IMPORTANT NOTICE TO ALL REFUGEES AND ASYLUM-SEEKERS LIVING IN URBAN AREAS IN LIGHT OF CORONAVIRUS (COVID-19)

On 15 March 2020 the Government of Kenya announced special measures to prevent further spread of Coronavirus (COVID-19). As of 27 March 2020, there is a curfew from 7 pm to 5 am. You are not allowed to leave your homes during this time, or you will be arrested.

During the other hours, please do not move around more than absolutely necessary. If you have to move around, you must carry your documents with you. Should you be held up at the police station, please provide your correct name, nationality and registration ID.

Emergency assistance numbers

- For registration/documentation emergencies:
  Refugee Affairs Secretariat Shauri Moyo: 0772057770

- UNHCR Helpline: 0800720063 (tollfree)

- For health emergencies:
  NCCK 0704873342 / 0723281362

- For legal emergencies (arrest, problems with the police):
  Kituo cha Sheria 0721991736

- For livelihood emergencies:
  Danish Refugee Council 0800720181

- For NHIF-related issues (National Hospital Insurance Fund):
  0740049502

Should you have any of the COVID-19 symptoms like fever, cough, shortness of breath and breathing difficulties, please contact the Ministry of Health through 0800721316 (tollfree); 0732353535; or 0748592558 for guidance.