

# Thales PRODUCT BULLETIN

## Alternate versions of DactyScan84c and CS500f

### Document History

Date	Revision	Description
19 <sup>th</sup> January 2023	1.0	Initial Document Release

### Bulletin Brief

Thales has released alternate parts for DactyScan84c and CS500f to mitigate the components shortage causing production delays.

### Related Products

Product Name/Family	Alternate Product Name/Family
DactyScan 84c (normal top & flat top)	DactyScan 84c v2 (normal top & flat top)
CS500f	CS500f v2

### Intended Audience

This document is intended for Thales teams and customers using Thales Multi-finger scanner DactyScan4084c and CS500f.

### Introduction

In view of component shortage, long lead time and unreliable delivery schedule, Thales has released alternate versions of multi-finger scanner DactyScan4084c and CS500f to mitigate the adverse effects. Only difference is a component in one of the controller boards and there is no impact for customers. The captured image, its quality and clarity is same between the two versions. Below is the list of alternate item codes.

SKU Number	Alternate SKU Number
<b>A2675297:</b> FG, DS84C, CHINA, BIOMETRIC, DactyScan84c with flat acquisition	<b>A3209816:</b> FG, DS84C-V2, CHINA, BIOMETRIC, DactyScan84c-V2 with flat acquisition
<b>A2675302:</b> FG, DS84C, CHINA, BIOMETRIC, DactyScan84c flat&rolled acquisition	<b>A3209877:</b> FG, DS84C-V2, CHINA, BIOMETRIC, DactyScan84c-V2 with flat&rolled acquisition
<b>A2675303:</b> FG, DS84CT, CHINA, BIOMETRIC, DactyScan84c Flat Top with flat acquisition	<b>A3163082:</b> FG, DS84C-V2, CHINA, BIOMETRIC, DactyScan84c-V2 Flat Top with flat acquisition
<b>A2675313:</b> DactyScan 84c flat top, Flat & Rolled, China	<b>A3163141:</b> FG, DS84C-V2, CHINA, BIOMETRIC, DactyScan84c-V2 Flat Top with flat&rolled acquisition
<b>A2675299:</b> FG, CS500f, CHINA, BIOMETRIC, CS500f with flat acquisition	<b>A3252875:</b> FG, CS500f-V2, CHINA, BIOMETRIC, CS500f-V2 with flat acquisition
<b>A2675304:</b> FG, CS500f_FR, CHINA, BIOMETRIC, CS500f with flat&rolled acquisition	<b>A3206982:</b> FG, CS500f-V2, CHINA, BIOMETRIC, CS500f-V2 with flat&rolled acquisition

## How does this affect me?

To use any of these readers, you are required to update the SDK and you may need to consider updating the driver on Windows OS.

To seamlessly use either versions of these devices in your solution, please use the latest version of Thales MultiScan SDK (version 5.0 and above). The SDK is available for download on the Thales Customer Portal.

If you have added device recognition into your application using methods not in the SDK, for instance directly looking for a specific VID & PID you will have to update your application to recognize the new values:

Device Model	VID	PID	Display Name
DactyScan84c v2	0x17B9	0x 0084	FSM84
CS500f v2	0x17B9	0x 0088	THALES DIS IBS Device

## Do I need to update my drivers?

On Windows machines, it is recommended to use the latest version of Thales drivers. You can use the *Thales DIS IBS ITALIA Universal Drivers Setup.exe*, available as part of MultiScan SDK 5.0.