

Ukraine

February 2025

Life-saving assistance and protection: UNHCR delivers critical humanitarian assistance and protection to evacuated and other newly displaced people, as well as to war-affected people in frontline areas facing hostilities, and those impacted by aerial

Supporting IDPs with specific vulnerabilities in protracted displacement: UNHCR provides protection services and humanitarian assistance to IDPs through targeted programmes to promote access to rights, dignified accommodation, and durable solutions.

Durable solutions and recovery: UNHCR contributes to recovery and durable solutions through community-based, psychosocial, and legal protection programmes, repair of homes and support to access inclusive social protection services and job opportunities.

POPULATION STATISTICS (as of mid-2024)*

Refugees	2,374
Asylum-seekers	486
Stateless people	35,760
Internally displaced people (IDPs)	3,669,000**
Others of concern	496,124

Top three countries of origin*

Refugees	Asylum-seekers
Afghanistan 883	Russian Federation 158
Syrian Arab Republic 504	Tajikistan 47
Russian Federation 216	Belarus 41

* UNHCR Mid-Year Statistical Report 2024 and UNHCR [data finder](#).

** Source: IOM

1.66 million multi-sectorial services were delivered to people in need in **2024** by UNHCR and partners, as part of the collective inter-agency response, including **legal assistance and protection services, emergency shelter and durable housing support, cash assistance, and essential items**.

In **2025**, UNHCR and partner plan to deliver **2.7 million** multi-sectorial services to internally displaced people, returnees, and war-affected people. See UNHCR Ukraine's 2025 Programme Summary [here](#).

The **2025 Humanitarian Needs and Response Plan** (HNRP) estimates **12.7 million** people require urgent assistance and protection services in Ukraine in 2025. Around **3.6 million** people remain displaced inside the country, with the severity of humanitarian needs increasing.

Coordination: UNHCR's response in Ukraine is aligned with the 2025 HNRP, the 2025-2029 UN Sustainable Development Cooperation Framework (UNSDCF), and supports and reinforces the Government of Ukraine's humanitarian and recovery priorities. UNHCR coordinates three humanitarian clusters – **Protection, Shelter** and **CCCM** – and is actively engaged in the development and coordination of the **UNSDCF** and co-leads, with UNDP, Results Group 4 on Governance, which will support the Government of Ukraine in its reform, recovery and development priorities.

HIGHLIGHTS

Durable housing: Since the beginning of the full-scale invasion of Ukraine in February 2022, UNHCR has supported over **37,650 families across the country with durable housing solutions**, including repairs and new homes.

Cash assistance remains the preferred modality of assistance for displaced and war-affected people. In 2024, UNHCR disbursed multi-purpose cash assistance to over **525,600 people with specific vulnerabilities**. Since March 2022, UNHCR has provided cash assistance to more than **2.1 million** people in Ukraine, totaling **\$610.5 million**.

Winterization response 2024-2025: To prevent further displacement and help people remain safe and warm in their homes, UNHCR launched a comprehensive **winter response plan** as a part of a **broader UN appeal**. As of December 2024, UNHCR and partners have provided over 275,200 services as part of the winter response, including cash assistance to highly vulnerable households, shelter and housing support to help people insulate homes and living spaces, essential items such as blankets, as well as generators and power stations.



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Cash assistance helps people survive winter in frontline villages

UNHCR, in partnership with the Government of Ukraine, is helping families in frontline regions of Ukraine endure the harsh winter months. For Valentyna (above), a resident of Pisky village in Sumska oblast, UNHCR's cash assistance allowed her to purchase a gas heater and enough firewood to endure the cold. "Living so close to the border feels like sitting on a powder keg," she says. "But now, we have one less thing to worry about—we will not freeze in our homes this winter."

If funding is available, UNHCR aims to provide a total of 550,000 displaced and other war-affected people in Ukraine with cash assistance this winter.

Read more [here](#).

Key Priorities

- **Protection:** UNHCR supports national social protection services to identify people with specific needs and provides case management, psychosocial support, information and legal advice, particularly on civil documentation and housing, land and property rights. UNHCR also works to promote inclusive and human rights-based laws, policies and procedures in protection, housing and durable solutions areas through evidence-based advocacy and technical advice – leveraging reform processes.
- **Cash assistance:** Multi-purpose cash assistance restores agency, providing people adversely impacted by the war the capacity to prioritize their own needs and respond accordingly. Cash assistance supports the government's efforts as it complements other activities they provide, helps affected families restore their livelihoods, and boosts economic recovery and local markets.
- **Shelter and housing:** UNHCR provides emergency shelter assistance and supports durable house repairs that enable people to return or remain in their homes. UNHCR's periodic intention surveys among forcibly displaced Ukrainians show that access to a safe and affordable home is among the primary factors for recovery and a key enabler of sustainable return.
- **'Ukraine is Home':** In July 2024, UNHCR in close partnership with the Ministry of Foreign Affairs of Ukraine officially launched the [Ukraine is Home](#) online platform, to provide timely and impartial information to displaced people, allowing them to make informed decisions regarding potential return—or continued stay in host countries or host communities.
- **Durable Solutions:** UNHCR promotes integration and inclusion of displaced and war-affected populations through a sustainable, recovery-oriented solutions approach. UNHCR focuses on ensuring access to social and economic rights, effective inclusion in national systems and services, and meaningful participation in social, housing and employment initiatives. By adopting a nexus approach, UNHCR facilitates the transition from humanitarian assistance to long-term recovery and development. This involves close collaboration with UNDP, IOM, ILO, and other stakeholders such as the World Bank, IFC, EBRD, and EIB. UNHCR also strategically contributes to the development of policy and legal frameworks at both the national and local level in Ukraine, advocating for inclusive reforms that support the integration and protection of displaced populations.
- **Refugees and asylum-seekers:** UNHCR and partners continue to [identify and support](#) refugees and asylum-seekers who remain in Ukraine. In 2024, 882 persons from 39 countries of origin (31% children, 40% female) received

Financial Information (as of 31 January 2025)

Financial requirements

\$ 550.0 M

Funding gap
84%
\$ 462.6 M



Funded 16%
\$ 87.4 M

services such as legal assistance, social accompaniment in accessing state medical assistance and social benefits, enrolment of children into kindergartens and schools, psychosocial support, as well as cash assistance for the most vulnerable. Of them, 30 per cent were persons granted protection in Ukraine (refugee status or complementary protection), and the rest were asylum-seekers and family members.

Working with Partners

- **Localization:** UNHCR continues to design and deliver its programmes in a way that helps address immediate needs, while simultaneously strengthening and reinforcing national and local capacities to support sustainability, national leadership and community ownership. UNHCR works with 14 partners, including 13 local NGOs, as well as IDP-led organizations, to deliver assistance and support the localization of the humanitarian response.
- **Community-led response:** UNHCR supports a network of some 240 community outreach facilitators, and more than 550 community-based organizations and initiatives to link people to support services to meet their essential needs. Diverse community-based projects enable integration and protection of children, women's empowerment and improved access for people with disabilities and older people.
- UNHCR signed Memorandums of Understanding (MoU) with five Government ministries, the [Olena Zelenska Foundation](#), and the [Ukrainian Parliament Commissioner for Human Rights](#). MoUs were also signed with 19 regional authorities to reinforce ongoing collaboration and respond to humanitarian needs, while supporting durable solutions for IDPs, returnees and war-affected communities under the leadership of and in alignment with national, regional and local authorities and priorities.

Statelessness

- Ukraine has acceded to the 1954 and 1961 UN Conventions on Statelessness. With UNHCR's support, the Government adopted a law introducing a Statelessness Determination Procedure in June 2020 (operational since May 2021). UNHCR advocates for stateless people, people with undetermined nationality and those at risk of statelessness—including Roma individuals—to ensure equal access to protection and assistance.

UNHCR Presence in Ukraine

Staff:

248 National Staff
74 International Staff
43 Nationalities

Offices:

1 Country Office in Kyiv
1 Sub-Office in Dnipro
4 Field Offices in Kharkiv, Kyiv, Lviv and Odesa

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