

**08000 0025**



**303 calls**



**100%**

Received from **303** refugees from Karabakh

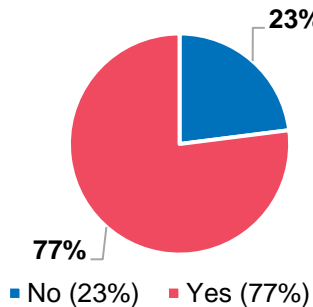
Of received calls were **request for assistance**

During the second week of October (October 15 to 19), UNHCR Armenia Hotline received 303 calls from 303 refugees displaced from Karabakh. 84% of the calls were received from refugees residing in Yerevan, Kotayk, Ararat and Armavir provinces. Except for one call requesting information, all calls were requesting for assistance. 85 of callers were female and 15 were men. 77% of callers reported having vulnerability in their household.

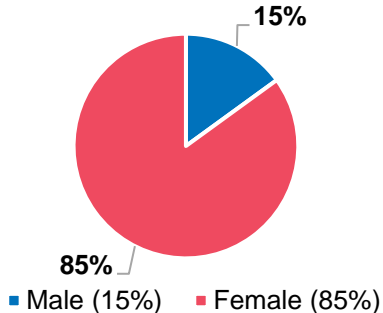
Among 77% households who reported vulnerability, 52% reported having elderly at risk, 24% person with disability, 10% of households were multi-children households (with four or more children), 7% were single-parent households with one or more children, 6% had a family member with serious medical condition and 1% had a pregnant or lactating women in the family.

Among most reported needs\* (multiple-choice), accommodation was reported by 34%, food by 32%, bedding sets by 17%, core relief items/hygiene kits by 15%, clothing by 11%, household items by 8%.

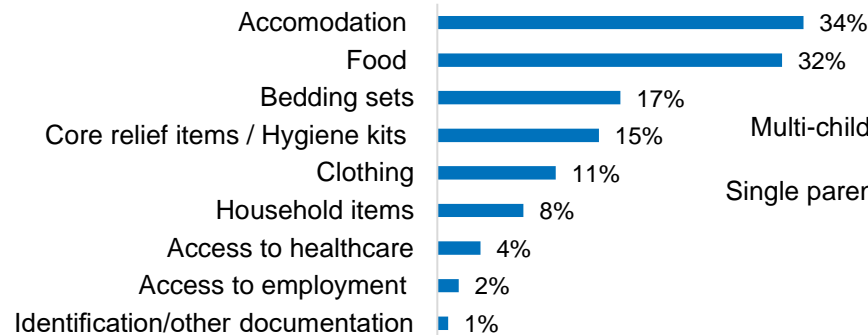
### Vulnerability among callers



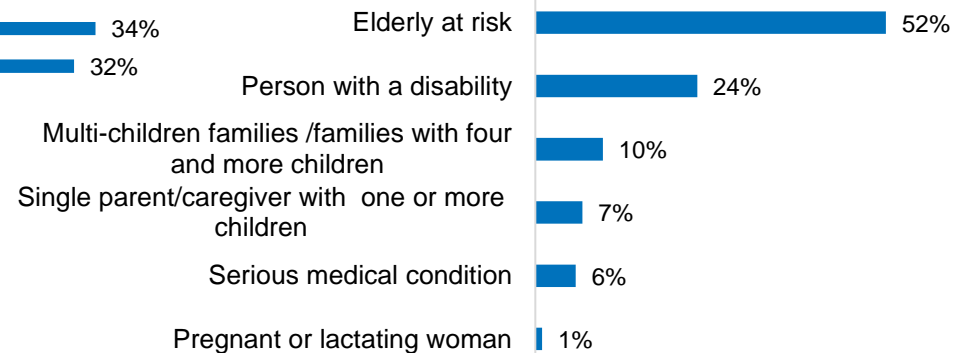
### Gender of callers



### Reported need (multiple-choice)



### Among those with vulnerabilities



### Regional segregation of callers

