

3rd Annual Refugee Integration Conference - Cyprus

Effective inclusion of refugees – participatory approaches for practitioners at the local level

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Municipalities toolkit - Effective inclusion of refugees – participatory approaches for practitioners at the local level

- Practical guidance to local actors about how their services and practices can be adapted to the specific situation and protection needs of asylum-seekers and refugees
- Builds on the practical experiences of municipal authorities and local actors in translating national policies into solutions.
- Based on decades of experience of UNHCR and our partners with participatory approaches BUT speaks directly to the specific challenges of mayors, city administrators and local service providers in welcoming and including refugees and migrants.



1 | HANDBOOK



The inclusion of newly-arrived asylum-seekers, refugees, migrants

EFFECTIVE INCLUSION OF REFUGEES

PARTICIPATORY APPROACHES FOR PRACTITIONERS AT THE LOCAL LEVEL



A STEP-BY-STEP PRACTICAL TOOLKIT

UNHCR and the Migration Policy Group have created a step-by-step practical Toolkit for local stakeholders to guide the development, adaptation and evaluation of integration and inclusion practices for refugees.

The toolkit was developed together with integration practitioners from 7 pilot countries in Europe who informed the design, tested and validated it.

COMPONENTS



PRINTABLE HANDBOOK



ONLINE INTERACTIVE HANDBOOK



ANIMATED EXPLAINER



SELF ASSESSMENT TOOLS

INSIDE THE TOOLKIT



6 CENTRAL THEMES

An explainer video provides a quick and accessible overview of the Toolkit, its contents and how to use it



1. HAVE CLARITY ABOUT THE SUPPORT NEEDED BY THE REFUGEES



4. WORK NOT ONLY FOR PEOPLE, BUT WITH THEM



2. ENSURE SUPPORT CATERES TO THE NEEDS OF ALL



5. INVOLVE LOCAL COMMUNITIES AND SUPPORT VOLUNTEERISM



3. CREATE SERVICES FOR THE LONG RUN



6. STRIVE FOR COMPREHENSIVE INTEGRATION AND INCLUSION SUPPORT

ANIMATED EXPLAINER VIDEO

An explainer video provides a quick and accessible overview of the Toolkit, its contents and how to use it



GOOD PRACTICES

Each area includes examples of good practices of integration and inclusion



USE OF WHOLE RANGE OF SUPPORT MODELS

In Finland, the *Let's Read Together* is a national Network that has since 2004 promoted literacy and knowledge in Finnish among immigrant women and girls in Finland and encourages them to integrate into the Finnish society. Learning groups meet once a week for two hours at a time. The network is also arranging seminars and workshops and publishes educational material.

SELF-ASSESSMENT TOOLS

Practical checklists & scorecard to assess your organisation's integration and inclusion services



CHECKLIST FOR HAVING CLARITY ABOUT THE SUPPORT NEEDED

The following checklist offers a detailed step-by-step process to help organisations check and identify all the necessary tasks to put in place for having clarity about the support needed by refugees.

- In order to plan your integration strategies and services, you should analyse all relevant available information on the particular situation of refugees, including through discussions with refugees (ask to help you to be more flexible) and assess the trends in integration outcomes for refugees.
- Identify existing integration needs, but also assess potential challenges related to the implementation of your services. You should also identify the potential barriers that could impede the implementation of your services, such as the lack of necessary resources (e.g. human resources, training, etc.)

Scorecard

- Tool to identify good practices and evaluate existing initiatives
- Clear and measurable indicators
- Linked to the key concepts and dimensions outlined in the municipalities toolkit.



DIMENSION 1

Inclusivity & Participation - Indicators

Does the practice ensure that its services are accessible to diverse groups?

- Secures equal opportunities to its target groups (women and men of all ages, LGBTI depending on the specific target group, persons with disabilities and specific needs);
- Adopts a participatory, gender mainstreaming, diversity and age sensitive inclusive approach;
- Ensures that equality and diversity are an essential part of how services are delivered, taking into consideration the different needs and capacities;
- Provides relevant information on the initiative in diverse languages and formats and communication channels, ensuring and age, gender and diversity approach the intended audience;
- Makes reasonable adjustments in the way it delivers services to take into account particular needs of the target group (e.g providing childcare for (single) parents, specific adjustments for disabled persons, providing flexible services at flexible hours, adapted and informal support for refugees.

Ευχαριστώ

Thank you!