

**37<sup>th</sup> Meeting of the Standing Committee  
20-21 September 2006**

**Agenda Item 3(iv)**

**Update on Results-Based Management (RBM) in UNHCR**

- The aim is to provide the Committee with an update on UNHCR effort's to strengthen the implementation of Results-Based Management (RBM) within UNHCR.
- The presentation focuses on two areas. The first is the effort to put in place and improved strategic framework for the organization through the introduction of Global Strategic Objectives for the period 2007-2009. The second is an update on progress in building an RBM software that will support the implementation of RBM throughout the organization, in particular in field operations.
- The RBM Software that UNHCR is developing will provide tools and technology to facilitate and strengthen operations management from the planning stage through to monitoring and reporting.
- As a planning tool, the RBM Software will help UNHCR capture baseline information on the core problems we are addressing in relation to standards and indicators.
- The RBM Software will also enable the cascading and recording of objectives from the Global Strategic Level to the point of delivery in the deep field.
- As a monitoring tool, the RBM Software will facilitate the measuring and recording of progress against objectives, expenditure against budget thus enabling better management information on what has been delivered and what impact it has had in improving the lives of persons of concern.
- The RBM Software will also help improve reporting by allowing information to be shared in a more timely and accessible manner thus helping to increase both transparency and accountability.
- The presentation includes screenshots from the prototype of the software using examples from UNHCR's operation in the United Republic of Tanzania.
- Based on design work done in 2005, UNHCR is currently building the software and preparing for the piloting and testing of the software in 2007.
- The RBM software is scheduled to be rolled out globally to UNHCR and its partners in 2008.