

Egypt

Sudan Emergency Response Update

07 August 2024

“When I came to Cairo, I found a talented teacher who taught me to craft these stars. After practicing, I fell in love with it,” says Set, a 27-year-old refugee from Sudan. With support from UNHCR and the Egyptian social enterprise Yadawee, she crafts star-shaped beaded items that generate income to cover her household expenses. ©UNHCR/Jaime Giménez

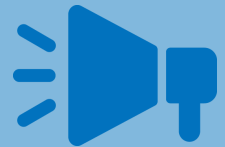


697,000
people forced to flee
Sudan to Egypt

have approached UNHCR for registration between 15 April 2023 and 5 August 2024. 53% of them have been fully registered.

49% funded

of the \$57.7 million required by UNHCR for the Sudan emergency response in Egypt in 2024.

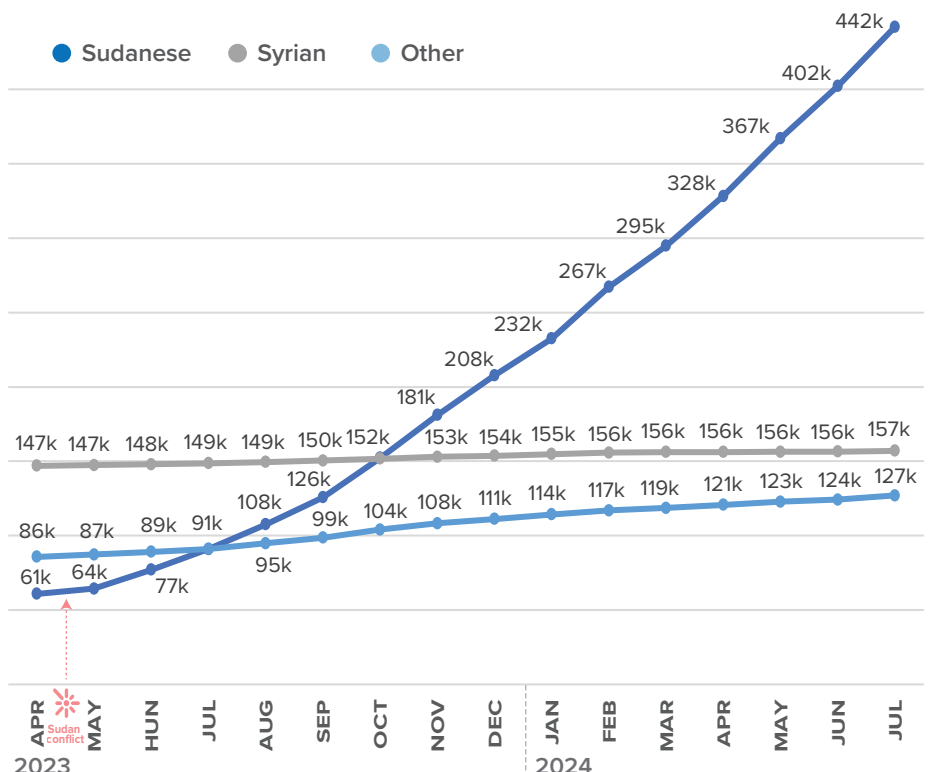
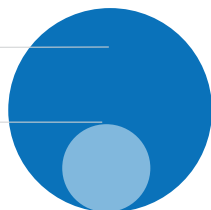


UNHCR Egypt registered a record number of refugees in July

The number of **Sudanese** refugees and asylum-seekers fully registered with UNHCR Egypt **increased more than seven-fold** between the onset of the Sudan conflict and the end of July 2024.

627%
Sudanese Increase

147%
Overall Increase



LATEST DEVELOPMENTS – HIGHLIGHTS

- In July, UNHCR Egypt registered a record number of refugees and asylum-seekers, breaking the previous record set in May. 44,538 individuals were registered only in July, 91% were new arrivals from Sudan.
- From 30 July to 1 August, UNHCR conducted a three-day Training of Trainers (ToT) on the Joint Needs Assessment for the Central Agency for Public Mobilization and Statistics (CAPMAS), Egypt's leading governmental statistical agency. This Joint Needs Assessment is a collaborative data collection exercise between UNHCR, WFP, and CAPMAS aimed at enhancing the understanding of current needs and vulnerabilities among the refugee population in Egypt. The outcomes of this initiative will enable UNHCR to effectively assist the most vulnerable refugees and asylum-seekers. The trained facilitators will subsequently provide comprehensive training to enumerators across Egypt in preparation for data collection for this assessment.
- Egyptian Foreign Minister, Badr Abdelatty, met with his Sudanese counterpart, Hussein Awad, on 23 July in Cairo to discuss Egypt's role in facilitating a resolution to the conflict, and efforts to provide humanitarian aid to the Sudanese people. According to an [statement](#), Abdelatty said that Egypt is actively engaging with donor countries and humanitarian organizations, urging them to help share the burden with Sudan and neighboring countries. Abdelatty also met with U.S. Special Envoy to Sudan, Tom Perriello, on 31 July. They discussed efforts for a ceasefire in Sudan and enhancing humanitarian aid delivery. He underscored the importance of fulfilling pledges to support Sudan and its neighboring countries hosting refugees, as committed in international conferences. Perriello acknowledged Egypt's efforts, including facilitating dialogue among Sudanese political forces and hosting refugees. He expressed the U.S.'s commitment to coordinate with Egypt to end the war and restore stability in Sudan.

Protection

Registration

As of 5 August 2024, UNHCR Egypt provided registration appointments to 696,700 people forced to flee Sudan since the onset of the conflict in April 2023. Of those, 372,400 individuals have been registered (53%). Most of the newly registered population arriving from Sudan are Sudanese nationals (95%), followed by South Sudanese (2%), and Eritrean (2%). Over half - 54% - are female and the great majority originate from Khartoum (86%). A fifth of those provided with registration appointments have one or more specific needs, including lack of legal documentation, children at risk, people with disabilities, or serious medical conditions.

Infoline

Over the past two weeks, UNHCR Egypt's Infoline handled some 20,260 inquiries (a 2% increase compared to the previous fortnight). Of those, 6,150 new registration appointments were allocated to 15,350 individuals who had fled Sudan. The proportion of callers from Greater Cairo was 85%, Alexandria 5%, and Aswan 4%. Since the start of the conflict to date, 472,600 new arrivals from Sudan, comprising 176,000 households, have received appointments via Infoline.

On 1 August, UNHCR launched an enhanced Interactive Voice Response (IVR) system to provide useful information on access to protection and assistance for individuals calling UNHCR's Infoline. This new system allows callers to receive information 24/7 without speaking directly to an agent, thereby increasing agent availability for those who need direct assistance. Refugee community leaders consulted by UNHCR provided positive feedback on the new IVR system, especially appreciating the 24/7 availability of information-recorded voice messages. In response to a surge in calls following the onset of the Sudan crisis, UNHCR revamped its Infoline, increased the number of channels, and hired 30 new agents in Cairo and Alexandria last year. Infoline operators offer information, counseling, and schedule registration appointments for asylum-seekers and refugees in Egypt in seven languages.



Sudanese children wait to be registered at UNHCR's reception centre in 6th of October, Greater Cairo. Eight-year-old Samir* (right) hopes to become an engineer when he grows up. In the meantime, he enjoys playing with his siblings and studying English. ©UNHCR/Lamis Soliman

Community-based protection

Over the last two weeks, some 9,300 refugees and asylum-seekers attended information sessions at the UNHCR registration centre in Greater Cairo and were provided with details on services, assistance, and procedures for reporting fraud and complaints. This represents a 29% increase compared to the previous two weeks. During the same period, UNHCR partner Terre des Homme (TdH) provided on-the-spot basic psychosocial support to 3,950 new arrivals, from which 82 cases were referred for in-depth psycho-social assessment.

On 29 and 31 July, UNHCR, the Ministry of Youth Sports (MoYS) and TdH inaugurated two digital spaces in Greater Cairo. These hubs will benefit around a hundred young refugees and Egyptians, providing access to online courses via the Coursera platform. Located in MoYS youth centres, these spaces are equipped with computers and internet access to support youth education.

On 25 July, UNHCR held an informative session attended by 80 Sudanese asylum-seekers living in the towns of Khreit and Eneiba in the Aswan region. UNHCR shared information on registration, documentation, legal matters and closure procedures for asylum-seekers. In addition, UNHCR explained the services provided by its partners in Aswan.

Legal and physical protection

During the reporting period, 505 individuals received legal counselling through UNHCR and legal partners, meaning a 10% increase compared to the previous fortnight. Additionally, 137 cases were referred to UNHCR legal partners, the Egyptian Foundation for Refugee Rights (EFRR), and United Lawyers (UL) for legal aid, related to early and late birth registration, filing legal reports, divorce, custody, and legal representation.

Prevention and response to gender-based violence

On 30 July, UNHCR delivered a training session to the medical staff managing the Safe Women Clinic at Kafr El Sheikh University Hospital. The clinic offers specialized medical response for women and girls survivors of gender-based violence. Services include psychological first aid, medical care, information, and legal support. A total of 26 medical staff were trained under this activity, which was coordinated with the National Council for Women (NCW) and UNFPA.

Cash assistance

As of 3 August, the total number of newly arrived Sudanese households assessed by UNHCR to receive Multi-Purpose Cash Assistance (MPCA) since the beginning of the crisis is 33,000. Of them, 6,724 households (30,380 individuals) have received the MPCA, representing 34% of the total 20,000 assisted households.

During the last two weeks, 62 families were assessed for emergency cash assistance (ECA) in Aswan. Since the start of the crisis, a total of 20,935 registered and unregistered households (57,074 individuals) have been identified as eligible for one-off ECA, out of whom 16,938 families (48,839 individuals) have successfully received their assistance.

UNHCR distributed 121 Fawry cards to Sudanese in Aswan who had been previously assessed as eligible to receive ECA. These cards issued by Fawry, a digital finance solutions provider in Egypt with whom UNHCR entered into a new partnership, will allow vulnerable Sudanese individuals who are not yet registered with UNHCR to collect their assistance and meet their most pressing needs.

Funding information

UNHCR is grateful for the crucial and generous contributions from its donors, who provide both earmarked and unearmarked funding to support its operations in Egypt, including the response to the Sudan situation.



UNHCR Egypt is also grateful for the crucial support of private donors, including those from Australia, China, Germany, Italy, Japan, the Netherlands, Republic of Korea, Spain, Sweden, United Kingdom, and USA.

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