

## Urban Programme, Kenya

1-31 July 2019

**73,829**

Refugees and asylum seekers registered in urban areas as at 30 June 2019

**6,546**

New arrival refugees and asylum seekers registered since January 2019.

**2,165**

Individuals in urban areas assisted to return to their home countries since 2014.

### KEY INDICATORS

**600**

Birth certificate applications facilitated for the stateless Shona community living in Kinoo, in the outskirts of the capital, Nairobi.

**30%**

Of newly registered refugees during the month originated from Somalia

**112**

Number of refugees that departed for resettlement to a third country in the month, mainly to United States of America.

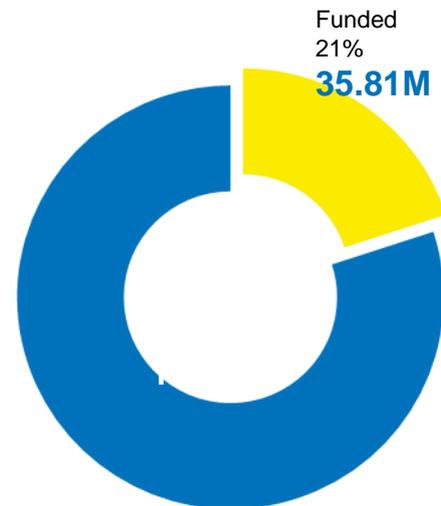


Juk Mabior, a refugee from Kakuma was on 24 June 2019 admitted to the prestigious Pupils Reward Scheme (PURES), a one-week mentorship project and initiative of the President and First Lady of the Republic of Kenya. Juk was second-best student from Turkana County in 2018.

### FUNDING (AS OF 24 JUNE 2019)

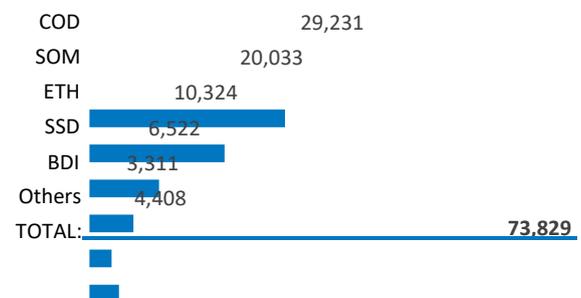
**USD 170.1M**

requested for the Somali and South Sudan situation



### POPULATION OF CONCERN

Host Countries



## HIGHLIGHTS

- Following the publication of the Huduma Bill 2019, and the government's call for public participation, UNHCR together with RAS, IRC and RCK attended the public participation at Kenya School of Government on 31 July. The Bill seeks to harmonize and consolidate registration laws in Kenya. UNHCR is also preparing written comments to the Bill.



## PROTECTION

### Registration:

#### Achievements and Impact

- Refugee Affairs Secretariat (RAS) conducted new registration of 1,256 individuals, of which 24% (296) arrived before 2019, 71% (895) arrived in 2019 and 5% (65) new-born (birth) registration. The registration was conducted in Nakuru (23), Mombasa (230) and Nairobi (1003). Majority of the new arrivals originated from Burundi (81), Democratic Republic of the Congo - DRC (382), Eritrea (67), Ethiopia (208), Rwanda (18), Somalia (403), South-Sudan (53), Sudan (1), Uganda (31) and other nationalities (12); bringing the total urban population to 73,693 refugees and asylum seekers.
- The office received requests from our counterpart UNHCR offices to verify refugee status of ten cases (10) who had sought asylum in other countries outside Kenya i.e. Rwanda (5), Pretoria SA (1), Kuala Lumpur MA (2), Paris FR (1) and Vienna AU (1). We also had four spontaneous departure cases (4) closed after their BIMS were reassigned in Malawi (2) and Uganda (2).
- Currently, there 13,568 files in circulation via Barcode File Tracking System (BFTs)
- The e-filing project to digitize asylum seekers' and refugees' files with Boldata Systems Ltd Company is at 80% completion and is expected to conclude by 31st December 2019. As of 31 July 2019, about 142,787 files (2787 more than the 140 000 targeted) were digitalized of which 72,947 (51%) were separated ready to be uploaded in the Electronic Document Management System (EDMS). The files rooms had been reorganised according to proGres number. The files digitized comprises three locations i.e. UNHCR BO (80,000), Kate-UNHCR (40,000) and Shauri Moyo - RAS (20,000). Scanning/binding of files at Kate is expected to be completed by mid-August 2019 leaving the separation of about 70 000 files and training of users for the project to be completed.
- Due to limited storage capacity, only 36380 (60%) files were uploaded into the EDMS for access by user. UNHCR is procuring additional space which will be available in August.
- In July, RAS issued and updated in progress, 748 refugee ID cards while 287 ID cards produced were received from NRB through RAS HQ.

#### Identified Needs and Remaining Gaps

- The Unit experienced problems with proGres V4 and BIMS but this was finally resolved in early July. This has had a significant negative impact on the registration during the last months.
- The challenge faced by the EDMS project is the limited storage space for uploading the separated files into system. The issue could be resolved through the procurement of 12 hard disks, each with 10TB capacity plus the support.

### Legal

#### Achievements and Impact

- On 26-27 July the task force on the review of the Refugee Law held a workshop in Mombasa with members of the National Assembly Departmental Committee on Administration and National Security and the Justice and Legal Affairs Committee. The workshop reflected on the missions held by the two committees in Dadaab and Kakuma in May 2019. A consolidation of the findings from these missions was made and recommendations made on legislative and administrative gaps. A joint committee report will be presented to Parliament for adoption. A discussion on the Refugee Bill 2019 could not take place as the Bill was not available.
- UNHCR and its partner Kituo Cha Sheria continue to monitor the protection situation of persons of concern (PoCs) residing in the urban areas. During the reporting period, 29 police stations within

Nairobi and Mombasa Counties were visited and interventions were made for 94 PoCs who had been arrested and charged in various courts for different offences.

- On 18 - 19 July, UNHCR supported IRC to conduct training on refugee law and protection in Naivasha for 19 pro bono lawyers. 15 of the Participants were practicing advocates. The pro bono lawyers expressed enthusiasm to assist when called upon.
- On 24- 25 July, UNHCR co-facilitated a refugee protection training for Court Users from Kibera and Milimani Law Courts in Nairobi. A total of 24 CUC members were trained.
- On 25 July, UNHCR facilitated a session on durable solutions for 25 participants attending a three-day training on refugee protection organized by its legal partner Refugee Consortium of Kenya. The training was aimed at building the capacity of advocates in refugee law, as well as improving their skills in providing legal assistance to persons of concern residing in urban areas.

## Protection Reception

### Achievements and Impact

- Reception and protection delivery at the RAS Shauri Moyo office was undertaken by government with UNHCR support. The joint team served a total of 720 cases (Insecurity, SGBV, Persons with Specific Needs and Exemption and data transfer requests).
- Improved screening through issuance of tokens and KASI appointments system.
- Improved case management and referrals to government and vice versa by use of ProGres V4. UNHCR and RAS met to discuss the workflows at Shauri moyo with a view to improve protection delivery.
- Development of Draft SoPs on Protection Delivery Services at Shauri Moyo .

### Identified Needs and Remaining Gaps

- The waiting area for refugees and asylum seekers is inadequate and the congestion possess a challenge in identification of cases with special needs for prioritised assistance. Poor sanitation remains a challenge.

## Persons with Specific Needs

- On 16 July, UNHCR organized a meeting at Sarova Stanley Hotel between LGBTIQ CBO representatives and partners. The meeting was held with financial support from OSIEA and IRC. The meeting mapped the needs of the CBOs and looked into possible areas for provision of support to the CBOs.
- On the 24- 25 July UNHCR supported HIAS to facilitate a training on Diversity for all HIAS staff. The objective of the training was to increase understanding on the LGBTIQ so as to enhance staff capacities in addressing the protection concerns of persons of diverse SSOGIE.

## SGBV

### Achievements and Impact

- During the month counselling and referrals of SGBV cases was done in Shauri moyo on Tuesdays and Thursdays.
- UNHCR met with the IOM consultant reviewing existing modalities at the IOM clinic in Eastleigh that is run by AMREF. The consultant is looking at the options that exist for the POCs when their health concerns are not addressed at the clinic. The Consultant has mapped the existing health facilities/services in Kamukunji sub-county and will share the final report with UNHCR.
- UNHCR held a second meeting with the Nairobi county SGBV coordinator who has agreed to participate in the August monthly SGBV working group meeting to present the county's SGBV activities for the next five months.

## Helpline

### Achievements and Impact

- The Helpline received a total of 6,114 calls in the month of July. This represents an increase of 4.6% from the previous month. A total of 4,493 calls were answered in the first instance.
- The biggest call driver was Resettlement (at 30.47%) followed by Protection (at 22.98%).
- The most used language was Kinyamulenge, followed by Swahili and then Somali.
- 4 calibration meetings (quality control)" were held.

## Child protection

### Achievements and Impact

- 53 BIPs, 29 BIDs and 24 assessments were conducted during the reporting period.
- 2 BID panels took place where 29 cases were presented and recommended for resettlement.
- 1 Foster parent took training in Kayole where 20 parents were trained on parenting. The parents were able to share their challenges and way forward.
- 1 psychosocial panel took place where 53 cases of vulnerable children were discussed and approved for various assistance.
- Currently, there are 3 youth initiatives projects foreseen in 2019 by child protection unit which include Istanbul Youth Football Club funded by Youth Initiative Fund, Fotbol mas Mass funded by the Dutch Government and Youth mentorship program funded by the Dutch Government. The three youth projects have already started.

## **Refugee Status Determination**

### **Achievements and Impact**

- RAS and UNHCR Eligibility staff conducted 153 interviews of which 99 were initial interviews and 54 were complementary interviews.
- RAS and UNHCR Eligibility team reviewed 382 cases in July 2019.
- On 10 July, the Technical Advisory Committee (TAC) held a meeting for cases from Kakuma Refugee Camp and Nairobi; 1069 individuals were recognized while 12 individuals were rejected.
- The second Taskforce Meeting of 2019 was held on 25 July at the Refugee Affairs Secretariat, Shauri Moyo to discuss operational issues with the emphasis on the need for harmonized approach for Refugee Status Determination in Kakuma Refugee Camp and Nairobi.

### **Identified Needs and Remaining Gaps**

- 1312 cases are still pending interviews; 568 cases are pending assessment and 2822 cases pending review.

## **Community Mobilization**

### **Achievements and Impact**

- Multi-functional refugee community outreach took place in Kitengela on 24th July 2019. Major concerns raised by the POCs as follows:
- Delayed of issuance of decision; Challenge in accessing Shauri Moyo – Those with appointments are screened in first and the rest will depend with availability of space. Once its full the rest are requested to go back and try the next day; Update resettlement cases – since there is no resettlement representation at both Shauri Moyo and UNHCR, POCs are stuck with status of their resettlement cases; UNHCR and the Area Chief sensitized the POCs on the oncoming Census.
- Meeting with albinism activist. Dr. Prabha Choskey, an ophthalmologist who also runs a foundation (Dr. Choskey Albinism Foundation), supporting persons with albinism. The meeting explored the following prospects:
  - The possibility of some PoCs living with albinism receiving free eye checks and spectacles;
  - Opportunity to form and strengthen support groups;
  - Linkage with other PLA actors;
  - Ruiru Community Fact Sheet took place during the reporting period. In attendance was UNHCR, RAS, the refugee leaders and the local authorities. Areas of discussions covered was the population of the area, access to health, education, welfare, local administration, community space, contact details and partner's contacts. Gaps, challenges and way forward was also discussed.

**EDUCATION****Achievements and Impact**

- Urban refugee education working group meeting took place on the 19th of July 2019. The meeting was attended by education officers from TUSA, AVSI, RefuShe, Francis Xavier Project, Refuge point and UNHCR. The main observation was on students who had challenges being uploaded on the NEMIS platform and it was clarified that RAS was at hand to issue letters of support.
- Meetings to forge partnership with International University of Africa were held on 22nd and 27th July 2019. It was agreed that upon sharing admission criteria by the university, advertisements will be done in Kakuma, Dadaab and urban areas. It was agreed that the pilot will include 50 refugees and 50 Kenyans.

**COMMUNITY EMPOWERMENT AND SELF RELIANCE****Achievements and Impact**

- A three-day training on monitoring and data collection was held at the regional office from 16 to 18 July. The training targeted UNHCR and livelihoods implementing partners staff from Nairobi, Kakuma and Dadaab. The aim was to equip all staff included in livelihoods program monitoring with new tools for M&E and impact measurement.
- The livelihoods unit continues to follow-up on the implementation of the projects with private sector and on exploring new partnerships.
- An assessment visit has been conducted with health unit to the sports academy in Ngong. The objective was to assess the medical needs and challenges that the athletes are facing.
- A joint CBP and Livelihoods exercise was initiated in Ruiru to create Fact Sheets for each region in Nairobi where PoCs are domiciled.
- The livelihood unit participated in a GSMA + World Vision Kenya workshop on 'Enhancing Economic Empowerment, Livelihood Resilience and Financial Inclusion of vulnerable communities through digitizing the Village saving and lending associations', on 24th July 2019.

**DURABLE SOLUTIONS****Resettlement****Achievements and Impact**

- UNHCR attended resettlement coordination meetings including the monthly BPRM meeting and a meeting at the Australian High Commission. USCIS missions to interview and approve cases submitted to the USA are scheduled for August and September in Nairobi and Kakuma.
- In July 2019, the Resettlement unit submitted 38 cases/97 individuals to Australia, Canada, France, Sweden and USA. The Resettlement unit has submitted 339 Cases/621 individuals for resettlement through July 2019. The Resettlement Unit is on track to meet its targets this year.
- The Resettlement Unit finalized the review of the Resettlement and related SOPs including the Anti-Fraud SOPs and Biographical Data Changes SOPs and annexes in July.
- Departures for July will be reported when IOM departure information is received.

**Identified Needs and Remaining Gaps**

- Biodata changes pending with RAS remain a big hindrance to effective case processing causing significant delays in completion of resettlement applications.

**Voluntary Repatriation****Achievements and Impact**

- UNHCR facilitated the voluntary repatriation of 5 individuals to their countries of origin. The nationalities of the returnees included to Yemen, Somalia and Burundi.
- UNHCR liaised with the Burundi Embassy to facilitate the voluntary repatriation of 37 Burundian refugees from Kakuma to Bujumbura. This is part of ongoing efforts to provide durable solutions for PoCs wishing to voluntarily return to Burundi.

### STATELESSNESS

#### ■ Identification of statelessness improved-Kenya Census

During the month of July UNHCR provided inputs for the census preparations specifically, for a Training of Trainers manual for supervisors and enumerators. Further, UNHCR provided technical support during the training of trainers for the census.

### Integrity

- HQ's Senior Anti-Fraud Coordinator reviewed, and approved sanctions recommended by Fraud Assessment Panel in Kenya on five fraud cases.
- 12 Unresolved fraud cases from SO Dadaab were reviewed by RO Integrity Nairobi. Six cases among them were recommended for full investigation, three to be resolved as Inconsistencies and remaining three with no further action or possible resettlement consideration to proceed.
- Addressed over 1500 complaints/queries received through dedicated helpline email address and complaint box.
- On the request from RAS, concluded fact finding concerning alleged fraud in the issuance of refugee IDs through illegal means.
- Interagency Nairobi Anti-Fraud Steering Committee meeting was convened on 24 Jul at RSC Africa.

### Working in partnership

UNHCR continues to work closely with the Government of Kenya through the office of the Refugee Affairs Secretariat (RAS), and partners to ensure support to refugees and asylum seekers.

### Financial Information

Total recorded contributions for the **Kenya** operation amount to **US\$ 35.81 million**

UNHCR is grateful for the critical support provided by donors who have contributed to the Kenya operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

### External / Donors Relations

#### Special thanks to the major donors of softly earmarked funds in 2019

Germany 16.2 million | United States of America 10 million | Canada 4.6 million | Private donors Australia | Sweden 3.1 million

#### Thanks to other donors of unrestricted and regional funds in 2019

Sweden 90.4 million | Norway 44.5 million | Netherlands 37.5 million | Private donors Spain 33 million | United Kingdom 31.7 million | Germany 26.7 million | Denmark 24.4 million | Private donors Republic of Korea 17.3 million | Switzerland 15.1 million

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#### Links

UNHCR Kenya website: [www.unhcr.org/ke](http://www.unhcr.org/ke)

UNHCR Global website: [www.unhcr.org](http://www.unhcr.org)

UNHCR regional portal

Somalia: <https://data2.unhcr.org/en/situations/horn>

South Sudan: <http://data.unhcr.org/SouthSudan/regional.php>

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