

INTRODUCTION

This Mid-Year Progress Report covers UNHCR's activities between 1 January and 30 June 2002. It contains 17 regional overviews and 29 country chapters, as well as a number of introductory chapters. The Office has continued to strive in its reporting, for improvement in both the content and the presentation of the document. The report should be read in conjunction with the 2002 Global Appeal and its Addendum, which outlined the main objectives, policies and financial needs for the year.

The chapter previously called Global Operations, has been renamed Global Programmes in line with the terminology used in Executive Committee documentation.

The country chapters reflect UNHCR's efforts to achieve results-based management, and each chapter includes a table that reports on progress as measured against impact and performance indicators. Results-based management is based on a modified version of the Logical Framework, which relates operational goals, objectives, outputs and indicators in a matrix format. Within UNHCR's planning and reporting cycle for this year, sectoral objectives, outputs and indicators have been formulated accordingly. In this report, only impact and performance indicators, and actual progress achieved are included, due to the limited space.