



THE GLOBAL

UNHCR in 2024

Key themes and
strategic highlights



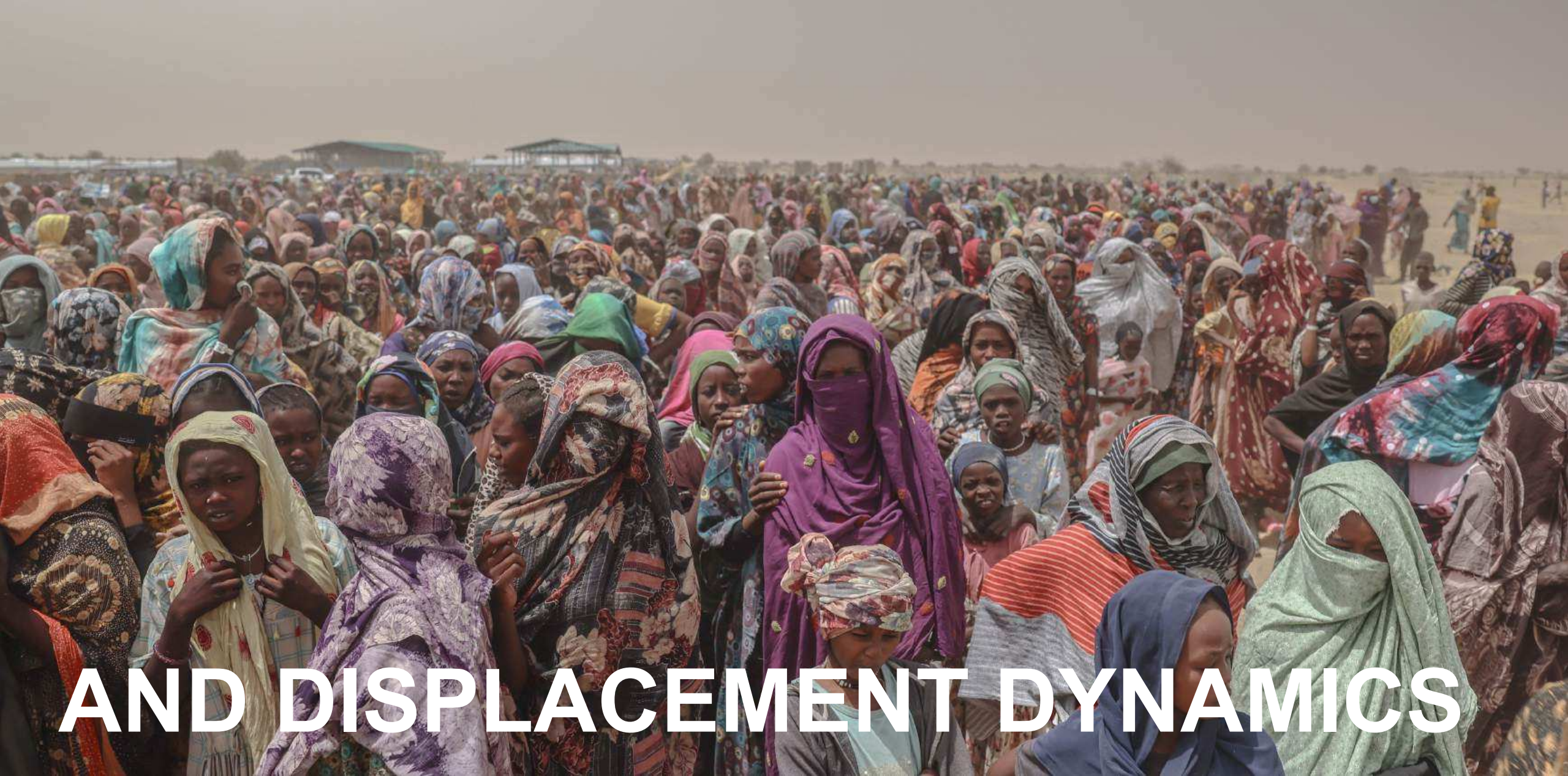
CONFLICT

The primary driver of displacement



GLOBAL PEACE

Is in decline



AND DISPLACEMENT DYNAMICS

Can run contrary to perceptions



SUDAN

The largest displacement
crisis in the world...

ASPECTS OF OUR RESPONSE IN 2024

- Maintaining protection despite underfunding
- A boost from the Global Refugee Forum 2023
- Efficiency and technology
- A shift to sustainable and inclusive responses
- A surge in solutions
- A new alliance on statelessness





18.4 million people received protection services

(130 countries reporting)

PROTECTION



3.4 million people registered on an individual basis

(104 countries reporting)

ACCESS TO TERRITORY, REGISTRATION AND DOCUMENTATION



4.6 million people supported to obtain civil, identity or legal status documentation

(88 countries reporting)

ACCESS TO TERRITORY, REGISTRATION AND DOCUMENTATION



101 countries where UNHCR provided support to strengthen national status determination systems

(110 countries reporting)

STATUS DETERMINATION



131 countries where UNHCR supported legal and judicial reforms to protect forcibly displaced or prevent statelessness

(142 countries reporting)

PROTECTION POLICY AND LAW



1.7 million people benefitted from specialized GBV programmes

(86 countries reporting)

GENDER-BASED VIOLENCE



1.5 million children and caregivers received child protection services

(78 countries reporting)

CHILD PROTECTION



1.4 million people received legal assistance

(101 countries reporting)

SAFETY AND ACCESS TO JUSTICE



4.3 million people used UNHCR-supported channels to share needs and concerns

(133 countries reporting)

COMMUNITY ENGAGEMENT, WOMEN'S EMPOWERMENT

A RELENTLESS CYCLE OF EMERGENCIES





FLEXIBLE

FUNDING

A critical lifeline in emergencies...



FLEXIBLE FUNDING

... and in delivering our protection
mandate



PROTECTION UNDER

PRESSURE EVERYWHERE

18.4M people reached by
UNHCR's protection services



PROTECTION IS FOUNDATIONAL

4.6M people assisted with documentation
3.4M people registered individually
1.7M people assisted with GBV services
1.4M people assisted with legal services



SIGNS OF HOPE

SOLUTIONS ARE POSSIBLE

9.8M people returned home

188,000 people departed on resettlement

88,900 refugees became citizens or
residents of other countries



STATELESSNESS FROM COMMITMENT TO ACTION

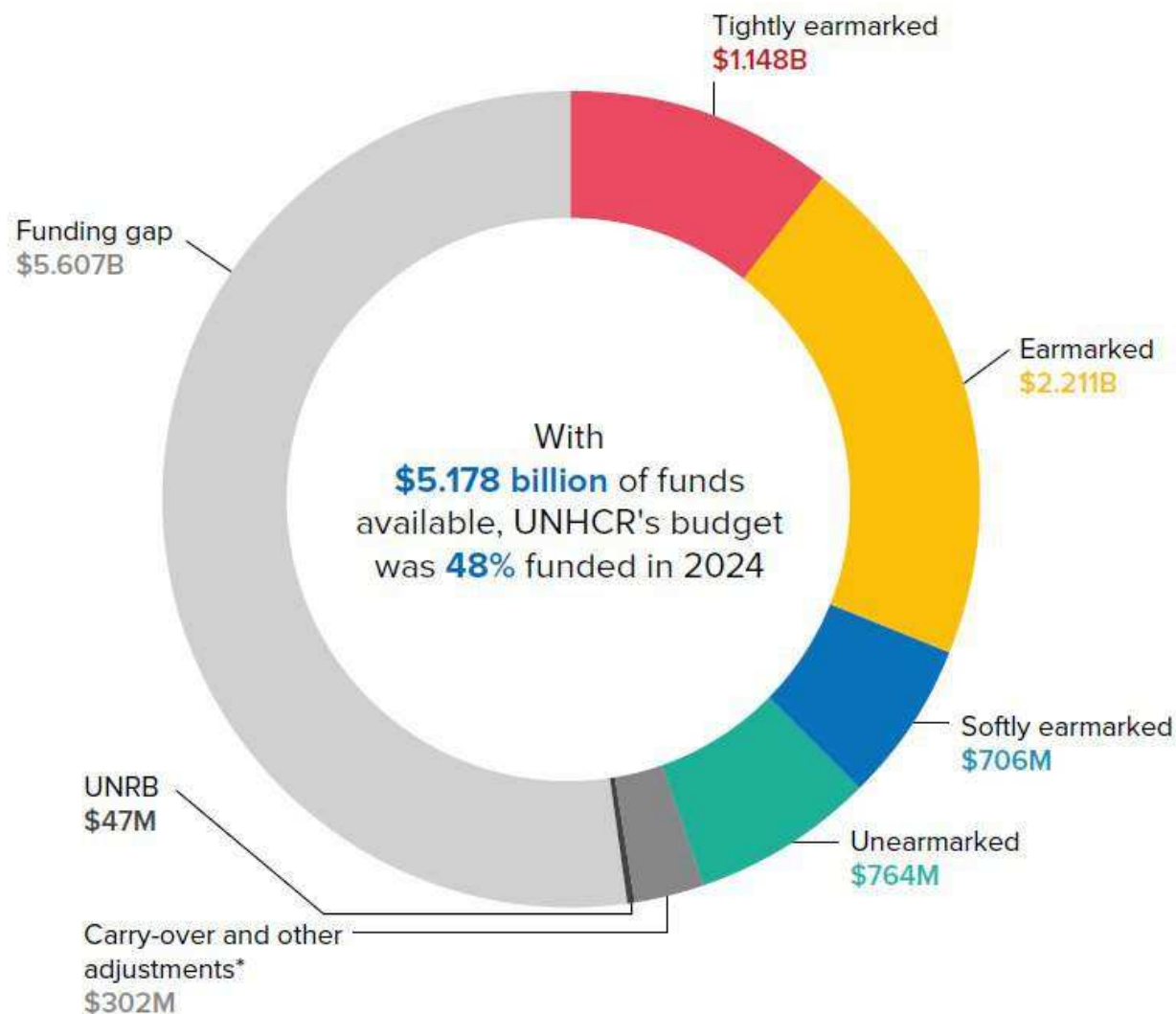
47,000 people gained a nationality
Successes in [Central Asia](#)
A new [Global Alliance](#)

A TURNING POINT IN SYRIA

- 476,200 refugee returns and 376,600 IDP returns verified.
- Area-based return support launched in 8 governorates.
- 6 border support points established at key crossings.
- 231,806 returnees received legal aid and documentation.



FUNDS AVAILABLE AND FUNDING GAP | 2024



*Includes carry-over, contributions of previous years for implementation in 2024 and deduction of contributions received in 2024 for implementation in future years and other adjustments.

[About UNHCR](#)[What we do](#)[Where we work](#)[News and stories](#)[Get involved](#)[Home](#)

REPORTS

Global Report 2024

June 2025

The Global Report highlights the results achieved by UNHCR and its partners in 2024 as we responded to the needs of a record number of forcibly displaced and stateless people around the world.

[Download the Report](#)[Download the Executive Summary](#)



2024 Global Report

An overview of UNHCR's
impacts and achievements

Division of Strategic Planning
and Results, 19 June 2025



In 2024, UNHCR was able to achieve **STEADY** and **CONSISTENT** progress even with increasing needs...



Expended \$4.9B to support **129.9 million forcibly displaced and stateless people.**



Focused on providing and advocating for protection in more than 120 countries, with **550 locations and a workforce of over 18,000.**



Worked closely with national governments, development actors, the private sector and financial institutions **to advance on inclusion and self-reliance.**



Despite a significant funding gap, UNHCR protected lives, and maintained core **life-saving, protection and solutions activities.**

UNHCR's 2024 global **IMPACTS** and **ACHIEVEMENTS**



\$1,476.87 M spent

UNHCR made strides in **strengthening the protection environment for refugees and IDPs**, supporting more than **4.6 million people** to obtain civil status, identity or legal status documentation in 88 countries.



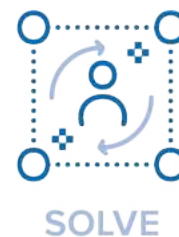
\$585.02 M spent

31 countries (out of 68) had more than **50% of refugee/asylum-seeking women in leadership roles**, while **9 countries** (out of 18) had more than **50% internally displaced women** in such positions.



\$2,336.76 M spent

UNHCR provided **cash assistance to 5.3 million people** and **shelter and housing support to 2.6 million people**.



\$525.51 M spent

UNHCR helped **691,000 refugees return home** and made **203,700 resettlement submissions**.

The way we are managing our work

Smarter planning, clearer direction



96% of offices are implementing multi-year strategies and **policy volume is cut in half**, streamlining decision-making and planning for long-term results.

Better systems, faster support



Efficiency and innovations saved over **\$8.6 million** in 2024, freeing up time and funds for delivering protection and assistance in the field.

Global workforce, local impact



With operations in **137 countries**, and a workforce of almost **20,000**, UNHCR maintained presence where protection services were most needed.

Evaluations that drive results



Independent evaluations kept UNHCR accountable and aligned with global performance standards [as confirmed by the Multilateral Organization Performance Assessment Network (MOPAN)].

Oversight that matters



UNHCR handled **2,100 misconduct complaints** with medium response of just 15 days, reinforcing **integrity and trust**.

Partnerships that deliver



Over **2,600 partner staff trained** in 64 webinars – strengthening grassroots **delivery** and **shared accountability**.

2024 regional programmatic highlights (1)

West & Central Africa



3.3 million received protection services



2 million health care consultations



437,000 people were provided with shelter and housing assistance



488,800 people received cash assistance

EHAGL



3.7 million received protection services



7.1 million health care consultations



815,000 people were provided with shelter and housing assistance



982,000 people received cash assistance

Southern Africa



1.6 million people received protection services



482,000 health care consultations



121,800 people were provided with shelter and housing assistance



143,000 people received cash assistance

Asia & the Pacific



2.6 million people received protection services



4.5 million health care consultations



337,000 people were provided with shelter and housing assistance



602,000 people received cash assistance

2024 regional programmatic highlights (2)

Americas



1 million people received protection



62,000 health care consultations



221,500 people were provided with shelter and housing assistance



134,800 people received cash assistance

Middle East & Northern Africa



4.3 million people received protection services



1.3 million health care consultations



533,000 people were provided with shelter and housing assistance



2.2 million people received cash assistance

Europe



1.7 million people received protection



4,000 health care consultations



172,000 people were provided with shelter and housing assistance



733,000 people received cash assistance

We provided **PROTECTION SERVICES** to 11 million refugees and asylum-seekers in 126 countries.

Outcomes

- In **61 out of 151 countries**, the national legal framework is in line with the **1951 Convention and/or its 1967 Protocol**.
- **91%** of refugees and asylum-seekers were **registered on an individual basis**, an increase from 2023.
- **Asylum processing time averaged 369 days in 2024**, a reduction of 62 days compared to 2023.

HIGHLIGHT

In 93 out of 136 countries, at least **75% of people seeking international protection** were able to **access asylum procedures**, a **10% improvement since 2023**.

UNHCR assisted:

- **20 million refugees and asylum-seekers** and engaged **authorities in 123 countries** to improve laws and policies.
- **Registering 2.7 million** individuals on an individual basis.
- **4.3 million** to obtain **civil status, identity and legal documentation**.

GOOD PRACTICE

UNHCR reduced the backlog of asylum claims in Colombia and Mexico with dedicated technical support and advice.

UNHCR worked with authorities to strengthen laws for the protection of 4.4 M **STATELESS PEOPLE** and the reduction and prevention of statelessness.

Outcomes

- In **48 countries**, the national legal framework is **aligned with the 1961 Convention**.
- **47,200 stateless people** had their **nationality confirmed or acquired citizenship** (up from 32,400 in 2022).

UNHCR engaged:

- **In legislative and judicial processes in 45 countries** to strengthen laws and policies on statelessness.
- **With protection services for 93,000.**
- **With legal assistance for 16,000.**
- **With 22,000 stateless people through feedback & response mechanisms** to hear their needs/concerns/feedback.

EXPENDITURE

\$ 53 M (against a \$ 154 M)

LARGEST BUDGETS

Myanmar, United States MCO, Ukraine, the Democratic Republic of the Congo, Thailand, South Sudan

UNHCR engaged with 68.1 M **INTERNALLY DISPLACED PEOPLE** in 38 countries.

Outcomes

- **73% of internally displaced children under 5** had their births **registered with a civil authority**.
- **8.2 million IDPs** returned to their **area of origin**.
- **29% of IDPs** were living in **habitable and affordable housing**.
- **153,000 IDPs** obtained civil status or identity documentation.

UNHCR provided:

- **Protection services to 5.7 million IDPs.**
- **Cash assistance to 1.5 million.**
- **Non-food items to 1.8 million.**
- **Shelter and housing support to 842,000 IDPs.**
- **Legal assistance for 262,000.**
- **Technical advice** to strengthen IDP-related laws and policies in **21 countries**.
- **Assistance to 288,000 IDPs returning** to their communities.

EXPENDITURE

\$673 million spent against a budget of \$1.904 B.

HIGHEST EXPENDITURE OPERATIONS

Ukraine, Yemen, Sudan, the Democratic Republic of the Congo, the Syrian Arab Republic, Burkina Faso, Myanmar

We provided **GENDER-BASED VIOLENCE** services to 1.7 M displaced women and girls and **CHILD PROTECTION** services to 1.5 M children and caregivers.

Outcomes

- 61% of refugees and asylum-seekers in 65 countries **knew where to access services** relating to **gender-based violence (GBV)**.
- In 17 out of 62 countries, **more than 75% of at-risk children** were supported through **best interest procedures**.
- In 39 out of 59 countries, **over 50% of unaccompanied/separated children** were in **alternative care**.

UNHCR provided:

- **Specialized GBV programmes** to **1.7 million women and girls** in 83 countries.
- **Child protection services** to over **1.5 million children and caregivers** in 78 countries.
- **Alternative care arrangements** for **more than 117,000 unaccompanied and separated children**.

HIGHLIGHT

In **24 countries out of 40**, **more than 75%** of displaced people **do not accept violence against women**.

GOOD PRACTICE

In **Pakistan**, **safe spaces** for Afghan women and girls provided dignity, psychosocial support, and social networks.

We continue to improve our **ENGAGEMENT** with and **ACCOUNTABILITY** to people and communities.



Outcomes

- **In 36 countries**, operations reported extensive participation of refugees and asylum-seekers across UNHCR's programme phases.
- **4.3 million people** used UNHCR's **feedback & response mechanisms** to voice their needs/concerns/feedback in 133 countries.
- **More than 75% of people** had access to **safe feedback and response mechanism** in 59 countries, an increase of 34% from 44 countries in 2023.

HIGHLIGHT

UNHCR signed **251 grant agreements** with **community-based organizations** in **43 countries**, worth **\$2.2 million**. 20% of them were women-led and 19% were refugee-led.

In 2024, we provided **SHELTER** and **BASIC SERVICES** to the most vulnerable refugees and asylum-seekers, especially in emergencies.

Outcomes

- § **42% of refugees and asylum-seekers** were living in **habitable and affordable housing**.
- § **65% of refugees and asylum-seekers** had access to **energy for lighting**.
- § **In 35 countries**, where UNHCR had WASH activities, **85% of refugees and asylum-seekers** had **basic drinking water services** and **53%** had access to a **safe household toilet**.

UNHCR provided:

- **Non-food items to 3.35 million people** in 60 countries.
- **Cash assistance to 2.86 million people** in 101 countries.
- **Shelter and housing support to 1.2 million** in 61 countries.
- **Improved cooking options to 1 million** in 23 countries.
- **Access to water and/or sanitation services to 7.2 million** in 30 countries.

HIGHLIGHT

42% of refugees and asylum-seekers were living in **habitable and affordable housing**, a 7 % increase from 2023.

GOOD PRACTICE

UNHCR used **blockchain technology** to deliver **cash in Ukraine and Argentina**.

We made record **RESETTLEMENT** submissions amid growing global needs for durable solutions.



UNHCR:

- Made **203,700 resettlement submissions to 23 countries** from 90 country operations.
- Facilitated over **116,000 resettlement arrivals**.
- Advanced **complementary pathways** contributing to the **departure of nearly 285,00 refugees**.

HIGHLIGHT

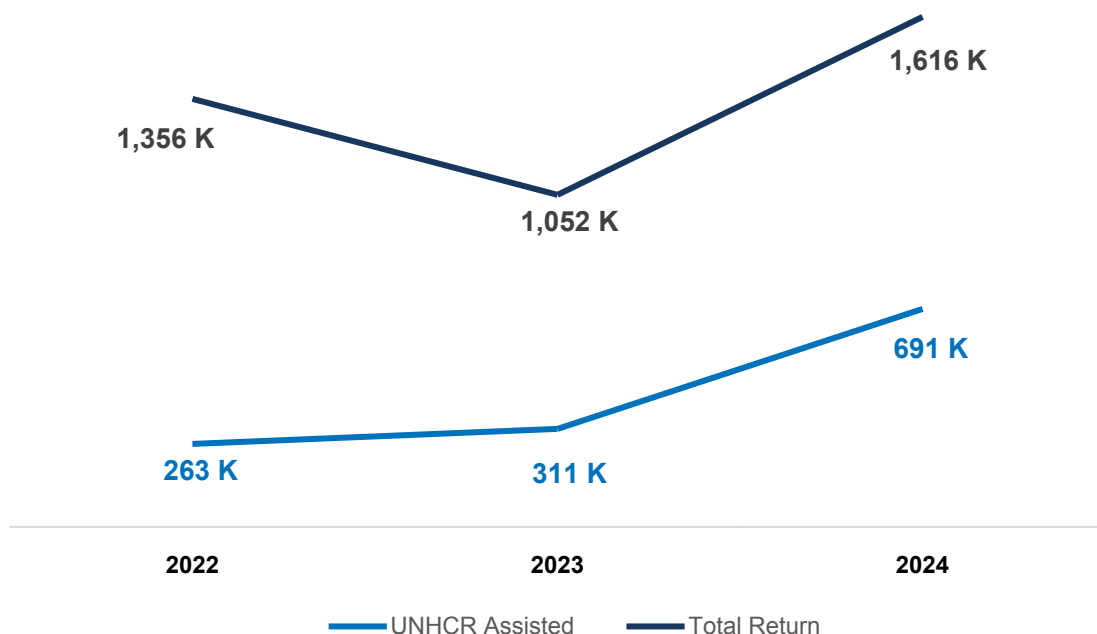
188,800 refugees departed on resettlement, mostly to the United States, Canada and Australia.

GOOD PRACTICE

Italy became the first country to **grant visas to refugee workers** through its migration framework for non-nationals.

1.6 million refugees **RETURNED** to their home countries in 2024.

Number of refugees who voluntarily returned in safety and dignity to their country of origin



UNHCR provided:

- Assistance to more than **691,000** refugees **returning** to their country of origin.
- Counselling and/or information on **voluntary repatriation** to over **353,000** people in 102 countries.
- Assistance to **116,000** individuals in 67 countries to obtain **nationality or permanent residency, or access naturalization procedures**.

HIGHLIGHT

- § 513,000 refugees returned to the **Syrian Arab Republic**.
- § UNHCR supported the return of **more than 20,000** refugees to **Burundi**.

GOOD PRACTICE

UNHCR conducted **border monitoring** with **South Sudan's Relief and Rehabilitation Commission** and other partners.

We continue to support refugees and asylum-seekers to access **EDUCATION** and **LIVELIHOODS**.

Outcomes

- **46% of refugees and asylum-seeker children and young people** enrolled in the national education system.
- In 107 countries, most refugees had a **legal right to work**.
- More than **50% of refugees and asylum-seekers** had an **account** with a bank or financial institution or mobile-money provider in 21 countries.

UNHCR supported:

- **1.96 million refugee and asylum-seeker learners** in 76 countries to access education, together with partners and authorities.
- **379,000 to strengthen livelihoods and economic inclusion** in 94 countries.
- **255 women-led organizations** to promote **female leadership, livelihoods and digital skills**.

GOOD PRACTICE

Cameroon's Government formalized its pledge to **include refugees in national development plans**.

HOWEVER

Globally, enrolment of refugee and asylum-seeker children in the national education system **reduced by 4% since 2022**.

We continue to support **HEALTHCARE** for refugees and asylum-seekers.

Outcomes

- In **78 out of 98 countries**, more than **three-quarters** had access to healthcare.
- Over **95% of health facilities** supported by UNHCR reported availability of **essential medicines**.
- At least **84% of births** in UNHCR-supported facilities were **attended by skilled health personnel**.

UNHCR supported:

- **Health facilities** that gave **14.7 million individual consultations** in 63 countries.
- **Health facilities** that gave **854,000 consultations in mental health and psychosocial support (MHPSS)** services in 87 countries.

HIGHLIGHT

The **Minimum Service Package** for MHPSS was introduced in Chad, Ethiopia and South Sudan.

GOOD PRACTICE

In **Uganda and Bangladesh**, UNHCR helped make iRHIS data interoperable with Health Ministry data.



Thank you!