

UNHCR Head of Implementing Partnership Management Service

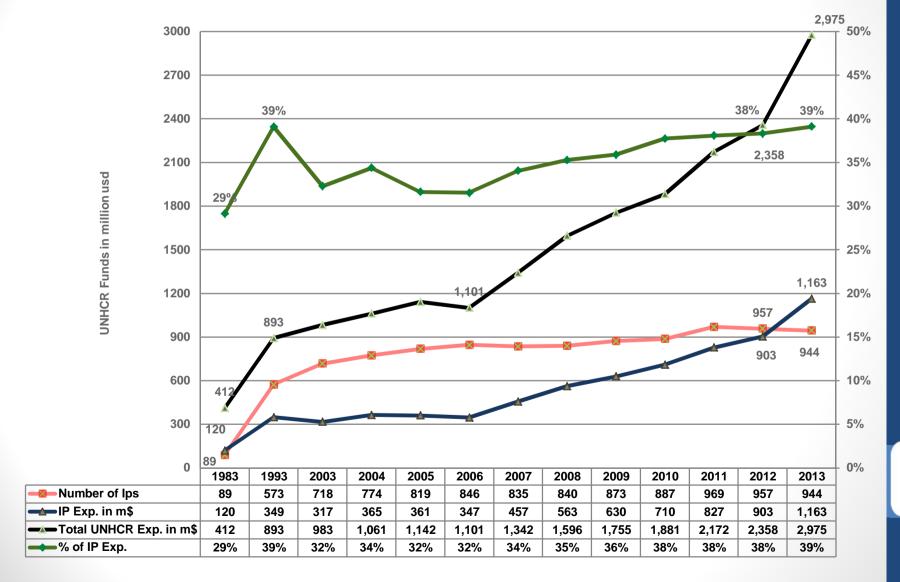


Enhanced Framework for Implementing with Partners



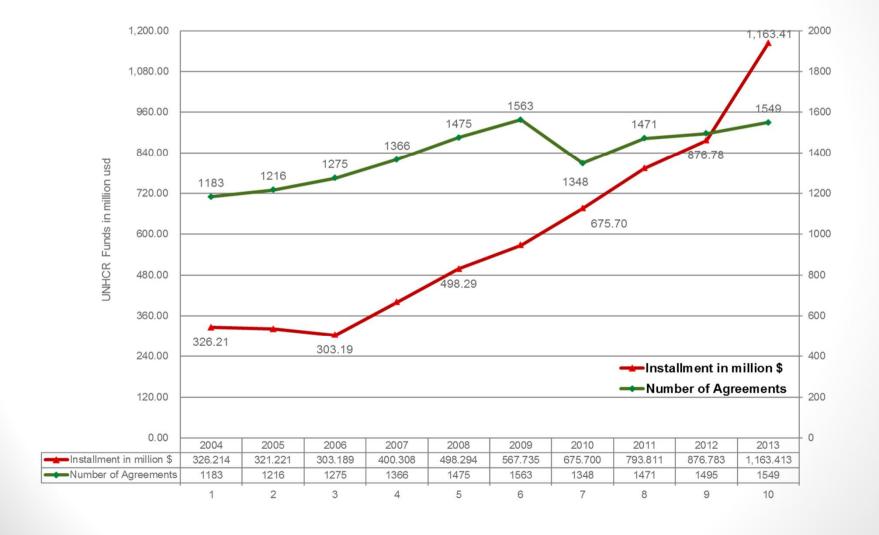
Mar-14

Expenditure Through Partners Trend 1994 – 2013*



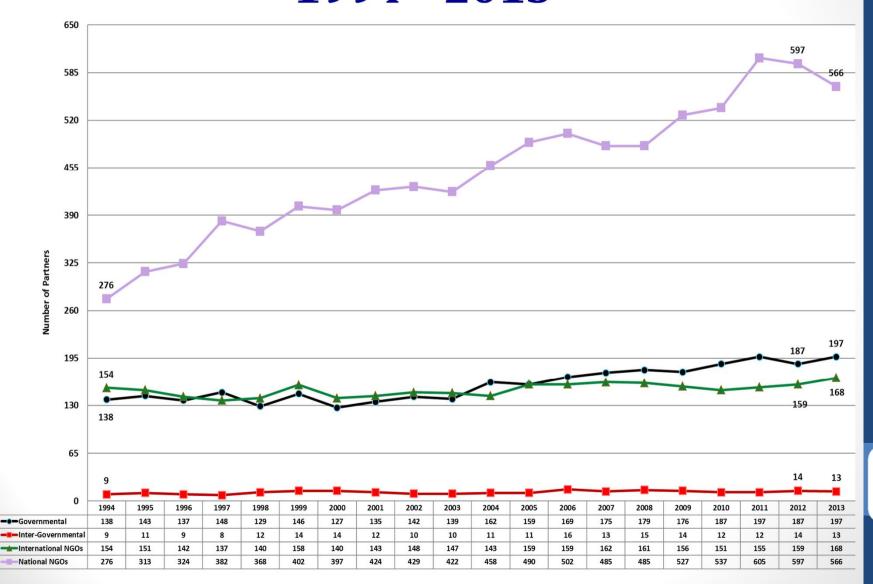


Project Partnership Agreements - 2004-2013*





Number of Partners Trend 1994 – 2013*





Framework

The UNHCR Framework for Implementation with Partners (Framework) is an integral governance for partnerships, management instrument for providing quality assistance and protection to Populations of Concern and accountability for resources entrusted by donors.

The Framework and partnership is multi-facet and complex



Background and Approach

- UNHCR Financial Statements- qualification twice in 2000 and 2008
- 2010 2011 internal review and benchmarking across nine UN organizations identify best practices
- Identified gaps and required improvements of key business sub-processes
- Partnership dialogue and consultations with stakeholders " Field First" approach
- Risk-based approach
- Creation of Implementing Partnership Management Service



Parameters for Improvement Striking a Balance

- ✓ Operational Applicability
- ✓ Effective ✓ Control and Accountability
 - ✓ Strengthening Partnership





Best Results For Refugees and Persons of Concern (Value Added)



Status Update (1)

New policy on Selection and Retention, for identifying best fit partner for operation

- Transparent, objective, consistent and evidence-based.
- Assessment and decision made through mutli-functional team
- IOM/052-FOM/052/2013, issued in July, 2013 and more 100 out of 120 offices that were expected to adopt the new policy have implemented.



Status Update (2)

Revised Project Partnership Agreement(most essential document)

- Legally Binding- sets terms, obligations and responsibilities of parties
- Review aimed to address:
 - Balance mutual partnership (embedding PoP)
 - Participation of the Intended Population
 - Operational requirements and applicability
 - Heightened accountability and assurance
 - Higher ethical standards
 - Scope and the constraints of rules and regulation
- With UN agencies UNDG-based issued IOM/53-FOM/53-2013 issued on 30 July' 13
- With NGO/NPO partners issued IOM/76-FOM/077-2013 issued on 3 December, 2013
- With governmental entities to be issued in 2014



Status Update (3)

Project audit (shift to risk-based) in progress

- Improving quality and assurance of use of resources
- Feasibility study and model simulation conducted

Partner Portal in progress

- Online, interactive partner data-based
- Information hub (policies, guidelines, etc)
- Wider accessibility

in progress

Other Guidance Notes on Procurement by Partner, Monitoring, Personnel, etc.



Ethical Conduct

- Before registering and signing project partnership agreement
- Declaration of the prospective partner that its organization meets basic eligibility criteria for establishing a partnership with UNHCR
 - commitment to humanitarian principals,
 - non-discrimination of refugees/persons of concern and respect UNHCR mandate
 - compliance with the United Nations Security Council resolutions relating to terrorism and in particular the financing of terrorism



Ethical Conduct

- Signing project partnership agreement
- ✓ Compliance with the terms and provisions of agreement including:
 - Commitment to the highest ethical standard and professional conduct
 - Use of resources solely for the intended purpose
 - Remain compliant with the United Nations Security Council resolutions relating to terrorism and in particular the financing of terrorism
 - Compliance with relevant laws
 - Refrain from conflict of interest
 - Refrain from fraudulent and corruption activities



Ethical Conduct

- Lawful employment practices
- Commitment to prevent personnel from exploiting and abusing refugees and other persons of concern and from engaging in any form of behavior that could amount to misconduct.
- Personnel to respect confidentiality of information and professional conduct
- Information and Personal Data Protection
- Minimum standards for managing misconduct pursuant including investigation policies, procedures and standards in place/planned



Status Update (4)

- > Strengthening Capacity and Due diligence
 - Increasing number of project control staff
 - Training and roll-out for both UNHCR and Partners (initial stages)
 - Facilitators Resource Network (initial stages)
 - Development of learning materials, Guidance Notes (in progress)
 - Study on UNHCR, INGO, NNGO complementariness for capacity development for national NGO partners (on going)
 - Pilot initiative capacity strengthening of 11NNGO for emergency preparedness (about to be completed)





1 family torn apart by war is too many.

Prepared for information only - presentation for the SC side event

For further details and consultations please contact: Fatima SHERIF-NOR, UNHCR, at : epartner@unhcr.org

Thank you

