# Annual Tripartite Consultations on Resettlement

July 1 to 3 2013

# **AGENDA**

One refugee resettled, many lives protected



International Labour Office 4, route des Morillons CH-1211, Genève 22 Switzerland

Salle GB (Salle des Assemblees)

ATCR DAY 1 JULY 1, 2013

# Global Resettlement Context

8:00	0-9:00	Registration/Morning Coffee

- § Participants register.
- § Refreshments (tea/coffee/pastries) provided in front of Salle IX.

9:00-12:00	States-Only and NGO-Only Meetings (Concurrent)

- See separate schedules for states-only (Salle XI) and NGO-only (Salle IV) meetings.
- § Coffee breaks to take place from 10:15 to 10:45.

12:00-13:15	Lunch/Meetings/Videos

13:15-13:30	Agenda Item 1: Welcome and Opening Remarks

All plenary sessions will be held in Salle GB (Salle des Assemblees)

Opening remarks and NGO statement. A brief report on the 2013 WGR, including items to be addressed at ATCR.

### Presenters:

- § Debra Pressé, Director, Resettlement, Citizenship and Immigration Canada (CIC), Government of Canada (Chair)
- § Chris Friesen, Canadian National Settlement Council, Canadian NGO Focal point
- § Renata Dubini, Deputy Director, Division of International Protection, UNHCR

(Interpretation provided)<sup>1</sup>

13:30-14:30	Agenda Item 2: Keynote Speakers
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### Presenters:

- § High Commissioner António Guterres, UNHCR
- § Ambassador Elissa Golberg, Canadian Ambassador and Permanent Representative to the United Nations in Geneva and the Conference on Disarmament

(Interpretation provided)

<sup>&</sup>lt;sup>1</sup> English-French-Spanish interpretation will be provided during ATCR plenary sessions, as indicated.

14:30-15:15 Agenda Item 3: Global Resettlement Overview and Priorities

UNHCR will highlight significant changes, challenges, and priority situations requiring attention.

### Presenters:

- § Renata Dubini, Deputy Director, Division of International Protection, UNHCR
- § Johannes Van der Klaauw, Senior Resettlement Coordinator, UNHCR

### Background document:

§ UNHCR 2014 Projected Global Resettlement Needs (available online)

(Interpretation provided)

15:15-15:45	Tea/Coffee Break
15:45-16:30	Agenda Item 4: Resettlement Targets for 2014 & Multi-Year Commitments

### 1. Resettlement targets for 2014

UNHCR will present and lead a discussion on resettlement targets for 2014, based on UNHCR's Projected Global Resettlement Needs document. Participants will discuss the positive impacts of multi-year planning.

### 2. Multilateral, multi-year commitments

New multiyear, multilateral engagements will be announced. Australia, with New Zealand and the USA, have committed to a significant effort out of South-East Asia. Australia will provide an update on the Indonesia/Malaysia commitment.

### Presenters:

- § Johannes Van der Klaauw, Senior Resettlement Coordinator, UNHCR
- § Jim O'Callaghan, Assistant Secretary, Humanitarian Branch, Department of Immigration and Citizenship (DIAC), Government of Australia

### Background documents:

- § UNHCR 2014 Projected Global Resettlement Needs (available online)
- § Summary of tour de table multi-year commitments

(Interpretation provided)

16:30-17:30	Agenda Item 5: Selected Priority Situations (Breakout Groups)
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This session will feature three concurrent breakout groups to allow for focussed discussion of selected priority refugee situations. Participants will engage in developing concrete suggestions for next steps.

Breakout groups will serve as pre-meetings for contact groups for Afghans in Iran and Pakistan, and Colombians in Ecuador. These meetings are open to all ATCR participants. Chairs will outline the

work of the contact groups, key challenges, experiences and results achieved with host countries, and numbers of refugees that have benefitted to date. Presenters will also discuss the quality of protection space, benefits of the strategic use of resettlement, and combined leverage achieved through the contact groups.

### Group A: Afghans in Iran and Pakistan Salle GB (Salle des Assemblees)

Australia and Sweden will each provide an orientation to the Afghans in Iran and Afghans in Pakistan contact groups, and will lead a panel discussion on these populations as part of a combined breakout.

### Presenters:

- § Jim O'Callaghan, Assistant Secretary, Humanitarian Branch, DIAC, Government of Australia
- § Oskar Ekblad, Head of Resettlement Program, Swedish Migration Board, Government of Sweden
- § Paul Power, Chief Executive Officer, Refugee Council of Australia
- § Indrika Ratwatte, Deputy Director, UNHCR Asia Bureau
- § Jeanette Zuefle, Assistant Representative for Protection, UNHCR Pakistan
- § Bernard Doyle, Representative, UNHCR Iran
- § Bart Leerschool, Senior Legal Officer, UNHCR Asia Bureau (rapporteur)

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### Group B: Colombians in Ecuador Salle IV

New Zealand and Uruguay will lead a discussion on the work of this contact group. Ambassador Federico Perazza (Uruguay) will share the outcome of a meeting of South American countries on May 30-31<sup>st</sup> in Uruguay to address how the region could enhance resettlement activities to help Ecuador.

### Presenters:

- § Andrew Lockhart, National Manager, Refugee Division, Labour-Ministry of Business, Innovation and Employment, Government of New Zealand
- § Federico Perazza, Ambassador, Director of Human Rights and Humanitarian Law, Government of Uruguay
- § Jozef Merkx, Deputy Representative, UNHCR Ecuador
- § Jennifer Irish, Minister Counsellor (Humanitarian Affairs), Canadian Permanent Mission to the United Nations, Geneva (rapporteur)

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### Group C: Somalis in Kenya Salle XI

UNHCR will lead a discussion on Somalis in Kenya. HIAS will provide an update regarding the situation in Kenya and the impact of that country's encampment policy. Norway will discuss challenges specific to this population and ways those challenges have been overcome, with a focus on integration.

### Presenters:

- § Jacqueline Parlevliet, Assistant Representative (Protection), UNHCR Kenya
- § Mark Hetfield, President and CEO, HIAS

- § Kofi Amankwah, Regional Deputy Director, Norwegian Directorate of Immigration, Government of Norway
- § Tracey Raw, Head of Refugee Team, Government of United Kingdom (rapporteur)

17:30-18:00 <u>Agenda Item 5</u>: Selected Priority Situations (Plenary)

Rapporteurs from breakout groups will report on discussions and follow-up actions identified for each priority refugee situation.

(Interpretation provided)

18:00-20:00	Reception Hosted by Canada & Speech by Tehseen Ahmed, Refugee Representative
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Canada will host a reception in the ILO restaurant, with a short presentation provided by Tehseen Ahmed, the refugee representative sponsored by Canada.

Mr. Ahmed is a former government-assisted refugee from Pakistan. He arrived in Vancouver, Canada on October 1, 2010. In Pakistan, he had been an organizer in an LGBT group that held a small pride walk in Karachi. This group was outed by the media and subjected to death threats and criminal penalties. Mr. Ahmed left Pakistan, fleeing through Afghanistan, where he was recognized as a Convention refugee by UNHCR. Since his arrival in Canada, Mr. Ahmed has been an active member of the Rainbow Refugee Coalition.

See Profile of Tehseen Ahmed on the ATCR website

ATCR DAY 2 JULY 2, 2013

# Priority Situations and Populations

8:15-9:00	Morning Coffee

- § Participants sign up for afternoon breakout sessions.
- § Refreshments (tea/coffee/pastries) provided.

9:00-10:45 <u>Agenda Item 6</u>: Priority Situation - Middle East

Welcome and recap of Day 1 by Canada Chair.

UNHCR will provide an update on the refugee crisis in the Middle East and North Africa (MENA), as well as the situation of other refugees in Turkey. UNHCR will open the session with an update on the situation in the region, including numbers, responses, key challenges in host countries, and the most challenging issues to be overcome in the short term. UNHCR will discuss the number of refugees that it seeks to resettle from MENA in 2013, as well as the number to be resettled in the longer-term.

States will speak to initiatives used to facilitate resettlement of refugees out of MENA and what they have learned about operational challenges and/or populations that other states should know if they wish to engage. The Netherlands will share experiences and lessons learned from a mission to Jordan in June 2013 with a focus on Iraqi refugees. IOM will discuss movement challenges with a focus on how states and NGOs can help.

A goal for this session is to achieve an understanding of how states will engage in the resettlement of Syrians and the timeline for having a framework to engage (multilateral framework of understanding).

### Presenters:

- § Shoko Shimozawa, Deputy Director, UNHCR MENA Bureau (overall MENA)
- § Michelle Alfaro, Regional Protection Coordinator / Advisor, Regional Refugee Coordinator's Office, UNHCR (Syrian situation)
- § Phil Eanes, Senior Regional Program Coordinator, MENA, IOM Amman
- § Charlotte Phillips, Researcher, Advisor on Refugee and Migrants' Rights Team, Amnesty International

### (Iragis)

- § Dave Atkinson, Resettlement Operations Manager, Government of the United Kingdom
- § Michiel R. Meinardi, Manager, Resettlement Cases Unit, Government of the Netherlands

### (Turkey)

- § Annika Sandlund, Senior Protection Officer, UNHCR Turkey
- § Kelly Gauger, Refugee Admissions Deputy, U.S. Department of State, Government of the USA
- § Tonje Øyan, Head of Resettlement Unit, Norwegian Directorate of Immigration, Government of Norway

(Refugees in Syria)

- § Anna-Carin Ost, former Senior Resettlement Officer, UNHCR Syria
- § Anne Dussart, Head, Department of Asylum and Migration Social Programs, Caritas Belgium

(Interpretation provided)

10:45-11:15	Tea/Coffee Break
11:15-11:30	Agenda Item 7: Speech by Bertine Bahige, Refugee Representative

Mr. Bahige is a refugee from the Democratic Republic of the Congo, who arrived in the United States in 2003. He is a teacher, coach and Spanish interpreter, and speaks six languages. Mr. Bahige is a dedicated advocate on behalf of refugees and is an active member of the Refugee Congress, a group of refugee leaders from around the U.S. who advocate to influence refugee-related policies at the federal level.

### Presenter:

§ Bertine Bahige, USA-sponsored refugee delegate

### Background document:

§ Profile of Bertine Bahige

(Interpretation provided)

11:30-12:30 Agenda Item 8: Priority Situation - Congolese in the Great Lakes Region
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This plenary session will include presentations and a discussion of the Congolese situation as one of the priority refugee situations of broad interest. The session will include operational updates (e.g., use of the abridged RRF) and a focus on specific themes/challenges (e.g., mental health). Norway will present film footage (approximately five minutes long) from the Nakivale settlement in Uganda.

### Presenters:

- § Liz Ahua, Deputy Director, Africa Bureau, UNHCR / Thomas Albrecht, Head of Regional Support Hub in Nairobi, UNHCR
- § Larry Bartlett, Refugee Admissions Director, U.S. Department of State, Government of USA
- § Dr. Goran Grujovic, Senior Coordinator for Health Assessment Programs, IOM Geneva/ Dr. Alexander Klosovsky, USRAP Migration Health Adviser, IOM Washington
- § Tonje Øyan, Head of Resettlement Unit, Norwegian Directorate of Immigration, Government of Norway
- § Suwedi Abdallah, Deployee/BID Expert (Kampala), ICMC

(Interpretation provided)

	12:30-14:00	Lunch/Meetings (including Colombians in Ecuador Contact Group)/ Videos
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14:00-14:15 Agenda Item 9: Update on NGO Consultations

This plenary session will include a brief report on the NGO Consultations' resettlement session.

### Presenter:

§ Anastasia Brown, Director, Resettlement Services, U.S. Conference of Catholic Bishops

(Interpretation provided)

14:15-15:15 Agenda Item 10: Best Interests of the Child

This session will explore the operational tools, challenges and guidelines on Best Interest Assessment (BIA) and Best Interest Determination (BID) for children and youth in the context of resettlement. Consideration will be given to particular populations, e.g., refugees from the Democratic Republic of the Congo.

### Presenters:

- § Barbara Treviranus, Resettlement Consultant, UNHCR
- § Kelly Gauger, Refugee Admissions Deputy, U.S. Department of State, Government of USA
- § Suwedi Abdallah, Deployee (Kampala)/BID Expert, ICMC
- § Amy Slaughter, Chief Operating Officer, RefugePoint

### Background documents:

- § United States Refugee Admissions Program: Guidance for UNHCR and NGOs Referring Minor Cases
- § UNHCR Operational Guidance Note: Best Interests Assessments For Children Being Resettled with Only One Parent

(Interpretation provided)

15:15-15:45	Tea/Coffee Break
15:45-16:45	Agenda Item 11: Resettlement Issues (Breakout Groups)

This session will feature four concurrent breakout sessions, to enable delegates to discuss and share best practices regarding specific operational and policy resettlement issues.

Group A: Newer and smaller-scale resettlement programs: sharing lessons learned Salle III

This discussion will build on the "Integrating New Communities" sessions held during the Working Group on Resettlement (WGR) meeting in February 2013. A number of WGR participants expressed interest in holding another session for states – both government representatives and corresponding NGOs – to enable relatively new/emerging or smaller-scale programs to share their experiences and discuss best practices. Presenters will share lessons learned as well as preparations for new or expanded programs.

Refugee pNan, South Korea, will present on foundational pieces put in place for a possible future resettlement scheme by the Korean government. Spain will share information on their resettlement program, and Japan will share their experience with implementing a pilot resettlement project.

### Presenters:

- § Cristina Sosa Erdozain, Head of International Affairs Unit, Spanish Office for Asylum and Refugees, Government of Spain
- § Ho Taeg Lee, Executive Director, Refugee pNan, South Korea
- § Paulo Abrão, President, National Commission for Refugees, Ministry of Justice, Government of Brazil
- § Hiroki Takabayashi, Principal Deputy Director, Ministry of Foreign Affairs, Government of Japan
- § Vinciane Masurelle, Coordination International projects Operational services FEDASIL, Government of Belgium (rapporteur)
- § Barbara Treviranus, Resettlement Consultant, UNHCR (moderator)

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### Group B: Selection and integration of new refugee groups Salle IV

This breakout group will discuss strategies to prepare for resettlement intake of new refugee groups (i.e., new priority populations or groups that are new to some resettlement states). Panel presentations will focus primarily on the Congolese as a new priority group, and the Chin from Malaysia as Australia is seeking engagement from other states in resettlement of this population. The session will emphasize needs in terms of post-arrival services.

Norway will present on their three-year cycle and planning for new groups.

### Presenters:

- § Bertine Bahige, Refugee Representative (USA-sponsored)
- § Jim O'Callaghan, Assistant Secretary, Humanitarian Branch, DIAC, Government of Australia
- § Kjell Østby, Deputy Director General, Ministry of Children, Equality and Social Inclusion, Government of Norway
- § Erol Kekic, Refugee Council USA, Director, Immigration and Refugee Program, Church World Service
- § Naomi Steinberg, Director, Refugee Council USA (rapporteur)

### Group C: LGBTI refugees Salle VII

Due to the discrimination and abuse they experience, many lesbian, gay, bisexual, transgender, and intersex (LGBTI) individuals flee their home countries and seek protection abroad. LGBTI individuals may be under a continuous threat of human rights abuses due to discriminatory laws and hostile societal attitudes in countries of asylum. Resettlement may be the only viable durable solution for LGBTI refugees facing specific protection risks due to their sexual orientation and gender identity. In some cases, emergency processing or evacuation may be required as lengthy processing can exacerbate security risks.

This session will focus on ways to ensure that LGBTI refugees have access to the resettlement process and that their resettlement needs are both assessed on a non-discriminatory basis and effectively addressed post-arrival. HIAS will present on post-arrival services in the U.S. for LGBTI refugees.

### Presenters:

- § Tehseen Ahmed, Refugee Representative (Canada-sponsored)
- § Ron Parent, Manager, Refugee Resettlement Program Delivery, Citizenship and Immigration Canada, Government of Canada
- § Mark Hetfield, President & CEO of HIAS
- § Annika Sandlund, Senior Protection Officer, UNHCR Turkey

### Background documents:

- § Mar 24, 2011 iPolitics article, "Federal government funds pilot project for gay, lesbian refugees" by Rebecca Lindell
- § UNHCR Resettlement Assessment Tool: LGBTI Refugees

### Group D: Discussion on common tools Salle GB (Salle des Assemblees)

Building on discussions at the February WGR meeting, this break-out group will discuss the development of two global information tools for multi-year, multilateral resettlement commitments: 1) common cultural profile and 2) common health profile. The vision is that when states come together for multilateral efforts, such as for Syria, one state will step forward to take on the development of these two tools on the behalf of all states. Tools will be designed to share with domestic resettlement partners as part of a pre-arrival community preparedness exercise.

In this session, IOM will provide an overview of current tools and profiles compiled and the U.S. will speak to cultural orientation materials funded by the U.S. Government.

### Presenters:

- § Chris Friesen, Canadian NGO Focal Point
- § Dr. Goran Grujovic, Senior Coordinator for Health Assessment Programs, IOM Geneva
- § Pindie Stephen, Senior Migrant Training Specialist, Integration Focal Point, IOM
- § Sarita Bhatla, Director General, Refugee Affairs, Citizenship and Immigration Canada, Government of Canada (rapporteur)

16:45-17:30 Agenda Item 11: Resettlement Issues (Plenary Report)

Rapporteurs from break-out groups will report on discussions and follow-up action identified for each issue discussed.

(Interpretation provided)

ATCR DAY 3 JULY 3, 2013

## Integration

8:15-9:00	Morning Coffee
9:00-9:15	Agenda Item 12: Speech by Alfred Kamara, Refugee Representative

The Canada Chairs provide a recap of Day 2 and Mr. Alfred Kamara, Australia's refugee delegate, presents on his experiences. Born in Liberia, West Africa, Mr. Kamara was resettled in Brisbane, Queensland in June 2006. He has a strong interest and involvement in employment issues, and will share his experience as an employment advisor and work experience coordinator.

### Presenter:

§ Alfred Kamara, Australia-sponsored refugee delegate

### Background document:

§ Profile of Alfred Kamara

(Interpretation provided)

9:15-10:45	Agenda Item 13: Labour Market Integration

Finding employment is an important part of the integration process following resettlement, and a key element of integration policies and services. The purpose of this session will be to discuss employment challenges and effective strategies for facilitating labour market integration, with a particular focus on the role of private enterprise.

Two guest speakers from Australia will join us by teleconference to share their experiences in relation to private sector involvement in refugee employment.

New Zealand will speak to their work on the integration of refugees into employment as part of implementation of their refugee resettlement strategy.

NGO delegates (from the Netherlands and Canada) will share their experiences in facilitating labour market integration. The Dutch Council for Refugees will discuss helping refugees find jobs through 'Emplooi-formula' (a network of retired entrepreneurs and business persons), and the 'startbaan' project, which involves private enterprises and extra training to create job opportunities for refugees. Calgary Catholic Immigration Services will share labour market attachment strategies for government-assisted and privately-sponsored refugees in Canada.

On behalf of UNHCR, Eleanor Ott will share preliminary findings of a study into refugees' labour market attachment.

### Presenters:

- § Robert Mulas, Principal, Fairfield High School, Sydney, Australia
- § Gerry Meleady, New South Wales and Australian Capital Territory Program Manager, Australian Business and Community Network

- § Andrew Lockhart, National Manager, Refugee Division, Labour-Ministry of Business, Innovation and Employment, Government of New Zealand
- § Jasper Kuipers, Deputy Director, Dutch Council for Refugees
- § Fariborz Birjandian, Executive Director, Calgary Catholic Immigration Services
- § Eleanor Ott, Consultant, UNHCR (and doctoral candidate from the University of Oxford)

### Background document:

§ Biographies for Robert Mulas and Gerry Meleady

(Interpretation provided)

10:45-11:15	Tea/Coffee Break
11:15-12:15	Agenda Item 14: Engaging the Media

This session will feature presentations and discussions about media & public relations strategies and best practices.

The rise of negative discourse on refugees in some states, perpetuated by some media outlets, is making it more difficult to build welcoming and inclusive communities that support refugee resettlement initiatives. At the same time, refugees are frequently asked by states and NGOs to "share their personal story." often without any concern for their wellbeing. This session will touch on a one year, multi-pronged refugee myth-busting campaign being lead by a Canadian municipal government. As well, we will discuss proposed protocols for states and NGOs when we engage media outlets in refugee resettlement matters.

### Presenters:

- § Chris Friesen, Canadian NGO Focal Point
- § Tehseen Ahmed, Canada-sponsored refugee delegate
- § Alfred Kamara, Australia-sponsored refugee delegate
- § Bertine Bahige, USA-sponsored refugee delegate
- § Petra Hueck, Head of Office, ICMC Europe
- § Eefje Blankevoort, filmmaker/journalist, owner of Journalism Production Company Prospektor

(Interpretation provided)

12:15-13:15	Lunch / Meetings/Videos
13:15-13:45	Agenda Item 15: Labour Market Integration (Continued)

A guest speaker will join us to explore opportunities and strategies for engaging resettled refugees in the labour market, through the experience of Sweden's Max Hamburger restaurant chain. Pär Larshans is Chief Sustainability Officer at Max Hamburger Restaurants, a Swedish family owned fast-food company founded in 1968 by the Bergfors family. He frequently speaks to topics such as leadership, sustainability, and human rights. Due to his work with sustainability management, Mr. Larshans has been ranked as one of the "Top 100 Thought Leaders in Trustworthy Business Behavior 2013" by the U.S. organization *Trust Across America*.

### Presenter:

§ Pär Larshans, Chief Sustainability Officer, Max Hamburger Restaurants

(Interpretation provided)

13:45-14:45 Agenda Item 16: Integrating Vulnerable Groups (Breakout Groups)

Delegates will be invited to share opportunities, challenges and best practices through three concurrent breakout sessions that look strategies for supporting the integration of vulnerable resettled refugees.

The objective of this session is to focus on best practices in the post-arrival stage, including predeparture interventions that are aimed at addressing integration needs after arrival. From states, we are also looking for an outline on how their programs work. NGOs will be asked to include in their presentations the most challenging issues to overcome, positive results achieved as a result of special interventions, and best practices.

The panel for each session will engage the broader audience on concrete suggestions to improve current programming for countries that already resettle refugees from these groups and ideas on how to develop programs where there are none in place.

### Group A: Women and girls at risk Salle V

- § Larry Yungk, Senior Resettlement Officer, UNHCR RO, Washington, USA
- § Melika Yassin Sheikh-Eldin, Manager of Settlement Delivery Support Services, AMES, Australia
- § Federico Perazza, Ambassador, Director of Human Rights and Humanitarian Law, Government of Uruguay
- § Anna Andreeva, State Expert, State Agency for Refugees with the Council of Ministers, Government of Bulgaria (rapporteur)

### Group B: Mental health of refugees (PTSD, depression, etc.) Salle GB (Salle des Assemblees)

- § Lee Williams, Vice President and Chief Financial Officer, U.S. Committee for Refugees and Immigrants
- § Guglielmo Schinnina, Head, Mental Health, Psychosocial and Intercultural Communication Section, IOM Geneva
- § Jakob Dam Glynstrup, Head of Division, Asylum Unit, Immigration Service, Government of Denmark (rapporteur)
- § Dr. Nancy Baron, Senior Researcher, Center for Migration and Refugee Studies, American University in Cairo (facilitator)

### Group C: Unaccompanied and separated children Salle XI

- § Anastasia Brown, Director, Resettlement Services, U.S. Conference of Catholic Bishops
- § Eskinder Negash, Director, Office of Refugee Resettlement, U.S. Department of Health and Human Services, Government of USA
- § Jim O'Callaghan, Assistant Secretary, Humanitarian Branch, DIAC, Government of Australia
- § Tânia Dias, Social Department, Portuguese Refugee Council
- § Shant Dermegerditchian, Regional Resettlement Officer, UNHCR South Africa (rapporteur)

14:45-15:15 Agenda Item 16: Integrating Vulnerable Groups

Rapporteurs will report back to the plenary on discussions and required follow-up action.

(Interpretation provided)

•	15:15-15:45	Tea/Coffee Break

15:45-16:00 Agenda Item 17: UNHCR's Protection and Solutions Strategy

UNHCR will present latest developments from the Agency's Protection and Solultions Strategy. The session will include Q&A discussion.

### Presenter:

§ Volker Türk, Director, Division of International Protection, UNHCR

(Interpretation provided)

16:00-16:30	Agenda Item 18: Continuity of Issues

This session will engage delegates on items to take forward at future meetings.

### Presenters:

- § Yukiko Iriyama, Senior Resettlement Officer, UNHCR Headquarters
- § Canada Chair and NGO Focal Point

(Interpretation provided)

17.00 17.00	A good of the good O. Closing Andrees
16:30-17:00	Agenda Item 19: Closing Address

### Presenters:

- § Outgoing Chair (Canada)
- § Incoming Chair (Denmark)
- § Renata Dubini, Deputy Director, Pillar III, Head of Resettlement Service, UNHCR Headquarters

(Interpretation provided)