

## Question and Answers

### Tender # SOQ/ITB/2023/001

1. **Question #1: ULTRA PLAZMA FREEZER:** the Capacity of the freezer has mentioned in the ITB from **500-1000 liters**, but there are many variations as well as variation in the prices, so can we quote different models freezer with different capacities between 500-1000 liters?

**Response:**

To settle the confusion at bidders part, quotations for the Capacity of 1000L are recommended.

2. **Question#2:** We have a question about product quality/ manufacturer standards of “Surgical Instruments/ Instruments sets” as it is not mentioned in bidding documents.

**Response:**

UNHCR always prefer the best Quality of items. If there are alternate qualities , supplier may mention the brand along with pictures as required in Annex B2.

3. **Question #3:** Is this bid open for all nationalities?

**Response:**

Yes, This is international tender, with DAP modality and any one can apply.

4. **Question#4:** Can we submit partial offer ?

**Response:**

Supplier should submit the complete equipment, which can be consider as partial offer. But for those items which are interlink can not be quoted partially.

For example; supplier may submit the bid of ECG, freezer etc etc separately, but for As per need shared by the Govt Health department, the offer should be inclusive of all the needed equipment to serve the purpose that is strengthening of the services.

5. **Question#5:** Are we obliged to quote a certain origin or a brand or just equal to the needed technical specs ?.

**Response:**

Quotation shall meet the required specifications and certifications

6. **Question#6:** Noting that most of the needed items do not need installation, commissioning or training but just supply .so please:

**Response:**

All the high-tech medical equipment that comes with user manual and instructions are required to be installed and test run by the supplier and give the orientation to hospital technical staff. Training is only required for those items which cannot be operated without training.

7. **Question#7-**Do you mean for some items that need special installation?, if yes can you kindly advise which items you mean

**Response:**

Refer to response No.6.

8. **Question#8:** Installation and training : which items you consider " **more sophisticated equipment**" ?

**Response:**

Refer to response No.6.

9. **Question#9-**Tender for Medical Equipment please clarify that is there any chance that the country of origin from these Items can be removed, In that case, you will get the best possible competition in a majority of the medical equipment. And also with each item Like Ultrasound, X-ray, Patient Monitor, defib, etc. Requires a whole lot of certificates please clarify also if a company has one of the mentioned certificates FDA/CE/MH will that be fine as well? Your Swift response will be highly appreciated.

**Response:**

It is recommended to stay with the countries of origin specified in the technical specifications as required by the requester and shall meet the minimum of Two (2) of required certifications (mentioned in the technical specifications).

10. **Question#10:** ANNEX-B- TECHNICAL SPECIFICATIONS OF MEDICAL EQUIPMENT FOR TRAMA CENTRE-QUETTA BALOCHISTAN DAP- TRAUMA CENTRE QUETTA

11. Orthopaedic Surgery Set (Basic) : Please provide the item list

13. Orthopaedic Surgery Set (Mini) : Please provide the item list and the quantity

**Response:**

Orthopaedic Surgery Set (Basic) and Orthopaedic Surgery Set (Mini) are the standard terms used for the surgical Instrument sets used by Orthopaedic Surgeons in the Operation Rooms.

11. **Question#11:** Please advise if installation is required for "plug and play" equipment such as item 17 "Heavy Duty Suction Machine" or item 20 "Oxygen concentrator".

**Response:**

Refer to response No.6.