

# Annual Consultations with Non-Governmental Organizations

**29 June - 1<sup>st</sup> July 2010**

CICG | Palais des Nations • Geneva, Switzerland



HEALTH AND NUTRITION CENTER  
FOR IDPS WOMEN AND CHILDREN  
IMPLEMENTED BY

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# Partner profile

## *In Brief*



**UNHCR**

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## **PARTNER PROFILE** *In Brief*

The purpose of this booklet is to facilitate networking and to help you identify organizations with similar or complementary areas of interest. This initiative stemmed from comments from Partners attending previous Annual Consultations about facilitating networking and knowing “who’s who”.

The registration form for the 2010 Annual Consultations with NGOs contains two parts. Part I of the form asked for information regarding the participant, such as name, functional title, etc and Part II asked for background information pertinent to the organization. This booklet is a consolidation of the Partners that completed Part II of the form giving details on the history and purpose of the organization, its structure and activities. The information has been extracted from the form as provided. Some formatting was necessary in view of space constraints; however, no details were edited.

The Inter-Agency Unit would be happy to hear from you regarding the usefulness of the booklet, its format, the content and any other points you think important. Please send your comments to [InterAgency@unhcr.org](mailto:InterAgency@unhcr.org).

## Abkhazintercont

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### HISTORY; PURPOSE:

Mission statement "ABKHAZINTERCONT" (AIC) is Georgian, local, non-governmental, non-for profit, non-political organization. It provides support to civil society development and community development and strives to improve the social-economic conditions of vulnerable IDPs and locals. AIC, together with other members of civil society is participating in peaceful regulation of Georgian-Abkhazian conflict. "Abkhazintercont" (AIC) started its activities in 1997 and according to the Georgian legislation it was registered at the Ministry of Justice of Autonomous Republic of Abkhazia on May 5, 1998. AIC was created by the people who were devoted to their jobs and who were familiar with the socio-economic problems of IDPs and vulnerable people. AIC is the member of the IDP NGO network (CYNERGY) as well as the member of the Association of Business Consulting Organization (ABCO). The main objectives are:

- Vocational skills training for IDP and locals, their employment opportunities and improvement of their economic life conditions.
- Community mobilization and their involvement in civil society development.
- Active participation and support in Georgia-Abkhazia conflict peaceful regulation.

### STRUCTURE:

Technical Facilities of AIC and Its structure AIC is a well established and experienced non governmental organization with the contemporary office equipments, furniture set, 3 vehicles, 20 PCs and resource centre. In the main office of AIC there are 8 basic (full time) and 18 on-contract employees. Chairmen of board, together with board members manage the organization. There are two units in the organization, one is an Administration unit and the second is a Financial unit. There are two sectors which are responsible to implement different types of projects. The first sector is a "Sector of IDP Community Development" and the second sector is a "Sector of Agriculture development and small business development". These two sectors implement projects and report to Donors as well as to a board. The main office of AIC is located in Western Georgia. Besides, it also possess offices in Ambrolauri and Tsagery districts, therefore the geographical area of AIC activities covers Imereti, Samegrelo, Racha-Lechkhumi and Lower Svaneti Regions.

### ACTIVITIES:

AIC is implementing an Income Generation project funded by UNHCR. The project goal is: To improve economic conditions of approximately 134 IDPs through income generation activities and to assist them getting an easy access to the commercial market. Project objectives are: IDPs are actively engaged in addressing their economic needs. IDPs accomplish business training courses and apply to the loan program. IDPs advance their skills through the vocational training and ready to address their livelihood needs. AIC prioritizes two key areas in the project: Business trainings followed by low interest loan application and Vocational training followed by employment opportunities. For the small business opportunities, selected IDPs are invited to AIC training center for the business training classes. IDPs are engaged in a series of learning events, conducted by qualified consultant professionals, focused on two major areas, skills training and building the capacity to access small business opportunities. The latter will include small business sessions highlighting tax implication information for individuals and businesses, financial management to track revenue and expenses plus learning to analyze financial data, business planning, learning about the loan process, and how to complete a loan application. For IDPs choosing to begin their own small business, after successfully completing the learning series, AIC refer them to AIC's loan program. For the skills training, AIC undertake an assessment of the labor market and offer IDPs a list of professions from which to choose the training in or re-launching of a career. IDPs either select a vocation in which they already have some skills and wish to obtain advanced skills or a new vocation in which to start a new business. The apprenticeship opportunities are in-depth as needed, offering a variety of professional choices and of sufficient duration to allow beneficiaries to become more qualified.

## Action Contre la Faim

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### HISTORY; PURPOSE:

For over 25 years, Action Against Hunger has been at the forefront of the fight against hunger and malnutrition worldwide. In the most affected countries, its teams do their utmost day after day to ensure that people are given access to the most basic of human rights- the right to food.

### STRUCTURE:

Action Against Hunger is an international, non-governmental, non-religious organisation that was created in Paris in 1979. Since then, the organisation has developed within the framework of an interdependent international network, with head offices in the UK (London), France (Paris), Spain (Madrid), Canada (Montreal) and the US (New York).

### ACTIVITIES:

Action Against Hunger implements activities in 5 different fields:

#### Nutrition

We set up therapeutic feeding centers to treat malnourished children and adults. We also help control and prevent malnutrition through child-growth monitoring, nutritional surveys, and public education. Our therapeutic feeding centers, at the heart of our emergency programs, save children who are between life and death.

#### Food Security

To protect food security in the long term, it is essential to support local agriculture and economies by ensuring access to new resources.

ACF distributes seeds and tools as well as conducting training programs in income-generating activities such as farming, gardening, animal breeding, and food conservation. Our food security programs put people on the road to self-sufficiency.

#### Water & Sanitation

Clean water and sanitation prevent the spread of disease. We provide access to safe drinking water by drilling wells, tapping springs, and installing water systems. We train local teams and whole communities to maintain equipment and about the importance of clean water and sanitation.

## Health

A vicious circle exists between disease and malnutrition. A malnourished child is more vulnerable to diseases than a well-fed child. A sick child, weakened by illness, often becomes a victim of malnutrition. It is therefore necessary to fight disease to combat hunger. We set up mother and child health centers to provide immunization and pre/post-natal care. Our public health programs train medical staff, provide medicine, monitor and control epidemics, and rehabilitate clinics.

## Advocacy

Action Against Hunger raises awareness on man-made hunger and seeks to alert the international community, in the manner most appropriate to the situation, when human rights and especially the right to food are violated.

Action Against Hunger denounces the use of hunger as a weapon against civilian populations.

The organisation publishes a bi-annual report, analysing the mechanisms of hunger and studying ways of finding real solutions.

## Adult Multicultural Education Services, AMES

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### HISTORY; PURPOSE:

Adult Multicultural Education Services (AMES) is a not-for-profit organisation enacted by an act of Parliament. In 1951, AMES began providing English to new settlers in Australia. More than half a million students have attended AMES programs and services since its post-war inception. AMES has grown to provide settlement, education and employment services to our culturally and linguistically diverse (CALD) clients. Today, AMES is the largest provider of English language and Settlement services in Victoria, in addition to being a major supplier of specialist employment and training services in Melbourne. Every year, AMES successfully enrolls and supports over 40,000 people with starting their new homes, settling into their local communities, language support, securing a job and/or establishing a business. AMES Vision is: "Full participation for all in a cohesive and diverse society". This vision is manifested in the organisational belief that one's full participation in their community is attained when both social and economic links have been achieved. AMES's clients reflect the full breadth of demographical diversity of migrants to Australia.

### STRUCTURE:

AMES is an autonomous Adult Education Institution, accountable to the Victorian Minister for Skills and Workforce Participation. It is governed by a Board established under the Education and Training Reform Act 2006. The Board is made up of leading persons from industry, government, services and the community. To implement the strategies of the organisation, there is an Executive Team reporting to a CEO. This team oversees four service delivery divisions (Education, Employment, Settlement, and Community and Policy) and three corporate support divisions (Finance and Corporate Services, Human Resources and Risk and Corporate Governance). All together, AMES has over 800 staff members and nearly 3000 volunteers. AMES delivers services to Victorians. The services are largely funded through competitive bidding, federally and the delivery structure is underpinned by a consortium of complementary organisations that ensure ease and convenience of access to programs/services by clients. There are delivery outlets across the state of Victoria. Some of these are managed by AMES (over 14 locations), others by consortium partners and others by sub-contractors (over than 50 locations).

### ACTIVITIES:

Overall, AMES undertakes the following activities: - welcoming services on arrival (for refugee and humanitarian entrants) - case coordination and referral services - long term accommodation - trauma counselling - English language training and counselling - vocational training and employment - pathway support and further referral - building networks and links to communities - establishing enterprises (social and small business) - advocacy and representation - research and policy - corporate partnerships. Specifically, my role is within the Settlement Division. The division provides services to refugee and humanitarian entrants to Australia including on-arrival reception, assistance and accommodation services, case coordination, information and referral services and short term trauma and counselling services. In this regard, AMES is the lead partner in the Integrated Humanitarian Settlement Strategy (IHSS) Consortium that provides support to new arrivals. As part of its work and my role too, AMES undertakes numerous community consultations in listening to and shaping its services to ensure that clients are well supported. In its composition, AMES has bilingual staff whose roles also provide meaningful linguistic and cultural support to clients. I coordinate this community liaison function and specifically, the significant group of Community Guides numbering over 170. Finally, I also undertake dissemination of information, raising awareness and creating a better understanding of refugee experiences and settlement needs to a wider audience that includes national and international communities.

## Africa and Middle East Refugee Assistance

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### HISTORY; PURPOSE:

African and Middle East Assistance (AMERA) was founded as a UK Charity in January 2003, (Registered Charity No. 1098788), to promote the development of pro bono legal aid for refugees in countries where such services are non-existent and where legal representation might assist them in realizing their rights. The awareness of this need came out of several years of research in Africa and the Mediterranean region that exposed the appalling conditions in which most refugees live and the failure of states to protect them. The mission of AMERA is to promote the legal protection of asylum seekers and refugees through increasing access to administrative justice in international and local institutions; providing legal advice on matters relating to asylum determination, resettlement, family reunification, and other matters relating to the enjoyment of the fundamental rights; and educating members of the legal profession in matters relating to the law affecting refugees in Africa and the Middle East. AMERA Objectives 1. To provide relief for refugees by offering pro bono legal advice on issues relating to asylum determination, settlement of migrants, family reunification and other matters relating to the enjoyment of the fundamental rights. 2. To provide psychosocial services to help refugees deal emotionally and mentally with their past and present struggles and to empower them to present their testimonies at interviews conducted with state authorities or with the United Nations High Commissioner for Refugees (UNHCR). 3. To advance education of the public, in particular lawyers and paralegals, in matters relating to forced migration and law affecting refugees in Africa and the Middle East.

### STRUCTURE:

AMERA is structured as follows: UK Board Egypt Country Director -Deputy Director-Legal ---Refugee Status Determination Team ---Protection Team --- Durable Solutions Project ---SGBV focal point -Deputy Director-Psychosocial ---Psychosocial Team ---Unaccompanied minors team ---Community Outreach Team ---Community Facilitators and Interpreters -Administration, IT services, and Finance

#### ACTIVITIES:

AMERA supports the delivery of pro bono legal aid in the global South. It works to improve the quality of legal services available to refugees through education and training. It conducts research and lobbies, for example, this year on issues of statelessness, women at risk, against refugee encampment, improvement in procedural standards in refugee status determination, an independent appeal procedure, and for the right for refugees to be represented when decisions are taken by UNHCR. It provides its affiliates in Egypt, Kenya, Lebanon, Turkey, Uganda and elsewhere with information, advice, country of origin information and opportunities to have cases externally reviewed by a group of refugee law experts.

## Africa Humanitarian Action

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#### HISTORY; PURPOSE:

AHA is a pan-African non-governmental organisation (NGO) providing effective humanitarian assistance to alleviate human suffering, building on the strength of African people to solve African problems. Founded in 1994 in response to the Rwandan genocide, we have supported more than 9 million people in 16 African countries, to regain their health, dignity and wellbeing. At the heart of our work is a firm commitment to reducing poverty through addressing crisis-related suffering and laying the foundations for recovery and sustained development. From protecting IDPs in Darfur, to repatriating refugees in the DR Congo, to raising awareness of HIV/AIDS in Ethiopia, we deliver a wide range of lifesaving services to suit complex and varying needs.

#### STRUCTURE:

AHA employs over 1,600 staff, 90% of whom are recruited from local communities and affected populations. They bring the knowledge, experience and community ties that are so important to successful humanitarian work. By recruiting and training staff from within a community we are better able to ensure a continuum between humanitarian assistance and development. AHA is governed by a Board of Trustees, whose members determine AHA's general policy and ensure quality and accountability both to affected populations and to donors. The Trustees appoint a Board of Directors, which sets strategic priorities and monitors and evaluates performance, standards and results. The 'Friends of AHA' provide, on an ad hoc basis, information, advice and support for development and resource mobilization.

AHA Board of Trustees Dr. Salim Ahmed Salim – Tanzania Dr. Sheikh M.H. Al-Amoudi – Saudi Arabia Dr. Dawit Zawde – Ethiopia Dr. Costantinos Berhe-Tesfu – Ethiopia Mr. Nicolas Bwakira – Burundi Mr. Anders Wijkman – Sweden Dr. Brigalia Bam – South Africa Rt. Hon Clare Short – United Kingdom Amb. Brownson Dede – Nigeria Dr. Filomena Delgado – Angola Dr. Getachew Demeke – Ethiopia Mr. Chefeke Dessalegne – Ethiopia Mrs. Patricia Hajabakiga – Rwanda Mr. Jean-Pierre Hocke – Switzerland Mr. Yohannes Kifle – Ethiopia Mr. Getachew Kitaw – Ethiopia Chief Olesegun Olusola – Nigeria Dr Penuel Maduna – South Africa Mrs Eularia Syamujaye - Zambia

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#### ACTIVITIES:

Currently AHA works in 10 African countries, running programmes in:

• Capacity Development • Health Care • HIV/AIDS • Public Advocacy • Relief & Recovery • Sexual & Gender Based Violence

Donors and Partners: Donors United Nations High Commissioner for Refugees (UNHCR) African Development Bank (AfDB) African Union (AU) / African Union Mission in Sudan (AMIS) Alliance for Direct Action against Rape in Conflicts and Crises (AllianceDarc) Food and Agriculture Organization of the United Nations (FAO) Government of Uganda Great Lakes Initiative for Aids HIV/AIDS Prevention and Control Office (HAPCO) Pathfinder International – Ethiopia (USAID) United Nations Children's Fund (UNICEF) United Nations International Organization for Migration (IOM) United Nations Mission in Sudan (UNMIS) United Nations World Food Programme (WFP) United Nations World Health Organisation (WHO) United Nations World Health Organisation (WHO) - CERF United States Agency for International Development (USAID) Partners United Nations High Commissioner for Refugees (UNHCR) Actions et Interventions pour le Développement et l'Encadrement Social African Union (AU) / African Union Mission in Sudan (AMIS) Alliance for Direct Action against Rape in Conflicts and Crises (AllianceDarc) Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) Food and Agriculture Organization of the United Nations (FAO) Genocide Intervention Network (GI-NET) Government of Angola Government of Burundi Government of Chad Government of DR Congo Government of Ethiopia Government of Liberia Government of Namibia Government of Rwanda Government of Uganda Government of Zambia Humanitarian Aid Commission (HAC) International Medical Corps (IMC) Médecins Sans Frontières (MSF) Mentor Initiative MiniSanté Oxfam UK Pathfinder International USAID - Ethiopia Province Sanitaire Uganda National Expanded Program on Immunization (UNEPI) United Nations Children's Fund (UNICEF) United Nations International Organization for Migration (IOM) United Nations International Organization for Migration (IOM) United Nations Mission in Liberia (UNMIL) United Nations Mission in Liberia – Humanitarian Co-ordination Section (UNMIL – HCS) United Nations Mission in Sudan (UNMIS) United Nations Population Fund (UNFPA) United Nations World Food Programme (WFP) United Nations World Health Organisation (WHO)

## African American Society for Humanitarian Aid and Development

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### HISTORY; PURPOSE:

African-American Society for Humanitarian Aid and Development (ASHAD) was established in late eighties of the last century in response to the unprecedented humanitarian, economic and natural disaster in Africa. African American Society for Humanitarian Aid and Development (ASHAD) is an ECOSOC member since 1991. During the last decade (ASHAD) continued to contribute to peace building through conflict mediation, basic services delivery and poverty alleviation among the targeted communities in the war and drought affected areas.

The prime targets of (ASHAD) have been displaced and refugees populations. (ASHAD) is advocating the issue of human rights situation especially in conflict affected zones. (ASHAD) is working in the following fields:

1. Human rights.
2. Social and sustainable development.
3. IDPs and Refugees.
4. Empowerment of women.
5. Disaster management.
6. Conflict resolution and peace building.
7. Millennium Development Goals( MDGs).

### STRUCTURE:

ASHAD consist of the following:

1. Council of trustees
2. Executive committee
3. Executive bureau

### ACTIVITIES:

ASHAD continue to contribute to the following areas:

1. Peace building and conflict resolution through mediation.
2. Basic services delivery to the needy.
3. Population Development.
4. Sustainable livelihood with special focus on women, children and handicapped.
5. Rendering Humanitarian assistance to the vulnerable groups specially IDPs and Refugees.
6. Advocating and lobbying in the field of human rights and human security especially in conflict affected zones.

## African Concern International

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### HISTORY; PURPOSE:

African Concern was established in 1995 by Judge Bola Ajibola in the aftermath of the Rwanda genocide of 1994.

It has three clusters of objectives:

- Conflicts in their aspects of prevention, management and resolution.
- Assistance in cases of forced displacement (refugees or victims of natural disasters).
- Initiatives in development: access to potable water, food security (agriculture), health, education/training, shelter.

By achieving the objectives above, the purpose is to develop groups of people that will be in a position to link up with the most destitute segments of the populations at country level.

African Concern's ambition is to empower the beneficiaries in training them to conceive, plan, contribute to and implement self established projects.

### STRUCTURE:

Statutory Headquarters:

Lusaka/Zambia

Patrons: -H.E. Salim Ahmed SALIM, -H.E. Boutros Boutros GHALI, -H.E. General Olusegun OBASANJO-H.E. Ahmad Tejan KABBAH

President: -H.E. Judge Bola AJIBOLA

Secretary General: -Julius B. SAKALA

Treasurer and Director General: Cécil KPENOU

Chapters in Africa: -Benin / Liberia / Mali / Nigeria / Sierra Leone / Chad

Chapters outside Africa: -Brussels / Geneva / London / Paris / Washington DC

### ACTIVITIES:

The objectives of African Concern being solutions to conflicts, forced displacement and developmental activities, it has been possible for the organization in partnership mainly with UNHCR, to carry out activities in practically all those domains.

African Concern has worked with UNHCR in camp management, community development, agriculture, skills training, water sanitation and distribution in Sierra Leone from 2002 to 2004. Beside UNHCR, African Concern has implemented HIV/AIDS prevention campaign for the National Commission for Social Action (NaCSA); the European Union has benefited from African Concern's expertise in constructing a primary school; the Demobilization Disarmament and Rehabilitation Commission has requested African Concern's expertise in agriculture to reintegrate ex-combatant with rice production. Finally, African Concern has also worked with UNICEF and DFID.

In Liberia, as from may 2004, again in association with UNHCR, African Concern has been involved in community empowerment projects covering a

wide range of activities such as rehabilitation, construction or reconstruction of markets, schools, health units, administrative structures. In view of the difficult situation in which post-war Liberia finds itself, inter-district games have been organised with a view to acquainting the local communities with Olympics and other games as well as soccer in order to allay hostile feelings amongst them and generate peaceful coexistence.

In Chad, still with UNHCR, from 2004 through 2005, African Concern has held the responsibility of managing the two main camps of AMBOKO in the NYA-PENDE department and YAROUNGOU in the GRANDE SIDO department, all in southern Chad. For 2006, African Concern proceeded with only the activities in YAROUNGOU camp.

The activities in the camps bore on camp management, food and non-food items distribution, education, agriculture, construction, water sanitation. A secondary school, block of four classrooms, in GORE has been funded by African Concern to the benefit of Central African Republic refugee students transferred from AMBOKO to that town, this on the premises of the National Education Lycée.

In 2006, in BENIN, a vegetable garden project is being set up in AGAME for Togolese refugees with the funding from a American Embassy in that country. The operation has started with a campaign of tree planting within the AGAME refugee camp.

## African Refugees Development Center

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### HISTORY; PURPOSE:

The African Refugee Development Center (ARDC) is a non-profit organization founded in 2004 by refugees and Israeli citizens to assist, support and empower refugees and asylum seekers in Israel. The ARDC seeks to ensure access to basic social services, and to facilitate refugee and asylum seeker integration, self-sufficiency and ownership in matters affecting their lives.

### STRUTURE:

With 9 staff members, the ARDC is a volunteer-based organisation (currently coordinating close to 120 volunteers, including professional psychologists, social workers, teachers, health staff etc). The ARDC is structured into four units:

- (1) Humanitarian department,
- (2) Community development
- (3) Education Center
- (4) Asylum Application Assistance
- (5) Counseling & psychotherapy
- (6) Awareness raising and lobbying work. The ARDC has office in Tel Aviv, Israel. ([www.ardc-israel.org](http://www.ardc-israel.org))

### ACTIVITIES:

The ARDC advocates for the rights of refugees and asylum seekers and for a humane and fair Israeli asylum policy. It divides its work between individual counseling, humanitarian aid, education, community development, Psychotherapy, awareness raising and policy initiatives. ([ardc-israel.org](http://ardc-israel.org))

## Afrique Secours et Assistance

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### HISTORY; PURPOSE:

Afrique Secours et Assistance (ASA) dont le siege est a abidjan a été crée en 1998 pour

- apporter une assistance en sante, edication, formation et toute question interessant en particulier les femmes et les enfants
- apporter une assistance aux populations en situation d'urgence ou de catastrophes
- concevoir et mettre en œuvre des projets de developpement economique et social
- lutter contre la traite, le travail et les pires formes de travial des enfants
- lutter contre les ist et le vih sida

### STRUCTURE:

L'organisation est dirigée par un Conseil d'administration qui s'appuie sur une Coordination Générale pour la gestion opérationnelle des activités. La coordination comprend les services suivants:

- Service programme avec des projets divers, généralement sur le terrain (Guiglo, Tabou, Daloa, Akouédo...). Nous avons au siège une personne point focal chargé des questions du Vih et du Sida.
- Service Administratif
- Service financier Le personnel permanent est au nombre de 10 et le personnel de projet au nombre de 70 Nous disposons d'un siège à Abidjan, d'un bureau dans l'ouest à Guiglo et un autre dans le centre ouest à Daloa.

### ACTIVITIES:

Nous avons des projets (protection et réunification des enfants séparés et non accompagnés Libériens

- (1), protection des personnes déplacées internes
- (2), protection et réinsertion d'enfants associés aux forces combattantes
- (3), protection, retrait et réinsertion d'enfants travailleurs de la décharge publique d'Akouédo
- (4) et retrait et rapatriement d'enfants victimes de traite
- (5). Toutes ces activités se font sur le terrain. La quasi-totalité de nos projets sont faits en collaboration avec des agences du système des Nations Unies.

En termes de plaidoyer, notre organisation est membre du Comité National de lutte contre la traite des enfants, membre la commission de suivi de l'accord Cote d'Ivoire Mali en matière de traite des enfants. Le coordinateur Général est membre du comité de suivi de l'accord multilatéral contre la traite des enfants entre 9 pays de la CEDEAO ASA assure la Présidence du RITE (Réseau Ivoirien de Lutte contre la Traite, le Travail et l'Exploitation des Enfants). Le coordinateur est Présidente de la Cellule de reflexion sur les Orphelins et autres enfants vulnérables à cause du Sida (C-ROS).

# Agence d'Aide à la Coopération Technique et au Développement

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## HISTORY; PURPOSE:

ACTED (Agency for Technical Cooperation and Development) is a non-governmental organization with headquarters in Paris, founded in 1993. Independent, private and not-for-profit, ACTED respects a strict political and religious impartiality and operates according to principles of non-discrimination and transparency.

**Our Mission:** Providing Adapted Responses ACTED's vocation is to support vulnerable populations affected by wars, natural disasters and/or economic and social crises, and to accompany them in building a better future; thus contributing to the Millennium Development Goals. The programs implemented by ACTED (around 170 per year), in Africa, Asia, the Middle East, Latin America and the Caribbean, aim at addressing the needs of populations affected by wars, natural disasters and/or economic and social crises. Our interventions seek to cover the multiple aspects of humanitarian and development crises through a multidisciplinary approach which is both global and local, and adapted to each context. ACTED is committed to meeting the highest standards of accountability and strives to meet the needs of the most vulnerable populations by delivering the adequate humanitarian service in each situation. As a charity, we will intervene whenever and wherever needs arise, guaranteeing the compliance and relevance of our interventions and innovating whenever possible. ACTED is thus a member of HAP International which supports humanitarian accountability and quality management. **Our Vision:** Guaranteeing the Link between Emergency, Rehabilitation and Development ACTED's vision is to establish a link between emergency, rehabilitation and development. Once basic needs have been covered, the population's living conditions remain critical as our areas of intervention are among the poorest in the world. We guarantee the sustainability of our interventions carried out during crises, through remaining on the field after the emergency and involving the communities, ACTED engages in a long-term support with a continued presence in the field to break the poverty cycle and accompany the populations on their way to development.

## STRUCTURE:

As of today, ACTED is active in 27 countries (Afghanistan, Kyrgyzstan, Uzbekistan, Tajikistan, Nicaragua, Congo-Brazzaville, Serbia, Congo DRC, Iraq, Chad, Haiti, Sudan, India, Indonesia, Sri Lanka, Pakistan, Jordan, Lebanon, the Palestinian Territories, Central African Republic, Uganda, Kenya, Somalia, Myanmar, Vietnam, Zimbabwe, Cambodia). The organization employs approximately 160 international staff and more than 2800 national staff. The headquarters for the organization are located in Paris (France).

## ACTIVITIES:

The Agency for Technical Cooperation and Development (ACTED) is an apolitical, and non-confessional international relief agency created in Afghanistan. The first projects were initiated in Kabul in 1993 to bring relief to populations affected by more than 15 years of conflict. ACTED activities rapidly expanded to the entire country and subsequently to neighbouring countries in 1996 (namely Tajikistan, Uzbekistan, Kyrgyzstan), with the aim of developing a regional strategy throughout Central Asia. The organisation continued its expansion, opening offices in Central Africa in 1997, in order to help populations affected by the Congo-Brazzaville conflict, in Central America in 1998 following the "Hurricane Mitch" disaster, in the Balkans after the conflict in Kosovo, and in the Middle-East, in 2003, to support Iraqi population. In 2004, ACTED continued its involvement in Central Africa by opening missions in Chad and Sudan to respond to the Darfur crisis. In 2005, the organisation has started emergency reconstruction activities in South Asia after the tsunami disaster, and is now working in India, Indonesia and Sri Lanka. ACTED has implemented programmes in the Middle East since 2007, intervening in Lebanon and the Palestinian Territories. More recently, ACTED intervened to provide relief to the populations of Africa, with new programmes starting in the Central African Republic, Kenya and Somalia in 2008. Our teams are also providing relief and supporting the populations of Myanmar affected by the Nargis Cyclone and are implementing projects in Vietnam since 2008. ACTED has been implementing Food security interventions for the populations of Zimbabwe since October 2009, and is also present in Cambodia on HIV/AIDS prevention activities. ACTED develops about 170 projects a year in such diversified activities as Emergency Relief, Food Security, Health Promotion Network, Economic Development, Education and training, Microfinance, Advocacy - Institutional Support and Regional Dialogue, and Cultural promotion.

## Al Eslah Society

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## HISTORY; PURPOSE

Al-Eslah Society is a registered NGO in the kingdom of Bahrain, it was formed in 1941 as a social and cultural organisation. One of the activities of Al-Eslah Society is to actively participate in helping the needy, the poor, disaster victims . . . etc, both inside and outside the kingdom of Bahrain. It also aims at raising the awareness of the importance of the charity and welfare in the community. We help needy people to live a respectful life by providing the basic needs, and help them establish themselves wither through education, microfinance or any other intermediat or permanent means.

## STRUCTURE

Al-Eslah Society consists of many committees headed by an elected chairman, each committee has its own board and a chairman. Human welfare committee is the committee responsible for the charity and humanitarian aid in the society.

## ACTIVITIES

aid of the needy, assisting beginners to start microstart projects, health care assistance, marriage allowances, university students fund, orphan sponsorship, general aids during disasters.

## Amnesty International Secretariat

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### HISTORY; PURPOSE:

Amnesty International (AI) is a worldwide movement of people who campaign for internationally recognized human rights. AI's vision is of a world in which every person enjoys all of the human rights enshrined in the Universal Declaration of Human Rights and other international human rights standards. In pursuit of this vision, AI's mission is to undertake research and action focused on preventing and ending grave abuses of the rights to physical and mental integrity, freedom of conscience and expression, and freedom from discrimination, within the context of its work to promote all human rights. AI is independent of any government, political ideology, economic interest or religion.

It does not support or oppose any government or political system, nor does it support or oppose the views of the victims whose rights it seeks to protect. It is concerned solely with the impartial protection of human rights. AI has a varied network of members and supporters around the world. At the latest count, there were more than 1.8 million members, supporters and subscribers in over 150 countries and territories in every region of the world. Although they come from many different backgrounds and have widely different political and religious beliefs, they are united by a determination to work for a world where everyone enjoys human rights. AI is a democratic, self-governing movement. Major policy decisions are taken by an International Council made up of representatives from all national sections. AI's national sections and local volunteer groups are primarily responsible for funding the movement. No funds are sought or accepted from governments for AI's work investigating and campaigning against human rights violations.

### STRUCTURE:

structure

Amnesty International's statute can be found at the following link: <http://web.amnesty.org/pages/aboutai-statute-eng>

### ACTIVITIES:

AI does research and advocacy for the protection and promotion of the human rights of refugees, asylum-seekers, migrants and IDPs.

We work towards securing their fundamental rights and to improving and maintaining the quality of protection of people who are entitled to it.

We do this by exposing human rights abuses and protection failures, advocating policy and legal changes, and sometimes through taking action on individual cases or issues. AI has a global network of Refugee Coordinators in more than 50 countries who take action on some individual cases or issues, lobby their own governments for changes in laws and policies and work with other non-government organizations to promote the protection of the rights of asylum seekers, refugees, migrants and IDPs. The staff at the International Secretariat in London and Geneva work towards influencing international policy and standard setting, as well as advocating for the effective implementation of international standards, policies and guidelines in a way that respects the human rights of asylum-seekers, refugees, migrants and IDPs. Refugee Coordinators, the International Secretariat as well as UN offices in Geneva, New York and an EU office in Brussels work towards an overall strengthening of the international protection framework. This includes calling on states to share responsibility for protecting refugees. Amnesty International does not represent individual asylum-seekers or refugees, but sometimes takes action in individual cases. If Amnesty International does not actively support a particular case it does not necessarily mean that the organization believes that the person or persons concerned is not deserving of protection as a refugee. Asylum-seekers, lawyers, and decision-makers often use country information and analysis from AI reports during asylum procedures.

## Anglican Communion - St. John's Cathedral Hong Kong

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China

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### HISTORY; PURPOSE:

St. John's Cathedral was established in 1847, as the first Anglican Church in Hong Kong. Since then, St. John has been involved in community services. One of the major task is migrant worker ministry.

### STRUCTURE:

St. John's Cathedral is governed by a Council, which consists of the Dean, all chaplains serving at the Cathedral and laity elected by lay people. The Migrant Ministry is run under the co-ordination of the Council.

### ACTIVITIES:

Besides religious services, we provide Migrant worker counselling, HIV Education Programme etc.

## Anglican Consultative Council Geneva Auno Office

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### HISTORY; PURPOSE:

The Anglican Communion has had consultative status with the UN for over 20 years. It recently has established an Anglican Refugee and Migrant Network, based in Hong Kong which focuses on assisting and protecting refugees and migrants throughout the Churches and Provinces of the Anglican Communion.

The Anglican UN Office Geneva (AUNO Geneva) has emerged in recent years to facilitate communication and partnership between the Anglican Communion and Geneva-based UN organisations.

The three main programme foci of AUNO Geneva are HIV&AIDS, Human Rights and Spirituality.

AUNO Geneva is currently staffed on a largely voluntary basis, involving Anglican clergy and lay people with an extensive background in international issues. The Office supports the work of the Observer.

#### STRUCTURE:

Individual Churches and parishes are involved in refugee relief and in assisting migrants, amongst others in helping them establish migrant churches.

#### ACTIVITIES:

Individual churches and parishes assist refugees and migrants (for instance Christ Church, Aden) and advocate for their rights and protection; they also work in urban settings and can increasingly become implementing partners for UNHCR in its mandate to assist and protect persons of concern in urban settings; in Geneva, the Anglican UN Office is an important NGO interlocutor both of DIPs and of EPDS, as well as DER IAU.

## Arab Bridge Center for Human Rights

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#### HISTORY; PURPOSE:

The Foundation The center is established in 2005 according to the Hashemite kingdom of Jordan laws according to the ministry of culture letter no (1620). In 2007, it has been authorised (letter no. 166) as a non-profit organisation by ministry of internal and ministry of industry and commerce. The center is an intellectual legal scientific intuition independence work on preparing studies, theoretical and applied researches. It runs its duty in the kingdom of Jordan borders and extends to the all Arabic countries. It cooperated with elites of press, cultural, political and legal men who interested in the field of human development and human, rights in Jordan and in Arab countries. The center presents its work in neutral and impartial manners and according subjective professional standards. The vision The vision of its establishment formed by the by the sight of all effort of the civil society organizations in the global looking for safety the requirement of the dignity life that formed the golden triangle to the human needs that: His right of security, feed and health. And we believe that will not come true unless after the cooperation of all international and Arab societies at the levels of individuals and governments. Harmony to these looking forwards and to our depth feeling which comes from the necessary of the participation in sharing part of responsibilities toward the Arabic human. So we give a special car in the field of human development in its comprehensive concept, aiming and supporting the culture of the human rights in Jordan and in Arabic world according the internationals standards of human rights and by which harmony to Jordanian anticipations

#### STRUCTURE:

The interior structure The organizational structure consists of consultancy board followed by management board and the general manager who followed by finance consultant and managerial one and three committees: 1. The committee of press and general relations. 2. The committee of training. 3. The committee of studies and researches.

#### ACTIVITIES:

Activities There is a number of activities undertaken by the center. These are: • Preparing the studies and applied theoretical researches and presenting consultancies, technical services and information the related to the field of the human rights and the development in its comprehensive concept according to subjective professional standards. • Organization conferences, forums, and participating in it making seminars, workshops training and intellectual ones specialized in the field of human rights and human development in Jordan and in Arab world. • Training and rehabilitation to the human forces who are working in the field of human rights in the Arab world and to development. • Spreading the periodicals, and booklets that specialized in human rights and the development in Arab world. • Cooperating with local, regional and international organizations that deal with implementing projects about the human rights and the development in its comprehensive concept. • The helping of following complainants of citizen in all Arab locations that related to the violent of the human rights and presenting it to the international organizations that concern of the human rights. • Make links with formal and informal institutions which deals with the human rights cases to limit the violent of the human rights. • Demanding the help of the mass media, press and using its positive role throughout directing it to follow up the cases of the human rights and the affairs of human development in Jordan and the Arab world. • Watch and measure the reaction of the public opinion in local and in Arab world and to induction its directions and transformation to analyze that in order to help the decision maker in drawing the policies that suit the international standards in the field of the human rights and to be with the moder development.

## Arab Red Crescent & Red Cross Organization

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#### HISTORY; PURPOSE:

The Arab Red Crescent and Red Cross organization was established in 1975 for coordinating relief work of member Arab national Red Crescent and Red Cross societies and to encourage bilateral and collective cooperation of the Arab national societies.

#### STRUCTURE:

The organization holds a general assembly annually to discuss shared humanitarian issues. The structure of the organization involve: GA, executive committee and advisory board.

#### ACTIVITIES:

Work as a body for communication, study and coordination between Arab national Red Crescent and Red Cross societies. Enhance development programmes and project that active the movement of Red Cross and Red Crescent mission. Coordinates relief and first aid work between the Arab national societies.

## Arakan Project

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**Fax:**

### HISTORY; PURPOSE:

The Arakan Project was created in 1999, initially as a project of FORUM-ASIA in Bangkok, and became an independent NGO in 2005. We are engaged in research-based advocacy focussing on the stateless Rohingya minority of Burma/Myanmar to promote their human rights in Burma and their rights as refugees in Bangladesh and other Asian countries. We also act as consultants to UNHCR, international NGOs and donor governments. The Arakan Project is member of the Asia-Pacific Refugee Rights Network and the International Detention Coalition.

### STRUCTURE:

3 field researchers based on the Bangladesh-Burma border and 1 coordinator (Chris Lewa) based in Bangkok

### ACTIVITIES:

- Monitoring of the Rohingya human rights situation in North Arakan/Rakhine State, Burma/Myanmar
- Monitoring of the Rohingya refugee situation in and outside camps in Bangladesh and in Malaysia
- Monitoring of boat people movements in the Asia region in partnership with UNHCR Regional Hub in Bangkok
- International advocacy using UN mechanisms (UNHCR, OHCHR, ILO)

## Arche d'Alliance

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### HISTORY; PURPOSE:

L'organisation non gouvernementale de défense des droits humains Arche d'Alliance a été créée le 10 décembre 1997 à Uvira dans la province du sud Kivu à l'est de la république démocratique du Congo dans un contexte des violations massives des droits humains commises pendant la guerre d'octobre 2006 à l'est du pays. La rareté des ONGs de défense des droits humains dans la sous région d'Uvira et Fizi peuplée de plus d'un million d'habitants pour enquêter et documenter ces cas ainsi que mener le plaidoyer pour leur prévention. Les droits des déplacés de guerre et des réfugiés étaient plus violés et observés en temps de guerre par notre organisation dans ce contexte afin de les dénoncer et de trouver des solutions appropriées à travers les activités des projets en exécution jusqu'à ce jour. C'est dans ce cadre que notre organisation s'est assignée comme mission principale de contribuer à la promotion et à la protection des droits des personnes les plus défavorisées par le plaidoyer pour leur prévention et par la lutte contre l'impunité. Ainsi la vision de notre organisation est celle de contribuer à la construction d'un véritable état de droit et de faire avancer la situation des droits des personnes les plus vulnérables en République du Congo à travers les actions de suivi et de recensements des violations des droits humains, la sensibilisation et le renforcement des capacités des acteurs sociaux sur les droits humains et des personnes les plus vulnérables ainsi que le plaidoyer contre l'impunité des auteurs de ces violences. C'est dans ces circonstances de travail que l'Arche d'Alliance est partenaire depuis sa création de plusieurs bailleurs des fonds qui interviennent dans les domaines de monitoring des violations des droits des personnes humaines, de la protection légale, de plaidoyer contre l'impunité des auteurs des violations des droits humains. Le HCR est parmi ces partenaires depuis 2005.

### STRUCTURE:

Pour réaliser les objectifs poursuivis par l'organisation, elle est constituée des principaux organes suivants: l'assemblée générale, le conseil d'administration, la commission de contrôle et la coordination. Arche d'alliance est une organisation nationale qui exécute ses actions sur l'étendue du pays avec ses bureaux établis dans les provinces du Katanga à Kalemie, au Maniema, au Nord et au Sud Kivu, dans la province Orientale, au Kasai et à Kinshasa. Elle est ainsi constituée de 129 agents sur toute l'étendue du pays à travers ces bureaux de liaison. La coordination est constituée à son tour des programmes des recherches, de renforcement des capacités, de transformation positive des conflits, d'assistance juridique, genre et famille et de plaidoyer.

### ACTIVITIES:

L'organisation Arche d'Alliance exécute actuellement les principales activités suivantes : le monitoring des violations des droits des personnes défavorisées et les plus vulnérables dans la province du Sud Kivu, particulièrement les réfugiés, les déplacés internes, les rapatriés, les demandeurs d'asile et les apatrides. La protection légale de ces personnes dans leurs zones de retour, le plaidoyer auprès des décideurs afin d'obtenir l'amélioration de leur situation sociale et légale, la sensibilisation des membres des communautés locales à la connaissance et à la prévention des violations des droits de ces personnes vulnérables, l'accompagnement des structures de base "les comités de médiation et de conciliation", CMC en sigle pour la transformation positive des conflits à la base, apporter l'assistance juridique gratuite aux bénéficiaires des actions du HCR devant les cours et tribunaux de la région. Ainsi, notre rôle de soutien opérationnel aux Nations Unies est celui d'apporter des solutions aux problèmes de protection légale aux bénéficiaires des actions du HCR.

## Asian Forum for Human Rights and Development

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### HISTORY; PURPOSE:

Asian Forum for Human Rights and Development (FORUM-ASIA) is a membership-based regional human rights organisation committed to the promotion and protection of all human rights including the right to development. As a regional network of 46 member organizations from 17 Asian countries, FORUM-ASIA seeks to facilitate dialogue, capacity building, and networking, among human rights defenders, civil society actors and

organisations in Asia. FORUM-ASIA, as an NGO in Consultative Status with the UN Economic and Social Council (ECOSOC), also promotes cooperation with governments, inter-governmental organisations and the UN for the betterment of people's lives and the full respect of human rights and human dignity.

#### STRUCTURE:

FORUM-ASIA was founded in 1991 in Manila and its regional office has been located in Bangkok since 1994. In 2008, FORUM-ASIA opened its international office in Geneva, in order to strengthen its efforts for international advocacy at the UN level.

## Asian Women's Human Rights Council

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#### HISTORY; PURPOSE:

Asian Women's Human Rights Council was established in 1989. The main aim of the organization is to raise awareness of women's human rights in a range of settings across the Asia Pacific region, and since 1998, at an International Level. This is done by giving voice to women who have experienced human rights abuses through "Courts of Testimonies". Over 30 of these have now been held. Each Council member has responsibility for a distinct focus of International Law and Human Rights. Eileen Pittaway, Chair of ANCORW and Director for Refugee Research UNSW, is the Council member in charge of the Refugee Desk. The Australian secretariat (Refugee Desk) of AWHRC is hosted by the Australian National Committee on Refugee Women.

#### STRUCTURE:

The Secretariat for AWHRC is based in Manila, Philippines. All administration goes through this office, and they also focus on "Comfort Women". In addition there are several regional desks; ANCORW hosts the Australian desk. The desk in India has a focus on Prostitution and Dalit women; the desk in China focuses on Trafficking; the desk in Bangkok focusing on Trafficking and Prostitution; the Pakistan desk has a focus on honour killings and dowry. In each site there are council members with support staff. Project staff are taken on at a local level for each "Court".

#### ACTIVITIES:

The major activity of AWHRC is the hosting of "Courts of Testimony". AWHRC also produces a range of publications around human rights issues and Video and Audio-visual materials. They take a key role in advocacy at the UN, following up on the outcomes of the various courts. They have permanent ECOSOC status and council members attend UNHCR, HRC and CSW. As an AWHRC affiliate through membership of ANCORW, a Human Rights Court of Testimonies for Refugees to be held in November 2005, which produced a series of advocacy documents on a wide range of refugee issues.

## Asociacion de Consultores y Asesores Internacionales

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#### HISTORY; PURPOSE:

Desde la década de los 80's, en el contexto de conflictos armados que azotaban la región centroamericana, algunas agencias desarrollaron proyectos del Alto Comisionado de las Naciones Unidas para los Refugiados (ACNUR) orientados a la atención de la población refugiada, la cual provenía principalmente de países como El Salvador, Guatemala y Nicaragua. Funcionarios que participaron de este proceso posteriormente conformarían en 1991 el personal de la Asociación de Consultores y Asesores Internacionales (ACAI) Agencia Implementadora de programas del ACNUR en Costa Rica, desde ese año lo que significaría un valioso aporte en cuanto a conocimientos y experiencia en la materia. ACAI inicia entonces sus labores en un marco sólido en materia de refugio, implementado varios programas en el área social, legal, inserción laboral, repatriación y crédito. La población meta de ACAI tiene como énfasis el apoyo y acompañamiento a personas solicitantes de asilo y refugiadas; asimismo se amplia nuestro ámbito de acción con respecto a la orientación e información a personas migrantes, indocumentadas y nacionales en condición de vulnerabilidad. Los objetivos fundamentales de la agencia han estado dirigidos a velar por la protección de las personas refugiadas y facilitar su integración local.

#### STRUCTURE:

Los Objetivos fundamentales se logran mediante las acciones que desde las diferentes áreas operacionales se ejecutan, siendo las principales el área legal, área de Trabajo Social, Micro Crédito, Crédito de Vivienda, Bolsa de Empleo y Atención Psicológica, además se apoya al ACNUR en el proyecto de Reasentamiento mediante la atención de los casos de personas refugiadas que solicitan el servicio. Personal: 1 Abogada como Directora de la Agencia, 4 Trabajadores Sociales destacados en la atención de Trabajo Social, 1 Trabajadora Social encargada del área de Micro Crédito y Crédito de Vivienda, 2 abogadas en el área legal, 1 psicóloga de planta para la terapia psicológica, 1 psicóloga encargada de la Bolsa de Empleo, 1 secretaria, 1 administradora, 1 funcionario encargado de la línea gratuita, 1 chofer. Además en el Proyecto de la Casa de Derechos existen 2 funcionarias, una abogada y una psicóloga. Las oficinas principales del ACAI se ubican en el Centro de San José, de fácil acceso a la población meta y además se brinda atención desde la Casa de Derechos de la Municipalidad de Desamparados en ese cantón específico.

#### ACTIVITIES:

Se trabaja bajo el método de caso individual y grupos socioeducativos de manera integral enfocándose en la búsqueda conjunta de soluciones ante los diversos aspectos que surgen en el proceso de inserción de las personas al país de asilo. Inicialmente la demanda de la población se identificó de manera prioritaria como de subsistencia, siendo atendida mediante el modelo asistencial de satisfacción a necesidades circunstanciales de orden material. Asimismo se proporcionó orientación y trámites en materia legal. Sin dejar de lado lo anterior, gradualmente se comenzó a implementar además del modelo asistencial, el socioeducativo, en busca de ampliar la cobertura a demandas de la población que se refieren no solamente a subsistencia sino a participación en diversos proyectos, al establecimiento de redes sociales, a información, tales como grupos de personas adultas mayores, hogares comunitarios, grupos de niños, niñas y adolescentes, mujeres jefas de hogar, masculinidad, entre otros. Además se implementan diversos proyectos entre los cuales se pueden citar: el Centro de Capacitación en Inglés y Computo el cual fue ideado pensado en fortalecer el perfil laboral de las personas refugiadas; Proyecto de Hogares comunitarios, se orienta a facilitar la inserción laboral de las personas refugiadas, al ofrecer

alternativas seguras y accesibles en donde colocar a sus hijas e hijos en tanto el padre y madre trabajan o buscan empleo; Casa de Derechos de la Municipalidad de Desamparados, con este proyecto se pretende que tanto la población refugiada, como migrantes en general y costarricenses del sector de Desamparados, puedan acceder a orientación e información oportuna para su efectivo desenvolvimiento; Grupos de diversidad, respetando las necesidades e intereses particulares con que cuentan las personas solicitantes de asilo y refugiadas de distintas edades y género, ACAI desde el año 2006 facilitó la creación de tres distintos grupos de autoapoyo que son los siguientes: Parceros (adolescentes), Águilas Emprendedoras (mujeres) y Amigos de Oro (adultos mayores), Los Triunfadores (niños y niñas) y el de Amigos del Mundo (Hombres). Todos estos grupos tienen un objetivo de formación en temáticas de interés, además dan la oportunidad para que la población meta sea partícipe y autora de su mismo proceso de integración en el país; Proyectos de Rápido Impacto, se iniciaron en el 2008 y consiste en cursos rápidos en diferentes áreas (artesanía, bisutería, cocina, panadería y repostería, arreglos florales, manicure y pedicure, etc.) que le permitan a la población solicitante de asilo y refugiada aprender un oficio en un corto tiempo, el cual puedan desempeñar con bajos costos y de esta forma generar ingresos para su subsistencia; Proyecto Línea 800, la instalación de una línea telefónica gratuita se dio a partir de marzo del 2008, justificándose en la necesidad de mejorar la calidad del servicio al cliente que se ofrece desde la agencia, buscando con ello canalizar la información que genera la Agencia, así como evacuación de consultas y seguimiento de trámites, sin la necesidad de que los usuarios se trasladen hasta las instalaciones de la agencia, lo que representa un ahorro de tiempo y recursos para el interesado, además descongestiona las agendas de atención de las diferentes áreas, puntualizando una mejora en nuestra capacidad de respuesta; Apoyo Fronterizo en la Zona Sur, bajo un acuerdo específico de cooperación interinstitucional entre la Defensoría de los Habitantes y el ACNUR, se cuenta con una oficina para apoyar los esfuerzos locales de coordinación, protección y asistencia de solicitantes de asilo y personas refugiadas en los cantones. El apoyo operacional del ACNUR es fundamental. El presupuesto de la agencia es en un 95% generado por el ACNUR, además se cuenta con el apoyo puntual de la Embajada de Estados Unidos y con el apoyo de personas voluntarias, pasantes, estudiantes universitarios haciendo su Trabajo Comunal Universitario en nuestras oficinas.

## Association for Developing People with Special Needs

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Mansurrah  
in front of health care center (Al-Dorain)  
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### HISTORY; PURPOSE:

Association for Development of People with Special Needs (ADPSN) is an independent humanitarian organization specialized in providing services to disabled persons. ADPSN has been established in 1999 as humanitarian aid organization NGO No. 2001/725. 40 out of the 75 founding members were from people with special needs.

The association is well-known in the handicap organization in the Republic of Yemen especially in Aden.

The association provides various types of skill trainings and rehabilitation for disabled people in addition to the many other activities that it provide such as giving medical treatment for epileptic and other diseases hanged with disability. The association also provides physical and mental care support to disabled people and also to poor families and orphans.

### STRUCTURE:

The association is geographically located in the south of Yemen. Its hieraracy is divided into four major levels:

1. Executive Director 2. Deputy Director 3. Deputy General Manger 4. Employees

The association consists of 17 units with a total number of employees (27). Some of the main units / departments are: Admin dept., Finance, Vocational dept., Social dept.

### ACTIVITIES:

The association has aducate infrastructure to provide training and rehabilitation in Aden center. Orthopedic, Weaving, Carpentry, Computer, Hairdressing, Sewing and Doll making workshops are among the available training workshops provided by the association. In addition to this, physiotherapy and early intervention centers is runned by the center.

All the above workshops and centers are active and take care of disabled people according to the educational system in the association. The association is an educational base for the disabled persons and it also provide literacy classes for illiterates.

## Association for Protection of Child Labourers

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Iran

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### HISTORY; PURPOSE:

As a non-governmental, non-political and non-profit organisation, APCL was founded in 2002. APCL's mission is to work towards elimination of child labour. Recognising the inextricable interconnection between elimination of child labour and realisation of the right to education for all children , APCL focuses on education and psycho-social support programmes as preventive and compensatory measures to fight exploitation of children through labour. As the first specialized NGO to focus on the issue of child labour, APCL seeks to promote child rights and strategically position elimination of child labour at the centre of the national socio-economic policies and programmes. Our mission is to combat child labour and foster a protective environment to ensure wellbeing of All Children, and promote full enjoyment of All Children of their rights, specially their right to childhood and to attain their full development potential.

#### Our Objectives

- To take every measures to fight against "child labour".
- To protect child labourers and children-at-risk from exploitation, harm and abuse
- To provide necessary services such as education and psycho-social support to mitigate child labourers' suffering and as an strategy to combat child labour.
- To raise awareness among all sectors of the society; and to sensitise the public and encourage their participation in the programmes that aim to eliminate child labour.
- To advocate for improved laws and legal reform to the benefit of children
- To facilitate and support full implementation of CRC

#### STRUCTURE:

APCL has over 2000 children under its coverage in three centres: - The main Office in Molawi district- Tehran - Bazaar Centre, Tehran Grand Bazaar - Bam Centre APCL seeks to fight child labour and protect the rights of child labourers to education, childhood, and effective protection from exploitation and abuse through its Education, Protection and Advocacy programmes.

#### ACTIVITIES:

APCL has Five Units namely;  
-Education (Preschool / Primary/ Intermediate Education) Unit,  
-Psycho-Social Support Unit (consisting of Social Work and Psychology working groups),  
-Health and Nutrition Unit  
-External Relations Unit  
-Library (with over 4000 books in the central APCL only).

## Asylum Access

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#### HISTORY; PURPOSE:

Asylum Access is an innovative, US-based international nonprofit dedicated to making refugee rights a reality in Africa, Asia and Latin America. We achieve this mission by providing legal information, advice and representation directly to refugees in their first countries of refuge, and by advocating for the rights of refugees worldwide.

#### STRUCTURE:

Asylum Access's success is a product of our dedicated and courageous clients, staff, board of directors, advisory committees, volunteers and supporters.

#### ACTIVITIES:

Asylum Access fosters the development of local refugee rights projects that give refugees on-the-ground access to legal advocates in their first countries of refuge. Under the oversight of a local director, refugee rights projects implement Asylum Access's Legal Aid program, providing legal information, advice and representation to refugees seeking asylum or striving to assert other rights. Refugee rights projects also implement Asylum Access's Policy Advocacy and Community Education programs.

Our Policy Advocacy and Strategic Litigation program uses democratic processes to transform internationally-recognized human rights into a practical reality for refugees.

Our Community Education efforts educate both refugees and the local community about refugees' human rights, and train refugee community leaders on human rights advocacy techniques.

Our work in specific countries:

Ecuador Thailand Tanzania Legal Advice & Representation Legal advocates help refugees to understand their rights, and assist them in seeking asylum and pursuing other rights. Most legal advocates are volunteer lawyers or law students from the host country or abroad. Legal advocates help clients understand what to expect in a legal proceeding, assist them in drafting testimony statements or legal arguments, accompany them to legal or administrative proceedings, assist them in filing police reports or other complaints, and draft letters and briefs on their behalf. Legal advocates also connect refugees with other serviceproviders such as interpreters or psychologists, and advocate for those with special needs, such as unaccompanied children or victims of gender-based violence.

Policy Advocacy and Strategic Litigation Advocacy at local and international levels reinforces individual legal representation. As patterns of rights violations emerge, policy advocates bring these violations to the attention of authorities who are in a position to make change – government officials, the local judiciary, the United Nations and others. Strategic litigation establishes refugee rights through “test cases” in local courts. If one refugee child successfully uses national courts to assert her right to attend local schools, her case will establish that all refugee children have a right to education. As refugee law projects develop, they can take on cases that go beyond mere asylum, helping refugees to assert all of the rights that are so critical to rebuild and heal. Community Human Rights and Advocacy Education Education is a key component of advocacy. Education of refugees helps them to understand their rights and identify effective techniques for self-advocacy. Education of local populations helps them understand the rights of refugees living among them. Education of people in the U.S., who historically are familiar only with humanitarian aid to refugees, supports the movement toward empowering and sustainable solutions for refugees.

## Australian Catholic Migrant and Refugee Office

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#### HISTORY; PURPOSE:

The Australian Catholic Migrant and Refugee Office (ACMRO) was established by the Australian Catholic Bishops' Conference on 1 July 1995. It took the place of two previous Conference bodies - The Federal Catholic Immigration Committee, and The Australian Catholic Refugee Office - and assumed many of their functions. The Office is responsible to the ACBC through the Bishops' Committee for Migrants and Refugees.

The work of the Office can best be described by the mandate which it has been given by the Bishops:

To advise and serve the Australian Catholic Bishops' Conference at both a national and international level on migrant and refugee issues, including the development of Church policy.

To act as an official Church voice as approved by the Bishops' Conference on issues relating to migrants and refugees.

To act as a channel of communication between Diocesan Offices and the Bishops' Conference.

To provide a mechanism for effective consultation and coordination among Catholic bodies and other groups involved in migrant and refugee activities.

To make appropriate representation to Government and other bodies on matters relating to migrants and refugees.

## Bar Council Malaysia

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15 Leboh Pasar Pasar

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### HISTORY; PURPOSE:

Created in 1947. Main purposes include: to uphold the cause of justice without regard to its own interests or that of its members, uninfluenced by fear or favour; to represent, protect and assist members of the legal profession in Malaysia and to promote in any proper manner the interests of the legal profession in Malaysia; to protect and assist the public in all matters touching ancillary or incidental to the law; and to encourage, establish and maintain good relations with professional bodies of the legal profession in other countries and to participate in the activities of any local or international association and become a member thereof.

### STRUCTURE:

We have created several specialist committees to look into specific areas of law or social action, including constitutional law, human rights, indigenous peoples rights, legal aid. We have approximately 80 staff serving the needs of 13,500 practising advocates and solicitors in 1 national Bar Council and 11 regional Bar Committees throughout peninsular Malaysia.

### ACTIVITIES:

Our Human Rights Committee carries out policy advisory and advocacy to federal and state governments, national human rights and other institutions, law enforcement agencies and international NGOs; public and private legal and civil rights education and sensitisation; court-based intervention in respect of violation of human rights and civil liberties; participation in local, regional and international dialogues, forums, meetings and conferences with national and international bodies such as the Commonwealth Secretariat, UNHCR, UNHCHR and UN Human Rights Council; free legal representation in cases of impecuniosity and special/public interest.

## Basic Education for Afghan Refugees

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### HISTORY; PURPOSE

The organization BEFARe came as a transformation of a bi-lateral project between the Pakistan and German governments. The project BEFARe which was established in the early 90s to provide basic education to Afghan refugees in Pakistan was transformed into an independent entity in 2003.

### STRUCTURE

The organization is managed by a Chief Executive who reports to the Board of Governors. The organization implements various humanitarian assistance, social development & research projects through six departments namely Administration & Finance, Health & Education, Democracy Human Rights & Women Development, Community Participation & Development, Programming Implementation & M&E and Research & Development.

### ACTIVITIES

The organization implements a formal education project for Afghan refugees in Pakistan on behalf of UNHCR. The educational interventions of the organization have not only covered formal education but also non-formal education, curriculum development, in-service & pre-service teachers' trainings, community mobilization. Other areas of organization's work include democracy & human rights, voter education, election monitoring, devolution support, governance, health, WATSAN, emergency response, anti human smuggling & trafficking, energy conservation, HIV/AIDS etc

## Botswana Red Cross Society

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Botswana

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### HISTORY; PURPOSE:

Botswana Red Cross Society was established in by an act of parliament on 1st March 1968. BRCS is a voluntary aid organization that acts as an auxiliary to the humanitarian activities of the government of Botswana. We are admitted into the membership of the International Federation of Red Cross and Red Crescent Societies (IFRC) and are fully committed to the values and principles of the movement. Our mission: To alleviate human suffering by providing humanitarian services to the most vulnerable communities Our Vision: To be a model of excellence in serving the vulnerable.

### STRUCTURE:

BRCS has 3 organizational components: the headquarters which is located in the Gaborone, the capital of Botswana, divisions and branches. The divisions and branches are based with in the villages and districts of Botswana and are run by Red Cross volunteers. They report to Branches. BRCS has 60 branches all over the country. The volunteers work within their own communities on a mandate which aligns to the mission and vision of the organization. BRCS is led by a Secretary General (SG) whose position is equivalent to that of a Chief Executive Officer (CEO). The SG reports to the executive board which comprises of people elected by the membership of the organization who are mostly volunteers.

#### ACTIVITIES:

ACTIVITIES: The BRCS programs are Health and HIV/AIDS, Disaster Management, Community rehabilitation services, Disaster Management, First Aid, Tracing and restoration of family links, Information, marketing and communications and Refugee Health and Psychosocial Support. BRCS entered into a partnership with UNHCR in June 2001 as an implementing partner to provide Psychosocial Support services to refugees in Botswana. Under this program are community services-counseling, burials, preschool services, youth friendly services, HIV/AIDS prevention, tracing and restoration of family links, food security services and advocacy for inclusion of refugees on national programs through facilitating dialogue with government and the civil society movement in Botswana.

## Bulgarian Council for Refugees

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Sofia  
Bulgaria

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#### HISTORY; PURPOSE:

The Bulgarian Council on Refugees and Migrants (BCRM) was founded in 2005 by the Bulgarian Red Cross, the the Bulgarian Helsinki Committee and Caritas-Bulgaria as a platform of their activities related to the refugee and migration policy, protection and integration of refugees and migrants. In 2007, the Association for Integration of Refugees and Migrants joined the BCR. The BCRM is a civil society organization acting in the field of asylum and migration in Bulgaria. The BCR is a platform for advocacy, lobbying and fundraising for the protection, reception and integration of refugees and migrants. The BCR aims to further develop the relations among the nongovernmental organizations, based on common principles and values, division of functions and responsibilities.

The BCR objective is to enhance the role of the civil society in the formulation of a fair and just national and European asylum, migration, and integration policy and practice. Vision - the BCRM is committed to the establishment of a fair and efficient asylum and migration system, with the active role of the civil society. The policy and practice for protection, reception and integration of refugees and migrants in Bulgaria to include and apply the internationally recognized principles and standards based on respect for human rights and human dignity. The BCRM, as an association of organisations of longstanding experience and professional competency has the capacity to influence and support the social transformation towards efficient protection and integration of refugees and migrants.

The Mission of the BCRM is to ensure the sustainable role of the civil society organisations in the system for protection, reception and integration of refugees. The BCR is focused on building a system where every person may freely participate in all spheres of activities of the Bulgarian society, based on the principles of equality, non-discrimination and tolerance. The BCR works to develop and strengthen the cooperation and partnership between the state institutions, local authorities and non-governmental organizations for legal and social protection to refugees. The BCR encourages intercultural dialogue, tolerance and non-discrimination towards refugees and migrants.

#### STRUCTURE:

Member of the Bulgarian Council on Refugees and Migrants (BCRM) could be any non-profit organization with at least three years of previous experience and activity in the fields of asylum and migration. There are two categories of membership:

a) Member agency could be any non-governmental organisation that fulfils the requirements for membership, and  
b) Individuals with significant contribution for refugee and human rights protection could be nominated as honorary members. Founding Members: the Bulgarian Red Cross, the Bulgarian Helsinki Committee, and Caritas Bulgaria. Structure: General Assembly – the General Assembly comprises of individual representatives of all member agencies. Under the Statute individual representatives are the persons that head the member agencies. General Assembly convenes annually. Present Statutory Representatives: Krasimir Kanev, Chairperson of the Bulgarian Helsinki Committee, Hristo Grigorov, President of the Bulgarian Red Cross, Monsignor Petko Hristov, President of Caritas-Bulgaria, and Marinela Radeva, President of the Association for Integration of Refugees and Migrants Executive Board – Members of the Board are nominated by the General Assembly. Founder agencies are mandatory represented in the Board. Decisions are taken by simple majority vote. Present Executive Board members: Emanuil Patashev, Secretary General of Caritas-Bulgaria; Iliana Savova, Director Refugee Migrant Unit of the Bulgarian Helsinki Committee; Mariana Stoyanova, Head Refugee Migrant Service of the Bulgarian Red Cross, Marinela Radeva, President of the Association for Integration of Refugees and Migrants, and Kina Sabeva, Chairperson. Chairperson of the Executive Board - Elected by the General Assembly to represent and manage the BCR when the Board is in recess. Present Chairperson: Kina Sabeva (Previous occupations: 1996 – 2005 UNHCR Programme Officer; 1995 - 1996 Head of the Refugee and Migrant Service, Red Cross) Secretary of the Executive Board - Elected by the General Assembly to assist the Chairperson and the Board. Present Secretary: Iliana Savova ; Programme Coordinator: Raina Kirilova; Administrative /Financial assistant - Present Admin/Finance assistant - Elitsa Sekulova The secretariat taps into the capacity of the member organizations in general, and their Refugee Migrants Units, in particular.

#### ACTIVITIES:

The BCRM main activities are: advocacy and lobbying for refugee and migrants protection and integration, monitoring the asylum and migration system, and developing the institutional and organizational capacity of NGOs. The BCRM as a civil society platform of refugee-assisting NGOs represents the interests of refugees and member organisations towards other civil society organisations, Bulgarian authorities and international actors. BCR works to: strengthen partnership between BCRM and its member organisations for the division of tasks and development of a common vision regarding the protection and integration of refugees in Bulgaria; to increase planning and fundraising skills for acquiring non-UNHCR funding; to increase advocacy skills for initiating agenda-setting activities for the protection, reception and integration of refugees in Bulgaria. The BCRM implements agenda setting activities to enhance refugee protection and integration. The BCRM monitors the implementation of the National Programme for Integration of Refugees.

## Bundesfachverband Unbegleitete Minderjährige Flüchtlinge

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Germany

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#### HISTORY; PURPOSE:

The Federal Association for Unaccompanied Minor Refugees was found in 1998. From the beginning the Federal Association aimed at political networking and lobbying for unaccompanied minors (uam) in Germany. It is designed to ensure standards of protection in line with international norms

and best practices. Aim is to provide legal expertise and the necessary resources to achieve child sensitive good quality standards with regard to the treatment of child and adolescent refugees, in particular with regard to reception, accommodation, the guardianship system, access to health care and education. Aim is to improve the quality of the treatment of uac/sc and to monitor the implementation of national laws (Youth Welfare Act) and policies (UN CRC State Report and Concluding Observations) as well as EU legislation, e.g. the Dublin Regulation. Special focus is placed on the implementation of a nationwide system of special initial reception centres for uac/sc.

#### STRUCTURE:

During the last ten years the Federal Association for Unaccompanied Minor Refugees established a network with clearing centres (initial reception centres for uam), youth welfare institutions and homes, psycho-social counselling centres, youth welfare offices, guardian-ship associations and projects, refugee councils, welfare organisations, refugee and human rights organizations (UNHCR, Pro Asyl, terre des hommes, Unicef) and the National Coalition for the implementation of the UN-CRC. The Federal Association for Unaccompanied Minor Refugees is in close contact with the Federal Office for Migration and Refugees, the Federal Ministry for Family Affairs, Senior Citizens, Women and Youth, party representatives, the Children's Committee of the German Parliament and other political representatives. With its 110 personal members and 35 member organisations the Federal Association is able to provide a very detailed knowledge on the practical implementation of all legal provisions which are relevant for uac/sc. As basis for lobby activities in all federal states it is able to resort to the knowledge of the local particularities and their contacts to local authorities. The head office with five personnel is located in München.

#### ACTIVITIES:

The association - promotes the professional exchange of persons taking care of unaccompanied minors (uam) and other young refugees through the publication of expert statements and the issuance of information circulars with a focus on educational, legal and political questions. - promotes the federal co-operation and networking among the persons working in this area and organisations, in order to concentrate efforts and competencies. - acts as professional and political counterpart for specialised staff taking care of uam so as to defend and safeguard the interests of separated children and young refugees, and stays in close and regular contact with those responsible at the political level. - enhances sympathy for young refugees in public through nation-wide press activities and information campaigns, including issues like causes and consequences of global refugee movements. - initiates and supports a Europe-wide co-operation aimed at advocacy for the work with young refugees. The co-operation with other organisations active in the member states of the European Union takes place through the Separated Children in Europe Programme Lobbying, Working with the media, Organisation of conferences/in-service training courses, Facilitation of expert speakers for conferences/ seminars, Presentations, Information of members and specialised public (Info service/ homepage/ info leaf-lets/ documentation etc.), Data collection, Start-up of local initiatives and projects (guardianship associations, projects for ac-commodation of and care for UAM aged 16 and above etc.), Public campaigns Projects In co-operation with UNHCR, the German Foundation for Refugee Aid and terre des homes and financially supported by the European Refugee Fund.

## Canadian Council for Refugees

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Canada

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#### HISTORY; PURPOSE:

The Canadian Council for Refugees is a non-profit umbrella organization committed to the rights and protection of refugees in Canada and around the world and to the settlement of refugees and immigrants in Canada. The membership is made up of organizations involved in the settlement, sponsorship and protection of refugees and immigrants. The Council serves the networking, information-exchange and advocacy needs of its membership. The CCR was created in 1978 and has grown steadily since then. It has come to be recognized as a key advocate for refugee and immigrant rights in Canada, educating the public and putting issues onto the agenda of the various players in immigration and refugee law and policy in Canada.

#### STRUCTURE:

The CCR's membership is made up of organizations involved in the settlement, sponsorship and protection of refugees and immigrants. The Council serves the networking, information-exchange and advocacy needs of its membership.

#### ACTIVITIES:

The Canadian Council for Refugees fulfils its mission by: - Providing opportunities for networking and professional development through conferences, working groups, publications and meetings; - Working in cooperation with other networks to strengthen the defence of refugee rights; - Advancing policy analysis and information-exchange on refugee and related issues; - Advocating for the rights of refugees and immigrants through media relations, government relations, research and public education.

## Cansuyu Charity and Solidarity Organization

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#### HISTORY; PURPOSE:

Cansuyu Charity and Solidarity Organization was founded in Turkey on 31 August 2005 for helping and serving to all needy people, refugees, affected of disasters in Turkey an all over the World. Cansuyu means water of life in Turkish Language so Cansuyu Organization willing to be 'cansuyu' for all needy people.

#### STRUCTURE:

Cansuyu has a 5 members of Executive Board. 11 admin directors and 23 staff in HQ. 25 branches in different cities of Turkey. 33 professional staff are working in fields as well. Hundreds of volunteers participate to projects of Cansuyu. Executive Board is elected by members

#### ACTIVITIES:

Core Activities:

\* Education \* Health \* First Aid \* Disaster Manangement \* Refugee social services and health  
\* Strengthening capacity of slf-help \* Development Projects

#### HISTORY; PURPOSE:

Cansuyu Charity and Solidarity Organization was founded in Turkey on 31 August 2005 for helping and serving to all needy people, refugees, affected of disasters in Turkey and all over the World. Cansuyu means water of life in Turkish Language so Cansuyu Organization willing to be 'cansuyu' for all needy people.

#### STRUCTURE:

Cansuyu has a 5 members of Executive Board. 11 admin directors and 23 staff in HQ. 25 branches in different cities of Turkey. 33 professional staff are working in fields as well. Hundreds of volunteers participate to projects of Cansuyu. Executive Board is elected by members

#### ACTIVITIES:

Core Activities:

\* Education \* Health \* First Aid \* Disaster Management \* Refugee social services and health

\* Strengthening capacity of self-help \* Development Projects

## CARE International

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#### HISTORY; PURPOSE:

CARE is a leading humanitarian organization fighting global poverty. Non-political and non-sectarian, we operate each year in more than 65 countries in Africa, Asia, Latin America, the Middle East and Eastern Europe.

#### STRUCTURE:

CARE's vision is to seek a world of hope, tolerance and social justice, where poverty has been overcome and people live in dignity and security. CARE will be a global force and partner of choice within a worldwide movement dedicated to ending poverty and will be known everywhere for our unshakeable commitment to the dignity of people.

#### ACTIVITIES:

CARE tackles underlying causes of poverty so that people can become self-sufficient (read about our approach here). We run around 1200 projects each year in over 65 countries, reaching more than 50 million people in poor communities. We place special focus on working alongside poor women because, equipped with the proper resources, women have the power to help entire families and communities escape poverty. CARE is also one of the first to respond in emergencies such as natural disasters or civil conflict. Our projects directly assist survivors of natural disasters and conflict through immediate relief and longer-term community rehabilitation, which includes food, temporary shelter, clean water, sanitation services, medical care, family planning and reproductive health services, and seeds and tools.

## CARE International in Kenya

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00100 Nairobi  
Kenya

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#### HISTORY; PURPOSE:

Vision: CARE seeks a world of hope, tolerance and social justice, where poverty has been overcome and people live in dignity and security. Mission: CARE will serve individuals and families in the poorest communities of the world. Drawing strength from our global diversity, resources and experience, we promote innovative solutions and are advocates for global responsibility. We will facilitate lasting change by: Strengthening capacity for self-help; Providing economic opportunity; Delivering relief in emergencies; Influencing policy decisions at all levels; and Addressing discrimination in all its forms.

#### STRUCTURE:

CARE International has been operating in Kenya since 1968. CARE Kenya's head office is in Nairobi, with suboffices in Kisumu, Garissa, and Dadaab, and project offices in El Wak, Marsabit, Siaya, Bondo, and Kibera. CARE Kenya channels over USD 20 million per year of emergency aid and development assistance into Kenya annually. CARE Kenya employs over 400 national staff and 4 expatriates.

#### ACTIVITIES:

CARE International in Kenya has 3 main areas of focus: HIV/ AIDS --Civil Society Strengthening; Economic Empowerment; and Emergency and Refugee Operations. Refugee Assistance Program The Dadaab camps are home to over 270,000 refugees, mostly from Somalia. As UNHCR and WFP's main implementing partner, CARE provides food, water, education and community services to the residents. The overall goal is to equip refugees with the necessary skills to rebuild their lives when they return to Somalia. This is done by implementing a series of income-generation projects and apprentice workshops. CARE also works closely with community leaders, mullahs, youth and women's groups to open avenues for discussion on topics such as sexual gender based violence female genital mutilation and HIV/ AIDS. Psychosocial support services are also provided for survivors of sexual violence and female circumcision.

## CARITAS Arquidiocesana do Rio de Janeiro

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Brazil

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#### HISTORY; PURPOSE:

Caritas Arquidiocesana do Rio de Janeiro is a catholic institution committed to the practice of social work. Our objective is to provide social assistance to low income families and vulnerable groups through the development of community projects and solidarity. The Assistance Program for Refugees and

Asylum has began in 1976 and is only one of several social projects conducted by Caritas in Rio de Janeiro. Our work is informed by the social doctrine of the Catholic Church, aiming to promote concrete action on behalf of those socially excluded, articulating activities that may improve social justice and human dignity.

#### STRUCTURE:

Caritas Arquidiocesana do Rio de Janeiro is a non-profitable institution, whose Board Committee is composed of a President Director, an Executive Director and a Treasury. Caritas works on a project-basis and supervision is conducted by General Coordination. The Refugee Program is only one part of the project unit, located at downtown area in Rio de Janeiro. It's structure is based on a Coordination and two technical teams, one aimed at legal protection and the other one focusing on local integration and articulation. By now, our Refugee Program have five people on technical staff, among lawyers and social workers and four people for operational support. The Reception Center is well located, near downtown major city's entrance points, which makes it easier for refugees and asylum seekers to reach us. There has been counting with many partners to develop different programs related to refugees and asylum seekers in conformity with pacts that have been signed.

#### ACTIVITIES:

Caritas main activities are related to social projects for vulnerable groups such as people living in violent areas of Rio de Janeiro; children, elders, communities affected by natural disasters and emergency calamities, refugees, etc. Our current projects include: food program based on alternative ingredients (mainly using rests of food and parts usually from thrown away during meals preparation), alternative income generation projects, health fairs, centers for children and elderly people with educational and leisure activities, legal and social assistance for refugees and asylum seekers, and other social works in neighbour communities. We also give technical assistance to the development of social projects and collaboration creating privates and public awareness to brazilian social reality, aiming to promote justice and human solidarity.

## CARITAS Benin

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Cotonou  
Benin

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#### HISTORY; PURPOSE:

Caritas Bénin est une organisation de l'Eglise Catholique du Bénin, créée en 1958. Son rôle est d'éveiller les consciences à l'entraide, à la justice, à l'auto prise en charge, à la promotion intégrale de tout Homme et de tout l'Homme. Membre de Caritas Internationalis, elle est présente sur tout le territoire National. L'objectif global est de planifier, coordonner la Pastorale Sociale de l'Eglise Catholique du Bénin dans sa lutte contre la pauvreté. Notre mission : Témoigner de l'Amour de Dieu en travaillant pour la promotion intégrale de l'Homme sans distinction de race, de religion, d'appartenance politique, de culture etc... Nos valeurs: - La dignité de la personne humaine qui fait de l'Homme, quelle que soit sa situation sociale, économique, son appartenance politique, sa religion, un sujet digne de respect et non un objet de manipulation, de profit et de pitié; - La solidarité, la justice et la subsidiarité, conditions nécessaires à l'épanouissement de l'Homme. Notre vision : Une civilisation de l'Amour où règnent la concorde et la paix.

#### STRUCTURE:

Notre organisation a un Bureau National qui joue le rôle de Conseil d'Administration. Un Secrétariat National est à l'exécutif et est chargé de la mise en oeuvre de la politique générale de l'Organisation. Des Coordonnateurs sont à la tête des différents projets sectoriels. 1- Programme Urgences 2- Programme de lutte contre le VIH SIDA et Prise en charge des PV/VIH. 3- Programme de Prise en charge des OEV (Orphelins et Enfants Vulnérables) de la problématique SIDA. 4- Programme d'aide aux Handicapés. 5- Programme d'Hydraulique villageoise. 6- Programme Justice et Paix 7- Programme Communautaire de Lutte contre le Paludisme. 8- Programme de lutte contre la traite des enfants 9- Programme AGR (Activités Génératrices de Revenus). Notre organisation utilise 165 salariés et plus de 1500 bénévoles. En dehors du Siège de l'organisation, nous avons 10 bureaux diocésains (répartis dans les 12 départements que compte le Bénin).

#### ACTIVITIES:

Caritas Bénin intervient dans les quatre grands domaines que sont : les urgences majeures [Prévention et gestion des catastrophes naturelles, des déplacements de population (réfugiés, déplacés internes, etc.)], les services sociaux (Santé et Education) : elle est la première institution au Bénin de prise en charge globale des Personnes infectées par le VIH SIDA et les Orphelins liés aux SIDA. Pour le Développement, nous travaillons aux côtés des populations déshéritées pour l'Hydraulique villageoise, la promotion féminine, les Activités Génératrices de Revenus, l'Alphabétisation et le plaidoyer pour la promotion de la justice, l'édification de la paix et la réconciliation. Nous avons un programme de "Justice et Paix" qui s'est largement développé dans le Nord Bénin. Notre Organisation s'est engagé pour le plaidoyer avec les Organisations de la Société Civile et le Réseau Social Watch Bénin pour le contrôle de l'action gouvernementale. Avec l'UNHCR, nous assistons les réfugiés et requérants d'asile depuis 1993. La Caritas Bénin est le principal partenaire opérationnel de l'UNHCR au Bénin. Nous travaillons à trouver des solutions durables aux réfugiés.

## CARITAS Europa

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#### HISTORY; PURPOSE:

Created in 1971, Caritas Europa is one of the seven regions of Caritas Internationalis, the worldwide confederation of 162 Catholic relief, development and social service organizations working to build a better world, especially for the poor and oppressed, in over 200 countries and territories.

#### STRUCTURE:

Caritas Europa is the umbrella organization of the European network of 48 Caritas member organizations, working in 44 European countries.

#### ACTIVITIES:

Caritas Europa focuses its activities on policy issues related to poverty and social inequality, migration and asylum within all countries of Europe, and issues of emergency humanitarian assistance, international development and peace throughout the world.

With regard to all these issues, the organization develops policies for political advocacy and lobbying at European level as well as at national level. The

organization is strongly involved in supporting the activities of its Member Organizations and those in the wider Caritas Internationalis confederation. Caritas Europa has been mandated by Caritas Internationalis as leading region for migration and refugee related issues on behalf of the confederation

## CARITAS India

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### HISTORY; PURPOSE

Caritas India was established in the year 1962 with the vision - "Formation of a just and sustaining social order where gospel values of love, equality and peace are nurtured and lived". Hence Caritas India has been involved in development work since the last almost fifty years. Her Mission is Restoration of human dignity of the poor and marginalized by partnering with intermediary organizations in extending support and facilitation and advocating for the rights of the people. Her MANDATE is to seeks to work in collaboration with all those stakeholders that envision to bring justice and freedom to the most deprived and affected communities. Caritas India's mandate is realized through its Vision, Mission and Guiding principles. Guiding Principles Caritas India's work is also framed under the following guiding principles: Uphold human dignity Preferential option for the poor Safeguard the unity through inculcation of values Build Solidarity and Partners globally and locally Her Key Thrust Areas Rights of indigenous people, dalits and other marginalized communities Gender equity Natural resource management Disaster Response and Linking Relief and Rehabilitation to development Peace building and communal harmony Community health with focus on HIV/AIDS, Malaria.

### STRUCTURE

Caritas India has about 100+ staff stationed in different parts of the country. It has a Head quarter, located in New Delhi and five other Zonal offices based on South, East, West, North and North Eastern Zones of the country. Head quarter has about 45 staff and each zonal office has about 5-10 staff. Caritas India is a member of a large network that includes grassroot organizations, mainly diocesan based units, as well as international partners around the world. Caritas India serves under the auspices of one of the largest networks, the Caritas Internationalis (International Confederation of Caritas Organizations) that exists in 163 countries. Caritas India has more than 400 partner NGOs in the country that reflect our reach and strength across the country.

### ACTIVITIES

48 years of its growing experience in influencing millions of lives, Caritas India is one of the well established humanitarian organization working extensively to enable lives regardless of caste, culture, religion or any other socio-political beliefs. In the last almost five decades, Caritas India has involved actively in emergency response, Community Managed Disaster Risk Reduction, community development, Support for sustainable livelihood, food security, conservation of biodiversity through sustainable management of natural resources, Prevention of unsafe migration and Trafficking in persons, Support to and Campaign for the rights of excluded and vulnerables (Domestic workers, marginal farmers, Refugees etc). Caritas India is well known for its immediate response and presence in the worst disaster affected areas across the country. Caritas India has a strong partnership with govt and other civil societies for disaster response Our work has focused extensively on working with the most vulnerable sections, without any discrimination. Caritas strongly affirm that people should be supported and empowered to build a creative force towards their own development. We also continue to search for ways and means to be relevant to the needs and aspirations of the vulnerables.

## CARITAS Internationalis General Secretariat

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### HISTORY; PURPOSE:

Caritas Internationalis is a Confederation of 162 Catholic relief, development, and social service organizations working in over 200 countries and territories to build a world of justice and peace. Caritas Internationalis is a social action arm of the Catholic Church, rooted in the Gospel and Catholic Social Teaching, working for all those in need regardless of creed, race, gender, or ethnicity. The Confederation enjoys a special status with the Holy See and has relations with similar networks in other denominations, faiths and secular society. The first Caritas organization was started in Freiburg, Germany in 1897. The international Confederation was founded in 1957, to reflect the growing international presence of Caritas members. The Caritas mission is to realize a world where the fruits of the Earth are shared by the whole human family. Caritas fights poverty, exclusion, intolerance, and discrimination. It empowers people to participate fully in all matters affecting their lives, and it advocates on their behalf at national and international levels. Caritas Internationalis has permanent advocacy representatives at the United Nations and other international organizations in New York, Geneva, Vienna, Rome, and Paris, where they address issues such as peace and conflict, economic justice, and unfair trade. Caritas dedicates itself to working for peace in the Holy Land, Colombia, Iraq, Sudan, and Uganda and many parts of the world where human rights are abused and people's voices remain unheard. Caritas Internationalis, the global confederation of 162 Catholic charities, promotes integral human development. Namely, an integral approach that takes into consideration the wellbeing of the person and of all people in their different dimensions: economic, social, political, cultural, ecological and spiritual – in order to achieve a just society. The protection, empowerment and integration of migrants, refugees, asylum seekers, undocumented migrants, trafficked people and other forcibly displaced populations and stateless persons are therefore a key concern for Caritas Internationalis.

### STRUCTURE:

Caritas Internationalis (CI) General Secretariat headquarters are in the Vatican. Employees are 23 of which half working as an emergency team, and four in a migration and trafficking team.

CI has also an office in Geneva (four advocacy officers doing advocacy work on HIV-AIDS, climate change, migration, and trafficking) and an office in New York (one advocacy coordinator working on development (MDGs), migration, IDPs).

The 162 National Caritas Confederation member organizations worldwide do advocacy on the same issues, but are independent in terms of personnel.

### ACTIVITIES:

Caritas Internationalis launches appeals to its national members in case of emergencies and disasters and provides assistance to the victims, often working together with the UN WFP (it enjoys a special status with this UN body as well as with the FAO) in order to deliver aid. Caritas Internationalis advocates for climate justice, the rights of migrants and right to development. It collaborates with the Committee on Migrant Workers in Geneva, has participated to the Migration & Development Forum in Manila and Mrs Liebsch is a members of the IAC for next Forum to be held in Greece. In 2001 it

created a network called COATNET to help the victims of trafficking in human beings. In September 2005 CI advocacy coordinator co-chaired a UN event on the MDGs together with the UN Department of Public Information. He regularly attends UN meetings open to NGOs on MDGs since then.

## CARITAS Lebanon Migrant Center

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### HISTORY; PURPOSE:

Caritas Lebanon Migrant Center (CLMC) was created in 1994 to address the issues faced by Refugees, Asylum-seekers and Migrants at risk from different nationalities who are in Lebanon. Vision of CLMC: "All Refugees, Asylum-seekers and Migrants in Lebanon have their rights recognized, protected and respected." Mission of CLMC: "Strengthen and protect the Human Rights of Migrants, Refugees and Asylum-seekers in Lebanon." Specific objectives: - Improve the living and working conditions of migrant workers, refugees and asylum-seekers - Reduce exploitation as well as marginalization and exclusion - Raise awareness on rights and responsibilities among refugees and migrants as well as their host communities - Defend migrants' cause on the local, national, regional and international levels.

### STRUCTURE:

The Center is steered by a Board Committee formed of 8 volunteers, headed by the President. The Center's activities are led in the framework of these various projects:

1. Protection for the Human Rights of Detainees in the Retention Center for Foreign Persons in Lebanon
  2. Protection and support to Migrants in Lebanon
  3. Shelter for Migrant Women
  4. Promoting the Rule of Law & HR relevant to migrants in Lebanon
  5. Protection and Assistance for Victims of Trafficking inside and outside detention in Lebanon
  6. Assistance to Iraqi refugees in Lebanon, in partnership with ECHO
  7. Legal and Humanitarian Assistance to Iraqi refugees, in partnership with UNHCR
  8. Education for Iraqi Children
  9. Assistance to Iraqi refugees, in partnership with Catholic Relief Services
  10. Shelter mainly for Iraqi refugees
  11. Regional Protection for Iraqi Victims of Human Trafficking, in partnership with HeartLand Alliance
  12. Specialized School adjusted to the particular needs of Migrants' Children in educational rupture
  13. Peace building in Palestinian Camps in Lebanon
  14. Assistance for Elderly Palestinian Refugees in the Bekaa, Beirut and Tyre
14. Education for Palestinian Children living in Dbayeh Camp. Number of current CLMC's personnel: 110 Geographic location: 11 centers and 3 shelters throughout Lebanon in addition to the permanent 24/7 presence within the Retention Center

### ACTIVITIES:

The main Services and Activities provided by CLMC to migrants (asylum-seekers, refugees and migrant workers) include, but are not restricted to: Social counseling and assistance, Legal counseling and assistance, Humanitarian assistance, Medical assistance including professional psychological follow-up, Emergency assistance, Orientation seminars for migrants on their rights and responsibilities, Awareness raising sessions for the general public on migrants' rights, Temporary shelter, shelter for SGBV victims, Safe house for victims of trafficking, Summer camps, Women's group activities, Vocational training, Education, Reintegration programs, Capacity building trainings for governmental entities staffs and Center's staff, Pastoral care, Peace building, Advocacy and Lobbying. The Center is also part of a National Steering Committee on Migrants that has drafted a unified contract enforced as of 01 April 2009, and still working to amend the national Labor Code to include migrant workers, and to publish booklets on rights and responsibilities of migrant workers, employers and recruitment agencies. Additionally, the Center is constantly seeking to expand its network of partners in migrants' countries of origin, to ensure a holistic approach and especially provide re-integration services for migrants returning to homeland.

## Caritas Sierra Leone - Kenema

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Sierra Leone

### HISTORY; PURPOSE:

Caritas Kenema started life as a social welfare wing of the Catholic Church in 1973. Later in 1984, when it became a fully fledged Development and Relief office, it took on the following mandate:

- Intervention in case of Emergency & Relief
- Assistance in Rehabilitation
- Development Assistance
- Lobbying & Advocacy

### Mission statement

As the socio pastoral expression of the Catholic Church in Sierra Leone, Caritas seeks amongst other things to play a leading role in spreading solidarity and social justice. It also acts as a voice or advocate for the cause of the voiceless poor, and enables them to become their own advocates.

### STRUCTURE:

The structure of the organisation follows the following pattern:- The Bishop and his college of consultors are at the apex of the structure. This is followed by the Board of Management, comprising three females and six males from diverse walks of life. After the Management Board, comes the Director – on whose shoulders rests the day to day operations of the office. The Director, is assisted in his duties by the heads of the different units that constitute the Caritas Office e.g. Child Protection Unit, the Youth Office, Refugee Desk, Justice and Peace Commission Unit etc. The organisation has representation in all the Catholic mission structures in Sierra Leone.

#### ACTIVITIES:

- Refugee work (1989 - to date) currently implementing local integration project in collaboration with UNHCR for Liberian refugees in host communities in Eastern & Southern and around the city of Freetown in Sierra Leone
- Child Protection
- Youth Programmes
- Agriculture & Food Security
- Water & Sanitation for Health (WASH)
- Lobbying & Advocacy
- HIV/AIDS – Caritas implements HIV/AIDS project and sees it as a cross cutting issue

## CARITAS Sweden

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#### HISTORY; PURPOSE:

## Catholic Charities of Santa Clara Country

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#### HISTORY; PURPOSE:

Catholic Charities of Santa Clara County serves and advocates for families and individuals in need, especially those living in poverty. Rooted in gospel values, we work to create a more just and compassionate community in which people of all cultures and beliefs can participate.

#### STRUCTURE:

350 Staff - Four Divisions: Economic Development Services (which is comprised of Immigration Legal Services, Refugee Resettlement, Refugee Foster Care (one of only 2 such programs in the State), Housing, Financial Education and Asset Building and Employment Services- Services are provided throughout Santa Clara County. The other Divisions are: Older Adult Services, Behavioral Health and Children Youth and Families. The agency was founded in 1955. Its annual budget is \$27,000,000.

#### ACTIVITIES:

Refugee Resettlement, Refugee Foster Care, Advocacy \*led a delegation to Syria and Jordan in 2009 to raise visibility of the Iraqi Refugee Crisis.

## Catholic Development Commission, Caritas Zimbabwe

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#### HISTORY; PURPOSE

CARITAS ZIMBABWE Caritas Zimbabwe (then Commission for Social Services & Development) was established in 1972 as a development initiative and also responds to the emergency situation that prevailed in the country at the time that a liberation war was being fought. Since then, it has continued to provide a beacon of hope for hundreds of thousands of women, men and children in times of hardship and contributes to the development of social justice in times of peace. Caritas Zimbabwe is a member of Caritas Internationalis a confederation of 164 Catholic Relief, development and social service organizations working to build a better world, especially for the poor and oppressed in over 200 countries and territories. Caritas works without regard to creed, race, gender or ethnicity and is one of the world's largest humanitarian networks. Caritas Zimbabwe has its coordination neutral office located in Harare with 8 operating Dioceses across Zimbabwe. Vision A Zimbabwe where the dignity of the human being is paramount and in which exclusion, discrimination, violence and dehumanizing poverty can be eradicated. Mission Caritas Zimbabwe strives to achieve lasting improvements in the quality of life of deprived and vulnerable communities in Zimbabwe through promoting, supporting and sustaining the development of the whole human being as part of the evangelism mission of the church.

#### STRUCTURE:

Caritas Zimbabwe has a team of dedicated and competent staff over about 100 full time employees and may peak 150 when emergency programs arise. Staff is spread across the country's 8 dioceses as well as the National Office which is the 9th office. Geographical locations of our offices are in Harare, Bulawayo, Hwange, Gweru, Masvingo, Chinhoyi, Mutare and Gokwe. Caritas Zimbabwe is led by the National Director who has supporting staff in all the 8 dioceses. Each diocese has a Coordinator and a Program Manager who also have a core technical team of Finance and Administration, Project Officers and administration staff. Caritas Zimbabwe has several units namely Health Program, Emergencies Program, Education Program, Refugees and Social Response Program, Livelihoods and Food Security Programs. All these activities are accountable to the Zimbabwe Catholic Bishops Conference which is the mother body of the Catholic Church in Zimbabwe. Directions The Caritas Zimbabwe's approach is based on the Social Teachings of the Church, which focuses on the dignity of the human person. Caritas Zimbabwe's work with and on behalf of the poor manifests God's love for all creation. Caritas Zimbabwe believes that the weak and oppressed are not objects of pity, but agents of change leading the struggle to eradicate dehumanizing poverty, unacceptable living conditions, and unfair social, economic and cultural structures. What makes Caritas Zimbabwe unique is its wide nationwide network up to grassroots communities, ongoing presence in communities, before, during and after crisis situation It empowers people to participate more fully in all matters affecting their lives, and advocates on their behalf at national and international forums. Caritas Zimbabwe promotes partnerships. By pooling expertise and resources, Caritas Zimbabwe is able to identify issues at the grassroots level, analyse them at national and international levels and take action locally, regionally and globally. In and for itself Caritas Zimbabwe is an appreciable sign in the world of a state of faith; Christ's charity which exhorts the church to exercise God's love. Caritas without words evangelizes.

#### ACTIVITIES:

Program Themes/ Focus areas The program themes define the scope of Caritas Zimbabwe's work implemented in dioceses and these are: Emergency Relief Program seeks to restore human dignity with love by responding to needs of victims of various calamities regardless of creed, race, gender, ethnicity or other social grouping. Includes refugees, internally displaced people (IDPs), orphans & vulnerable children (OVCs). The IDP Program seeks to restore the livelihoods base of the displaced population as well as offer protection interventions such as reconciliation, reintegration and access to basic documentation. The project is wholly funded by UNHCR. Public Health Program: seeks to ensure the survival, protection and healthy development of communities, especially women of child-bearing age by promoting and strengthening responsive, sustainable community managed public health care systems which encourage changes in health related behaviour and attitude. Education & Training Program: seeks to ensure that children, youth and adults acquire basic learning and life skills, to help them realize their full potential and contribute to the development of their societies. Water & Sanitation Program: seeks to ensure that families live in secure, safe and healthy habitats (improving living conditions, access to clean water, training on hygiene practices etc), by promoting and strengthening the organizational, technical and resource capacity of families and communities to focus upon their habitat needs. Livelihood & Food Security Program: seeks to increase food security and family disposable income, which will enable families to improve their welfare through enlarging productive opportunities and increasing access to resources for communities and strengthening their technical and managerial capacities. HIV/AIDS Program: acknowledges that the coping mechanisms and resilience of communities are reduced when there is a high prevalence of HIV/AIDS and consequently the threshold for external stressors to cause a disaster maybe lowered, while the amount of time a community needs to recover may be prolonged. Programming Cross cutting themes & Targeting In order to maximize the coping strategies of those affected by disasters and other developmental challenges, Caritas Zimbabwe acknowledges the various vulnerabilities, needs and capabilities of affected groups. Specific factors such as gender, age, disability and HIV/AIDS status, affect vulnerability and shape people's ability to cope and survive during times of stress. In particular, women, children, older people and people living with HIV/AIDS (PLWH/A) may suffer specific disadvantages in coping with a disaster and may face physical, cultural and social barriers in accessing the services and support to which they are entitled. In all Caritas Zimbabwe's humanitarian and development programmes, these key vulnerability factors are mainstreamed.

## Catholic Relief Services / US Conference of Catholic Bishops

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### HISTORY; PURPOSE:

Catholic Relief Services was founded in 1943 by the Catholic Bishops of the United States. Our mission is to assist the poor and disadvantaged, leveraging the teachings of the Gospel of Jesus Christ to alleviate human suffering, promote development of all people, and to foster charity and justice throughout the world. Working through local offices and an extensive network of partners, CRS operates on five continents and in 99 countries. We aid the poor by first providing direct assistance where needed, then encouraging people to help with their own development. Together, these approaches foster secure, productive, just communities that enable people to realize their potential. As the official international relief and development agency of the U.S. Catholic community, CRS is also committed to educating the people of the United States to fulfill their moral responsibilities toward our global brothers and sisters by helping the poor, working to remove the causes of poverty, and promoting social justice. CRS is committed to serving and helping those in need without regard to race, creed or nationality.

### STRUCTURE:

As noted above, CRS currently has programmes in 99 countries. Operating through a structure of overseas regional offices (Latin America and the Caribbean; South Asia; South-East Asia and Pacific; Europe, Middle East and North Africa; West Africa; Central Africa; East Africa; Southern Africa), headquarters-based support office (emergency response team; overseas support department; technical experts; finance; human resources; policy & advocacy; education & outreach; media) and US-regional offices, nearly 4500 staff work to fulfill the mission of the organization described above.

### ACTIVITIES:

Our main programming areas overseas are: agriculture; education; emergency response; health; HIV/AIDS; microfinance; and peace building. CRS' policy and advocacy work address a range of issues that, among other things call for US government policies that prioritize the needs of the global poor. The US program serves to educate American Catholics about the reality of the poor in the world and link them in solidarity with the people we serve.

## Child Development Foundation

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**Web:** [www.cdforg.freehosting.net](http://www.cdforg.freehosting.net)

**Fax:** +249 83 491 439

### HISTORY; PURPOSE:

Child development foundation was established in 1999 in Khartoum Sudan. (CDF) is promoting child rights and protection it is working in rehabilitation and reintegration of targeted children into society to ensure safe and good life for them the purpose of (CDF) can be summarized as follows:

1. Women Development
2. Child care
3. Helping refugee women and children
4. Advocating human rights in general and rights of refugees in particular
5. Promoting gender issues
6. Internally displaced women and children
7. Family issues.

### STRUCTURE:

1. Council of trustees
2. Executive committee
3. Executive bureau Departments:
  1. Projects.
  2. Planning.

3. Human Resource Development
4. IDPs and Refugee Children
5. Administration and Finance

Geographic location

1. Khartoum State Office.
2. South Kordufan state.
3. North Darfur state.
4. South Darfur office.
5. Upper Nile State Office.

ACTIVITIES:

CDF is working in the fields of child care, child rights and child protection for the benefit of the children at risk (street children, child labor, child soldier).

## Christian Conference of Asia

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C/O, Payap University - CCA

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Muang. Chiang Mai 50000  
Thailand

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HISTORY; PURPOSE:

Christian Conference of Asia began as the east Asia Christian Conference, which was constituted by a decision of Churches, National Christian Councils whose representatives met at Prapat Indonesia in 1957. Our vision is that Churches in Asia participating God's mission through building communities of peace for all based on justice, healing and reconciliation, harmony, equality and unity

STRUCTURE:

The quinquennial General Assembly, where delegate chosen by members councils and Churches meet for a time of fellowship as well as to set forth the priorities and programs for the next five years, is the supreme policy-making body. The executive committee is elected by the general committee and is composed of officers and three to five members of the general committee.

ACTIVITIES:

1. Ecumenical formation gender justice and youth empowerment.
2. Faith Mission and unity.
3. Justice international affairs, development and service.

## Church World Service

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United States of America

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**Tel:** +1 212 870 2153

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HISTORY; PURPOSE:

Church World Service, founded in 1946, is a relief, development and refugee assistance organization implementing its humanitarian programs on behalf of the 36 Protestant, Orthodox, and Anglican member denominations. Working in partnership with indigenous and community-based organizations in some 80 countries, CWS supports sustainable self-help development, meets emergency needs, aids forcibly displaced, and helps address the root causes of poverty and powerlessness. Within the United States, Church World Service assists communities in responding to disasters, resettles refugees, promotes fair national and international policies, provides educational resources, and offers opportunities to join a people-to-people network of local and global caring.

STRUCTURE:

CWS has five program areas: Emergency Response, Immigration and Refugee, Social and Economic Development, Education and Advocacy for International Peace and Justice, and Mission relationships and Witness. The Church World Service Immigration and Refugee Program, the largest program of CWS, was created at the end of World War II to respond to the needs of refugees in Europe. Since 1946, CWS/IRP has helped more than 450,000 refugees begin new lives in the United States, and continues to resettle about 8,000 more refugees and entrants each year. CWS/IRP, eight participating denominations and their congregations, and 40 CWS/IRP local refugee resettlement affiliates in 25 states work together to meet the needs of refugees upon their arrival to the United States, assisting them as they work to attain self-sufficiency.

A growing number of local affiliates provide immigration legal services along with refugee resettlement services.

ACTIVITIES:

In addition to refugee resettlement The Church World Service Immigration and Refugee Program also processes the cases of refugees from sub-Saharan Africa for resettlement in the United States through a Cooperative Agreement with the Department of State; provides needed services to refugees, asylum seekers, immigrants, and Cuban and Haitian entrants through its Miami Office; administers the Religious Services Program, which was established in 2004 and operates in eight government-run immigration detention centers across the United States; helps meet the needs of people in protracted refugee situations through its Durable Solutions for Displaced People (DSDP) program, and monitors public policy and practice toward immigrants, refugees, asylum seekers, and migrants; represents public policy positions adopted by CWS/IRP to the federal government, working in collaboration with a number of advocacy partners in refugee resettlement and protection organizations to build a hospitable community in the United States for immigrants, refugees, asylum seekers, and migrants. DSDP: An Investment in Displaced People's Future A fundamental part of CWS' programming is the Durable Solutions for the Displaced Program (DSDP), which concentrates on work with the forcibly displaced individuals falling into the gap between relief and development. DSDP provides post-primary education and vocational training, health education and care, and access to (timely and accurate) information, and it advocates for refugees. Working with both refugees and their often impoverished host communities and in consultation with community

advisory groups, it seeks to leave behind infrastructure and to complement (not compete with) existing programs in the field.

## Church World Service

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Jakarta  
Indonesia

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**Fax:** + 62 21 7804 284

Church World Service (CWS) Indonesia is a US-based organization that has been working in Indonesia since 1964. The main objective of its presence in Indonesia has always been to meet the needs of the most vulnerable people in Indonesia. At present, CWS Indonesia has programs funded by United States Agency for International Development (USAID), United States Department of Agriculture (USDA), and Action by Churches together (ACT). In collaboration with the Ministry of Health and Social Welfare and its National Board of Social Affairs (BKSNI) as well as the different government bodies at the local levels, CWS Indonesia is implementing various programs including initiatives to strengthen democracy, build community participation and strengthen civil society in Indonesia. CWS Indonesia has always implemented its program through different local NGOs and CWS believes that in this way, not only the poorest of the different communities are reached with an adequate and efficient response, but also that at the same time stronger community bonds are built across ethnic and religious lines

## Churches Commission Migrants in Europe

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**Tel:** +41 22 791 6205

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### HISTORY; PURPOSE

The Churches' Commission for Migrants in Europe (CCME), established in 1989, is the ecumenical agency on migration and integration, asylum and refugees, and against racism and discrimination in Europe.

### STRUCTURE

CCME is member-led, with the Executive Committee as the ruling body. Members are Anglican, Orthodox and Protestant Churches and Councils of Churches as well as church-related agencies in presently 18 European countries. CCME cooperates with the Conference of European Churches and the World Council of Churches.

### ACTIVITIES

CCME engages in advocacy, campaigning, counselling and lobbying governments for policies in favour of migrants for settlement in the European states.

## Comision Colombiana de Juristas

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**Tel:** +571 376 82 00

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### HISTORY; PURPOSE

CCJ is a Colombian non-governmental organization with consultative status before the United Nations. It began its activities on May 2, 1988 and became a recognized legal entity in August of 1988. The main objective of the CCJ, as stated in its statutes, is to contribute to the development of international human rights law and international humanitarian law, in line with purposes and principles of the United Nations Charter as well as the respect for the Rule of Law and human rights in Colombia; by researching and disseminating information on these issues and by promoting knowledge, understanding and the use of the relevant legal standards and instruments, as well as by any other means that it sees fit. The mandate of the CCJ is to use judicial means to seek full respect for civil, cultural, economic, political and social rights, and humanitarian law, by virtue of its universal, indivisible and interdependent nature. To this end, and in order to protect and promote human rights the organization relies on relevant international instruments and jurisprudence that stems from bodies created as a result of treaties, as well as on internal law. In order to achieve full respect for human rights in Colombia, the CCJ strives for the establishment of a full democracy and government by the rule of law, under which peace and justice reign. Within the framework of its mandate, and as a means of contributing to the rule of law and democratization in Colombia, the CCJ monitors State compliance with international standards, helps promote changes in institutions, and challenges existing institutions in the interest of human rights. The actions of the CCJ take place in the judicial arena, and it is in this specific context that the organization contributes to the promotion of democracy and the rule of law in Colombia. Whilst the main office of the CCJ is in Bogotá, the actions are carried out in the regions of Colombia by the information gathering and analysis of human rights violations, publications and legal protection. CCJ has six strategic objectives to be implemented on a priority basis in order to achieve its institutional goal of contributing to the improvement of the situation of human rights and humanitarian law in Colombia:

1. To increase the legitimate cooperation of the international community in order to promote the acquisition and the monitoring of compliance with international human rights and humanitarian law obligations in Colombia.
2. To advocate for the adoption, implementation and control of State policies (by Government, Congress, the judicial branch and control bodies), in line with international and constitutional human rights obligations.
3. To support the consolidation and democratic development of the 1991 Constitution.
4. To foster a better understanding and awareness of human rights and humanitarian law among the Colombian population.
5. To exert influence on the policies and practices of the armed actors in the conflict (State actors, members of the paramilitary and the guerrilla, foreign actors) to comply with humanitarian law.
6. To contribute to a solution to the armed conflict that is based on achieving full respect for human rights.

### STRUCTURE

General Assembly Director: Gustavo Gallón Giraldo. Areas / sudirections:

- a) Information gathering and analysis (on civil and politics rights; economical and social rights, humanitarian law and internal displacement)
- b) Legal protection;
- c) Advocacy (national and international);
- d) Solidarity with victims of human rights violations.

## ACTIVITIES

The main activities carried out by CCJ are:

1. Individual cases of human rights violations are processed before the international bodies of the OAS and the UN, as well as before internal legal authorities.
2. Advocacy activities to UN System; Interamerican Commission of Human Rights; Congress; and National Government.
3. Reports on analysis of the applicability of human rights, international humanitarian law and Guiding Principles for Internal Displacements in the context of the armed conflict in Colombia.
4. Field visits.

## Comité d'Aide Médicale

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### HISTORY; PURPOSE:

Créé en 1990, le CAM est une ONG humanitaire à but non lucratif, dont le mandat est le soutien médical aux populations affectées par des conflits armés, des catastrophes naturelles ou d'autres types de crises humanitaires. Le CAM développe ses programmes en partenariat avec les autorités et les communautés locales et privilégie le renforcement des compétences de la communauté locale. Le CAM met en place ses programmes dans des situations de post-urgence dans le but d'apporter un soutien aux populations locales et de permettre la transition d'un état de crise à une situation de développement. En tant qu'ONG médicale, notre but premier est de répondre aux besoins de santé des populations, particulièrement les femmes et les enfants. L'expertise et les activités du CAM se structurent autour de quatre axes principaux qui répondent aux besoins de santé des populations : les soins de santé primaires, la santé environnementale, la santé communautaire, la santé psychosociale.

### STRUCTURE

Le Comité d'Aide Médicale est basé à Montreuil, en France juste aux portes de Paris. Les décisions concernant les orientations stratégiques sont prises par un Conseil d'Administration de 13 personnes qui se réunit régulièrement. La Directrice Générale transmet et met en œuvre ces décisions avec le personnel du CAM. L'équipe siège se compose de 23 salariés et stagiaires. Le Service des Programmes comprend trois Desks Internationaux (RCA / Soudan, Angola / Tchad, Sri Lanka / Haïti) ainsi qu'un Desk France (Saturnisme et Roms) et travaille avec une référente médicale. S'ajoute une Direction Administrative et Financière avec trois services : Logistique, Contrôle de Gestion, Comptabilité. Le travail du Comité d'Aide Médicale est mené par nos équipes expatriées (environ 60 départs annuels). Et des centaines des collaborateurs locaux que nous employons actuellement. Dans chaque pays d'intervention un chef de mission gère son équipe (administrateur, coordinateur...).

### ACTIVITIES

L'expertise et les activités du CAM se structurent autour de quatre axes principaux qui répondent aux besoins de santé des populations : les soins de santé primaires, la santé environnementale, la santé communautaire et la santé psychosociale. Au CAM, nos interventions s'articulent autour de deux thèmes principaux :

- la mise en place de programmes dans un contexte de post-urgence pour venir en aide aux populations locales et ainsi permettre la transition d'un état de crise à une situation durable de développement ;
- l'engagement de créer des programmes efficaces et durables en travaillant en partenariat avec les populations locales.

## Comite de Apoyo a Refugiados y Desplazados por la Violencia

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Quito, Pichincha 227 1400  
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### HISTORY; PURPOSE:

CARDEV.- Comite de Apoyo a refugiados y desplazados por la violencia, fue creado en los años 90 con el proposito de acoger a los refugiados por la situación política del peru y Colombia, su objetivo principal es el acompañamiento de las familias y trabajar junto con la Iglesias como acogida, el CARDEV se creó con el apoyo del Consejo Mundial de Iglesias. Su misión.

- ser un colectivo de organizaciones cristianas que pretende dar acompañamiento y seguridad jurídica sobre derechos a las personas en movilidad humana. Visión.
- Trabajar junto con las iglesias y organizaciones sociales en dar repuestas oportunas y lograr incidencia en el tema de la movilidad humana.

### STRUCTURE:

Es una comite de organizaciones eclesiales que trabajan en acogida, acompañamiento y creación de políticas de protección para los desplazados que llegan al Ecuador en especial de Colombia, el radio de acción es en zonas urbanas. El personal son los líderes eclesiales de iglesias trabajamos con el Consejo Mundial de Iglesias y el Consejo Latinoamericanos de Iglesias.

### ACTIVITIES:

A través de Consejo Mundial de Iglesias se trata el tema del refugio y las acciones de las iglesias en América Latina. Capacitación y derechos de los refugiados Apoyo jurídico y seguimiento de casos.

## Comité International de la Croix Rouge

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19 avenue de la Paix

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CH 1202 Genève  
Switzerland

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**Fax:** +41 22 730 2269

### HISTORY; PURPOSE:

Le CICR est une organisation indépendante et neutre qui s'efforce d'apporter une protection et une assistance humanitaires aux victimes de la guerre ou

de la violence armée.

Sur la base du mandat permanent qui lui est conféré par le droit international, le CICR intervient de manière impartiale en faveur des prisonniers, des blessés et des malades, ainsi que des civils touchés par un conflit armé.

Le CICR, qui a son siège à Genève (Suisse), est présent dans environ 80 pays et compte plus de 12 000 collaborateurs.

En situations de conflit, le CICR coordonne les activités déployées par les Sociétés nationales de la Croix-Rouge et du Croissant-Rouge, avec le soutien de leur Fédération internationale.

Le CICR est à l'origine du Mouvement international de la Croix-Rouge et du Croissant-Rouge ainsi que du droit international humanitaire, en particulier des Conventions de Genève.

Une année d'action au service des victimes des conflits armés

En 2004, les délégués du CICR ont visité plus de 570 000 personnes privées de liberté dans 80 pays environ ; par ailleurs, le CICR a mis en œuvre des projets d'approvisionnement en eau, d'assainissement et de construction qui ont répondu aux besoins de quelque 20 millions de personnes ; il a apporté un soutien à des hôpitaux et autres centres de soins desservant environ 2,8 millions de personnes ; il a en outre fourni des articles ménagers essentiels à plus de 2,2 millions de personnes et une aide alimentaire à 1,3 million de personnes, et mis en place des programmes durables de production vivrière et des projets microéconomiques apportant une assistance à 1,1 million de bénéficiaires.

## Commission of the Churches on International Affairs of the World Council of Churches

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Switzerland

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**Fax:** +41 22 791 6201 or 788 00 67

### HISTORY; PURPOSE:

The World Council of Churches (WCC) is the broadest and most inclusive among the many organized expressions of the modern ecumenical movement, a movement whose goal is Christian unity.

The goal of the World Council of Churches is not to build a global "super-church", nor to standardize styles of worship, but rather to deepen the fellowship of Christian churches and communities so they may see in one another authentic expressions of the "one holy, catholic and apostolic church". This becomes the basis for joining in a common confession of the apostolic faith, cooperating in mission and human service endeavours and, where possible, sharing in the sacraments. All these acts of fellowship bear testimony to the foundational declaration of the WCC that the Lord Jesus Christ is "God and Saviour according to the Scriptures".

### STRUCTURE:

World Council of Churches: The programmes and management of the World Council of Churches reflect the fellowship of its member churches, guidance and oversight of its governing bodies, and strong relationships to church and ecumenical organizations.

### ACTIVITIES:

Programmes Bearing in mind its central task as a council of churches calling one another to visible unity, the WCC builds on the initiatives of churches and partner organizations; keeps in tension dialogue and advocacy, building relationships and promoting social witness; and offers a prophetic voice and witness on the urgent and turbulent issues of our times. In February 2006, the WCC's 9th assembly formulated the Council's programme priorities for the period ahead. Until the next assembly in 2013, the WCC will be working within the framework of six programmes, each of which builds on past work in these areas, and includes several time-bound projects and activities. Program Areas The WCC and the ecumenical movement in the 21st century Unity, mission, evangelism and spirituality Public witness: addressing power, affirming peace Justice, diakonia and responsibility for creation Education and ecumenical formation Inter-religious dialogue and cooperation Communication

## Community and Family Services International

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Philippines

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### HISTORY; PURPOSE:

Community and Family Services International (CFSI) is a humanitarian organization committed to peace and social development, with a particular interest in the psychosocial dimension. The purpose of CFSI is rebuilding lives. Persons of primary concern are refugees, internally displaced persons, survivors of disasters, and others in exceptionally difficult circumstances. The vision of CFSI is diverse people living together in dignity, harmony, and peace. The mission of CFSI is to vigorously protect and promote human security—specifically, the lives, well-being, and dignity of people uprooted by persecution, armed conflict, disaster, and other exceptionally difficult circumstances. Established on 01 June 1981 and based in the Philippines, CFSI has two goals. The first is to empower and equip uprooted people to prevent and address social and health problems. The second is to prevent children, women, and men from becoming uprooted by promoting peace, respect for human rights, and the equitable distribution of resources. Most, but not all, of the activities of CFSI are carried out in the Asia and Pacific Region, primarily those states that comprise the Association of South East Asian Nations.

### STRUCTURE:

The governing body of CFSI is the Board of Trustees. It is composed of fifteen (15) members who serve in a completely voluntary capacity and are, at present, based on three continents - Asia, Australia, and North America. The Senior Management Team of CFSI is composed of the Executive Director, the Deputy Executive Director/Director for Finance and Administration, the Director for External Relations, and Country Directors. The Executive Director reports to the Board of Trustees.

### ACTIVITIES:

CFSI activities are organized in the form of five distinct, but overlapping programmes. The Humanitarian Assistance programme addresses the urgent needs of communities affected by armed conflict and large-scale emergencies, including natural disasters. The Social Development programme builds

local capacity and promotes the physical and psychosocial well being of vulnerable populations. The Child and Family Welfare programme protects and promotes the welfare of children and youth, particularly those in exceptionally difficult circumstances and in need of special protection. The Health Promotion programme promotes physical and mental health and prevents disease as well as disability. The Evaluation and Research programme informs policy and practice and contributes to the knowledge base at the domestic and international levels. CFSI contributions to the work of the United Nations were concentrated in the humanitarian affairs and human rights arenas and took place at the global, regional, as well as national levels. CFSI has served as Implementing Partner of the United Nations High Commissioner for Refugees (UNHCR) to assist uprooted persons in the Philippines, Hong Kong, Indonesia, Malaysia, Thailand, Cambodia, Myanmar, and Timor-Leste for various periods of time. Ongoing cooperation with UNHCR in the Philippines seeks to serve urban refugees and stateless persons from Gaza, Iran, Iraq, Liberia, Sri Lanka, Rwanda, Somalia, Viet Nam, China, the Congo, Eritrea, Ethiopia, Jordan, Myanmar, Pakistan, and the Sudan. In addition, since October 2009, CFSI has partnered with UNHCR in the response to successive disasters in Luzon, Philippines, which displaced at least 700,000 persons. CFSI is working with UNHCR in Myanmar to the benefit of returnees and stateless persons in Northern Rakhine State. CFSI served as Implementing Partner of UNHCR in Timor-Leste in response to the humanitarian emergency of 2007. In order to carry out its mission at the global level, CFSI actively participates in several networks, such as the United Nations Economic and Social Council (ECOSOC), the Global Humanitarian Platform (GHP), the International Council of Voluntary Agencies (ICVA), and the Humanitarian Accountability Partnership (HAP). CFSI obtained Special Consultative Status with the ECOSOC in 2004. CFSI participated in the 2008 and 2009 GHP Meetings. CFSI has been a member of ICVA since 2003, and was elected to the Executive Committee in 2009 for a three-year term. CFSI was accepted as the 30th Full Member of HAP in early 2009.

## Concern Worldwide

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Ireland

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### HISTORY; PURPOSE:

Concern Worldwide is an international humanitarian organisation dedicated to reducing suffering and ending extreme poverty. Since the beginning, over 40 years ago (est. 1968), our focus has been on improving the lives of the poorest people. Since then, Concern has gone on to work in over 50 countries, responding to major emergencies as well as working in long term development programmes. Today, with more than 3,200 staff of 50 nationalities, Concern operates in 28 of the world's poorest countries, helping people to achieve major and long-lasting improvements in their lives. The main areas of focus are health and nutrition, education, HIV and AIDS and livelihoods.

### STRUCTURE:

Concern is controlled and regulated by its members. The members form the general body that has responsibility for the Articles of Association election of the Council, appointment of the auditors and approval of the annual accounts. As well as its membership, and Council, Concern has a senior management team (on which Mr O'Brien sits). The Council of Concern is elected from the membership at each annual general meeting of Concern. The maximum number of Council members is 24. One third of the members must retire from office each year - while remaining eligible for re-election. Council co-opts members of the organisation when necessary to maintain its full complement of members. Council meets at least four times per year. It has three standing committees, an Officers Committee, which meets monthly, together with a Finance Committee and a Monitoring and Evaluations Committee, which normally meet quarterly. Under Concern's governance regulations, Council members may not be paid staff. Policy making The Council's primary function is to agree the policy parameters within which Concern will operate, approving budgets and actions based on proposals from management and monitor performance. Accountability The Council is accountable to: The relevant Irish minister for ensuring that the provision of the Companies Act 1963 and the Memorandum and Articles of the Association are adhered to The general public for ensuring funds donated are accounted for and are put to the appropriate use and the welfare and safety of all personnel, with particular responsibility for overseas personnel Membership Membership is open to individuals from the general public who have demonstrated an interest in the developing world and are proposed and seconded by two other members.

### ACTIVITIES:

**Education** Concern's aim is to improve, in a sustainable way, the livelihoods of extremely poor women, men and children. One of the most effective ways of doing this is by increasing access to quality education. Basic education is one Concern's main areas of work. We are now looking to focus on formal primary education. We also aim to fulfil the International Development Targets of achieving universal primary education by 2015. **Emergencies** The range of work was broad and reflected Concern's other areas of expertise: the provision of maternal and child health; environmental health (water and sanitation); nutrition; access to food; shelter and rebuilding infrastructure. We respond to emergencies either directly or through partners. Drought and floods were the most common emergencies. Conflict still plays a major role as a trigger for some emergency responses as well. Concern aims not only to respond to emergencies as they arise, but also to work with vulnerable communities to reduce the frequency and impact of disasters. Our Disaster Risk Reduction (DRR) approach helps the poorest and most vulnerable to plan for potential disasters and minimise their impact. Simple interventions, such as supplying families with drought resistant seeds, or planting trees in areas prone to flooding or landslides can prove life-saving should disasters occur. **Health** Concern aims to help reduce mortality rates and improve health in the countries where it works. We're doing this by helping to develop sustainable health care systems and supporting public health programmes. Concern is looking to fulfil the Millennium Development Goals and the World Health Organisation's global targets for 2020 by taking account of the following: Affirmation of the right to health and an adequate food supply for all Planning activities on sound values and ethical principles Development of programmes on primary health care and public health principles Adhering to international standards and best practices in all interventions Focusing on preventative measures and mitigation of disease epidemics Promoting equity and empowerment for better health. **Community Therapeutic Care** is an innovative approach to managing severe malnutrition. Concern is researching this with Valid in Ethiopia, Malawi and Sudan. It is viewed as an alternative to traditional methods of dealing with malnutrition in therapeutic feeding centres. Research and experience on the ground indicates that traditional feeding centres during food shortages are often counter-productive as the sole mode of treating severely malnourished people. The new concept of community therapeutic care is necessary to complement therapeutic feeding centres interventions. Community therapeutic care aims to maximise access to the affected population while also minimising risk through maintaining quality of treatment. This shift in focus is vital if our work is to address the plight of severely malnourished people in an effective way. **Livelihoods** As part of our livelihoods work, we take a broad look at all the resources available to communities. Our analysis is based on tangible resources, such as how much income a person makes, and intangible factors including the political climate and local natural resources. There are many other factors also taken into consideration. These include government policies, cultural practices, conflict, natural disasters, economic shocks and environmental degradation. By taking such a broad approach, we aim to reduce poverty and improve the livelihoods of the people with work with. We use three approaches to achieve this. **Natural resources** We help communities get involved in the political process surrounding valuable natural resources in their area. This ensures that they have increased access and control over the resources they depend on. **Agriculture** The majority of the world's poorest people live in rural areas and depend on agriculture for their food and income. The rapidly growing urban populations, particularly the urban poor, rely on affordable food produced in

rural areas. In many developing countries, even those with regular employment, people rely on agriculture to supplement their incomes. We believe that support of agriculture is vital when helping poor communities. Accessing markets Agriculture is linked closely with markets. Empowering and enabling poor people to access these markets to trade vital food and supplies is very important. This empowerment helps communities determine their own future. Reaching marginalised people Concern aims to include the most marginalised people in its livelihoods projects. These marginalised groups often include women and children. HIV and AIDS Concern has over 20 years of experience in combating HIV and AIDS. Today, we are implementing 24 HIV and AIDS programmes in 15 countries. Our work with HIV aims to contribute to the International Development Target. This seeks to achieve a 25% reduction in HIV infection rates among 15 to 24 year olds by 2015. Our response Concern is responding in the following ways: Promoting education and awareness to slow the spread of AIDS Advocating for improved treatment and rights of AIDS victims Encouraging governments and donors to develop national welfare programmes for people who have been affected

## Conference of NGOs in Consultative Relationship with the United Nations

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### HISTORY; PURPOSE:

The Conference of Non-Governmental Organizations in Consultative Relationship with the United Nations (CONGO) is an independent, international, non-profit membership association of non-governmental organizations (NGOs). It facilitates the participation of NGOs in United Nations debates and decision-making. CONGO is most active at the major UN centres of New York, Geneva and Vienna but its work stretches out to all regions of the world.

CONGO was founded in 1948. Since then it has relentlessly worked to ensure that NGO voices be heard throughout the international arena. CONGO's role in mobilizing NGOs to form the first worldwide NGO forum on human rights in 1968, its role in conceiving forms of NGO participation in UN world conferences and its advocacy on behalf of NGOs at UN Headquarters highlight CONGO's chief objectives: to ensure that NGOs be present when governments discuss issues of global concern at the United Nations and to facilitate NGO discussions on such issues.

CONGO does not take positions on substantive matters. However, CONGO does provide, through special and ad hoc NGO Committees, fora for discussion of substantive matters by its members with officials of the UN Secretariat and UN system agencies, UN delegations and other experts.

NGOs with full CONGO membership status include national, regional and international organizations in consultative status with the UN Economic and Social Council (ECOSOC). CONGO associate membership is open to NGOs associated with the UN system but not holding that consultative status. Members represent a large range of vital interests, in areas such as human rights, gender, peace and disarmament, social justice, governance, environment and sustainable development.

### STRUCTURE:

CONGO's organizational structure reflects its membership-oriented mandate. Its management and decision-making bodies are serviced by a small staff, committed to the strengthening of the role of civil society within the UN.

CONGO's activities are run by its three main offices in Geneva, New York and Vienna, with the bulk of the work being carried out by the President's Office in Geneva

### ACTIVITIES:

CONGO and its members collaborate with the larger community of NGOs through standing NGO committees, which follow issues that are of key substantive interest relative to their mandates and objectives.

ASSISTS a wide variety of NGOs in consultative status to promote their common aim of supporting the UN Charter;

WORKS on behalf of NGOs in consultative status to develop that status further and enhance their relationship and cooperation with the UN and its various organs; and

PROVIDES a forum for NGOs with common interests to come together to study, plan, support and act on issues relating to the principles and programmes of the UN and its network of agencies.

## Consejo Latinoamericano de Iglesias

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Colombia

### HISTORY; PURPOSE:

EL CLAI es un organismo continental fundado en 1978 y que actualmente tiene 178 miembros entre iglesias y organismos ecuménicos. Entre sus objetivos están:

- a. Ayudar a sus miembros a descubrir su propia identidad y compromiso como cristianos en la realidad latinoamericana en la búsqueda de un orden de justicia y fraternidad.
- b. Promover la solidaridad de las iglesias con los migrantes, refugiados y desplazados.

### STRUCTURE:

Su forma de dirección es una Junta Directiva y su representación legal está en la persona del Secretario General que en estos momentos es el Rev. Nilton Giese. El CLAI en estos momentos da prioridad a las iniciativas que promueven las mesas nacionales.

### ACTIVITIES:

Las principales actividades del CLAI están en el área de actividades ecuménicas en el área de la Niñez, Juventud, Mujeres y Justicia de Género, migraciones, pueblos indígenas y afro descendientes, Salud y VIH-Sida, Cultura de Paz, Fe-Economía-Sociedad, Actividades de incidencia política y pública, Liturgia, Justicia Climática y Ciudadanía Ambiental, Comunicaciones y Publicaciones para seguimiento de las actividades de formación para uso en grupos de base. Algunos de estas actividades se realizan en el marco de proyectos con las Naciones Unidas.

## Conselho Português Para Os Refugiados

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### HISTORY; PURPOSE:

The Portuguese Refugee Council (CPR) is Non-Governmental Organization for Development created in 1991 with the purpose of defending and promoting the right to asylum. Is the only NGO that works exclusively with refugee and asylum seekers in Portugal. CPR's intervention is foreseen in the Asylum Law 27/2008, of 30 of June, as the NGO that provides independent legal advice to asylum seekers in all the stages of the procedure, and with an important role in resettlement. CPR's mission is to support asylum seekers and refugees at all stages of the asylum procedure, reception and integration into the host society and to raise public awareness towards the situation of refugees and asylum seekers.

### STRUCTURE:

CPR's work is divided in two headquarters: Lisbon and the Reception Centre administrated by the CPR, in Bobadela, 10 Km from Lisbon. It is composed by a Board of five persons, and seven different departments: Juridical (4 persons), Reception Centre (10 persons), Projects (2 person), Employment and formation (3 persons), Finance (3), Public Information (2), and the Day Care/ Kindergarten (14 persons). In total, we have 38 persons working full time, plus the Board President.

### ACTIVITIES:

CPR is engaged in the following main activities: - Administration of a Refugee Reception Centre in Bobadela (Outskirts of Lisbon); - Legal advice, which is foreseen in the Portuguese Asylum Law 27/08; - Social support and counselling to asylum seekers and refugees; - Employment and vocational training guidance; - Portuguese language and computer training courses; - Training courses, e-learning, seminars and meetings on refugee's issues and asylum law.

## Consortium for Refugees and Migrants in South Africa

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South Africa

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### HISTORY; PURPOSE:

The Consortium for Refugees and Migrants in South Africa (CoRMSA) is the South African national network of service providers tasked with promoting and protecting refugee and migrant rights. It is comprised of member organisations including legal practitioners, research units, and refugee and migrant communities and was founded in 1998. The secretariat of the network conducts advocacy primarily at national level on behalf of the network on issues such as access to services, safety and security of refugees and migrants as well as immigration reform and matters related to the asylum determination process.

### STRUCTURE:

CoRMSA operates as a network with member organisations based in different locations around South Africa. CoRMSA's secretariat is currently staffed by two advocacy officers managing portfolios on safety and security; and access to services, respectively. CoRMSA's capacity is currently being expanded with a number of new staff due to join the organisation shortly to expand its capacity in terms of regional work, communications and Parliamentary liaison work.

### ACTIVITIES:

Direct services to refugees and migrants are provided by CoRMSA's member organisations. CoRMSA's secretariat conducts a range of advocacy activities including lobbying for policy and practice changes with key government departments on subjects such as xenophobic violence, immigration detention, access to health care and education, and other such advocacy issues. The secretariat plays an important role in linking local networks of service providers to national advocacy initiatives and raises awareness via the media on issues affecting refugees and migrants.

## Danish Refugee Council

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Denmark

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### HISTORY; PURPOSE:

Established in 1956, the Danish Refugee Council is a private, humanitarian organisation covering all aspects of the refugee cause. The Danish Refugee Council helps people affected by conflict in complex emergencies around the world and refugees who have to build a new future in Denmark. Our aim is to protect refugees against persecution and promote durable solutions to displacement problems.

### STRUCTURE:

DRC's head office is based in Copenhagen and comprises some 127 staff, 112 staff working in Languages Centers and 39 district employees, integration and volunteers. The organization is headed by Andreas Kamm, Secretary General and governed by an Executive Committee. DRC has over 100 international and 3,700 national staff working in projects in more than 20 countries worldwide.

DRC is an umbrella organization with 33 member organizations:

ADRA Denmark; Amnesty International; CARE Denmark; Caritas Denmark; Council of Danish Artists; Churches Integration Service; DanChurchAid; Danish Association for International Co-operation; The Danish Association of Youth Clubs; The Danish Confederation of Trade Unions; Danish Employers Confederation; Danish Musician's Union; Danish People's Aid; Danish Save the Children; Danish United Nations Association; The Danish Writers Association; Danish Writers of Fiction and Poetry; Danish Youth Council; Engineers without Frontiers; FOA - Trade and Labour; United Federation of Danish Workers; Ibis; The Jewish Community; Labour Movement's International Forum; Salaried Employee's and Civil Servants

Confederation; Sct. Georgs Gilderne in Denmark; The Association New Danes; The Danish Union of Teachers; Women's Council in Denmark; The Danish National Association for Gays and Lesbians; The Danish Order of Saint John; The Union of Commercial and Clerical Employees in Denmark; UNICEF, Denmark.

#### ACTIVITIES:

DRC is engaged in the following activities: International humanitarian work: DRC is one of the largest Danish humanitarian agencies and is implementing activities in support of people affected by conflict in 18 different countries in Europe, Asia and Africa. Activities cover the full spectre from relief through to durable solutions supported by developmental interventions. The international programmes employ more than 3.500 staff and the annual budget exceeds 50 million US\$. Protection: In Denmark, DRC has been entrusted with a processing responsibility for manifestly unfounded cases within the RSD procedure, counselling responsibilities in respect of asylum seekers and potential returnees, participation in the selection of refugees for resettlement in Denmark under the UN quota, preparation of documentation etc. Internationally, DRC is active in the ECRE network and is implementing various capacity building programmes in the field of refugee protection in e.g. Central Asia and Sri Lanka. Integration: DRC provided professional integration services to municipalities and directly to traumatised refugees throughout Denmark. Furthermore, a number of language training centres are managed by DRC. Voluntary services. DRC facilitates a nationwide network of more than 3.500 people who provides voluntary services to refugees and immigrants. Public information and fund raising: DRC is contributing substantially to public awareness about refugee issues in Denmark and abroad - through producing media outputs, documentation, giving lecturers etc. Information campaigns are frequently linked with private and corporate fund raising efforts, which generate some 4-5 million US\$ per year in Denmark.

## Don Bosco Ashalayam

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#### HISTORY; PURPOSE:

Don Bosco Ashalayam is a part of the global network of the Salesians of Don Bosco spread across 132 countries, running educational, technical and community empowerment programmes. Don Bosco Ashalayam works for street and working children, neglected children, the destitute children, the slum children, the refugees and other marginalized youth. This initiative started with a group of 25 children in a small rented house at Uttam nagar in West Delhi in the year 1997. The children are provided with food, shelter clothes, emotional and psychological care, education and vocational training. Today Ashalayam reaches out to more than 2000 neglected children through its various programmes

Our Guiding principle:

Everyone has the right to one's dignity and respect

Christian values urge us to have an option to the poor and marginalized

Following Don Bosco we have a preferential option for the young

Our Vision:

Building the dreams and shaping the lives of young at Risk for a just and humane society

Our Mission:

Empower the young at risk to be agents of personal and social transformation through a participatory approach.

Provide positive environments that will prevent exploitation and neglect.

Accompany the young at risk in their struggle to grow to fullness in freedom and humanness.

Network with like-minded individuals and groups to provide effective support to the young at risk.

Advocacy effort at national and international levels to uphold the right of the young at Risk.

#### STRUCTURE:

Head office in Rome - with the Rector Major at its head assisted by councillors, who are in charge of various departments and regions in the Salesian Congregation.

We have 88 provinces in the world, each having a provincial superior at its head to shoulder the responsibility, in collaboration with the Rector Major for the smooth running of all the activities.

In the province there are number of institutions, each having a Director, who coordinates, animates and directs various activities according to the mind and heart of Don Bosco's Educational system.

Don Bosco Ashalayam is one of such institutions in New Delhi, which has partnership with UNHCR to empower the urban refugees with various programmes.

#### ACTIVITIES:

Bosco Self Reliance Programme in collaboration with UNHCR aims to empower urban refugees through vocational training and support services that will enable them to be self-reliant. The programme began in January 2002. The programme caters to refugees of Indian origin Afghans (Afgan Hindu and Sikhs), Burmese, Ethnic Afghan, Iran, Iraq, Palestine and African Countries.

Anjuman in collaboration with UNHCR is a Psychological Project started in 2004 to address the needs of refugees who have been isolated from the mainstream of society over the years and were exhibiting symptoms of extreme distress and poverty. The package includes counselling support, occupational therapy, group therapy, life skill training, and skill up-gradation for better community reintegration and rehabilitation.

#### KOSHISH:

An income generation programme in collaboration with UNHCR to support refugees, who are not able to work outside their homes. We identify refugees with marketable skills and convert the skills into money through various income generation activities. After the training, required machinery and raw materials are provided to the candidates to set up their own production centres. They run this centre from their own homes. Finished products are collected at each centre on a weekly basis and are marketed through shops, sale stalls and exhibitions.

Udaan is an initiative taken by the refugee youth to support the community mobilization activities carried out in collaboration with UNHCR. Refugee youth form clubs to mobilize their own respective communities. These clubs organize various activities like sports competitions, cultural events, community campaigns, health camps, etc. to keep the refugee youth gainfully occupied.

## Dubai Community Development Authority

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Al Karama

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United Arab Emirates

### HISTORY; PURPOSE:

Imagine a community where everyone is protected, included and empowered ... a community with a strong sense of identity and cohesion. Where everyone is respected and supported. Where everyone gets a chance ... an opportunity. This is the kind of community CDA is aiming to build. We invite you to explore CDA via the website where you will find information about us, our ambitions, our objectives, our partners and our latest initiatives.

### STRUCTURE:

### ACTIVITIES:

Our Strategic Aims We have five strategic aims to achieve our vision and fulfill our mission:

- Promotion of National Identity: To ensure that everybody has a sense of pride belonging and commitment in Dubai and UAE.
- Social Protection: To guarantee that human rights are protected and people are financially secured so as to promote their independency and self-sufficiency.

- Social Inclusion: To ensure that everyone receives appropriate social care services that help integrate vulnerable groups in the society, allowing everyone to live with dignity.

- Social Empowerment: To make sure that all Emiratis are equipped with the necessary information and life skills that enable them to take important life decision and contribute to society effectively.

- Social Cohesion: To ensure that social relations in Dubai are based on mutual respect, understanding and tolerance to other cultures, in alignment with Emirati values and traditions.

## Education and Research Association for Consumers Malaysia

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### HISTORY; PURPOSE:

ERA Consumer Malaysia is a voluntary, non-profit and non-political organization registered under the Societies Act of Malaysia 1966. It was founded in the state of Perak in 1985 as a research, education, consumer and human rights advocacy group and subsequently expanded into a national organisation, with its base in Kuala Lumpur. ERA Consumer's earliest success was in getting the national Consumer Protection Act passed. However with our continuous work in this area and with our increasing capabilities to conduct community trainings, ERA Consumer has now a wide portfolio of programs. These include various human rights education programs.

### STRUCTURE:

### ACTIVITIES:

ERA Consumer is the only organisation in the country to have translated various United Nations (UN) instruments on human rights into the national language of Bahasa Malaysia. These translated versions of the conventions are now being used by other NGOs when they conduct talks on human rights at the grassroots level. The UN treaties that have been translated into Bahasa Malaysia are; the Universal Declaration of Human Rights, the International Covenant on Civil and Political Rights, the International Covenant on Economic, Social and Cultural Rights, the Convention Against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment. These documents have been disseminated to all public libraries, college and university libraries, foreign diplomatic missions, foreign NGOs and resource centres of local political parties so that they have access to these documents in the language that is most widely used in Malaysia.

## Egyptian Foundation for Refugee Rights

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7 Mohamed Mahmoud

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### HISTORY; PURPOSE:

The Egyptian Foundation for Refugee Rights (EFRR) is a non-governmental organization operating as an incorporated (non-profit) law corporation since mid 2008. It is in the process of obtaining registration as a non-profit foundation (due to be complete April 2009). The EFRR currently provides legal assistance to refugees and migrants who are in detention and who find themselves the victims of crime (both from private individuals and public officials). The EFRR also acts as counsel to groups of refugees seeking to organize community-based organizations (CBOs) and to existing refugee CBOs when they encounter problems with the Egyptian government. The EFRR is the only organization providing these services in Egypt. According to its founding documents, in order to achieve this goal, the organization will conduct the following core activities:

- To provide assistance to individual refugees and groups of refugees in domestic and international legal proceedings designed to secure the enjoyment of their rights in Egypt;
- To educate refugees in Egypt, Egyptian lawyers, non-governmental organizations, Egyptian government officials, journalists in Egypt, the Egyptian public and others about the rights of refugees in Egypt; and,
- To otherwise advocate for the enjoyment by refugees in Egypt of their rights and other benefits fundamental to their basic human dignity.

### STRUCTURE:

The organization is governed by a board of directors. The board of directors, which can only be constituted after its formal creation, seeks advice from two standing committees: the International Legal Advisory Committee and the Refugee Committee. The former committee consists of one dozen

individuals from a range of countries (including Egypt, the Netherlands, the USA, Canada, Turkey and the UK) with expertise in refugee law (derived from their work as academics, practicing lawyers or in other NGO's). The Legal Advisory Committee provides guidance on legal strategy. The later committee consists of one dozen members of the local refugee community, drawn both from the very small number of formal refugee organizations in Cairo and the broader refugee community. It is broadly representative of the national, ethnic, religious and political groups that comprise the population of refugees in Cairo. The Refugee Committee provides guidance about the selection and execution of projects and also serves as an avenue of dissemination of information about the organization and its projects to the refugee community. The EFRR, on an annual basis, provides full representation to more than 100 refugees and migrants in detention and more than 100 refugee victims of crime. It provides summary advice to a similar (number of (200) refugees. The EFRR provides summary advice and less than full representation to a similar number of refugees and migrants. During the past year the EFRR has successfully intervened in detention and removal proceedings at the request of the Office of the High Commissioner for Human Rights and UNHCR. We have also managed to obtain the first conviction for sexual assault by a police officer (and a sentence to a lengthy period of incarceration) in over 20 years.

#### ACTIVITIES:

**CORE PROGRAMS** In 2009, the Foundation is focusing its work on three core human rights. It has organized programs in order to help migrants and refugees secure the protection of the following rights:

- (1) Freedom from arbitrary arrest and detention;
- (2) Right to the equal protection of the law; and,
- (3) Freedom of association

## Eid Charity Association

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Al Luqta

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#### HISTORY; PURPOSE

#### STRUCTURE

#### ACTIVITIES

## Episcopal Migration Ministries

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#### HISTORY; PURPOSE:

For more than 70 years, the Domestic and Foreign Missionary Society (DFMS) of the Protestant Episcopal Church has extended its welcome to refugees, immigrants and asylum seekers. Episcopal Migration Ministries (EMM), a program of DFMS since 1988, responds to refugees, immigrants and displaced persons both domestically and internationally through service and advocacy. EMM is linked with an array of Church programs which collectively support the agency's commitment to assist the uprooted in all facets of their resettlement experience.

#### STRUCTURE:

EMM administers its national resettlement program through affiliated offices that range from modest organizations of primarily volunteer support, to refugee service units of local councils of churches, to multi-service agencies. EMM currently maintains an established presence in twenty-five Episcopal dioceses, in 30 cities across the United States.

#### ACTIVITIES:

Success in linking congregational and other community support to refugee resettlement has been a hallmark of EMM's resettlement program for many years. EMM's advocacy efforts are supported through partnership with the Episcopal Church's Office of Government Relations in Washington DC.

## Equal Rights Trust

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#### HISTORY; PURPOSE:

The Equal Rights Trust is an independent international organisation whose purpose is to combat discrimination and promote equality as a fundamental human right and a basic principle of social justice. Established as an advocacy and resource centre and a think tank, it focuses on the complex and complementary relationship between different types of discrimination, developing strategies for translating the principles of equality into practice. The Equal Rights Trust is the only international human rights organisation which is entirely focused on the right to equality as such. The need for its existence has been formulated on the basis of observation and analysis of the various movements against discrimination that have emerged and grown around the world in the last few decades. ERT advocates a unified perspective on equality and human rights.

#### STRUCTURE:

The Equal Rights Trust is based in London, UK. It has a small core staff of six personnel. ERT's research and advocacy strategy is based on building partnerships with organisations throughout the world. All projects are carried out in collaboration with NGOs with operational mandates in target countries (e.g. Kenya, India and Malaysia). ERT also engages the services of external consultants for specific research tasks.

#### ACTIVITIES:

Some of the main activities of ERT are: Promoting a unified equality approach to addressing issues of inequality and non-discrimination around the world  
Research and advocacy work on statelessness in the world, focussing on protection issues related to discrimination and the detention of stateless

persons. Working with Kenyan civil society to develop, draft and advocate for the adoption of comprehensive anti-discriminatory legislation. Developing the capacity of NGOs and lawyers to implement and promote equality and non-discrimination law in India. Research and advocacy activities on specific equality and non-discrimination issues such as religion and healthcare, and the rights of LGBTI persons. The bi-annual publication of the Equal Rights Review.

## European Council on Refugees and Exiles

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### HISTORY; PURPOSE:

The European Council on Refugees & Exiles (ECRE) is a pan-European network of refugee-assisting non-governmental organisations. ECRE is concerned with the needs of all individuals who seek refuge and protection within Europe.

#### Aim

To promote the protection and integration of refugees in Europe based on the values of human dignity, human rights, and an ethic of solidarity.

#### Methods

ECRE seeks to achieve this aim by:

Advocating a humane and generous European asylum policy and by promoting the development of a comprehensive and coherent response by the international community to refugee movements.

Strengthening networking between refugee-assisting non-governmental organisations in Europe.

Developing the institutional capacity of refugee-assisting non-governmental organisations in Europe.

ECRE draws on the energy, ideas and commitment of an active membership of refugee-assisting non-governmental organisations and a strong secretariat. It also strives to involve wider civil society, the political community and refugee communities in its work. It respects the cultural values of different parts of Europe.

It aims to ensure that its ideas and positions are of high quality, legally accurate and representative of a wide range of knowledge, experience and best practice throughout Europe.

Its working methods are guided by democratic values and the principle of seeking to mobilise the widest possible active involvement of its member agencies through working groups, advisory groups, regional fora and Europe-wide networks. It encourages, wherever appropriate, its member agencies to take the lead on a particular project.

### STRUCTURE:

ECRE is its membership, nearly 80 full and associate member agencies, comprising key NGOs working in the European refugee field.

The Plenary Assembly of member agencies establishes the overall policies of ECRE. The Plenary elects the Executive Committee, which consists of representatives of member agencies from all European regions. A member of the Executive Committee acts as Treasurer.

### ACTIVITIES:

## European Disability Forum / International Disability Alliance

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### HISTORY; PURPOSE:

The European Disability Forum (EDF) is an independent European non-governmental organisation (ENGO) that represents the interests of 50 million disabled people in the European Union and stands for their rights.

EDF is the only European platform of disabled people, which is run by disabled people or the families of disabled people unable to represent themselves.

EDF's mission is to promote equal opportunities for disabled people and to protect their Human Rights, making sure that no decisions concerning disabled people are taken without disabled people.

EDF was created in 1996 by its member organisations to defend issues of common concern to all disability groups, and to be an independent and strong voice for disabled citizens towards the EU institutions and other European authorities.

Since that date, the European Disability Forum has played a key role in ensuring that all relevant European Union policies and initiatives take disabled people into account.

EDF has no political or religious affiliation; it does not represent any specific interest or country and it is not a European institution or body.

It is a democratic European platform that believes that a society in which disabled people are fully included, is a better society for all.

### STRUCTURE:

A democratic, transparent, representative structure

The work of EDF is organised around a democratic and transparent representative structure. All impairment groups and the families of disabled people unable to speak for themselves are represented and directly involved in the work of EDF. Moreover, all the decisions are taken by disabled people or the families of disabled persons unable to represent themselves.

#### An extensive and inclusive membership

EDF's has numerous member organisations reflecting a broad geographical base and a wide range of concerns across the European disability movement. Most of EDF's members are network organisations acting at the European and national level, including numerous organisations working also at the regional and local level.

This extensive membership is based on two pillars, which are reflected in the structure of the governing bodies:

-The national councils of disabled people from the 27 EU Member States, plus Iceland and Norway. These are independent platforms of disabled people,

including all major impairment groups in each country.

-The European organisations representing the interests of various disability groups and their families in Europe and specialised by type of impairment or sector of activity.

NGOs working for disabled people, organisations at all levels and individuals committed to promote the aims and objectives of EDF.

Balanced governing bodies

EDF decision-making bodies are composed by a large majority of disabled people and parents of disabled people who cannot represent themselves.

Moreover, they guarantee a proper representation of all impairment groupings and a gender balance.

EDF Board and President are elected every four years by the Annual General Assembly. They are the pillars of the organisation and the guarantee of its democratic decision-making process:

the Annual General Assembly is the highest body fully empowered to realize the EDF aims and objectives.

The Board of Directors has supervisory powers over management and administration.

The Executive Committee is elected by the Board and is responsible for day-to-day policy matters and for the implementation of the work programme.

EDF Target Group Committees, Task Forces and E-mail Expert Groups assist and advise EDF on certain distinct policy areas: women and youth with disabilities, education, health, transport, information and communication technologies, built environment, non-discrimination and social services and community living.

#### THE EXECUTIVE COMMITTEE

The members of the Executive Committee are elected by the Board of Directors for a 4 year period (2005-2009).

The Executive Committee is composed by 10 members, out of which 5 come from European disability NGOs and 5 from the National Councils of disabled people, plus the EDF President.

#### ACTIVITIES:

The work of EDF covers all fields of European Union competence and a great number of initiatives. Although the European institutions might seem far for many citizens, the decisions taken by the European Union, which are the result of negotiations between all Member States, have a direct impact on disabled people's lives.

That is why, the role of EDF is so important in monitoring all EU initiatives and in proposing new legislation to advance disabled people's rights.

## Fahamu Trust

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#### HISTORY; PURPOSE:

Fahamu began in 1995. It has a vision of the world where people organise to emancipate themselves from all forms of oppression, recognise their social responsibilities, respect each other's differences, and realise their full potential. Fahamu supports the strengthening of human rights and social justice movements by: \* promoting innovative use of information and communications technologies \* stimulating debate, discussion and analyses \* publishing news and information \* developing and delivering educational courses, including by distance learning

#### STRUCTURE:

Fahamu has offices in Kenya, Sengal, South Africa and Oxford, UK. Its departments publish, organize teaching, and it publishes weekly its flagship publication, Pambazuka News, an open-access, pan-African email and online newsletter with English, French and Portuguese editions, some 15,000 subscribers and an estimated weekly readership of around 500,000, is generated predominantly in Africa. The Fahamu Refugee Programme was added in 2008. Fahamu comprises a small core of highly skilled and experienced staff based in Oxford (UK), in Cape Town (South Africa), Nairobi (Kenya) and in Dakar (Senegal). We also have a network of associates located in Africa, UK and elsewhere. Fahamu also works with a wide range of international partners. Its staff number 20.

#### ACTIVITIES:

The Fahamu Refugee Programme publishes a monthly E-Newsletter, is creating an information platform, <http://www.srlan.org/beta/> for refugee legal aid providers, hosts the Southern Refugee Legal Aid Network, moderates a list serve, [SRLAN-list@fahamu.org](mailto:SRLAN-list@fahamu.org), for legal advisers to request assistance on country of origin information, ask legal advice and discuss redacted refugee cases. It is also conducting research on domestic refugee law. The staff of the Fahamu Refugee Programme include Dr. Barbara E. Harrell-Bond, Director, Marina Sharpe, Project Coordinator and legal officer, Martin Jones, Director, Research and Training.

## Family Planning Association

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#### HISTORY; PURPOSE:

FPA Established in 1995

Family Planning Association, is an Non Governmental and voluntarily organization that contributes to the promotion of Sexual and Reproductive Health and Rights especially among the youth and vulnerable groups in consistence with cultural values of the society, offering its services to all, regardless of age, sex, martial status, race, religious and political beliefs, physical disabilities or any other factor that can lead to discrimination. FPA/IRI is a full member of the International Planned Parenthood Federation (IPPF), a global service provider and a leading advocate of sexual and reproductive health and rights. Operating in accordance with laws and regulations of Islamic Republic of Iran, FPA aims to support the right of all individuals to make informed choices, and provides vital SRH information and services to all especially women, people living with HIV and AIDS, adolescents Refugees and marginalized populations. In this regard, FPA has managed to strengthen its partnership with like-minded governmental and non-organizations that share similar objectives.

FPAIRI currently has five thematic areas (the five A under which our activities and projects are implemented. These are as follows:

**Advocacy:** to secure strong public, political and financial commitment to and support for sexual and reproductive health and rights.

**Adolescents:** to ensure that all adolescents and young people are aware of their sexual and reproductive rights and are empowered to make informed choices and decisions regarding their sexual and reproductive health. To this end our objectives are 1) to strengthen commitment to and support for the sexual and reproductive health and rights and needs of adolescents, 2) to increase access to comprehensive, youth friendly, gender and age sensitive sexual education.

**HIV/AIDS:** to contribute towards reduction in the incidence of HIV/AIDS and protection of the rights of people infected and affected by the virus. To this end our objectives are 1) to reduce social, cultural, economic, legal and political barriers that increase young people's vulnerability to HIV/AIDS by the involvement and contribution of young people, 2) to increase access of young people to interventions for the prevention of HIV/AIDS and other STIs through integrated gender-sensitive and age-sensitive SRH programmes

**Abortion:** to work towards the recognition of women's right to choose and have access to legal safe abortion, and a reduction in the incidence of unsafe abortion in the country.

**Access:** to ensure that all people, particularly the poor, marginalized, the socially excluded and underserved are able to access reproductive health services, tailor made to their needs, and are able to exercise their rights, to make free and informed choices about their sexual and reproductive health, while having access to high quality services (including family planning) and SRH information. To this end, our objective is to reduce socio-economic, cultural, political and legal barriers to accessing SRHR information, education and services.

#### STRUCTURE:

FPAIRI is comprised of two separate bodies of individuals; Staff and Volunteers. Volunteers are members who voluntarily join the Association and form the General Assembly of FPAIRI. They represent various fields of professions, namely medical and health professionals, paraprofessionals, experts from fields of legal, education, science & technology, finance, social activists, social workers, religious leaders, young and old, men and women from all walks of life (all members who are above the age of 16 who have been members for at least 3 months hold a right to vote). The General Assembly (currently comprised of over 300 individuals), through biannual elections, elect members of the Executive Committee (EXCO) consisting of the President, Vice President, Secretary, Treasurer, in addition to three honorary members. Members of EXCO are responsible for decision making and governance of FPAIRI and meet regularly on a quarterly basis to monitor the progress on activities.

The Staff are comprised of the Chief Executive Officer, Managers including Administration, Finance and Programme managers, Programme staff and support staff. The CEO is recruited by EXCO and is responsible for management and implementation of FPAIRI's Annual Work Programme and budget.

FPAIRI currently has 9 full-time staff in addition to a number of part-time staff and interns.

The Programme Unit is currently comprised of the following Programmes

- Advocacy
- HIV/AIDS
- Abortion
- Access and;
- Adolescents

FPAIRI headoffice is located in Tehran (Tohid Square) and currently has a Reproductive Drop In Center for Vulnerable Women in Mohamadiyeh SQ. FPAIRI has also established two Positive Clubs in Tehran and Mashad

#### ACTIVITIES:

The following are three examples of FPAIRI's currently running projects (2009-2010)

##### Reproductive Health Drop In Center for Vulnerable Women

In January 2009, the Family Planning Association established the first Reproductive Health Drop in Center for Vulnerable Women in the city of Tehran. With sex worker and injecting drug users as its main target group, the project aimed to increase the access of vulnerable women to vital reproductive health services, counseling and information as one of their basic human rights. The project also has an outreach unit which provides its services to those women who for various reasons cannot access the services provided at the center. Capacity development through recreational activities are also prominent features of the project which benefits from the cooperation of peers who assist in implementation, evaluation as well as planning for future phases of the project. The project currently enjoys support from the various private sector companies who have agreed to supply the center with needed products including condoms and safety-boxes.

The location of the project was chosen in the most impoverished area in the Southeast of Tehran where the majority of population are migrant workers and unregistered afghan refugees. High rate of crime, drug abuse and street prostitution has made this part of Tehran a hot spot for high risk behavior while the lack of access to sexual and reproductive health services and information further places the residents of the area, especially vulnerable women, in danger of various sexually transmitted infections including HIV/AIDS.

The project has a steering committee which in addition to technical staff of the project also benefits from the active presence of peer representatives from the target group itself.

This project is currently being implemented with generous support from the Ministry of Health and Medical Education, Welfare Organization, as well as the Municipality of Tehran and the International Planned Parenthood Federation as its donors.

##### Comprehensive Sexuality Education in Through Clergy for Adolescents

This innovative project, also initiated in 2009, aims to provide Comprehensive Sexuality Education (CSE) through both male and female clergy to adolescents in the religious province of Semnan. After initial studies, it was established that young adolescents often discuss sexuality issues with clergy in order to obtain religious advice. This project will aim to train the clergy on sexual and reproductive health and rights (SRHR) in order to ensure that vital SRHR information can be transferred to adolescents through clergy who could otherwise transfer incorrect information.

#### Positive Clubs for People Living with HIV and AIDS

In 2006, FPAIRI established the first two Positive Clubs for PLWA in Iran. The project aimed to increase political commitment to reducing HIV related stigma and discrimination while promoting positive prevention programs by developing prevention strategies for people living with HIV/AIDS. Recognizing their sexual and reproductive rights, the project aims to increase their access to vital services and information while promoting an enabling environment to empower PLWA especially women. In addition to its recreational, counselling and capacity development activities, FPAIRI has done significant advocacy with government officials, religious leadership and other key stake holders in order to secure and defend the rights of PLWA.

This three-year project has been implemented in both Tehran and Mashhad and has served as a model for the establishment of other Positive Clubs in other cities during the past two years.

In addition to the above mentioned activities, FPAIRI has been involved in a number of projects and programmes with the United Nations, including peer education among Afghan Refugees in camps, Peer education among female prison staff, as well as extensive advocacy with key stake holders through organizing conferences and forums. FPAIRI also has a quarterly journal which aims to raise issues surrounding Sexual and Reproductive Health and Rights in the country.

Another recent project of FPAIRI funded by UNHCR is Family Planning and Reproductive Health Education to Afghan Refugees in three cities of Yazd, Qom and Esfahan. Overall, nearly 3000 Afghan refugee received direct training by FPA Iran, while an estimated 9000 Afghan Refugees received indirect training through trainers and materials produced. The following are three examples of FPAIRI's currently running projects (2009-2010)

## Federazione delle chiese evangeliche in Italia

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#### HISTORY; PURPOSE:

The Federation of Protestant Churches in Italy (FCEI) is a fellowship of churches formed by the main historic Protestant traditions in Italy, together with some churches and congregations from the Pentecostal-Charismatic area. The FCEI was officially founded in Milan on the 5th November 1967. Its founding members were the churches representing such historic Protestant traditions as the Baptist, Lutheran, Methodist and Waldensian Churches and the Ecumenical Community of Ispra-Varese (which later merged into the Lutheran Church). New member churches joined afterwards: The Salvation Army, the Fellowship of Free Churches, the Italian Apostolic Church, the Pentecostal congregation "Fiumi di Vita" ("Rivers of Life") in Naples, the Helvetic Community in Trieste and the St. Andrew's Church of Scotland in Rome. The FCEI aims to be an open organisation serving Italian Protestantism as a whole. Altogether the FCEI member churches represent about 65.000 people, i.e. about 20% of the whole of Italian Protestants. Member churches are at the same time united in the FCEI but fully autonomous in their decision-making process. In the Statute's Preamble, FCEI member churches acknowledge the basic agreement of their ecclesiological standpoints, especially as regards the missionary nature of the Church, the universal priesthood of believers, the diversity of gifts and ministries, and an understanding of the local congregation as the primary ecclesiological unit. The FCEI aims to manifest the unity of faith and search for a common way of witnessing in our country that is based on the study of the Word of God; monitor the situation of religious freedom; keep contact with other interdenominational and ecumenical bodies; offer information on the culture of Protestant churches and religious minorities; promote education and training; offer assistance to the socially disadvantaged, especially migrants and refugees. The FCEI members can be full members, adherent members or observers. The member churches may found regional Federations, in order to co-ordinate evangelism, witness and ministry at local level.

#### STRUCTURE:

The FCEI Council, composed of 5 or 7 members (including the President who summons and chairs the Council meetings and executes out its decisions. He/She is the legal representative of FCEI and co-ordinates the personnel in co-operation with the General Secretary), is elected every three years by the General Assembly (it is composed of the delegates appointed by the member churches according to the number of their full members) and holds office from one ordinary Assembly to the next. It meets at least eight times a year and carries out the decisions taken by the General Assembly and the General Committee (it is composed of 25 delegates appointed by the FCEI member churches according to the number of their full members. It meets at least once a year to programme the enactment of the Assembly's decisions and monitor their implementation by the Council). The FCEI is divided in Departments office, the operational sectors (Department of Migrants and Refugees, Department of Communication - Press, Radio and TV, Department of Education and Training). The Council is responsible for their work, and designates the Secretaries and the Committee members in charge of each Department". At the moment, there is a permanent staff of 14 people and some collaborators.

#### ACTIVITIES:

The Department of Migrants and Refugees (SRM): it was founded in 1984 in order to provide information and raise awareness within the churches and society as a whole on issues related to immigration, asylum and discrimination. The SRM tries to make the churches aware of the enrichment they can receive by meeting people coming from different cultures, faiths or contexts. The SRM helps immigrants integrate into Italian society by working with both individual migrants and migrants associations. The SRM engages in advocacy for the human rights of foreigners and promotes a policy of equality on immigration and asylum. It co-operates closely with many social work institutions and ecumenical organisations that are involved in the same field. The FCEI-SRM is a member of the "Tavolo Asilo", a network of associations engaged in immigration and asylum field coordinated by the UNHCR Italy. The Department of Communication - Press, Radio and TV (SSRTV): it aims to make the FCEI known and visible to Italian society in general. It provides information about Protestantism and about the FCEI member churches by means of three different media: the NEV press agency, the Radio Sunday Service and the TV programme "Protestantesimo". The (SIE): it provides resources for the education of children and young people from all Protestant denominations. The SIE's work is based on the conviction that offering Bible education to young people is an answer to God's call. The FCEI has also a number of commissions, offices and working groups, which deal with particular issues. Currently, the following teams are operating: the Commission on

## FilmAid International

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### HISTORY; PURPOSE:

Since 1999, FilmAid has used the power of film and video to reach the world's most vulnerable communities with messages that inspire them, address their critical shared needs, and effect social change. FilmAid guides and trains members of the local community to write, direct, act, and edit films/videos on topics relevant to them. These films/videos are screened for the community in large outdoor venues (reaching thousands at a time) and smaller intimate workshops (for 20 - 50 people).

### STRUCTURE:

FilmAid maintains a small global headquarters in New York City (1 staff member and 5 volunteers), and a program office in Nairobi, Kenya (6 full time staff members). There are also offices in the Kakuma and Dadaab refugee camps (with 4 full time staff and 20+ part time workers). FilmAid also has a development office in London, UK. FilmAid is overseen by board members who are based in the US, the UK, Mexico, and Rwanda.

### ACTIVITIES:

FilmAid disseminates vital information to refugees and others in need, by working with communities to create and present films/videos that are culturally relevant and that meet local needs. Topics covered include health issues, women's rights, repatriation information, and more.

In 2008/9 FilmAid has been working with the UNHCR on a video version of its Handbook for the Protection of Women and Girls. FilmAid also partners with other NGO's in the field to meet their messaging needs, including the IRC, Windle Trust, LWF, World Food Programme, Church World Service, and others. FilmAid is also developing videos about HIV/AIDS with funding from the US PEPFAR initiative.

## Fondacija Lokalne Demokratije

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Bravadziluk bb

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### HISTORY; PURPOSE:

Embassy of Local Democracy Barcelona-Sarajevo was established in 1996. In January 2003, we registered ourselves as a local NGO: Foundation of Local Democracy- a rightful heir of the "Embassy of Local Democracy Barcelona-Sarajevo" FLD's VISION: To create society with equal opportunities FLD's MISSION: Prevention, protection and fight against gender based violence. The Foundation of Local Democracy (FLD) is a local NGO which has 14 year long experience (seven years as international organization and seven year as local one) in creation, coordination, administration and providing technical and personnel support to different projects and programs. Primary focus of our work is in area of protection, promotion and improvement of human rights, especially rights of victims of gender based violence, building community, institutional creation of capacities to networking and development, i.e. leading partnership relations. Activities on protection, promotion and improvement of respecting human rights are of multi-sector nature and in area of second generation of human rights - economic, social and cultural rights.

### STRUCTURE:

FLD's main office is composed out of 8 employees that are in charge of FLD functioning. Four of them are highly educated with qualifications in law, managements, etc.: Director and 2 Program Managers. They are in charge of fund rising and project management. The rest of employees in the main office are Project Managers, Administrative Assistant, Project Assistant, two Finance officers and all of them with long working experience in NGOs. Out of 8, five (Director as internal supervisor, Program Manager, Project Assistant, Administrative Assistant, and Finance Officer) are directly involved in different project's implementation - mostly as a part time job. In the Shelter FLD's running too, there are 11 employees. One is Shelter Manager and 4 are Shelter Coordinators all of them professional Social workers. Psycho team is composed out of neuropsychiatrists and psychologists. Besides there are two phone operators. We have more than 8 active volunteers. FLD posses shelter for women and children victims of domestic violence, nad two offices for different project activities, both located in center of town. Good management style and organizational culture - where all obligations and responsibilities are clearly defined and determined - are the foundation for successful organization's performance. The Foundation implemented great number of projects from which many has its objective the protection and improvement of human rights and the position of vulnerably groups in BIH society. Annual income over 3 last years was 1.420.364,42 EURO. Such a successful work is based on good management experience. In order to ensure that all of the activities are implemented in accordance with the planned dynamics and action plan and in order to be sure that all of the set objectives and expected results are met, within the project cycle management we have incorporated the procedures for monitoring and evaluation of processes as well as advisory mechanisms both formal and informal (depending on the scope and type of the project/issues FLD is dealing with)

### ACTIVITIES:

Besides different projects, since 2000 FLD is running permanent activities/services too.

#### 1. Permanent activities are:

a) Protection - Shelter: • Since 2000. FLD is running Shelter for women and children victims of domestic violence ; • Since 2002. Shelter for girls victims of violence (trafficking, incest, prostitution, etc.);

b)reporting Violence – SOS telephon : • Since 2004. FLD is running SOS Red Line - to report violence, opened 24 hours

2. Project activities: RESUME OF THE RELEVANT EXPERIENCE through creation but also implementation of the projects and activities which received excellent marks from independent BH consulting.

### HISTORY;PURPOSE:

DEPUIS 1994, LA FONDATION ORIENT-OCCIDENT S'EFFORCE D'OFFRIR AUX PLUS DÉMUNIS UNE STRUCTURE OÙ CHACUN PEUT S'INSTRUIRE, SE DIVERTIR, PARTAGER ET SE FORMER. LA MISSION DE LA FONDATION ORIENT OCCIDENT EST D'ALLER À LA RENCONTRE DES JEUNES DES QUARTIERS DÉFAVORISÉS EN TRAVAILLANT AUTOUR DE 4 AXES :

- FORMATION PROFESSIONNELLE : RELEVER LE DÉFI DES INÉGALITÉS SOCIALES EN OFFRANT AUX JEUNES DES QUARTIERS DÉFAVORISÉS DE NOUVELLES PERSPECTIVES D'AVENIR À TRAVERS LA FORMATION PROFESSIONNELLE. INSERTION / EMPLOI : CHACUNE DES FORMATIONS PROPOSÉES PAR LA FONDATION INCLUT UN SUIVI ET UN ACCOMPAGNEMENT À L'INSERTION PROFESSIONNELLE SOUVENT FACILITÉ PAR DES PARTENARIATS ÉTROITS AVEC DE GRANDES ENTREPRISES.
  - SOCIO-ÉDUCATIF ET SOUTIEN SCOLAIRE : ASSURER AUX JEUNES LES PRESTATIONS NÉCESSAIRES À LEURS RÉUSSITES SCOLAIRES.
  - PROMOTION DE LA CULTURE : PROMOUVOIR LA CULTURE DE L'AUTRE DANS LE RESPECT DE LA DIFFÉRENCE ET DE LA DIVERSITÉ CULTURELLE PERMET LA RENCONTRE DES HOMMES ET LE DIALOGUE. PAR LE « FESTIVAL RABAT AFRICA », ORGANISÉ CHAQUE ANNÉE À L'OCCASION DE LA JOURNÉE MONDIALE DES RÉFUGIÉS, LA FONDATION ORIENT OCCIDENT ET SES PARTENAIRES EXPRIMENT L'UNIVERSALITÉ DE LA CULTURE DONT LE PARTAGE ET LE LIBRE ACCÈS NE PEUVENT ÊTRE QUE PORTEURS DE TOLÉRANCE ET D'ÉGALITÉ ENTRE LES ÊTRES HUMAINS.
  - L'AXE HUMANITAIRE IMMIGRATION : LA PROBLÉMATIQUE DE L'IMMIGRATION EST DÉSORMAIS UN DES PILIERS DE L'ACTION DE LA FONDATION ET SON CENTRE D'ACCUEIL DES MIGRANTS DE RABAT FOURNIT UN TRAVAIL CONSIDÉRABLE DANS CE DOMAINE.
- CENTRE D'ACCUEIL, D'INFORMATION, D'ORIENTATION ET D'ÉCOUTE
  - ACCUEIL DES ENFANTS ET LA CRÈCHE
  - CRÉATION DE COOPÉRATIVES COUTURE ET CRÉATION DE BIJOUX POUR LES FEMMES
  - FORMATION PROFESSIONNELLE POUR LES ADULTES
  - FORMATION PAR APPRENTISSAGE DES MINEURS
  - APPUI AU RETOUR VOLONTAIRES ET L'INSTALLATION DES MIGRANTS DANS LEUR PAYS D'ORIGINE.

EN SEIZE ANS, LA FONDATION S'EST DONNÉE LES OUTILS ET LES MOYENS POUR ÉTENDRE SON ACTION ET AGIR SUR LE TERRAIN

### STRUCTURE

Les centres au Maroc sont: OUJDA, LARACHE, RABAT, CASABLANCA, SAFI SANIA et prochainement deux centres a GUELMIN et SAFI OUAILDIA.

Chaque centre a son autonomie et son personnel qui est spécialisé en les activités a les quelles il est suivi. A Rabat se trouve la siège qui supervise toutes les centres et suivi la consécution des objectifs marqués. Normalement il y a un minimum de sept personnes fixes qui sont aidées pour le personnel enchargé des activités pédagogiques, culturelles...

### ACTIVITIES:

Une mission de la Fondation est créer des centres de formation professionnelle adaptés aux spécificités des villes d'implantation, afin d'aider à l'insertion des jeunes en situation d'échec scolaire dans le monde du travail;

1. Formation CISCO CCNA : maintenance et systèmes de réseaux informatiques.
2. Formation aux métiers de la santé (d'aide soignant et aide social).
3. La formation aux métiers de l'audiovisuel.
4. La formation aux métiers du tourisme et de l'hôtellerie.

La Fondation développe actuellement un Centre d'orientation et d'accompagnement à l'insertion professionnelle destiné aux jeunes demandeurs d'emploi.

1. Recherche d'offres d'emploi et accompagnement actif des demandeurs d'emploi dans leur recherche.
2. Lutte contre les préjugés et les pratiques de discrimination à l'embauche.
3. Promotion des mesures d'accompagnement (notamment socio pédagogiques).
4. Suivi psychologique des chercheurs d'emploi.

Culture et Education; Organisations des événements culturels (divers), les cours de soutien pour les enfants et la mise a niveau pour les adolescent, des ateliers de théâtre et de lecture , les centres d'écoute sociale...

Migration et development; Une structure d'accueil mise à la disposition des migrants, bibliothèque, cafétéria, la salle de lecture, l'espace cyber,... Mais plusieurs structures spécialisées (crèche). Un centre d'écoute, d'orientation et de prévention SIDA (géré par une écoutante spécialisée ), des séances de sensibilisation sur les MST et le sida. En plus, la Fondation a mis en place un accompagnement psychosocial, des offres de formation et des activités génératrices de revenus spécifiquement destinées aux femmes réfugiées. Et aussi mise en valeur de la culture africaine à travers des activités culturelles impliquant les réfugiés (Festival Rabat Africa).

Dans le axe des Droits Humains la Fondation travail pour faire respecte les Droits de l'Enfants, avec l'éradication du travail des enfants et, surtout, le travail des petites bonnes au Maroc. Avec un programme de plaidoyer (avec Amnesty International et autres ONG's locaux) et avec projets d'actions sur le terrain pour changer les mentalités des conventions sociales négatives.

## Forced Migrations Studies Programme, Wits University, Johannesburg

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### HISTORY; PURPOSE:

The Forced Migration Studies Programme is an interdisciplinary, internationally engaged, and intellectually independent Africa-based centre of excellence for research and teaching that shapes global discourse on human mobility and social transformation.

### STRUCTURE:

The FMSP is a dynamic forum for promoting a mix of taught programmes and research initiatives involving staff, students, and visitors. To promote congeniality and adaptability, it includes minimal levels of hierarchy loosely organised into research initiatives and themes. The FMSP retains an administrative core comprised of a director, a financial administrator, project managers, an information and dissemination officer. The remaining staff contingent will be a mix of permanent, semi-permanent and short-term staff involved in research, teaching, and administration. The programme is engaged in partnerships with civil society and research organisations across Southern Africa, Europe, North America, and Latin America.

### ACTIVITIES:

- Conducts innovative, inter-disciplinary, empirically grounded research and training with strong disciplinary foundations about migration and humanitarianism in the African context;
- Provides teaching programmes that emphasise on synthetic research/writing skills—grounded into social and political theory—that will enable students to challenge paradigms in ways that allow them to become partners and leaders in the field;
- Fosters dialogue around thematic focus among academics, policy makers, service providers, and affected communities while becoming a reference point on migration and mobility for local activists and service providers; national and regional policy makers; and researchers in key academic disciplines;

## Forum Réfugiés

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### HISTORY; PURPOSE:

Forum réfugiés est une association loi 1901 sans but lucratif œuvrant pour l'accueil des réfugiés et la défense du droit d'asile. Basée à Lyon, elle a été créée en 1982 à l'initiative de plusieurs associations (Secours Catholique, SSAE, Cimade, Entraide protestante, Centre Pierre Valdo, Sonacotra) qui ont choisi de lui donner un mandat spécifique : la protection des réfugiés. Forum réfugiés est un acteur reconnu dans le domaine de l'asile et reçoit le concours de partenaires publics et privés, nationaux, européens et internationaux.

### STRUCTURE:

Avec près de 120 salariés basés à Paris, Lyon, Marseille et Nice, Forum réfugiés est composé de 3 directions : - la Direction Accueil et Asile, en charge de l'accueil et de l'hébergement des demandeurs d'asile - La Direction Intégration, en charge de l'accompagnement des réfugiés dans l'emploi et le logement - La Direction Plaidoyer et développement, en charge du lobbying auprès des autorités locales, nationales et européennes et du développement de projet trans-nationaux.

### ACTIVITIES:

L'Hébergement des demandeurs d'asile en centres d'accueil L'association gère le fonctionnement d'un Centre de transit, d'un Centre d'accueil pour demandeurs d'asile (CADA) réparti sur quatre sites, d'un Centre provisoire d'hébergement (CPH) pour réfugiés statutaires. Elle est à ce titre en charge du suivi de 700 personnes en continu et assure 300 000 nuitées d'accueil par an. Les demandeurs d'asile admis dans nos centres d'accueil bénéficient d'un soutien juridique et d'un suivi social tout au long de la procédure. La Maison du réfugié A Lyon, Forum réfugiés rassemble en un seul lieu l'ensemble des services aux demandeurs d'asile et aux réfugiés dans le souci de simplifier leurs démarches. Ceux-ci peuvent y trouver une assistance à tous les stades de la procédure (accueil et domiciliation, accompagnement juridique pour les personnes ne résidant pas en centre d'accueil). L'Insertion des réfugiés En 2002, Forum réfugiés a lancé le programme Accelair qui vise à améliorer les conditions et la capacité d'insertion des réfugiés statutaires. Le programme les assiste dans l'accès et le maintien dans l'emploi et le logement. Le programme arrive au terme de sa huitième année de fonctionnement en ayant depuis peu dépassé le seuil des 4 000 personnes relogées sur le département du Rhône. La Santé En 2007, Forum réfugiés s'est associé à Parcours d'Exil dans la mise en œuvre d'un projet européen, intitulé ESSOR (Elargissement et renforcement des Structures de Soins à Paris et en Région). Dans le cadre de ce projet s'est créé le premier centre de soins en Rhône-Alpes, spécialisé dans la prise en charge de personnes victimes de torture et de traumatismes liés à l'exil. Les Centres de rétention administrative Depuis le 1er janvier 2010, Forum réfugiés intervient dans les centres de rétention administrative de Lyon, Marseille et Nice. L'association exerce la mission d'information et d'aide à l'exercice effectif des droits des personnes retenues. Une présence auprès des retenus est assurée 6 jours sur 7 et une ligne téléphonique ouverte 24 heures sur 24 est dédiée aux urgences en dehors des heures d'ouverture. Le Droit et l'expertise Forum réfugiés défend l'effectivité du droit d'asile par une veille réglementaire active, par l'engagement d'actions contentieuses et par la participation à des travaux de recherche. Les questions européennes liées à l'asile, la réglementation au niveau national, les problématiques sanitaires et sociales, le logement et l'emploi font l'objet d'une veille constante par des groupes de travail constitués de salariés de différents services. Le Lobbying, l'information et la sensibilisation Sur la base de son expertise de terrain et de ses activités de recherche, Forum réfugiés entretient un dialogue constructif avec les principaux décideurs politiques aux niveaux local, national et européen ainsi qu'avec les administrations chargées de la mise en œuvre des politiques d'asile. Forum réfugiés mène également une politique active d'information et de sensibilisation sur la protection des réfugiés à travers différents outils : - un journal trimestriel ; - un site Internet ([www.forumrefugies.org](http://www.forumrefugies.org)) ; - un rapport annuel sur l'asile ; - des communiqués de presse ; - la rédaction et la diffusion de notes de synthèse et de positions de Forum réfugiés ; - des événements de sensibilisation du grand public. La Formation En 2003, Forum réfugiés a conclu un accord avec le haut Commissariat des Nations Unies pour les réfugiés (UNHCR) qui permet d'assurer la formation de bénévoles, assistant les demandeurs d'asile dans la moitié Est de la France. Forum réfugiés propose également des formations aux professionnels en contact régulier avec les demandeurs d'asile et les réfugiés dans différents champs de compétence ([www.forumrefugies.org/formations](http://www.forumrefugies.org/formations)). L'Europe et l'international Depuis le 1er janvier 2009 et pour une durée de 18 mois, Forum réfugiés pilote un projet européen regroupant 12 ONG européennes visant à assurer une meilleure information et un meilleur suivi des demandeurs d'asile placés sous règlement Dublin. Ce projet continue ainsi à garantir une continuité dans l'accompagnement et le suivi juridique, social et médical des demandeurs

d'asile transférés au titre du règlement Dublin. Forum réfugiés est tourné depuis sa création vers l'autre bout de la chaîne de l'exil : les régions d'origine et de transit des réfugiés. Nos champs de compétence orientés vers l'international sont notamment l'information sur les évolutions politiques, économiques et sociales dans les pays d'origine de demandeurs d'asile ; la mise en place de dispositifs de retour volontaire ; le renforcement des compétences de la société civile au travers de formations ; la participation aux opérations de réinstallation. Rapprochement avec le Cosi Depuis 2009, Forum réfugiés et le Cosi, promouvoir et défendre les droits ([www.cosi.asso.fr](http://www.cosi.asso.fr)) sont engagés dans un processus de rapprochement en vue de mutualiser leurs expériences et leurs ressources dans le champ de l'asile et de la défense de l'Etat de droit. Financement Pour réaliser ses missions, Forum réfugiés reçoit le soutien financier du Fonds européen pour les réfugiés, du ministère de l'Immigration, de l'ONU, d'Europaid, de la Préfecture du Rhône, du Conseil Général du Rhône, du HCR et des Villes de Bron, de Lyon, de Vaulx-en-Velin et de Villeurbanne.

## FRONTIERS Ruwad Association

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### HISTORY; PURPOSE:

Frontiers - Ruwad (FR) is a non-profit and apolitical NGO based in Lebanon. FR aims at enhancing and consolidating the human rights culture embodied in the International Bill of Rights on both the individual and collective levels; safeguarding and defending fundamental rights and public freedom of individuals and groups without discrimination; and seeking to be a center for building capacities in order to achieve sustainable human development. Part of FR mandate is to defend and advocate on behalf of refugees, asylum-seekers and stateless persons. FR has developed a professional quality refugee rights program.

### STRUCTURE:

FR's staff and partners are trained and advised by experts with experience in international refugee law and legal aid development, and includes advisers with backgrounds in law and social sciences. FR has three broad divisions:

- 1) legal aid and counseling team;
- 2) protection and detention monitoring team;
- 3) advocacy and research team. FR is located in Beirut. It has a small management unit in order to maintain flexibility and ability to adapt to needs and developments in the area.

### ACTIVITIES:

FR's main activities in the refugee and statelessness arena include

- 1) legal aid and counseling of refugees, asylum seekers, stateless persons and other vulnerable migrant groups;
- 2) detention monitoring;
- 3) research, publication and advocacy on pertinent issues in forced migration and statelessness in Lebanon and in the region;
- 4) information dissemination and raising awareness;
- 5) empowerment of marginalized groups; and
- 6) networking at international and national level.

## Galkayo Education Center for Peace and Development

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Galkayo, Puntland State of Somalia  
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### HISTORY, PURPOSE:

Galkayo Education Centre for Peace and Development is a non-governmental organization registered in the Puntland State of Somalia. It was established in 1999 by a group of women educators and professionals. The objective of the organization is to promote education for girls, women, youth and community for social reconstruction of Somalia, to strengthen girl's and women's abilities to gain access to greater economic resources, basic education and primary health care and to encourage and protect the physical, psychological and social well being of the girls and women in general. The vision of the organization is a society where girls and women are free from all forms of discrimination and violence, respected and able to seek, defend and advocate for their fundamental rights in all spheres of life. GECPD seeks to achieve its objectives through provision of formal and non-formal education and skills enhancement. A gender integrated and rights based approach is used to compliment the official syllabus for both formal and non-formal education. Integrated learning means, relating education to the real lives of Somali girls and women. A rights based approach means recognizing girls and women as rights bearers. Learners are therefore taught self-awareness education encompassing issues such as FGM, Management of Maturation Process (as health and human rights issues), HIV/AIDS, Women's Rights, gender and participation in development, primary and community health, peace, democracy and reconciliation and environmental education. GECPD runs schools, provides safe haven and skills building opportunities for women and disadvantaged girls (mostly poor, minority, returnees and internally displaced persons) and specially selected boys. GECPD implements these initiatives in four district towns (Galkayo, Harfo, Jariiban and Galdogob) and five villages (Ba'ad Weyn, Beyra, Caagaran, Bali Busle, Bur Sallah) of the Mudug region in Puntland. GECPD has also been offering its programs in rented premises in the villages of Garaad, Dhinowda and Kulub but the centers are now non-operational since the areas have become hubs for pirates combined with the destruction of environment and difficulties in accessing the areas due to lack of a proper road network.

### STRUCTURE:

The highest body is the Board of Directors: 5 female founding members and 6 (3 females and 3 males) community representatives. The Board of Directors:

- a) Approves the policies and programs of GECPD;
- b) Provides guidance and feedback to the management of the centre (Core Staff) about the relevance and impact of GECPD's activities;
- c) Provides appropriate support and assistance to the management of the Centre in its effort to secure funding and resource mobilization;
- d) Reviews the annual budget and financial reports of the organization and commissions the annual audit of the organization;
- e) May review and recommend changes to the governance, structure, policy, operations and the regulation of GECPD, or the number and composition of the Board of Directors;

f) May exercise any other function considered necessary for the success of the operation of GECPD.

The Core Staff provides secretariat services to the Board of Directors. These are: Executive Director, Program Manager, Administration and finance officer, Information, communication and Education (IEC) Officer, education material development Officer, Program Supervisor / Trainer, and Training officer (VAW, SGBV, FGM, Gender etc.) The middle management supporting the core staff are: Assistant program supervisor /trainer, Assistant training officer, administrative assistant, community outreach workers, Accountant, Social worker/trainer, Community Mobilizer/trainers, assistant education material developer, SGBV and Child Protection monitors, environmental conservation and education officers. In total GECPD has 109 personnel: 7 core staff, 15 middle management, 62 teachers, 7 support staff and 18 security guards. These personnel are spread in GECPD project areas: four district towns (Galkayo, Harfo, Jariiban and Galdogob) and five villages (Ba'ad Weyn, Beyra, Caagaran, Bali Busle, Bur Sallah) of the Mudug region in Puntland.

#### ACTIVITIES

1. Education Policy advocacy and community mobilization
2. Promotion of girls, women and selected needy and vulnerable boys access to formal and non-formal education
3. Empowerment of girls, women and selected needy and vulnerable boys through vocational skills training
4. Human Rights Education
5. Promotion of gender values and education
6. Campaign towards Elimination of Female Genital Mutilation (FGM) in all its forms
7. Provision of Protection and support for vulnerable girls and women
8. Environmental education and conservation
9. HIV & AIDS awareness and prevention
10. Institutional development
11. Knowledge Management and networking
12. Disaster and emergency relief intervention
13. Civic Education

## Gambia Food and Nutrition Association

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#### HISTORY; PURPOSE:

GAFNA, founded in June, 1986. To foster a healthy, well-nourished and self-sustaining society in Gambia through being an advocate and catalyst, whilst building capacities in food, nutrition/education and health. We envisage nurturing a food-secure Gambia with a reliable nutrition and health service delivery system, through synergy and cooperation.

#### STRUCTURE

The membership, the board of directors the director finance/administration, monitoring/evaluation, projects/programmes, support staff.

#### ACTIVITIES

Food and nutrition, education, health, community development, humanitarian assistance and disaster management.

## GONGGAM - Korean Public Interest Lawyers Group

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#### HISTORY; PURPOSE:

GONGGAM is the only non-profit full time public interest lawyers' group in South Korea founded in 2004.

We aim to:

- 1) Develop and nurture a culture of human rights in Korea;
- 2) Pursue social change through legal reform and strategic litigation; and
- 3) Promote public interest lawyering and pro bono.

#### STRUCTURE:

GONGGAM has 7 lawyers and 2 coordinators as equal members without a representative. We also work with a fellow (an American lawyer) and 15-25 volunteer researchers. Our office is located in Seoul but we work with more than 100 human rights NGOs all around South Korea.

#### ACTIVITIES:

GONGGAM has been doing legal support for NGOs, legal training NGO staff and public interest litigation and legal reform work on the human rights issues of migrants and refugees, women, persons with disabilities, poverty and welfare, and international human rights.

GONGGAM has been the only operation partner of UNHCR in South Korea since 2005.

## Good Neighbors International

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1227 Geneva  
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#### HISTORY; PURPOSE:

Good Neighbors International is an international humanitarian and development NGO in General Consultative Status with the UN ECOSOC. GNI has made great strides in its mission by providing people around the world with a better quality of life since its establishment in 1991. GNI is currently operating in 27 countries across the world to ensure the well-being of people in need, especially women and children.

#### STRUCTURE:

Good Neighbors International was established in 1991 in Seoul, Korea. In the following 12 years, its projects expanded from just 2 countries, to a total of 24 country offices, 3 fund-raising countries, and 2 UN advocacy presences. A total of 1120 staff work for GNI, while a total of 9000 volunteers annually help the work and missions of GNI throughout the world.

#### ACTIVITIES:

Education, vocational training, child care, agricultural development, health and sanitation, women development, environment improvement base on community development projects are Good Neighbours major activities. GNI is currently running 182 projects in 24 countries in Afghanistan, Bangladesh, Cambodia, Chad, Egypt, Ethiopia, Guatemala, Haiti, India, Indonesia, Iraq, Kenya, Mongolia, Myanmar, Nepal, North Korea, Philippines, Rwanda, South Korea, Sri Lanka, Tajikistan, Tanzania, Vietnam and Yemen. GNI has also been engaging in humanitarian emergency relief in different crisis situations including Rwanda, Pakistan, Aceh, Sri Lanka, Szechuan, Myanmar, Haiti and Chile.

## GTZ, Deutsche Gesellschaft fuer Technische Zusammenarbeit

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Germany

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#### HISTORY; PURPOSE:

GTZ is a federal enterprise based in Eschborn near Frankfurt am Main. It was founded in 1975 as a company under private law. The German Federal Ministry for Economic Cooperation and Development (BMZ) is its major client. The company also operates on behalf of other German ministries, partner-country governments and international clients, such as the European Commission, the United Nations and the World Bank, as well as on behalf of private enterprises. GTZ works on a public-benefit basis. Any surpluses generated are channelled back into its own international cooperation projects for sustainable development.

#### STRUCTURE:

In more than 130 countries of Africa, Asia, Latin America, the Eastern European countries in transition and the New Independent States (NIS), GTZ employs some 9,400 staff. Around 1,400 of these are seconded experts and approximately 7,000 national personnel. GTZ maintains its own offices in 66 countries. Some 1,000 people are employed at Head Office in Eschborn near Frankfurt am Main.

#### ACTIVITIES:

GTZ's services span a wide range of activity areas, from economic development and employment promotion, through governance and democracy, health and basic education to environmental protection, resource conservation, agriculture, fisheries and nutrition. In all our activity areas we help enhance the capabilities of individuals and organisations. Government advisory services are a high priority area of GTZ's work, and in many partner countries we are assisting comprehensive reform processes and the necessary changes to the political, economic and social framework conditions. Where acute need is jeopardising human survival, GTZ also responds with emergency aid and refugee programmes. Here too, our concept is geared to strengthening people's capacity to help themselves and promoting development that is self-sustaining in the long term. In recent years, GTZ has further extended its services, for example in organising and running major events.

## Handicap International

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## Handicap International / Atlas Logistique

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#### HISTORY; PURPOSE:

Created in 1982, Handicap International is a non-governmental international solidarity organisation with the status of a non-profit-making association. Handicap International is specialised in the field of disability. Its action falls within the framework of humanitarian aid, solidarity and development in the different phases of emergency – rehabilitation – development. Handicap International works and campaigns for an inclusive society where there is as much participation and physical, mental and social well-being as possible for everyone. Handicap International is recipient of the 1996 UNHCR's Nansen Refugee Award and Co-Recipient of the 1997 Nobel Peace Prize.

#### STRUCTURE:

Handicap International is an international movement. Eight sections : In France (since 1982), Belgium (1986), Switzerland (1996), Germany (1998), Luxembourg (1998), United Kingdom (1999), Canada (2003), and United States (2006) are working together on mobilising resources, co-managing projects, amplifying the movement's principles and actions, broadening its network and creating a federative structure. Handicap International has 2 operational platforms, in Lyon (FR) and Brussels (B), coordinating the contributions of the international sections. Regional desks, a Mine-Action department and an Emergency Relief department are managing programmes in 54 countries.

#### ACTIVITIES:

Handicap International uses a global approach through actions aimed at prevention, risk reduction, the development of personal aptitudes and the

adaptation of environmental factors. HI's action, centred on restoring capacities, improving living conditions and increasing social participation, is aimed at satisfying the basic needs of people and populations and enabling them to exercise their fundamental rights, with the intention of bringing about lasting change and progress. The component actions of the association's range of activities are:

- Disability : health, functional rehabilitation, social action, rights and disability policy; Anti-mines and cluster bombs actions; Humanitarian assistance to refugees and displaced populations. In July 2006, Handicap International and Atlas Logistique have joined their expertises.

In creating together a specific Emergency Relief Department, they reinforce their commitment to people affected by conflicts and disasters.

Fields of activities in Emergency:

- Relief and support to people with disabilities and to vulnerable groups
- Victim assistance : physical rehabilitation, orthopaedics, psycho-social support • Preventive health – Care – Community-based Rehabilitation
- Vocational and social inclusion • Transport, storage and distribution of humanitarian aid
- Management of camps and of voluntary repatriation • Access to water and sanitation • Shelters and reconstruction
- Mine risk education and mine clearance.

## Heartland Alliance

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### HISTORY; PURPOSE:

For 125 years, Heartland Alliance for Human Needs & Human Rights has been advancing the human rights and responding to the human needs of people struggling in poverty or danger. Heartland Alliance's areas of comprehensive focus are: legal protections, housing, health care, and economic security. Heartland works on a local and a global level. From its central offices in Chicago, Heartland Alliance serves over 200,000 individuals annually in the US and in 12 countries around the world. Heartland Alliance has particular focus on the following populations: refugees, migrants, homeless persons, persons living in poverty, persons with HIV disease, survivors of torture and violence, and vulnerable women, children and sexual minorities.

Organizational Structure Heartland Alliance programs of particular relevance to UNHCR include the National Immigrant Justice Center, the International Children's Center, Refugee and Immigrant Services, the Kovler Center for the Treatment of Survivors of Torture and International Programs. Heartland employs more than 900 employees and has a volunteer corps of more than 800 individuals. Heartland Alliance employs human rights attorneys, medical and mental health professionals, resettlement workers, rehabilitation specialists, child welfare professionals, and a wide array of other social service and employment staff. Activities Through the Heartland Alliance National Immigrant Justice Center (NIJC), Heartland Alliance addresses detention policy and practice in the U.S. Through the NIJC, Heartland Alliance is engaged in advocacy on behalf of refugees and asylum seekers facing deportation from the U.S. Heartland also provides specialized services for separated children, many who are in the custody of the US government. Through its refugee resettlement program, Heartland resettles hundreds of refugees each year. Heartland provides mental health and medical services to survivors of torture in the United States and through international programs in the Democratic Republic of Congo and Iraq. Heartland implements a range of social services and legal protection programs in the Middle East, assisting victims of human trafficking, minors in the criminal justice system, and victims of gender-based violence. In the Great Lakes region of Africa, Heartland Alliance is working to reintegrate child soldiers, provide services to victims of gender-based violence and assisting women who are HIV positive as a result of genocidal rape. In Latin America, Heartland Alliance is training midwives and providing assistance to governments and non governmental organizations in working with victims of human trafficking. Heartland Alliance is a leading organization in advancing the rights and protections of sexual minorities worldwide, partnering with organizations in the Middle East, Africa, Asia and Latin America.

### STRUCTURE:

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## Hebrew Immigrant Aid Society

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### HISTORY; PURPOSE:

Started in 1881 in New York City by a group of Jewish immigrants who found sanctuary in the United States after fleeing persecution in Europe, HIAS has offered food, shelter, and other aid to countless new arrivals. For generation after generation, HIAS has provided essential lifesaving services to immigrants and refugees around the world, through its mission of rescue, reunion and resettlement. Today, HIAS continues to assist refugees and migrants of all faiths escaping violence, repression and poverty find safety and security in the United States, Canada and elsewhere; facilitates their resettlement and other forms of assistance through a network of local service agencies; and advocates on their behalf at the international, national and

community levels.

#### STRUCTURE:

HIAS' headquarters, located in New York City, is home to the operational support departments of the organization, including International Operations, Refugee and Immigrant Services, Development, Finance, and Information Technology, and employs about 60 people. HIAS also operates a policy and advocacy office in Washington, D.C. and works closely with a national refugee resettlement network in various locations around the United States. Internationally, HIAS has operations in Argentina, Ecuador, Venezuela, Austria, Israel, Russia, Ukraine, Chad, and Kenya.

#### ACTIVITIES:

In the U.S., HIAS is an active refugee resettlement organization, resettling refugees from around the world to over thirty cities across the country and advocates on behalf of asylum seekers, refugees and other migrants. In Ecuador and Venezuela, HIAS works with Colombian refugees, providing psycho-social assistance to promote self-sufficiency and local integration. HIAS also assists the government of Argentina integrate the refugees whom it resettles in cooperation with UNHCR. In Vienna, Austria, HIAS serves as the Overseas Processing Entity (OPE) for the U.S. Government, processing all U.S.-bound refugees, primarily religious minorities, from Iran. In its Tel Aviv, Israel, office, HIAS helps support new immigrants to the country through its ever-growing scholarship program and supports the efforts of UNHCR and Government of Israel to develop an asylum system in Israel. In Russia and Ukraine, HIAS monitors conditions affecting Jews and other vulnerable populations in the area and provides legal services to select groups of migrants. In Chad, HIAS provides community services to refugees in three of the twelve UNHCR camps along the border with Sudan. Finally, in Kenya, HIAS works with other NGOs to identify and refer the most vulnerable refugees for resettlement and other durable solutions.

## Hebrew Immigrant Aid Society

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#### HISTORY; PURPOSE

Started in 1881 in New York City by a group of Jewish immigrants who found sanctuary in the United States after fleeing persecution in Europe, HIAS has offered food, shelter, and other aid to countless new arrivals. For generation after generation, HIAS has provided essential lifesaving services to immigrants and refugees around the world, through its mission of rescue, reunion and resettlement. Today, HIAS continues to assist refugees and migrants of all faiths escaping violence, repression and poverty find safety and security in the United States, Canada and elsewhere; facilitates their resettlement and other forms of assistance through a network of local service agencies; and advocates on their behalf at the international, national and community levels.

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HIAS' headquarters, located in New York City, is home to the operational support departments of the organization, including International Operations, Refugee and Immigrant Services, Development, Finance, and Information Technology, and employs about 60 people. HIAS also operates a policy and advocacy office in Washington, D.C. and works closely with a national refugee resettlement network in various locations around the United States. Internationally, HIAS has operations in Argentina, Ecuador, Venezuela, Austria, Israel, Russia, Ukraine, Chad, and Kenya. In the Former Soviet Union, HIAS has offices in Moscow (employing 5 staff) and in Kyiv (employing up to 22 staff and interns). Both offices are overseen by the Moscow-based HIAS Regional Director.

#### ACTIVITIES

In the U.S., HIAS is an active refugee resettlement organization, resettling refugees from around the world to over thirty cities across the country and advocates on behalf of asylum seekers, refugees and other migrants. In Ecuador and Venezuela, HIAS works with Colombian refugees, providing psycho-social assistance to promote self-sufficiency and local integration. HIAS also assists the government of Argentina integrate the refugees whom it resettles in cooperation with UNHCR. In Vienna, Austria, HIAS serves as the Overseas Processing Entity (OPE) for the U.S. Government, processing all U.S.-bound refugees, primarily religious minorities, from Iran. In its Tel Aviv, Israel, office, HIAS helps support new immigrants to the country through its ever-growing scholarship program and supports the efforts of UNHCR and Government of Israel to develop an asylum system in Israel. In Chad, HIAS provides community services to refugees in three of the twelve UNHCR camps along the border with Sudan. In Kenya, HIAS works with other NGOs to identify and refer the most vulnerable refugees for resettlement and other durable solutions. HIAS office in Ukraine acts as an implementing partner to UNHCR providing protection and legal assistance to asylum seekers and refugees in Kyiv and the region. HIAS Moscow collaborates with UNHCR offices in Russia and in other countries of the FSU, monitors conditions affecting Jews and other vulnerable populations in the region, and provides legal assistance to select groups of migrants.

## Hebrew Immigrant Aid Society

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#### HISTORY; PURPOSE:

Started in 1881 in New York City by a group of Jewish immigrants who found sanctuary in the United States after fleeing persecution in Europe, HIAS has offered food, shelter, and other aid to countless new arrivals. For generation after generation, HIAS has provided essential lifesaving services to immigrants and refugees around the world, through its mission of rescue, reunion and resettlement. Today, HIAS continues to assist refugees and migrants of all faiths escaping violence, repression and poverty find safety and security in the United States, Canada and elsewhere; facilitates their resettlement and other forms of assistance through a network of local service agencies; and advocates on their behalf at the international, national and community levels.

#### STRUCTURE:

HIAS' headquarters, located in New York City, is home to the operational support departments of the organization, including International Operations, Refugee and Immigrant Services, Development, Finance, and Information Technology, and employs about 60 people. HIAS also operates a policy and advocacy office in Washington, D.C. and works closely with a national refugee resettlement network in various locations around the United States.

Internationally, HIAS has operations in Argentina, Ecuador, Venezuela, Austria, Israel, Russia, Ukraine, Chad, and Kenya.

#### ACTIVITIES:

In the U.S., HIAS is an active refugee resettlement organization, resettling refugees from around the world to over thirty cities across the country and advocates on behalf of asylum seekers, refugees and other migrants. In Ecuador and Venezuela, HIAS works with Colombian refugees, providing psycho-social assistance to promote self-sufficiency and local integration. HIAS also assists the government of Argentina integrate the refugees whom it resettles in cooperation with UNHCR. In Vienna, Austria, HIAS serves as the Overseas Processing Entity (OPE) for the U.S. Government, processing all U.S.-bound refugees, primarily religious minorities, from Iran. In its Tel Aviv, Israel, office, HIAS helps support new immigrants to the country through its ever-growing scholarship program and supports the efforts of UNHCR and Government of Israel to develop an asylum system in Israel. In Russia and Ukraine, HIAS monitors conditions affecting Jews and other vulnerable populations in the area and provides legal services to select groups of migrants. In Chad, HIAS provides community services to refugees in three of the twelve UNHCR camps along the border with Sudan. Finally, in Kenya, HIAS works with other NGOs to identify and refer the most vulnerable refugees for resettlement and other durable solutions.

## Helsinki Citizens Assembly

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#### HISTORY; PURPOSE:

Based in Istanbul, the Helsinki Citizens' Assembly - Turkey (HCA) is an autonomous, non-profit, non-governmental organization working to advance fundamental rights and freedoms, peace, democracy and pluralism. Founded in 1988, HCA is associated with a network of other "Helsinki" organizations throughout Europe. HCA has advocated for the rights of refugees for more than seven years, and in 2004 established the Refugee Legal Aid Program (RLAP). RLAP was founded by a group of lawyers and human rights advocates to support and legally represent the many people who arrive each year in Turkey seeking refugee status. Starting in Fall 2006, HCA expanded its work in the area of refugee advocacy, establishing the Refugee Advocacy and Support Program (RASP). RASP, which builds on RLAP's expertise, focuses on training NGOs, raising public awareness about the situation of refugees in Turkey internationally and locally, and lobbying Turkish government authorities to implement laws and regulations upholding refugee rights. RASP is the only civic initiative in Turkey involved not only in direct legal and psychosocial services for refugees but also advocacy efforts aimed at developing the capacity of local NGOs to assist refugees and ensuring that national and local government agencies implement laws and policies upholding refugees' basic human rights. The overall goals of the program are to:

- (1) provide legal and psychosocial services to refugees in ways that will empower them to advocate for their own rights;
- (2) raise awareness and sensitivity in society about the situation and rights of refugees in Turkey;
- (3) improve refugee protection by building the capacity of non-governmental organizations and professionals in Turkey; and (4) advocate for the development and implementation of laws, policies and practices that reflect the highest standards under international refugee and human rights law.

#### STRUCTURE:

While HCA is affiliated with other Helsinki organizations in Europe, it is an independent agency, located only in Istanbul, Turkey. HCA as a whole employs more than 20 staff working on a range of human rights projects, including RASP. RASP itself employs ten staff and a number of contractors, including more than ten interpreters, a lawyer focusing on issues outside the RSD process, a psychologist and a psychiatrist. Staff members include a program director, program director assistant, an advocacy liaison, six legal advisors, an administrative assistant, a paralegal and a legal administrator.

#### ACTIVITIES:

RASP is involved in the following areas of activity: • Providing comprehensive, free legal advice to refugees regarding the UNHCR refugee status determination (RSD) process and Turkish administrative requirements, through individual counselling and legal representation as well as access to procedure support for asylum seekers in detention; • Providing refugees suffering from the psychological effects of torture and trauma with intensive psychological counselling and rehabilitation, through individual and family therapy, consultations with a psychiatrist, prescription and monitoring of medication and medical treatment; • Providing a range of trainings and public education tools for refugee communities, including community public legal education sessions, interpreter trainings, and information brochures available in refugee languages; • Supporting the coordination and expansion of services to refugees provided by NGOs and professionals in Turkey, through coordination meetings and trainings for NGOs and professionals, including intensive 3-day workshops for NGOs, refugees and government agencies in six "satellite cities" in Turkey; • Monitoring and reporting on Turkish state practice regarding the 'temporary asylum' procedure, the living conditions of refugees in "satellite cities," and access to the asylum procedure by asylum seekers in detention and transit zones; • Monitoring and reporting on UNHCR Ankara's RSD practices and their compliance with UNHCR's own legal guidelines and procedural standards; • Lobbying state officials and agencies to adopt and implement legislation and practices upholding the highest international standards relating to the protection of asylum seekers and refugees; • Raising awareness about the conditions of refugees in Turkey through outreach to national and international media, quarterly press campaigns on critical refugee issues, the publication of Refugee Voices – a quarterly newsletter written by refugees, field research and conference presentations.

## Hotline for Migrant Workers

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#### HISTORY; PURPOSE:

The Hotline for Migrant Workers (HMW) was established in 1998 and registered in 1999 by a group of citizens disturbed by the exploitation and abuse of migrant workers in Israel. Initially it has narrowly defined its goals, and its activity was aimed at assisting migrant workers in detention. Over the years, due its dynamic approach, HMW's activity has expanded to include assistance to various other vulnerable groups, including victims of trafficking for prostitution and forced labor, unaccompanied minors, migrant children and refugees. While HMW initially focused exclusively on activity concerning detention and deportation, its activity nowadays does not solely address the rights of detainees, but rather seeks to protect and promote also the rights of those who have not been detained and need assistance on an array of matters, such as gaining legal status in Israel or being recognized as refugees. However, HMW still views itself as having unique expertise with regard to detention.

## STRUCTURE:

Based in Tel Aviv, HMW is made up of three departments – the Legal Department, the Crisis Intervention Center and the Public Policy Department.

## ACTIVITIES:

Each of the three departments employs different means in order to jointly achieve the objectives set by the organization. The Crisis Intervention Center conducts weekly visits to the detention centers in which detainees are held, and provides paralegal representation in detention proceedings at the administrative agencies and the Detention Tribunals. Additionally it operates a telephone hotline and provides paralegal representation to migrants and refugees who are not detained on a myriad of issues. The Legal Department files suits and petitions promoting public accountability and enforcement of the rule of law. Through use of a variety of legal tools, including petitions to the High Court of Justice, it seeks to achieve precedent setting rulings, which will lead to policy changes. Specifically, the Legal Department initiates proceedings which aim at challenging the legality of detention mechanisms and procedures; legalizing the status of undocumented migrant workers and their children; recognizing the status of refugees; and various other matters. The Public Policy Department focuses on educating and informing through work with the Israeli public, academia, media and policymakers. It initiated media coverage and conducts lectures at schools, universities and other institutions. Additionally it engages in advocacy activity aimed at influencing key persons at the Israeli Parliament and administrative state agencies. It also engages in activity aimed directly at the migrant community.

## Hrvatski Pravni Centar

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## HISTORY:

CLC is a non-governmental and non-profit organisation founded in 1994 with the main goal to establish and promote the rule of law in Croatia. Since its establishment CLC acts as an independent think-tank, gathering legal experts and acting towards the general public. CLC has focused its activities on four main areas: protection of human rights, judiciary, public administration and education, with several programme directions. Within the area of human rights protection, projects/activities are focused on critical observation of the activities of legislative, executive and judicial branch, influencing the legislative processes and the application and implementation of the law as well as on opening up a better access and free legal aid for target groups by using legal instruments and public advocacy instruments. CLC target groups are: vulnerable and marginal groups in Croatia (asylum seekers, victims of trafficking, Roma people, refugees, mentally and physically disabled...), NGOs and members of legal profession. Within the programme direction Migration and asylum, the CLC implements several projects containing activities such as providing free legal to asylum seekers (only provider of free legal aid to asylum seekers within the first instance procedure in Croatia as implementing partners of the UNHCR), involvement in legislative process, education of actors involved in asylum issues, border monitoring, regional networking, raising awareness among journalist and young people about asylum issues and in various activities regarding the issues of trafficking in person. This programme direction is financed by UNHCR, European Commission – AENEAS programme, IOM, Netherlands Ministry of Foreign Affairs – MATRA programme and Office for Human Rights of Government of Republic of Croatia. Today, CLC is a relevant political and social factor whose opinion is appreciated both by the profession and by political bodies. CLC enjoys good co-operation with parliamentary representatives, local and regional government representatives, and ministries. International organisations have also recognised CLC as a relevant factor in the legal and social life in Croatia. Among NGOs and in the wider public, CLC has a recognisable and unique place as an NGO, which fights for democratic principles and human rights through the arguments of the legal profession.

## STRUCTURE:

Currently, the CLC full-time staff includes director, 2 project managers/senior lawyers, 3 lawyers and 2 administrative assistants. In total 8 persons are employed. Part-time staff includes accountant and assistants on particular projects. CLC has formed a strong core for the legal profession (judges, state attorneys, lawyers, professors, national and local officials), which supports CLC's projects without institutional barriers. CLC has also brought together experts from other fields (political scientists, economists, public managers) and has formed the first policy community in Croatia. Equipment is satisfactory for the existing number of staff and projects in progress - also, partly satisfactory for the new projects (computers, photocopier). CLC also owns a car, which can be used in kind for the new projects.

## ACTIVITIES:

CLC activities have been directed towards critical monitoring of the functioning of legislative, executive and judicial bodies, as well as towards influencing of legislative processes and the processes of implementation and enforcement of the law. CLC has kept its focus on the needs of vulnerable and marginalized groups in Croatia (members of national minorities, particularly Roma people, persons with mental disabilities, asylum seekers and migrants, mentally and physically disabled, victims of trafficking..) by providing free legal aid in cases of violations of human rights and freedoms, as well as by reacting against the discriminatory regulations and practice and lack of their compliance with the international standards by proven methods (submitting Constitutional Court initiatives, drafting amendments, organising trainings and public forums). In its work CLC conducts legal and policy analysis, creates drafts of law proposals and amendments (especially in the fields of anti-corruption, minority and religious rights and University education) and uses all other professional methods to achieve and protect Constitutional rights and adopted international standards, as well as to influence governmental institutions to fully enforce the law. Since mid 1995 CLC Legal Counselling Office provides free legal aid to citizens whose rights guaranteed by the Constitution or international documents are endangered or violated. During the last several years the CLC is implementing various special projects. Within the activities of those projects free legal aid was provided to the asylum seekers and the victims of trafficking and Roma people. Knowledge and experience of the CLC was utilised by many other NGO's that provide free legal aid, as well as by the state bodies during the process of preparation of relevant legislative. Within the framework of the project "Good Governance for the Areas of Special State Concern" in cooperation with the local government bodies and non-governmental organizations, the principals of good governance were promoted through series of advocacy activities. In 2009 CLC in cooperation with the UN International Organisation for Migrations (IOM) has implemented project "Capacity building and awareness raising of judges and state prosecutors on anti-discrimination legislation". Within the activities aimed at the protection of minorities groups in Croatia (mainly towards Roma minority) CLC has implemented several projects, such as: - "Improvement of the Position of the Roma Population in Croatia", financed by EC (2004-2005) - "Protection and improvement of the position of the Roma minority - women population», financed by Office for the Human Rights (2005) - "Roma Rights Protection: Legal Advocacy of Roma Rights in Croatia", financed by AED (2005-2007) - Title "Law in action – Developing civil society", financed by EC, regional project involving Croatia and Macedonia (2005-2006) The goal of the aforementioned projects was to improve the position of the vulnerable groups in Croatia by providing legal assistance and raising public awareness created around the strategic litigation and the advocacy activities to combat racial and other forms of discrimination. Within the activities aimed at the protection of refugees (asylum seekers) and migrants in Croatia CLC has implemented several projects, such as: - Protection of Asylum Seekers in the Republic of Croatia and Region (2006-2008) European Commission (AENEAS Programme) - Legal services to the asylum seekers (2003-onwards), financially supported by the UNHCR The main

objectives of the project are the following: to facilitate asylum seekers' access to fair and effective refugee status determination procedure (RSD), to support recognised refugees in integration process, by legal means, to further develop national legislative framework and to network actors involved in asylum issues: Monitoring the Conduct of Police Officers of the Ministry of the Interior of the Republic of Croatia in the Field of Illegal Migrations and Asylum (2008 – 2010), financially supported by the Netherlands Ministry of Foreign Affairs – MATRA Programme Main aim of this Project is building the capacity of asylum / migration CSOs and strengthening their cooperation with the authorities in order to ensure access to the asylum procedure and provide psychosocial support for asylum seekers. Specific Project's objectives are: to safeguard the human rights of irregular migrants and to ensure their access to the asylum procedure; to improve the provision of psycho-social support for asylum seekers and migrants; to further improve cooperation between the Croatian authorities and asylum / migration CSOs and to improve governmental and public attitudes towards asylum seekers, refugees and migrants. This Project represents a unique example of cooperation among the CSO and state authorities (Ministry of Interior) where independent monitors are allowed to be present during the border police interviews with irregular migrants. Protection of Victims of Torture among Vulnerable Groups of Migrants (2010) Objective of the Project is identification and assistance to victims of torture and their family members among asylum seekers and asylees in Croatia in accordance with CAT and OPCAT. CLC intends to maintain and improve its position as a relevant factor in Croatia's legal and social life in the field of the protection of human rights, primarily by addressing the needs of vulnerable and marginalized groups (e.g. Roma, migrants) and by using new and proven methods of action (e.g. strategic litigation), especially in the field of fight against the discrimination.

## Human Appeal International

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### HISTORY; PURPOSE:

Human Appeal International (HAI) is a charitable, humanitarian, non-governmental organization (NGO) established in 1984 works in the fields of charity, development, specializes in Social and Educational Development, Health Care, and Emergency Relief. In addition to this, HAI holds consultative status (Category II) in the United Nations Social and Economic Council, maintains an observer capacity in IFAD (Int. Fund for Agriculture Development), and is a member of the International Council for Voluntary Associations (ICVA). HAI has also carried out joint ventures with the United Nations Development Program (UNDP), the United Nations Relief and Works Agency for the Palestinian Refugees (UNRWA), and the United Nations High Commission for Refugees (UNHCR) and has reached several memorandums of understanding with UNICEF, WFP, WHO, AGFUND.

Human Appeal International has 12 locations worldwide serving more than 20 million people in 12 countries (REFUGEES, IDPS, POOR AND DISASTERS VICTIMS). Of those individuals served, 80% were women and children. HAI has also sponsored 37,000 orphans providing them with food, supplies, safe shelters, education, and medical care through Complete Assistance Projects that ensured them generous and decent lives. In addition to the aforementioned relief and development work, HAI is credited with 20 years of humanitarian work and will continue to address humanitarian needs internationally.

### STRUCTURE:

Since Human Appeal International works worldwide depends largely on its organisational structure and administrative abilities, offices based in 12 countries worldwide each have their own administrative system as suitable to the host country and Human Appeals needs.

### ACTIVITIES:

- Human Appeal International works in 12 countries with a set structure for its relief and development programmes these have been divided into development programmes, each of these are further broken down into categories, such as for e.g. the emergency caters for food parcels, tents, shelters, urgent, medical aid, medical convoys, the social programme includes activities such as the feeding project, vocational training, income generation schemes, social gifts, project and other general training, the development programme includes elements such as the disabled persons project, orphans, water project, health project, education projects, family sponsorship and so on.

## Human Appeal International

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### HISTORY ; PURPOSE:

The Human Appeal International (HAI) was established in United Arab Emirates in November 1984 under the name "Human Appeal Committee" and on 1/9/1988 it was developed to become Human Appeal International. HAI is a charitable, humanitarian, voluntary and non-governmental establishment working in the field of development and relief and had acquired the consultative status of Special category in the Social and Economic Council of the United Nations (ECOSOC), and the permanent membership in the International Islamic Council for Relief and Propagation, and the observer capacity in IFAD (Int. Fund for Agriculture Development), and the membership of the International Council for Voluntary Associations (ICVA).

### STRUCTURE:

Human Appeal International in order to match its purpose had set out an organizational structures consisting of the Board of Directors and the General Secretariat and departments of finance Dep., childcare and orphans Dep., programs and projects Dep. as well as Media and Relations Dep. Human Appeal International also has established a numbers field offices implement programs and projects which are concentrated in social development, education and health in addition to immediate relief spread throughout Senegal, Sudan, Jordan, Lebanon, India, Bosnia, Kosovo, Kyrgyz and Representative in Somalia.

### ACTIVITIES:

Human Appeal International cooperate with many similar organizations from obtaining consultative status (second category) from the Economic and Social Council of the United Nations (ECOSOC), it has signed several memorandum of understanding and agreements, for example, the agreement between the UNHCR, where it is through this Convention Management Eritrean refugee camps in eastern Sudan.

## Human Appeal International

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### HISTORY; PURPOSE:

Human Appeal International (HAI) works to achieve successful development and relief projects and has been working since 1991 to help eradicate poverty. HAI believes that every child has the right to be fed, sheltered, have a good education and medical care. HAI sponsors over 42,000 orphans worldwide, making great differences to the lives of the needy. Human Appeal International is working to: Relieve the suffering endured by victims of poverty, social injustice and natural disasters and to improve the quality of life of people in deprived communities through health, education and social development. We believe that all people are entitled to have: Security of life-Security of property- Security of family- Security of education- Security of religious beliefs.

### STRUCTURE:

As Human Appeal International works worldwide it depends largely on its organisational structure and admin abilities. With offices based in 25 countries each have their own administrative system.

### ACTIVITIES:

Human Appeal International works in 25 countries with a set structure for its relief and development programmes. These have been divided into Development Programmes, Social Programmes and Emergency Programmes. Each of these are further broken down into categories such as, for e.g. the Emergency Programme caters for Food Parcels, Tents/Shelters, Urgent Medical Aid, Medical Convoys and First Aid, to name a few. The social programme includes activities such as the Feeding project, Vocational Training, Income Generation Schemes, Social Gifts Project and other General Training. The Development Programme includes elements such as the Disabled persons project, Orphan project, Water project, Health project, Education project and Family sponsorship.

## Human Rights First

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### HISTORY; PURPOSE:

Founded in 1978, Human Rights First advocates for the protection of refugees and advancement of human rights. The organization is based in New York. For additional information, see our website at [www.humanrightsfirst.org](http://www.humanrightsfirst.org).

### STRUCTURE:

The organization is based in New York, with one office in Washington DC. The organization has various "programs", including a Refugee Protection Program. This program consists of about 8 staff members. Other programs include Crimes Against Humanity, Human Rights Defenders, Fighting Discrimination and Law and Security.

### ACTIVITIES:

Our primary activities in the refugee area include advocacy, legal representation (through a pro bono program), and field research to support our advocacy efforts. A significant amount of our refugee policy advocacy is focused on the United States, as we are a US based group, though we also advocate with various international entities, including UNHCR.

## Human Rights Watch

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### HISTORY; PURPOSE:

Human Rights Watch was founded in 1978 under the name Helsinki Watch to monitor compliance with the human rights provisions of the landmark Helsinki Accords. In the 1980s several other regional committees were formed, including in Africa, Asia and the Americas. These were united in 1988 to form Human Rights Watch.

Human Rights Watch is the largest human rights organization based in the United States. The hallmark of HRW is the even-handedness and accuracy of research and reporting on human rights abuses. To maintain its independence, HRW does not accept financial support from any government or government-funded agency, but depends entirely on contributions from private foundations and from individuals.

### STRUCTURE:

Human Rights Watch is based in New York, with offices in Cairo, Brussels, Berlin, Geneva, London, Moscow, Hong Kong, Los Angeles, San Francisco, Tashkent, Toronto, and Washington. In addition, HRW often sets up temporary offices in regions where we're conducting intensive investigations, and our researchers regularly travel to the countries they cover, unless security concerns prevent it. HRW tracks developments in more than 70 countries around the world. We also run thematic programs which focus on particular areas, such as refugee and displacement situations, women's rights, children's rights, HIV/AIDS, and the flow of arms to abusive forces. Other special projects include academic freedom, the human rights responsibilities of corporations, international justice, prisons and drugs.

### ACTIVITIES:

Human Rights Watch researchers conduct fact-finding investigations into human rights abuses by governments and non-state actors in all regions of the

world. We visit the site of abuses to interview victims, witnesses and others. HRW publishes its findings in dozens of books and reports every year, generating extensive coverage in local and international media. In moments of crisis, we seek to report up-to-the-minute information so as to maximize the impact of our work. HRW seeks dialog with international organizations, governments and non-governmental actors to encourage them to change abusive laws, policies and practices. For further information please visit [www.hrw.org](http://www.hrw.org).

## Human Rights Watch

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### HISTORY; PURPOSE:

Human Rights Watch is dedicated to protecting the human rights of people around the world. We stand with victims and activists to prevent discrimination, to uphold political freedom, to protect people from inhumane conduct in wartime, and to bring offenders to justice. We investigate and expose human rights violations and hold abusers accountable. We challenge governments and those who hold power to end abusive practices and respect international human rights law. We enlist the public and the international community to support the cause of human rights for all.

### STRUCTURE:

HRW is organized according to the following program areas: Regional Divisions: Asia; Europe & Central Asia; Africa; United States; Americas; Middle East & North Africa Thematic Programs and Divisions: Health and Human Rights; Emergencies; International Justice Refugees; Business & Human Rights; Arms; Women's Rights; Lesbian, Gay, Bisexual & Transgender Rights; Terrorism & Counterterrorism; Children's Rights.

### ACTIVITIES:

We have offices in the following locations: New York (headquarters) Amsterdam Berlin Brussels Chicago Geneva Johannesburg London Los Angeles Paris San Francisco Tokyo Toronto Washington D.C.

## Humanitarian Accountability Partnership International

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### HISTORY; PURPOSE:

The Humanitarian Accountability Partnership International (HAP-I) is striving to make humanitarian action accountable to its intended beneficiaries: those people whose lives are at risk due to armed conflict or other calamitous events.

The mission of HAP International is to make humanitarian action accountable to its intended beneficiaries through self-regulation, compliance verification and quality assurance certification.

### The objectives of HAP International are:

- To develop and maintain principles of accountability to beneficiaries through research, consultation, and collaboration;
- To support members and potential members of HAP International in adhering to the principles of accountability to beneficiaries by providing training and advice;
- To communicate, advocate, promote, and report on principles of accountability;
- To monitor and report on implementation of HAP International's principles of accountability to beneficiaries and to accredit its members accordingly;
- To assist members in finding solutions where concerns or complaints are raised about them.

## Hungarian Helsinki Committee

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### HISTORY; PURPOSE:

The Hungarian Helsinki Committee (HHC) is an association founded in 1989. It monitors the enforcement in Hungary of human rights enshrined in international human rights instruments, provides legal defence to victims of human rights abuses by state authorities and informs the public about rights violations. The HHC strives to ensure that domestic legislation guarantee the consistent implementation of human rights norms. The HHC promotes legal education and training in fields relevant to its activities, both in Hungary and abroad. The HHC's main areas of activities are centred on protecting the rights of asylum-seekers and foreigners in need of international protection, as well as monitoring the human rights performance of law enforcement agencies and the judicial system. It particularly focuses on the conditions of detention and the effective enforcement of the right to defence and equality before the law.

### STRUCTURE:

The Refugee Programme is one of the HHC's two main organisational branches with six full-time employees, situated mainly in the organisation's central office in downtown Budapest. In addition, a number of contracted lawyers as well as interns cooperate with the HHC Refugee Programme in Budapest and all the other places in Hungary where asylum-seekers are detained or accommodated.

### ACTIVITY:

As an implementing partner of the UNHCR, the Hungarian Helsinki Committee provides free legal assistance to several hundreds of asylum seekers arriving in Hungary every year and strives to ensure access to asylum for those in need of international protection (such as refugees or stateless persons). Through its legal counselling and regular training activities, the HHC works towards ensuring high-quality and rights-based asylum procedures both in Hungary and the EU. In recent years, the HHC has provided more than 50 training sessions for lawyers, asylum officers and judges in a dozen countries on various asylum-related issues. The HHC also maintains The Refugee Law Reader ([www.refugeelawreader.org](http://www.refugeelawreader.org)), a unique international on-

line refugee law curriculum. It has furthermore been playing a leading role since 2006 in promoting the rights and the protection of stateless persons both in Hungary and world-wide.

## IASC Secretariat - Inter-Agency Standing Committee Secretariat

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### HISTORY; PURPOSE:

The Inter-Agency Standing Committee (IASC) was established in June 1992 by General Assembly Resolution 46/182. Its purpose is to strengthen humanitarian assistance. IASC constitutes a unique inter-agency forum for coordination, policy development and decision-making involving the key UN agencies and their non-UN humanitarian partners. General Assembly resolution 48/57 affirmed this role as the primary mechanism for inter-agency humanitarian coordination.

### STRUCTURE:

According to General Assembly Resolution 46/182, IASC should be composed of "all operational organizations and with a standing invitation to the International Committee of the Red Cross, the International Federation of Red Cross and Red Crescent Societies, and the International Organization for Migration. Relevant non-governmental organizations can be invited to participate on an ad hoc basis".

Under the leadership of the Emergency Relief Coordinator (ERC) - currently John Holmes - the IASC develops humanitarian policies, agrees on a clear division of responsibility for the various aspects of humanitarian assistance, identifies and addresses gaps in response and advocates for effective application of humanitarian principles.

### ACTIVITIES:

## Institut Universitaire de Hautes études Internationales

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### HISTORY; PURPOSE:

The Centre for International Governance is a key entity of the Graduate Institute of International and Development Studies. Its mission is to enhance the capacity of stakeholders to function at regional and international levels. The Centre focuses its unique expertise in two areas: training and institutional development, and multi-stakeholder facilitation dialogues. The Centre's activities are designed for professionals from the public and private sectors as well as civil society. They take place in Geneva and throughout the world.

### STRUCTURE:

The Centre is located in the heart of International Geneva on Rue de Lausanne, right next to the banks of Lac Léman. This unique community is home to 22 international organisations, 206 diplomatic missions, 250 NGOs and over 120 multinational corporations. Thanks to its location, the Centre for International Governance has its finger on the pulse of current multilateral, multi-stakeholder dynamics. The CIG staff is numbered at about 15 personnel.

### ACTIVITIES:

The CIG offers numerous training programmes and multistakeholder events that seek to educate and stimulate dialogue on the most pressing issues in international affairs and governance. Currently, the center is hosting programs focusing on issues such as financial oversight, international terrorism, and the role of science in policymaking in regions as diverse as the South Caucasus, the Great Lakes region of Africa, and the Maghreb.

## Instituto Migrações e Direitos Humanos

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### HISTORY; PURPOSE:

O Instituto Migrações e Direitos Humanos foi fundado em dezembro de 1999, resultado de uma prática que já desenvolvíamos há vários anos, na assistência a imigrantes indocumentados e na colaboração que já ocorria com o ACNUR, desde o início da década de 90, quando o cenário da presença de refugiados mudou com a chegada dos solicitantes de refúgio de Angola. O IMDH é uma associação sem fins lucrativos, dedicado à reflexão e sensibilização sobre Migrações, Refúgio e Direitos Humanos e à ação junto aos migrantes, refugiados e refugiadas e brasileiros no exterior. Tem por missão, no respeito à dignidade e valores dos migrantes e refugiados, atuar no reconhecimento de sua cidadania, na assistência social e jurídica, na defesa de direitos, buscando sua promoção e integração na sociedade. Finalidades:

- Prestar assistência jurídica a migrantes e refugiados;
- Promover a reflexão jurídico-social sobre o tema das migrações;
- Articular-se com organizações governamentais e não governamentais e promover gestões, em instâncias públicas e privadas, visando a promoção e defesa dos direitos dos trabalhadores migrantes e seus familiares;
- Manter registro, promover a análise e publicar dados e informações sobre migrações internas e internacionais que contribuam para o conhecimento e sensibilização da sociedade sobre assuntos e questões relacionadas à mobilidade humana;
- Disponibilizar, por meios práticos e eficazes, serviços de informação, esclarecimento e orientação a imigrantes e emigrantes;
- Oportunizar, sobretudo a migrantes necessitados, o acesso à aprendizagem e ao treinamento em atividades de geração de renda e de inserção no mercado de trabalho e articular formas de apoio a iniciativas de auto-sustento;

- Promover a integração de migrantes e refugiados e favorecer-lhes oportunidade de realização de atividades de caráter cultural, de suporte à educação, de formação e complementação na dimensão humana, de fé, social e comunitária

#### STRUCTURE:

O IMDH está situado numa parte da casa onde reside uma Comunidade de Irmãs. Está estruturado nos seguintes setores: migrantes internos, imigrantes, refugiados e refugiadas, brasileiros no exterior. Em cada setor há uma pessoa responsável, dedicada exclusivamente à sua área de trabalho; conta, ainda, com uma profissional da área contábil e um profissional responsável pela secretaria. Possui um Conselho de Direção, e um assistente jurídico. Sublinhamos que a estrutura do IMDH é pequena, de tamanho suficiente para responder às demandas. Possui uma equipe de consultores voluntários, os quais atuam em seminários, produção de textos e materiais de capacitação, incidência no congresso Nacional e em Ministérios, particularmente no que se refere a implementação de políticas públicas.

#### ACTIVITIES:

- Atuação no projeto de Reassentamento de Refugiados;
- Acolhida, orientação jurídica, assistência social e defesa das causas dos solicitantes de refúgio;
- Atuação no Congresso Nacional, Ministérios e instâncias administrativas, para a implementação de políticas públicas em favor de migrantes e refugiados;
- Assistência jurídica e social a imigrantes indocumentados e a refugiados;
- Organização e articulação da Rede Solidária para Migrantes e Refugiados;
- Capacitação de gentes públicos e das redes de proteção, para atendimento e assistência a refugiados e refugiadas e sua integração na sociedade;
- produção de materiais de informação à sociedade e de capacitação das redes de proteção e operadores das diferentes instâncias da sociedade e dos serviços públicos;

## InterAction - American Council for Voluntary International Action

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#### HISTORY; PURPOSE:

InterAction is the largest coalition of U.S.-based international nongovernmental organizations (NGOs) focused on the world's poor and most vulnerable people. At InterAction, we recognize that our global challenges are interconnected and that we can't tackle any of them without addressing all of them. That's why we create a forum for leading NGOs, global thought leaders and policymakers to address our challenges collectively. Leveraging our shared expertise, on-the-ground insights from our 180 member organizations and strategic analyses of the foreign aid budget, we deliver a bold, new agenda to end global poverty and deliver humanitarian aid in every developing country. To achieve this, InterAction has set out 3 organizational goals:

GOAL #1: Promote a bold agenda to focus U.S. development and humanitarian assistance on improving the conditions of the world's poor and most vulnerable by engaging with the USG to advance poverty alleviation and humanitarian relief as major independent US foreign assistance priorities.

GOAL #2: Demonstrate and enhance NGO accountability and impact in development and humanitarian action.

GOAL #3: Be the voice and prime representative of US international NGOs in building alliances and common agendas with NGO networks around the world and with other strategic partners.

#### STRUCTURE:

InterAction is based in Washington, DC and employs approximately 40 staff, organized into seven units: Membership and Standards; Public Policy; Communications; Development Policy and Practice; Gender and Diversity; Humanitarian Policy and Practice; and Finance and Administration.

#### ACTIVITIES:

InterAction exists to enhance the effectiveness and professional capacities of its members engaged in international humanitarian efforts.

InterAction seeks to foster partnership, collaboration and leadership among its members as they strive to achieve a world of self-reliance, justice and peace. To realize this mission, InterAction works to: enhance the identity, autonomy, credibility and diverse perspectives of each member agency; provide a broadly based participatory forum for professional consultation, coordination and concerted action; foster the effectiveness and recognition of the PVO community, both professionally and publicly; and set a standard of the highest ethics in carrying out its mission.

## InterAid Uganda

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#### HISTORY; PURPOSE:

InterAid (U) Ltd (IAU) is a non-governmental humanitarian national registered organisation established in 1988.

IAU's vision is an empowered society with equitable and sustainable development.

Our mission is to advocate, promote, protect and sustain rights of disadvantaged persons.

IAU's strategic objectives include:-

- To enhance protection of urban refugees in Kampala.
- To contribute towards control of spread of HIV/AIDS.
- To promote best practices in management of the environment.
- To contribute to the reduction poverty among communities.
- To promote, protect and advocate for Human Rights of vulnerable persons.

#### STRUCTURE:

InterAid (U) is governed by the Board of Directors who form the policy making organ and executes its functions through two Sub-Committees; Finance,

Human Resource and Administration, and Fundraising and Programs. The Management of IAU reports to the Board and is headed by the Executive Director and includes Program Coordinators who head the thematic program areas of Urban Refugees, HIV/AIDS, Environment, Poverty Reduction and Human Rights.

The number of personnel of InterAid (U) at any one time depend on the number and size of programs. Currently IAU has 62 staff, and are located in Kampala (2 offices), Rakia District and Jinja District.

#### ACTIVITIES:

Under the Urban Refugee Program the activities include:-

- Counseling
- AGDM
- Facilitation of refugee access to Public Services (Education and Health)
- Imparting appropriate language skills
- Skills training
- Mobilization and support of refugee community groups for community support.
- Legal education, legal aid and advocacy
- Provision of micro-finance support

Under HIV/AIDS Program activities include;

- Mobilization, sensitization and awareness creation
- Training community leaders in HIV prevention and control
- Carrying out voluntary counseling and testing services.
- Provision of Psycho-social support to the infected and affected persons
- Advocacy for rights of persons living with HIV/AIDS

Under the Environment Program activities include:-

- Environmental Education
- Promotion of Energy Saving systems
- Development of tree nurseries and demonstration centres
- Tree planting (Afforestation)

Under Poverty Reduction Program activities include;

- Mobilization and sensitization of communities
- Provision of extension services to farmers
- Provision of micro-finance services
- Promotion of Business Management and Skills Training

Under the Human Rights Program activities include;

- Sensitization and creation of awareness of Human Rights
- Build capacities of the disadvantaged to cherish good governance, constitution and other laws in the country.
- Advocacy on Human Rights and promotion of use of human Rights Based Approach with communities.

## Interfaith International

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#### HISTORY; PURPOSES:

Interfaith International is a non-governmental association of individuals. Its purpose is to provide a space to its members and associates to promote the rights of persons of all different religions and ethnic groups. It was created in 1993 at the 'World Conference on Human Rights' sponsored by the United Nations in Vienna, Austria. The founding personalities are His Eminence Sayyed Mohammed Musawi, president of the World Islamic League (WABIL) and Charles Graves, D. Theol. a Christian. In 1998 the organisation received 'special consultative status' with the United Nations Economic and Social Council (ECOSOC). At the present numbering several hundred members, the organisation's main project is to provide an opportunity for Sikhs, Hindus, Muslims, Buddhists, Christians, Jews, those of Indigenous religions and others to speak before the sessions of the United Nations Commission on Human Rights and its various subsidiary organs about human rights problems. [www.interfaithonline.org](http://www.interfaithonline.org)

## International Catholic Migration Commission

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1211 Geneva 20  
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#### HISTORY; PURPOSE:

Throughout the 55 years since its founding, the International Catholic Migration Commission has evolved and adapted to the changing needs in the fields of migration and refugee assistance. The work of ICMC is inspired and guided by the Gospel imperative to "welcome the stranger." (Mathew 25). Created by Pope Pius XII six years after the Second World War, ICMC's first operations assisted those displaced by war in Europe. With staff and operations today in more than 30 countries, ICMC serves and protects the needs of uprooted people; refugees, internally displaced persons and migrants, regardless of faith, race ethnicity or nationality. ICMC professes a special place for the weakest and the most vulnerable among the refugees and the internally displaced. We advocate for rights-based policies and durable solutions directly and through a worldwide network of 172 member organizations.

An implementing partner of UNHCR, ICMC has had consultative status with ECOSOC since 1952, and has special participatory status in the Council of

Europe, the International Labor Organization and the International Organization for Migration.

#### STRUCTURE:

ICMCs Secretariat is located in Geneva and includes field operations and international advocacy work. Also located in Geneva is the Resettlement Deployment Scheme which is jointly managed with the UNHCR . The program provides rapid deployment of skilled staff to 38 sites in 34 countries. ICMC also has offices in Brussels and Washington as well as in Turkey, from where an Overseas Processing Entity for Resettlement is managed, and in Jordan, Lebanon, Serbia and Montenegro, Indonesia and Timor Leste, among others.

ICMC is made up of 172 members and affiliate members.

The Commission consists of a Council, a Governing Committee and a Secretariat.

Council members are nominees of Catholic Bishops Conferences and national catholic organizations who work with refugees, internally displaced persons and migrants.

#### ACTIVITIES:

ICMC has over 50 years of expertise and action serving millions of refugees, internally displaced persons, unaccompanied migrant children, victims of trafficking and other migrants in nine action areas:

- Refugee resettlement and cultural orientation
- Return and reintegration,
- Local integration and community building
- Counter-trafficking and rescue
- Assistance to Extremely Vulnerable Individuals, including psycho-social care
- Local NGO capacity building
- Technical cooperation with governments
- Emergency humanitarian assistance
- Advocacy.

## International Catholic Migration Commission, ICMC Europe

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#### HISTORY; PURPOSE:

Over the last years the European Union (EU) has widened its asylum and migration policy not only at EU level, but also in its external relations with regions and countries outside the Union.

ICMC Europe, together with its Christian and other partners, follows the regional policy-making and legislative process in asylum and migration and advocates with the European Commission and European Parliament.

In addition, ICMC Europe identifies for all ICMC members these specific possibilities to develop migration related programmes in countries outside the EU with EU financing.

## International Council of Voluntary Agencies

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**Fax:** +41 22 950 96 09

#### HISTORY; PURPOSE:

The International Council of Voluntary Agencies (ICVA), founded in 1962, is a global network of human rights, humanitarian, and development NGOs, which focuses its information exchange and advocacy efforts primarily on humanitarian affairs and refugee issues. ICVA attempts to influence policy and practice to reflect humanitarian principles and human rights through information-exchange and advocacy.

#### STRUCTURE:

ICVA's Executive Committee (EXCOM) is currently composed of nine elected members. The following agencies currently form ICVA's Executive Committee, which was elected by the 14th General Assembly: Action by Churches Together International (ACT International), Representative: Ms Marian Casey-Maslen Africa Humanitarian Action (AHA), Representative: Dr. Misikir Tilahun Community and Family Services International (CFSI), Representative: Dr. Steven Muncy Concern Worldwide (CONCERN), Representative: Mr. Paul O'Brien (Chair) Danish Refugee Council (DRC), Representative: Ms Kathrine Starup MERCY Malaysia Representative: Dr. Ahmad Faizal Perdaus Refugee Consortium of Kenya (RCK) Representative: Ms Lucy Kiama Norwegian Refugee Council (NRC), Representative: Mr. Paul Nesse Women's Refugee Commission, Representative: Mr. Dale Buscher The Chair of the Executive Committee is Mr. Paul O'Brien (Concern International), the Vice-Chair is Dr. Misikir Tilahun (Africa Humanitarian Action), and the Treasurer is Mr. Paul Nesse (Norwegian Refugee Council).

#### ACTIVITIES:

## International Detention Coalition

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#### HISTORY; PURPOSE:

The International Detention Coalition (IDC) is a network of non-governmental organizations, faith based groups, academics and individuals from around

the world providing legal, social, medical and other services, carrying out research and reporting, and doing advocacy and policy work on behalf of refugees, migrants, and asylum seekers. The IDC aims to promote greater protection of and respect for the human rights of those held in immigration detention and to raise awareness of detention policies and practices. The IDC also aims to promote the use of international and regional human rights standards and principles as they relate to the detention of refugees, asylum seekers and migrants. The IDC began in 2005, as an informal network following discussions between groups at the annual UNHCR NGO Consultations in Geneva. A Steering Committee was formed and the IDC was officially launched in June 2006 and became an incorporated NGO in March 2009. Following five Coalition meetings in Geneva and two global surveys, a range of detention concerns were identified, with three core priorities identified by members: • Ending and limiting detention, particularly for children • Developing and promoting alternatives to immigration detention • Improving rights, conditions and monitoring of detention facilities.

#### STRUCTURE:

The International Detention Coalition includes over 200 members in 50 countries and a secretariat based in Melbourne, Australia who develop and implement operations. The IDC's work is divided into 6 regions, with 12 sub-regions, each with a regional representative:

- 1) Asia Pacific (Aust,NZ&Pacific; South East and East Asia; South Asia)
- 2) Africa (Eastern & Western; Southern)
- 3) Europe & Central Asia (Western Europe; Eastern & Central)
- 4) Americas (Central America & Caribbean; South America)
- 5) Middle East and Northern Africa
- 6) North America (US; Canada).

The IDC is overseen by a 24 member International Advisory Committee, who oversee the strategic planning and core position of the IDC, and a 5 member Governance and Finance Committee, who oversee operational issues. Members and Committee meet annually in Geneva for the IDC Annual Planning Meeting to identify priorities and develop an operational plan for the coming year.

#### ACTIVITIES:

The Coalition focuses its work on three core strategic goals:

- 1) Coalition Building – Developing the Coalition and strengthening communication and information-sharing between members
- 2) Advocacy and Campaign Building -To develop the advocacy and campaign capacity of members and the IDC, with a particular focus on children in detention and alternatives to detention
- 3) Capacity Building – The facilitation of training, resource and skills-sharing and targeted partner projects with and between members, with a particular focus on members in the south.

## International Detention Coalition

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#### HISTORY; PURPOSE:

Since the late 1990s, there have been discussions among those working with detained refugees, asylum seekers and migrants on the need for better regional and international networking. In September 2003, several NGO representatives attending the UNHCR NGO Consultations in Geneva met to plan a more formal meeting for persons interested in forming and participating in an international coalition on detention, held in March 2004 in Geneva which began a process to create the coalition. In September 2004 and September 2005, NGO representatives from around the world who were attending the UNHCR Consultations in Geneva began the process of establishing the coalition which was formally launched in June 2006. The overall purpose of the coalition is to raise awareness of detention policies and practices and promote the use of international and regional human rights standards and principles as they relate the detention of refugees, asylum seekers and migrants.

The specific objectives of the coalition are:

- to prevent and/or limit the use of detention of asylum seekers, refugees and migrants;
- to advocate for alternatives to detention, and for the use of the least restrictive forms of detention;
- to promote greater protection of and respect for the human rights of those held in detention; and
- to promote the development and adoption of best practices in the use of detention.

#### STRUCTURE:

The International Coalition on Detention of Refugees, Asylum Seekers and Migrants, or IDC, is a coalition of over 150 non-governmental organizations, faith based groups, academics and individuals working around the world providing legal, social, medical and other services, carrying out research and reporting, and doing advocacy and policy work on behalf of refugees, migrants, and asylum seekers. These groups and individuals have come together to form the coalition in order to share information and to promote best practices on the use of detention as determined through established human rights laws and standards. IDC currently has one staff member, based in Australia.

#### ACTIVITIES:

The Coalition focuses its work on three core strategic goals:

- 1) Coalition Building – Developing the Coalition and strengthening communication and information-sharing between members
- 2) Advocacy and Campaign Building -To develop the advocacy and campaign capacity of members and the IDC, with a particular focus on children in detention and alternatives to detention
- 3) Capacity Building – The facilitation of training, resource and skills-sharing and targeted partner projects with and between members, with a particular focus on members in the south.

## International Federation of Medical Students' Associations

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#### HISTORY; PURPOSE:

IFMSA was founded in May 1951 and is run for and by medical students on a non-profit basis. It is officially recognized as a Non Governmental Organization (NGO) within the United Nations' and recognized by the World Health Organization as the international forum for medical students.

Mission statement: "Our mission is to offer future physicians a comprehensive introduction to global health issues. Through our programming and opportunities, we develop culturally sensitive students of medicine, intent on influencing the trans-national inequalities that shape the health of our planet." The International Federation of Medical Students' Associations (IFMSA) is an independent, non-governmental and non-political federation of medical students' associations throughout the world.

#### STRUCTURE:

Worldwide, IFMSA is a federation which respects the autonomy of its members, the National Member Organizations. The NMOs decide which activities they take part in and what new activities should be developed. IFMSA is structured around six standing committees on: professional exchanges, research exchanges, medical education, public health, reproductive health including AIDS and human rights and peace issues. The decision making body are the NMOs present at the General Assembly; the countries where the two General Assemblies are held are different from year to year. In between GAs, the IFMSA Team of Officials and the Executive Board manage the Organization. IFMSA's General Secretariat is in Ferney Voltaire(France) and its Operational Office in Amsterdam (The Netherlands).

#### ACTIVITIES:

The experiences in the IFMSA show that ideals of a better world are not just illusions; dedication and perseverance can achieve anything. In IFMSA the emphasis is that the students return in their local environment with the ideas and skills to implement them. True to its foundation, student exchanges remain the backbone of the Federation. Every year IFMSA enables around 10 000 students to experience the practice of medicine in a different culture, within the different IFMSA schemes of exchange. The exchange activities during the last 52 years have created a continuity and atmosphere of stability, in which the organization has been allowed to grow and in which activities have developed also in other fields. By involvement in Public Health activities, students seek to contribute to the health of the people of the world, both through health education and by directly supportive projects in areas of need. Through Medical Education activities, IFMSA acts as a forum for medical students to discuss their own education, primarily during the two annual meetings and in separate seminars and conferences. Also aims to further medical education by means of creating a database of medical curricula in the world, also collecting medical books for libraries in the developing countries. Projects in the field of Human Rights and Peace aim to relieve and prevent the medical repercussions of war by advocating disarmament, promoting tolerance, and enhancing the building of peace after a conflict. Another major focus in IFMSA is Reproductive Health, with the goal of increasing the awareness of the problems related to AIDS and sexually transmitted diseases, both among medical students and the population at large, through workshops, summer-schools, and public educational programs. All activities of the federation have the ultimate goal of promoting increased awareness of global health and well being, contributing actively to improve intercultural understanding and preventing violent conflicts through the promotion of human rights. Examples of the activities within the Standing Committee on human Rights and Peace: Locally: Arrangement of lectures by guest speakers at universities, libraries or community centers about refugee health, human rights and health or conflict prevention; Visits to local refugee camps and speaking with local officials, NGOs and refugees about their needs; Providing personal services to refugees in the community (Preferably in cooperation with other NGOs). Nationally: Trainings on human rights and refugee topics for students; Awareness campaigns on specific days i.e. about Human Rights, Refugee Health, war prevention. Internationally: International training on refugee health; Study session on health and human rights of refugees, immigrants and minorities in Europe; Workshop on natural disasters and relief aid; Transnational Project on Refugees, Asylum seekers and Undocumented Migrants right to health.

## International Federation of Red Cross and Red Crescent Societies

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#### HISTORY, PURPOSE:

The International Federation was founded in 1919 in Paris in the aftermath of World War I. The war had shown a need for close cooperation between Red Cross Societies, which, through their humanitarian activities on behalf of prisoners of war and combatants, had attracted millions of volunteers and built a large body of expertise. A devastated Europe could not afford to lose such a resource. It was Henry Davison, president of the American Red Cross War Committee, who proposed forming a federation of these National Societies. An international medical conference initiated by Davison resulted in the birth of the League of Red Cross Societies, which was renamed in October 1983 to the League of Red Cross and Red Crescent Societies, and then in November 1991 to become the International Federation of Red Cross and Red Crescent Societies.

The first objective of the Federation was to improve the health of people in countries that had suffered greatly during the four years of war. Its goals were "to strengthen and unite, for health activities, already-existing Red Cross Societies and to promote the creation of new Societies".

There were five founding member Societies: Britain, France, Italy, Japan and the United States. This number has grown over the years and there are now 181 recognized National Societies - one in almost every country in the world. Its first mission was to assist typhus and famine victims in Poland; today it runs more than 80 relief operations a year.

#### STRUCTURE:

While the Secretariat is responsible for the day-to-day running of the Federation, the decisions on its direction and policy are made by the governing bodies. These bodies define a framework of purpose, policies, goals and programmes, and provide a mechanism for accountability and compliance.

The General Assembly is the highest decision-making body of the Federation. It meets every two years and comprises representatives from all member National Societies. It met in Geneva in November 2003.

A Governing Board acts between general assemblies, meeting twice a year with the authority to make certain decisions. The board comprises the Federation's president and vice presidents, representatives from elected member Societies and the chairman of the Finance Commission. Four other commissions cover health and community services, youth, disaster relief and development.

The General Assembly is responsible for appointing the secretary general, who is the chief executive officer of the Federation, directing the Secretariat and its delegations.

#### ACTIVITIES:

The International Federation is running or supporting programmes in more than 150 countries. These programmes assist millions of the world's most vulnerable people; victims of natural and man-made disasters, refugees and displaced people and those hit by socio-economic problems.

Our Appeal 2004-2005 seeks 208 million Swiss francs to fund 95 humanitarian assistance programmes. These are divided into six types of programme:

Organisational development

Health and care in the community

Disaster management

Humanitarian values

Coordination and representation

In addition to the Appeal 2004-2005, separate emergency (ad-hoc) appeals are launched throughout the year as new disasters occur.

## International Federation of Social Workers

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Schwarztorstrasse 22  
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Bern 3000  
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**Web:** [www.ifsw.org/intro.html](http://www.ifsw.org/intro.html)

**Tel:** +41 31 382 6015

**Fax:** +41 31 382 1125

### HISTORY; PURPOSE:

The International Federation of Social Workers is a successor to the International Permanent Secretariat of Social Workers, which was founded in Paris in 1928 and was active until the outbreak of World War II. It was not until 1950, at the time of the International Conference of Social Work in Paris, that the decision was made to create the International Federation of Social Workers, an international organization of professional social workers.

The original agreement was that the IFSW would come into being when seven national organisations agreed to become members. After much preliminary work, the Federation was finally founded in 1956 at the time of the meeting of the International Conference on Social Welfare in Munich, Germany.

### STRUCTURE:

See the Followong Link: <http://www.ifsw.org/en/p38000029.html>

### ACTIVITIES:

Partnerships IFSW has special consultive status with United Nations Economic and Social Council. We are also accredited to the International Labour Organization, UNICEF, the Council of Europe and the European Union. Amnesty International headquartered in London, is an international organization working to support human rights globally, both in general and for individuals. [www.amnesty.org](http://www.amnesty.org)

CONGO (The Conference of Non-Governmental Organizations in Consultative Relationship with the UN) is an independent, international association of nongovernmental organizations that facilitates the participation of NGOs in UN debates and decisions. [www.ngocongo.org](http://www.ngocongo.org) Council of Europe The Council was of Europe with 46 member states is set up to defend human rights, parliamentary democracy and the rule of law, to develop continent-wide agreements to standardise social and legal practices, and to promote awareness of a European identity. [www.coe.int](http://www.coe.int) European Union headquartered in Brussels, Belgium, is a union focused on political, social and economic cooperation between its 25 European member states. [www.europa.eu.int](http://www.europa.eu.int) IASSW (International Association of Schools of Social Work) is an international community of schools and educators in social work, promoting quality education, training and research for the theory and practice of social work, administration of social services and formulation of social policies. [www.iassw-aiets.org](http://www.iassw-aiets.org) ICSW (International Council on social Welfare) is an international non-governmental organization operating throughout the world for the cause of social welfare, social justice and social development, working actively with the UN. The Secretariat is located in Utrecht, The Netherlands. [www.icsw.org](http://www.icsw.org) UNICEF (United Nations Children's Fund) is giving assistance, particularly to the developing countries, in the development of permanent child health and welfare services. [www.unicef.org](http://www.unicef.org) United Nations headquartered in New York City, is an international organization formed to promote peace, security and cooperation. [www.un.org](http://www.un.org)

## International Federation Terre des Hommes

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Cologne  
1223 Geneva  
Switzerland

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**Web:** [www.terredeshommes.org/](http://www.terredeshommes.org/)

**Tel:** +41 22 736 3372

**Fax:** +41 22 736 1510

### HISTORY; PURPOSE:

Terre des Hommes was borned in 1960 to bring relief to children who were not helped by existing agencies, especially in the field of armed conflicts. Presently the mission of the Terre des Hommes organisations is to provide active support to children without racial, religious, political, cultural or gender-based discrimination, and to generate positive change. To this end, they develop and implement development and humanitarian aid programmes designed to improve the living conditions of disadvantaged children in their own environment (including families and communities), and they advocate for the implementation of children's rights. In 1966, the Terre des Hommes organisations joined together to form the Terre des Hommes International Federation (TDHIF). At present, the members of the TDHIF network share the same name, pursue a common objective, and work together in order to enhance their activities. The Convention on the Rights of the Child constitutes the conceptual framework that guides the Terre des Hommes activities.

### STRUCTURE:

TDHIF is a network composed of 11 independent member organisations who work together to enhance the impact of their activities. On total, they run 900 projects in 65 countries. TDHIF is governed by a General Assembly, which is composed of all the members of the network, and which decides upon the main orientation of the organisation. The General Assembly delegates the implementation of its decisions to an International Board, composed of 5 member organisations, which supervises the work of the International Secretariat. The International Secretariat runs the TDHIF network and manages its programmes.

### ACTIVITIES:

The Terre des Hommes organisations run 900 projects in 65 countries to improve the living conditions of children in need. Terre des Hommes operates in three different areas: providing protection against exploitation and violence, meeting children's basic needs and encouraging child development. Terre des Hommes also runs advocacy programmes at local, national and international levels, to influence decisions and practices that have an impact on children. The Terre des Hommes organisations are accountable to children for delivering quality work and monitoring its impact, and they are accountable to their donors for ensuring that funds are spent in an efficient way and in accordance with human rights standards. Terre des Hommes

collaborates with organisations and networks pursuing the same aims and it is an active partner of the UN and its agencies, in the fields of programmes, advocacy and knowledge sharing.

## International Institute for Human Rights, Environment and Development

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Nepal

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**Tel:** +977 1 552 0054

**Fax:** +977 1 552 0042

### HISTORY; PURPOSE:

INHURED International, the first Nepali organization to enjoy Special Consultative Status with the Economic and Social Council of the United Nations, has been functioning as a front-runner human rights movement with a non-governmental, non-partisan and non-profit making independent approach. INHURED International's vibrant history goes back to the ceaseless campaign for the restoration of multi-party system in 1990. INHURED International courageously fought against tyrannical panchayat system; atrocities committed by both the state and insurgents during the internal armed conflict followed by dictatorial royal regime. INHURED International upholds the human rights doctrines adopted by the United Nations. It embraces universality, indivisibility and interdependence of human rights and strives for effective realization of international instruments at domestic level. The primary focus of the organization is to advocate on behalf of vulnerable population such as women, children, indigenous people, dalit and other marginalized section of the society through research, education, advocacy and civil diplomacy. Similarly, protection of refugees and internally displaced persons (IDPs) is one of the key areas concern and strategic advocacy and litigation for policy change. Currently, the organization is championing the most challenging cause of transitional justice and compliance audit of the Comprehensive Peace Agreement. INHURED International believes in zero tolerance to impunity.

### STRUCTURE:

Composition of Personnel and Division of Labor:

a) POLICY/DECISION-MAKING General Assembly: National-51 members Executive Board: Central Office-7 members

b) DAY-TO DAY OPERATION President: Central Office-1 Executive Director: Central Office-1 Project Coordinator: Central Office-1 Migration Desk: Central Office-1 Advocacy Desk: Central Office-2 Refugee Desk: Central Office and Field Office-2 Monitoring Desk: Central Office-2 PIL Desk: Central Office-3 (part-time consultants) Transitional Justice Desk: Central Office with frequent field visits-1 Documentalist: Central Office-1 Accountant: Central Office-1 Office Assistant: Central Office-1 Regional Coordinators: Regional Offices-4 Documentalist: Regional Offices-4 Counselor: Regional Offices-4 (Part-time basis) Office Assistant: Regional Offices-1 HotLine Officers: District level-10 Quick Action Team: On-call-basis only-6 Interns/Fellows: Central Office-4

### ACTIVITIES:

Major Activities Accomplished:

1. Organized the First International Conference on Human Rights Law-Making, Transition to Democracy, 1991 Kathmandu
2. Organized with other co-organizers the Asia-Pacific NGO Conference on Human Rights, March 1993, Bangkok, including several follow-up events in preparation for the UN World Conference on Human Rights, 1993 Vienna
3. Initiated and organized Public Hearing on the Impacts of the Policies of International Financial Institutions in Vienna at the outset of the UN World Conference on Human Rights, 1993, Vienna
4. Coordinated the preparatory process and the representation of NGOs from Nepal in the UN Fourth World Conference on Women, 1995 Beijing
5. Served as a Focal Point for PARinAC (Partnership in Action): A UNHCR-NGO Common Challenge on refugees, 1994-2000

## International Institute of Humanitarian Law

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**Tel:** +39 0184 541 848

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### HISTORY; PURPOSE:

The International Institute of Humanitarian Law is an independent, non-profit humanitarian organisation founded in 1970. Its headquarters are situated in Villa Ormond, Sanremo (Italy). The main purpose of the Institute is to promote international humanitarian law, human rights, refugee law and related issues. Core activities: Training of civilian and military personnel Summer Course on IHL Workshops Refugee and Migration Law Migration Law and Internally Displaced Peoples courses

### STRUCTURE:

Thanks to its specific, well-tested experience, the Institute has earned an international reputation as a centre of excellence in the field of training, research, and the dissemination of all aspects of international humanitarian law. Considering the aims it pursues, the Institute works in close collaboration with the most important international organisations dedicated to the humanitarian cause, including the International Committee of the Red Cross (ICRC), the United Nations High Commissioner for Refugees (UNHCR), and the International Organization for Migration (IOM). It has operational relations with the EU, UNESCO, NATO, OIF (International Francophony Organisation), and the International Federation of Red Cross and Red Crescent Societies. It has consultative status with the United Nations (ECOSOC) and the Council of Europe. The Institute also has a strategical liaison office in Geneva, La Voie Creuse, 16.

### ACTIVITIES:

Main activities: The main purpose of the Institute is to promote International Humanitarian Law. In pursuit of this purpose, the Institute takes initiatives and carries out activities of a practical and multi-disciplinary character, in particular, by:

- a) organising courses of teaching, training and advanced studies in the fields of International Humanitarian Law; Human Rights; Refugee Law, and related issues;
- b) promoting dialogue with a view to fostering better respect and implementation of the law governing the fields specified in paragraph a;
- c) organising international conferences, meetings and seminars of scholars and practitioners;
- d) promoting debate and exchanges between researchers and experts;
- e) undertaking research activities in the fields specified in paragraph a;
- f) maintaining and developing close co-operation and contacts with governments, international organisations, academic bodies as well as all other public or private institutions dealing with humanitarian issues, especially the components of the International Red Cross and Red Crescent Movement;

- g) granting scholarships and awards for research;
- h) encouraging the publication of books and periodicals, as well as producing electronic materials;
- i) assembling a collection of relevant literature and documentation. Moreover, the Institute takes and supports initiatives, which seek to influence public opinion in favour of greater dissemination of knowledge of and more effective application of International Humanitarian Law and humanitarian principles.

## International Islamic Relief Organisation

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Hael Street, Dist. Al-Ruwais  
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Jeddah 21434  
Saudi Arabia

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**Web:** [www.iiosa.org](http://www.iiosa.org)

**Tel:** +966 2 651 2333

**Fax:** +966 2 651 8491

### HISTORY; PURPOSE:

IROSIA International Islamic Relief Organization Saudi Arabia was established in 1979 as a humanitarian non-governmental and non-political organization for the purpose to offer assistance and relief to refugees and displaced persons through the world without any distinction on basis of ethnic, linguistic or religious consideration. IROSIA has 30 offices around the world and conduct humanitarian activities in more than 75 countries.

### STRUCTURE:

Administrative Structure: General Assembly consists of 188 members. Board of directors 24 members, Executive Committee 6 members of the board who are not employees of IROSIA The secretary general Dr. Adnan Khalil BASHA Representative in Geneva Dr Fawzia Al Ashmawi

### ACTIVITIES:

IROSIA is working in the fields of emergency, health care, education, sustainable development, well drilling projects and vocational training. IROSIA is an active member of CONGO since 1990 and has been elected twice as member of the Board of CONGO. IROSIA is advisor member of IOM and collaborate with WHO and ILO in related activities

## International Medical Corps

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United States of America

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**Web:** [www.imcworldwide.org](http://www.imcworldwide.org)

**Tel:** +1 310 826 7800

**Fax:** +1 310 442 6622

### HISTORY; PURPOSE:

International Medical Corps is a global humanitarian nonprofit organization dedicated to saving lives and relieving suffering through health care training and relief and development programs. Established in 1984 by volunteer doctors and nurses, IMC is a private, voluntary, nonpolitical, nonsectarian organization. Its mission is to improve the quality of life through health interventions and related activities that build local capacity in areas worldwide. By offering training and health care to local populations and medical assistance to people at highest risk, and with the flexibility to respond rapidly to emergency situations, IMC rehabilitates devastated health care systems and helps bring them back to self-reliance.

### STRUCTURE:

### ACTIVITIES:

- Primary health care (PHC): basic preventative and curative services, with a focus on the most vulnerable victims of suffering: children, women, and the elderly
- Maternal and child health care (MCH) – mass immunizations, well-child clinics, and training for midwives and traditional birth attendants to reduce maternal and child mortality
- Health education and training in the medical and managerial skills needed to serve local communities suffering from a breakdown in health services
- Emergency relief and disaster response: vital emergency medical care, war and trauma surgery, nutrition, and water/sanitation assistance provided at the very onset of a humanitarian crisis
- HIV/AIDS: diagnosis, treatment and prevention of sexually transmitted infections (STI) and opportunistic infections, as well as training for HIV/AIDS caretakers, distribution of appropriate drug therapies, and public education
- Reproductive Health Care: a full range of services for women to promote better health, particularly during the child-bearing years
- Water and sanitation: to control the spread of waterborne diseases amongst vulnerable communities
- :Reconstructive and rehabilitative surgery: to improve the physical and psychological health of victims of warfare, including women and children
- Nutrition services: supplemental and therapeutic feeding programs for populations affected by famine and food shortages, particularly small children
- Microfinance: community-based initiatives to help restore economic self sufficiency and help finance local health programs
- Gender and sexual based violence: training for local health care workers to increase awareness of gender-based violence and establish treatment protocols.

## International Medical Corps UK

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**Tel:** +44 207 253 0001

**Fax:** +44 207 250 3269

### HISTORY; PURPOSE:

International Medical Corps UK was established in 2002 as an independent affiliate of International Medical Corps.

IMC UK promotes the transition of relief to self reliance. We share the same mission, vision and strategic objectives as our affiliate International Medical Corps.

### STRUCTURE:

IMC UK works in partnership with International Medical Corps in twenty war and disaster affected countries around the world. Headquartered in London, IMC UK maintains programme, communications, fundraising and human resources departments to oversee and support programmes supported by

European and UN donors worldwide.

#### ACTIVITIES:

IMC UK implements a wide variety of humanitarian and development programmes that can be broadly characterised under five flagship programmes - emergency relief; women and child health; mental health; health worker capacity building; water and sanitation. The IMC UK office provides advocacy support for our work around the world with donors and the general public.

#### IRAQ:

IMC Iraq's objective is to improve the quality of life through relief and sustainable development initiatives at the community and Governmental levels - strengthening capacity and enabling self reliance.

IMC Key sectors of interventions in Iraq.

- Health - Improve health status and enhance health service systems
- Community-level Interventions - Enable demand-driven development at the grass roots level
- Humanitarian Assistance – address the ongoing challenges stemming from displacement, return and increasing vulnerability
- Capacity Building - Strengthen public sector service provision capacity

IMC's management team in the country includes a team of expatriate staff who provide direct support to the program. The Country Director and a four sector directors (health, humanitarian assistance, community level interventions and government capacity building programs) oversee all aspects of the program with

responsibilities for program implementation, monitoring, and evaluation. The Country Director provides support and oversight to all IMC programs in Iraq.

## International Relief and Development

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1621 North Kent Street  
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United States of America

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**Tel:** +1 703 248 0161

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#### HISTORY; PURPOSE:

IRD was founded by Dr. Arthur B. Keys, Jr. in 1998. IRD is one of the premier organizations implementing development services and programs across a broad spectrum of regions and technical activities. IRD's mission is to reduce the suffering of the world's most vulnerable groups and to provide tools and resources needed to increase their self-sufficiency. The organization accomplishes this mission by running targeted, cost-effective development programs that improve the lives of these vulnerable groups. IRD works in regions of the world that present social, political, and technical challenges, and particularly specialize in helping communities affected by conflict and war to recover and improve. It collaborates with a wide range of organizations to design and implement humanitarian relief and development aid programs.

#### STRUCTURE:

IRD has an 11-member Board of Directors and more than 4,500 employees in 40 countries around the world. IRD provides nearly \$500 million annually in development assistance to Africa, Asia, Eastern Europe, Latin America, and the Middle East. Since 1998, IRD has provided over \$1.75 billion in humanitarian assistance to vulnerable populations around the world.

#### ACTIVITIES:

IRD provides cost-effective relief and development programs in seven core sectors including: • Community stabilization • Democracy, governance, and community development, • Health • Infrastructure • Relief and Humanitarian Assistance • Sustainable food and agriculture systems • Logistics and acquisitions

## International Rescue Committee

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122 East 42nd Street  
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**Web:** [www.theirc.org](http://www.theirc.org)

**Tel:** +1 212 551 3000

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#### HISTORY; PURPOSE:

Founded in 1933, the International Rescue committee is a world leader in relief, rehabilitation, protection, post-conflict development, resettlement services and advocacy for those uprooted or affected by violent conflict and oppression. At work in 25 countries, the IRC delivers lifesaving aid in emergencies, rebuilds shattered communities, cares for war-traumatized children, rehabilitates health care, water and sanitation systems, reunites separated families, restores lost livelihoods, establishes schools, trains teachers, strengthens the capacity of local organizations and institutions, develops civil society and good-governance initiatives and promotes human rights.

For refugees and asylum seekers afforded sanctuary in the US, the IRC offices across the country provide a range of assistance aimed at helping new arrivals get settled, integrate and acquire the skills to become self-sufficient. Committed to restoring dignity and self-reliance, the IRC is a global symbol of hope and renewal for those who have taken flight in search of freedom.

#### STRUCTURE:

The International Rescue Committee is governed by a volunteer, unpaid board of directors. In addition, the IRC Overseers provide advice on policy, advocacy, fundraising and public relations. At any given time, the IRC is on the ground in over 25 countries and active throughout the United States in the resettlement program, working with people uprooted by war, civil conflict or ethnic persecution.

#### ACTIVITIES:

The IRC helps people fleeing racial, religious and ethnic persecution, as well as those uprooted by war and violence. At the outbreak of an emergency, we provide sanctuary and lifesaving assistance: For refugees driven from their homes, we provide emergency assistance:

water, food, shelter, sanitation and medical care. Where the emergency has subsided, we enable people to rebuild their lives by providing education, training and economic assistance. We help thousands of refugees resettle in the United States every year.

Our 22 offices across the US offer initial placement services including housing; medical exams; enrolling children in schools; orientation including cultural orientation to the community, introduction to public services and public safety. Early employment is the hallmark of the US resettlement program and our offices offer job-readiness training, and job upgrading services in addition to assistance in finding initial employment. English language training, and help

in attaining financial literacy. We assist families with family reunification and offer assistance in adjustment of status and obtaining US Citizenship (5 years after arrival). We actively work in communities to educate people on the plight of refugees and to introduce them to the people resettling in their neighborhoods. With the rise of human trafficking we administer an active Anti-trafficking program. We are vocal public policy advocates, calling attention to critical issues affecting refugees around the world.

## International Society for Traumatic Stress Studies

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### HISTORY; PURPOSE:

The International Society for Traumatic Stress Studies was founded in 1985 for professionals to share information about the effects of trauma. ISTSS is dedicated to the discovery and dissemination of knowledge about policy, program and service initiatives that seek to reduce traumatic stressors and their immediate and long-term consequences.

ISTSS provides a forum for the sharing of research, clinical strategies, public policy concerns and theoretical formulations on trauma in the United States and around the world. We are the premier society for the exchange of professional knowledge and expertise in the field.

Members of ISTSS include psychiatrists, psychologists, social workers, nurses, counselors, researchers, administrators, advocates, journalists, clergy and others with an interest in the study and treatment of traumatic stress.

ISTSS members come from a variety of clinical and non-clinical settings around the world, including public and private health facilities, private practice, universities, non-university research foundations and many others.

### STRUCTURE:

#### ACTIVITIES:

-Research & Resources: ISTSS publishes a research journal, Journal of Traumatic Stress, for professionals to share new research in the field. The research is reviewed anonymously by experts in the field and judged to be leading research. A quarterly newsletter, Traumatic StressPoints, features organizational news as well as news and features of importance to the field.

-Meetings: ISTSS presents an annual international conference, the largest forum for sharing new information on the field.

-Professional & Public Education: ISTSS is the only society to have published a thorough, science-based assessment of the memory of trauma that integrates clinical and research understanding. A consumer-oriented pamphlet has also been developed.

-Treatment Guidelines: ISTSS develops and promotes treatment guidelines on the state of the art of all types of treatment.

-Worldwide Networking & Support: ISTSS works with the United Nations to provide education and resources to guide practice and public policy in countries torn by exposure to traumatic events. ISTSS also promotes excellence in international training for mental health professionals and others who treat trauma victims.

-Promote Excellence & Innovation: ISTSS recognizes excellence with annual awards to researchers, clinicians, and outstanding professionals in the field. ISTSS provides training for student professionals and help them gain expertise in the field.

## International Volunteerism Organization for Women, Education and Development

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Switzerland

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**Fax:**

### HISTORY; PURPOSE:

Founded in 1987, International Volunteerism Organization for Women, Education, Development (VIDES) is present in 38 Countries in Europe, Asia, Africa and America, and has special consultative status with the Economic and Social Council (ECOSOC) of the United Nations. VIDES has the following objectives:

1. The protection of human rights, in particular the rights of children, women, and youth;
2. The promotion of volunteer service at local and international levels;
3. The distance support of children and their families;
4. The promotion of youth into being active, responsible citizens. Through international exchanges, VIDES involves young people in carrying out awareness-raising activities and ameliorating local realities.

### STRUCTURE:

#### ACTIVITIES:

## INTERSOS

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150 Route de Ferney

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INTERSOS is an independent non-profit humanitarian organization committed to assisting the victims of natural disasters and armed conflicts. It was established in 1992 by a group of citizens committed to international solidarity, with the active support of Italian Trade Unions.

INTERSOS activities are based on the principles of solidarity, justice, human dignity, equality of rights and opportunities, and respect for diversity and coexistence, paying special attention to the most vulnerable and unprotected people.

INTERSOS is recognized by the Ministry of Foreign Affairs, the European Commission and the main UN Agencies.

INTERSOS was created to provide an effective response to crisis situations in the poorest regions of the world. It has a flexible operational structure, with the central headquarters in Rome, in charge of planning and coordination of operations; decentralized regional headquarters in Nairobi, Luanda,

Peshawar and Belgrade and teams of humanitarian operators running aid projects in more than 20 countries.

## Islamic Relief Agency

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Karthoum 11 111  
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### HISTORY; PURPOSE:

1. The ISLAMIC RELIEF AGENCY (ISRA) is an International NGO registered with Sudan Government, having a valid registration and permitted to work in all parts of the country independently, with a partner or through consortium of other NGOs. As a matter of fact, ISRA has its sub-offices in all parts of the country, which are fully operating and admitted by all governmental agencies.
2. ISRA had its first registration (Reg. No.12) on the 23rd of May 1980 with the National Council for Social Welfare and Development in accordance with Societies' Registration Law for the year 1957.
3. ISRA registration renewed in 1988.
4. In 1996 ISRA signed {Residential Agreement} with Ministry of Foreign Affairs- Government of Sudan, as international organization having its QH in Khartoum. The agreement provides many facilities to ISRA and gives a good status as and international NGO.

Geographical Expansion: ISRA has worked since the date of its establishment in Sudan and then expanded its scope to a global level. ISRA had expanded its program to outreach five operational zones:

1. Sudan Regional Office: which covered all Sudan states (northern and southern states)
2. East Africa Regional Office: located in Kenya and serving different affected communities (refugee, IDPs, rural poor) in Kenya, Ethiopia, Somalia, Uganda and Tanzania.
3. West Africa Regional Office: located in Nigeria and it provided humanitarian services to poor society segments in Nigeria, Niger, Mali and Chad.
4. Middle East Regional Office: located in Jordan and serving the refugees and IDPs in Jordan, Lebanon and Iraq.
5. SouISRA Vision Statement: ISRA is supportive flow to mitigate the humanity deprivations.

ISRA Mission Statement: The Islamic Relief Agency – (ISRA) is an International, Voluntary, Non- For Profit making, humanitarian and Nonpartisan NGO, established in 1981 and based in Sudan. ISRA as a development - oriented organization is striving to translate the principles and values of philanthropy, solidarity and cooperation to mitigate the humanity sufferings; through provision of humanitarian aid without discrimination to the recipients and victims of natural disasters and conflicts. ISRA is committed to provide basic human services of health and sanitation, safe drinking water, education, shelter, and distribution of relief items to the victims during emergency situations. ISRA is striving to support and empower the marginalized communities living in extreme poverty and other vulnerable groups; particularly poor widows; to attain better livelihood standards, self-reliance, food security and sustainable development; through providing capacity building training. ISRA strategic interventions are aiming to helping civil societies to consolidate peace, empowerment of community institutions, helping people to exercise their human rights and assert their dignity and to achieve sustainable development. ISRA in collaboration with national and international partners; is devoted to mobilize resources and harness efforts in order to promote an environment that fosters democracy, promote good governance, preserves basic human rights, enhances social security, reduces poverty and diseases, empowers women, ensures environmental sustainability, and contributes to achieving the Millennium Development Goals by 2015.

### STRUCTURE:

Governance: ISRA has three governing levels:

1. Board of Trustees: The highest level is the Board of Trustees (BOT). It is composed of 45 members who represent a wide variety of specializations and domains (medicine, agriculture, commerce, academicians and social figures). This body is founder of the organization and has the right to take all main decisions in the organization (setting/reviewing the goals and policies of the organization, amending the basic constitution, approve the strategic plans, etc...). It has a regular meeting every two years to over look the implementation of the organization plans, reviewing the strategies, and policies of the organization. The BOT has the ability to renew itself and fill the vacancies in accordance to the basic constitution. Also the Board of Trustees is responsible to elect the Board of Directors and appoint the Director General of the organization after each 4 years.
2. Board of Directors: The intermediate governing level is the BOD; it is comprised of (9) persons including the chairman of the Board of Directors. The board is setting the annual policies and approving the annual plans and budgets in accordance with BOT recommendations and directions. It has a regular meeting every 3 months to oversee the progress of organization work; also the BOD can meet under emergency situation.
3. Executive level: This is the implementing mechanism of the organization, headed by the Director General. He/She is elected by the BOT for tenure of 4 years and is responsible to carry out all organization plans and suggestions, to promote the work and attract the donors to support the organization plans.

### ACTIVITIES:

Thematic Areas of Work: ISRA has worked in a wide range of activities including but not limited to:

1. Primary Health Care, Health Education & Supplementary Feeding, Expanded Immunization Program, Mother And Child Care.
2. Emergency Relief Provision, Housing and Camps Managements.
3. Safe Water Supplies, Sanitation and Environmental Conservation.
4. Rural Development , Agriculture Rehabilitation, Animal Restocking,
5. Orphans and Widows Sponsorship, Street Kids Rehabilitation, Disabled Training & Capacity Building.
6. Primary Education, Vocational Training (Females, Males and Boys).
7. Construction of Schools, Health Centers, Mosques, Rural Roads.
8. DDR and Victim Assistance Projects

## Islamic Relief Worldwide

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19 Rea Street South  
West Midlands  
Birmingham B5 6LB  
United Kingdom

**E-mail:** [hq@islamic-relief.org.uk](mailto:hq@islamic-relief.org.uk)

**Tel:** +44 121 605 5555

**Web:** [www.islamic-relief.com](http://www.islamic-relief.com)

**Fax:** +44 121 622 5003

### HISTORY; PURPOSE:

Islamic Relief is a British NGO (registered charity no. 328158), an international relief and development organisation established to promote sustainable economic and social development through relief and development programmes, helping the needy regardless of race, religion or gender. Islamic Relief has a consultative status (category special) with the Economic and Social Council of the United Nations, is a full member of British Overseas NGOs for Development (BOND) and a signatory to the Red Cross Code of Conduct.

#### STRUCTURE:

Islamic Relief is headquartered in Birmingham, UK and has eleven fund-raising offices in Belgium, France, Germany, Italy, Netherlands, UK, Malaysia, Mauritius, South Africa, Sweden, Switzerland and the USA. Fourteen field offices are located in Albania, Bangladesh, Bosnia-Herzegovina, Chechnya, Ethiopia, Egypt, India, Kenya, Kosovo, Pakistan, Palestine, Mali, Malawi Yemen, Indonesia, Iraq, Somalia, Sri Lanka and Sudan. Its staffing comprises:

Dr. Hany Al Banna, President  
Mr Harun Atallah, CEO/Director General  
Mr Sayed Hossam, Director, International Programme Manager  
Mr Jamal Krafess, Director General, Geneva

#### ACTIVITIES:

Principal activities and objectives

Islamic Relief is a non-governmental, non-political humanitarian aid organisation with operations in over 28 countries.

It is dedicated to helping people in need.

This is achieved by:

1. Directing our efforts to help the world's poorest people.
2. Delivering emergency aid to parts of the world affected by natural or unnatural disasters and by setting up various development projects that help empower people in need.
3. Working alongside partner organisations in pursuit of common objectives. This helps utilise local knowledge as well as assisting in development work. In all cases, the work is monitored directly by Islamic Relief's officers to ensure that the programme is delivered in accordance with the organisation's standards and maximum value is obtained for the beneficiaries.
4. Islamic Relief procedures also ensure that partner organisations receiving support are properly examined before any funds are channelled for charitable purposes.

## Istituto Internazionale Maria Ausiliatrice

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243 route de Veyrier

**E-mail:** [mlmiranda@cgfma.org](mailto:mlmiranda@cgfma.org)

**Tel:** 022 784 1814

1255 Veyrier  
Switzerland

**Web:** [www.cgfmanet.org/](http://www.cgfmanet.org/)

**Fax:**

#### HISTORY; PURPOSE:

IIMA (Istituto Internazionale Maria Ausiliatrice), or Salesian Sisters of Don Bosco, is a religious association with 1455 centers in 92 countries, across all continents. Founded in 1872, IIMA has special consultative status with the Economic and Social Council (ECOSOC) of the United Nations and dedicates itself to providing education to young people and children, particularly those in poverty or living in difficult situations.

#### STRUCTURE:

#### ACTIVITIES:

IIMA carries out its mission through:

1. Schools at all levels that respond to a need for systematic education, taking into account the realities of different countries.
2. Courses for professional formation, with special attention to the work environment and the need for young people to insert themselves therein with specific qualifications.
3. Centers for vulnerable children, wherein included are the promotion and awareness of health education and sanitary issues in rural areas and human rights education.

## Japan Association for Refugees

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Daini Shikakura Building 6F  
Yotsuya 1-7-10  
Shinjuku-ku, Tokyo 160 0004  
Japan

**E-mail:** [info@refugee.or.jp](mailto:info@refugee.or.jp)

**Tel:** +81 3 5379 6001

**Web:** [www.refugee.or.jp](http://www.refugee.or.jp)

**Fax:** +81 3 5379 6002

#### HISTORY; PURPOSE:

The Japan Association for Refugees (JAR) was established in July 1999 in order to provide comprehensive care to asylum seekers and refugees and to safeguard their human dignity. Since its establishment, JAR has helped approximately 2,000 people seeking asylum in Japan. JAR's scope of activities ranges from daily survival assistance and social and legal counseling to public advocacy.

#### STRUCTURE:

To reach its goals, JAR has three pillars of operations, which are;

- 1) Individual Support (Protection and Assistance Unit)
- 2) Public Relations (Public Relations Unit)
- 3) Research and Advocacy (External Relations Unit).

JAR office is located in Tokyo and it has 17 paid staffs.

#### ACTIVITIES:

- Provide legal assistance for the Refugee Status Determination Procedure (both in administration and judicial process)
- Provide social and legal counseling
- Provide financial assistance for everyday life

- Help finding housing, healthcare and obtaining employment
- Broaden the general public's understanding of refugee issues in Japan through lectures, symposiums and publications
- Build network among NGOs, UN agencies, ministries and other experts in Japan
- Lobby to politicians and advise Cabinet's Refugee Policy Coordination Council
- Research on asylum/refugee policy and practices in other industrialized countries for advocacy

## Jesuit Refugee Service

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Borgo Santo Spirito 4  
CP 6139  
Roma 00193  
Italy

**E-mail:** [international@jrs.net](mailto:international@jrs.net)  
**Web:** [www.jrs.net/home.php](http://www.jrs.net/home.php)

**Tel:** +39 06 689 77389  
**Fax:** +39 06 68979283

### HISTORY; PURPOSE:

The Jesuit Refugee Services (JRS) is an international Catholic organisation with a mission to accompany serve and defend the rights of refugees and displaced people. Founded in November 1980 as a work of the Society of Jesus, JRS was officially registered on 19 March 2000 at the Vatican State as a foundation.

### STRUCTURE:

JRS undertakes services at national and regional levels with the support of an International Office in Rome. JRS programmes are found in over 50 countries, providing assistance to refugees in refugee camps, to people displaced within their own country, to asylum seekers in cities and those held in detention. Over 500 workers contribute to the work of JRS, the majority of whom work on a voluntary basis, including about 100 Jesuits (priests, brothers and scholastics), 85 religious from other congregations and more than 300 lay people. These figures do not include the large number of refugees recruited to take part in the programmes as teachers, health workers and others.

### ACTIVITIES:

JRS' main areas of work are in the field of education, advocacy, legal assistance, health and nutrition, income generating activities, and social services.

## Jesuit Refugee Service

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1016 P Street  
N.W. Suite 500  
Washington D.C. 20036-1405  
United States of America

**E-mail:** [jrsusa@jesuit.org](mailto:jrsusa@jesuit.org)  
**Web:** [www.jrsusa.org](http://www.jrsusa.org)

**Tel:** +1 202 462 0400  
**Fax:** +1 202 328 9212

### HISTORY; PURPOSE:

JRS is an international Catholic organization with a mission to accompany, serve and plead the cause of refugees and forcibly displaced people. Established by the Society of Jesus in 1980, our priority is to accompany those refugees whose needs are more urgent or forgotten.

### STRUCTURE:

JRS is organized regionally and by country with hundreds of staff working in over 50 countries throughout Asia, Africa, Latin America, Europe and North America. In the United States, we have approximately 18 staff working at five locations.

### ACTIVITIES:

JRS projects vary by location but typically include education, social service projects, legal aid, women's protection, and advocacy, among other activities. In the United States, we operate religious services programs assuring access by clergy of all faiths to federal detention centers.

## Jesuit Refugee Service

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Sanampao Post Office  
PO Box 49  
10406 Bangkok  
Thailand

**E-mail:** [asia.pacific@jesref.org](mailto:asia.pacific@jesref.org)  
**Web:** [www.jrs.net](http://www.jrs.net)

**Tel:** +66 2 619 7721  
**Fax:** +66 2 271 3632

### HISTORY; PURPOSE:

The Jesuit Refugee Service (JRS) is an international Catholic organisation with a mission to accompany, serve and defend the rights of refugees and forcibly displaced people. Founded in November 1980 as a work of the Society of Jesus, JRS was officially registered on 19 March 2000 at the Vatican State as a foundation.

### STRUCTURE:

JRS undertakes services at national and regional levels with the support of an international office in Rome. JRS programmes are found in over 50 countries, providing assistance to refugees in refugee camps, to people displaced within their own country, to asylum seekers in cities and those held in detention. Over 500 workers contribute to the work of JRS, the majority of whom work on a voluntary basis, including about 100 Jesuits (priests, brothers and scholastics), 85 religious from other congregations and more than 300 lay people. These figures do not include the large number of refugees recruited to take part in the programmes as teachers, health workers and others.

### ACTIVITIES:

JRS' main areas of work are in the fields of education, advocacy, legal assistance, health and nutrition, income generating activities, and social services.

## Jordan River Foundation

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Mawloud Mukhles  
Amman 11 181  
Jordan

**E-mail:** [info@jrf.org.jo](mailto:info@jrf.org.jo)  
**Web:** [www.jordanriver.jo](http://www.jordanriver.jo)

**Tel:** +962 6 593 3211  
**Fax:** +962 6 593 3210

### HISTORY; PURPOSE:

The Jordan River Foundation (JRF), established in 1995 and Chaired by Her Majesty Queen Rania Al-Abdullah. JRF vision is to empower society, especially women and children, and in turn, improve the quality of life to secure a better future for all Jordanians. The Foundation's mission is to promote, in partnership with stakeholders, the development of a dynamic Jordanian society by initiating and supporting sustainable social, economic and cultural programs that empower communities and individuals based on their needs and priorities.

#### STRUCTURE:

The Foundation is managed by a Board of Trustees (consists of 13 members) including the Director General, headed by a Chairperson. The Jordan River Foundation Head Offices locates in Amman, Abdoun, Mawloud Mukhles St. # 1.

Names of Programs/Dept./Units:

- 1-Child Safety Program A-Family & Child Support Line – (Al-Naser Area, East Amman) B-Dar Al-Aman Intervention Center (Shafa Badran, East Amman) C-Queen Rania Family & Child Center (Al-Naser Area, East Amman)
- 2-Community Empowerment Program: A-Community Handicrafts Projects (Bani Hamida (Madaba), Wadi Al-Rayyan (Ghour Area), Embroidery & Jordan River Designs Mahatta & Jabal Al-Natheef) B-Community Driven programs C-Youth
- 3-Training & Capacity Building
- 4-Programmatic Support A-Marketing B-Design C-M&E
- 5- Human Resources Division
- 6- Finance
- 7- Management Support Unit A-International Relations B-Resource Development, PR & Communication C-IT D-Program Development Number of Personnel:238

#### ACTIVITIES:

Economic Empowerment, Child Safety Prevention and Intervention, Business Development Services, Income Generating Projects, Comprehensive Development Projects.

## Kairos Canadian Ecumenical Justice Initiatives

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129 St. Clair Ave. West  
Toronto, Ontario M4V 1N5  
Canada

**E-mail:** [info@kairoscanada.org](mailto:info@kairoscanada.org)  
**Web:** [www.kairoscanada.org](http://www.kairoscanada.org)

**Tel:** +1 416 463 5312  
**Fax:** +1 416 463 5569

## KASDER

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Hamal Basi Caddesi n°48  
Istambul 34 435  
Turkey

**E-mail:** [pnb@biosuisse-pnb.com](mailto:pnb@biosuisse-pnb.com)  
**Web:**

**Tel:** +902 12 244 8171 / 252 34 49  
**Fax:** +902 12 244 8171

## Kituo Cha Sheria

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6th Street, 2nd Avenue, Amco Plaza  
Complex Eastleigh Nairobi  
Nairobi 21838-00100  
Kenya

**E-mail:** [info@kituochasheria.or.ke](mailto:info@kituochasheria.or.ke)  
**Web:** [www.kituochasheria.or.ke](http://www.kituochasheria.or.ke)

**Tel:** +254 387 6290 or 4220 or 4191  
**Fax:** +254 387 6295

#### HISTORY; PURPOSE:

Kituo Cha Sheria (hereinafter KCS) is a not for profit Human Rights organization and a top and key Civil Society Organization in Kenya that provides free legal aid and representation to the poor, marginalized and vulnerable in their pursuit of access to justice. KCS is the oldest human rights NGO founded in 1973, at a time when there were no human rights organizations in Kenya; young and enthusiastic lawyers who had the passion to offer their services to marginalized persons in Kenya came together with a vision of assisting the poor. KCS's mission is to empower poor and marginalized persons in Kenya to effectively access and enjoy their people's and human rights. KCS vision is a society of equity and justice and for All. KCS attempts to meet its vision and mission through a network of volunteer advocates and most recently through public interest litigation including expanding to newer frontiers such as refugees and IDPs where KCS is currently litigating refugee rights under the newly enacted Refugees Act, 2006; KCS has also in the very recent past embarked on a training of judicial officers on Refugee Law and actively participates in the protection of the vulnerable; KCS is a member of several networks in the realm of human rights, democracy and the rule of law; KCS was the first NGO to draft a model housing Bill which it successfully sold to the government and which Bill is now before parliament; this was in response to the plight of the marginalised living in the so-called slums or otherwise known as informal settlement; KCS is donor supported and is supported by, inter, alia, DANIDA, UNHCR, SIDA-UNDP, MISEREOR, IRC, FINISH Embassy, COHRE and COOPI

#### STRUCTURE:

KCS is run by a Board of Trustees who are the custodian of the KCS property where it is currently situated; then there is a Board of Directors that meets 4 times every year; the Board is the policy making organ; the day-to-day programs of KCS are managed by the Secretariat headed by the Executive Director who is being deputised by Program Coordinators and who are also deputised by the Program/Legal officers and who are in turn deputised by Para-legals and legal/community interns. KCS runs 4 main programs/functions: -

1. Legal Aid and Volunteer Advocates (headed by a Coordinator)
2. Advocacy, Governance & Community Partnership (AGCP) (headed by a Coordinator)
3. Research, Training and Communication (RTC)
4. Management Support and Services (MSS), (headed by a Coordinator)

KCS personnel consists of an all inclusive workforce of 30 comprising of permanent staff, casuals and interns; when need arises KCS would employ services of a consultant.

KCS physical address for Nairobi office: Ole Odume Road (Off Argwings Kodhek Rd.,).

KCS Mombasa office: Fidelity House, Kaunda Avenue - Kizingo

#### ACTIVITIES:

As highlighted in the four main functions above. The specific activities in each function is as follows:

Legal Aid provision and representation through in house lawyers and external Volunteer Advocates: This is a bridging programme that enables the marginalized access justice through influencing pro poor policy formulation and facilitating legal intervention by conducting community legal education and legal aid provision including court representation. Legal representation is done on a pro bono basis and its strengthened by an extensive network of volunteer Advocates established in many vibrant urban centres across the country.

MSS: This entails the administration, Human Resources and financial services, IT and procurement. This department provides logistical support to Kituo's key programme. Donor funds designated for various projects are managed and disseminated to those projects through this department. The department also handles all internal matters. In addition, the department is charged with the responsibility of organizing and fundraising for various capacity building activities to ensure that KCS staff have a competitive edge guaranteeing that they are not only deliver but quality services to our clients.

AGCP: The AGCP function is one of the three core programs of Kituo Cha Sheria, which includes: -

1 Advocating for the enactment of pro-poor policies particularly in the areas of land, labour, housing and governance.

Engagements: - Draft housing bill, Draft land amendment bill, Draft land policy and Legislations on labour

2 Enhance outreach to build partnership with the poor and marginalized communities

Engagements: -

a. Informal settlements of Nairobi, Mombasa and Kisumu.

b. Geographically marginalized areas of Kapedo (Turkana), Garissa, Mwatate, and Nyando.

3 Promote good democratic governance both at the national and grassroots levels.

Engagements: -

a. Decentralized funds.

b. Budget tracking and development.

a. Build the capacity of community members to effectively address their societal concerns. This includes inter alia: - Enhancing community participation in policy dialogues

4 Linking communities with legal services.

RTC: The Research, Training and Communications is responsible for the development, coordination and implementation of a functional and result oriented Research, Training and Communications systems, which entail: -

• Conducting and coordinating need driven research in the areas of Land, Housing and Labour rights.

• To build, develop and coordinate sustainable and effective media strategy and increase overall visibility of Kituo Cha Sheria.

• Meeting the training needs in capacity building of the staff and programmatic training.

• Ensuring publication and dissemination of properly packaged information by and for Kituo.

This department forms the rapid response organ; this includes responding to current issues as they emerge albeit not anticipated providing Kituo with a unique opportunity to remain relevant and helpful in shaping the human rights discourse at the national level.

## Kuwait Red Crescent Society

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Al Jahra Street, Shuwaikh  
PO Box 1359  
Kuwait  
Kuwait

**E-mail:** [krcs@krcs.org.kw](mailto:krcs@krcs.org.kw)

**Web:** [www.krcs.org.kw](http://www.krcs.org.kw)

**Tel:** +965 248 180 84 or 85

**Fax:** +965 248 352 66

#### HISTORY; PURPOSE:

The Kuwait Red Crescent Society was founded in December 1965. It is a voluntary humanitarian non governmental organization which helps and assists the most vulnerable people on the world without any discrimination based on race, color, nationality, gender and religious or political beliefs.

#### STRUCTURE:

The society is managed by a board of Directors consisting of 9 members elected by the General Assembly of the Society. The board selects from its members an executive committee which is formed and empowered by the Board of Directors with the exception of those powers that the Board exercises itself

#### ACTIVITIES:

The Kuwait Red Crescent Society's main objective is to achieve the principles of the International Red Cross and Red Crescent Movement in Kuwait and abroad based on the Geneva conventions and its supplementary Protocols. The Kuwait Red Crescent Activities summarizes in Local and International Aid for vulnerable people. It has also constructed several developmental projects such as a water distillation plant in Indonesia, a Field hospital in Pakistan, Sheikh Jaber Al-Ahmed Al Sabah Village in Banda Aceh-Indonesia for the victims of Tsunami which consists of 150 houses with a mosque and a clinic and last but not least another Field Hospital in Lebanon that is still under construction

## Lawyers for Human Rights

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23 Jorissen street  
2nd Floor Braamfontein Centre  
braamfontein, Johannesburg  
South Africa

**E-mail:** [lhr@lhr.org.za](mailto:lhr@lhr.org.za)

**Web:** [www.lhr.org.za](http://www.lhr.org.za)

**Tel:** +27 1 1339 1960 or 84 514 8039

**Fax:** +27 1 1330 2665

#### HISTORY; PURPOSE:

Lawyers for Human Rights is an independent human rights organisation with a thirty-year track record of human rights activism and public interest litigation in South Africa. LHR uses the law as a positive instrument for change and to deepen the democratisation of the South African society. To this

end, it provides free legal services to vulnerable, marginalised and indigent individuals and communities, both non-national and South African, who are victims of unlawful infringements of their Constitutional rights.

#### STRUCTURE:

Established in 1996 the LHR Refugee and Migrant Rights Project is a specialist programme that advocates, strengthens and enforces the rights of asylum seekers, refugees and other marginalised categories of migrants in South Africa. The Refugee and Migrant Rights Programme are directed at vulnerable groups, it also targets refugee women, disabled and child refugees as being particularly vulnerable. This is in line with LHR's decision to mainstream age, gender and disability across its projects. However, during 2008 refugees and asylum seekers affected by xenophobic violence became another special interest group for our organisation. For its part, the Refugee and Migrant Rights Project assists asylum seekers, refugees, and other marginalised migrants to ensure that their basic civil, political and socio-economic rights are respected and enforced in line with international and national legislation. Coupled to this, the Strategic Litigation Unit, which works in close collaboration with the Refugee and Migrant Rights Project and other LHR projects, has as its objective the use of law as a positive instrument for change and to deepen the democratisation of South African society. To this end, it provides legal services free of charge to vulnerable, marginalised and indigent refugees and refugee communities who are victims of unlawful infringements of their Constitutional rights. Whilst the South African government has ratified the OAU and UN refugee conventions and adopted its own refugee and immigration legislation in 1998 and 2002 respectively, the Department of Home Affairs has battled to implement these legal provisions as a result of lack of management capacity, skills, lack of inter-departmental coordination, corruption and staff turnover. In light of its limited ability to be a lead department in the area of refugees and migrants, the Department of Home Affairs has also been slow to work jointly with other key government departments involved in the provision of public services to asylum seekers, refugees and migrants. In turn, this has led to a situation where asylum seekers, refugees and other migrants have had to fend for themselves or rely on the limited assistance provided by NGOs to ensure their survival. In this context, LHR has played a vital role in safeguarding basic civil and political rights of asylum seekers and refugees (including challenging unlawful arrest and detention, providing legal representation in appeals cases, facilitating access to documentation and thus enabling access to basic socio-economic rights viz. Education, health, social assistance, amongst others). Whilst asylum seekers, refugees and migrants themselves constitute a particularly vulnerable group due to their lack of documentation, limited knowledge about their basic rights, and language barriers, LHR has developed programmes which provide specific assistance to women and children, including unaccompanied foreign children, amongst this already vulnerable group. These programmes include, amongst others, research on access to ART by HIV positive migrant women, representation of women and children in appeals and hearings, enabling access to education, assisting victims of trafficking, and the prevention of unlawful detention of both adults and children. Problems accessing basic civil, political and socio-economic rights are not limited to asylum seekers and refugees. In a country with a high unemployment rate, high levels of illiteracy and where the majority of the population is expecting the government to deliver on basic services (such as water, housing, electricity, land, amongst others), facilitating access to justice for vulnerable and indigent individuals is fundamentally important. Thus, besides building on the work carried out by the Refugee and Migrant Rights Project, the SLU has taken on litigation on issues affecting destitute South Africans such as evictions, disability, cultural rights, social security and public participation. In addition to assisting vulnerable individuals, the activities carried out by both of these projects help to strengthen South African NGOs, CBOs, faith-based organizations and universities who are assisting indigent people in South Africa, including refugees, migrants and disadvantaged South Africans and/or seeking to influence policy and/or engaged in research on refugee- and service delivery-related issues.

#### ACTIVITIES:

The work of LHR is facilitated by the existence of three law clinics in Pretoria, Johannesburg and Durban. These are collectively staffed by seven lawyers. Each of the offices extends services to asylum seekers, refugees and migrants by undertaking consultations with clients four days per week. In addition LHR has in July 2008 established a satellite office in Musina in order to monitor the border area as well to as provide advice and assistance to newly arrived asylum seekers and migrants. This assistance is directed primarily at Zimbabwean asylum seekers and migrants who continue to pour into South Africa due to the continuing deterioration of the economic and political situation in that country. Despite elections in 2008 and the South African mediation intervention there is still no political solution in Zimbabwe and this legal assistance is an essential service at the Musina border.

The authorities in South Africa have been ill prepared for the influx of people seeking protection from the violence and economic collapse in Zimbabwe. As a result, the majority of Zimbabweans remain without legal protection and struggle to get access to any humanitarian assistance. In addition to these services LHR has appointed two dedicated staff, Caroline James and George Odendwa, to assist in monitoring the camps which were set up after the xenophobic attacks which commenced in 2007 and escalated during 2008. The camps are all due to be closed by the end of 2008 and so this service will not be required in 2009.

However, our offices are still being inundated for advice and assistance from persons who were affected during the xenophobic violence and we have an increased caseload which is reflected in our statistics. We will however continue to provide services to persons affected by xenophobic violence and continue our monitoring activities of the highly controversial reintegration process. Approximately 400 new people are assisted on a monthly basis by the three law clinics. In addition to direct legal assistance to its clients, the Refugee and Migrant Rights Project undertakes strategic litigation, human rights monitoring, policy development, training, and advocacy through research, publications and participation in a number of national and international refugee and migrant advocacy networks.

LHR is an implementing partner of the United Nations High Commissioner for Refugees (UNHCR).

The following services are provided by our organisation:

- Advice and assistance with the refugee status application procedure
- Assistance with appeals and reviews in cases of rejected asylum applications,
- Represent unaccompanied minors at the Department of Home Affairs and Children's Court inquiries,
- Prepare matters where asylum applications were rejected as manifestly unfounded, abusive and fraudulent to be taken on judicial review in cases where applicants were bona fide asylum seekers,
- Advice refugees on durable solutions, i.e. voluntary repatriation, family reunification and relocation
- Advice on socio-economic rights enshrined in the constitution, e.g. right to education, shelter,
- Challenging wrongful arrests and detentions,
- Intervene in threatening unlawful deportations,
- Advise clients on any other matters such as civil matters, labour matters and material assistance based on the premise that the client is an asylum-seeker or refugee.
- Assist refugee pupils with school registration
- Referrals to other relevant service provider organizations The Musina office is primarily involved in monitoring the arrest, detention and deportation of persons who are asylum seekers.

In addition to this the Musina office is also providing the following services:

- Advice and assistance with the refugee status determination procedure
- Advice on socio-economic rights enshrined in the constitution, e.g. right to education, shelter,

- Challenging wrongful arrests and detentions,
- Intervention in threatening unlawful deportations,
- Advising clients on any other matters such as civil matters, criminal matters, labour matters and material assistance and providing referrals to organisations providing these services

#### ACTIVITIES:

- The provision of legal assistance to refugees, asylum seekers and other migrants is one of our core activities. We are a UNHCR implementing partner and have been for several years.
- Advocacy and lobbying with national and local government and the media
- We employ litigation as a strategic tool where efforts in other areas have not been successful
- Training of NGO and government officials: Understanding that humane laws and policies do not always automatically translate into humane law enforcement, the project has developed training programmes for government employees who work directly with refugees and immigrants. LHR regularly undertakes training of social workers, police officers and refugee communities on the rights and needs of refugees and migrants

## Ligue Algérienne pour la Défense des Droits de l'Homme

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Pierre Viala (Freres Alleg)  
Didouche Mourad  
Alger  
Algeria

**E-mail:** [contact@la-laddh.org](mailto:contact@la-laddh.org)  
**Web:** [www.la-laddh.org](http://www.la-laddh.org)

**Tel:** [contact@la-laddh.org](mailto:contact@la-laddh.org)  
**Fax:** [www.la-laddh.org](http://www.la-laddh.org)

#### HISTORY; PURPOSE:

##### 1. Présentation de la LADDH

La Ligue Algérienne pour la Défense des Droits de l'Homme (LADDH) est une association nationale à but non lucratif soumise aux dispositions de la loi 90-31 du 04 Décembre 1990 relative aux associations. Elle a été créée en 1985 par un groupe de militants, à leur tête Maître ALI YAHIA Abdenour son premier président et actuellement président d'honneur. Officiellement reconnue par les autorités, le 26 Juillet 1989, après l'ouverture politique arrachée par les événements du 05 Octobre 1988.

Après le coup d'Etat du 02 Janvier 1992 et l'arrêt du processus démocratique, suivi du déclenchement des violences armées, la LADDH a choisi le camp de la dignité humaine, de la paix et de la réconciliation nationale. Elle a dénoncé les crimes et les violations massives des droits de l'Homme commis durant plus d'une décennie par les services de sécurité et par les groupes armés islamiques. C'est ainsi que LADDH a activement participé au contrat national en 1995 et à l'appel pour la paix en 1996.

Ses positions de principe, son autonomie politique, ainsi que sa mobilisation pour la question des disparitions forcées, ont fait de la LADDH une organisation sûre et mobilisatrice en Algérie.

Le 02 Novembre 2007, le Conseil National élit le nouveau Comité Directeur présidé par Maître BOUCHACHI Mostefa.

##### 2. Biographie de Maître BOUCHACHI Mostefa

BOUCHACHI Mostefa est né le 24 Février 1954, dans la région de Jijel à 300 km d'Alger. Fils de CHAHID, il effectue l'ensemble de ses études scolaires dans un centre d'enfants de CHOUHADA en Kabylie. Après avoir préparé sa licence en droit à la faculté d'Alger, il obtient un magistère à l'université anglaise de Southampton en 1976. Actuellement, en plus de ses activités militantes, il exerce en tant qu'avocat, agréé à la cour suprême, et enseignant à la faculté de Droit d'Alger.

Maître BOUCHACHI intègre la Ligue Algérienne pour la Défense des Droits de l'Homme (LADDH) au début des années 90. Il participe, en tant que défenseur, à plusieurs procès politique et affaires portant sur la torture et les disparitions forcées. Sur le plan international, il est l'un des rares avocats à sillonner les principales capitales occidentales pour faire connaître le drame algérien et les violations massives des droits de l'Homme qui se produisent au cours des années de conflit interne. Il Travaillera, notamment, à internationaliser et rechercher des solutions au dossier des disparitions forcées et de la torture en Algérie.

Membre du bureau directeur pendant plusieurs années, il est élu président de la LADDH le 02 Novembre 2007.

#### STRUCTURE:

- Adhérents composés en sections locales sur tout le territoire algérien.
- Organe suprême, le congrès. Il se réunit tous les quatre (4) ans.
- Le Conseil National est composé de 41 membres élus par le congrès. Il se réunit tous les six mois.
- Le Comité Directeur composé de 9 membres élus par le Conseil National.
- Les sections et bureaux de Wilaya : Adrar, Alger, Annaba, Bejaia, Constantine, Djelfa, El Bayadh, Labiodh Sidi-Chikh, Ghardaïa, Jijel, Mila, Oran, Ouargla, Saida, Sidi-Bel-Abbès, Tiaret, Tissemsilt, Tizi-Ouzou, Tlemcen, Ghazaouet, Boumerdes.

#### Les partenaires de la LADDH

La LADDH fait partie de plusieurs réseaux et coalitions internationales comme :

- La Fédération Internationale des Ligues des Droits de l'Homme (FIDH)
- Le Réseau Euro-méditerranéen des Droits de l'Homme (REMDH)
- La Coordination Maghrébine des Organisations des Droits de l'Homme (COMDH)
- Le Groupe Arabe pour le Monitoring des Médias (AWG-MM)
- La coalition internationale pour la Cour Pénale Internationale (CPI)

#### ACTIVITIES:

- 20 Novembre 2008 : Cercle de discussion à l'occasion de la célébration de la journée internationale des droits de l'enfant.
- 11 Décembre 2008 : Collation à l'occasion de la célébration du 60ème anniversaire de l'adoption de la déclaration universelle des droits de l'Homme.
- 02 Janvier 2009 : Journée de solidarité avec le peuple palestinien.
- 16 Janvier 2009 : Conférence de presse sur le massacre de Gaza
- 16 Février 2009 : Rencontre avec la délégation de l'association parlementaire CANADA –AFRIQUE
- 07 Avril 2009 : Conférence de presse sur l'opération de monitoring des medias
- 08 Aout 2009 : Conférence à l'occasion de la parution rapport final sur le monitoring des medias des élections présidentielles d'avril 2009.

- 02 Septembre 2009 : Rencontre avec la délégation du Congrès Américain sur les perspectives de coopération.
- 10 Octobre 2009 : Rencontre nationale pour l'abolition de la peine de mort.
- 29 Octobre 2009 : Conférence de presse en marge de la formation pour journalistes les 28 et 29 Octobre 2009 intitulée « Rôle du journaliste dans la protection des droits de l'Homme » et de la campagne internationale pour la ratification du statut de Rome instituant la Cour Pénale Internationale.
- 21 Novembre 2009 : Rencontre à l'occasion du vingtième anniversaire de la convention internationale relative aux droits de l'enfant du 20 novembre 1989.
- 10 Décembre 2009 : Rencontre débat intitulée « La tolérance au cœur des droits de l'Homme » à l'occasion du 61ème anniversaire de la DUDH.

#### -Publications de la LADDH

Dans le cadre du projet « Consolidation de la culture des droits de l'Homme au sein de la société civile en Algérie », la LADDH publie et diffuse chaque trimestre la revue des droits de l'Homme en Algérie « ERRABITA ». Cette publication se veut être un espace de réflexion, de débat, mais surtout d'expression, dans une Algérie toujours sous état d'urgence, où les libertés collectives et individuelles sont en perpétuelle régression, où violation et impunité sont le porte drapeau de l'injustice, et où les perspectives en matière d'expression politique et sociale sont inquiétantes.

- . N° 01 : « La dignité humaine au cœur des droits de l'Homme »  
<http://www.la-laddh.org/spip.php?article37>
- . N° 02 : « Etat d'urgence : Pourquoi et Jusqu'à quand ? »  
<http://www.la-laddh.org/spip.php?article103>
- . N° 03 : « La liberté d'association et de réunion : Une nécessité sociale »  
<http://www.la-laddh.org/spip.php?article187>
- . N° 04 : « Traitera de l'indépendance de la justice »  
Courant Mai 2010

#### -Rapport Monitoring des medias

Rapport final de l'opération de monitoring des médias qui s'est déroulée durant la campagne électorale des élections présidentielles du 09 Avril 2009. L'opération de monitoring, conduite par la LADDH en partenariat avec le groupe de travail Arabe pour le monitoring des médias (AWG-MM) et le soutien de l'organisation IMS (International Médias Support), consistait à mesurer et évaluer la couverture médiatique durant la campagne électorale des présidentielles d'Avril 2009 et cela à travers la télévision nationale, la radio nationale (chaîne 1 et chaîne 3), ainsi que onze titres de la presse écrite représentant les journaux publics et privés, la presse arabophone et francophone.  
<http://www.la-laddh.org/spip.php?article104>

-Le site internet : Le site de la LADDH se veut être un espace d'information et d'alerte sur la situation des droits de l'Homme en Algérie et dans le monde arabe. Au moment même où les espaces d'information et d'expression se réduisent de jour en jour cet outil alternatif d'information prend toute son importance.

Ce site se veut aussi être une passerelle entre la LADDH et ses partenaires nationaux, régionaux et internationaux, pour le développement d'actions communes et pour donner une meilleure accessibilité, aux défenseurs algériens, à l'information sur l'évolution des droits de l'Homme au niveau universel.  
[www.la-laddh.org](http://www.la-laddh.org)

#### 7. Centre de Documentation et d'Information en Droits de l'Homme (CDDH)

Le Centre de Documentation et d'Information en Droits de l'Homme (CDDH) est un complément de la LADDH, qui vise à renforcer la prise de conscience et de connaissance des droits de l'homme au sein de la société civile algérienne grâce à la formation, aux débats autour des droits fondamentaux et à l'éducation civique en faveur de tout un chacun. L'ensemble des thèmes abordés dans les tables rondes de 2009 sont disponibles sur le site de la LADDH.

<http://www.la-laddh.org/spip.php?rubrique6&lang=fr>

## Lutheran World Federation

150, route de Ferney  
P.O. Box 2100  
1211 Geneva 2  
Switzerland

**E-mail:** [info@lutheranworld.org](mailto:info@lutheranworld.org)

**Web:** [www.lutheranworld.org](http://www.lutheranworld.org)

**Tel:** +41 22 791 6111

**Fax:** +41 22 791 6630

#### HISTORY; PURPOSE:

The Lutheran World Federation (LWF) is a global communion of Christian churches in the Lutheran tradition. Founded in 1947 in Lund, Sweden the LWF now has 140 member churches in 79 countries all over the world representing about 70 million Christians. The Department for World Service is the relief and development arm of the Lutheran World Federation, a global communion of churches. Rooted in Christian values of love, reconciliation and justice, World Service responds to human need throughout the world, serving all people irrespective of ethnicity, gender, religion, race or political conviction.

Drawing on a firm commitment to uphold the rights of the poor and oppressed, World Service works together with local and international partners to alleviate suffering, combat injustice and poverty, and lay the foundation for a life in dignity for all. Vision People of the world living in just societies in peace and dignity, united in diversity, and empowered to achieve their universal rights, to meet basic needs and quality of life. Mission Inspired by God's love for humanity, World Service responds to and challenges the causes and consequences of human suffering and poverty. Core Values:

- Dignity – Justice
- Inclusiveness – Participation
- Accountability – Transparency
- Compassion – Commitment Mandate Bear witness in church and society to God's healing, reconciliation and justice.

#### STRATEGIC OBJECTIVES / PRIORITIES

1. Responding to and Preparing for Disasters
2. Creating Sustainable Communities
3. Combating HIV & AIDS
4. Promoting Peace, Reconciliation & Human Rights

**STRUCTURE:**

LWF World Service dedicates the vast majority of its annual USD 100 million budget to its humanitarian and development programs, headquartered in Geneva and with some 5,500 World Service staff employed worldwide, touching the lives of more than 2 million persons in 35 countries in Africa, Asia, Latin America and the Caribbean. This includes support to over 500,000 refugees and 75,000 IDPs in 7 countries (Kenya, Djibouti, Ethiopia, Tanzania, DR Congo, Chad & Nepal). LWF World Service is UNHCR's 7th largest international NGO partner worldwide. In 2009 total funding support for refugee and IDP operations reached almost 19m USD (12.5m USD from UNHCR and 5.2m USD from other sources through LWF's network of Related Agencies, back donors and the ACT Alliance). LWF World Service is strategically located in major refugee hosting countries as well as countries of refugee and IDP return and works in partnership with UNHCR and other UN bodies (including WFP, UNICEF, UNDP & FAO). LWF World Service has country offices and ongoing field operations in 35 countries including Kenya, Ethiopia, Djibouti, Tanzania, Uganda, South Sudan, Chad, DR Congo, Burundi, Nepal, Colombia, Mauritania, Mozambique and Angola (amongst others).

**ACTIVITIES:**

Major activities in support to Refugees include Refugee Camp Management, Food Distribution, Shelter, Community Services, Environment, Psycho-social Support & Counselling, SGBV (Sexual & Gender Based Violence) activities, PSEA (Prevention of Sexual Exploitation and Abuse) activities, Education, Water & Sanitation, NFIs, Income Generation Activities & Agriculture. In addition LWF World Service works wherever possible with refugee hosting communities (eg. Kenya, Ethiopia) and is engaged in livelihoods support & environmental protection activities. LWF World Service is also part of the global cluster for Camp Management & Camp Coordination. LWF World Service is a member of the global quality assurance body Humanitarian Accountability Partnership (HAP) and is currently pursuing certification in 2010. Accountability towards affected populations is a priority for WS. As a member of the Steering Committee for Humanitarian Response (SCHR), LWF has been a part of the Sphere Project since its creation and is currently feeding into the revision of the SPHERE Handbook. The Sphere Project Humanitarian Charter and the standards and indicators have been adopted by LWF and utilized extensively within the LWF World Service field activities.

## Magee WomanCare International

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3339 Ward Street

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**Tel:** +412 6418989

Pittsburg

**Web:** [international.mwrif.org](http://international.mwrif.org)

**Fax:** +412 641 1202

United States of America

**HISTORY; PURPOSE:**

The Representative office of the Corporation "Magee Womens Research Institute and Foundation" (USA) in Russian Federation. Year of establishment – 1999. The main purpose of the Representative office shall be: - the representation of the interests of the Corporation for charitable, scientific and educational purposes only. The Representative office shall satisfy the following objectives: - the representation of the interests of the Corporation in the establishment, development, financing, sponsorship and promotion and/or conduct of educational programs

**STRUCTURE:**

In accordance with the Russian legislation, Magee coordinates provision of two types of health services to refugees and asylum-seekers: for children (up to the age of 14 inclusive) and for adolescents and adults (from the age of 15). To ensure provision of regular health services to the sub-project beneficiaries, Magee maintains the agreements with two clinics. A medical department, affiliated with Hospital No.85, provides medical services to adult refugees and asylum-seekers. The Children's Clinic for refugees and asylum-seekers is affiliated with the Central Clinic No.4 OAO "RZhD". Diagnostics, treatment and referrals to hospitals are ensured by a group of qualified specialists. One consultant and one assistant is present at the Refugee Support Center. Magee also ensures provision of psychological support to the project beneficiaries.

**ACTIVITIES:**

Magee WomanCare International and its Moscow office Women's Research Institute and Foundation (Magee) is UNHCR Implementer Partner. coordinates provision of basic medical and psychological services to all persons of concern to UNHCR in Moscow and its region. The Representative office is responsible for the day-to-day coordination of the sub-project activities and submit the required reports (both financial and narrative).

## Malawi Red Cross Society

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Presidential Drive  
P.O. Box 30096  
Lilongwe  
Malawi

**E-mail:** [malawi@redcross.org](mailto:malawi@redcross.org)

**Tel:** +265 01 775 520

**Web:** [www.ifrc.org/address/mw.asp](http://www.ifrc.org/address/mw.asp)

**Fax:** +265 01 775 590

**HISTORY; PURPOSE:**

Malawi Red Cross Society started as a Branch of British Red Cross in 1932 but gained the present status through act No 51 of parliament of 1966. It was recognized by ICRC in 1970 and IFRC in 1971. The Mission statement is to Alleviate Human suffering through carrying out of relief activities improvement of quality of life and dissemination in line fundamental principles. MRCS has a 5 year strategic plans whose approaches are based on:

- Linkages with National and IFRC Policy Framework
- Collaboration, Partnership and Networking
- Capacity Development Across the Board
- Decentralization and Community Mobilization
- Communication, Documentation and Shared Learning
- Internal Programme Integration and Coordination
- CBHFA Approach in programming
- Planning, Monitoring, Evaluation and Reporting
- Implementation Arrangements

**STRUTURE:**

The Patron is the sitting Head of State ( currently Dr Bingu Wa Mtharika). It has a Board and the Chairman is known as President of Malawi Red Cross

Society. MRCS has over 300,000 volunteers in 28 Divisions scattered all over the Country. Daily activities are coordinated by the Secretary General who is deputized by Directors of Finance and Programmes. Below the Directors are Managers who technical experts in each field. MRCS has 90 members on full time job working in 16 of the 28 Districts of Malawi. Among the 8 managers 4 are recognized as members of the Regional Disaster Response Team(RDRT) trained. The Headquarters is located in the capital of Malawi - Lilongwe.

#### ACTIVITIES:

Being auxiliary to the public authorities , the secretariat provides a range of services including HIV/AIDS, Food security, Community Health, Water and Sanitation, First Aid, Tracing Services, H2p, Disaster Preparedness and Response. The refugee Programme is located within the Disaster Department. It headed by Joseph Moyo and offers services like food distributions, community services, combating SGBV through refugees themselves, recreation, shelter construction, energy saving stoves and Agriculture. The Disaster Department has responded to several disasters that Malawi experienced like drought, floods and last year to an earth Quake that shook the Northern part of the Country. It has several partners that fund the programmes. Some of them are Belgium Red Cross, Danish Red Cross, UNHCR, UNICEF , IFRC, ICRC and National Aids Commission (NAC) locally. UNHCR has been the longest constant partner since 1986.

## Malaysian Social Research Institute

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49, Jalan U Thant

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**Tel:** +603 4252 8699

Kuala Lumpur 55000  
Malaysia

**Web:** [www.msri.org.my](http://www.msri.org.my)

**Fax:** +603 4252 8709

#### HISTORY; PURPOSE:

MSRI was set up in 1959 as a research organisation to provide local Malaysian research on the Southeast Asian populations. MSRI has also supported the anti-colonialism movement in the region and provided aid and support to the downtrodden and poor segments of society, especially in Malaysia.

#### STRUCTURE:

MSRI is located in Kuala Lumpur. We have 5 full-time staff, including the Executive Director (ED), 4 part-time staff, and a few volunteers. The ED is answerable to the Board of Governors. ED is responsible for policies development and implementation; there is also a programme officer, an outreach officer, and a sponsorship officer, each responsible for a particular programme part.

#### ACTIVITIES:

MSRI/Sponsorship Programme for Palestinian Children is matching Malaysian sponsors with refugee children in the Palestinian refugee camps in Lebanon, and since this year also in Gaza. Since 2007, MSRI is also giving psycho-social, medical and emergency support to refugees in Malaysia, in particular refugees from the Middle East (Gaza, West Bank, Iraq), but in a small way also to Rohingyas from Burma. Out of this commitment came the wish to get active in lobbying the Malaysian government to change its policy towards refugees, and to help in awareness raising among the Malaysian people. This has resulted in increased activities and programmes for and on behalf of the refugee population - in particular for Non-SEA-refugees.

## Mapendo International

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2nd floor  
Cambridge MA 2139  
United States of America

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**Tel:** +1 617 864 7800

**Web:** [www.mapendo.org](http://www.mapendo.org)

**Fax:** +1 617 864 7800

#### HISTORY; PURPOSE:

Founded in 2005, Mapendo International works to fill the critical and unmet needs of refugees fleeing war and conflict who have fallen through the net of humanitarian assistance. This commitment is expressed through targeting individual cases and groups of people who are overlooked by existing aid programs. Mapendo strives to alleviate human suffering, to protect life and health, and to raise awareness for these vulnerable people.

#### STRUCTURE:

Mapendo International operates via two inter-related programs. The first, the foundation of Mapendo International, is a medical clinic, which provides free care to urban-based refugees from the Nairobi office in Kenya. Health programming also includes a community services unit staffed by social workers providing counseling as well as some housing assistance, supplementary food, and livelihoods support. The second program is the regional protection unit, which focuses on identifying and achieving durable solutions for refugees. The protection unit works in close cooperation with UNHCR and assigns resettlement experts to support UNHCR resettlement units in various sub-offices and camps throughout the region. The U.S. headquarters located in Boston, Massachusetts supports the Africa field programs with operational oversight, administration, fundraising, and public relations.

#### ACTIVITIES:

The health initiative provides free care to urban-based refugees, as well as counseling, housing assistance, supplementary food, and livelihoods support. The protection unit focuses on identifying and achieving durable solutions for refugees primarily through operational support to UNHCR resettlement units, and through targeted research and advocacy, especially of urban caseloads.

## Médecins Sans Frontières Belgium

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96, rue Dupré

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**Tel:** +32 2 474 7496

Brussels B-1090  
Belgium

**Web:** [www.azg.be/](http://www.azg.be/)

**Fax:** +32 2 474 7575

#### HISTORY; PURPOSE:

La section belge de Médecins Sans Frontières est une des cinq sections opérationnelles de MSF. Elle a son siège à Bruxelles.

## Médecins Sans Frontières International

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78, rue de Lausanne  
CP 116  
1211 Geneva 21  
Switzerland

**E-mail:** [office-gva@geneva.msf.org](mailto:office-gva@geneva.msf.org)

**Web:** [www.msf.org](http://www.msf.org)

**Tel:** +41 22 849 8484

**Fax:** +41 22 849 8488

### HISTORY; PURPOSE:

Médecins Sans Frontières (MSF) is an international humanitarian aid organization that provides emergency medical assistance to populations in danger in more than 70 countries.

### STRUCTURE:

19 sections 24000 personnel 70 countries of intervention.

### ACTIVITIES:

humanitarian medical organization (independent, neutral and impartial) Deliver emergency aid to people affected by armed conflict, epidemics, natural and man-made disasters Speak out about the plight of the population it assists and the severe violations it witnesses in the course of its activities (eg. Niger, Darfur etc.)

## Memorial Human Rights Center

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Dolgorukovskaya 33  
Building 6  
Moscow 127 006  
Russian Federation

**E-mail:** [info@memo.ru](mailto:info@memo.ru)

**Web:** <http://refugee.memo.ru>

**Tel:** +7 495 251 5319

**Fax:** +7 495 917 8961

### HISTORY; PURPOSE:

The Migration Rights Network is a network of free legal aid for forced migrants and was founded in 1996. The main aim of the Network is the defence of the rights and legal interests of forced migrants: providing them with free legal advice, preparing legal documents for them, supporting them before various administrative bodies and court instances. Within the framework of the programme legal advice is given to the following: Refugees and forced migrants who have official status; those who have applied for asylum, refugee status or forced migrant status; those whose application for status has been rejected, whose application has not been considered on its merits or whose applications have not been accepted; internally displaced persons (IDPs); victims of military and ethnic conflict; stateless persons, mainly former citizens of the USSR; those whose status has expired or been rescinded; labour migrants from regions with a difficult economic situation; and in some cases other kinds of socially vulnerable citizens particularly those who have been a victim of xenophobia or racism. The task of providing legal assistance is only a part of a more general and long-term goal: to ensure conditions for the integration of migrants in our society, to attain a solution to their problems on the basis of universally recognised legal standards, to eliminate the discriminatory and arbitrary approach of the authorities at all levels. We also disseminate information on migrants and their situation in Russia and try to develop constructive relations with the authorities at all levels with the aim of helping to create a positive image of migrants and develop well meaning relations towards them. We do this through actively work with the mass media.

### STRUCTURE:

The Migration Rights Network is one of the programmes of the "Memorial" Human Rights Centre, a well known and experienced organisation in the field of human rights in Russia. The basis of our Network is its regional points. At the present time (at the beginning of 2009) the Migration Rights Network covers 41 regions of Russia, in which, all in all, more than 80% of all forced migrants live. We have 50 Network points in all, of which four are in the Chechen Republic, there are three in the Rostov Oblast and Krasnodar Krai and two in Dagestan, the Voronezh Oblast and the Stavropol Krai. First and foremost we try to provide legal advice in regions that border territories that are a constant source of migration. All the lawyers who work in our Network are professional lawyers and include highly experienced barristers.

### ACTIVITIES:

The regional Network points were created on the basis of non-governmental organisations working in the field of migration and defending the rights of refugees, forced migrants and IDPs. (List of points on page ) Lawyers see migrants no less than 16 hours a week, give consultations and assistance in compiling complaints or appeals and notices to administrative and judicial bodies; they provide legal aid to civil society organisations that work with migrants, mainly organisations helping forced migrants; they participate directly in the most important or difficult cases in court; they visit temporary accommodation centres and compact settlements for migrants. Another important aspect of their work is the analysis of local legislative acts in the field of migration, participation in the drawing up of these acts and running round tables on migration issues together with representatives of the official regional structures. Every year the Network's lawyers: Provide around 20,000 consultations, Provide assistance in the preparation of around 2,000 legal suits, appeals and applications to the courts, They undertake 400-500 visits to centres of temporary accommodation and compact settlements for migrants to give consultations. They represent the interests of migrants in courts in more than 1000 cases per year. Lawyers from the Network in the different regions co-operate actively with other NGOs, give them legal advice, co-operate with the Ombudsman on Human Rights and involve them in solving migrants' problems. In many Network points the lawyers work actively with the mass media with the aim of drawing attention to the problem of forced migration, reducing the amount of tension towards migrants and making society's attitude to migrants' problems more benevolent and providing information on violations of their rights, as well as with the aim of ensuring wider knowledge of people's rights in the field of migration. The regional points account for their work to the Co-ordinating Centre. Everyone fills in a standard form, which is saved on a corresponding data base. All the points are connected to each other through the internet. There is a database on court cases which is run by lawyers from the regional points. We have lawyer-consultants working in the Network who are particularly highly qualified and who: Analyse and summarise the reports of their regional colleagues as well as judicial practice, Answer questions from the regional points and take part in drawing up proposals for legislation affecting the rights of forced migrants, Compile concluding remarks on draft laws or on Federal and regional acts currently in force. These conclusions are brought to the attention of the corresponding state authorities, deputies of the State Duma, non-governmental organisations and other interested persons.

## MERCY Malaysia / Persatuan Bantuan Perubatan Malaysia

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Jalan Sultan Hishamuddin

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**Tel:** +603 4256 9999

Kuala Lumpur, Wilayah Persekutuan  
Malaysia

**Web:** [www.mercy.org.my](http://www.mercy.org.my)

**Fax:** +603 4270 3973

### HISTORY; PURPOSE:

Established in 1999. MERCY Malaysia is a non-profit organization set up to provide medical relief, sustainable health-related development and risk reduction activities for vulnerable communities in both crisis and non-crisis situation.

### STRUCTURE:

Organizational structure: Board of Trustees (BOT) Executive Council (EXCO) Secretariat: - President's Office Executive Director's Office (Planning & Development, Monitoring & Evaluation Unit) Operations Division (Relief Operations Department, Disaster Risk reduction Department, Volunteer Management Department) Communications & Fund Raising Division (Communications & Strategic Engagement Department, Fund Raising Department) Finance & Human Resource Management and Admin Division (Finance Department, Human Resource & Admin Department) Number of personnel: 46 (Secretariat level) Geographic location of office: Kuala Lumpur, Malaysia.

### ACTIVITIES:

Provide medical relief, sustainable health-related development and risk reduction activities for vulnerable communities in both crisis and non-crisis situation. Received funding from UN agencies for few relief works in Malaysia, Cambodia, Bangladesh, Indonesia and Sudan.

## Methodist Church Sierra Leone Relief and Development

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4 George Street

**E-mail:** [mcsl@sierratel.sl](mailto:mcsl@sierratel.sl)

**Tel:** +232 22 076 606062

Freetown  
Sierra Leone

**Web:**

**Fax:** +232 22 227 539

### HISTORY; PURPOSE

It started as a missionary activity from Britain in the effort of following up the free slaves. In 1792 it began work among the free slaves in Freetown. The purpose was to help develop the lives of the people they were ministering to. The overall vision of our organisation is to help humanity in looking after a spiritual and physical life.

### STRUCTURE

It has a conference at national level then districts at regional levels, then circuits and societies. The office is divided into various department: Administration, Finance, Education, Youth, Women, Mission & Evangelism, Development and Relief Departments. The development has offices in all the regions.

### ACTIVITIES

Advocacy, Food Security, Peace Building, education, health and religious.

## Middle East Council of Churches

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Makhoul Street - Hamra  
PO Box 5376  
Beirut  
Lebanon

**E-mail:** [meccls@cyberia.net.lb](mailto:meccls@cyberia.net.lb)

**Tel:** +961 1 344 896 or 353 938

**Web:** [www.mec-churches.org](http://www.mec-churches.org)

**Fax:** +961 1 344 894

### HISTORY; PURPOSE:

The Middle East Council of Churches is a fellowship of churches relating itself to the main stream of modern ecumenical movement. It brings together almost all of the region's Christians in one body. The purpose of MECC is: 1- Focus on strengthening the relations between churches, between Christians and non-Christians in the region. 2- Seeks to serve the needs of the broader society, by engaging in diakonal work, advocacy, and training on behalf of the whole church.

### STRUCTURE:

MECC's basic structure groups of churches of the region into four families:

- 1- The Oriental Orthodox Family.
- 2- The Eastern Orthodox Family.
- 3- The Catholic Family.
- 4- The Evangelical Family.

The Council's Programs:

- 1- The General Secretariat.
- 2- The Studies and Research Program.
- 3- The role of the Justice, Peace and Human Rights Program.
- 4- The Christians - Muslim Dialogue.
- 5- The International Ecumenical Relations Program.
- 6- The Unit of Faith and Unity.
- 7- The Unit of Education and Renewal.
- 8- The Communications Department.
- 9- The Finance and Administration Department.

### ACTIVITIES:

The Council maintains 3 regional development and relief programs:

- 1- The Inter-Church Network for Development and Relief in Lebanon.

- 2- Department of Services for Palestinian Refugees.  
3- The Ecumenical Relief Services Program.

## Moasseseh Hemayat az Zanan va Koudakane Panahandeh

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No. 12, Barforoushan St., North Iranshahr  
Taleghani Ave, PO Box 13165-333  
Tehran  
Iran

**E-mail:** [hamiorg@yahoo.com](mailto:hamiorg@yahoo.com)  
**Web:** [www.hamiorg.com](http://www.hamiorg.com)

**Tel:** +98 21 8884 8722  
**Fax:** +98 21 8884 2859

### HISTORY; PURPOSE:

Association for Protection of Refugee Women and Children (HAMI) started its activities in 1992, after witnessing the crimes which committed in Bosnia and Herzegovina with the aim of helping those women and children who have been victims of racist prejudice. Also presence in the Middle East and neighboring crisis affected countries like Iraq and Afghanistan, formed the largest part of HAMI's activities in supporting and providing assistance with Iraqi and Afghan refugees especially women and children. some of the strategic goals of HAMI is: - Promoting and improving of refugee women and children situations regarding human rights standards - Mobilizing women to advocate peace in the world - Empowering of refugee women and children to achieve basic human rights, refugee rights and social justice toward a sustainable peace - protecting women and children against any kind of violence, especially in armed conflicts - Coordination and cooperation towards improving displaced and refugee women and children - Networking and exchange of information with national, regional and international organizations to achieve the objectives , ..

### STRUCTURE:

- 1- Board of Founders: which will act as the Board of Trustees after it formed.
- 2- Board of Trustees
- 3- Board of Directors
- 4- Auditors

### ACTIVITIES

- 1- Training: - training of 100 health workers ( establishing a network of Afghan refugee girls) on reproductive health to raise awareness between Afghan local communities. - training workshops on life skills to Afghan refugee women and girls - training workshops on human rights, women's rights and refugee rights also on gender analysis
- 2- Literacy - establishing of 3 education centers for Afghan children and women refugee to be literate in collaboration with UNICEF office in Iran.
- 3- Raising awareness including of: - launching a conference on displaced children in 2001 - holding a seminar on women's roles in reconstruction of Afghanistan in 2002 - holding an international seminar on peace in 2008 - and holding international seminars in world refugee day, world child's day and ...
- 4- Providing Services including of:
  - supporting of female headed households with the establishment of local organization and cooperative fund - providing consultation and legal services with Afghan Refugees
  - providing financial aids, medical, food, cloths and other supplies with displaced and refugees in Iran, especially Afghan women and children
- 5- researches and studying tours
  - research on street children and child labours in a region of Tehran in collaboration with Tehran Municipality in 2009
  - research on situation of Afghan refugee women who are living in the marginal regions in Tehran in order to identify social problem
  - holding a studying tour for Afghan women on elimination of poverty methods in 2007.
  - holding a studying tour for Afghan journalists in Iran in 2008 and ...

## Multecilerle Dayanisma Dernegi

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### HISTORY; PURPOSE:

The Association for Solidarity with Refugees (Mültecilerle Dayanışma Derneği-Mülteci Der) was officially established on January 31, 2008 to protect and defend the rights of refugees, asylum-seekers and migrants. As an organisation working in the area of human rights, humanitarian solidarity and humanitarian aid, main target of the organisation is to protect and empower human rights of refugees, asylum seekers and migrants. Multeci Der conducts its work independent of any political party, governments or intergovernmental organisations. Without making any discrimination regarding language, religion, race, sex, sexual orientation, political or ideological beliefs, ethnic origin or on any other bases, it addresses to the human rights and humanitarian needs of the target population.

Our Vision To create a world for the refugees, asylum seekers and immigrants in the light of the international human rights. Our Mission:

- To try to inform, and to create awareness and sensibility for the national, international organizations and the society of the challenges which the refugees, asylum seekers and the immigrants face
- To advocate the refugee rights, to provide legal assistance
- To try to provide the basic human needs (nourishment, health, clothing, shelter) of the refugees, asylum seekers and the immigrants
- To give psycho-social support and assistance
- To try to address especially to the problems of the refugee women and children.

### Our Principles and Values:

- To be against any kind of discrimination, to perceive the differences as abundance
- To be transparent and able to give account
- To be respectful to all the rights and the liberties acknowledged by the international agreements • Not to seek self-interest • Not to be involved in show purpose activities • To work for the sustainability of the services
- To be just • To create policies in order to raise awareness / sensibility on the basis of international agreements
- To believe that both the members and the target audience have the right to speak as participants.

## STRUCTURE:

Multeci Der has one office locating in Izmir/Turkey.

The organisational structure of Multeci Der is as follows:

- **General Assembly:** It is the superior decision-making body of the Association. It convenes once a year and elects the Executive Board, and Auditing Committee; approves the accounts. Each member has one vote at General Assembly.
- **Executive Board:** It has 7 senior, 7 reserved members who are elected by the General Assembly. It is in charge of daily operations of Multeci Der with the help of support of the Secretariat. All administrative affairs are conducted by the Board. The Executive Board is empowered to represent the Association legally.

The Board elects its president, vice-president, accountant and secretary among its own members.

- **Auditing Committee:** It has 3 senior, 3 reserved members elected by the General Assembly. It is responsible with controlling the accounts and all other books where registrations of the Associations must be legally kept. It advises the Executive Board and is responsible to the General Assembly. Staff: Administrative Director:

Multeci Der has one full time professional staff who is mandated by the Executive Committee to run the daily operations of the Association.

Administrative Director is directly responsible to the Board. She/he is also in charge of co-ordinating the works of project staff who are appointed by the Board to run projects of the Association on an ad-hoc base and office interns who voluntarily supports the daily operations for a period of 3 or 6 months.

## ACTIVITIES:

The activities of Mülteci Der can be classified in four areas:

- 1) **Advocacy:** Legal counselling about the legal procedures in Turkey; access to asylum-procedure; right violations at and conditions of detention centres; border-monitoring activities; protection of the rights of refugees/asylum seekers, those of disadvantaged groups in particular; defending the non-refoulement principle and directing rejection cases to the related NGOs which assist for appeal are among the advocacy activities.
- 2) **Psycho-social Support:** It includes direct assistance and directing those in need to other institutions on the basic humanitarian needs of refugees/asylum-seekers including shelter, food, clothes, access to health services and education.
- 3) **Raising Awareness:** it includes activities such as organising of or participating in meetings, workshops, seminars, exhibitions, film screening; issuing press releases regarding misconducts of official bodies, specific right violations or events; organising press conferences.
- 4) **Lobbying:** it also lobbies to improve legal documents and practices regarding the rights of refugees, asylum seekers, migrants and their living conditions and tries to mobilise the authorities to intervene when an application reaches about inhuman, degrading behaviours and abuses.

It has activities at local, regional, national and international levels. At local and national levels Mülteci Der is in cooperation with leading NGOs working on human rights issues, humanitarian aid; and tries to extend this cooperation to include local national authorities. Multeci-Der is one of the 7 NGOs which recently established "Refugee Rights Co-ordination of Turkey" the aim of which is to strengthen the cooperation and enhance the opportunities for collective action among the human-rights based NGOs in Turkey working in the area of refugee rights. At regional and international level, Multeci Der focuses especially on the Aegean Sea area and the consequences of European refugee and migration policies on the border/neighbouring countries. Multeci-Der members are among the founder members of the Kayiki Movement which was initiated by a group of refugee rights activists in Greece and Turkey in order to raise awareness and carry out lobbying activities for refugee/migrant rights on the both sides of the Aegean Sea. Multeci Der is an operational partner of UNHCR Turkey in a framework for strengthening operational collaboration benefiting from capabilities and expertise of each party, and exchanging information, developing mechanisms of coordination and cooperation at all levels towards the optimum usage of resources of the Parties. In my capacity as the President of the Executive Board, I am involved in all the activities listed above; and I, in particular, take role in advocacy, lobbying and raising awareness activities.

## Myanmar Red Cross Society

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## HISTORY; PURPOSE:

In 1920, the Society came into existence as a branch of Indian Red Cross Society. When Burma was politically separated from India in 1937, it attained national status and was recognized as Burma Red Cross Society. The International Committee of the Red Cross (ICRC) recognized it as a National Society in 1939. The Society was admitted to the International Federation of Red Cross and Red Crescent Societies in 1946. The Burma Red Cross Act was enacted in 1959 and amended subsequently in 1964, 1971 and 1988. The 1959 (MRCS) Act confers responsibility to the National Society in implementing humanitarian activities and alleviating human suffering. The St. John Ambulance Brigade Overseas was taken over by the Society as Burma Ambulance Brigade under the 1959 Act. The Society was renamed Myanmar Red Cross Society in accordance with legislative change of the name from Burma to Myanmar in 1989.

The objective of the Society is to alleviate human suffering. Three activities such as promoting health, preventing diseases and providing help to those in distress are supportive activities to meet the objective.

As the leading humanitarian organization, Myanmar Red Cross Society (MRCS) is committed to assist vulnerable people and to improve and maintain their health and well being.

### Vision

To be the leading community-based humanitarian organization throughout Myanmar acting with and for the most vulnerable at all time

### Mission

Through its nationwide network of volunteers, the Myanmar Red Cross Society will work to promote a healthier and safer environment for the people of Myanmar giving priority to the most vulnerable communities and individuals. In time of distress and disaster, MRCS will assist those affected and help them return to normal life.

## STRUCTURE:

The General assembly is the highest governing body of the Society and is convened every three years. The Central Council is governing body of the MRCS between the sessions of the General Assembly. The Central Council comprises of 40 members, out of which 17 members represent State and Division level branches. The governance of the Society is formed by 10 Executive Committee members. 5 out of 10 members are retired professionals and who work full time on voluntary basis, are responsible for providing guidance for making policy, giving directions guidance in the implementation of the activities of the Society. Others 13 members are senior government officials who represent from various ministries.

The structure of National Head-quarters (NHQ) consists of six Divisions, one Unit and two UNHCR funded Projects. They are Administrative Division, Disaster Management Division, Finance Division, Health Division, Communication Division, Organization Development Division and Internal Relation

Unit and UNHCR funded South-Eastern Myanmar Project and Northern Rakhine State Project.

#### ACTIVITIES:

##### 1. First Aid and Community Based First Aid

Volunteers including Red Cross Brigade members, all of whom have been trained in First Aid render assistance to communities in the country. The Society offers Basic First Aid, Standard First Aid, First Aid Instructor training, Water Safety training and Community Based First Aid (CBFA) for Red Cross Volunteers and members as well as Commercial First Aid training for other agencies/organizations.

##### 2. Health Programmes & Activities

According to the Strategic Health Direction, Health Division is implementing in five key priority areas; Public Health in Emergencies, Health Education on HIV/AIDS and Reproductive Health, Water and Sanitation and Voluntary Blood Donor Recruitment for the most vulnerable and underprivileged people have been carried out by the National Society with the cooperation and coordination of UN agencies, INGOs, Red Cross Movement Partners and Sister Societies. Besides MRCS under the joint programme with ICRC, run an Orthopedic rehabilitation center and provides prosthesis services for lower amputees.

##### 3. Disaster Management

Managing disaster risk reduction, preparedness and response is also an important activity of MRCS. MRCS strengthens its capacity in disaster management on the basis of its extensive network of volunteers and branches and through the establishment of strategic partnership with the public authorities and NGOs.

##### 4. Dissemination of Humanitarian Values and the Fundamental Principles

The Society disseminates the Fundamental Principles of Red Cross and Red Cross Movement, the RC/RC Movement activities, International Humanitarian Law (IHL), proper use of Emblem and other RC knowledge to Red Cross leaders, Red Cross volunteers, government staff, schools, colleges, university students and teachers, police officers, military officers and also to the community.

##### 5. Organization Development

###### 5.1 Youth and Volunteer Development

MRCS is strengthening ongoing volunteer and youth development activities in order to deliver community based services efficiently and effectively to meet the needs of the most vulnerable in community. The Society has strongly focused on volunteer management which includes (volunteer) recruitment, registration, capacity building, training, activating, retention, recognizing and rewarding since 2005.

###### 5.2 Branch Development

MRCS is implementing Branch Development Programme in order to develop and strengthen the capacity of the Society to be the leading humanitarian organization in Myanmar.

##### 6 International Relation Unit

MRCS's IR Unit has been liaising continuously with IFRC, ICRC and other partner national societies.

##### 7 UNHCR funded Projects

###### 7.1 MRCS/UNHCR community support project for South Eastern Myanmar

With fund supported by UNHCR, Project is supporting by building basic health and education facilities for communities affected by displacement in South Eastern Myanmar. Also related trainings like basic bookkeeping, basic carpentry and masonry, building maintenance, health education and early childhood care and development parenting education trainings are being conducted at IDP villages.

###### 7.2 MRCS/UNHCR Northern Rakhine State Project

Since 1995, Project is assisting bangali returnees by giving emergency assistance and providing vocational skills trainings.

## National Catholic Secretariat

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#### HISTORY; PURPOSE:

The National Catholic Secretariat (NCS) was established in 1960 and incorporated in 1962 as the executive arm of the Ghana Catholic Bishops' Conference. The NCS is responsible for the execution of twelve Departments and Commissions. The mission of NCS is to promote integral human development and social justice in the Diocese through animation, coordination, information and cooperation. The Vision of NCS is a society, in which the values of Justice and Peace and Human Dignity are paramount and where people especially the poorest, the marginalized and oppressed find hope and are empowered to improve their quality of life.

#### STRUCTURE:

The National Catholic Secretariat is headed by a Secretary General who is assisted by the Assistant Secretary General. There are twelve departments and commissions namely:

\*Socio-Economic Development - Caritas Ghana

\*Raptim

\*Social Communications

\*Pastoral Care

\*Health

\*Ecumenical and Inter Religious Relations

\*Catholic Service Center

\*Pontifical Mission Societies

\*Juridical Matters

\*Migrants Commission

\*Clergy and Religious

\*Justice and Peace Commission

#### ACTIVITIES:

\*Plan and coordinate relief and development activities of the Church.

\*Foster good relationship between the catholic Church in Ghana and Overseas partners, Government and Non Governmental Organisations, UN Bodies particularly UNHCR, WFP, WHO and UNICEF.

- \*Study statutory acts of Government on education and policies of the Ministry of Education.
- \*Help resettle migrants, refugees and displaced persons.
- \*Collaborate with National Disaster Management, NGOs and UN bodies to offer assistance to refugees.
- \*Provide health care to the poor in the rural areas.

## National Council of Churches in Australia, Act for Peace

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### HISTORY; PURPOSE:

Act for Peace is the international aid and development agency of the National Council of Churches in Australia, which is comprised of seventeen major Christian Churches that have come together to fulfil common witness, mission and service and break down structures that create and perpetuate poverty, oppression, injustice and division. Act for Peace, formerly known as Christian World Service, has been involved in aid and development work and refugee resettlement and asylum issues since 1948.

### STRUCTURE:

Act for Peace assists refugees and IDPs through providing support for community development, protection, peace-building and capacity-building to overseas partner organizations working with refugees and displaced people and by providing emergency assistance to overseas partners through the global ACT International alliance.

As a member of the ecumenical family, it works closely with member churches and churches agencies to strengthen humanitarian protection through

- 1) advocacy,
- 2) working with partners to integrate protection into programs, and;
- 3) by instigating and providing ongoing support for ACT International's Protection Advisory Group, the Protection Working Group of the Australian Council for International Development and the Australian Church Agency Protection Program.

Act for Peace has been an active participant in UNHCR's Annual Consultations and UNHCR's Executive Committee for the last 15 years, working to improve UNHCR-NGO Consultations, linkages between NGOs and ExCom member states and strengthen the access and participation of Southern NGOs in UNHCR decision-making and consultative processes. After serving as the Rapporteur for the last two years, Act co-wrote a Guide to Participation to further these objectives.

As part of its ongoing advocacy on international protection issues, Act for Peace is a founding member and provides ongoing support for

- 1) the World Council of Churches' Global Ecumenical Network on Migration, which brings together regional working groups on migrants and uprooted people each year to share information, determine advocacy priorities and advise on WCC programs and advocacy;
- 2) the Australian Refugee Rights Alliance, which advocates on Australian and regional protection issues using UNHCR decision-making and consultative processes,
- 3) the Asia Pacific Refugee Rights Network and
- 4) the International Detention Coalition.

### ACTIVITIES:

Act for Peace works to empower communities to act for peace wherever conflicts occur through working with overseas partners to help communities to provide protection, prevent further conflict, manage disasters and reduce poverty.

It also engages in research, analysis, policy formation, education and awareness raising, domestic and international advocacy.

Act programs assist Burmese, Palestinian, Sri Lankan, East Timorese, Iraqi and Sudanese refugees and displaced people. Overseas partners include the Thai-Burma Border Consortium, Middle East Council of Churches' Department of Service for Palestinian Refugees (Gaza and Lebanon), Darfur Emergency Response Operation, New Sudan Council of Churches, Organization for Elam Refugee Rehabilitation (India and Sri Lanka) and YASONA (Timor Leste).

Act for Peace has also been heavily involved in domestic refugee and asylum issues since 1948 through the National Program on Refugees and Displaced People, which assists refugees and asylum seekers in Australia, and advocates for refugees, asylum seekers and displaced people overseas. The program works in partnership with the State Councils of Churches, which each have a refugee program that maintains close community links and involves member churches in education, awareness raising, advocacy and service provision. Groups/issues of concern: Australia's Resettlement Program, overseas aid, system of mandatory, indefinite and non-reviewable detention, the 'Pacific Solution' (offshore processing and detention), refugee status determination, asylum seekers without work rights or income support, complementary protection, temporary protection visas, warehoused and urban refugees and internally displaced people.

## National Human Rights Society

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### HISTORY; PURPOSE:

HAKAM is a human rights organisation focusing on a range of human rights issues, including civil and political rights, religious freedom, freedom of expression, and refugee rights in Malaysia.

### STRUCTURE:

Our organisation is membership-based, and is led by an Executive Committee. Our office is in Kuala Lumpur.

### ACTIVITIES:

We conduct research with refugee groups, hold capacity-building training activities with refugee community leaders, and advocate on refugee rights to the broader public and the Malaysian government. We are part of two civil society networks - the Migration Working Group, a Malaysian network that lobbies for the protection of migrant and refugees, and the Asia Pacific Refugee Rights Network, a regional network which advocates for the rights of refugees in the Asia Pacific region.

## National Refugee Network

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### HISTORY: PURPOSE:

The National Refugee Network was established in January 2009 in New Zealand to bring together refugee-led organisations within New Zealand. The organisation disseminates information and acts as a collective voice on issues of common concern to former refugees in New Zealand. The vision of the Network is that former refugees resettling and living in New Zealand feel they:

- belong in New Zealand
- are included in society and in the decision making process
- are recognised by other New Zealanders for their contribution to New Zealand society
- are able to participate actively and equally at all levels in their communities and in the wider society they are part of.

### STRUCTURE:

The National Refugee Network has a steering group of which Kafeba Mundele is Chairperson. The Network is serviced by ChangeMakers Refugee Forum, a refugee-led organisation that brings together 13 refugee background communities in the Wellington region. ChangeMakers is a member of the National Refugee Network.

### ACTIVITIES:

The National Refugee Network disseminates information, acts as an advocate on issues of common concern and liaises nationally and internationally on issues of concern to former refugees in New Zealand.

## Nkebure Uwumva

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### HISTORY; PURPOSE:

Mr SEBISABA Noe knew that his HIV positive as he was a teacher in Kanembwa refugee camp secondary school (Tanzania) in 1998. He decided to create a club called STOP SIDA-NKEBURE UWUMVA in order to help students to live positively by avoiding risky behaviors. From one camp and a small group, he managed to gather around him more than 1300 HIV activists in five burundian refugee camps (Kalago, Kanembwa, Mtendeli, Nduta, Mkurwa) and STOP SIDA-NKEBURE UWUMVA became a community based organisation. Among them there were students, HIV positive persons, teachers and parents. After repatriation (2005), STOP SIDA-NKEBURE UWUMVA requested to be a burundian registered association, and Burundi government authorities signed the registration on 16/02/2006. Since July 2007, STOP SIDA-NKEBURE UWUMVA is a HIV projects implementing partner of UNHCR in congolese refugee camps within Burundi (Gasorwe, Bwagiriza and Musasa). STOP SIDA-NKEBURE UWUMVA is an association aiming to fight against HIV/AIDS, to create awareness campaign on reproductive health, sexual gender based violence and women and children rights.

### STRUCTURE:

STOP SIDA-NKEBURE UWUMVA has its headquarter office in Bujumbura (the capital of Burundi) and three field offices in Muyinga, Ruyigi and Cankuzo. The Muyinga and Ruyigi field offices deal with refugee camps while Cankuzo field office deal with local communities, especially returnees/repatriates from Tanzania. Mr SEBISABA Noe is the legal representative and the principal projects coordinator. STOP SIDA-NKEBURE UWUMVA has 20 burundian permanent employees (among them 3 administration officers and 3 field officers) and 9 burundian volunteers and 36 refugee volunteers. STOP SIDA-NKEBURE UWUMVA has six separate services: administration, accountability, behavior change communication service including film and theatre production service, voluntary counselling and testing, income generating activities.

### ACTIVITIES:

STOP SIDA-NKEBURE UWUMVA is an implementing partner of UNHCR of HIV projects in three congolese camps: Bwagiriza, Gasorwe and Musasa. STOP SIDA's activities are: - behavior change communication through trainings, community theatre and video, mass campaigns, promotion of condom use, recreative activities, awareness creation about human rights especially those of infected, affected, groups at high risk etc.; - counselling and testing; - vocational training and income generating activities towards infected and affected persons. UNHCR has made a documentary film on Mr SEBISABA Noe and STOP SIDA-NKEBURE UWUMVA. The documentary is entitled "Love in The time of AIDS". It has been screened in many national and international conferences either by STOP SIDA-NKEBURE UWUMVA or UNHCR; it has also been screened in ITV (Tanzania), RTNB (Burundi TV) and now listed on UNAIDS Video Gallery. A famous author, Stephanie Nolen (Canadian) has written "28 stories of AIDS in Africa" which is a collection of stories of persons who have distinguished themselves in contributing to HIV/AIDS fight in sub-Saharan Africa; among them there is that of Mr SEBISABA Noe beside that of Nelson Mandela, Reverend Byamugisha and other role models. Responding to the UNHCR and UNAIDS invitation, Mr SEBISABA Noe has actively participated in many international conferences such as the 10th international conference of people living with HIV/AIDS, the 16th AIDS conference at Toronto, International reproductive Health conference organised by RAISE etc. Last year, UNAIDS has published an article on Mr SEBISABA Noe, the founder of STOP SIDA, on his website.

## Norwegian Refugee Council

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### HISTORY; MISSION:

NRC has a 60-year-old tradition of assisting refugees in Norway and internationally, which began after the first World War with the efforts of Fridtjof Nansen in 1946 and his outstanding efforts to assist people in need. In 1947 several Norwegian voluntary organisations joined forces and established an umbrella organisation, which in 1953 was named the Norwegian Refugee Council. NRC assisted refugees in European countries and those who

came to Norway.

The Norwegian Refugee Council (NRC) is today one of the leading Norwegian humanitarian organisations working internationally, and the only one focusing solely on refugees, returnees and IDPs. NRC has a solid international standing through its operations in the field, the secondment of personnel to inter-governmental agencies and its advocacy work. The last 20 years NRC's main focus has been on international refugee work, gradually broadened to include the growing number of conflict induced internally displaced persons.

#### STRUCTURE:

NRC is a foundation, after having previously been an association. Its supreme body is the Board, which consists of seven persons with wide experience from areas of importance to the work of the organisation. Day-to-day management is vested in the Secretary General. The head office, with a staff of about 65, is in central Oslo and headed by the Secretary General, Mr. Tomas Colin Archer. NRC has a liaison office in Geneva headed by a Resident Representative, Ms Elisabeth Rasmusson.

NRC also has more than 2,000 employees in more than 20 country offices worldwide.

The annual turnover exceeded NOK 792 million in 2007.

#### ACTIVITIES:

- Operative efforts – currently in 14 program countries in four continents of the world. Within its program activities NRC has chosen to focus its efforts around four key elements – distribution, education, shelter and legal aid, information and counselling. Specializing in these areas will further strengthen the quality of the program activities, and enable the organization to react even faster when acute crises occur.

- Advocacy to strengthen the protection of refugees and internally displaced persons. Being a spokesman for the rights of refugees and internally displaced persons is essential in the activities of the NRC. Advocacy plays an integral part in program activities, and likewise, major efforts are made on an international level and in regards to specific countries' authorities to advance the protection of displaced people.

- Secondment of personnel from the emergency preparedness rosters. The NRC administers three emergency preparedness rosters, NORSTAFF, NORDEM and NORAFRIC. The profiles of the rosters are continually adapted to meet the recipient organizations' needs for qualified personnel, necessitating training of roster members on a regular basis.

The Internal Displacement Monitoring Centre (IDMC), originally named the Global IDP Project, was established by NRC in 1996 and was mandated by the Inter-Agency Standing Committee (IASC) to set up an IDP database in 1998. The Geneva-based project evolved into the leading international body monitoring internal displacement in over 50 countries worldwide. It has also broadened its activities to the collection and analysis of IDP-related information, advocacy for the rights of the displaced, and training on IDP protection. The database and further information on the centre can be found at [www.internal-displacement.org](http://www.internal-displacement.org).

NRC is a member of the International Council of Voluntary Agencies (ICVA) and the European Council on Refugees and Exiles (ECRE). NRC has ECOSOC accreditation since 2000.

## Norwegian Refugee Council, Internal Displacement Monitoring Centre

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#### HISTORY; PURPOSE:

The Internal Displacement Monitoring Centre (IDMC), established in 1998 by the Norwegian Refugee Council (NRC), is the leading international body monitoring conflict-induced internal displacement worldwide.

Through its work, the Centre contributes to improving national and international capacities to protect and assist the millions of people around the globe who have been displaced within their own country as a result of conflicts or human rights violations.

At the request of the United Nations, the Geneva-based IDMC runs an online database providing comprehensive information and analysis on internal displacement in some 52 countries. Based on its monitoring and data collection activities, the Centre advocates for durable solutions to the plight of the internally displaced in line with international standards. The IDMC also carries out training activities to enhance the capacity of local actors to respond to the needs of internally displaced people (IDPs). In its work, the Centre cooperates with and provides support to local and national civil society initiatives.

#### STRUCTURE:

IDMC currently has 22 staff members in Geneva. The structure of the Centre includes the following departments: Monitoring & Advocacy; Training & Protection; IDP Database; Communications; Administration.

#### ACTIVITIES:

- Active advocacy for the rights of IDPs is an integral part of the IDMC's work. Based on information included in the database and collected during fact-finding missions to priority countries, the Centre raises awareness of the plight of internally displaced people, points to gaps in national and international responses and promotes solutions reflecting international standards and best practices.

- The Centre's IDP database provides frequently updated information and analysis on conflict-induced internal displacement around the globe.

- The IDMC organises training workshops to strengthen the capacity of relevant national and international actors to address the protection and assistance needs of internally displaced people in line with international standards.

- Cutting across the IDMC's programme activities, the Civil Society Project is aimed at supporting civil society initiatives and strengthening the Centre's link with IDP communities and NGOs in its ongoing monitoring, advocacy and training work. In addition, the Centre is in the process of establishing an Internet-based network of national NGOs working on IDP issues.

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## Office Africain pour le Développement et la Coopération

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#### HISTORY; PURPOSE:

L'Office Africain pour le Développement et la Coopération (OFADEC) est une organisation non gouvernementale à but non lucratif. La mission de l'OFADEC est d'assister et de protéger les victimes de crises humanitaires, à travers la protection et l'assistance. La protection est réalisée à travers des activités de plaidoyer, de lobbying, de défense et de promotion des droits des victimes. L'assistance à travers des projets en vue de contribuer à la couverture de leurs besoins de base des victimes. Ces actions sont engagées sur la base de ressources mises à la disposition de l'OFADEC en conformité avec les statuts de l'OFADEC.

#### STRUCTURE:

OFADEC est dirigée par un conseil d'administration dont les membres sont élus pour 2 mandats. Ce conseil se réunit 2 fois par an en présence du directeur général et des chefs de projets. Le conseil donne les orientations et supervise les opérations de OFADEC. Le directeur général de l'OFADEC gère le personnel de OFADEC et rend compte au conseil d'administration.

#### ACTIVITIES:

OFADEC est engagé dans l'assister et la protection des victimes de crises humanitaires, à travers la protection et l'assistance. La protection est réalisée à travers des activités de plaidoyer, de lobbying, de défense et de promotion des droits des victimes. L'assistance à travers des projets en vue de contribuer à la couverture de leurs besoins de base des victimes. Ces actions sont engagées sur la base de ressources mises à la disposition de l'OFADEC en conformité avec les statuts de l'OFADEC.

## Pacific Conference of Churches

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#### HISTORY; PURPOSE:

#### STRUCTURE:

#### ACTIVITIES:

## Permanent Mission of the United States of America

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## Plan International

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### HISTORY; PURPOSE:

Starting during the Civil War in Spain in 1937, Plan is an international humanitarian, child centred, development organisation, without religious, political or governmental affiliation, operating in 66 countries around the world. Plan's vision is of a world in which all children realise their full potential in societies that respect people's rights and dignity. Plan strives to achieve lasting improvements in the quality of life of deprived children in developing countries through a process that unites people across cultures and adds meaning and value to their lives by enabling deprived children, their families, and their communities to meet their basic needs and to increase their ability to participate in and benefit from their societies; building relationships to increase understanding and unity among peoples of different cultures and countries; and promoting the rights and interests of the world's children.

### STRUCTURE:

Plan operates programmes in 48 countries. Each country has a number of programme units in the poorest areas of those countries, managed by a central office. Plan has sponsors and fundraising operations in 18 countries. Plan's International Headquarters is in the UK.

### ACTIVITIES:

Plan's programming is in the areas of Early Childhood Care and Development (ECCD); Sexual and Reproductive Health, including HIV prevention, care and support; Education; Water, Sanitation and Hygiene (WASH); Child Protection; Child Participation and Citizenship; Economic Security; Disaster Risk Management. Plan runs global campaigns on birth registration [Universal Birth Registration!]; reducing violence in school [Learn Without Fear!] and equality of opportunity for girls [Because I am a Girl].

## Plan International

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### HISTORY; PURPOSE:

Plan's vision is of a world in which all children realise their full potential in societies that respect people's rights and dignity. Plan aims to achieve lasting improvements in the quality of life of deprived children in developing countries, through a process that unites people across cultures and adds meaning and value to their lives, by: •enabling deprived children, their families and their communities to meet their basic needs and to increase their ability to participate in and benefit from their societies •building relationships to increase understanding and unity among peoples of different cultures and countries •promoting the rights and interests of the world's children. Founded over 70 years ago, Plan is one of the oldest and largest children's development organisations in the world. We work in 48 developing countries across Africa, Asia and the Americas to promote child rights and lift millions of children out of poverty. Plan works with more than 3,500,000 families and their communities each year. Plan is independent, with no religious, political or governmental affiliations. Children are at the heart of everything we do. Plan is a Child Centred Community Development organisation: we work with children, their families, communities, organisations and local governments to bring about positive change. When children and adults work together as part of the change process, it is more likely that programmes will be successful and sustainable. Activities: Plan's work is linked to the United Nations Convention on the Rights of the Child, which spells out the human rights of all children, including the right to: • survive • develop to the fullest • be protected from harmful influences, abuse and exploitation • participate fully in family, cultural and social life. Listening to what children have to say about their rights, needs and concerns is key to this approach. We encourage and help children to take an active role in finding solutions to their problems and realising their full potential. Plan concentrates its work to eight programmatic areas. All of them are advancing the social development agenda of the United Nations.

### STRUCTURE:

Plan is composed by 18 National offices, one EU office, One UN liaison office in Geneva, 4 regional offices and 49 country offices in which programmes are rolled out. Plan work in partnership with more than +3,5 million families, their communities and the civil society. Number of staff over 8200.

### ACTIVITIES:

Plan concentrates its work to eight programmatic areas. All of them are advancing the social development agenda of the United Nations Education: Learning is crucial for development and one of the most powerful tools in breaking the cycle of poverty. Plan invests more in education than any other programme area and works to ensure that children, young people and adults get the knowledge and life skills they need to realise their full potential. Health: From supporting immunisation programmes to training volunteers on strategies to combat malaria, Plan's health programmes help to save thousands of children's lives every year. Focusing on child health, our community-level initiatives include immunisation, child nutrition and hygiene promotion. We give particular emphasis to the 5 main causes of death among children aged 0 to 5, including malaria, diarrhoea, acute respiratory diseases, malnutrition and measles. Water and sanitation: Plan works with communities to improve access to safe drinking water and to raise awareness of the importance of waste management. More than 2,200,000 children die every year - that is 4 every minute - as a result of diarrhoea caused by poor sanitation and hygiene. Every year Plan helps communities build 2,000 school latrines and in the last 3 years has helped families and communities build an average 100,000 toilets per year, benefiting several million people. We also provide water points in communities and schools, especially in rural areas, and establish community-based organisations to ensure the continued management and maintenance of water points. Protection: Protecting children from violence is a key priority for Plan. Violence against children has a devastating impact - threatening children's survival, development and participation in society. It is widespread and a fundamental breach of their human rights. Child protection is central to everything we do and we deliver targeted programmes to address specific protection issues - such as child trafficking, corporal punishment in schools, female genital cutting and child marriage. Economic Security: Millions of people struggle to meet their most basic daily needs, leaving them extremely vulnerable to economic shocks or disasters. Children are often the first to feel the affects, being forced to go hungry or leave school to earn an income for the family. Plan works with poor children and families to build up their income and assets, helping them to become more resilient and better placed to cope when the worst happens. We also help young people to acquire the skills and knowledge they need to secure a livelihood so that they can support their families and break the intergenerational cycle of poverty. Emergencies: From providing disaster relief to running recovery projects, Plan works to protect the rights of children

and young people during emergencies, ensuring their immediate and long-term needs are met. With our extensive relationships and knowledge of communities, local structures and institutions, we are best placed to help children and their families when disaster strikes. Child protection is central to our work and we provide children with safe spaces, education and emotional support as a priority in our immediate disaster response. Participation: Children have the right to take part in decisions that affect their lives, but all too often their involvement is limited or non-existent. Plan's Child Centred Community Development approach helps millions of children to learn about their rights and take an active role in their communities' development. We work with children, their families and communities to identify problems and implement solutions. Plan works to strengthen the capacity of children and youths to demand and realise their rights in homes, communities, at school and from the State. From helping children to speak out on domestic violence to supporting youth delegates at international AIDS conferences, Plan helps children to engage in citizenship, express their views and influence decision-makers. Sexual health, including HIV: Teenage pregnancy and sexually transmitted diseases affect tens of millions of children and youths because they are denied the right to protect themselves. Plan's awareness-raising and direct response programmes help to empower children and young people so that they can realise their rights and achieve their full potential. We directly involve children and young people in all of our work, helping them to identify problems and find solutions. Plan has a good relationship with the UN. At all levels the organisation has close cooperation with UNICEF. Plan's are working with many UN agencies including WHO, ILO, UNHCR, OHCHR, UNESCO etc. With UNHCR most of the work has been in regard to birth registration of IDPs and refugees. At the Geneva level Plan has mainly worked with the Committee of the Rights of the Child (OHCHR) providing alternative reports. Plan is also active at the HRC, annual day of the rights of the child, UPR and with the special procedures related to children. In New York the organisation has been involved at the GA ; particularly regarding the child rights omnibus resolution and the resolution on girl child rights. Plan has also contributed to CSW.

## ProAct Network

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### HISTORY; PURPOSE:

ProAct Network is an environmental NGO specialising in the links between humanitarian assistance, climate change adaptation and disaster risk reduction. It was established in 2007 and is based in Nyon, Switzerland. Its mission statement is as follows: "ProAct Network helps vulnerable communities improve resilience to disasters, climate change and humanitarian crises, through sustainable environmental management."

### STRUCTURE:

ProAct is a small, specialised NGO with a core of eight staff, including one deployment in the Sudan. ProAct works with a number of technical experts, some of whom are members of the organisation. ProAct also work with and helps build the capacity of like minded partners around the world.

### ACTIVITIES:

Community empowerment Environmental action planning and management Training Capacity Building Environmental assessments, monitoring and evaluation knowledge gathering and dissemination

## Rebirth Charity Organisation

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Tehran  
Iran

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### HISTORY; PURPOSE:

Whereas drug addiction has become a social problem worldwide and evidence shows that fighting with problem is a global issue and need universal and international cooperation. Rebirth organization as an initiator charity, NGO in public confrontation with drug addiction and prevention in Iran, started the most of activities in the field of addiction for 10 years by taking advantages of abstinence-oriented and faith based methods for treatment of the addicts. This organization believes that in fighting with addiction, knowledge, experience, faith and love can be put together to prepare the ground of reduction and control of consequences of addiction. By establishing 50 rehabilitation centers throughout Iran, this organization has already proved itself as one of the largest and active organizations in demand reduction.

### STRUCTURE:

Rebirth Society is a non-profit organization and its head office is based in Tehran headed by Abbas Deilamizade as director manager of society. 140 main offices in all provinces of Iran and 2 secondary offices in other countries are active at present time. Also, 120,000 individuals are under supervision of this society and 1430 personnels work in this organization that most of them are official staff and there are active volunteers and inactive volunteers.

### ACTIVITIES:

The major activities of Rebirth Charity Organization are as follows: • Treatment field • Prevention field (drug demand reduction) • Awareness raising sessions • Centers offering services for freedom from addiction • Chemical dependency studies • Counseling center throughout the country • Activity in cultural, art and sport field • Exhibitions and seminars • Harm reduction field • Education and training field • Support of refugee • Activity in the field of harmed women • Research in the field of addiction • Support of recovered and recovering addicts

## Red Crescent Society of the Republic of Kazakhstan

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### HISTORY; PURPOSE:

The Red Crescent and Red Cross Society of the Republic of Kazakhstan was established in March 1937 as a national organization as a member of the Soviet Alliance of Red Cross and Red Crescent Societies. The Society became fully independent in 1992, when the Republic of Kazakhstan became an independent state. From that moment it has been operating in accordance with Decree of the President of Kazakhstan No. 720 of April 17, 1992. In

March 2002 the Red Crescent Society and Red Cross Society of the Republic of Kazakhstan was renamed to the Red Crescent Society of the Republic of Kazakhstan (RCSK). At the 14 th Session of the General Assembly of the International Federation of the Red Cross and Red Crescent Societies which was held in December 2003 in Geneva, the Red Crescent Society of the Republic of Kazakhstan became a full-fledged member of the the International Red Cross and Red Crescent Societies consisting of 181 National Red Cross and Red Crescent Societies.

MISSION of Red Crescent Society of the Republic of Kazakhstan: To prevent and mitigate the vulnerability of people, to create the atmosphere of respect for human dignity without discrimination as to nationality, race, gender, religion, political convictions, language, social class.

FUNDAMENTAL PRINCIPLES of the International Red Cross and Red Crescent Societies (Seven Principles of humanism): Humanity, Impartiality, Neutrality, Independence, Volunteerism, Unity, Universality.

#### STRUCTURE:

The National Committee (Headquarters) is based in Almaty. It mostly consists of programme coordinators and manages all operational and finance issues under control of the President and the Vice-President. The leadership of the branches works relatively independently from the National Committee and also aims to adjust fundraising campaigns and activities to the new social and economic realities.

The RCSK is present throughout the country with the headquarters and 17 branches: 14 oblast (regional) branches, one territorial branch, and two city branches. Some oblast branches include district and town subbranches.

Number of staff members - 238 pers.  
Volunteers - 123245 pers.  
Number of Society members - 165120 pers.

#### ACTIVITIES:

According to the Geneva Conventions and Decree of the President of Kazakhstan the Red Crescent Society is the only public organization in the country to support its Government for rendering assistance to medical units of the national military forces during military actions and armed conflicts, as well as assistance in emergency preparation and recovery operations, rendering medical and social assistance to the most vulnerable population groups, including repatriants and refugees, as well as propagation of the International Humanitarian Law, and search and reunification of families.

The Red Crescent Society in the Republic of Kazakhstan administers the following programmes :

1. Programme on Disaster Management;
2. Program on Reducing the vulnerability of the population;
3. Program on Prevention of Tuberculosis;
4. Program on HIV / AIDS;
5. Program on First Aid;
6. Youth Program;
7. The program for the dissemination of International Humanitarian Law (IHL);
8. Tracing Service;
9. Programme on Assistance to Refugees.
10. Programme of Assistance to Migrant Workers.

## Refugee Advice Centre

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#### HISTORY; PURPOSE:

The Finnish Refugee Advice Centre is a non-governmental organisation founded in 1988 by other Finnish NGOs. The Refugee Advice Centre provides legal aid and advice to asylum seekers, refugees and other foreigners in Finland. The Refugee Advice Centre has five offices in Finland.

#### STRUCTURE:

Lawyers of the Refugee Advice Centre give legal aid to asylum seekers in different stages of the asylum procedure. The Refugee Advice Centre also works to promote the legal rights of asylum seekers, refugees and other foreigners. The organisation is recognised as an expert in refugee and aliens affairs in Finland. It is thereby heard by officials and the Parliament when new laws concerning foreigners are drafted.

#### ACTIVITIES:

The Refugee Advice Centre works in close co-operation with the UNHCR (the official partner in Finland) as well as European refugee organisations. We are a member of the European Council on Refugees and Exiles (ECRE) and Ms Lindberg is a member of the ECRE board which represents refugee organisations throughout Europe. We are also cooperating with the Reception centers, Finnish Immigration Service etc.

## Refugee and Immigration Legal Centre Inc

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#### HISTORY; PURPOSE:

For 22 years, the Refugee & Immigration Legal Centre Inc. ("RILC") has been specialising in the provision of free legal advice and assistance to asylum seekers, refugees and disadvantaged migrants. In short, RILC is an independent not-for-profit community legal centre specialising in refugee and immigration law, policy and procedure. RILC continues to be the largest provider of such services in Australia, and Victoria's only specialist Community Legal Centre in the jurisdiction. Each year we assist around 3,500 people. In addition: RILC is the largest and leading casework and advice service in this jurisdiction in Australia. RILC has a demonstrated expertise in the areas of refugee and immigration law, in the provision of services to those of

culturally and linguistically diverse backgrounds, and in advocacy before the Commonwealth's Departmental and specialist inquisitorial Migration Tribunals decision-making bodies. · RILC is well-known and regarded throughout the ethnic communities and wider community in Victoria, as the principal point of contact, and well-established, trusted and respected source for advice, education and advocacy. For many years, RILC has been a regular and prominent contributor to the public discourse on Australia's refugee and immigration laws and policies, including through keynote speeches at peak fora, publication of articles, media commentary, and a broad range of legal and policy advice to governmental, inter-governmental and non-governmental bodies. · RILC's expertise has been acknowledged by numerous State authorities and Departments. For example, RILC has been engaged by the state Department of Human Services for the provision of legal services to unaccompanied minor TPV holders in the Department's care, and most recently, in assisting former TPV holders with 'family reunion' applications. We were also appointed to the Management Committee of the Women's Policy and Cultural Diversity Inventory Project, Department of Justice, Victoria. In addition, we sat on the Board of the Refugee Council of Australia for seven years, and currently sit on a number of other Boards, including Victorian Foundation for the Survivors of Torture Ethics Committee, the Human Rights Resource Centre Board, as well as wide range of other committees in the immigration area, including peak fora such as the Immigration Department's Community Care Pilot Reference Group and Victorian Client Reference Group, and the peak refugee and humanitarian meeting with Minister Evans. · RILC's work has combined practical legal assistance and strategy with highly effective policy law reform and advocacy, which seeks to translate the client experience into recommendations for more fair, just and humane policies concerning the treatment of asylum seekers, refugees and migrants. · RILC has recently been funded to establish a dedicated 'Special Projects and Policy Unit' – a first of its kind in Australia in the refugee and immigration legal sector. · RILC has been the recipient of a number of recent Awards, including back-to-back winner of Victoria's Awards for Multicultural Affairs – Victorian Multicultural Commission (2002 and 2003); special recognition through the United Nations Golden World Award 2003; and joint-winner with Victoria Legal Aid of the Tim McCoy Award 2004; David Manne was awarded the annual Law Institute of Victoria Paul Baker Prize for Administrative and Human Rights Law, as well as the 2006 Law Institute of Victoria President's Award in the Community Lawyers' category, and has just been listed as one of Australia's leading Immigration Lawyers in the inaugural Australian edition of the prestigious international 'Best Lawyers' publication. The formal aims and purposes of the organisation are thus: (a) To assist impoverished and disadvantaged individuals and/or groups who lack sufficient financial resources to resolve problems concerning their rights and obligations in the areas of refugee, immigration and citizenship law, policy and procedures. (b) To provide free legal advice, consultation and assistance to workers in the welfare sector to allow them to assist or advise individuals or groups of the aforementioned type in the resolution of problems concerning immigration and citizenship and refugee law, policy and procedures. (c) To educate legal and welfare workers and the public in current immigration and citizenship and refugee law, policy and procedures. (d) To develop training materials and resources for the purposes of education and advocacy in immigration, citizenship and refugee law, policy and procedures. (e) To initiate and promote law reform in the areas of immigration and citizenship and refugee law, policy and procedures. (f) To provide where necessary and possible, advice and referral with respect to social, material, and psychological needs of the clients of the service. (g) To promote non-racist, non-discriminatory immigration, citizenship and refugee law, policy and procedure. (h) To promote these objectives in the context of a multicultural and multilingual society.

#### STRUCTURE:

RILC has a Board (Committee of Management) which meets monthly. Day-to-day operations involve are overseen and directed by the Co-ordinator/Principal Solicitor, David Manne, who reports to the Board, and has principal responsibility for directing staff. RILC has a permanent staff of 12, including seven lawyers and five administrative staff. We also have 60-80 legal and administrative volunteers assisting with core activities under staff supervision. Operations are conducted from our main office in Fitzroy, Melbourne, though we regularly conduct legal, policy and advocacy work throughout Australia and overseas. RILC also has a Special Projects and Policy Unit, the first of its kind for a legal agency in Australia.

#### ACTIVITIES:

In short: · RILC is an independent not-for-profit community legal centre specialising in refugee and immigration law, policy and procedure. · RILC offers telephone and evening advice services to all, and ongoing casework to those whose cases have merit and are unable to access services elsewhere. · RILC participates in an active program of law reform and advocacy to ensure that Australia's migration and refugee programs operate in a just, fair, ethical and humane manner. · RILC also conducts courses for migration agent purposes, continuing professional development seminars and community education sessions. RILC's work involves provision of key legal assistance to those who could not otherwise obtain it due to financial and other forms of distinct disadvantage often related to their cultural or linguistically diverse backgrounds or experiences of torture or trauma. RILC's work identifies, focuses on and responds to acute unmet legal need. In more recent times, this has involved ground-breaking work assisting Temporary Protection Visa ("TPV") holders, East Timorese asylum seekers, the 43 West Papuan refugees, and Burmese and Sri Lankan asylum seekers in Nauru, and for asylum seekers currently subject to the government's offshore processing regime. This is largely achieved through the direct provision of legal services, as well as well public policy, advocacy and test case activities. A snapshot of RILC's key services is as follows: · dedicated telephone immigration advice line which operates 12-14 hours per week; · a weekly face-to-face Evening Advice Service; · a full application casework/legal representation service; · a Special Projects and Policy Unit, involving an active and wide-ranging advocacy and law reform program, and significant test case litigation, and special projects, including the monthly Offshore 'Family Reunion' Visa Sunday clinics; · extensive professional and community-based education programs; and · a substantial volunteer program involving around 80 legal and non-legal volunteers. · In recent years, RILC has provided key leadership on policy and legal issues within RILC and the broader refugee, migration and human sector in Australia, in areas which included: ¶ Temporary Protection Visas; ¶ Mandatory detention; ¶ The Pacific Solution; ¶ Excision of Australian territory; ¶ Trafficked women; ¶ Citizenship changes, including the new test; ¶ Ministerial discretion; ¶ Family reunion for refugees and migrants; and ¶ The introduction of a complementary protection system. · RILC's work has combined practical legal assistance and strategy with highly effective policy law reform and advocacy, which seeks to translate the client experience into recommendations for more fair, just and humane policies concerning the treatment of asylum seekers, refugees and migrants. · RILC has recently been funded to establish a dedicated 'Special Projects and Policy Unit' – a first of its kind in Australia in the refugee and immigration legal sector. RILC's Co-ordinator, was recently been selected as a non-government organisation member of the Australian delegation to the 2008 UNHCR Executive Committee meeting in Geneva, and to an internal UNHCR Workshop on Detention in Geneva (2008). · RILC co-hosted a roundtable with His Excellency, the UNHCR High Commissioner, Antonio Guterres, in February 2009, and was the Australian NGO to prepare and present a Briefing Paper regarding Australian policy and practice to the High Commissioner. · RILC co-hosted a seminar, "Refugee Protection in the Australasian Region and Beyond: Challenges and Opportunities", presented by Erika Feller, UNHCR Assistant High Commissioner for Protection, February 2009, and attended Australian Government roundtable with Erika Feller in Canberra (February 2009). · Regular consultations with Regional UNHCR Office, and attendance at annual UNHCR forums and workshops held in Australia. · RILC's work involves substantial collaboration and consultation with a number of key stakeholders/interlocutors, including Amnesty International, Human Rights Watch, Refugee Council of Australia, the Victorian Foundation for the Survivors of Torture, and the Australian Red Cross. · As the specialist CLC in the Immigration area, RILC also plays a significant role in advising, resourcing and otherwise supporting other CLCs in relation immigration advice matters. This has included training, resourcing and supervision for other Centres so that they can undertake limited provision of immigration assistance.

## Refugee Consortium of Kenya

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### HISTORY; PURPOSE:

The Refugee Consortium of Kenya (RCK) is a non governmental organization set up in 1998 in response to the increasing complex and deteriorating refugee situation in Kenya. RCK's mission is to improve the welfare of refugee situation through advocacy at National, regional and international levels, providing legal aid, psychosocial support and other referral services to refugees, asylum seekers and internally displaced persons (IDPs) and through research and dissemination of information on refugee issues. Aims:

- To facilitate refugees' access to the legal justice system in Kenya;
- To monitor the adherence to international refugee laws and standards in refugee protection and to encourage accountability amongst stakeholders;
- To act as a catalyst for provision of accurate, timely and effective information to policy makers and implementers.

### Objectives:

- To advocate for the development of effective laws and policies that promote the welfare of refugees and displaced persons;
- To provide legal aid and information services through our legal aid clinic;
- To mainstream refugee rights into the broader human rights agenda at all levels;
- To engage in research, analysis and information dissemination in order to enhance action among those concerned with refugee issues;
- To maintain sound administrative and management policies

### STRUTURE:

Refugee Consortium of Kenya has four key departments/programmes

1. The Legal Aid Programme- has five full time professionals, two interns, volunteers and translators
2. The Advocacy Programme- has two full time professionals
3. The Information and Research programme- Has a full time professional and a volunteer
4. The Finance and Administration Programme- Has three professionals and 3 support staff RCK has branch offices in Dadaab and Kakuma refugee camps as well as in Molo District. - Dadaab branch has two full time protection officers and three support staff. - Kakuma branch has one full time professional staff, a volunteer and two support staff - Molo has two full time professional protection officers The Organization is run by a Board of Governance which consists of 8 Professionals The Executive Director is the secretary to the board and is in charge of the day to day running of the organization.

### ACTIVITIES:

1. Provision of legal aid and psychosocial services to refugees, asylum seekers and IDPs
2. Advocacy for progressive policies and practices to address the refugees and IDPs problems in Kenya
3. Popularizing the refugee act 2006 to law enforcement officers, refugees and the general public
4. Advocacy for better protection and adherence to international standards in refugee management in Kenya and the region
5. Empowerment of refugees to enable them access justice as well as defend their rights at all levels
6. Research and publication for purpose of promoting the welfare of refugee and providing space for refugee's voices to be heard
7. Peace building and protection monitoring of IDPs Rift Valley province of Kenya
8. Facilitating tracing and reconnection of refugees through modern technology

## Refugee Council of Australia

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### HISTORY; PURPOSE:

The Refugee Council of Australia (RCOA) was established in 1981 as the national peak refugee agency. It now has more than 130 organisational and 250 individual members working across the spectrum of refugee assistance. The aim of the Refugee Council of Australia is to promote the adoption of flexible, humane and constructive policies towards refugees, asylum seekers and displaced persons by the Australian and other Governments and their communities.

### STRUCTURE:

The 16-member Board of the Refugee Council of Australia is elected by the Council's members. The board includes members from the various states and territories of Australia and from the various sectors of refugee assistance. The staff team is headed by the Chief Executive Officer. Because the Refugee Council of Australia is not an operational agency, it has a small core staff (6) plus interns. It has offices in Sydney and Melbourne.

### ACTIVITIES:

The priority activities for the Refugee Council of Australia are national and international research on refugee issues, policy analysis, advocacy with government and inter-governmental bodies on refugee concerns, training and community education.

## Refugee Council USA

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### HISTORY; PURPOSE:

Refugee Council USA (RCUSA), established in 2000, is a coalition of U.S. non-governmental organizations focused on refugee protection. RCUSA provides advocacy on issues affecting the rights of refugees, asylum seekers, displaced persons, victims of trafficking, and victims of torture in the United States and across the world. The coalition also serves as the principal consultative forum for the national refugee resettlement and processing agencies as they formulate common positions, conduct their relations with the U.S. government and other partners, and support and enhance refugee service standards.

#### STRUCTURE:

RCUSA has two full-time staff based in Washington, DC, and its member organizations are located throughout the United States. RCUSA is a member-driven coalition. Its funding comes solely from member dues. There are a number of standing committees (e.g. Protection, Resettlement, and Advocacy) that serve to structure the on-going work of the coalition. In addition to these committees, members are informed daily through RCUSA communications about meetings, events, and other relevant information pertaining to refugee and displacement issues. The executives and/or officers from each member agency meet six times per year in Washington, D.C. and New York to discuss the council's work and reach consensus on key advocacy positions and other relevant issues.

#### ACTIVITIES:

In support of the mission of RCUSA, the purpose of the Protection Committee is to preserve and strengthen protection domestically and internationally for refugees, asylum seekers, and other forced migrants. Individual representatives from member agencies participate in these meetings which are held monthly in Washington, D.C. RCUSA's advocacy work is organized through its Advocacy Committee, a legislative advocacy committee that meets bi-weekly in Washington, D.C. Individuals from each member agency work together to increase the appropriations in the relevant refugee-related governmental funding accounts, advocate for legislation that will increase the rights of refugees, asylum seekers, and other groups, and seek increased benefits for refugee resettlement services. RCUSA's resettlement related work is conducted through its Resettlement Committee. Individuals from each of the ten U.S. refugee resettlement agencies (Church World Service/Immigration & Refugee Program, Episcopal Migration Ministries, Ethiopian Community Development Council, Hebrew Immigrant Aid Society, International Rescue Committee, Kurdish Human Rights Watch, Lutheran Immigration and Refugee Service, U.S. Committee for Refugees and Immigrations, U.S. Conference of Catholic Bishops/Migration and Refugee Services, and World Relief) meet monthly to address issues that directly impact the services provided to refugees. It is also an opportunity to formulate common positions to relate to other federal and state partners in refugee services provision. Members of RCUSA work closely with similar refugee consortia throughout the world. The coalition also meets regularly with federal, state, and international partners, including the Bureau of Population, Refugees and Migration in the Department of State, Office of Refugee Resettlement, the UN High Commissioner for Refugees, and the International Organization for Migration.

## Refugee Education Trust

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#### HISTORY; PURPOSE

The RET, an independent, impartial, non-partisan organisation, with no religious or political affiliation, was founded in 2000, by Mrs. Sadako Ogata, then High Commissioner of UNHCR, to address the dire need for emergency post-primary education for youth uprooted by conflict. At the RET, we are committed to assisting communities to meet the educational needs, in the broadest sense, of young people made vulnerable by displacement, violence, armed conflict and disasters. We have been active on three continents – 15 countries – 69 programmes, of which 17 have been over multiple years. To date, we have been able to help half a million direct beneficiaries – learners and educators, and nearly three million indirect beneficiaries. We provide a continuum of formal and non-formal programmes in classical secondary education, distance learning, livelihoods and vocational training in marketable trades, teacher training, life skills training, addressing gender issues, psycho-social needs, basic health, human rights, peace education, conflict prevention/mitigation and solutions to other community development challenges. Our goal is to provide a bridge to employment and economic development, and where relevant to formal tertiary education.

#### STRUCTURE

Currently, our regional focus is on Afghanistan, Chad/Sudan/Kenya, Burundi/Congo, Ecuador/Colombia/Panama, and Haiti. The units are all defined on a regional basis, with all non-teaching staff attending to all regional programmes for their country. We have 130 global staff members, with only 5 expatriate staff abroad and 7 based in Geneva HQ. We have three highly active board members, all based in Geneva, who work closely with headquarter staff and especially with the Executive Director, Zeynep Gunduz.

#### ACTIVITIES

As well as the provision of our programmes to the beneficiaries in the countries of focus, our other activities comprise of membership of networks such as INEE (Inter-Agency Network for Education in Emergencies), where one of our HQ team members is on the Steering Group, and another is on the INEE Adolescents and Youth Task Team. The RET also holds a membership with the Education Cluster Working Group (where we have been involved in different task teams and thematic groups), and with ICVA (International Council of Voluntary Agencies). Our relationships with UNHCR and other UN agencies have always been strong, and we are currently implementing partners of UNHCR in Burundi, Chad and Colombia, and of UNICEF in Colombia.

## Refugee Rights Clinic

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#### HISTORY; PURPOSE:

The Refugee Rights Clinic (RRC) was established in 2003 at the Buchmann Law Faculty at the Tel Aviv University. The RRC is dedicated to:

- Teaching refugee law to Israeli law students;
- Providing pro-bono legal services to refugees and asylum seekers;
- Promoting the building of a fair asylum system in Israel. Although Israel signed and ratified the 1951 Convention in 1954, it still lacks implementing legislation or any regulations governing the refugee status determination process. Only in 2009 the Israeli Ministry of the Interior assumed full responsibility over the RSD process. With over 22,000 asylum seekers in the country and only 3 lawyers who provide pro-bono legal assistance,

protecting asylum seekers rights is a major challenge.

#### STRUCTURE:

The RRC is a University Clinic located at the Elga Cegla Clinical department at the Buchmann Law Faculty, Tel Aviv University. This is the biggest clinical department in Israel, which currently includes 7 legal Clinics; 13 lawyers (mostly full time); 3 non-lawyers staff; 6 academic faculty and 120-140 law students every year. The RRC has two instructors: Dr. Yuval Livnat (academic instructor) and Attorney Anat Ben-Dor. The Clinic teaches 16-20 law students every year. We provide a year long academic course which teaches the 1951 Convention; Israeli immigration laws; ethics and practical skills. The students are required to handle the Clinic's cases, with the close supervision of their Clinical instructors.

#### ACTIVITIES:

The Refugee Rights Clinic employs several inter-related strategies:

- (a) We teach refugee law to Israeli law students. We aim to create the necessary professional infrastructure for the representation of asylum seekers in asylum procedures. The RRC is involved in lawyer's training and in judges training as well;
- (b) We provide individual pro-bono legal representation for refugees and asylum seekers in a variety of issues: submission asylum claims, appeals and petitions relating to the asylum process; release from detention; family unification and other issues relating to their status in Israel;
- (c) We promote the building of a fair Israeli asylum system by filling impact litigation (for example on the right to counsel); writing policy papers; drafting legislation bills; training of professionals, etc.

## Refugee Studies Centre, University of Oxford

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#### HISTORY; PURPOSE:

The Refugee Studies Centre (RSC) is based in the University of Oxford's Department of International Development. The Centre was established in 1982 as a multi-disciplinary centre for research and teaching on the causes and consequences of forced migration, with an emphasis on understanding the experiences of those affected. The RSC provides a range of study and learning opportunities (a Masters degree in Forced Migration, the International Summer School, short courses and visiting fellowships) and undertakes a number of dissemination and outreach activities (workshops, conferences, publications and websites). The Centre also emphasises the dissemination of its scholarship and engages in a broad range of activities designed to inform and enhance humanitarian policy, institutional practice and academic debate.

#### STRUCTURE:

The Refugee Studies Centre has 31 members of staff and is located in Oxford, UK. It is organised around the activities below.

#### ACTIVITIES:

Research at the RSC is both multi-disciplinary and inclusive. We collaborate with institutions in the developing world and draw upon the knowledge and experiences of humanitarian practitioners and forced migrants themselves. Research is organised around three broad analytical areas:

- (1) Forced Migration, Global Economy and Governance;
- (2) the Experience and Management of Displacement in Conflict Situations; and
- (3) Institutional and Normative Responses to Forced Migration. The RSC's two main vehicles for information-sharing with the wider humanitarian community are the in-house publication, Forced Migration Review (FMR), and its web-based portal, Forced Migration Online (FMO). Forced Migration Review (FMR) is the world's most widely read journal on international refugee and displacement issues. Concise, jargon-free articles by practitioners, researchers and displaced people present key issues, case-based lessons and policy recommendations. FMR works in close collaboration with a range of UN and other humanitarian agencies to promote wider public knowledge of and respect for the UN Refugee Convention and the Guiding Principles on Internal Displacement and other relevant human rights instruments. Published in English, Arabic, Spanish and French, it is distributed without charge to a global readership of over 18,000 organisations and individuals. All issues are also freely available online at <http://www.fmreview.org> where they are searchable for content. Forthcoming issues are on Disability and displacement; Democratic Republic of Congo and the Great Lakes; and Standards and norms. Forced Migration Online (FMO) <http://www.forcedmigration.org> is a website, providing free open access to a comprehensive collection of information and resources on human displacement issues to an international community of users. It includes a digital library containing over 5,500 full-text documents, access to back issues of leading journals, thematic and country-specific resources, a directory of key organisations and expanding collections of photographs, audio podcasts and videos. The RSC has a range of initiatives which seek to link its research more actively and effectively to processes of policy and practice change. These include: the analysis of the current trends in Policy-making on forced migration; the production of a Policy Briefing series; the engagement in strategic partnerships with key international institutions and organisations; annual meetings with prominent policymakers and practitioners; the organisation of policy-related workshops and international conferences and the expansion of the Centre's policy-relevant research and dissemination capacity. Further information on this programme is available at [http://www.rsc.ox.ac.uk/research\\_policy.html](http://www.rsc.ox.ac.uk/research_policy.html).

## Réseau d'Actions Citoyennes pour la Démocratie

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#### HISTORY; PURPOSE:

Le RACID a été créé en 2006 dans la ville de Goma à l'est de la République démocratique du Congo. Mis sur pied dans un contexte post conflit et post électoral, les objectifs du RACID étaient essentiellement de soutenir le processus de démocratisation et de la consolidation du processus de la paix acquise par les négociations politiques de son city en 2002 après les différentes guerres de 1997 avec l'ADFL, de 1998 avec le RCD voire de 2008 avec le CNDP et les autres groupes armés. En outre, sa mission est de renforcer les capacités des organisations membres de la société civile dans les techniques de lobbying et plaidoyer dans les domaines de la paix et la cohabitation pacifique, les droits humains, la bonne gouvernance et la justice, la démocratie participative, la lutte contre la corruption et l'impunité. Le RACID comprend actuellement 75 organisations membres réparties dans plusieurs villes et territoires de la République démocratique du Congo.

## STRUCTURE:

### A. Bureaux et structures :

Les bureaux du RACID sont situés dans les villes de Goma, Bukavu, Butembo, Kinshasa et dans les territoires de Rutshuru, Walikale, Masisi, Nyiragongo et Lubero.

Ses structures statutaires sont :

1. L'assemblée générale, organe suprême de décision, elle réunit tous les représentants des organisations membres. Elle comprend un bureau (Conseil d'administration dirigé par un Président élu par les membres de l'assemblée générale) et un Comité de contrôle des activités dirigé par un Commissaire aux comptes élu également par l'assemblée dont elle dépend.
2. La Coordination Nationale, organe d'exécution, elle comprend des experts dans divers domaines issus des organisations membres du Réseau. Elle est animée par un Coordonnateur National élu pour un mandat de 5 ans et qui choisit ses collaborateurs au sein des organisations membres du Réseau.
3. Les Secrétariats généraux, organes de représentation du RACID au niveau des provinces,
4. Les bureaux de liaison, organes de représentation du RACID au niveau des villes,
5. Les Comités de base, organe de représentation du RACID, au niveau des territoires.

### B. Les services au sein du RACID :

-L'Unité des programmes

-La Clinique Juridique : supervisée par un Avocat, elle reçoit et oriente les plaintes relatives aux violations des droits de l'homme. Elle donne son avis pour la défense des victimes des droits de l'homme devant les cours et tribunaux.

-La commission de lutte contre les violences sexuelles,

-La commission de formation des organisations membres,

-La Caisse et Secrétariat,

-L'administration, la logistique et la comptabilité,

Le RACID a 75 agents dont 48 sont actifs.

## ACTIVITIES:

### 1. Activités :

-Exécution du projet sur la réconciliation et la cohabitation pacifique en vue de la prévention des conflits liés au rapatriement des réfugiés dans le Nord Kivu avec l'appui de l'UNHCR (2009-2010)

-Exécution d'un projet de recherche sur les obstacles limitant l'accès de la femme victimes des violences sexuelles à la justice au Nord et au Sud Kivu, avec l'appui de ACTION-AID (2010)

-L'éducation citoyenne, la sensibilisation sur la lutte contre la corruption et la bonne gouvernance avec l'appui de l'USAID-DAI, (2008-2010)

### 2. Plaidoyer :

- Plaidoyer pour la consolidation de la paix à l'Est de la Rdc,

- Plaidoyer pour la participation des vulnérables à la vie publique,

### 3. Notre rôle dans le soutien aux opérations des Nations Unies :

- La réalisation des activités préventives des conflits liés au rapatriement des réfugiés et des personnes déplacées avec l'appui financier de l'UNHCR

-La sensibilisation sur les violences sexuelles faites à la femme avec l'appui de l'UNHCR

-La collaboration avec la MONUC (Division droits de l'homme, division électorale) pour diverses activités de soutien au maintien de la paix au Nord Kivu.

## Saudi Red Crescent Authority

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## HISTORY; PURPOSE:

Saudi Red Crescent authority was established before more 70 years. It worked in emergency ambulance services and relief.

## STRUCTURE:

President vice pres. Director General Branches

## ACTIVITIES:

Ambulance Services and Relief.

## Save the Children

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## HISTORY; PURPOSE:

Save the Children's Vision Save the Children works for:

- a world which respects and values each child
  - a world which listens to children and learns
  - a world where all children have hope and opportunity
- Save the Children's Mission Save the Children fights for children's rights.

We deliver immediate and lasting improvements to children's lives worldwide. 28 Save the Children organisations make up the International Save the Children Alliance, the world's largest independent movement for children, making improvements for children in over 111 countries.

## STRUCTURE:

There are separate Save the Children organisations in 28 countries working together to improve children's lives in over 111 countries.

The organisations range in size from offices with only few staff members to those employing thousands of people worldwide.

The International Save the Children Alliance is a network of all Save the Children organisations, focusing on pooling resources, establishing common policies and carrying out joint projects. All Save the Children organisations work with children in their own countries as well as

through international programmes. Save the Children has a Secretariat based in London, United Kingdom, which supports and coordinates the efforts of all Save the Children organisations.

#### ACTIVITIES:

Save the Children works in different fields and carries out different activities. On a global level we have identified five main thematic areas which constitute our foci: Education, HIV/AIDS, Exploitation and Abuse, Conflict and Disaster, Emergencies and Campaigning for Change.

## Secours Catholique / Caritas France

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#### HISTORY; PURPOSE:

Association de loi 1901 à but non lucratif, fondé en 1946 et reconnu d'utilité publique en 1962, le Secours Catholique est un service de l'Eglise catholique, membre de la Confédération Caritas Internationalis, qui lutte contre toutes les formes de pauvreté et d'exclusion et cherche à promouvoir la justice sociale. Il a pour mission de faire rayonner la charité chrétienne par la mise en œuvre d'une solidarité concrète entre tous, en France et dans le monde. Ses objectifs sont d'accueillir pour répondre aux premiers besoins, d'accompagner pour restaurer les liens sociaux et de développer pour renforcer les solidarités.

#### STRUCTURE:

Le siège du Secours Catholique à Paris est organisé en plusieurs directions: action France, action internationale, plaidoyer international, administration et finance, ressources humaines, et enfin communication. Il guide les délégations réparties dans toutes les régions de France, qui s'organisent de manière relativement autonome. Le Secours Catholique compte aujourd'hui 103 délégations diocésaines, 4 000 équipes locales, 67 000 bénévoles et 974 salariés.

#### ACTIVITIES:

Le Secours Catholique - Caritas France exerce des activités en France et à l'international. En France, l'association développe de nombreuses actions en faveur de publics vulnérables : sans abri, migrants, détenus indigents, demandeurs d'emploi, familles en situation de précarité, enfants et jeunes en difficulté, gens du voyage ; et participe par son action auprès des pouvoirs publics, à l'évolution des réglementations et des politiques mises en place pour enrayer les phénomènes de pauvreté. Il propose en France 2 174 lieux d'accueil à 1 600 000 personnes accueillies A l'international, le Secours Catholique – Caritas France soutient des programmes d'urgence et appuie les initiatives de développement de ses partenaires locaux en Europe, en Afrique, en Asie et en Amérique latine. Chaque année, près de 600 opérations internationales sont ainsi financées. A travers le plaidoyer international, l'association renforce son action sur les causes de pauvreté et de violence à travers le monde. Elle intervient sur plusieurs thématiques, que sont la politique de développement de l'Union Européenne, le financement du développement, les objectifs du millénaire pour le développement – AMCP, la santé et le sida, l'eau, les forêts, Publiez ce que vous payez, les paradis fiscaux et judiciaires, les Forums sociaux, les personnes déplacées internes, les migrants, le viol comme tactique de guerre, le contrôle du commerce des armes, la traite des êtres humains et les relations France/Afrique.

## Settlement Council of Australia

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#### HISTORY; PURPOSE:

SCoA provides a credible and informed source of knowledge and advice on migrant and refugee settlement issues, settlement planning, service delivery and related policy and program matters. We work closely with the Department of Immigration and Citizenship (DIAC), and a range of government and non government stakeholders. Our objectives are to:

- \*Market the projects and events of our members
- \*Progress settlement issues at the national level
- \*Provide a clearinghouse role
- \*Promote Access and Equity
- \*Support and drive action research
- \*Collaborate with Government and other peak bodies

#### STRUCTURE:

SCoA is a legally constituted body, which was incorporated in 2003 as the National Council of Migrant Resource and Settlement Agencies (NCMRSA). The NCMRSA changed its name to the Settlement Council of Australia in 2008. SCoA is made up of member organisations from all states and territories in Australia. SCoA is governed by an Executive Committee and managed by an Executive Officer. The Executive Committee are elected by the member organisations, with each state and territory having one representative, except NSW and Victoria which have two representatives. There are currently in excess of 800 members represented from all states of Australia. Our head office is located centrally in Sydney however our membership base covers all states and territories of Australia.

#### ACTIVITIES:

Our current priorities include: \*Providing information on settlement issues through regular newsletters \*Developing policy and position papers on key issues \*Mapping settlement service provision in Australia \*Developing national standards for settlement service delivery, in consultation with the settlement sector \*Promoting Best Practice models of service delivery \*Informing government about key issues and needs within the settlement sector \*Developing a research agenda and identifying key issues for future research Conducting national conferences relating to key issues and priorities

## Sewa Lanka Padanama

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### HISTORY; PURPOSE:

Sewalanka Foundation is a non-profit, non-governmental organization that was incorporated in 1992. Sewalanka has more than 700 Sinhala, Tamil and Muslim development workers in 22 of Sri Lanka's 25 districts. Our Mission Sewalanka enhances the capacity of rural communities to democratically identify and address their own development needs and provides services that contribute to the economically viable, socially just, and ecologically sustainable development of Sri Lanka. Our Objectives:

- Strengthen civil society by mobilizing disadvantaged communities, building institutional capacities and linking community-based organizations with each other and with external resources.
  - Ensure the psychological, social and economic wellbeing of conflict and disaster affected communities and facilitate the shift from relief aid to self-reliance and sustainable development.
  - Promote sustainable rural development by offering training, support and services based on the interests and needs of community-based organizations.
- Sewalanka prides itself on being a learning organization. We continue to evolve as we incorporate 'lessons learned' and adapt to changing circumstances. Sewalanka was founded in 1993 with a mission to work with the most vulnerable communities in the most neglected and disadvantaged regions of Sri Lanka. At the time, conflict was raging in the north and east of the country, and the communities caught in the middle of this war were clearly among the most vulnerable and disadvantaged. Although we were founded as a development organization, the instability of conflict and displacement provides few opportunities for long-term planning. We started our work in the north and east as a humanitarian agency, providing emergency assistance to the Tamil, Sinhala and Muslim communities that were being displaced by conflict. As the situation changed, some areas stabilized, and we continued to work with the same communities as they resettled. Over the years, we developed a process for helping displaced communities transition from dependency on relief aid to self-reliance and sustainable development. This approach is based on developing the institutional capacity of community-based organizations (CBOs), facilitating participatory planning and linking CBOs with the information, services and resources they need to meet their goals. During this time period, most of the communities we worked with had fairly similar interests. They wanted to strengthen their organizations, develop savings systems and revolving loan funds, rebuild community infrastructure like drinking water wells, irrigation systems and common buildings and resume their livelihood activities. Sewalanka also began to expand its support to isolated rural areas that had not been displaced by war. At the national level, specialized program consultants were brought under a single umbrella to improve coordination and communication, a Research and Learning Unit was established to develop a system for monitoring and evaluation and organizational learning, a Human Resource Director was recruited and Finance and Administration procedures were streamlined and consolidated.

### STRUCTURE:

Sewalanka is a family of Sinhala and Tamil speakers, Buddhists, Hindus, Muslims and Christians. We prioritize local recruitment, which means the majority of our team members come from the region where they are working. We support our staff to improve their language, computer and technical skills and pursue higher degrees. Many of our district, regional and national leaders started as volunteers or community mobilizers. We have a decentralized implementation structure, but uniform standards, systems and procedures. Most planning, implementation, decision-making, and monitoring is done at the regional or district level. The headquarters ensures accountability, oversees legal requirements and financial management, monitors projects, programs and impact and coordinates specialized support services. This decentralized structure enables us to respond more quickly and appropriately to local needs. The Executive Committee meets quarterly and is responsible for policy decisions and the organization's legal and financial accountability. The Chairman has overall responsibility and guides the development of the organization. The Management Committee meets monthly and is responsible for day-to-day coordination, management, operations, and implementation. The Committee includes the Vice Chairmen, Finance, HR, Special Projects, Program, Research and Learning and Field Directors and representatives from Sewa Finance and SEDCO. Sub-Committees meet as needed. The Finance Division is responsible for overall financial management and accountability. The Human Resources and Administration Division is responsible for legal compliance and provides the institutional and operational support for Sewalanka's program work. The Special Projects Division compiles information on projects and partners at a national level, oversees donor coordination and monitors implementation and reporting for donor-funded projects. The Program Development Team includes sector specialists for all program areas. The sector specialists support regional and district teams to develop programs, incorporate best practices and coordinate training and services. The Research and Learning Unit is responsible for helping the districts monitor and improve the quality and impact of Sewalanka's work. Field Directors are responsible for multiple districts and play a regional leadership role. They focus on the impact, quality, and sustainability of Sewalanka work and ensure that all activities in the region are consistent with Sewalanka's mandate, principles, and procedures. District program coordinators are accountable within their district. They have overall responsibility for district-level operational management, stakeholder coordination, strategic planning and implementation. We have our district offices in 22 districts and having 5 regional offices in each regions under the guidance of HQ at Colombo.

### ACTIVITIES:

Sewalanka focuses on strengthening the capacity of organizations in disadvantaged rural communities so that people in these areas are able to access information, resources and services, influence decision making and catalyze regional change. We target: ¶Remote villages with limited access to information, services and markets ¶Villages that have natural resource or livelihood constraints and no support from other organizations ¶Areas directly affected by conflict and/or natural disaster; and ¶Areas where people have been relocated or resettled. We focus on bringing individuals together to build strong civil society organizations that are capable of catalyzing village, or even regional, level change. In settled communities, Sewalanka offers specialized services for sustainable livelihood development. Fisheries and aquaculture, Sustainable agriculture, Handicrafts and community products, Community tourism, Enterprise development, Vocational training are some important areas of intervention in development stage communities. Resettlement is another interesting area which Sewalanka foundation is focusing in all sectors to rehabilitate the settling communities. In addition to this Sewalanka is engaging with UN and others to promote advocacy in all levels to do better services to the people.

## Sin Fronteras I.A.P.

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### HISTORY; PURPOSE:

Sin Fronteras I.A.P. es una organización civil mexicana, laica, apartidista y sin fines de lucro, que trabaja para contribuir al cambio de las condiciones en las cuales ocurren las migraciones internacionales y el asilo, a fin de que estos se den en un marco de plena vigencia de los derechos humanos de los migrantes internacionales, solicitantes de asilo, refugiados y sus familiares. Fue creada por académicos y activistas sociales en 1995, cuando el tema de los refugiados se vio desplazado por el creciente auge del tema migratorio y el previsible impacto en el fenómeno de los acuerdos de libre comercio: incremento de los flujos, endurecimiento de políticas e incremento de violaciones a los derechos humanos de los trabajadores migratorios y sus familias. Sin Fronteras se constituye con el objeto de realizar toda clase de actividades de asistencia legal y social, educativas, informativas, culturales y sociales que promuevan, fomenten, favorezcan o estimulen el conocimiento y desarrollo de las políticas y temas de población (particularmente las relativas al fenómeno de la migración), y otras actividades pertinentes en este marco, independientemente de cualquier ideología política, religiosa, racial o prejuicio de género, con el objeto de coadyuvar al mejoramiento de las condiciones de vida y el desarrollo de los grupos de personas concernidos, especialmente los refugiados, solicitantes de asilo y otros migrantes. En este sentido, se adoptaron como objetivos específicos: • Contribuir al empoderamiento y efectivo ejercicio de los derechos de los migrantes internacionales, solicitantes de asilo, refugiados y sus familiares. • Contribuir a la construcción de una cultura incluyente y sustentada en derechos humanos, en torno a las migraciones internacionales y el asilo. • Promover el desarrollo y la aplicación de un marco normativo, de programas y políticas públicas integrales acordes a los estándares de derecho internacional. • Fortalecer la capacidad institucional de sin Fronteras. Siguiendo estas líneas, nuestro primer proyecto fue el de Asistencia a Refugiados Urbanos, apoyado por el Alto Comisionado de las Naciones Unidas para los Refugiados en México.

#### STRUCTURE:

Desde el inicio, Sin Fronteras fue concebida para trabajar en las diferentes dimensiones del fenómeno migratorio y del asilo. Sin Fronteras aborda varias dimensiones del fenómeno, evidenciando la necesidad de la participación de la sociedad civil en la definición de políticas y normatividad migratorias más adecuadas. De tal forma que el tema es abordado de forma integral e interdisciplinaria. En ese sentido, nuestra estructura se distingue por el Patronato y la Oficina Técnica (equipo operativo). El Patronato es la instancia directiva encargada de velar por la sustentabilidad de la organización, supervisar el cumplimiento del proyecto institucional y establecer las alianzas estratégicas que favorezcan su desarrollo. La Oficina Técnica, asesorada por los miembros del Patronato, es responsable de la formulación de las planeaciones estratégica y operativa, así como de la ejecución de los proyectos. Esta estructurada en instancias, coordinaciones. Las instancias tienen una función de apoyo a la institución son directivas o ejecutivas, y las coordinaciones son operativas. Dirección General: Es una instancia directiva encargada de representar a la institución ante la sociedad y las autoridades, de velar por el cumplimiento y la vigencia de la planeación estratégica quinquenal y de las políticas institucionales y de mantener la relación con el patronato. Desarrollo Institucional y de Proyectos: Es una instancia de apoyo a la institución responsable de la recaudación de fondos, desarrollo de proyectos e informes, y el fortalecimiento institucional. Administración: Es una instancia de apoyo a la institución responsable de la planeación y administración de los recursos financieros, humanos y materiales. Coordinación de Atención y Servicios, que es la coordinación responsable de contribuir a la solución de casos individuales, de proporcionar herramientas para la autogestión mediante la provisión de servicios directos y de litigar casos paradigmáticos de violación a los derechos humanos de migrantes, solicitantes de asilo y refugiados. Coordinación de Vinculación y Promoción, coordinación operativa responsable de la estrategia de incidencia, difusión, vinculación, formación e investigación. Actualmente el equipo operativo se constituye por 17 personas. Además de éstos, se reciben aproximadamente 70 personas al año que colaboran como voluntarios o prestadores de servicio social en las diferentes áreas de la organización. Sin Fronteras tiene oficinas únicamente en el Distrito Federal, por lo que sus servicios de atención directa se realizan con población en el DF. Sin embargo, también realiza actividades de monitoreo y capacitación en las Estaciones Migratorias de Tapachula, Chiapas e Iztapalapa, Distrito Federal. Asimismo, brinda capacitaciones a organizaciones contrapartes o autoridades a nivel nacional. Tiene un proyecto sobre gobernabilidad migratoria con legisladores de Centroamérica y México. También participa en redes internacionales con la International Detention Coalition.

#### ACTIVITIES:

Con el fin de cumplir con su objetivo, Sin Fronteras desarrolla varias actividades, brindando diferentes servicios. Estos constan de la atención psicosocial, el apoyo para restablecer la seguridad, orientación socio-cultural y el apoyo económico; la atención directa para la defensa del derecho a la identidad y a la seguridad jurídica, a través de cuestiones relacionadas con el ingreso, la regular estancia y la permanencia en México; la asesoría, orientación y representación legal a la población migrante, solicitante de asilo y refugiada para la defensa de sus derechos humanos; talleres a población migrante, solicitante de asilo y refugiada (Derechos y Obligaciones de las Personas extranjeras en México, Herramientas para la Autogestión, choque cultural, Derecho a la Identidad de hijos de migrantes, refugiados y solicitantes de asilo en México, Regularización Migratoria Ordinaria) y talleres sobre derechos humanos en las Estaciones Migratorias de Tapachula, Chiapas y México D.F. A través de los servicios prestados, se ha brindado a las personas beneficiarias herramientas para su empoderamiento y autogestión, lo cual les facilita el acceso a servicios básicos y el ejercicio de sus derechos. Incluso se han desarrollado programas de atención especializados como el programa de clases de español, de apoyo psicosocial, el programa para la búsqueda de empleo, capacitaciones de promoción y apropiación de derechos humanos por la población, asesorías legales para acceso a la identidad (documentación migratoria) y el litigio estratégico de casos paradigmáticos. El ACNUR se constituye como socio en el proyecto de atención socioeconómica y legal a solicitantes de asilo y refugiados y trabajo conjunto con el OACNUDH en los procesos de incidencia y capacitación en materia de derechos humanos. Asimismo, Sin Fronteras realiza análisis y propuestas de política pública, normatividad y programas con base en los estándares internacionales de derechos humanos. Lleva a cabo acciones de defensa y promoción de los derechos humanos de la población migrante, solicitante de asilo y refugiada a través de actividades de capacitación, sensibilización, difusión, vinculación, investigación e incidencia. Las estrategias y acciones van encaminadas a generar cambios estructurales que beneficien a la población migrante, solicitante de asilo y refugiada que habita y transita por nuestro país. Se establecen alianzas estratégicas con diversos actores y sectores de la sociedad, incluyendo a otras organizaciones civiles y organismos internacionales. Se participa también en redes especializadas en los temas de migración y asilo, destacando el Foro Migraciones y la Red Regional de Organizaciones Civiles para las Migraciones (RROCM).

## Society for Humanitarian Solidarity

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#### HISTORY:

The organization Society for Humanitarian Solidarity (SHS) is a local, non-profit making, humanitarian NGO. It was formed in 01/01/1996 and among its primary objectives are identifying the poor of the poor, which includes refugees, orphans and widows, in the areas of operation; provision of humanitarian and other assistance to them; work together with the targeted group(s) along community-based line in the search for self-sustaining solution; raise awareness on their needs and conditions of life among potential local and international donors to obtain support. The organization was first established at the very entry point of refugees fleeing from the Horn of Africa, at the coastal areas of Bir Ali/Yemen, during the peak in the exodus. It was this need to

meet the human crisis facing the refugees on arrival and to relieve its impact on the local populations that prompted the initiation of the this organization in the first place. Gradually, and based on our mutual concern and interest, we entered into partnership with the UNHCR in 01/07/1999.

#### STRUCTURE:

The Society for Humanitarian Solidarity (SHS) was established in accordance with the laws and regulations of the country governing such activities. A group sharing the same vision met to form general Management Board and an independent Inspection and Monitoring unit. The Management board is composed of members of:

- (1) Social Affairs
- (2) Cultural Affairs and public relations
- (3) Project Marketing
- (4) Executive unit.

The number of staff working with the organization is: 51 staff. SHS is currently located in the following geographical areas

- (1) Shabwa (Mayefa'a) governorate
- (2) Aden khormaksar
- (3) kharaz Refugee camp, lahj district.

#### ACTIVITIES:

Providing humanitarian services to refugees in Yemen & relief to the displaced of war & Orphans, assistance in the field of education and health in Yemen.

## Soka Gakkai International

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#### HISTORY; PURPOSE:

SGI has its headquarters in Tokyo, Japan, and the UN Liaison Offices in Geneva (Switzerland), in New York (U.S.A.) and in Vienna (Austria). The Buddhist members of SGI count more than 12 million persons in 190 countries and territories worldwide.

#### STRUCTURE:

SGI has its headquarters in Tokyo, Japan, and the UN Liaison Offices in Geneva (Switzerland), in New York (U.S.A.) and in Vienna (Austria). The Buddhist members of SGI count more than 12 million persons in 190 countries and territories worldwide.

#### ACTIVITIES:

In relation to the UN, SGI activities include human rights education, disarmament, intercultural and inter-religious dialogue, sustainable development, and other fields related to peace.

## Solar Cookers International

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#### HISTORY; PURPOSE:

Solar Cookers International (SCI) was incorporated as an NGO in the USA, state of California, in 1988. The mission of the organization is to promote solar cooking and water pasteurization systems to benefit people and environments.

#### STRUCTURE:

A Board of Directors establishes policies and goals for SCI staff in the USA and Kenya.

#### ACTIVITIES:

SCI has three principal programs: Advocacy, Education Resources, and International Program Development. In Advocacy SCI's advocates work with UN agencies in New York, Geneva, Vienna and Nairobi on behalf of its Solar Cookers World Network of 124 independent solar cookers agencies worldwide. SCI is currently seeking official relations with WHO and FCCC. In Education Resources SCI maintains the biggest website for solar cookers worldwide - [www.solarcooking.org](http://www.solarcooking.org), a query-response service – [info@solarcookers.org](mailto:info@solarcookers.org), and a periodic journal, Solar Cooker Review. In Field Programs in the past year SCI has tested commercial spread of solar cookers in western Kenya and trained Sudanese refugee women; from 1995 – 2000 SCI collaborated with UNHCR in 3 refugee camps in Kenya and Ethiopia.

## Soroptimist International

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#### HISTORY; PURPOSE:

Soroptimist International, a worldwide organisation for women in management and the professions, is a global voice for women working through awareness, advocacy and action. The name Soroptimist was coined from the Latin soror meaning sister, and optima meaning best. Soroptimist is perhaps best interpreted as 'the best for women'. From the founding of the first Soroptimist club in Oakland, California, in 1921, through to the present day where over 3000 clubs are flourishing throughout the world, Soroptimists have continued to strive to achieve 'the best for women' in every sphere of their lives. Soroptimist International is a vibrant, dynamic organisation for today's professional and business women. We are committed to a world where women and girls together achieve their individual and collective potential, realise aspirations and have an equal voice in creating strong, peaceful communities worldwide. Soroptimists inspire action and create opportunities to transform the lives of women and girls through a global network of

members and international partnerships.

#### STRUCTURE:

Soroptimist International, headquartered in Cambridge, UK, is the umbrella organization for Soroptimists worldwide. Soroptimist International has four Federations: Americas (SIA), Europe (SIE), Great Britain & Ireland (SIGBI), and South West Pacific (SISWP). The four Federations operate under the SI Constitution, although each Federation has its own internal structure, policies and procedures. An individual Soroptimist is a member of her club, region/union (depending on her federation structure), her Federation and Soroptimist International. SI is governed by a Board comprising three representatives from each of its four federations and four International Officers: President, Immediate Past President, President-Elect, and Treasurer.

#### ACTIVITIES:

SI is committed to improving the lives of women and girls. Soroptimists work in partnership with governments, UN agencies, non-governmental organizations and through the media to raise awareness and advocate for human rights. Soroptimists also monitor actions in relation to the rights of women and girls and work with local communities around the world to implement practical initiatives in support of our principal aims. Soroptimists seek to become an active influence for positive change in society. Through international partnerships and a global network of members, Soroptimists inspire action and create opportunities to transform the lives of women and girls by advocating for equity and equality; creating safe and healthy environments; increasing access to education; developing leadership and practical skills for a sustainable future. Some examples of our work are below:

1. Club projects: SI members undertake project work at Club, Region, Federation and International level. Projects are initiated in areas where Soroptimist volunteers are available for assistance and monitoring. A Friendship Link system encourages joint projects between clubs in developing and developed countries.
2. SI Quadrennial project: Every four years Soroptimist International launches a major international project in partnership with a charity, NGO or United Nations agency. Each project is designed to be self-sustaining by the end of SI's four-year commitment. Soroptimist members around the world join forces to give active support to the chosen project and in doing so, have improved the lives of many thousands of women and children across the globe. Our current Quadrennial Project, Project Sierra: a Family and a Future, was launched in July 2007. The project supports women caring for children in extreme poverty and provides a caring, secure family home for children who are alone or at risk of abandonment. The project location is Sierra Leone, West Africa. Our project partner is Hope and Homes for Children.
3. December 10th President's Appeal: Every year, on Human Rights Day (December 10) the President of Soroptimist International selects a project that provides direct assistance to women in extreme need. For the 2009 Appeal, President Hanne Jensbo has chosen to adopt a highly successful anti-trafficking project run by the SI Union of Norway with SI clubs in Moldova for the last 4 years. Further funding is urgently needed for the project to continue. Past projects have provided: aid for refugees in camps in Malaysia; protection and help for women AIDS sufferers in Uganda and the Ukraine; scholarships for girls in Mongolia and Rwanda; vocational training programmes and shelter for vulnerable women and children in Paraguay; education and nutrition for abandoned children in Vietnam; malaria protection for pregnant women and young children in Benin, West Africa; enhanced access to education for girls in impoverished areas of Pakistan and support for long term patients at the Addis Ababa Fistula Hospital in Ethiopia.
4. International Relations: Soroptimist members serve as representatives at five major UN centres and several UN Regional Commissions. These volunteers work on many UN NGO committees which deal with issues important to women and address human rights inequities. Additionally, many Soroptimists have been active participants at United Nations NGO sessions and meetings throughout the world since 1948, serving as delegates as well as organizing and presenting panels and workshops on a wide variety of gender issues. Soroptimist International is in General Consultative Status with the Economic and Social Council, United Nations (ECOSOC); Operational Relations with the United Nations Educational, Scientific & Cultural Organization (UNESCO); Special List of the International Labour Organization (ILO); Official Relations with the World Health Organization (WHO), Official Relations with the Food and Agriculture Organization (FAO); Consultative Status with the United Nations Industrial Development Organization (UNIDO). Accredited to the Commonwealth as a Civil Society Organization.

## SOZE - Society of Citizens Assisting Emigrants

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Mostecká 5

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#### HISTORY; PURPOSE:

SOZE was established in response to the first wave of refugees coming to the Czechoslovakia in 1990, and was registered by the Ministry of Interior in 1992. It is based in Brno, and SOZE's qualified counselors provide assistance in its office and in all asylum facilities on the territory of Moravia and Silesia. In addition, SOZE runs an asylum house with a multicultural centre in Brno, and an accommodation centre for foreigners under the toleration status, who are expecting the final decision of the Supreme Administrative Court. Special care and protection is especially given to vulnerable groups of refugees and foreigners, as single women with children, unaccompanied minors, ill, disabled or otherwise handicapped persons.

#### STRUCTURE:

SOZE has a board of directors with its chairman, and an executive director. It has 17 full time legal, social and psychological counselors, and about 50 volunteers. There is a programme coordinator, and an office manager. SOZE's office is in Brno.

#### ACTIVITIES:

SOZE provides legal, social and psychological counseling for asylum seekers, recognized refugees and foreigners, especially in Moravia, the Eastern part of the Czech Republic. SOZE has a project of Czech language learning for the recognized refugees in the whole country. SOZE has a project of integration of recognized refugees in the country. As well, it has a project of integration of foreigners in Moravia. It provides also cultural and free time activities for all the categories mentioned above. SOZE runs an asylum house for asylum seekers, especially vulnerable ones.

## Spectrum Migrant Resource Centre

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#### HISTORY; PURPOSE:

Spectrum Migrant Resource Centre (SMRC) was initially established in 1984 to provide settlement services for migrants and refugees living in the Northern region of metropolitan Melbourne Victoria Australia - incorporating the municipalities of Yarra, Darebin, Whittlesea, Banyule, Nillumbik, Hume

and Moreland. In 2007, we launched our new name Spectrum MRC in recognition of our new innovative services and programs serving migrants and refugee clients beyond northern metropolitan Melbourne. We offer statewide services such as Spectrum Immigration services, Spectrum Education and Training Centre, Multicultural Home Support Services to assist ageing migrants to remain living at home as well as launching several unique and innovative parenting and intergenerational youth programs supporting new refugee and migrant families choosing to settle in Victoria. The SMRC is popular with new migrant and refugee families because it offers a "one stop-shop" for migrants and refugee families and individuals that are new to Australia through a wide menu of over 21 re-settlement and integration services and programs. We employ staff fluent in 67 relevant community languages and cultural backgrounds reflecting the diversity of Victoria's migrants and refugee settlers.

The key vision of Spectrum is to ensure that new migrants and refugees to Australia are able to reach their full potential. In order to achieve this purpose, settlement service packages are designed and specifically tailored to meet the on-arrival and longer term settlement and integration needs of specific migrants and refugees experiencing barriers and difficulties. Our Vision Generations of migrants and refugees reaching their full potential in Australia. Our Mission Working with migrants and refugees to successfully settle and participate in all aspects of community life by:

- Influencing society to build more inclusive communities;
- Delivering culturally appropriate and responsive settlement & family services;
- Making immigration advice affordable for individuals and employers.
- Empowering communities to identify and address settlement challenges;
- Providing culturally-tailored, hands-on & job-focused training;
- Transitioning jobseekers into sustainable employment;
- Assisting ageing migrants and people with a disability to participate in life at home and in the community.

Our Strategic Priorities for 2009 – 2012 include:

1. Building community capacity and responsiveness;
2. Collecting the evidence, telling the stories;
3. Ensuring our effectiveness.

#### STRUCTURE:

The Spectrum Migrant Resource Centre is governed by a voluntary Board of Management, which is made up of 7 elected and 7 co-opted members. Our Board Members are individuals who bring skills from a variety of fields – academia, accounting, auditing, finance, health, IT, legal, local government, from the community and business sectors, both locally and internationally. They are passionate about improving the lives of migrants and refugees settling in Australia. Spectrum MRC operational structure includes Chief Executive Officer, who heads up the SMRC Management Team. The units include the following: Settlement & Family Services Unit, Aged & Disability Services Unit, Education, Employment & Training Unit, Advocacy, Innovation & Marketing Unit and the Corporate Services Unit.

The positions report to unit Managers (depending on the program scope) who are accountable to the Board of Management via the SMRC Chief Executive Officer.

We currently have 286 staff employed within the organization. We have 5 offices across the Melbourne Metropolitan region which is located in the following geographic locations - City of Darebin X2, City of Moreland, City of Hume and City of Brimbank.

#### ACTIVITIES:

SMRC's re-settlement and integration assistance covers six major key settlement and integration needs: • Immediate On-arrival and medium term post-arrival settlement including housing and orientation assistance; Immigration legal advice services (SIS) to refugee and humanitarian sponsors; practical support and skills training to new and emerging refugee and "at-risk" migrant community groups; • Migrant re-settlement Family and Youth Programs for new migrant and refugee parents and youth. Specific programs offer skills through parenting courses, intergenerational courses for migrant parents and teenagers, Refugee No-Interest Loans and financial and consumer assistance, social and friendship networks; • Spectrum employment assistance and vocational training courses specifically designed to support new skilled migrants and long term unemployed job seekers; • Spectrum Multicultural Aged In-Home & Centre Adult Day Care catering to migrant elderly through the trained and professionally accredited bi-lingual Home Care workers catering to over 67 language and cultural groups; • Social enterprises designed to benefit SMRC whilst offering employment and vocational pathways to migrants and refugees and access to settlement services; • Cross cultural consultancy work with Government and Non-government organizations including facilitating consultations, project evaluations, workshops, community profiles, etc. Spectrum's Settlement and Family Services team (SFST) in particular provides a range of programs and services to support the smooth transition and integration of refugees and humanitarian entrants, helping them address and overcome the challenges of settling in a new country. The S&FST currently deliver the following services: • Casework including outreach, intake and appointments; • Complex Case Management; • Refugee Youth Subsidy for registration to sports and recreation, education & employment; • Ethnic Youth Council; • Girls' Indoor Soccer Program; • School Holiday Programs; • Youth Leadership Programs; • Refugee Youth Basketball Program; • Men's Family Relationship Support Program – Iraqi, Sudanese, Kurdish & Somali men's groups; • Parenting Programs targeting Congolese, Burundi, Sierra Leone, Liberian, Arabic speaking community, Samoan & Chinese communities; • Homework Support programs; • Community education projects; • Access to temporary housing; • Rental Housing Guarantee Scheme / Emergency Housing Fund & • Events. SMRC has extensive knowledge & experience in working with refugees; understand the matters relating to settlement; we regularly respond to discussion papers that influence government policy, this is also evident thru us convening the Local Settlement Planning Committee. We conduct regular consultations with all our communities and have ongoing dialogue with leaders to ensure that we are responding to their needs. We regularly advocate client needs across government to improve responsiveness of services, for example we actively participate and provide expertise on steering committee's, provide training to mainstream providers, deliver community profiles, we are a bridge for service users and providers and provide secondary case consultations to mainstream providers. Our main focus is to continuously build capacity of new arrivals by delivering on going leadership training & support, one of our recruitment strategies is to provide internal employment opportunities to newly arrived communities via our Settlement & Family Services programs and our Multicultural Home Support program. We regularly advocate to employees the benefits of employing new entrants, deliver culturally appropriate training thru our RTO and attach work experience opportunities and participate in University research projects. SMRC priorities include – Ensuring quality service delivery across the country, promotion of service models to other providers, advocating the needs of new arrivals, affordable migration support, promoting refugees to employers, ensuring effective education and employment pathways are accessible to service users, positive marketing of Refugee entrants (migration stories). SMRC participate in Annual UNHCR NGO Consultations in Australia, we provide operational support and work collaboratively on projects ensuring the best possible outcomes for our newly arrived communities.

## Sphere Project

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#### HISTORY; PURPOSE:

The Sphere Project is an NGO-Red Cross-Red Crescent initiative to improve the quality and accountability of humanitarian response. Its main tool is the

**STRUCTURE:**

Sphere Board - Sphere Project office in Geneva (4-5 full time staff).

**ACTIVITIES:**

Providing support for Sphere-related activities worldwide; provide materials, in particular the Sphere Handbook, which is currently being updated to incorporate the newest developments in the humanitarian field.

## Sudan Health Association

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**HISTORY, PURPOSE:**

SUHA is a non-profitable Sudanese Indigenous Non-Governmental Organization (SINGO) formed by a group of sudanese doctors, nurses and social workers in 1995 and got registered on the 11th October of the same year with the Kenyan Government. It later got registered with the Sudan Relief and Rehabilitation Commission (then SRRA) on the 10th of August 2000, and recently with the Ministry of Legal and Constitutional Affairs (LCA) of GoSS on the 27th of March 2008. The mission of the SUHA is the "Improvement of life through the provision of quality, affordable and accessible health and other services to all beneficiaries, especially the disadvantaged groups, to ensure that they live a healthy and productive life".

**STRUCTURE:**

The Sudan Health Association has its main office based in the field in KajoKeji County, Central Equatoria State, South Sudan since June 1997. It has another field-based office in Kagwada- half way between Juba and Yei also in the same state - extended after the CPA was signed between the GoS and the SPLM/A. For the purpose of co-ordinating with donors and other outside partners, SUHA maintains a liaison office in Kampala, Uganda. It closed its office in Nairobi, Kenya for the practical reason of facilitating coordination with the line Ministries, the GoSS Authorities and other relevant bodies in Sudan after the signing of the CPA. In the county of Kajo-Keji, SUHA supports a number of health facilities that include 12 primary health care units (PHCUs) - Kigwo, Moijo, Gurujo, Mere, Romogi, Mondikolok, Longira, Kudaji, Mogiri, Lori, Jondale and Rodo, and 3 primary health care centers (PHCCs) - Jalimo, Lire and Kansuk. In Juba County, they include 1 PHCC - Ganji, and 8PHCUs - Maremo, Gwadiang, Kelang, Karpeto, Pager, Kagwada, Kulipapa and Langi. SUHA also runs a health workers training school in Kajo-Keji County. All patients that present to these units and may need referral, are referred to the health centers. The health centers then refer its patients (if any for referral) to the main hospital in the county. Each PHCU has 2 community health workers (CHWs), 2 mother and child health workers (MCHWs), and 1 guard. The key staff currently in the PHCCs include 1 clinical officer, 1 nurse, 1 midwife, 2 auxiliary nurses, 2 MHCWs, 1 registration clerk, 3 cleaners, 3 guards. There are also personnel teaching in the health workers training school. They include 4 full time tutors and 3 part time ones. SUHA has a board of directors and a general assembly that meet once a year. Its daily functions are run by the executive body headed by its executive Director. In total, SUHA has about 9 administrative staff in both its programs in Kajo-Keji and Juba Counties. It has 80 health workers working in the 20 PHCUs and 28 health workers in the 4 PHCCs in both Juba and Kajo-Keji Counties, 7 training school tutors, and 73 support staff that include 37 guards, 22 cleaners, 9 cooks and 5 drivers.

**ACTIVITIES:**

The Sudan Health Association mainly deals with the provision of primary health care services (PHC). This includes preventive, promotive and curative health services. In the primary health care units (PHCUs), the emphasis is on the preventive and promotive aspects of the services, and this seriously takes into account health education and immunization of mothers and children, with UNICEF and the Ministry of Health providing the necessary equipment and vaccines. The curative aspect takes a limited role meant only to care for simple cases that are within the capacity of the M/CHWs to deal with, and this includes such services as the provision of treatment for obvious and clinically diagnosed cases. Health workers such as the MCHWs and the traditional birth attendants (TBAs) also carry out assisted deliveries for pregnant women with normal delivery cases. All cases that are beyond the knowledge of the health workers at the level of the PHCU are referred for further care in the PHCCs, where some secondary health care services are provided, with UNICEF and the Ministry of health also providing drugs and other medical supplies. SUHA also provides capacity building (nine-month basic training course) to all the workers at the level of PHCUs to ensure that the beneficiaries access quality and affordable health care services in all the areas covered by its operation. This training is not only limited to health workers working in the health facilities supported by SUHA. It is also open to any agency providing the same health services in the region that may need to carry out training for its health workers. So far (from 2001 to 2008) 230 M/CHW trainees have been trained by SUHA and are now working in various health facilities in parts of Southern Sudan. They have been sponsored by agencies that include UNICEF, UNHCR and ARC and GOAL. Others joined as private candidates. Those trained to work in the health facilities of SUHA have been sponsored by funds from UNHCR and OFDA/USAID. The Sudan Health Association has been one of the implementing partners for the UNHCR South Sudan program of repatriation and reintegration of refugees following the signing of the CPA. This has been done through the provision of the necessary health services that the returnees require when they return from exile to their places of origin in South Sudan. Kajo-Keji, where SUHA is operating, has been identified as a major refugee corridor among other areas in South Sudan. As a pull factor for the refugees to come home, SUHA constructed a number of health facilities that included 3 PHCCs and 12 PHCUs. Among these, 11 of them (10 PHCUs and 1 PHCC) were funded by UNHCR. Currently, SUHA is constructing another PHCC in Pager, Juba County to help with the problem of referral in that part of the county. It has also concluded construction of 6 VIP pit latrines in six health facilities, and rehabilitated 4 PHCUs in the 3 counties of Kajo-Keji, Yei and Juba under the UNHCR funding for 2008. SUHA also got a number of health equipment such as delivery beds, microscopes etc including furniture from UNHCR for running these health facilities. A Vehicle, computer, generator, reference and other training materials, IEC materials are part of the support from UNHCR for running the program. In Juba County, besides running health care services in the health facilities, SUHA is currently involved in the delivery of water and sanitation services that include the construction of protected shallow wells/springs, the repair of bore holes, and carrying out campaigns for community members to construct house hold pit latrines. With funding from HEKS, a Switzerland-based Church agency, SUHA is currently involved in the provision of water and sanitation services in the 2 counties of Yei and Lainya. All this is calculated to provide services that the returnee population needs to come home. UNHCR is still involved in repatriating refugees into some areas in Central Equatoria State and so the need for these services. As mentioned above, UNHCR has also been supporting SUHA in Juba County from the beginning of 2008 where it is constructing the PHCC in Pager and also running some health campaign programs including those related to HIV/AIDS and Sexual and Gender-Based Violence (SGBV) among others. This year 2009, SUHA and UNHCR are discussing the possibility of implementing the IGAD sponsored HIV/AIDS campaign in Kajo-Keji County. Another discussion going on between SUHA and UNHCR is on the intervention to provide health services to about 6,000 refugees who have recently crossed the

border into South SAudam from DRC owing to the atrocities of the Ugandan LRA rebels fighting the government of president Yoweri Museveni.

## Sudanese Red Crescent Society

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### HISTORY; PURPOSE

SRCS establish in 1956 to assesst the official authority during war and peace it works under international Geneve agreement.

### STRUCTURE

SRCS consist of 26 state branch office in sudan and the head quarter is in Khartoum .SRCS has anumber of departments:

- 1/ health department
- 2/ finance department
- 3/ human ressource
- 4/ water and sanitation
- 5/ land mine awareness
- 6/ emergency
- 7/ youth unit
- 8/ vocational training and lively hood
- 9/ HIV/ aids awerness programme

Total staff working 972 out of this 400 is in kassala state branch office.

### ACTIVITIES

SRCS kassala state is involve the following activities

- 1/ health service in IDPS ane refugees
- 2/ water for IDPS
- 3/ during emergency distibuting food and non food items and sheltter to the effected people
- 4/ awareness rising aginst land mine risk
- 5/ training refugees educational various courses and giving tools after gradution
- 6/ for IDPS provide seeds and tools and goats to support livelyhood
- 7/ SRCS raises awareness in HIV/AIDS to both refugees and IDPS

## Swedish Red Cross

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### HISTORY; PURPOSE:

The Swedish Red Cross (SRC) is one of the Red Cross and Red Crescent Movement's oldest national societies, created in 1865 - only two years after the foundation of the organization. SRC plays an important complementary role to the Swedish social security system and our work aims to prevent and alleviate human suffering, protect people's lives and health, and create respect for human dignity – the principle of humanity. The Red Cross and Red Crescent Movement carry out extensive work to support refugees, internally displaced persons and other migrants. In the field of migration the Swedish Red Cross work both on the level of policy making and with client services such as issues regarding family reunification, giving legal advice to asylum seekers etc.

### STRUCTURE:

The Swedish Red Cross is the largest humanitarian organization in Sweden with approximately 230 000 members and 30 000 volunteers. SRC is divided in one headquarter and ten regional offices and more than 1 500 local branches all around the country. There is also a Red Cross Youth Organization. The headquarter is divided in 9 departments, Disaster and Preparedness, International Law and Refugee, Health and Social Welfare, Volunteering and Organizational Development, Human Resources, Communications, Property Management and Purchasing, Information Technology and Administration. Within the Swedish Red Cross there are also five centers for tortured refugees, working to alleviate the trauma of war and torture. There are around 300 social meeting points all over Sweden where it is possible for people to get a first contact with the Red Cross, for example in issues regarding migration such as asylum support and family reunification.

### ACTIVITIES:

The Swedish Red Cross is a member of the Swedish government's network for refugee questions, chaired by the minister of migration. We are also included in a reference group regarding refugee matters that meets with officials in the Ministry of Justice/Migration before every EU council (Justice and Home Affairs). From the point of view of the Swedish Red Cross, refugee policy includes all the dimensions that affect the situation of refugees, whether in Sweden or elsewhere. Efforts in this field involve influencing policy-making and decisions by public authorities. Some examples are monitoring and commenting on Swedish and EU legislation and how international agreements are applied, influencing the drafting of new legislation in Sweden and the EU, and submitting comments regarding proposed legislation relation to refugees and asylum seekers, carrying out studies in the field of refugee policy, such as asylum legislation in relation to war criminals and the right to family unity, information, education and opinion formation with a view to influencing public attitudes to refugee issues and supporting the Red Cross and Red Crescent Movement's methods and policy development in refugee issues. The International law and refugee department is involved in every aspect of the refugee matter, such as fore example asylum, return, family reunification and tracing. We act to ensure that asylum seekers have access to a human, fair and effective asylum process and we give legal advice in the asylum process. We help people who are obliged to return to their country of origin, if they ask for our assistance, and have projects together with Red Cross/Red Crescent national societies in some of these countries. The Swedish Red Cross traces family members who have been separated due to war, armed conflict or natural disaster. This service is available for persons looking for close relatives outside of Sweden. SRC also work with questions related to integration. All our activities are carried out through a nationwide network of volunteers and staff. SRC also participate in different international

networks like ECRE and PERCO. We cooperate with the UNHCR office in Stockholm and have been observer to the Excom meeting in Geneva for many years. The international department is involved in programs in around 50 different countries. The Swedish Red Cross is a member of the International Federation of the Red Cross and the Red Crescent Societies. Through the federation and the ICRC, SRC participate in different international projects around the world. The Swedish Red Cross strives to ensure respect for human rights and international humanitarian law. We enhance knowledge and awareness through dissemination of the laws and organize public campaigns and advocate towards authorities and decision makers.

## Syrian Arab Red Crescent

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Mahdi Ben Baraka

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### HISTORY; PURPOSE:

The Syrian Arab Red Crescent (SARC)

Is an independent humanitarian organization of public utility, and it has a legal personality and enjoys financial and administrative independence.

The Supreme Chairman of SARC is His Excellency the President of the Syrian Arab Republic.

Syrian Arab Red Crescent was founded in 1942 as a humanitarian association, and it has been recognized by the International Committee of the Red Cross in Geneva (ICRC) in 1946. SARC is committed to the Geneva Conventions and the basic principles of the International Movement of Red Cross and Red Crescent Societies, and it has a headquarters in Damascus and fourteen branches in the fourteen governorates of Syria, and a number of sub branches in some provinces

The emblem of SARC which distinguish it and its branches and facilities is: a red crescent on a white ground and its two edges are heading to the right of the viewer and to the left of the holder of the emblem.

Syrian Arab Red Crescent depends in its resources on the Governmental endowments ,membership subscription fees ,internal and external donations, , and the stamp of Syrian Arab Red Crescent.

Each project has a management record and budget of its own within the organization, where SARC is working constantly to develop and improve its performance.

The Basic Constitution of the Syrian Red Crescent has identified the following priorities:

- Preparation for medical support in times of peace and disasters.
- Storage of emergency supplies and shelter equipment
- Provision of the necessary urgent relief for the victims of disasters.
- Providing first aid services and first aid training.
- Dissemination of the basic principles of the international movement and dissemination of international humanitarian law.
- Strengthening relationships and areas of cooperation between National Societies of Red Cross and Red Crescent, international organizations and non-governmental organizations (NGOs).

Our seven principles are:

Humanity, impartiality, neutrality, independence, voluntary service, unity and universality

### STRUCTURE:

SARC is composed by 14 branches for 14 cities and 15 sub branches for the towns covering all Syria.

The general assembly composed by 98 members (7 from each branch) take place once a year.

The board of directors composed by 28 members (2 from each branch) take place once every 2 months.

The executive committee composed by 7 members take place once a month.

All the members of all these committees are volunteers and the whole number of SARC members are approximately are 10,000 volunteers.

### ACTIVITIES:

For more than six years was still the Syrian Arab Red Crescent and the support of the Syrian government and some organizations are the United Nations (UN High Commissioner for Refugees - United Nations Fund for UNICEF - World Food Program) in addition to national societies and the Red Crescent and Red Cross (Danish Red Cross - Red Cross French Red - Italian Red Cross - Qatar Red Crescent) and the International Federation of Red Cross and Red Crescent Societies, and, too, and for years has organized the signing of memoranda of understanding with the international non-governmental organizations approved for work in Syria from the competent authorities (the Danish Refugee Council - Organization Children of the World and Human Rights - International Medical Corps - first aid - Doctors around the world - Turkish Blue Crescent - Research Organization and Cooperation - International Committee for Relief - HELP - Action Against Hunger - Islamic Relief French - Terre des Hommes - Italian University Institute, Italy -- French Institute for Development and Development - Danish Center for Culture and Development), and focused activities by sector the following:

The education sector:

- Building schools, rehabilitating, and renovating schools and in cooperation with the Ministry of Education.
- Have been distributed / 46600 / share include the school dress uniform and stationery to the students of Iraqis in Damascus and abroad.

Health sector:

- Provide primary health care for the Iraqi brothers through the Arab Red Crescent Society clinics outside Damascus, the Syrian cooperation with the International Federation of Red Cross and Red Crescent Societies, the French Red Cross, International Medical Corps.

Sector psychological support:

- The organization opened in cooperation with the Danish Red Cross and the Danish Refugee Council, the United Nations Children's Fund UNICEF and the children of the world, human rights and the International Medical Corps, / 12 / consultative status in Damascus - Damascus - Aleppo - Qamishli, and now are preparing to open two centers in Deir ez-Zor - shield.

- The number of beneficiaries of the centers / 111,452 /.

- Activities were also organized for children in some events such as Refugee Day and World Children's Day Toys & Gifts included the presence of known stars and media coverage focused on the situation of these children and their close relationship with the Organization of the Syrian Arab Red Crescent.
- Were present in the allocation of all Tanf monthly shipments including (dry food - vegetables and fresh fruit) and also has been sent special meals and during the holidays and festivals.

The food sector:

•During the 2009 food was distributed on / 116,182 / person benefiting every Iraqi individual Iraqis than six times the distribution of food by the High Commissioner for Refugees and World Food Program.

## Syrian Women Union

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Baremkeh

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HISTORY; PURPOSE:

STRUCTURE:

ACTIVITIES:

## Tanganyika Christian Refugee Service

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HISTORY; PURPOSE

Tanganyika Christian Refugee Service (TCRS) is an Associate Field Programme of the Lutheran World Federation Department for World Service (LWF/DWS). It was first established in the then Tanganyika in 1964, primarily to provide humanitarian assistance during the tremendous influx of refugees fleeing from the many surrounding countries in civil strife, into this relatively peaceful country in the region. Tanzania's generous policy toward refugees and asylum seekers has since, enabled hundreds of thousands of refugees from neighboring countries to find safe heaven here.

TCRS Vision Statement:

"Empowered communities living in a just, democratic society, united in diversity and enjoying quality of life and God given dignity"

TCRS Mission Statement:

"TCRS is committed to reducing human suffering and poverty by empowering vulnerable, marginalized and displaced communities in Tanzania to achieve self reliance and sustainable development"

TCRS Values:

- Universal Justice: – access by all to fundamental human rights.
- Dignity: – inherent self – worth.
- Self-reliance: – people empowered to strive for their own development.
- Sustainable Livelihoods:- humanity living in harmony with all creation.

TCRS Program Objectives:

- Refugees in Tanzania secure vital needs in accordance with SPHERE Minimum Standards.
- Refugee households enjoy a self reliant and dignified life.
- Rights bearers in all TCRS programmes protected from violence, sexual and child abuse and other forms of exploitation and harassment.
- Communities in Tanzania have active citizens with transparent, competent and accountable leaders.
- Communities in Tanzania achieve economic security and sustainable livelihoods.

STRUCTURE

TCRS is governed by a Board of Trustees. The Board members are appointed by the Evangelical Lutheran Church in Tanzania (ELCT), the Lutheran World Federation (LWF) and the Christian Council of Tanzania (CCT). Primarily, the Board deals with policy issues and oversees the overall performance of the organization on behalf of the three organization (ELCT, LWF and CCT). The Board also appoints the TCRS Executive Director.

The Executive Director is the Chief Executive Officer of the TCRS, reporting directly to the Board on the day-to-day management and performance of the TCRS. The Executive Director is assisted by three (3) Heads of Departments, namely: The Programme Coordinator, the Finance and Administrative Coordinator and the Finance Manager. At the head office level there are programme officers directly under the Programme Coordinator, but with line relationships with the senior field staff. At the field level there are three Refugee Project Coordinators and Managers reporting to the Programme Coordinator at the head office. Under the Project Coordinators in the field projects there are refugee camp managers, refugee centre supervisors and other refugee service supporting staff, such as medical doctors, education officers, advocacy officers, health officers, community services officers etc.

ACTIVITIES

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### HISTORY; PURPOSE:

Year of establishment: 1992 A Brief Background of the organisation: The Other Media (TOM) was born out of an inevitable outcome of a dialectical relationship that exists between certain peoples' movements, civil society initiatives and some sympathetic middle class activists for very many years. Years of working together in partnership at a political realm with non party political organisations - a coming together of organisations and people who were involved with a crystallization of solidarity work aimed at meeting the needs of various peoples struggles and initiatives in the country. Over the years, it has emerged as a distinct premier institutional facility created in active participation and involvement of movements and other constituent members, moving from the initial tentative cautious steps towards confident and firm positions on all issues TOM is involved with. Broadly speaking, the involvement since its inception in 1992, have two broad trends.

- (i) Generate direct/indirect support for various campaigns of struggle based organisations and initiatives and respond to their specific demands of support and solidarity.
- (ii) Initiate and sustain direct initiatives on certain critical and crucial substantial political issues that have wider implications, i.e. issues other than those taken up by people's movements for civil society as a whole.

The basic and larger objectives and methodology which have been evolved in the process of interaction and involvement are:

1. To provide/create a broad based platform in support of struggle-based people's movements in the sub-continent and issue based campaigns at a national and regional levels.
2. To organise workshops and training programmes. consultations, conferences and conventions on substantive/political issues around which struggles and campaigns are taking place in the sub-continent.
- 3 To provide a Forum for debate by formulating, when necessary, a political/ideological framework and opening it up for debate and discussion among movements, who may face ideological or organizational crisis.
4. To help initiate autonomous and alternate political processes focusing on important and crucial issues in the sub-continent that are not being touched by other groups and organisations.
5. To engage in research and study on issues that concerns TOM directly in the process of its work or/and while responding to the demands of movements, campaigns and situations.
6. To engage in production and dissemination of print and electronic materials with a view to generate popular awareness on issues of public concerns e.g. Impact of Globalisation on economy, displacement due to anti people development programmes, environmental and industrial hazards, anti-labour measures like restriction of trade union rights, exploitation through economic oppression of women, issues concerning backward caste and other minorities, human rights, justice, democratic rights and promotion of a peace constituency. In other words the fundamental objective is to promote a system of core values and principles that are vital for building a new society viz; peace, democracy, secularism, human rights, socio-economic and gender justice, good governance etc.
7. To organise tribunals, peoples' commission, citizens tribunals, fact finding missions, etc., on sensitive issues of public concerns to generate debate and discussion and for accountability

### STRUCTURE:

Governance Structure A General Body constituting members representing a cross section of society especially those peoples organisations and movements, civil society initiatives, individual activists, artists, academics. This body is a constitutional authority to evolve policies and make policy decisions, to elect the office bearers to the organisation and appoint the Managing Committee. General Body usually meets once a year to receive reports, audited statement of accounts and discuss the general policy framework of the organisation and review it if necessary. A Managing Committee comprising of minimum seven members to implement the decisions of TOM General Body. The General Body elects the Managing Committee once in two years. Three sub committees aid the management Committee. (A) Programme Committee (B) Finance Committee and (C) Selection Committee. Members of the Sub Committee comprise of selected members from the management committee and others. The sub committees are specialized groups and are purely in an advisory capacity.

### ACTIVITIES:

With the above stated objectives and programmes The Other Media has evolved mechanisms in support of several campaigns of peoples' organisations, movements and civil societies' initiatives. For purposes of record we highlight some of the significant contribution that have been made in initiating and sustaining processes/struggles etc.

- Permanent Peoples' Tribunal on industrial hazards and human rights with specific focus on Bhopal industrial disaster.
- Citizens Tribunal of Ayodhya which was constituted in response to the demolition of the Babri Masjid.
- Pakistan-India Peoples' Forum for Peace & Democracy. (PIFPD)
- Establishment of Friends of Burma to respond to the needs of the Burmese refugees and their cause for freedom & democracy.
- Establishment of a loose knit Forum of Intellectuals, Academics, Activists, Students, Women's' Groups etc. under the banner of Solidarity Group in Support of The Restoration of the Civil & Democratic Rights in the North East. • Establishment of Fact Finding Mission after 15 years of the Bhopal disaster.
- Establishment of an Independent Forum for Adivasi/Indigenous Peoples' in the sub-continent, under the banner of All India Co-ordinating Forum of Adivasis'/Indigenous Peoples'.
- National Campaign for the Repeal of Armed Forces Special Powers Act.
- Civil Society's Initiatives on Kashmir. • Initiating a Burma Solidarity Group in 2007 to respond to the crisis in Burma (Myanmar) created by the saffron uprising.
- North East People's Initiatives for collective dialogue and action on Peace, Human Rights and Progress in the Northeast.
- Civil Society's initiatives on Human Rights Justice & Naga Peace Process.
- Coalition of civil liberty and human rights against POTO
- Played a leading role in the formation and functioning of the "Free Speech Campaign" • Independent Observers team to Jammu and Kashmir elections in 2002. .
- Initiatives to prevent violence in conflict situations in Northeastern region, providing relief to IDPs, conducting studies and advocating for better treatment in accordance with International Humanitarian Laws • Initiatives to press for a domestic refugee law

- Initiative in collaboration with National School of Drama, activists and students by organising workshops to equip students with theatre skills especially on the theme of communal harmony
- Apart from the above, support has been provided to various struggles and issues which have emerged in the country due to the development process of the government. They would include support to Narmada Bachao Andolan, Koel Karo, Jan Sangathan, Bargi Dam, Subarna Rekha, Tehri, Beesalpor in Rajasthan (all Hydel projects). Also have provided support to anti-nuclear movements' in response to Narora Nuclear Plant in U.P., Kota in Rajasthan, Koodankulam in Tamilnadu etc. Also support to movements, which have emerged against the destructive the Thermal Power Projects in Singrauli, Dhanbad, Hazaribagh etc. Continue to provide support to groups who are involved in issues of environmental destruction viz.: mining projects, games sanctuary, missile sights, national parks, big industrial complexes etc in Adivasi/Indigenous Peoples' areas.
- Have also supported the campaign of Chattisgarh Mukti Morcha in Madhya Pradesh, Chilikha Bachao Andolan in Orissa, National Centre for Labour of the unorganized, Construction Workers Union in the country, National Fish Workers' Struggle, Struggle against closure leading to privatisation in Kolar Gold Field, Committee for Initiative in Punjab (on Disappearances) etc.

## United Arab Emirates Red Crescent

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### HISTORY; PURPOSE:

The United Arab Emirates Red Crescent (UAERC) is a national humanitarian institution. It was established in 31/01/1983 and is part of the international Red Cross and Red Crescent Movement. H.H Sheik Hamden bin Zayed Al Nahyan, UAE Deputy Prime Minister, is the UAERC president. UAERC motto is to care for life; its vision is leadership and excellence in humanitarian work, and its mission to mobilize the power of humanity to support the vulnerable. UAERC objectives are to strengthening and support its role in the areas of humanitarian work locally and internationally, maintain and develop the resources to support its role in the areas of humanitarian work, development of human capacity to achieve the readiness of the Authority to respond to the humanitarian appeals, continuous improvement to improve the services and achieve excellence, transparency, credibility and inform the public the efforts of the humanitarian body locally and internationally, humanitarian partnership with civil society institutions, creative and effective cooperation with organizations of humanitarian work and charity locally and internationally to meet the needs of vulnerable and affected groups in respect of their sex, race color, or religious or political beliefs and promote and encourage volunteerism as a value in itself.

### STRUCTURE:

Locally UAERC headquarter is located in Abu Dhabi the capital of the United Arab Emirates and it has 10 branches 5 offices and one supply hub. The geographic locations of the branches are; three branches and 5 offices are in Abu Dhabi. The other six branches spread over the six emirates (Dubai, Sharjha, Ajman, Ras Al Khaimah, and Om Al qewain). Additionally the supply hub is located in Jabal Ali in Dubai to store all the relief items to be ready for any sudden crises around the world. Globally, UAERC has seven offices located in Somalia, Kazakhstan, Albania, Afghanistan, Yemen, Indonesia and Bosnia. In Addition, UAERC has working partnership with some charity organizations located in Ghana, Lebanon, Mauritania, Chad, Thailand, Pakistan, Senegal, Togo, India, Niger, and Sudan. The new organizational structure of the UAERC was approved in 20/05/2010 and it consists of the Honorary President of UAERC, the president of UAERC-Presidency's Office, Board of Director( UAERC Chairman )- Secretary General, and four business divisions; Foreign Relief project Affairs, Local Affairs, Support Services, and Recourses development. UAERC has 633 employees; 581 working in the UAE and around 52 working in UAERC offices around the world and has 2210 volunteers across UAE.

### ACTIVITIES:

UAERC is a long standing supporter of all the humanitarian work around the world, by working side by side with NGOs, charity organizations and international organizations such as UN organization. UAERC has worked in so many occasions with UN Agencies either by supporting their programs or by participating in a joint venture projects. UAERC signed different agreement with UNRW to do different projects such as Neirab rehabilitation Project in Syria, Bourj El Shamali Rehabilitation camp Project, and Rebuilding Nahr el-Bared camp project in Lebanon. UAERC also signed agreement with UNDP to construct 100 homes in the West Bank and the Gaza Strip. UAERC with partnership with UNHCR established Sheikha Fatima Fund for Refugee Women to provide a dignified life for refugee women and children, alleviate their suffering and empower them to play an effective role in their societies. UAERC participated effectively in Haiti earthquake. In Addition, in Yemen flood October 2008 UAERC participate with field hospital to provide healthcare services to the people affected by the floods and relief center in Edid district to provide relief assistance. Additionally, UAERC Signed an agreement with Yemeni Ministry of Planning and International Cooperation to build thousands of homes for floods victims at a cost of one million UAE dirhams.

## United Foundation for Relief and Abiding Development

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The Vision:- Improving human living standard and work for poverty reduction.

The Mission: - Supporting and re-qualifying the prejudiced families and participating in understructure programs back up for Iraqi society.

The foundation Objectives:

- 1- Implementing relief programs for needy and affected families due to military operations and nature disasters.
- 2- To activate the principle of human right & basic liberties.
- 3- The entire development for the human character and back up his dignity through understructure programs support of the Iraqi local society.
- 4- Rising the living standard.
- 5- Coordinating with the governmental & non- governmental civil society organizations by supporting and re- qualifying development programs.
- 6- Coordinating with the governmental offices to achieve best results.

The foundation Background:-

The foundation was established in May 2003 to support and implement service and developing programs, and spread educational and cultural awareness to up level the Iraqi society to the real desired position. The foundation undertook Implementing many projects and programs. Some of them were relieving that included displaced, returnees, needy people and displaced families because of the military operation. Other Programs were under structural which included families settled in camps and deserted government building. Also, projects and programs to re-qualify and re-build the capacities of governmental and non governmental and establishments on political, socia

#### STRUCTURE:

FUAD Headquarter located in Kirkuk and number of the employees are 34 in the following Departments as below :

- 1- Administrative Body consist of (7) members.
- 2-Projects Department Consist of(4)employees.
- 3- Monitoring and Evaluation Consist of(2)employees.
- 4-Planing&Training Consist of(2)employees
- 5-Finance Department Consist of(3)employees
- 6-Engineering Department Consist of(3) Engineers.
- 7-procurement Department Consist of (2) Employees.
- 8-Returnee Integration Community Centre &Protection Assistance Centre consist of 11 employees.

And there are three branches in the provinces:

1. Diyala brunch consist of (12) employee
2. Baghdad brunch consist of (6) employees.
3. Salaheldeen Bruch consist of (5) employees.

The total number of United Foundation for relief and Abiding Development are 57 employees.

#### ACTIVITIES:

The Foundation has adopted many problems of Iraqi displaced and affected families from the military operations since its establishment .It attempted to find solutions for their problems such as shelter problems , food ,NFIs, hygienic kits and worked to reduce their sufferings by coordinating with the Governmental directories and national and international NGO to work together to reduces these families suffering.

The main Activities of FUAD foundation during the last seven years were as below:

- 1-Implementing project with UNHCR to renovate 400 house of affected families of POCs of UNHCR in kirkuk districts and sub-districts in 2010.
- 2-Implementing literacy project for illiterate 2000 female student in Kirkuk in cooperaion with Mercy Corps started in 14th Febreuary 2010 and will last for six months.
- 3- Implementing Literacy Project for 1526 female student in Diyala with cooperation with Mercy Corps started in 14th t of March 2010 and will last for six months.
- 4- Renovation of 264 affected houses of Returnee IDPs in Diyala Almuqdadeia district funded by UNHCR started on 15/10/2009 in cooperation with UNHCR.
- 5- Renovation of 506 affected houses in Kirkuk funded by UNHCR distributed in these areas : (170 affected houses in Taza started on 16/7/2009 in cooperation with UNHCR and 165 house in Al-Haweeja and 117 house in Dibbis District and 54 in Al-Zab Sub-district ) .
- 6- Distributing water to 600 affected families in Taza which started on 27/6/2009 in cooperation with MC.
- 7-Implementing literacy courses in Diyala on 10/4/2009 in cooperation with (Mercy Corps) for 2000 female illiterate women.
- 8-Al-Miqdadea relief project implemented in Diyala from 25/2 to 7/3/2009 in cooperation with UNOCHA.
- 9-Conducting a survey in Tikrit from 18/2/2009 to 25/2/2009 funded by IOM.
- 10-Developmental sessions and raising awarness of Governmental employees in Tikrit started from 7/2 to 28/2/2009 in cooperation with (Mercy Corps).
- 11-Developmental sessions and rasing awarness of the police cader in Kirkuk implemented through two stages started from 7/2/2009 to 16/4/2009 in cooperation with (Mercy Corps).
- 12-Implementing Relief project covered 532 Displaced widows and Divorced woman in Kirkuk funded by (IOM) and started in 3/1/2009.
- 13-Distribution NFIs for IDPs and Vul HC families in Kirkuk and Tikrit funded by (IOM) from 22/3/2009 to 7/4/2009, started by conducting a survey for these families in Kirkuk and Tikrit. 1200 shares have been distributed for IDPs and Vul HC families in Tikrit from 25/4/2009 to 7/5/2009. In Kirkuk, distributing assistance was on two stages, first stage started from 25/4/2009 to 13/5/2009, 1200 shares of NFIs distributed for IDPs and HC families, the second stage (1000) shares of NFIs distributed from 30/5/2009 to 9/6/2009.
- 14-Distribution of 477 NFIs basket and clothes on 20/5/2009 for 477 widows, divorced and disabled families in Kirkuk funded by UNOCHA.
- 15-Implementation of Midwives training project in Baghdad from 12/4/2009 to 25/5/2009 funded by MDM covered 50 midwives.

## United Nations Association of Georgia

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#### HISTORY; PURPOSE:

The United Nations Association of Georgia (UNAG) is a non-governmental organization that has worked since December 25, 1995 to promote the principles of human rights and democratic governance and to provide Georgian society with the necessary skills for successful integration into the international community. The UN Association of Georgia joined the World Federation of United Nations Associations (WFUNA) in 1996, becoming the first new national UN Association to join the Federation after the break-up of the Soviet Union. Today, the UNAG Founding Director Mr. Ramaz Aptsiauri serves as a treasurer of the WFUNA. We cooperate with our partner UNAs to develop the capacity of people throughout the region to support the work of the UN at all levels. UNAG also works within the WFUNA mandate to energize a network of United Nations Associations in the South Caucasus. Mission UNAG aims to advance the development of democracy and civil society in Georgia and the South Caucasus. It works to enhance civil participation in decision-making on national and international levels. UNAG is committed to delivering cutting-edge expertise and professional consultation to its stakeholders and beneficiaries.

#### STRUCTURE:

UNAG employs 35 people in its head office in Tbilisi and its field offices in Gori, Batumi and Kutaisi. Staff members work in four main program areas: Democracy and Governance, Youth and Education, Refugees and Migration, and Information and Analysis. While the teams in each program area enjoy significant autonomy in project development, relevant external relations, and day-to-day operations, Senior and Operational Management oversee human resources, financial management, and reporting. The Executive Director is the chief of operations and planning, responsible for day-to-day management in coordination with the heads of programs. UNAG is governed by the Board of Directors, which approves strategy. Field Offices UNAG implements its activities throughout Georgia. We maintain an operational network of communication and collaboration with civil society counterparts in most major towns. UNAG maintains field offices in Gori, Kutaisi, and Batumi to ensure consistent quality of larger-scale operations and feedback from the beneficiaries of its programs in the regions of Georgia.

## ACTIVITIES:

Democracy and Governance - Working independently and through partnerships with other national Civil Society Organizations UNAG strives to strengthen the organizational backbone of democratic institutions and promote good governance. UNAG encourages cooperation of public and civil institutions, supports transparency and promotes demand-driven civil development. UNAG focuses on further development of CSOs in Georgia so they can better respond to and advocate the needs of beneficiary groups. UNAG supports the government to operate in a manner consistent with democratic values of transparency, representation, and accountability. Refugees and Migration - UNAG works in coordination with relevant international agencies to advance understanding of both voluntary migration and forced displacement, helping to develop response tools of governmental and non-governmental organizations in Georgia. UNAG has been an implementing partner of UNHCR since 1998 and guided the Migration Sector Development Project, undertaken by the International Organization for Migration (IOM), through its implementation cycle in Georgia during 1999-2001. UNAG disseminates information on refugee-related national and international practices and legislation to the border police, judges, lawyers, staff of the Ministry of Refugees and Accommodation, and other representatives of the executive branch. UNAG also encourages public awareness on asylum and refugee issues through publication of the newsletter Refuge. Our lawyers provide legal counsel and court representation to asylum-seekers in Georgia. Our researchers collect country-of-origin information on the principal reasons that Georgians may seek asylum abroad. UNAG researches migration trends, including labor migration and works with youth and the general public to promote awareness of forced migration and trafficking. For additional information visit the webpage [www.refuge.ge](http://www.refuge.ge). Youth and Education - UNAG strives to offer all children and adolescents a safe and supportive space within which they can explore, discuss, and partner on issues related to human rights and social change. UNAG also seeks to develop youth awareness, leadership, community building, and critical thinking skills through active and substantive participation with peers and decision makers nationally and globally. UNAG offers a wide range of educational and practical opportunities through which youth may grow professionally. The UNAG Youth and Education Program aims to develop the analytical, research, and self-expression skills that young people need to think critically about their world and engage actively in democratic processes. Activities conducted within this area seek to advance opportunities and resources for youth through education initiatives, school reform, and extracurricular programs. Information and Analysis - The UNAG Information and Analysis service develops products based on research and experience accumulated in other UNAG programs. In addition, it creates original products directed at equipping local and international policy communities with accurate and updated information and analysis on political, economic, and social developments in Georgia. UNAG integrates its policy and operational capabilities. In shaping its projects and programmes, the organization relies on its research activities, which provide relevant qualitative and quantitative data. In turn, research is usually incorporated into project cycle management, so that each implemented activity brings in new data, which helps us improve our work to better address the needs of our target groups. Special Projects - "Confidence Building in South Caucasus" is the collaborative program of UNA Georgia and UNA Sweden, implemented with the Forum Syd Assistance. The main objective of the program is to contribute to confidence building and cooperation in South Caucasus region within and between Georgia, Azerbaijan and Armenia. The program addresses the issues of confidence building, networking, and promotion of the Millennium Development Goals (MDG) country and Caucasus wide. "Confidence Building and MDG Promotion in South Caucasus" was two year joint development cooperation program of the United Nations Associations of Georgia and Sweden implemented with the Forum Syd assistance. The development objective of the project was to contribute to democracy and civil society development in Georgia and in the South Caucasus region. The program focused on three provinces of Georgia – Adjara, Imereti and Shida Kartli and the region of the South Caucasus. Aiming at role plays, workshops, educational programs, and trainings the beneficiaries of the program were youth, women, media, IDPs, and NGOs in Georgia, Armenia and Azerbaijan.

## United Nations Office at Geneva

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## United Nations Office of the High Commissioner for Human Rights

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## HISTORY, PURPOSES:

The Office of the High Commissioner for Human Rights (OHCHR) is a department of the United Nations Secretariat. It is mandated to promote and protect the enjoyment and full realization, by all people, of all rights established in the Charter of the United Nations and in international human rights laws and treaties. The mandate includes preventing human rights violations, securing respect for all human rights, promoting international cooperation to protect human rights, coordinating related activities throughout the United Nations, and strengthening and streamlining the United Nations system in the field of human rights. In addition to its mandated responsibilities, the Office leads efforts to integrate a human rights approach within all work carried out by United Nations agencies.

OHCHR's priorities are set by the General Assembly and are contained in the Medium-Term Plan for 2002-2005. The plan follows the 1993 Vienna Declaration and Programme of Action, which was developed out of the 1993 World Conference on Human Rights, and the Charter of the United Nations.

## Université de France-Comté, Conduite de projets Internationaux

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## HISTORY; PURPOSE:

Université de Franche Comté, LP Codev. En tant qu'enseignant chercheur et responsable du module Economie de développement et Développement durable, nous formons nos étudiants au métier de l'humanitaire. Nous travaillons en étroite collaboration avec des ONG et institutions internationales dans ce domaine. Nos étudiants partent en missions à l'étranger pour effectuer des projets de Co-développement.

## STRUCTURE:

Université, Centre de formation universitaire.

ACTIVITIES:  
Université, Recherche, Formation.

## US Committee for Refugees and Immigrants

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### HISTORY; PURPOSE:

USCRI has been a leading advocate for refugees, immigrants, and asylum seekers in the United States since 1911. We work closely with our network of community-based partner agencies in implementing domestic policy programs and recommendations. Internationally, USCRI conducts extensive field research and site visits to influence policies to protect refugees and internally displaced persons. The mission of USCRI is to address the needs and rights of persons in forced or voluntary migration worldwide by advancing fair and humane public policy, facilitating and providing direct professional services, and promoting the full participation of migrants in community life.

### STRUCTURE:

The U.S. Committee for Refugees and Immigrants is governed by a volunteer Board of Directors, led and managed by a President and Vice-President. The agency President has 7 senior staff reporting to her who meet bi-weekly to set priorities, communicate achievements and developments and coordinate activities. It is also the forum for devising internal protocols and allows advocacy, fundraising, communication and program to stay in sync. USCRI has 93 staff in three locations - headquarters in Washington DC and field offices conducting refugee resettlement and immigration services in Vermont, New York, Michigan, Pennsylvania and North Carolina.

### ACTIVITIES:

USCRI monitors and protects the rights of displaced persons and tries to ensure their rights under the 1951 UN Refugee Convention. In the United States, USCRI's network of partners – many in existence since the early 1900s – depend on USCRI to advocate nationally for refugee resettlement levels, fair practices for immigrants and support for programs to help newcomers to America. We also established the National Center for Refugee and Immigrant Children to provide pro bono representation to minors undergoing legal immigration proceedings. USCRI is a strong advocate for the United Nations overseas assistance accounts and works in partnership with UNHCR to highlight funding gaps.

## US Conference of Catholic Bishops/ Migration & Refugee Services

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Washington D.C. 20017-1194  
United States of America

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### HISTORY; PURPOSE:

Organization Name: Migration & Refugee Services, US Conference of Catholic Bishops, 3211 4th Street, NE Washington, D.C. 20017, email: [MRS@uscbb.org](mailto:MRS@uscbb.org), web - [www.usccb.org/mrs](http://www.usccb.org/mrs)  
History & Purpose: The Catholic Church in the United States has been assisting immigrants and refugees adjust to their new lives since the founding of this nation. Until the early twentieth century, these efforts were organized at the local diocesan and parish levels and, typically, involved the provision of pastoral care, social services, and education. In 1920, under the auspices of the National Catholic Welfare Conference (NCWC), the bishops established a Department of Immigration at the national level. Between 1920 and 1930, the Immigration Department, which had a presence at Ellis Island, had assisted more than 100,000 immigrants in their efforts to immigrate. Following World War II and the passage of the Displaced Persons Admissions Act of 1948, the Church assisted in the resettlement of more than 100,000 European refugees. Catholic Relief Services (CRS) and the Catholic Committee for Refugees coordinated the provision of resettlement services. Throughout the 1950's, the NCWC Department of Immigration assisted in the preparation of documentation for visa applications for prospective immigrants and helped newcomers with their immigration processing necessary to remain in the country and to become naturalized U.S. citizens. The NCWC Immigration Department also provided the bishops with technical assistance regarding public policies affecting immigrants and refugees. This included monitoring and advising on legislative activity in Washington, DC; analyzing and communicating immigration law changes; and assisting the bishops to develop and advocate public policy positions. When the bishops established the United States Catholic Conference (USCC) in 1965, a new office called Migration and Refugee Services (MRS) was created within the USCC to be responsible for several functions, including refugee resettlement activities previously administered under the auspices of CRS, public policy development and advocacy, and the provision of legal immigration services. In 1987, the bishops delegated to MRS the responsibility for administering national programs of pastoral care for ethnic and mobility apostolates, designed to encourage and support linkages between these communities and the local church. Consequently, the Office for the Pastoral Care of Migrants and Refugees was added to MRS. In 1990, MRS divested of its legal immigration services functions with the separate incorporation of the Catholic Legal Immigration Network, Inc. (CLINIC).

### STRUCTURE:

USCCB MIGRATION AND REFUGEE SERVICES Office Descriptions Office of Management and Administration Performs a broad range of administrative and financial management functions that support the USCCB Committee on Migration and MRS at large in fulfilling their joint mission by:

- providing operational and financial management oversight of MRS
- managing resources in ways that enable MRS to effectively implement its strategic and operational goals and objectives.
- maximizing organizational development and efficiencies.
- practicing good stewardship and sound financial practices.
- initiating and negotiating grants, developing program policies and procedures, and designing operational plans that reflect contractual requirements.
- completing and submitting required reports and interfacing with funding sources.
- providing oversight to the MRS Refugee Travel Loan Collections unit.
- ensuring the effective implementation and timely continuation and/or expansion of grants.
- maintaining, updating, and disseminating appropriate procedures and written agreements for MRS as appropriate.
- providing guidance and support to grants and program administrators in completing and submitting reports to funding sources.

Office of Migration Policy and Public Affairs Responsible for planning and implementing public education/outreach and legislative strategies that foster greater advocacy, awareness, understanding, and support for the work of MRS and the vulnerable populations it serves by:

- overseeing the development of comprehensive and effective media strategies that promote the key messages that MRS wishes to impart.
- identifying key legislative priorities of particular concern to MRS and an ongoing plan to accomplish these priorities.
- overseeing and guiding the activities of the Justice for Immigrants: A Journey of Hope campaign.
- managing the MRS web site and external communications sent to

various stakeholders including the bishops, MRS networks, government, media, funders, and the general public. Office of Resettlement Services Provides leadership direction for, and strategically manages, all refugee, Cuban/Haitian entrant and asylee populations-related programs administered by MRS by:

- overseeing MRS resettlement programs, managing diocesan and network programs and direct assistance, and designing and implementing programs.
- implementing policies set by the USCCB Committee on Migration to guide MRS program-related activities.
- leading program-related development and management efforts and efforts to develop and support diocesan service provision capacity.
- developing program-related policies and advocating for responsive policies affecting programs and services.
- initiating and coordinating policy interventions designed to enhance program services.
- developing fiscal management policies and procedures for programs to ensure accountability and contractual compliance and ensuring comprehensive monitoring and evaluation of program performance.
- representing MRS interests in public fora and acting as liaison with the Resettlement and Refugee Services Committee of the Refugee Council USA.

Office of Special Programs Provides leadership, direction, and strategic management of all MRS programs that serve special populations (i.e., children and human trafficking victims) by:

- overseeing special programs grants, cooperative agreements and contracts for these populations.
- developing special programs related policies and advocating for responsive policies affecting programs and services.
- initiating and coordinating policy interventions designed to enhance program services.
- ensuring comprehensive monitoring and evaluation of program performance.
- representing MRS interests in public fora and providing leadership to the Coalition of Catholic Organizations against Human Trafficking.

Office of Planning, Evaluation, and Development (Not Established) Responsible for formulating MRS strategic priorities and plans, developing adequate resources and network capacity to carry out MRS' mission, and analyzing and evaluating the results of MRS programs and initiatives by:

- monitoring and evaluating the implementation of strategic and operational plans.
- contributing to the planning and development of new MRS initiatives and programs at the direction of the MRS Executive Director.
- identifying and establishing regular program and resource development objectives and priorities.
- developing and maintaining coalitions, partnerships, and relationships with external stakeholders that help advance MRS' mission and create opportunities to expand its funding base.
- developing measurable performance outcome criteria and objectives for all MRS program and resource development initiatives.
- collaborating with MRS staff and dioceses to plan, implement and evaluate interventions.
- maintaining a clearinghouse of diocesan program and resource development best practices.
- developing and maintaining comprehensive and current data necessary to understand client needs.
- conducting assessments of network capacity and analyzing this capacity in relation to needs.
- assisting networks by developing optimal organizational and program models, organizing and implementing training programs, and identifying, developing, and disseminating resources and materials.
- developing technical resources to support networks.
- collecting and analyzing data from field-based programs and interventions.

#### ACTIVITIES:

Migration and Refugee Services carries out the commitment of the Roman Catholic bishops of the United States to serve and advocate for refugees, asylees, and other forced migrants, immigrants, and other people on the move. Special concern is given to the most vulnerable among these populations, such as, but not limited to, minors unaccompanied by parents or adult guardians and the victims of human trafficking. This commitment is rooted in the Gospel mandate that every person is to be welcomed by the disciple as if he or she were Christ Himself and in the right of every human being to pursue, without constraint, the call to holiness. Migration and Refugee Services contributes to this commitment by:

- Assisting the bishops in the development and advocacy of policy positions at the national and international levels that address the needs and conditions of these populations.
- Engaging in educational efforts designed to influence public, particularly Catholic, attitudes toward these populations and to create a welcoming and supportive Church in the United States.
- Anticipating, providing, and arranging critical services to these populations in collaboration with government, Catholic partners, and other allied organizations.

## Victorian Foundation for Survivors of Torture

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Australia

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#### HISTORY; PURPOSE:

The Victorian Foundation for Survivors of Torture (VFST), or 'Foundation House' as it is also known, provides a range of services to people from refugee backgrounds whom have survived torture or war related trauma.

Foundation House provides direct services to clients in the form of counselling, advocacy, family support, group work, psycho-education, information sessions and complementary therapies. Direct services to clients are coupled with referral, training and education roles aimed at developing and strengthening the resources of various communities and service providers.

Foundation House provides services across Melbourne with offices in Brunswick and Dandenong. Services are also provided in a number of rural and regional centres across Victoria.

Foundation House is non-denominational, politically neutral and non-aligned.

#### STRUCTURE:

Foundation House is governed by an elected voluntary Board of Management of up to 12 members with diverse backgrounds, professional expertise and interests. The Agency Management Team, comprising the Director, Paris Aristotle and senior managers, works closely with the Board of Management to continuously develop the strategic approach and innovative work program of Foundation House.

In addition to its formal meetings, the Board of Management regularly forms working groups to undertake specific projects. Members also generously give of their time and networks to support and promote Foundation House.

#### ACTIVITIES:

## VluchtelingenWerk Nederland

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#### HISTORY; PURPOSE

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The Dutch Council for Refugees (DCR) was established in 1979 as a network of refugee-assisting organizations. DCR is an independent, broadly-based organization. It consists of an Association that decides its policy, and a National Office that puts policy into practice and supports the work of regional branches. Mission: The Dutch Council for Refugees defends the rights of refugees and helps them to build up a new existence. The Netherlands has an obligation to protect refugees and to offer them a decent existence. The Dutch Council for Refugees works to make sure that this actually happens in practice. The Universal Declaration of Human Rights and other international human rights conventions are the guiding principles for our work.

#### STRUCTURE:

The organization consists of a National Office in Amsterdam, 23 regional branches, and 100 local branches throughout the country. DCR's work covers 90% of all Dutch local municipalities and 84% of all asylum seekers that reside in centres (figures of 2007).

The Dutch Council for Refugees works with 7000 volunteers and employs around 400 paid employees in the local and regional branches and 130 in our national office. We also have a presence with 12 staff members at registration centres, assessment centres, border detention centres and temporary emergency accommodation (figures of 2007).

#### ACTIVITIES:

Many volunteers and paid staff assist asylum seekers during the asylum procedure. They help refugees who are allowed to stay in the Netherlands to find their feet and to integrate in Dutch society. In addition, the collective representation of interests is also part of our work. Refugees have a right to equal treatment under the law, access to adequate housing, education, training, health care, and work.

The Council for Refugees identifies problem areas in the law and makes proposals for ways to improve government policy. We advocate for a fair and effective asylum procedure in the Netherlands, access to asylum, and quality protection for refugees in the Netherlands and in the rest of the world. DCR also maintains an extensive database of legal and policy developments on asylum in the Netherlands and country of origin information. This database is used by judges, lawyers and local and regional branches throughout the country. With publicity campaigns, media releases, teaching packs, festivals, and social networking projects, we strengthen the community support for refugees and asylum seekers. Through its international programme the Dutch Council for Refugees also provides capacity building support to refugee-assisting organisations in South-eastern Europe, North and East Africa.

## Women's Association for Rational Development

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#### HISTORY; PURPOSE:

Women's Association for Rational Development (further WARD) was created in 2002 by a group of active women, who were united with the MISSION to contribute to the development of Azerbaijan through women's empowerment and equal participation. WARD is a non-governmental, non-political and non-profit women's organization, which was registered by the Ministry of Justice in 2005.

WARD's mission is based on the faith that full democracy, justice and development cannot be reached if there is any distinction, exclusion or restriction made on the basis of gender, age, religion, ethnicity and affiliation. WARD is struggling against any kind of discrimination and violence.

Education, which is considered a key to the empowerment and development, is the main strategy for implementation of WARD's mission. Other approaches include research, monitoring, protection, advocacy, and networking. As a rule, WARD uses innovative approach to make social impact.

The VISION of our organization is a democratic and prosperous Azerbaijan, where women are empowered with knowledge and consciousness to be equal and active citizens of the country.

#### STRUCTURE:

The supreme body of WARD is the General Assembly, which elects a Chairwoman, the Management Board and the Control Revision Commission. In addition, the team of WARD includes founders, activists, employees, supporters, volunteers and members of WARD, gathered on the basis of common goals and interests. The members of WARD, which in number are over 40 women, are high-profile specialists of various fields, who have full professional capacity to contribute to WARD programs on local, national, and international levels.

10 departments (Research and Information Department, Educational Department, Department on Women's Rights & Gender Equality, Department on Human Rights & Civil Society, Department on Health Issues, Department on Conflict Transformation & Peace Building, Department on Ecological/Environmental Issues, Department on Economical Development, Department on Art and Culture, Department on Foreign Relations) perform the interlinked and multifunctional activities within WARD.

WARD has the office in Baku city and 12 regional representatives. In addition, the network of WARD's contact persons outreaches the whole territory of the country.

#### ACTIVITIES:

10 departments perform the interlinked and multifunctional activities within WARD. The main directions of activities, consisting of various methods and approaches, include: education, research, monitoring, protection, advocacy and networking.

Basing on the analysis of the outputs from previous years and annual needs assessment results, WARD elaborates Plan of Action every 3 years. The current Plan of Action for 2009-2011 puts the following programs in priority:

- Healthcare Program
- Gender Equality Program
- Capacity-Building Program

In 2008-2009, WARD has been an implementing partner of UNHCR in Baku within the project titled "Prevention and Response to the Sexual and Gender-based Violence (SGBV) for Internally Displaced People (IDPs) and Refugees/Asylum Seekers in Azerbaijan" funded by European Commission (EU) and implemented in cooperation with the State Committee on Family, Women and Children's Affairs (SCFWCA) of Azerbaijan Republic. The project aimed at improving the protection of IDP and refugee/asylum seekers women and girls through supporting coordinated community-based mechanism to prevent violence against women and girls and respond to survivor needs.

## Women's Refugee Commission

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### HISTORY; PURPOSE:

The Women's Refugee Commission, established in 1989, advocates vigorously for laws, policies and programs to improve the lives and protect the rights of refugee and internally displaced women, children and young people, including those seeking asylum—bringing about lasting, measurable change. Our Vision A world in which refugee, internally displaced, returnee and asylum-seeking women, children and young people: are safe, healthy and self-reliant; participate in the decisions that affect their lives, both during displacement and when displacement ends; and are advocates and activists themselves, providing continuous monitoring of the policies and practices that affect them. How We Work Through research and fact-finding field missions, we identify critical problems that affect displaced women, children and young people, including gaps in lifesaving reproductive health care, lack of dignified livelihoods for refugees and, in the U.S., the treatment of asylum-seekers. We document best practices and propose solutions, and develop innovative tools to improve the way humanitarian assistance is delivered in refugee settings. On Capitol Hill, at the United Nations and with humanitarian organizations, governments and donors, we push for improvements in refugee policy and practice until measurable long-term change is realized.

### STRUCTURE:

The Women's Refugee Commission is a non-operational research and advocacy organization based in New York with an additional office in Washington, DC. The organization has a consultant based in Geneva to follow up on specific pieces of advocacy work. Field-based work is done via assessments undertaken by agency staff. The organization 25 staff members are composed of an Executive Director, Deputy Director, advocacy staff, communications staff, and program staff in the following areas: reproductive health, fuel and firewood, protection, livelihoods, youth and detention and asylum.

### ACTIVITIES:

**Our Programs**  
**Reproductive Health** Our Reproductive Health Program works to improve services for displaced women and girls in Maternal and Newborn Health, family planning, sexually transmitted infections, including HIV/AIDS, and gender-based violence. We advocate to UN agencies, governments and donors on all components of reproductive health, including the priority services of the Minimum Initial Service Package (MISP) in the early days of new emergencies. **Fuel and Firewood** Refugee women and girls risk rape and attack each time they leave camps to collect firewood to cook for their families. Through our Fuel and Firewood Initiative, the Women's Refugee Commission is leading a global effort to make cooking safer for refugee women and girls. **Livelihoods** As the average length of displacement continues to increase, the Women's Refugee Commission advocates for the right to work for all displaced populations and is working to ensure that economic programs are effective, appropriate and sustainable. **Youth** The Women's Refugee Commission recently launched a three-year research and advocacy initiative that aims to place displaced youth firmly on the international humanitarian agenda and promote comprehensive educational and job training programs that help prepare young women and men for life during and after displacement. **Disabilities** An estimated 2.5 to 3.5 million displaced persons live with a disability. They remain among the most hidden, neglected and socially excluded of any population in the world today. Because of physical and social barriers, they are unable to access mainstream assistance programs offered to other refugees. The Women's Refugee Commission is working to ensure that all service providers working with conflict-affected populations take into account the specific needs of persons with disabilities in their programming. **Detention and Asylum** Women and children seeking asylum in the U.S. are often detained for months or even years they await decisions on their cases. While in detention, they are particularly vulnerable to abuse. The Detention and Asylum Program works to ensure that these asylum seekers are not held longer than necessary and that their basic rights are respected. **Gender** The Women's Refugee Commission works with UNHCR and partners to promote gender mainstreaming and equal access and opportunity for women, men, girls and boys in all programs and services.

## World Assembly of Muslim Youth

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### HISTORY; PURPOSE:

The World Assembly of Muslim Youth (WAMY) is an international non-governmental organization devoted to the cause of youth. Since its inception 38 years ago, WAMY has been striving hard to guide the youth to be a moderate and balanced force through a series of social, cultural, educational and developmental programs. To this end, WAMY draws up comprehensive projects to encourage the youth to learn ethical, moral, social values and enhance their cultural dimensions for effective participation in the community. It seeks to build confidence among the youth and enable them to overcome the challenges of time. The purpose of this training program is to focus on the ways and means of living in peace and harmony and eschew the path of violence and extremism.

### STRUCTURE:

WAMY's 38 branches around the world are governed by regulations and systems to an institutional working system that has no room for individual or aimless decisions. WAMY adopts a decentralization policy in the performance of its charitable works in order to activate appropriate decision-making process. WAMY has enrolled about 500 youth organizations as its members, who are active in their regions. The direct support to these member organizations from WAMY has had a great impact in making them better-equipped for shouldering their responsibilities. These organizations have a network of branches covering most parts of the world. WAMY has set up a number of committees consisting of highly qualified and experienced persons. They following are the committees:

1. Consultative Committee: It offers suggestions on the functioning of WAMY's departments and offices. It acts as a bridge between WAMY and other sections
2. Investment Committee: It consists of a number of high-ranking traders and investors who give suggestions to WAMY on how it can develop its resources and where they should be invested.
3. Supervisory Committee: It supervises all the materials prepared, published and distributed by it.
4. Project Committee: It receives requests from all over the world seeking financial assistance to implement various educational, social, vocational and economic projects. These projects are forwarded to various philanthropists with WAMY's letters of recommendation. The committee also ensures that

the projects are executed satisfactorily and honestly.

5. Youth Activity Committee: It consists of highly educated people and teachers from different universities. For the purpose of achieving greater efficiency in its working environment, WAMY has high-ranking positions like the Secretary General, Assistant Secretaries General, and General Supervisor with fixed four-year term. All these committees work within the framework of WAMY's aims and objectives.

#### ACTIVITIES:

WAMY primary mission and objective is to render humanitarian assistance and to provide relief and rehabilitation to people affected by calamities or natural disasters. Its global objective is the social development and uplift of humanity at large. WAMY undertakes its activities strictly in accordance with the rules and regulations of the host country while also respecting and adhering to local customs. The very nature of its activities entails close coordination and cooperation with different organizations engaged in similar activities. The basic objective of such a cooperation is to avoid duplication of efforts. WAMY seeks to promote dialogue of civilizations at various levels with a view to promoting religious harmony by fostering respect for different faith. WAMY supports programs and projects aimed at making the earth environmental and ecological friendly for human and natural life and discourage use of toxic gases, chemicals and other material injurious to human, animal and plant life. WAMY cooperate with UN and similar agencies working for peace, prosperity and betterment of mankind and opposes apartheid, tyranny, discrimination, injustice, and hegemony of big nations aimed at subjugating weak, poor and small nations. WAMY launches programs to feed the hungry and the impoverished. This humanitarian operation is part of a worldwide solidarity campaign launched by WAMY in the interest of all people regardless of race, status or creed. WAMY focus among its other priorities in line with the UN directives the welfare of the orphans. With the help of donors, young boys and girls get food, shelter and proper education in addition to the number of short-term training courses in different countries.

## World Vision International

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#### HISTORY; PURPOSE:

World Vision Japan (WVJ) was established in 1987 as Japanese NGO with board of directors by the support of World Vision International(WVI). WVJ shares the same Mission, Vision and Values with Other WV offices. We are a member of WV Partnership, and our main role in WV Partnership is to raise fund and give technical assistance to the field offices. While our range of work is so large from emergency relief to long term sustainable development, WVJ has been focusing on refugee assistance from the beginning.

#### STRUCTURE:

Our main work is to raise fund both from private sector and public sector to support various programs in the field. We have our office in the central area of Tokyo. We have three sections, namely marketing, international programs and administration with total staff of 70. By the coordination of these three sections, we raised about 40 million USD last year which placed us the largest NGO in the country.

#### ACTIVITIES:

Our main activity is raising fund through the coordination of field offices. Once we receive funding from the donor government for a particular project, we help the field to manage the project by deploying our own staff on the ground. WVJ also very active in advocacy for the sake of refugees. We have been very active member of J-FUN (Japan Forum for UNHCR and NGOs) since the beginning of the forum in 2004.

## World Vision International

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#### HISTORY; PURPOSE:

World Vision is a long standing UNHCR partner. Both organizations have signed a memorandum of agreement. Participation in the meeting would be part of the overall commitment of WVI to collaborate with UNHCR on a range of issues affecting refugee and displaced people, particularly children

#### STRUCTURE:

WVI is a Christian relief, development and advocacy organization that employs over 40'000 persons and has a presence in nearly 100 countries. Both the departments on Advocacy and Justice for Children, as well as Humanitarian Emergency Affairs (HEA) share interest in HCR affairs at policy setting and operational levels.

#### ACTIVITIES:

World Vision renewed its efforts to advocate for the poor, respond to relief emergencies and invest in community-level development activities.

## Yemen Women Union

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Yemen, Republic of

#### HISTORY; PURPOSE:

Yemeni Women Union (YWU) is one of the oldest and largest volunteerism organizations in Yemen. It is an independent organization and it represents all women in Yemen. The YWU's ambition is to improve the social and economical reality of women. It is trying to guarantee justice for women and empower them so they would be able to fight for their rights and to participate effectively as partners in the developmental process. YWU is Special Consultative status with ECOSOC YWU is where women go when they need help whether it was legal help or social help. It is also a supporter of the developmental and democratic participation of women and it is helping women all over Yemen to obtain their constitutional and legislative rights that the Yemeni laws entitle them to have. Yemen Women's Union (YWU) was formed in 1990, as a result of a merger between the General Yemen Women's

Union and the General Union of the Yemeni Women, following the unification of North and South Yemen. The objectives of the YWU are based around the promotion of women and women's interests both at home and abroad, in line with Islamic teaching. Presently, YWU has 22 operational branches. There are around 165 centers which offer services to the YWU membership and beneficiaries in the districts and in each governorate so women in rural or remote areas can use the services of these centers. The YWU as a non-governmental women's organization has potentially good name recognition and acceptance throughout the country. One of the most important organizational characteristics of the YWU is its potential capacity to incorporate volunteerism into its organizational structure. YWU is the main umbrella for the civil society associations that are participating in implementing the National Strategy of Poverty Elevation. It is also a main member in many national and international organizations.

#### STRUCTURE:

YWU has internal regulations specifying the frames and duties it implements. So, the central council is the supreme leader of YWU and it comprises 159 selected leaders representing all country governorates.

#### ACTIVITIES:

The Yemeni Women Union (YWU) is a national organization. It is the first organization to deal with women issues since the sixties. Its main concern is the development of Yemeni women and their leadership abilities in order to become active members in the development process. The YWU is one of the most important organizations that deals with women affairs and issues. It aims to guide women towards development, progress, and democracy. The YWU offers social services that are run by volunteers to all women like legal protection, social counseling, health awareness, lobbying for girls' education, illiteracy programs, and life skills programs. The YWU also trains and qualifies its women leadership staff and aspires to empower them economically, politically, socially, and culturally through realizing its main goals to reality. The Union is the main umbrella for the Thematic Work Group of the Civil Society Organizations that work with the government in implementing and monitoring the poverty reduction developmental plans and strategies and also participating in achieving the millennium development goals. The YWU was able to create relationships with the government, the civil society and the private sector, and local and international donors who are partners to continue the development and democracy process. The YWU is increasingly becoming a center of interest. Recently, it became a member with a consultative status in the United Nations' Economic and Social Council and a consultant in the Human Rights Committee in Geneva. It is also one of the founders of Shaima Network for women advocacy, an active member in the Higher Council of Motherhood and Childhood, a member in the Yemeni Family Association, a member in the Higher Council of Women, a consultant in the Ministry of Human Rights, a member in the Arabic Network for Literacy Eradication and Adult Education in Egypt, a member in the Arab Civil Organizations, and finally a member in the Executive Office of the Arab Family Organization in Tunisia. The YWU has worked on widening its women grassroots through opening 21 main branches and 175 women activities centers distributed in villages, districts, and governorates of Yemen. Now, the YWU has over 375,000 female members. It also worked on creating income generating projects with the support of the Social Development Fund and other donors. To activate its projects, the YWU worked on completing its staff capacity building starting from the Executive Office members all the way to its activity centers staff to raise leadership, financial, administrative, and organizational capacity to face future changes and challenges. The YWU has made the problem of violence against women one of its priorities. It had a big role in the protection of women and defending them. It also worked on developing rural women and raising awareness about their social, political and economic rights. A research study done by the YWU about female prisoners and random cases of women that were abused whether it was physical, psychological or sexual abuse. The study was meant to find a link between violence and social status and to find its causes and types. The study concluded that there were 5 main reasons for the violence against women in Yemen and they are: 1. Inherited cultural beliefs. 2. The inferior look to women. 3. Encouraging male authority. 4. The ignorance of the society about the legal and religious rights of women. 5. Mixing between inherited habits and Islamic laws. This study has helped the YWU to focus its activities and projects to help decrease violence against women. The YWU has done many activities to fight illiteracy among women. These activities included all the Union's branches. It also prepared a strategy for girls' education because the Union believes that education is a necessity for the development of women and it is the only way to include them in all sectors. The YWU trained trainers to implement awareness campaigns about wide spread disease among mothers and children. Yemeni Women Union (YWU) is one of the oldest and largest volunteerism organizations in Yemen. It is an independent organization and it represents all women in Yemen. The YWU's ambition is to improve the health, social and economic reality of women. YWU has branches in all 22 Yemeni governorates and it has 193 centers in many of the districts in each governorate so women in rural or remote areas can use the services of these centers. Also, YWU is the main umbrella for the civil society associations that are participating in implementing the National Strategy of Poverty Elevation. It is also a main member in many national and international organizations. YWU has tried to select directions that will affect Yemeni women positively to encourage women to take a role in building the new Yemeni Society. These directions are: 1. Widening the YWU's popular base to include all levels, organizations, and foundations. 2. Diversifying the YWU's activities and methods to insure the effective participation of the Yemeni women. 3. Concentrating on illiteracy eradication activities in all forms. 4. Solving women, family, child and mother care's problems. 5. Paying attention to the needs and problems of women in rural and remote areas. 6. Studying women and family's legislations and laws and reviewing them to help correct women's legal situations. 7. Helping special needs groups by creating effective partnerships with local organizations. 8. Implementing social developmental projects. - Competence and professionalism in advocating for sound gender sensitive legislation and policies development for women. - Capacity building of the women leaders. - Train women on leadership and create leadership cadre. - Establishment of network among different gender activities to promote the human rights of women in Yemen - Women participation at local and national levels. - Access income-generating activities and control decisions on the generated income. - Women develop diversified skills and access job and business opportunities. - Change in the negative community attitudes towards women. - Women and girls have access to social and economic services infrastructure. - Development and strengthening the role of YWU locally, regionally and internationally. - Train women on negotiation and bargaining skills. - Conduct and promote human rights of women. - Act as a pressure group on policy and decision making to ensure women's participation in decision making. - Meeting with political parties to advocate for women. - Workshops on importance of women participation at election and training session on election processes for 200 women. - Organize debate forums on laws that affect women negatively. - Organize consultative meeting with the government. - Conduct needs assessment for the poor women in rural, urban, coastal, remote, and marginalized group and areas and reflect their needs to the decision makers to be taken into consideration in the PRSP. - Prepare pro-poor projects and seek fund for it. - Train women in vocational skills and handicraft. - Strengthen the YWU centers to provide newly innovative services for women as well as training them in new skills. - Awareness raising of community on women's with the special needs and built social inclusion. The YWU fights poverty through implementing development projects for poor families like micro credit loans in governorates. Also implementing life skills projects in Lahj and Taiz and training women how to manage micro credit projects that generate income for their families. Legal Protection for Women Program - Increasing the legal team of lawyers and social workers. - Increasing training, legal counseling, and legal defense. - Holding meetings to support the role of grassroots committees for advocacy - Implementing radio shows to advertise for the services the legal team offers in the program and grassroots committees. - Making flyers and posters about the program - Preparing and implementing popular plays. - Training women in the community about the training manual. - Advertising for the hearing services in the centers, schools, organizations, and training centers. - Offering hearing services for women in their communities. - Visiting prisons and surveying the female prisoners' situations. - Training female prisoners and teaching them new hand skills and other hand crafts.

## Yemeni Red Crescent Society

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Yemen, Republic of

### HISTORY; PURPOSE:

Yemen Red Crescent Society (YRCS) relief and voluntary organisation established in 1970 Building Capacities Scaling up Services.

In response to the historical and emerging challenges facing the country, the YRCS has been consistently playing its auxiliary role in the amelioration of human suffering. The Society has, in the process, improved its capacity to a certain extent in terms of disaster management including preparedness and rehabilitation 2.2. While the network of branches in most of the governorates with more than about 3000 volunteers and 320 staff has enhanced the performance of the YRCS, key challenges remain to ensure coherent planning and management of services in the different parts of the country.

The central governance structure of the Society consists of the General Assembly, National Council and the Executive Board. The governance structure at branch level consists of general assemblies and boards. The YRCS is increasingly working with long term visions and strategies to improve efficiency/effectiveness. The Society's new strategy for 2007-2011 reflects existing and /emerging challenges and opportunities with increased alignment with strategy 2010/global agenda goals of the Federation. Capacity building in operational planning and management represents a major feature as more and more YRCS leaders, managers, staff and volunteers have been trained on different skill sets related to health, disaster management, organizational development and dissemination of the Fundamental Principles and Values.

### STRUCTURE:

Organizational development • The YRCS is taking steps to strengthen its legal base by amending its statutes to improve effectiveness and efficiency in terms of organizational and operational considerations. finally this legal status is adopted by the society and approved by the general assembly .this achievement could be a great model for the other voluntary organisations • The human resource development effort covers a broad range of issues including leadership /management, project planning/ financial management, gender, youth development, etc. • To improve connectivity and communication, most of the branches have been equipped with computing facilities with the necessary training to ensure effective use • A focused branch development initiative has been started with the Danish Red Cross to strengthen branch services via training and deployment of volunteer coaches in the branches. To scale up its services, the YRCS recognizes the need to overcome the challenge of increased resource development from domestic/international sources through enhanced social mobilization and strategic partnerships.

### ACTIVITIES:

## ZOA Vluchtelingenzorg

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### HISTORY: PURPOSE:

In 1973, a group of Christian students decided to stand up and organise support for refugees in Indo-China. That initiative was the starting point of the current ZOA Refugee Care organisation. ZOA summarises its vision as follows: "In a world full of conflict, injustice, poverty and disaster, we want to contribute to signs of hope and restoration. We see this revealing where people experience peace, justice and mutual trust again and where they regain personal dignity and confidence. ZOA acts and contributes in the Biblical perspective of Gods Kingdom, that will bring reconciliation and restoration to its full extent. Meanwhile, God calls us to do justice and be faithful to people that need our support." Our mission: the contribution we want to make. ZOA wants to focus on practical support to communities that are affected by armed conflict or natural disaster. In doing so, no difference is made on the basis of race, religion, sex or political orientation. Moreover, ZOA aims at connecting communities in the South with people in the North, thus promoting mutual involvement and understanding. (See also chapter 4 about the strategic focus.) ZOA has summarised its mission as follows: "ZOA Refugee Care supports people who suffer because of armed conflict or natural disaster, in rebuilding their livelihoods. We call on our constituency and partners, in the North and in the South, to take responsibility and get involved. We provide maximum added value to those we support and those who support us." We will support to the process of strengthening local civil society through enhancement of capacities of displaced people, returnees and 'host' communities involved in enlarging the variety of options available in the fields of livelihood, physical security and access to resources . ZOA's mission comprises the products: life saving (emergency) relief and support in restorative rehabilitation processes.

### STRUCTURE:

HQ in The Netherlands, with 11 contry offices in Africa (Liberia, South Sudan, North Sudan, Ethiopia, Uganda, DRC) and Asia (Afghanistan, Sri Lanka, Myanmar, Thailand, Cambodia) and a programme in Burundi. ZOA has around 800 staff worldwide. ZOA invests in reaching its constituency in the Netherlands and getting them involved.

### ACTITIVIES:

Our focus is on Food Security and Livelihood, Water and Sanitation and Education, while concentrating on a limited number of transversal themes (Gender, Peace building) present in all activities throughout our programmes. Our strategy for rehabilitation is geared towards strengthening local civil society in order to stabilize livelihoods, raise resilience and support development processes. Therefore we seek partnership with local partners where possible (CBOs, NGOs).

HEALTH AND NUTRITION CENTER  
FOR IDPS WOMEN AND CHILDREN  
FINANCED BY  
*aryeel First Sohdo Local Ngos*  
Muulo jawaanley Camp  
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