

# Directory of Service Providers



ASYLUM-RELATED GOVERNMENT AGENCIES AND LEGAL ASSISTANCE			
<p><b>Agency for the Welfare of Asylum Seekers (AWAS)</b> (Manages reception centres) <a href="#">Block C, Belt is-Sebħ, Floriana</a> Tel: 25687200 Email: <a href="mailto:awas@gov.mt">awas@gov.mt</a> Web: <a href="https://homeaffairs.gov.mt/en/MHAS-Departments/awas/Pages/AWA_S.aspx">https://homeaffairs.gov.mt/en/MHAS-Departments/awas/Pages/AWA_S.aspx</a></p>	<p><b>International Protection Agency</b> (formerly the Office of the Refugee Commissioner) (Receives, processes and decides on applications for international protection) <a href="#">Fafner House, Triq Nazzjonali, Ħamrun</a> Tel: 21255257 Email: <a href="mailto:info@ipa.gov.mt">info@ipa.gov.mt</a> Web: <a href="https://homeaffairs.gov.mt/en/MHAS-Departments/International%20Protection%20Agency/Pages/Refugee.aspx">https://homeaffairs.gov.mt/en/MHAS-Departments/International%20Protection%20Agency/Pages/Refugee.aspx</a></p>	<p><b>International Protection Appeals Tribunal</b> (formerly Refugee Appeals Board) (Hears appeals on decisions issued by the International Protection Agency) <a href="#">15, First Floor, City Gate Buildings, Ordnance Street, Valletta</a> Tel: 25689459 Email: <a href="mailto:ipat@gov.mt">ipat@gov.mt</a></p>	<p><b>Immigration Appeals Board</b> (Hears appeals related to the refusal, annulment or revocation of visas, immigration detention and age assessment decisions) <a href="#">15, First Floor, City Gate Buildings, Ordnance Street, Valletta</a> Tel: 25689461 Email: <a href="mailto:immigrationappealsboard@gov.mt">immigrationappealsboard@gov.mt</a></p>
<p><b>Detention Services</b> (Manage detention centres) <a href="#">Yellow House, Safi Barracks, Triq Carmelo Caruana, Ħal Safi</a> Tel: 21642768 Email: <a href="mailto:safi.ds@gov.mt">safi.ds@gov.mt</a> Web: <a href="https://homeaffairs.gov.mt/en/MHAS-Departments/Detention-Service/Pages/DS.aspx">https://homeaffairs.gov.mt/en/MHAS-Departments/Detention-Service/Pages/DS.aspx</a></p>	<p><b>Immigration Police</b> (Controls points of entry and processes visas) <a href="#">Police General Headquarters, St Calcedonius Square, Floriana</a> Tel: 21224001</p>	<p><b>Legal Aid Malta</b> (Free legal representation) <a href="#">188-189, Old Bakery Street, Valletta</a> Tel: 22471500 Email: <a href="mailto:info.legalaidmalta@gov.mt">info.legalaidmalta@gov.mt</a> Web: <a href="http://legalaidmalta@gov.mt">legalaidmalta@gov.mt</a> Facebook: @legalaidmalta2018</p>	<p><b>Legal clinic</b> (Legal counselling provided by law students under supervision) <a href="#">Cottonera Resource Centre, St Edward Street, Fortini, Vittoriosa</a> Tel: 23407801 Email: <a href="mailto:crc@um.edu.mt">crc@um.edu.mt</a> Web: <a href="https://www.um.edu.mt/service/resourcecentres/crc/communityoutreach/">https://www.um.edu.mt/service/resourcecentres/crc/communityoutreach/</a> Facebook: @um.cottonerarc</p>
<p><b>UNHCR Country Office in Malta</b> (Can offer support in the asylum procedure) <a href="#">The Dolphins, Triq Sir Ugo Mifsud, Ta' Xbiex</a> Tel: 22489400 Email: <a href="mailto:mtava@unhcr.org">mtava@unhcr.org</a> Web: <a href="http://www.unhcr.org/mt/">www.unhcr.org/mt/</a></p>	<p><b>Jesuit Refugee Services (JRS)</b> (Free legal assistance and social work services including employment, healthcare and psychological support) <a href="#">1 Piazza Emmanuel Tonna, Floriana</a> Tel: 21442751, 99214445 Email: <a href="mailto:info@jrsmalta.org">info@jrsmalta.org</a> Web: <a href="https://jrsmalta.org/">https://jrsmalta.org/</a> Facebook: @jrsmaltapage</p>	<p><b>Aditus Foundation</b> (Free legal assistance) <a href="#">'Rhea Bldg', 1A, Triq is-Santissima Trinitá, Ħamrun</a> Tel: 20106295, 77072221 Email: <a href="mailto:info@aditus.org.mt">info@aditus.org.mt</a> Web: <a href="https://aditus.org.mt/">https://aditus.org.mt/</a> Facebook: @aditus.accessingrights</p>	<p><b>Women's Rights Foundation</b> (Free legal assistance for women and trafficking survivors) <a href="#">203/1, Vincenti Buildings, Triq I-lfran, Valletta</a> Freephone: 80062149 Tel: 79708615 Email: <a href="mailto:info@wrf.org.mt">info@wrf.org.mt</a> Web: <a href="https://www.wrf.org.mt/">https://www.wrf.org.mt/</a> Facebook: @wrfmalta</p>

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<b>EMPLOYMENT AND SKILLS DEVELOPMENT</b>			
<p><b>Jobsplus</b> (Employment support &amp; training) <u>Head Office,</u> <u>Birzebbuga Road, Hal Far</u> Freephone: 153 Tel: 22201100 Email: <a href="mailto:jobsplus@gov.mt">jobsplus@gov.mt</a> Web: <a href="https://jobsplus.gov.mt/">https://jobsplus.gov.mt/</a> Facebook: @jobsplusmalta</p> <p><u>Gozo:</u> <u>Sir Arturio Mercieca Street,</u> <u>Victoria</u> Freephone: 153 Tel: 22201950</p>	<p><b>Jobsplus Job Brokerage Office</b> (Temporary employment) <u>Jobsplus Training Complex,</u> <u>Birzebbuga Road, Hal Far</u> Freephone: 153 Tel: 22201681/4 Email: <a href="mailto:brokerage.jobsplus@gov.mt">brokerage.jobsplus@gov.mt</a> Web: <a href="https://jobsplus.gov.mt/">https://jobsplus.gov.mt/</a></p>	<p><b>Social Security Department</b> (National Insurance contributions and/or social benefits) <u>38, Triq L-Ordinanza, Valletta</u> Freephone: 153 Email: <a href="mailto:socialsecurity@gov.mt">socialsecurity@gov.mt</a> Web: <a href="https://socialsecurity.gov.mt/">https://socialsecurity.gov.mt/</a> Facebook: @DSSMalta</p> <p>Check website for information on district offices.</p>	<p><b>National Commission for the Promotion of Equality (NCPE)</b> (Receives and investigates complaints of discrimination) <u>Gattard House, Triq Nazzjonali,</u> <u>Blata l-Bajda, Hamrun</u> Tel: 22957850 Email: <a href="mailto:equality@gov.mt">equality@gov.mt</a> Web: <a href="https://ncpe.gov.mt/en/Pages/NCPHome.aspx">https://ncpe.gov.mt/en/Pages/NCPHome.aspx</a> Facebook: @NCPE.Malta</p>
<p><b>Department of Inland Revenue</b> (Income Tax) <u>Block 4, Vincenzo Dimech Street,</u> <u>Floriana</u> Freephone: 153 Email: <a href="mailto:taxpayerservice.ird@gov.mt">taxpayerservice.ird@gov.mt</a> Web: <a href="https://cfr.gov.mt/en/Pages/Home.aspx">https://cfr.gov.mt/en/Pages/Home.aspx</a></p> <p><u>Gozo:</u> <u>Tigrija Palazz, Republic Street,</u> <u>Victoria</u></p>	<p><b>Department for Industrial and Employment Relations (DIER)</b> (Receives complaints on employment conditions) <u>121, Melita Street, Valletta</u> Tel: 21224245/6 Email: <a href="mailto:info.dier@gov.mt">info.dier@gov.mt</a> Web: <a href="https://dier.gov.mt/en/pages/home.aspx">https://dier.gov.mt/en/pages/home.aspx</a></p>	<p><b>General Workers Union (GWU)</b> (Organisation which protects employees) <u>Workers' Memorial Building,</u> <u>South Street, Valletta</u> Freephone: 25679200 Email: <a href="mailto:info@gwu.org.mt">info@gwu.org.mt</a> Web: <a href="https://gwu.org.mt/en/home-4/">https://gwu.org.mt/en/home-4/</a></p>	<p><b>Voice of the Workers/ Unjoni Haddiema Maghqudin (UHM)</b> (Organisation which protects employees) <u>Dar Reggie Miller, St. Thomas Street, Floriana</u> Tel: 25905000 Email: <a href="mailto:info@uhm.mt">info@uhm.mt</a> Web: <a href="https://www.uhm.mt/">https://www.uhm.mt/</a></p> <p><u>Gozo:</u> <u>Dar L-Ghaqda Triq il-Kastell Ir-Rabat</u> <u>Għawdex</u> Tel: 25905990 Email: <a href="mailto:gozo@uhm.mt">gozo@uhm.mt</a></p> <p>Facebook: @UHMMalta</p>
<p><b>Business First</b> (Support for start-ups) <u>Centru Joseph Grech, Cobalt House, Notabile Road, Mrieħel, B'Kara</u> Freephone: 144 Tel: 25422020 Email: <a href="mailto:info@businessfirst.com.mt">info@businessfirst.com.mt</a> Web: <a href="https://businessfirst.com.mt/en/Pages/home.aspx">https://businessfirst.com.mt/en/Pages/home.aspx</a> Facebook: @business.f1rst</p> <p><u>Gozo:</u> <u>Industrial Estate, Xewkija</u> Tel: 21564700 Email: <a href="mailto:gozo.office@maltaenterprise.com">gozo.office@maltaenterprise.com</a> <a href="mailto:info@investingozo.com">info@investingozo.com</a></p>	<p><b>Malta Microfinance</b> (Offers Interest free loans for education, rent, business) <u>St. Andrew's International Centre, 212, Old Bakery Street, Valletta</u> Tel: 21225542, 99005648 E-mail: <a href="mailto:contact.maltamicrofinance@gmail.com">contact.maltamicrofinance@gmail.com</a> Web: <a href="https://maltamicrofinance.org/">https://maltamicrofinance.org/</a> Facebook: Malta Microfinance Ltd</p>	<p><b>African Media Association Malta</b> (Employment support) Email: <a href="mailto:africanmediamalta@gmail.com">africanmediamalta@gmail.com</a> Website: <a href="https://www.africanmediamalta.com/">https://www.africanmediamalta.com/</a> Facebook: @africanmediamalta</p>	<p><b>Jesuit Refugee Services (JRS)</b> (Free legal assistance and social work services including employment, healthcare and psychological support) <u>Nr 1, Dar Sarria, Pjazza Emmanuel Tonna, Floriana</u> Tel: 21442751, 99214445 Email: <a href="mailto:info@jrsmalta.org">info@jrsmalta.org</a> Web: <a href="https://jrsmalta.org/">https://jrsmalta.org/</a> Facebook: @jrsmaltapage</p>

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# Directory of Service Providers



<p><b>Integra Foundation</b> <i>(Language learning &amp; drop-in centre)</i> <a href="#">Dinja Wahda, 124, St Ursula Street, Valletta</a> Tel: 99978386 Email: <a href="mailto:integrafoundation@gmail.com">integrafoundation@gmail.com</a> Facebook: @integrafoundation</p>	<p><b>Peace Lab Information Centre</b> <i>(CV and job-search support)</i> <a href="#">Triq Hal Far, Zurrieg</a> Email: <a href="mailto:info@peacelab.org">info@peacelab.org</a> Web: <a href="https://peacelab.org/">https://peacelab.org/</a> Monday and Wednesday: 09:30 to 13:00</p>		
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<b>EDUCATION</b>			
<p><b>Ministry for Education, Sport, Youths, Research and Innovation (MEYR)</b> (Government entity responsible for education, sport, youth, research, and innovation) <a href="#">Great Siege Road, Floriana</a> Tel: 25980000 Email: <a href="mailto:edu.servizz@gov.mt">edu.servizz@gov.mt</a> Web: <a href="https://education.gov.mt/en/Pages/educ.aspx">https://education.gov.mt/en/Pages/educ.aspx</a> Facebook: @edukazzjoni</p>	<p><b>Directorate for Research, Lifelong Learning and Employability</b> (Adult learning courses through personalised and innovative approaches to education) MEYR <a href="#">Great Siege Road, Floriana</a> Freephone: 153 Tel: 25982290, 25982291, 25982292, 25982293 Email: <a href="mailto:lifelonglearning@gov.mt">lifelonglearning@gov.mt</a> Web: <a href="https://lifelonglearning.gov.mt/">https://lifelonglearning.gov.mt/</a> Facebook: @Lifelonglearningmalta</p>	<p><b>Migrant Learners Unit</b> (Promotes inclusion of migrant students) Room 313, MEYR <a href="#">Great Siege Road, Floriana</a> Tel: 25981594, 25982712 Email: <a href="mailto:mlu.mede@gov.mt">mlu.mede@gov.mt</a> Web: <a href="https://migrantlearnersunit.gov.mt/en/Pages/About%20us/about-us.aspx">https://migrantlearnersunit.gov.mt/en/Pages/About%20us/about-us.aspx</a> Facebook: @migrantlearnersunitmalta</p>	<p><b>Free Childcare Scheme</b> (Provision of free childcare for parent/s in employment or education) Jobsplus – Free Childcare Scheme Office <a href="#">Jobsplus Head Office, Hal Far, Birzebbugia, Malta</a> Tel: 22201137, 22201138 Email: <a href="mailto:freechildcare@gov.mt">freechildcare@gov.mt</a> Web: <a href="https://jobsplus.gov.mt/free-childcare">https://jobsplus.gov.mt/free-childcare</a></p>
<p><b>Malta College of Arts, Science and Technology (MCAST)</b> (College for vocational and higher education) <a href="#">Triq Kordin, Paola</a> Tel: 23987100 Email: <a href="mailto:information@mcast.edu.mt">information@mcast.edu.mt</a></p> <p><b>Gozo:</b> <a href="#">JF De Chambray Street, Ghajnsielem</a> Tel: 23987665 Email: <a href="mailto:gozocampus@mcast.edu.mt">gozocampus@mcast.edu.mt</a> Web: <a href="https://www.mcast.edu.mt/">https://www.mcast.edu.mt/</a></p> <p>Facebook: @MCASTmt; @mcastgozo</p>	<p><b>Malta Qualifications Recognition Information Centre (MQRIC)</b> within Malta Further and Higher Education Authority (MFHEA) (Recognition of qualifications) <a href="#">Triq Joseph Abela Scolaro, Hamrun</a> Freephone: 153 Email: <a href="mailto:info@mfhea.mt">info@mfhea.mt</a>, <a href="mailto:mqric@mfhea.mt">mqric@mfhea.mt</a> Web: <a href="https://mfhea.mt/academic-qualifications/">https://mfhea.mt/academic-qualifications/</a></p>	<p><b>Higher Secondary School</b> (Post-secondary education) Giovanni Curmi Higher Secondary School <a href="#">Triq il- Kbir, L-Iklin</a> Tel: 21416422, 21431407 Email: <a href="mailto:gchss.naxxar.hs@ilearn.edu.mt">gchss.naxxar.hs@ilearn.edu.mt</a> Web: <a href="http://gchss.edu.mt/">http://gchss.edu.mt/</a></p>	<p><b>Institute of Tourism Studies (ITS)</b> (Further education in relation to hospitality &amp; event management) <a href="#">Aviation Park, Aviation Avenue, Hal Luqa</a> Tel: 23793100</p> <p><b>Gozo:</b> <a href="#">Triq I-Isgof M. Buttigieg, Qala</a> Tel: 23793400 Email: <a href="mailto:info@its.edu.mt">info@its.edu.mt</a> Web: <a href="https://its.edu.mt/">https://its.edu.mt/</a></p> <p>Facebook: @instituteoftourismstudies</p>
<p><b>University of Malta</b> (Tertiary education institution) <a href="#">Tal-Qroqq, Msida</a> Tel: 23402340 Email: <a href="mailto:info@um.edu.mt">info@um.edu.mt</a> Web: <a href="https://www.um.edu.mt/">https://www.um.edu.mt/</a> Facebook: @universityofmalta</p>	<p><b>Intercultural &amp; Anti-Racism Unit</b> (English, Maltese and cultural orientation classes and integration support) <a href="#">A3 Towers, Level 0, Triq I-Arkata, Paola</a> Tel: 22263210 Email: <a href="mailto:integration@gov.mt">integration@gov.mt</a></p> <p>Facebook: @HRDMalta</p>	<p><b>National Council of Women</b> (Various courses) <a href="#">Pope Pius XII Flats, Mountbatten Street, Blata I- Baida, Hamrun</a> Tel: 21248881, 21246982 Email: <a href="mailto:ncwmalta@camline.net.mt">ncwmalta@camline.net.mt</a> Web: <a href="http://www.ncwmalta.com/home?l=1">http://www.ncwmalta.com/home?l=1</a> Facebook: @ncw.malta</p>	<p><b>Blue Door Education</b> (English language classes) <a href="#">212, Old Bakery Street, Valletta</a> Tel/WhatsApp: 79042040 Email: <a href="mailto:info@bluedoorenglish.org">info@bluedoorenglish.org</a> Web: <a href="https://www.bluedoorenglish.org/">https://www.bluedoorenglish.org/</a> Facebook: @bluedoorenglish.org</p>

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<b>HEALTH SERVICES</b>			
<p><b>Mater Dei Hospital</b> (Malta's largest public general hospital) <a href="#">Triq Dun Karm Psaila, Msida</a> Tel: 25454184 Email: <a href="mailto:customercare.mdh@gov.mt">customercare.mdh@gov.mt</a> Web: <a href="https://deputyprimeminister.gov.mt/en/MDH/Pages/Home.aspx">https://deputyprimeminister.gov.mt/en/MDH/Pages/Home.aspx</a> Facebook: @materdeihospital</p>	<p><b>Gozo General Hospital</b> (Gozo's public general hospital) <a href="#">Triq l-Arcisqof Pietru Pace, Victoria</a> Tel: 23446000 Email: <a href="mailto:info@stewardmalta.org">info@stewardmalta.org</a>, <a href="mailto:info-ggh@stewardmalta.org">info-ggh@stewardmalta.org</a> Web: <a href="https://www.stewardmalta.org/goz-o-general">https://www.stewardmalta.org/goz-o-general</a></p>	<p><b>Floriana Health Centre</b> (Cultural mediation available) <a href="#">F.S. Fenech Street, Floriana</a> Tel: 21231231, 21222444 Email: <a href="mailto:customercare.phc@gov.mt">customercare.phc@gov.mt</a> Web: <a href="https://deputyprimeminister.gov.mt/en/phc/Pages/Health-Centres/Floriana-Health-Centre.aspx">https://deputyprimeminister.gov.mt/en/phc/Pages/Health-Centres/Floriana-Health-Centre.aspx</a> Facebook: @primaryhealthcarea Malta</p>	<p><b>Kirkop Health Centre</b> (Cultural mediation available) <a href="#">Triq Danny Cremona, Kirkop</a> Tel: 21231231, 21222444 Email: <a href="mailto:customercare.phc@gov.mt">customercare.phc@gov.mt</a> Web: <a href="https://deputyprimeminister.gov.mt/en/phc/Pages/Health-Centres/Kirkop-Health-Centre.aspx">https://deputyprimeminister.gov.mt/en/phc/Pages/Health-Centres/Kirkop-Health-Centre.aspx</a> Facebook: @primaryhealthcarea Malta</p>
<p><b>Mental Health Services</b> (Community and hospital mental health services) <a href="#">Mount Carmel Hospital, Triq Notabile, Attard</a> Tel: 23304444, 21415183, 23300000 Email: <a href="mailto:customercare.mhs@gov.mt">customercare.mhs@gov.mt</a> Web: <a href="https://deputyprimeminister.gov.mt/en/mch/Pages/home.aspx">https://deputyprimeminister.gov.mt/en/mch/Pages/home.aspx</a></p>	<p><b>Richmond Foundation</b> (Community mental health services) <a href="#">424, St Joseph High Road, St Venera</a> Tel: 21224580, 21482336, 21480045 Freephone: 1770 Email: <a href="mailto:info@richmond.org.mt">info@richmond.org.mt</a> Web: <a href="https://www.richmond.org.mt/">https://www.richmond.org.mt/</a> Facebook: Richmond Foundation - Malta</p>	<p><b>Sexual Assault Response Team at Mater Dei Hospital</b> (Specialist team working with survivors of sexual assault) <a href="#">Triq Dun Karm Psaila, Msida</a> Tel: +356 21228333 Email: <a href="mailto:info@victimsupport.org.mt">info@victimsupport.org.mt</a> Web: <a href="https://deputyprimeminister.gov.mt/en/MDH/Pages/MDH-Sexual-Assault-Response-Team.aspx">https://deputyprimeminister.gov.mt/en/MDH/Pages/MDH-Sexual-Assault-Response-Team.aspx</a>, <a href="https://victimsupport.org.mt/portfolio_page/care-for-victims-of-sexual-assaults-formerly-known-as-sart/">https://victimsupport.org.mt/portfolio_page/care-for-victims-of-sexual-assaults-formerly-known-as-sart/</a>  Operates 24/7 on call basis. Further info provided by VSM during office hours: 21228333</p>	<p><b>Jesuit Refugee Services (JRS)</b> (Free legal assistance and social work services including employment, healthcare and psychological support) <a href="#">Nr 1, Dar Sarria, Piazza Emmanuel Tonna, Floriana</a> Tel: 21442751, 99214445 Email: <a href="mailto:info@jrsmalta.org">info@jrsmalta.org</a> Web: <a href="https://jrsmalta.org/">https://jrsmalta.org/</a> Facebook: @jrsmaltapage</p>
<p><b>Caritas Malta</b> (Substance abuse rehabilitation programs) <a href="#">Caritas Malta Community Services, Triq Mountbatten, Hamrun</a> Tel: 22199000 Email: <a href="mailto:info@caritasmalta.org">info@caritasmalta.org</a> Web: <a href="https://www.caritasmalta.org/">https://www.caritasmalta.org/</a> Facebook: @CaritasMalta</p>			

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OTHER SERVICES			
<p><b>Emergency Services 112</b> The number to call for all emergency services in Malta (ambulance, fire, and police) is 112.</p>	<p><b>Support Line 179</b> Call 179 to report child abuse, for assistance on domestic violence, homelessness, suicidal tendencies, marital and/or family problems, loneliness, emotional difficulties, behavioral problems, depression and other mental health issues, human trafficking, substance abuse, and gambling, amongst others.</p>	<p><b>Aġenzija Appogg</b> (<i>Psycho-social welfare services</i>) <a href="#">36 Triq San Luqa, Gwardamangia</a> Tel: 22959000 Email: <a href="mailto:appogg@gov.mt">appogg@gov.mt</a> Web: <a href="https://fsws.gov.mt/en/appogg">https://fsws.gov.mt/en/appogg</a> Facebook: @fswsmt</p>	<p><b>Gozo Social Work Unit</b> (<i>Generic social work services</i>) <a href="#">Level 3, Tigrinja Palazz, 108, Republic Street</a> Tel: 22156630 Web: <a href="https://mgoz.gov.mt/en/Pages/Services%20Gozo/ChildandFamilyWelfare.aspx">https://mgoz.gov.mt/en/Pages/Services%20Gozo/ChildandFamilyWelfare.aspx</a> Email: <a href="mailto:socialworkunit.mgoz@gov.mt">socialworkunit.mgoz@gov.mt</a></p>
<p><b>Aġenzija Sapport</b> (<i>Support for people with disabilities</i>) <a href="#">Triq Patri Gwann Azzopardi, Santa Venera</a> Freephone: 153 (press 5) Tel: 22568000 Email: <a href="mailto:sapport@gov.mt">sapport@gov.mt</a></p> <p><b>Gozo</b> <a href="#">Learning Hub, Triq l-Imgarr, Ghajnsielem, Gozo</a> Tel: 21569909 Email: <a href="mailto:sapportgozo@gov.mt">sapportgozo@gov.mt</a> Web: <a href="https://sapport.gov.mt/en/Pages/default.aspx">https://sapport.gov.mt/en/Pages/default.aspx</a></p> <p>Facebook: @sapport.malta</p>	<p><b>Commission for the Rights of Persons with Disability</b> (<i>Support for assistive equipment, blue badge, other services</i>) <a href="#">G5 Offices, Psaila Street, B'Kara</a> Tel: 22267600 SMS Only: 79788555 (for persons with hearing impairments) Email: <a href="mailto:helpdesk@crpd.org">helpdesk@crpd.org</a></p> <p><b>Gozo</b> <a href="#">Sannat Primary School, Sannat Road</a> Tel: 21556002 Email: <a href="mailto:maryrose.attard@crpd.org.mt">maryrose.attard@crpd.org.mt</a> Web: <a href="https://www.crpdmalta.org.mt/">https://www.crpdmalta.org.mt/</a></p> <p>Facebook: @crpdmalta</p>	<p><b>Housing Authority</b> (<i>Social housing and/or rent subsidy</i>) <a href="#">22, Pietro Floriani Street, Floriana</a> Tel: 22991000 Email: <a href="mailto:customer.care.ha@ha.gov.mt">customer.care.ha@ha.gov.mt</a> Web: <a href="https://housingauthority.gov.mt/">https://housingauthority.gov.mt/</a></p>	<p><b>Intercultural &amp; Anti-Racism Unit</b> (<i>English, Maltese and cultural orientation classes and integration support</i>) <a href="#">A3 Towers, Level 0, Triq l-Arkata, Paola</a> Tel: 22263210 Email: <a href="mailto:integration@gov.mt">integration@gov.mt</a></p> <p>Facebook: @HRDMalta</p>
<p><b>Aġenzija Sedqa</b> (<i>For help recovering from drug, alcohol &amp; gambling dependency and/or abuse</i>) <a href="#">3, Triq Braille, Santa Venera</a> Tel: 23885110 Email: <a href="mailto:sedqa@gov.mt">sedqa@gov.mt</a> Web: <a href="https://fsws.gov.mt/en/sedqa">https://fsws.gov.mt/en/sedqa</a> Facebook: @sedqamalta</p>	<p><b>Victim Support Unit</b> (<i>Support and information unit for victims of crime within Malta Police Force</i>) <a href="#">Police General Headquarters, St Calcedonius Square, Floriana</a> Tel: 22942160 Email: <a href="mailto:victimsupport.police@gov.mt">victimsupport.police@gov.mt</a> Web: <a href="https://pulizija.gov.mt/en/police-force/police-sections/Pages/Victim-Support-Unit.aspx">https://pulizija.gov.mt/en/police-force/police-sections/Pages/Victim-Support-Unit.aspx</a> Facebook: @themaltapoliceforce</p>	<p><b>Victim Support Malta</b> (<i>Non-governmental support &amp; information centre for victims of crime</i>) Tel: 21228333 Email: <a href="mailto:info@victimsupport.org.mt">info@victimsupport.org.mt</a> Web: <a href="https://victimsupport.org.mt/">https://victimsupport.org.mt/</a> Facebook: @victimsupportmalta</p>	<p><b>Victim Support Agency</b> (<i>Therapeutic and legal services for victims of hate crime and hate speech</i>) <a href="#">52 Old Theatre Street, Il-Belt, Valletta</a> Tel: 25689700 Email: <a href="mailto:vsasupport@gov.mt">vsasupport@gov.mt</a> Web: <a href="https://victimsupportagency.com/">https://victimsupportagency.com/</a> Facebook: @StopHateMalta</p>

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# Directory of Service Providers

<p><b>Aġenzija Żgħażaġh</b> (National youth agency) <a href="#">St Joseph High Road, St. Venera</a> Tel: 22586700 Email: <a href="mailto:agenzija.zghazagh@gov.mt">agenzija.zghazagh@gov.mt</a> Web: <a href="https://youth.gov.mt/mt/">https://youth.gov.mt/mt/</a> Facebook: Aġenzija Żgħażaġh</p>	<p><b>Office of the Ombudsman</b> (Investigates complaints against government agencies) <a href="#">11, St Paul Street, Valletta</a> Tel: 22483200 Email: <a href="mailto:office@ombudsman.org.mt">office@ombudsman.org.mt</a> Web: <a href="https://ombudsman.org.mt/">https://ombudsman.org.mt/</a> Facebook: @ombudsmanmalta</p>	<p><b>Transport Malta</b> (Driving licenses) Customer Care Paola <a href="#">A3 Towers, Triq l-Arkata, Paola</a> Tel: 21222203 Email: <a href="mailto:info.tm@transport.gov.mt">info.tm@transport.gov.mt</a> Web: <a href="https://www.transport.gov.mt/">https://www.transport.gov.mt/</a> Facebook: @transportmalta</p>	<p><b>Malta Public Transport</b> (Bus service) <a href="#">Valletta Road, Luqa</a> Tel: 21222000 Email: <a href="mailto:enquiries@publictransport.com.mt">enquiries@publictransport.com.mt</a> Web: <a href="https://www.publictransport.com.mt/">https://www.publictransport.com.mt/</a> Facebook: @tallinja</p>
<p><b>Identity Malta Public Registry</b> (To register births, marriages, deaths, free status) *Births and deaths may also be registered at the Identity Malta Agency Office at Mater Dei Hospital <a href="#">Onda Buidling, Aldo Moro, Marsa</a> Tel: 25904200 Email: <a href="mailto:pubreg.civilstatus@gov.mt">pubreg.civilstatus@gov.mt</a>; <a href="mailto:pubreg.marriage@gov.mt">pubreg.marriage@gov.mt</a> Web: <a href="https://www.identitymalta.com/unit/public-registry-office/">https://www.identitymalta.com/unit/public-registry-office/</a></p> <p><b>Gozo</b> <a href="#">19 Triq ta'Wara s-Sur, Ir-Rabat, Ghawdex</a> Tel: 22156382/3 Email: <a href="mailto:pubreg.mgoz@gov.mt">pubreg.mgoz@gov.mt</a> Web: <a href="https://mgoz.gov.mt/en/Pages/OperationsDivision/PublicRegistry.aspx">https://mgoz.gov.mt/en/Pages/OperationsDivision/PublicRegistry.aspx</a></p>	<p><b>Identity Malta International Humanitarian Protection and SRA Office</b> (Issues residence permits) <a href="#">Hal Far Hanger, Birżebbuġa</a> Tel: 25904800 Email: <a href="mailto:intl.protection.ima@gov.mt">intl.protection.ima@gov.mt</a> Web: <a href="https://www.identitymalta.com/">https://www.identitymalta.com/</a> Facebook: @IdentityMaltaAgency</p>	<p><b>Malta Competition &amp; Consumer Affairs Authority (MCCAA)</b> (Safeguards the interests of consumers) <a href="#">Mizzi House, National Road, Blata l-Bajda, Hamrun</a> Tel: 23952000, 80074400 Email: <a href="mailto:info@mccaa.org.mt">info@mccaa.org.mt</a> Web: <a href="https://www.mccaa.org.mt/">https://www.mccaa.org.mt/</a> Facebook: @MCCAAMalta</p>	<p><b>Department of Information</b> (Provides information on government policies, services, and activities) <a href="#">3, Castille Place, Valletta</a> Tel: 22001701/4 Email: <a href="mailto:info.doi@gov.mt">info.doi@gov.mt</a> Web: <a href="https://www.gov.mt/en/Government/DOI/Pages/default.aspx">https://www.gov.mt/en/Government/DOI/Pages/default.aspx</a></p>
<p><b>Freephone 153</b> Call 153 or send an email on <a href="mailto:servizz@gov.mt">servizz@gov.mt</a> for information on government services.</p>			

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# Directory of Service Providers



<b>SHELTER</b>			
<p><b>Aġenzija Appogg</b> (<i>Psycho-social welfare services</i>) <a href="#">36 Triq San Luqa, Gwardamangia</a> Tel: 22959000 Email: <a href="mailto:appogg@gov.mt">appogg@gov.mt</a> Web: <a href="https://fsws.gov.mt/en/appogg">https://fsws.gov.mt/en/appogg</a> Facebook: @fswsmt</p>	<p><b>Fondazzjoni Dar il-Hena</b> Dar Papa Frangisku (<i>Emergency shelter for men</i>) Dar Maria Dolores (<i>Emergency shelter for women</i>) <a href="#">126, Fleur de Lys Road, B'Kara</a> Tel: 77026644, 27888211 Email: <a href="mailto:info@fdh.org.mt">info@fdh.org.mt</a> Facebook: @fondazzjonidarilhena</p>	<p><b>Fondazzjoni Suret il- Bniedem</b> (<i>Support with homelessness</i>) <a href="#">34, Prince Albert Street, Alberttown, Marsa</a> Tel: 21232330 Email: <a href="mailto:info@sib.org.mt">info@sib.org.mt</a> Facebook: @fsib99</p>	<p><b>YMCA</b> (<i>Support with homelessness</i>) <a href="#">178, Merchants Street, Valletta</a> Tel: 27674278 Email: <a href="mailto:info@ymcamalta.org">info@ymcamalta.org</a> Web: <a href="http://www.ymcamalta.org/">http://www.ymcamalta.org/</a> Facebook: @ymcavalletta</p>
<p><b>Fondazzjoni Kenn u Tama</b> (<i>Emergency shelter for survivors of domestic violence and persons facing homelessness</i>) <a href="#">Dar Emmaus, Belliegħa Street, Victoria, Gozo</a> Tel: 21552390, 99866673, 77603330 Email: <a href="mailto:kenntama@go.net.mt">kenntama@go.net.mt</a>; <a href="mailto:kennutama075@gmail.com">kennutama075@gmail.com</a> Facebook: @Dar Emmaus</p>	<p><b>Agency for the Welfare of Asylum Seekers (AWAS)</b> (<i>Manages reception centres</i>) <a href="#">Block C, Belt is-Sebħ, Floriana</a> Tel: 25687200 Email: <a href="mailto:awas@gov.mt">awas@gov.mt</a> Web: <a href="https://homeaffairs.gov.mt/en/MHAS-Departments/awas/Pages/AWAS.aspx">https://homeaffairs.gov.mt/en/MHAS-Departments/awas/Pages/AWAS.aspx</a></p>	<p><b>Peace Lab</b> (<i>Shelter and support</i>) <a href="#">Triq Ħal Far, Zurrieg</a> Email: <a href="mailto:info@peacelab.org">info@peacelab.org</a> Web: <a href="https://peacelab.org/">https://peacelab.org/</a></p>	<p><b>Malta Emigrant's Commission</b> (<i>Accommodation</i>) <a href="#">Dar l-Emigrant, Castille Place, Valletta</a> Tel: 21222644, 21240255, 21232545 Email: <a href="mailto:mec@maltamigration.com">mec@maltamigration.com</a>; <a href="mailto:mecmalta@onvol.net.mt">mecmalta@onvol.net.mt</a>; <a href="mailto:info@migrants.mt">info@migrants.mt</a> Web: <a href="https://migrants.mt/">https://migrants.mt/</a></p>

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# Directory of Service Providers



OTHER AGENCIES & ORGANISATIONS			
<p><b>International Organization for Migration (IOM)</b> (Coordinates Assisted Voluntary Return and Repatriation program &amp; other projects) <a href="#">Apt. 2, De Vilhena Residence, Trejget il-Fosos, Floriana</a> Tel: 21374613 Email: <a href="mailto:iommalta@iom.int">iommalta@iom.int</a> Web: <a href="https://malta.iom.int/">https://malta.iom.int/</a> Facebook: @IOMinMalta</p>	<p><b>Malta Red Cross</b> (Family tracing) <a href="#">104/5, St. Ursola Street, Valletta</a> Tel: 21221022, 99388112 Email: <a href="mailto:info@redcross.org.mt">info@redcross.org.mt</a> Web: <a href="http://www.redcross.org.mt/">http://www.redcross.org.mt/</a> Facebook: @MaltaRedCross</p>	<p><b>KOPIN</b> (Language training, educational support, job training, healthcare access, information sessions and other support) <a href="#">Valletta Design Cluster, Studio 8, 25 Bull Street, Valletta</a> Tel: 79302484, 27567460 Email: info@kopin.org Web: <a href="https://kopin.org/">https://kopin.org/</a> Facebook: @kopin.malta</p>	<p><b>SOS Malta</b> (Projects on development, social solidarity, research &amp; training, and volunteering) <a href="#">10, Triq il-Ward Santa Venera</a> Tel: 21244123 Email: <a href="mailto:info@sosmalta.org">info@sosmalta.org</a> Web: <a href="https://www.sosmalta.org/">https://www.sosmalta.org/</a> Facebook: @sosmalta</p>
<p><b>Tama</b> (Empowerment and support services to migrants, persons affected by conflict, survivors of gender-based violence) <a href="#">22/11 Vincenti Buildings, Strait Street, Valletta</a> Tel: 77091170 Email: <a href="mailto:info@tama.ngo">info@tama.ngo</a> Web: <a href="http://tama.ngo/">http://tama.ngo/</a> Facebook: @tama.malta.ngo</p>	<p><b>African Media Association Malta</b> (Media NGO promoting the African perspective through news, empowerment and advocacy) Email: <a href="mailto:africanmediamalta@gmail.com">africanmediamalta@gmail.com</a> Website: <a href="https://www.africanmediamalta.com/">https://www.africanmediamalta.com/</a> Facebook: @africanmediamalta</p>	<p><b>People for Change Foundation</b> (Projects aiming at the protection, respect and promotion of human rights in Malta) <a href="#">173, Triq San Giljan, San Gwann</a> Email: <a href="mailto:info@pfcmalta.org">info@pfcmalta.org</a> Web: <a href="https://www.pfcmalta.org/">https://www.pfcmalta.org/</a> Facebook: @PFCMalta</p>	<p><b>Foundation for Shelter and Shelter to Migrants</b> (Provision of support services, education, research, capacity building and advocacy) <a href="#">2, John F. Marks Street, San Gwann</a> Tel: 21375862 Email: <a href="mailto:info@fsmmalta.org">info@fsmmalta.org</a> Facebook: @fsmmalta</p>
<p><b>Migrant Women Association Malta</b> (Organisation made up of migrant women; organise classes &amp; offer other services) <a href="#">1A Rhea Buildings, Triq is-Santissima Trinitá, Hamrun</a> Tel: 79528945 Email: <a href="mailto:migrantwomenmalta@gmail.com">migrantwomenmalta@gmail.com</a> Web: <a href="https://migrantwomenmalta.org/">https://migrantwomenmalta.org/</a> Facebook: @MigrantWomenAssociationMalta</p>	<p><b>Hal Far Outreach</b> (English classes and integration support) Tel: 79364522, 77358431 Email: <a href="mailto:info@halfaroutreach.org">info@halfaroutreach.org</a> Web: <a href="https://halfaroutreach.org/">https://halfaroutreach.org/</a> Facebook: @halfaroutreach</p>	<p><b>Malta Gay Rights Movement</b> (Support services related to LGBTIQ issues) <a href="#">32, Parish Street, Mosta</a> Tel: 99255559, 21430009 Email: <a href="mailto:mgrm@maltagayrights.org">mgrm@maltagayrights.org</a> Web: <a href="https://maltagayrights.org/">https://maltagayrights.org/</a> Facebook: @mgrmmalta</p>	<p><b>The Malta Foundation for the Wellbeing of Society</b> (Focus on social research) <a href="#">Maison Notre Dame, St Calcedonius Square, Floriana</a> Tel: 21484662 Email: <a href="mailto:info.mfws@gov.mt">info.mfws@gov.mt</a> Web: <a href="https://mfws.org.mt/">https://mfws.org.mt/</a>  Children's Hub Tel: 79508352 Email: <a href="mailto:childrenshub.mfws@gov.mt">childrenshub.mfws@gov.mt</a>  Facebook: @MFWSmalta</p>

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## Directory of Service Providers



<p><b>Caritas Malta</b> (Various community services; food vouchers) <a href="#">Triq Mountbatten, Hamrun</a> Tel: 22199000 Email: <a href="mailto:info@caritasmalta.org">info@caritasmalta.org</a> Web: <a href="https://www.caritasmalta.org/">https://www.caritasmalta.org/</a> Facebook: @CaritasMalta</p>	<p><b>The Food Bank</b> (Food support) <a href="#">St Andrew's Scots Church St Andrew's House</a> <a href="#">210, Old Bakery Street, Valletta</a> Tel/WhatsApp: 99066808 Email: <a href="mailto:help@foodbanklifeline.com">help@foodbanklifeline.com</a> Web: <a href="https://www.foodbanklifeline.com/">https://www.foodbanklifeline.com/</a> Facebook: @Foodbank Lifeline Foundation</p>	<p><b>Malta Islamic Welfare Fund</b> (Food support) <a href="#">38, Triq il-Kanun, St. Venera</a> Tel: 77489770 Email: <a href="mailto:info@maltaislamicwelfarefund.com">info@maltaislamicwelfarefund.com</a> Web: <a href="https://maltaislamicwelfarefund.com/">https://maltaislamicwelfarefund.com/</a> Facebook: @tmiwf  Saturday at 11:00</p>	<p><b>Malta Community Chest Fund Foundation</b> (Food vouchers) <a href="#">The Palace of the President, Republic Street, Valletta</a> Tel: 22053500 Email: <a href="mailto:mccf@gov.mt">mccf@gov.mt</a> Web: <a href="https://www.mccff.org.mt/en/">https://www.mccff.org.mt/en/</a> Facebook: @MCCFFmalta</p>
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# Directory of Service Providers



REFUGEE-LED ORGANISATIONS			
<p><b>Sudanese Community</b> Tel: 77032032 Email: <a href="mailto:sudanesecommunitymalta@gmail.com">sudanesecommunitymalta@gmail.com</a></p>	<p><b>Somali Community</b> Email: <a href="mailto:soomalicm@gmail.com">soomalicm@gmail.com</a> Facebook: Somali community in malta</p>	<p><b>Spark 15</b> (Refugee-led organization) <a href="#">Dinja Wahda, 124, St. Ursula Street, Valletta</a> Tel: 79252494 E-mail: <a href="mailto:sparkfif@gmail.com">sparkfif@gmail.com</a> Web: <a href="https://spark15.org/">https://spark15.org/</a> Facebook: @spark15</p>	<p><b>Syrian Solidarity in Malta</b> Tel: 99988117 Email: <a href="mailto:syriancmalta@gmail.com">syriancmalta@gmail.com</a> Facebook: The Syrian Solidarity in Malta <a href="#">SSM</a></p>
<p><b>Somali Immigrant Aid Association of Malta</b> Tel: 99322041 Email: <a href="mailto:somalicommunityinmalta@gmail.com">somalicommunityinmalta@gmail.com</a></p>	<p><b>Eritrean Community</b> Tel: 77093100 Email: <a href="mailto:eritreancommunitym@gmail.com">eritreancommunitym@gmail.com</a> Facebook: The Eritrean refugees community In Malta</p>	<p><b>Libico</b> (Libyan community) 43/4, Regent House, Triq Bisazza, Sliema Tel: 99148752 Email: <a href="mailto:info@libico.org">info@libico.org</a> Web: <a href="http://libico.org">libico.org</a> Facebook: @libicomalta</p>	<p><b>Syrian Maltese Community</b> Tel: 99422286, 99471463, 99538681, 99262322 Web: <a href="http://smcmalta.org">smcmalta.org</a> Facebook: @SyrianMalteseCommunity</p>
<p><b>Libyans in Malta</b> Facebook: <a href="https://www.facebook.com/kh2libyans/">https://www.facebook.com/kh2libyans/</a></p>	<p><b>Bangladeshi Community &amp; Association Malta</b> Tel: 77515001 Email: <a href="mailto:bdcommunitymalta18@gmail.com">bdcommunitymalta18@gmail.com</a> Facebook: @wearebangladeshiinmalta</p>		

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