

ARMENIA

3 January 2024

Key figures:

101,848

refugees registered in Armenia as of 20 October 2023



UNHCR distribution of core relief items (CRI) as of 31 December 2023



17,130 Bed linen



16,072 Blankets



16,187 Pillows



5,674 Mattresses



4,530 Folding beds



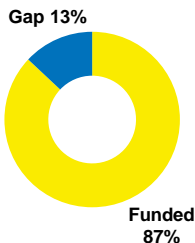
1,400 kitchen sets



5,546 Hygiene kits

Funding situation:

USD 14.6 million required in 2023-2024, including to respond to the emergency.



USD 12.8 million received as of 3 January 2024

about their humanitarian response activities in the newly introduced 'ActivityInfo' online platform. The platform dashboard will be launched in the first half of January 2024.

Situation Update

On 29 December 2023, the Government of Armenia [outlined](#) the variety assistance programmes provided to refugees from Karabakh in 2023, including a one-time monetary support programme of 100,000 AMD for each family member for their most urgent needs; and a medium-term programme of AMD 40,000 for rent and AMD 10,000 for utilities over six months. Assistance is delivered through 49 regional offices of the United Social Service enabling prompt implementation. Refugees are also benefitting from access to pensions and other benefits, as well as programmes for persons with disabilities. Over 1,000 refugees received job counselling and found employment.

UNHCR Response

On 27 December, UNHCR distributed **winter clothing to 22 refugee families** in a collective shelter in Masis, Ararat province, among them children, older persons, and persons with disabilities. UNHCR coordinates the distribution as part of its winterization strategy to address the most pressing refugee needs during the winter season and provide them with critical assistance.

Between 25 to 29 December 2023, **275 refugees** (57 households) were reached as part of **UNHCR's protection monitoring activities** to identify protection risks, discuss their most urgent needs, and improve refugees' access to available services through referrals. In total, **10,473 refugees** (2,291 households) in 10 provinces, such as Armavir, Kotayk, Shirak, Syunik and Yerevan have been reached.

In upcoming weeks, UNHCR will be distributing over **87,000 winter-specific non-food items (NFIs)**, including winter jackets, shoes, scarfs, and gloves.

Under the EU-funded project, UNHCR and partner the Chamber of Advocates held a consultative workshop for **22 public defenders** specialized in criminal cases, working in different regions in Armenia, to enhance legal aid provided to refugees and asylum-seekers. Participants exchanged their experiences and discussed several topics, including identification of persons in need of international protection, refugee protection principles, non-penalization for irregular entry, and alternatives to detention.

During the reporting period, **327 calls were received on UNHCR helpline** from refugees from Karabakh. Refugees inquired about food and core relief items, such as bedding, winter clothes, and other items. UNHCR toll-free helpline has answered **over 3,815 calls from refugees from Karabakh** since the onset of emergency.

The Second Inter-Sector Coordination meeting was convened by the Office of the Deputy Prime Minister, Ministry of Labour and Social Affairs, and UNHCR with participation of **35 members from the Government, line Ministries, and Sector Leads**.

Participants endorsed the establishment of Mental Health and Psychosocial Support (MHPSS) Task Force, and standardization CRI kits composition. They also discussed Multi-Sector Needs Assessment, data sharing, and updates on the Armenia Refugee Response Plan reporting alongside the Refugee Funding Tracker.

Throughout December, UNHCR, UNICEF, and IOM combined efforts to provide **10 training sessions for 130 people from over 70 organizations** to strengthen reporting



Armavir province. UNHCR continues distributing core relief items, such as pillows and blankets to the most vulnerable refugees from Karabakh, among them many children. December 2023. ©UNHCR

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