



MINISTRY WITHIN  
THE OFFICE OF THE PRIME MINISTER

# Information Session

DEPARTMENT FOR INDUSTRIAL AND  
EMPLOYMENT RELATIONS (DIER)

[dier.gov.mt](http://dier.gov.mt)\*



# Who are we?

- .Department for Industrial and Employment Relations
- .Regulatory body for employment law and industrial relations.
- .Protect the interests of parties in employment
- .Promote good employment practices.



# Our services

- Dissemination of information
- Advice about employment rights and obligations
- Enforcement of employment law
- Facilitation of industrial relations.





# Our services

.DIER has two freephones to assist employees and employers with queries;  
.1575 for employees,  
.1576 for employers.



# Our services

- .We assist employees who have not been paid their wages, statutory bonuses, vacation leave and other types of leaves according to the applicable regulations.**
- .Employees may open a case with the DIER.**
- .We investigate complaints lodged by employees who wish to remain anonymous.**
- .Confidentiality is respected.**



# Our services

Some examples of alleged irregularities might relate to:

- .Incorrect pay below that stipulated in employment contract and/or below minimum
- .incorrect pay of statutory bonuses
- .absence of payslips
- .matters in relation to vacation leave, sick leave, injury leave, maternity leave etc
- .matters in relation to equal pay for same work carried out





# Who can access our services?

- .Employees
- .Employees' reps/unions
- .Employers
- .Employers' Associations

Employment may be both on a full time or part time basis.

Employee may approach the Department both if he/she is still employed or is no longer employed in that particular job. (in the latter prescription date applies)



# Other services

- .Issuing of fines permits for companies;
- .Issuing permits to companies to be able to implement banking of hours policies;
  
- .Providing a conciliatory platform to resolve disputes between employees and employers;
- .Coordinating processes in order to verify union representation at a workplace;
  
- .Registration of a trade union;
- .Registration of employment agencies;
  
- .Malta's focal point at EU, ELA, ILO and Eurofound.





# What is needed to make use of our services?

Anyone who needs to open a claim

- Contract of employment;
- Payslips;
- Copies of cheques;
- Bank statements;
- Info re Location of Work;
- Info re Employer;
- Correspondence with the employer;
- Any notes kept by the employee about the hours of work;
- Employment History (available online from JobsPlus)



# What is needed to make use of our services?

When lodging an anonymous complaint or opening a claim, the complainant should be able to provide;


- Accurate information about the name of the employer.
- The site where the work is or was carried out.
- Accurate information helps in providing better evidence of the case.






## Contact Us

Helpline: (Monday to Friday : 08:00-16:00)

 1575 for employees

 1576 for employers

 [info.dier@gov.mt](mailto:info.dier@gov.mt)

---