

## IMPORTANT NOTICE

UNHCR Malta has created a helpline for asylum-seekers and refugees in Malta. If you have any questions or need assistance, you can contact UNHCR via phone or email. If you are looking for information, you can join the UNHCR WhatsApp service and check the UNHCR Malta website. **Please follow the instructions below.**

### How to contact UNHCR



**Email: [mtava@unhcr.org](mailto:mtava@unhcr.org)**



**Send a WhatsApp, SMS or voice message to the numbers below at any time**



**Call/WhatsApp call the number below during the indicated hours:**

LANGUAGE	PHONE / WHATSAPP NUMBER	DAY / TIME AVAILABLE
English or Maltese	+356 9969 0080	Tuesday and Thursday 10:00 - 12:00
Somali	+356 9969 0080	Wednesday 12:00 - 14:00
French or Arabic	+356 9911 5792	Wednesday and Friday 14:00 – 16:00
Bengali / Bangla	+356 9911 5804	Wednesday 15:00 - 16:00
Tigrinya	+356 9911 5804	Monday 10:00 - 12:00

### Receive information from UNHCR



**Send a WhatsApp message to this number and SAVE the number in your phone, to receive information from UNHCR Malta.**

**+356 99115804**



**Check the UNHCR Malta website section “Information for Refugees and Asylum-Seekers”. Go to:**

**[www.unhcr.org/mt/refugeesinfomalta](http://www.unhcr.org/mt/refugeesinfomalta)**