

UNHCR ARMENIA HOTLINE SNAPSHOT

During October 20 to 26, UNHCR Armenia Hotline received 198 calls from 198 refugees from Nagorno Karabakh. 88% of the calls were received from refugees residing in Yerevan, Kotayk, Ararat and Armavir

provinces. Except for two calls requesting information, all remaining calls were requesting for assistance. 84% of callers were female and 16% were men. 65% of callers reported having vulnerability in their household.

Among households who reported vulnerability, 46% reported having elderly at risk, 26% person with disability,

10% of households were multi-children households (with four or more children), 9% had a family member with

serious medical condition, 8% were single-parent households with one or more children, and 1% had a pregnant

Among most reported needs* (multiple-choice), accommodation was reported by 48%, bedding sets by 27%,

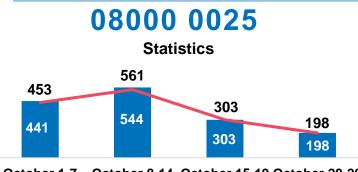
food by 25%, household items by 18%, core relief items/hygiene kits by 10% and access to

Weekly update (October 20-26, 2023)

or lactating women in the family.

healthcare/medication by 8%.





October 1-7 October 8-14 October 15-19 October 20-26

Number of calls (1515)

Number of unique callers (1486)

Vulnerabilty among callers

