

DATE: 05 October 2022

INVITATION TO BID: No. ITB/2022/041

FOR SUPPLY AND DELIVERY OF

AMBULANCES

CLOSING DATE AND TIME: 18 October 2022 – 23:59 HRS (LEBANON LOCAL TIME)

INTRODUCTION TO UNHCR

The Office of the United Nations High Commissioner for Refugees was established on 14 December 1950, by the United Nations General Assembly. The agency is mandated to lead and co-ordinate international action to protect refugees and resolve refugee problems worldwide. Its primary purpose is to safeguard the rights and well-being of refugees. It also has a mandate to help stateless people.

In more than seven decades, the agency has helped tens of millions of people restart their lives. Today, a staff of some 18,800 people in more than 137 countries continues to help about 89 million persons. To help and protect some of the world's most vulnerable people in so many places and types of environments, UNHCR must purchase goods and services worldwide. For further information on UNHCR, its mandate and operations, please see <http://www.unhcr.org>.

1. REQUIREMENTS

The Office of the United Nations High Commissioner for Refugees (UNHCR), in Beirut, invites qualified suppliers to make a firm offer for the supply and delivery of Ambulances (referred to hereinafter as goods) to UNHCR Lebanon as per the fully detailed technical specifications included in Technical Requirements **Annex A**.

IMPORTANT:

Specifications of required goods are detailed in Annex A, attached with this document.

It is strongly recommended that this Invitation to Bid document and its annexes be read thoroughly. Failure to observe the procedures laid out therein may result in disqualification from the evaluation process.

Sub-Contracting: Please take careful note of article 4 of the attached General Terms and Conditions (**Annex D**).

Note: this document is not construed in any way as an offer to contract with your firm.

2. BIDDING INFORMATION:

2.1. ITB DOCUMENTS

The following annexes form integral part of this Invitation to Bid:



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- Annex A: Technical Requirements
- Annex B: Financial Offer Form
- Annex C: Vendor Registration Form (*June 2018 Version*)
- Annex D: UNHCR General Conditions of Contracts for the Provision of Goods (*July 2018 version*)
- Annex E: UN Supplier Code of Conduct
- Annex F: Confirmation on Vendor Non-sanction lists

2.2 **ACKNOWLEDGMENT**

We would appreciate your informing us of the receipt of this ITB by return e-mail to elahmady@unhcr.org copying eljebbaw@unhcr.org as to:

- Your confirmation of receipt of this invitation to bid
- Whether or not you will be submitting a bid

IMPORTANT:

Failure to send the above requested information may result in disqualification of your offer from further evaluation.

2.3 **REQUESTS FOR CLARIFICATION**

Bidders are required to submit any request for clarification in respect of this ITB by e-mail to Hussam Yousfi, Supply Associate at elahmady@unhcr.org copying eljebbaw@unhcr.org **The deadline for receipt of questions is on 12 October 2022 – 23:59 Hrs (Lebanon local time)**

IMPORTANT:

Please note that Bid Submissions are **not** to be sent to the e-mail address above.

UNHCR will compile the questions received. UNHCR may, at its discretion, copy any reply to a particular question to all other invited bidders at once.

2.4 **YOUR OFFER**

Your offer shall be prepared in English.

Please submit your offer using the Annexes provided. Offers not conforming to the requested formats may be not taken into consideration.

IMPORTANT:

Inclusion of copies of your offer with any correspondence sent directly to the attention of the responsible buyer or any other UNHCR staff other than the submission e-mail address will result in disqualification of the offer. Please send your bid directly to the address provided in the "Submission of Bid" section 2.6) of this ITB.

The cost of preparing a bid and of negotiating a contract, including any related travel, is not reimbursable nor can it be included as a direct cost of the assignment.

Special Instructions:

- **Pre-loading inspection:** the supplier must check/inspect the items before dispatching them to UNHCR.
- **Rejected items:** all rejected items must be replaced by the supplier at no cost to UNHCR.
- **Change in quantity:** the quantity shown may increase or decrease.



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Your offer shall comprise the following two sets of documents and catalogues:

- Technical offer
- Financial offer

2.4.1 MANDATORY CRITERIA: Pass/Fail Criteria

There are **Five (5) pre-conditions** that must be met by the bidder to qualify for further consideration. Pre-conditions are not ratable components of the technical proposal. The five (5) pre-conditions are:

- i. Official supporting documents proving that your company was established and been providing similar goods/services for 3 or more years.
- ii. Official supporting documents proving that your company is registered and licensed by the local government of the bidder country of origin to provide such goods and services (Arabic or English version).
- iii. Dully signed and stamped **Annex A**, confirming that quoted goods are in line with technical requirements.
- iv. Written statement confirming that goods will be delivered to UNHCR locations in Lebanon. **Delivery Duty Paid (DDP)**.

2.4.2 Content of the TECHNICAL OFFER

IMPORTANT:

No pricing information should be included in the technical offer. Failure to comply may risk disqualification. The technical offer should contain all information required.

The technical details of the products requested by UNHCR can be found in **Annex A**. Your technical offer should clearly state whether or not the goods you are offering are fully conforming to the product specifications given. Clearly state and disclose any discrepancies with the specifications given.

I. Catalogue and data sheet of quoted items:

Your offer must be accompanied by Catalogue and data sheet of quoted product. UNHCR will only consider offers with catalogue and data sheet. For more details on submission of catalogue (refer to point no. 2.4 above).

II. The following details shall also be provided along with your offer:

- a. Company's qualifications and experience: the following documents are required for submission with your offer:
 - Company's profile;
 - List of companies/organizations/establishments to which your company provide similar materials including the contact details (contact name, title, phone number);
 - If multi location company, specify headquarters location.
- b. Technical data sheet from manufacturer including country of origin and technical details which covers the requirements included in **Annex A**.



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- c. Vendor Registration Form: If your company is not already registered with UNHCR, you should complete, sign and submit with your technical offer the Vendor Registration Form **Annex C**.
- d. UNHCR General Conditions for Provision of Goods: Your technical offer should contain your acknowledgement of the UNHCR General Conditions for Provision of Goods by signing **Annex D**.
- e. UN Supplier Code of Conduct: Your technical offer should contain your acknowledgement of the UN Supplier Code of Conduct by signing **Annex E**.
- f. Duly filled and signed sanction clearance form **Annex F**.

2.4.3 Content of the FINANCIAL OFFER

Your separate **financial offer** must contain an overall offer in US Dollars.

The Financial offer is to be submitted as per the Financial Offer Form **Annex B**. Bids that have a different price structure may not be accepted.

The following details shall be provided for each item:

Unit price: The unit price shall include the delivery of items to UNHCR Lebanon – **DDP** incoterms.

Prices must be submitted without VAT.

You are requested to hold your offer valid for 90 days from the deadline for submission. UNHCR will make its best effort to select a company within this period.

The cost of preparing a bid and of negotiating a contract, including any related travel, is not reimbursable nor can it be included as a direct cost of the assignment.

2.5 BID EVALUATION:

The evaluation will be conducted in 3 stages as follows:

2.5.1 Technical Evaluation:

a. First Stage (Preliminary): Checking and verification of submitted tender documents by UNHCR Technical Evaluation Committee (TEC). UNHCR's TEC will check the submitted mandatory tender documents and mark 'Pass' or 'Fail' against the conditions listed at point no. 2.4.1. Missing documents, if any, will be requested from the vendors. Vendors refusing to provide missing document within a given deadline, when requested, will not be included for further evaluation. Offers scoring 'Pass' to all specification requirements will qualify for further evaluation.

b. Second Stage (Technical): UNHCR's TEC will inspect the data sheet submitted the specifications requirement as listed at **Annex A**. Bidder will pass this stage, **only if**, the quality of submission is approved by the TEC, otherwise bidder's offer will not be eligible for the next stage.

2.5.2 Financial Evaluation:



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c. Third Stage (Financial): Bids will be tabulated and compared for all companies passing the technical evaluation. It is important to send a complete and detailed offer. The contract may be awarded to the vendor(s) with the lowest technically compliant offer. Please note that incomplete offers might not be accepted (i.e. quote for partial items).

Supplier Registration:

The qualified suppliers will be added to the Vendor Database after investigation of suitability based on the submitted Vendor Registration Form and supporting documents. The investigation involves consideration of several factors such as:

- Financial standing,
- Core business,
- Track record,
- Contract capacity.

This will be followed later by performance evaluation as a supplier such as:

- Random / periodic testing of the supplier's products,
- Ability to respond quickly to Agency's needs,
- Timely delivery,
- Dependability of products and services.

2.6 SUBMISSION OF BID:

The offers must bear your official letter head, clearly identifying your company.

Bids should be submitted by file upload to eTenderBox, the online bid registration tool of UNHCR.

The eTenderBox can be accessed via the following [URL: http://etenderbox.unhcr.org](http://etenderbox.unhcr.org)

In order to use the eTenderBox, registration on the website is required. This registration is exclusively for eTenderBox and does not replace any other registrations for UNHCR applications. One Supplier should have only one registered email account in the system. Therefore, the Supplier must use only one eTenderBox account for managing its offers to UNHCR. In case the password is forgotten, that account cannot be used anymore and new registration is required. Registration Guide and User Manual of eTenderBox are available at the above URL.

IMPORTANT:

The technical offer and financial offer shall be clearly separated by uploading them to the appropriate category in the system. Failure to do so may result in disqualification.

Allowed extensions for files to upload are .doc, .docx, .xls, .xlsx, .rtf, .png, .jpg, .jpeg, .pdf, .txt, .zip, .ppt, .pptx, .bmp, .rar, .gif, .tif and .tiff. Executable files (.exe, .bat, .cmd, etc.) should not be uploaded. The maximum size limit per file is **10MB**.

Uploaded files can be amended by the Supplier while the tender is open. The selected files for upload are submitted when the 'Save & Submit' button is clicked on. Therefore, this button has to be clicked before the deadline expires. If done so, the selected files will be submitted and uploaded successfully even if the deadline expires during the file upload. It is the Supplier's responsibility to ensure that all files of the final offer are submitted by the tender expiration deadline.



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Once the deadline for submission is expired, the bid will be automatically closed after which the uploaded files can be reviewed but options for additional upload and deletion of previously uploaded files are not available anymore. In order to ensure the safe submission of the full and final offer, it is recommended to have all files uploaded well before the tender deadline.

Deadline: 19 October 2022 – 23:59 Hrs (Lebanon local time)

IMPORTANT:

The tender deadline displayed on eTenderBox is always in the user's local time zone. Therefore, no further time difference calculation is needed in order to define the deadline of the tender. Please always consider the above before submitting your offer and make sure that all documents are uploaded and submitted to eTenderBox well before the tender deadline.

IMPORTANT:

Any bid received after this date or sent to another UNHCR address may be rejected. UNHCR may, at its discretion, extend the deadline for the submission of bids, by notifying all prospective bidders simultaneously.

IMPORTANT:

Any bid submission via email or hard copy may result in disqualification of your offer unless instructed in writing by UNHCR. Please note that external links for file transfer will not be accepted.

UNHCR will not be responsible for locating or securing any information that is not identified in the bid. Accordingly, to ensure that sufficient information is available, the bidder shall furnish, as part of the bid, any descriptive material such as extracts, descriptions, and other necessary information it deems would enhance the comprehension of its offer.

2.7 BID ACCEPTANCE:

UNHCR reserves the right to accept the whole or part of your bid.

UNHCR may at its discretion increase or decrease the proposed content when awarding the contract and would not expect a significant variation of the rate submitted. Any such increase or decrease in the contract duration would be negotiated with the successful bidder as part of the finalization of the Purchase Orders for Goods.

UNHCR may, at its discretion, extend the deadline for the submission of bids, by notifying all prospective suppliers in writing. The extension of the deadline may accompany a modification of the solicitation documents prepared by UNHCR at its own initiative or in response to a clarification requested by a prospective supplier.

Please note that UNHCR is not bound to select any of the firms submitting bids and does not bind itself in any way to select the firm offering the lowest price. Furthermore, the contract will be awarded to the bid considered most responsive to the needs, as well as conforming to UNHCR's general principles, including economy and efficiency and best value for money.

2.8 CURRENCY AND PAYMENT TERMS FOR PURCHASE ORDERS

Any Purchase Order (PO) issued as a result of this ITB will be made in US Dollars. Payment will be made in accordance to the General Conditions for the Purchase of Goods and in the currency in which the PO is issued. Payments shall only be initiated after confirmation of successful completion by UNHCR business owner.



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2.9 UNHCR GENERAL CONDITIONS OF CONTRACTS FOR THE PROVISION OF GOODS

Please note that the General Conditions of Contracts (**Annex D**) will be strictly adhered to for the purpose of any future contract. The Bidder must confirm the acceptance of these terms and conditions in writing.

2.10 ZERO TOLERANCE POLICY

Please note that UNHCR strictly follows zero tolerance policy and as such advises its suppliers not to offer any gift, favor, hospitality, etc. to UNHCR staff.

2.11 THE UN GLOBAL COMPACT

UN Global Compact and other factors: UNHCR supports the UN Global Compact Initiative put forward on 31 January 1999 by UN Secretary-General Kofi Annan that would bring companies together with UN agencies, labor and civil society to support ten principles in the areas of the human rights, labor, environment and anti-corruption. We encourage our suppliers to sign up with the UN Global Compact Initiative.

UNHCR encourages bidders to sign up to this initiative at:

<https://www.unglobalcompact.org/>.

Gerard Moya
Senior Supply Officer
UNHCR Beirut, Lebanon