kharaz | Yemen | MENA | 9 | | | | | | | | √ |
| 340 | YEMS1 | Sanna | Yemen | MENA | 48 | | | | | √ | √ | | √ |
| 151 | YEMSA | Sana'a | Yemen | MENA | 70 | | | | √ | √ | | √ | √ |
| | YEMSD | Saada | Yemen | MENA | 6 | | | | | | | | √ |
| | YEMTA | Taiz | Yemen | MENA | 4 | | | | | | | | √ |
| 174 | ZAMKO | Kaoma | Zambia | AFRICA | 20 | | | | √ | √ | √ | √ | √ |
| 131 | ZAMLU | Lusaka | Zambia | AFRICA | 39 | | | | √ | √ | √ | √ | √ |
| | ZAMME | Meheba | Zambia | AFRICA | 8 | | | | | | | | √ |
| 162 | ZAMSO | Solwezi | Zambia | AFRICA | 18 | | | | √ | √ | √ | √ | √ |
| 123 | ZIMHA | Harare | Zimbabwe | AFRICA | 28 | | | | √ | √ | | √ | √ |
| 133 | ZIMTO | Tongogara | Zimbabwe | AFRICA | 36 | | | | | √ | √ | | √ |
| | | | | | | | | | | | | | |
| | | **Total Supported Sites** | | | | **4** | **1** | **2** | **252** | **364** | **186** | **252** | **448** |