

DATE: 15-MAY-2024

REQUEST FOR PROPOSAL: No. PAKIS/RFP/24/014

POST DISTRIBUTION MONITORING (PDM) OF UNHCR SUPPLIED PORTABLE SOLAR KITS FOR REFUGEES IN PAKISTAN

Annex C – KEY QUESTIONS AND INDICATORS

A. Location details (To be completed before starting the interview)	
A1. Date:	
A2. Enumerator Name:	
A3. Province/District:	
A4. Village/City, etc.:	
A6. Is the person registered, or another member of their household over the age of 18, available for this survey?	Yes No If No, end the interview and select the next household (Save the details). <i>“Thank you for your time. We need to speak to the person registered or another member of their household.”</i>

B. Interviewee details and household demographics			
<p>Instruction for enumerator: <i>Introduction to read before starting the interview (in local language)</i></p> <p>Hello, my name is (Enumerator) and I am working for UNHCR. We would like to ask you a few questions about the work of UNHCR. The answers to these questions will help to understand if there is anything UNHCR can do to improve how we work and what we do. Your participation is voluntary and you can choose not to answer any or of the questions.</p> <p>Your answers will not be used to determine if you or anyone in your household is eligible for assistance. Everything you tell us will be treated in confidence, and will be combined with the answers that other people provide. The survey will take about 30 minutes, and I will be recording your responses.</p>			
B1. Do you agree to continue with this survey? (Select one)	Yes No		
B1a. IF No: Thank you for your time. <i>Instructions for enumerator: End survey</i>			
B2. What is your ID number (POR)			
B3. What is your gender? (Select one)	Male Female	Other	
B4. What is your age group? (Select one)	18-25 years 26- 40 years	40-59 years 60 years +	
B5. Are you the person registered to receive the portable solar kit from UNHCR? (Select one).	Yes No		
B5a. If no: What is the gender the person registered to receive the solar kit from UNHCR? (Select one)	Male Female	Other	
B6. How many people are living in your household at present?		# of Men	# of Women
	0-4 years		

B. Interviewee details and household demographics

<i>Instructions for enumerators: By "household" we mean people who sleep under the same roof and take meals together at least four days a week.</i>	5-17 years			
	18-59 years			
	60 years +			
	Total			

C1. Are you using energy portable solar kit/solar home system provided by UNHCR? <i>(Select one for each appliance)</i>	Yes No	Don't know
C1a. Does the solar kit provided had one solar panel with cable, 3 LED bulbs, and one modular Fan?	Yes No	Don't know
If the above answer is NO, then what was missing?		
C2. Was these the appliances you were expecting to receive? <i>(Select one)</i>	Yes No	Don't know
C3. Did the use of this kit reduced your energy expense (e.g., expense to buy firewood or buying kerosene for lantern)? <i>(Select one)</i> <i>Instructions for enumerators: For these questions, interviewee may not have a direct answer. Therefore, you are advised to ask a few follow up questions to get the information indirectly. Where possible, some supplementary information regarding possible answers is provided for your guidance.</i>	Yes No	Don't know
C3a. What were you using for lighting before receiving the solar kit?		
C3b. How much did you spend for lighting before receiving the solar kit?		
C3c: For how many hours do you use the solar kit		
C3d: For how many hours do use the kit after sunset		
C4. Did the appliances reduce the indoor smoke? <i>(Select one)</i>	Yes No	Don't know
C5. Do you use the kit to charge your mobile phone	Yes No	Don't know
C6. Was the solar lantern used for studying when it was dark?	Very frequently	Don't know
C7. How often is the solar lantern used by women in the HH?	Frequently	Less frequently Never

C8. Do women in the HH feel safer at nighttime due to availability of light (solar kit LED bulbs)?	Very safe	Fairly safe	Bit unsafe	Very unsafe	Don't know
C9. Has the solar lantern eased the movement of women in the HH during nighttime?	Yes No				Don't know
C10. Has the availability of electricity led to any new income-generating opportunities for households	Yes No				Don't know
In case of yes, add details.					
C11. Have children's study habits improved due to the availability of light for studying at night?	Yes No				Don't know
C12. Has there been an increase in children's attendance and performance in school since the distribution of solar kits?	Yes No				Don't know
On a scale of 0 to 10, how satisfied are households with the quality and reliability of the solar kits?	0 not satisfied 10 fully satisfied				
Would you recommend this product for other refugees?	Yes No				Don't know
Was there any fire incident because of the kit	Yes No				Don't know
Did anyone experience electric shock while using the kit	Yes No				Don't know
Any other safety concern	Yes (mention) No				Don't know
What improvements would you like to bring to the solar kit					
How would households rate the distribution process in terms of fairness, transparency, and effectiveness?					
Any other comments?					