



Housing Rules at Humenné Asylum Centre

for Refugees and Persons of Concern to the United Nations High Commissioner for Refugees

The Government of the Slovak Republic provides accommodation, boarding, necessary health care, basic equipment and hygienic items to refugees and persons of concern to UNHCR (further „Refugees“) in the Asylum Centre. Therefore, please respect all instructions given by the asylum centre staff and be polite and tolerant to each other and to the staff working in the centre.

Health

In the Centre you will receive urgent medical care in the outpatients clinic. In case of an acute illness that requires immediate medical attention, treatment shall be provided in the assigned hospital. Upon arrival to the Centre you will receive a „Certificate of Health Care Entitlement“. All information relating to health care will be provided by social workers, the nurse and the doctor.

Hygienic items and toiletries will be issued and provided once a month. Bed linen is exchanged piece for piece every other week.

Food

The food will be served and eaten in the common dining room at the following times:

- breakfast from 08:30 to 09:30 hrs
- lunch from 12:30 to 13:30 hrs
- dinner from 17:30 to 18:30

From your group, those under 18 years of age will also receive a mid-morning snack at breakfast time and a mid-afternoon snack at lunch time. Pregnant and breastfeeding women as well as children under 2 years of age will receive food supplements. Because of your religion, no pork will be provided.

Life at the Centre

You will be able to attend the course of Basic English language in the Centre.

You may watch television in the TV-room between 09:00 and 22:00 hrs.

A special space will be assigned for praying and religious ceremonies. Ramadan will be respected.

As a general rule, foreigners are not allowed to enter the Center. Your freedom of movement will be respected, but if you leave or return to the Center you have to notify the office of the private security service. Their staff will sign you in or out in the “Book of Absence”.

Your Duties

As a Refugee accommodated in the Centre you are obliged to:

- observe the house rules of the Centre, obey the instructions of the staff, the doctor and the nurse;
- abide by the rules of for personal hygiene, cleanliness and preventative medical measures;
- put waste and trash in the assigned containers and to keep the accommodation and the common areas clean and tidy according to the instructions of the Centre employees;
- upon request of an employee of the Centre, to identify yourself using the Mandate refugee's Identity Card, which entitles you to enter and reside in the Centre
- take care of your children who are minors, ensure their safety and on leaving the Centre ensure that they are looked after by another parent or another responsible person;
- observe the times set for serving the meals;
- keep quiet at night from 22:00 to 06:00 hrs;
- immediately report to an employee of the Centre or the private security service all extraordinary events (e.g. fire, accident, sudden illness);
- in case of emergency to allow employees of the Centre to carry out inspections of your accommodation;
- by the end of your stay to hand over the accommodation to an authorized employee of the Centre with all contents complete and undamaged;
- protect your "Certificate for Health Care Entitlement" from loss, theft, damage, destruction or abuse; immediately report any loss, theft, damage, destruction or abuse of this document to the head of the Centre or to other authorized employee of the Centre;
- for preparing hot drinks (tea, coffee) and baby feeding products to use only facilities provided for this purpose and keep them clean and tidy.

Order in the Centre

As Refugee accommodated in the Asylum centre you may not:

- remove items from or make any changes in the accommodation or the common areas;
- mark the walls, doors and windows in the accommodation and common areas with any sort of written message, or papers attached in any way;
- use electrical equipment in the accommodation without permission of employees of the Centre, apart from hair dryers and electric shavers;
- bring alcoholic beverages, narcotics or poisons into the Centre nor consume them there nor come into the Centre under the influence of alcohol, narcotics or poisons;
- smoke within the area of the Centre except in the designated places;
- enter areas in which only employees of the Centre are permitted;
- take food out of the dining room, except where patients are bed ridden;
- remain in the dining room at a time when food is not being served.