

# ARMENIA

14 November 2023

## Key figures:



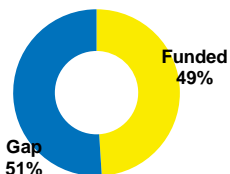
**101,848**  
refugees  
have arrived  
in Armenia

## UNHCR distribution of non-food items (NFIs):

-  **11,356** Bed linen
-  **10,741** Blankets
-  **10,706** Pillows
-  **4,399** Mattresses
-  **3,755** Folding beds
-  **1,399** kitchen sets
-  **3,419** Hygiene kits

## Funding:

**USD 14.6 million**  
required in 2023-2024,  
including to respond to  
the emergency.



**USD 7.2 million**  
received as of 14 November  
2023

## Situation Update

On 9 November 2023, the Government of Armenia approved an additional financial support programme for refugees from Karabakh. Eligible refugees will each receive AMD 50,000 (approx. USD 124) in November and December for essential consumer expenditures. Those who temporarily live in hotels or guest homes, are currently abroad or have more than AMD 2 million (approx. USD 5,000) in savings on their bank accounts are not eligible for the programme.

## UNHCR's Emergency Response

### Protection:

- On 13 November 2023, UNHCR [published](#) the **Rapid Needs Assessment (RNA)** conducted among 89 key informants between 9 - 13 October 2023. Recommendations include strengthening interventions in food security, education, shelter/NFI, protection, health, and resilience. The assessment covered 29 communities in 10 regions, including Yerevan. The assessment was carried out in partnership with the Ministry of Labour and Social Affairs (MLSA), and in close collaboration with line ministries, UN agencies, civil society organizations, World Bank and local authorities.
- Since 1 November 2023, UNHCR has conducted protection monitoring for **516 refugees from 109 families**.
- Since 1 October 2023, UNHCR's hotline has received **over 1,740 calls from refugees** from Karabakh. Among the top reported needs were accommodation (37%), food (24%), bedding (15%), and household items (12%).

### Shelter and Non-Food Items (NFIs):

- Between 3 October – 14 November 2023, UNHCR through partner Mission Armenia provided **53,647 NFIs to 11,356 refugees from 3,419 families** residing in Yerevan and various provinces of Armenia.

## Coordination

- UNHCR and its partners have provided a briefing about [the Refugee Response Plan](#) progress and the refugee response for NGOs in Europe attending the NGOs Regional Dialogue, co-organized by the International Council of Voluntary Agencies (ICVA).
- UNHCR has updated the Protection and Durable Solutions Strategy for Emergencies, in consultation with all Protection sector members. The GBV sub sector has discussed capacity building needs for partners, assistance mapping and informed that 30,000 women and girls have already benefited from the assistance and services provided by the partners. On protection from sexual exploitation and abuse (PSEA), a joint UNCT PSEA Hotline would be set up, operated by UNHCR and WFP, accompanied by awareness raising materials and contact information.
- UNHCR published the [Inter-Agency Update #5](#), which highlights key developments in the emergency response between 31 October – 7 November 2023.



UNHCR carries out protection monitoring with a group of refugee women living in a temporary shelter in the Aragatsotn province. ©UNHCR

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