

REQUEST FOR PROPOSAL: DEVELOPMENT OF QUEUE MANAGEMENT SYSTEM FOR UNHCR REPRESENTATION OFFICE IN KUALA LUMPUR, MALAYSIA

S No.	Item	Unit	Quantity	Unit Cost (MYR)	Total Cost (MYR)
	Queue Management System Services				
1	Queue Management Software - Pre-installed into printer/processor - Fully web-based - Comprehensive dashboard & reports - Password protected - MAX. 1 department, 20 counters, 50 services, 50 users, 10 admins				
2	8 inch LCD Touchscreen Ticket Printer - Dynamic Screen Design - Multiple Buttons, Multiple Pages - 80mm thermal printer - Size: 160mm(W)x225mm(D)x175mm(H) - Power: 240VAC,50/60Hz - Network: RJ45 100mbps and Wifi				
3	Queue Display System - Capable to display on any size of TV with HDMI input - Real-time media upload and broadcasting - Video resolution Full HD 1920x1080 - Power: 2GB RAM & 8GB flash - Network support RJ-45 and Wifi				
4	LED_TV_32 - Branded FHD Resolution 32" LED TV Display - HDMI Input. - Wide Colour Enhancer.				
5	Alternative of Queue Display System - Queue Display without video/pictures - Main Display Processor (Capable to display on any size of LCD/TV with HDMI Input)				

	<ul style="list-style-type: none"> - Dual Core Processor - 1 HDMI Video Output Port - Network support RJ-45 - Dimension: 1GB RAM & 4GB Flash 				
6	Virtual Call Terminal (web-based Call terminal) <ul style="list-style-type: none"> - Web-based/Browser-based keypad accessible via Counter PC/PAD - Multiple Buttons, Multiple Pages - Note: PC/ Laptop/ Computer/ Tab supplied by User 				
7	Delivery, Installation, Setup, Testing, Commissioning & User Training <ul style="list-style-type: none"> - Include all cabling works and TV installation. 				
8	Others (Please Specify)				
	TOTAL (MYR)				
	Applicable VAT/SST (MYR)				

Bidder Name:

Date:

Signature & Stamp: