

Jordan

February 2025



UNHCR and partners at the opening of Ecorama hub aimed at helping refugees and Jordanians to find employment and development opportunities. © UNHCR/Yousef Taha

Key Refugee Figures (as of 28 February 2025)

around
624,000
Refugees **registered** with UNHCR

81%
Refugees in **communities**

46%
Refugee **children**

OPERATIONAL CONTEXT

In response to requests from refugees, UNHCR provides **counselling** and **transportation assistance** for those who expressed intention to voluntarily return to Syria. In February, the number of returnees registered with UNHCR decreased by 20 per cent compared to January. Due to cuts in humanitarian assistance and fewer resettlement opportunities, the situation for the most vulnerable refugees, such as those with serious medical conditions and no access to work, has become even more precarious. UNHCR continues to support vulnerable families through basic needs assistance. To ensure qualified refugees have opportunities for capacity development and contributing to their communities, UNHCR jointly with partners works on enhancing employability skills and expanding livelihood prospects for refugees and Jordanians.

SOLUTIONS

- In February, around 18,500 Syrian refugees registered with UNHCR **returned** to Syria. This represents a decrease of around 20 per cent compared to January, when over 23,000 refugees returned to Syria. More details about the number and profile of refugees returning from Jordan to Syria is available in [UNHCR Jordan's returns dashboard](#).
- UNHCR organized **transportation** for some 835 refugees who expressed interest to return to Syria from camps and communities. Prior to departure, UNHCR conducted in-person interviews to ensure the decision to return is voluntary and well-informed and provided counselling and information on availability of services inside Syria. The movements were closely coordinated with UNHCR Syria.
- In February, 42 refugees departed Jordan for resettlement.

PROTECTION

- UNHCR interviewed nearly 37,000 refugees in-person and remotely in February to ensure that they have **proper and updated documents** and can access basic services and support such as education and healthcare. UNHCR's registration and documentation are also essential for informing planning and delivery of humanitarian assistance by other actors in the refugee response.
- During the month, UNHCR and its partners **counselled and provided support** (legal advice, medical aids, urgent cash assistance) to nearly 600 refugees who faced risks to their safety and well-being, including refugees who experienced violence, children separated from families or sent to work, refugees at risk of eviction etc.

In February, UNHCR Helpline received around **96,000 calls**. Refugees primarily raised concerns related to basic needs assistance and resettlement.

HUMANITARIAN RESPONSE

- In February, UNHCR distributed \$3.1 million in **basic needs assistance** benefitting 20,000 families in communities.
- UNHCR facilitated referrals for some 1,200 refugees from Azraq and Zaatari camps to receive vital health assistance, such as haemodialysis, emergency obstetric and neonatal care, and organ-saving admissions at affiliated public healthcare facilities.

COMMUNITY ENGAGEMENT

- On 26 February, UNHCR and the Greater Irbid Municipality, in collaboration with the International Labour Organization, **launched the Economic Empowerment Panorama Hub** (ECORAMA Hub) in Irbid. The hub will connect refugees and Jordanians with potential employers and customers and will also serve as a platform for skills training and information sharing, in cooperation with the private sector and other stakeholders.

HIGH-PROFILE VISITS, PUBLIC EVENTS AND DONOR ENGAGEMENT

- In February, UNHCR hosted **high-level meetings and visits** for representatives from Austria, Canada, Germany, Japan, Norway, and the Republic of Korea. The visitors held consultations with UNHCR and met refugees in communities and camps to hear first-hand about their challenges and achievements.

Financial Information

Total recorded contributions for the operation in 2025 amount to some **\$55 million**. UNHCR is grateful for the critical support provided by donors, including those who have contributed to UNHCR programmes with unearmarked and softly earmarked funds.

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LINKS

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