

RFP-24-012-AFRICA-PSP		
#	Questions	Answers
1	<p>Kindly be informed that the deadline to submit proposals has been now extended until the 31st of May 2024 by 23:59 UTC +3hrs. (East Africa time zone). The offers can be only submitted via eTenderBox to maintain transparency of the selection process. Please do not send any documents via email, failure to comply with this formal criteria will result in disqualification:</p> <p>https://etenderbox.unhcr.org</p>	
2	<p>How do we ensure that bid we submit is going to acknowledge the concession UNHCR has made per our discussions?</p>	<p>Please carefully read the Annex A section 2 where all requirements are listed and fill out the corresponding technical response form. Acceptance of UNHCR clauses (General Conditions of Contracts for the Provision of Services and Special Data Protection Conditions) is not a mandatory requirement to be eligible to participate at this bidding. The negotiation will take place at the contract establishment phase with the winner company; with the involvement of UNHR legal department.</p> <p>In case you have already agree versions of the above clauses, that version will be considered for contract establishment, i.e. there will be no need to re-start the contract negotiation for this new frame agreement.</p>
3	<p>Can we still bid on RFP for PSP Asia?</p>	<p>The request for proposal https://www.ungm.org/Public/Notice/229970 for Asia regional is a separate solicitation and selection process. Please follow up on this with the colleagues confirmed under the UNGM link.</p>
4	<p>Are there any other bids coming up for other regions</p>	<p>For the time being, we have two regions in focus: Africa and Asia.</p>
5	<p>The financial offer form is tailored very specifically for marketing packages. What is your expectation on this form? Do you want to know how much we will approve in Ads for the full year? a.This is difficult to predict as it depends on campaign type and history of that cause on the platform b.I can provide an upper limit i.e. "Up to \$Xx in Ads subject to review and approval"</p>	<p>The financial offer form is built in a way to capture cost for year 1, 2 and 3 based on the different marketing packages and unit measures (i.e. volume, frequency). Also, the second part is for account management fee based on hourly rate. You need to add your best possible estimate, as applicable. Please do not leave cells blank as that would indicate uncomplete offer and will result in disqualification. In case some services are offered for free of charge, please add US\$ 0 and comments. Option B I can provide an upper limit i.e. "Up to \$Xx in Ads subject to review and approval" seems like a solution.</p>
6	<p>On the financial offer form, I don't fully comprehend the percentage for card fees. Are you asking that we note down how much we have to charge in payment fees when Ads are invoiced? We also deduct fees from the funds raised when we do payouts, are you referring to that as well?</p>	<p>In this case, we are referring to the percentage card processing fees on the funds raised, along with other deductions from payouts.</p>
7	<p>Do you plan on doing any organic fundraising on the platform throughout the year? i.e. not using Ads a.If yes, there's nothing from a financial standpoint that I can fill out for this as the fundraiser sets the goal for the campaign but can choose to end it and get paid out</p>	<p>Going forward, we will be relying heavily on ads for most of our campaigns. Let's keep this submission focused on that.</p>
8	<p>The deadline for asking questions is today but considering we have started this email thread now, is it ok to continue on this thread if more follow up questions come up?</p>	<p>Kindly note that this is an extended deadline to receive questions and submit offers. We cannot respond to more questions after the 24th of May.</p>