

UKRAINE EMERGENCY

UNHCR Delivery Updates

12 December 2025

Lyzatska Mariia, a 72-year-old evacuee from Kostiantynivka in Donetsk oblast, receives support from a case worker from UNHCR's NGO partner Proliska at the Pavlohrad transit centre in Dnipropetrovsk oblast. © UNHCR/Nikola Ivanovski

KEY FIGURES:

**1.7
million**

multi-sectorial services delivered to people in need in 2024***
(in addition to 4.3 million people reached in 2022 & 2.6 million people in 2023)

**12.7
million**

people in need of humanitarian assistance and protection in 2025 (source: HNRP)

**4.8
million**

people prioritised (from an initial 8M) for humanitarian assistance in the re-prioritised 2025 Humanitarian Needs and Response Plan

**2.7
million**

multi-sectorial services UNHCR aims to provide to internally displaced, returnees, and war-affected people in 2025***

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- As Russia's full-scale invasion of Ukraine approaches the four-year mark, civilians continue to face almost daily attacks and growing hardship. According to the [latest report](#) issued by the UN HRMMU, civilian casualties from June–November 2025 have risen sharply in both frontline and urban areas.
- A humanitarian colleague working with UNHCR's local NGO partner Stabilization Support Services was tragically killed in a Russian attack on Zaporizhzhia on 20 November. Read UNHCR's statement [here](#).
- On 19 November, the Russian Federation launched over 500 drones and missiles across Ukraine. Two residential buildings were hit in Ternopil, west Ukraine, killing at least 38 civilians and injuring dozens more. This was the [deadliest](#) incident in western Ukraine since the onset of the full-scale invasion, a reminder that [no area is safe in Ukraine](#).
- Russian armed forces launched eight major waves of coordinated attacks across multiple regions of Ukraine in October and November. These attacks caused emergency power outages and long power cuts across the country, with heating and water supply also disrupted in some areas.
- UNHCR and NGO partners are assisting those most vulnerable during the cold winter season as part of the broader [interagency winter response](#) and in support of Government efforts. UNHCR is providing cash assistance to help vulnerable people cover winter-specific needs for solid fuel and is supporting the insulation of homes and living spaces.
- During another Russian attack on 1 December in Dnipro, the offices, warehouse and vehicles of UNHCR's NGO local partner Proliska [suffered damages](#). Fortunately, no one was killed, but some staff sustained minor injuries.
- NGO Proliska is this year's regional Europe winner of the Nansen Award 2025. The award recognizes Proliska's [vital work](#) and is a powerful acknowledgement of the tireless efforts of civil society across Ukraine during the full-scale war.

WORKING WITH PARTNERS:



2025 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January–30 November 2025
For the 2025-26 winter response, see pg. 4)

1,140,737

Multi-sectorial services delivered to people in need in 2025

**Protection
552,717**

Received protection information, counselling, and support

**0.90M
Targeted**

**Shelter/Housing
178,828**

Received emergency shelter and housing support

**0.37M
Targeted**

**Cash Assistance
297,150**

Supported with multi-purpose cash and/or cash for winter energy needs**

**1.10M
Targeted**

**Collective Sites
26,608**

Supported with safe access to multi-sectorial services in collective sites, including winterization support

**0.04M
Targeted**

**Essential Items
85,434**

Reached with essential items, including in hard-to-access areas by humanitarian convoys

**0.25M
Targeted**

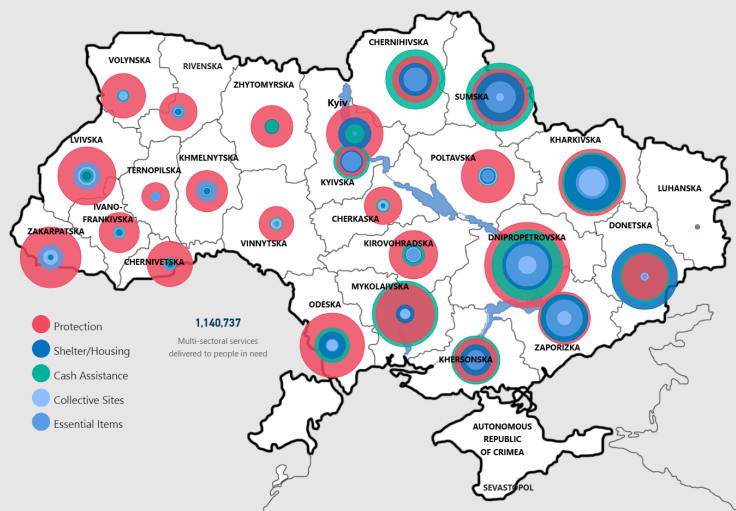
* The targets are subject to the receipt of the funding requirements

** Figures may be adjusted as they are subject to reconciliation and verification

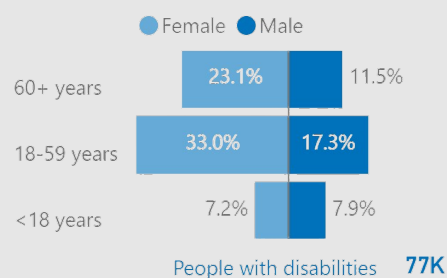
Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo);

Contact: UkraineInfoManagement@unhcr.org

All sectorial achievements/targets refer to individuals.
All reached figures are subject to data cleaning and verification.
Retro-active corrections may occur.



Age, gender and disability breakdown



Emergency Response

- Emergency response to attacks:** UNHCR and local NGO partners are responding to near daily attacks affecting communities along the frontline, as well as largescale aerial attacks impacting civilians across the country. Complementing the work of first responders, UNHCR and partners [provided](#) critical emergency assistance following the terrible attack in Ternopil on 19 November, including psychosocial support, emergency shelter materials, and emergency cash assistance enrolment for 370 people. UNHCR and partners also responded to multiple largescale attacks in [Kyiv city](#), [Dnipro](#), [Kharkivska oblast](#), [Khersonska and Odeska oblasts](#), and [Zaporizka oblast](#), among other locations. In total, between January-November 2025, some **128,000** people received emergency shelter materials in Ukraine, enabling them to quickly protect damaged homes in the aftermath of attacks.
- Evacuations and response:** Intensified fighting along the frontline continues to impact civilians, prompting additional mandatory evacuations. According to the [CCCM Cluster](#), almost 80,000 displaced people arrived at transit centres from January-November 2025. This includes some 9,000 people in November, primarily from Donetsk, Dnipropetrovska and Kharkivska oblasts. Many evacuees are extremely vulnerable, with a significant number of older people and people with

disabilities. UNHCR and NGO partners remain actively engaged at TCs, Interim Evacuation Points, collective sites, and beyond to respond to the needs of newly displaced people, providing essential items, cash assistance, legal aid and psychosocial support. On 20 November, regional authorities opened a new transit centre in Zaporizhzhia city, with capacity for 160 people. UNHCR's NGO partners Proliska and Right to Protection (R2P) are present at the new site to provide protection counselling and services.

- In Lvivska oblast** in western Ukraine, a recently renovated and equipped dormitory for evacuees [was opened](#) in Medenychi. With support from local authorities, UNHCR and other NGO partners, the site now provides 140 places for evacuees from frontline areas, supporting the most vulnerable displaced people.
- Support to frontline communities:** On 21 November, as part of ongoing cooperation with the Ministry of Social Policy, Family and Unity, UNHCR [delivered](#) more than 60,000 essential items including blankets, pillows and kitchen sets to support people living in frontline areas of Dnipropetrovska oblast. The assistance will go to medical and social institutions caring for older people, people with disabilities, and other vulnerable groups; bomb shelters in educational institutions; and collective sites hosting displaced vulnerable people.



Larysa and Anatolii found a safe home in central Ukraine after fleeing from their occupied town in Donetsk oblast. ©UNHCR/Dmytro Babenko

UNHCR supports displaced families with house repairs in rural communities

Across Ukraine, millions of people remain displaced and a safe and comfortable home remains a key challenge for many. UNHCR and partners are helping displaced families improve their living conditions in rural areas, where many have found longer-term housing and hope for a fresh start. The programme was launched in 2023 and aims to support more durable housing solutions for internally displaced families.

Larysa and her husband Anatolii fled from their hometown of Selydove in Donetsk oblast to the village of Shvaikivka in Zhytomyrska oblast, central Ukraine, where Larysa's late parents once lived. They managed to buy an old house — but it was far from habitable. “The floorboards were rotten, but the biggest challenge was not having a sewage system and water facilities inside the house. Only when these were installed, and we had water running and a shower inside the house, I started to feel human again.” UNHCR and its NGO partner Caritas helped Larysa and Anatolii improve the conditions in their new home. Read more [here](#).

50,000 war-damaged homes repaired in Ukraine, helping families return and rebuild their lives

With the Russian full-scale invasion approaching the four-year mark, UNHCR and partners have reached a key milestone: more than 50,000 homes damaged by the war have been repaired since July 2022, enabling families to return to or remain in their communities.

One of these homes belongs to Larysa, a 69-year-old pensioner in Kharkiv — Ukraine's second-largest city and one of the hardest hit since the start of the full-scale invasion. Despite being accustomed to near-daily aerial attacks, a strike in March shook her deeply. "My house jolted, everything rattled. [...] The roof was completely destroyed, and the chimney collapsed. The blast wave also blew out all the windows," Larysa says. Living by herself, she was relieved that she would not need to seek temporary shelter, as the damage to her home was repaired with support from UNHCR and its local NGO partner Angels of Salvation. "All the work was finished in the last week of October, just before the cold set in, [...] now I am certain that we will get through winter". Read more [here](#).



UNHCR and NGO Angels of Salvation helped Larysa repair the roof and windows in her house just before the freezing weather arrived. © UNHCR/Iryna Tymchyshyn

Protection

- **National Forum of IDP Councils:** On 14-15 November, the Third Ukrainian National Forum of IDP Councils was held in Kyiv, bringing together more than 350 participants, including internally displaced people (IDPs) and IDP Council members from across the country as well as representatives of the Government, local authorities, international organizations and donors. The event was organized by UNHCR's NGO partner Stabilization Support Services and supported by UNHCR and the International Research and Exchanges Board, in partnership with the Ministry of Development of Communities and Territories. While previous forums focused on the official recognition and role of IDP Councils, as well as strengthening capacities and coordination mechanisms, this third forum focused on how IDP Councils can meaningfully influence recovery, development and local policy in their communities. Read more [here](#), and about the work of IDP Councils [here](#).
- **Capacity sharing in frontline areas:** On 19-20 November, UNHCR organized a workshop for frontline community-based organizations (CBOs) to support community-led efforts in frontline areas. Nine CBOs and outreach facilitators from Dnipropetrovska, Donetsk, and Zaporizka oblasts participated in the workshop, which covered psychological first aid, protection principles, evacuation, winter support, and challenges and needs in frontline areas.



Cash Assistance

- From January-November 2025, UNHCR delivered cash assistance to **297,150** war-affected people, totalling **\$87.6 million**. This includes vulnerable people who have been assisted because they are either in need of urgent support following aerial attacks or evacuation, were recently displaced within the last six months, or have recently returned home to war-affected communities. The assistance of UAH 10,800 per person helps vulnerable people, including those with specific protection needs, to cover the costs of basic needs like accommodation, food, medicine, clothing, and heating—and allows them to prioritize for themselves what is most urgently needed following the shock of sudden displacement or damage to homes.
- This winter, UNHCR, in collaboration with relevant Government authorities, is providing cash assistance to help families cover winter-specific needs such as solid fuel – prioritizing those who live in frontline and border areas, where exposure to the war and damage to infrastructure are most severe. As of end-November, over **145,300** people have received winter cash assistance (see pg. 4). The transfer value is UAH 19,400 per household, in line with the Shelter/NFI Cluster recommendations calculated based on the Government's assessment of household winter needs, and agreed with the Ministry of Social Policy, Family and Unity.

Breaking down barriers to address gender-based violence in Ukraine

The global 16 Days of Activism Against Gender-Based Violence (GBV) campaign, taking place from 25 November to 10 December, is a call for global solidarity to end violence against women and girls everywhere – but the action is not limited to 16 days. As part of its protection work, year-round, UNHCR and its partners continue working to increase awareness on GBV in Ukraine, promoting a culture of collective responsibility, support and zero tolerance.

In Kharkivska oblast, as part of local-level efforts to prevent GBV, the NGO Community of the Concerned DIYA created a women's space called "DobroDIYA" – a community hub offering a safe environment, where women can access comprehensive emotional, psychological, and social support. UNHCR supports the implementation of DIYA's project "Together Without Fear", which focuses on group awareness and support sessions for women, volunteers, and IDP dormitory and collective site staff. These sessions provide essential guidance, knowledge, and resources to help participants recognize, prevent, and respond to GBV. Read more [here](#).



Since its launch, DIYA's project "Together Without Fear" has reached over 180 participants through interactive sessions in Kharkivska oblast. © NGO Community of the Concerned DIYA

UNHCR WINTER RESPONSE 2025-2026: UPDATE #2

This winter, UNHCR's response aims to help more than 389,000 war-affected people with specific vulnerabilities, including older people, people with disabilities, people with chronic illnesses and internally displaced people hosted in collective sites. The focus is primarily on people remaining in frontline areas of eastern and northern Ukraine, where the harsh winter season is compounded by war-damaged homes, disrupted power infrastructure, and limited access to critical services. [UNHCR's winter response programme](#) is part of a larger [interagency winter response plan](#) and aims to complement the Government's efforts. As the ongoing Russian attacks continue to damage civilian homes and energy infrastructure, the need to support families to keep their homes warm during winter remains urgent and critical. UNHCR is the largest provider of cash assistance for winter energy needs to date, in support of the authorities.

Delivered with partners as of 30 November 2025*:

159,607

Multi-sectoral services delivered as part of the Winter Response Plan

Winter Response Plan 2025-2026

Cash Assistance

145,351

People supported with cash assistance for winter-specific needs

40%

359,000
Targeted

Shelter/Housing

14,256

People assisted with better-insulated homes and living spaces

47%

30,200
Targeted

*All sectorial achievements/targets refer to individuals. All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.



Levhenia in Sumy used her winter cash assistance to buy firewood

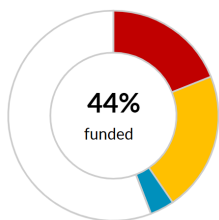
Just before the arrival of cold temperatures, levhenia was able to buy enough firewood to keep her home warm during the freezing months. She lives in the town of Hlukhiv in Sumska oblast, only 10 kilometres away from the border with the Russian Federation. Due to proximity to the border, evacuation orders were announced by authorities in Hlukhiv, however levhenia, like many others, has decided to stay at home. Now, at least, she can heat her house with wood and feel warm even during the long hours of power outages.

"For pensioners like me who have a very small income, this assistance is indispensable. Without it, to be able to buy wood and stay warm, I would have needed to save money by cutting other spending, for example for purchasing medicines or food," says levhenia. Photo: UNHCR/Iryna Tymchyshyn

FUNDING UPDATE | 2025

UKRAINE

as of 30 November 2025



\$550.0 million

UNHCR's financial requirements 2025

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see the [Ukraine Situation Appeal 2025](#) and the [UNHCR Ukraine 2025 Programme Summary](#).

FOR MORE INFORMATION:

- Visit Ukraine's Operational Data Portal for more information products [here](#).
- UNHCR's Regional Flash Update on the Ukraine situation can be found [here](#).
- Ukraine Protection Cluster Response Dashboard can be found [here](#).
- CCCM Cluster Collective Sites Mapping [here](#).
- Shelter Cluster Response Dashboard [here](#).

CONTACTS:

- Livia das Neves, Senior External Relations Officer, dasneves@unhcr.org
- Alessia Pignatti, Reporting Officer, pignatti@unhcr.org

Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.