IMPORTANT NOTICE TO ALL REFUGEES AND ASYLUM-SEEKERS LIVING IN URBAN AREAS IN LIGHT OF CORONAVIRUS (COVID-19)

(Issued: 27 April 2020)

On 15 March 2020 the Government of Kenya announced special measures to prevent further spread of Coronavirus (COVID-19). As of 27 March 2020, there is a daily, countrywide curfew for all persons in Kenya from 7 pm to 5 am which will at this stage continue until 16 May 2020 (might be further extended depending on the situation). You are not allowed to leave your homes during this time, or you will be arrested; alternatively, you might be quarantined by the Government at a designated facility for 14 days at your expense.

In addition, on 6 April 2020, the Government of Kenya announced that there will be no movement in or out of the Nairobi Metropolitan Area as of 6 April 2020, counties of Kilifi, Kwale and Mombasa as of 8 April 2020; these restrictions will continue until 16 May 2020. Further, such restrictions have been declared for Mandera county as of 22 April 2020. Do not make any attempt to move in or out of these areas or you will be arrested. You can continue to move within the area where you are living.

You must wear a face mask in public - but do not forget to regularly wash your hands with soap and water. This is for your safety and in your own interest. In addition, you will also contribute towards reducing the spread of COVID-19. But important to note: If you do not wear a face mask in public, you can be fined up to 20,000 KES and may face imprisonment for up to six months or both.

In case the Government carries out mass testing in different locations to control the spread of COVID-19 and should you be in such a place, please cooperate with staff from the Ministry of Health.

Please do not move around more than absolutely necessary during the day time. If you have to move around, you must carry your registration documents with you at all times. Further, keep yourself updated on the guidance issued by the Government of Kenya and make sure that you adhere to it.

Emergency assistance numbers

- **For registration/documentation emergencies:**
  Refugee Affairs Secretariat Shauri Moyo: 0772057770

- **UNHCR Helpline:** 0800720063 (tollfree)

- **For health emergencies:**
  NCCK 0704873342 / 0723281352/ 0723281362

- **For legal emergencies (arrest, problems with the police):**
  Kituo cha Sheria 0720806531

- **For livelihood emergencies:**
  Danish Refugee Council 0800720181

- **For NHIF-related issues (National Hospital Insurance Fund):**
  0740049502

- **Counseling Hotline**
  1190/ 1199/ 0721 336017

- **GBV Hotline**
  1195/ 0800720501

- **Child Protection Hotline**
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COVID 19 is spread directly through droplets (coughing/sneezing) from an infected person; indirectly through contact with surfaces or objects used by an infected person. Should you have any of the COVID-19 symptoms like fever, cough, shortness of breath and breathing difficulties, please contact the Ministry of Health through 0800721316 (tollfree); 0732353535; or 0748592558 for guidance.