

LUTTER CONTRE LA FRACTURE NUMÉRIQUE : LES RESSOURCES DU HCR

BRIDGING THE DIGITAL GAP: UNHCR RESOURCES

En France et dans le monde, la crise sanitaire liée à la pandémie de Covid-19 et les mesures sanitaires qui ont été prises ont révélé et exacerbé les défis liés à la fracture numérique sous tous ces aspects : l'accès au matériel, à la connectivité et à la connaissance numérique. Voici une liste de ressources permettant de contribuer **à la réflexion collective** et de bénéficier de l'expérience acquise dans les opérations du HCR pour **mener des actions concrètes pour améliorer l'accès au numérique pour tous.**

LES PUBLICATIONS DU HCR

CONNECTIVITY FOR REFUGEES

PUBLICATIONS

05/2020 | UNHCR Innovation | Collaboration for Connectivity: Understanding how to implement humanitarian connectivity partnerships with private sector partners (24 pages)

https://www.unhcr.org/innovation/wp-content/uploads/2020/06/Collaborating-for-Connectivity_WEB062020.pdf

05/2020 | UNHCR Innovation | Community-led Connectivity Assessing the potential of Community Network Models in the context of forced displacement in East Africa (41 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2020/05/Community-led-Connectivity-WE052020.pdf>

04/2020 | UNHCR Innovation | Space and imagination: rethinking refugees' digital access (16 pages)

https://www.unhcr.org/innovation/wp-content/uploads/2020/04/Space-and-imagination-rethinking-refugees%E2%80%99-digital-access_WEB042020.pdf

04/2020 | UNHCR Innovation | Disruption and digital revolution for whom? Considerations on the use of blockchain and distributed ledger technology in displacement contexts (19 pages)

https://www.unhcr.org/innovation/wp-content/uploads/2020/05/Disruption-and-digital-revolution-for-whom_WEB052020.pdf

04/2020 | UNHCR Innovation | Internet Governance in Displacement (30 pages)

https://www.unhcr.org/innovation/wp-content/uploads/2020/04/Internet-Governance-in-Displacement_WEB042020.pdf

04/2020 | UNHCR Innovation | Access and Agency: Digital refugees and the future of protection in the context of ubiquitous connectivity (18 pages)

https://www.unhcr.org/innovation/wp-content/uploads/2020/04/Access-and-agency_WEB042020.pdf

06/2016 | UNHCR Innovation | Connecting Refugees: How Internet and Mobile Connectivity can Improve Refugee Well (24 pages)

<https://www.unhcr.org/5770d43c4.pdf>

2016 | Connectivity for refugees: Connections (42 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2019/11/CfR-Publication-Connections.pdf>

ARTICLES

11/2018 | UNHCR Innovation | How to Work With Mobile Network Operators – Lessons from Tanzania (6 pages)

<https://www.unhcr.org/innovation/work-mobile-network-operators-lessons-tanzania/>

10/2018 | UNHCR Innovation | Busting a Myth: There's very often not an app for that! (6 pages)

<https://medium.com/unhcr-innovation-service/busting-a-myth-theres-very-often-not-an-app-for-that-aec929523d2>

10/2018 | UNHCR | Voici comment les entreprises peuvent aider les réfugiés

<https://www.unhcr.org/fr-fr/news/stories/2018/10/5bdb269b4/entreprises-peuvent-aider-refugies.html?>

09/2018 | UNHCR | Le codage, clé de l'avenir pour des réfugiés au Malawi

<https://www.unhcr.org/fr-fr/news/stories/2018/9/5b9b6ca2a/codage-cle-lavenir-refugies-malawi.html?>

09/2018 | UNHCR | Pour les réfugiés et la population locale en Ouganda, Internet change des vies

<https://www.unhcr.org/fr-fr/news/stories/2018/9/5bac8182a/refugies-population-locale-ouganda-internet-change-vies.html?>

03/2017 | UNHCR | En Afrique, l'innovation transforme l'éducation des étudiants réfugiés

<https://www.unhcr.org/fr/news/stories/2017/3/58c818eca/afrique-linnovation-transforme-leducation-etudiants-refugies.html>

OUTILS

09/2017 | UNHCR Innovation | Master Form - Information and Communication Needs Assessment (versions française et anglaise)

<https://docs.google.com/spreadsheets/d/1WX-jkDPEqQkH0Hm8-TiQPOzHg1IiPn2jQVGgv4wVTns/edit#gid=240582073>

09/2017 | UNHCR Innovation | Presentation - Information and Communication Needs Assessment Tool

<https://www.unhcr.org/innovation/information-and-communication-needs-tool/>

LES PUBLICATIONS DES PARTENAIRES

LISTE NON EXHAUSTIVE DE RESSOURCES

PUBLICATIONS

2020 | UNHCR & GSMA | Displaced and Disconnected – South America (27 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2020/06/Displaced-Disconnected-South-America-WEB062020.pdf>

2020 | UNHCR & GSMA | Displaced and Disconnected – Global (27 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2019/04/Displaced-Disconnected-WEB.pdf>

2020 | UNHCR & GSMA | Displaced and Disconnected – Country Reports (45 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2020/05/Country-Reports-WEB.pdf>

07/2019 | GSMA & UNHCR | The Digital Lives of Refugees: how displaced populations use mobile phones and what gets in the way (47 pages)

<https://www.gsma.com/mobilefordevelopment/wp-content/uploads/2019/07/The-Digital-Lives-of-Refugees.pdf>

03/2018 | Harvard Humanitarian Initiative | Refugee Connectivity: a survey of mobile phones, mental health, and privacy at a Syrian refugee camp in Greece (47 pages)

https://hhi.harvard.edu/sites/default/files/publications/refugee_connectivity_web.mb4_8-2.pdf

03/2017 | International Committee of the Red Cross | Humanitarian Futures for Messaging Apps (98 pages)

<https://shop.icrc.org/humanitarian-futures-for-messaging-apps-print-en>

LITERATURE REVIEW

03/2020 | UNHCR Innovation | Connecting with Confidence: Literature Review (15 pages)

<https://www.unhcr.org/innovation/wp-content/uploads/2020/03/Connecting-with-confidence-LitRev-Web.pdf>

OUTILS

11/2019 | R4V | Regional Information And Communication Needs Assessment: Understanding the information and communication needs of refugees and migrants in the Venezuela Situation

<https://r4v.info/es/documents/download/73683>