

Side event of the 88th meeting of the Standing Committee

Ombuds and mediation: Fostering a culture of de-escalation

Introductory remarks:

Kelly Clements, Deputy High Commissioner, UNHCR

Speakers:

Dr. Youssoupha Niang, Ombudsman and Mediator, UNHCR

Mr. Balint Balassa, Senior Conflict Resolution and Mediation Officer, UNHCR

Ms. Tina Hinh, Conflict Resolution and Mediation Officer, UNHCR



Colleagues participating in an Ombuds-led skills development training on conflict resolution.

Photo credit: @UNHCR / Q. Jiang

This side event will provide an opportunity to learn more about the work of the Office of the Ombudsman and Mediator and the myriad of benefits seen by the organization and colleagues when conflicts are prevented, de-escalated, and informally resolved.

The Ombudsman and Mediator together with members of his team will present how they prevent, de-escalate, and facilitate the informal resolution of work-related conflicts by providing upward feedback on systemic issues, engaging in skills-building and training, and working with colleagues and their concerns.

Thursday, 14 September 2023

13:30-14:30



[Hotel Mercure Geneva Airport](#)
Room Mercure-Saturne-Jupiter

Refreshments will be served outside of the room prior to the event.

Interpretation in English and in French will be available.

