



**JORDAN WHOLE
OF SOCIETY NETWORK
FOR DISPLACEMENT**

Outcome Document

From Pledges to Meaningful Impact for Refugees and Host Communities

Looking ahead to the 2025 GRF Progress Review and beyond in Jordan 29 October 2025 | Columbia Global Center Amman & online

Event Information:

In the lead up to the 2025 GRF Progress Review, scheduled for December 2025, this event brought together over 100 participants from a broad range of stakeholders and pledging organizations. Representatives from the Government of Jordan, GRF co-convenors, Member States (representatives from Japan, the Kingdom of the Netherlands, France, Switzerland, UK and Germany), civil society (national and international NGOs), refugees, UN agencies, the World Bank, academics, and the private sector (Jordanian and Syrian) gathered to exchange insights and reaffirm commitments ahead of the upcoming review.

These collective efforts made by the Jordan Whole of Society Network for Displacement (JWSND) are already translating into tangible results: since the start of implementation in 2024, the Global Refugee Forum pledges have reached and supported over 300,000 refugees and host community members in Jordan, with thematic areas and sectors including Think Tanks, NGOs, the Private Sector, Academia, and Art & Fashion, spanning pledges on sustainable livelihood, inclusive education and learning support, holistic protection, and evidence base research to advocate to social justice and responsibility sharing.

The session opened with high-level statement by the Secretary General of the Ministry of Planning and International Coordination Mr. Marwan Al Refai who highlighted the evolving regional context and the greater opportunities that have begun to emerge -since December 2024- for more organized and sustainable voluntary return to Syria, he stressed the importance of sustained collaboration and burden sharing in advancing refugee and host community support, stressing that voluntary, safe, dignified and informed return is the primary durable solution for Syrian refugees.

Following the Secretary-General's keynote speech, the session continued with remarks delivered by the First Secretary for International Cooperation at the Embassy of Switzerland (GRF co-host country); Mr. André Dürr renewing its pledge to support Jordan's ongoing efforts reaffirming the importance of partnership and solidarity with a necessary shift towards system strengthening led by the Government of Jordan to ensure long-term sustainability and national ownership.

Jordan's Role and Pledge Contribution

As both a co-convenor of the GRF [Global Refugee Forum 2023 | UNHCR](#) and a leading refugee-hosting country, Jordan continues to play an exemplary role in advancing shared responsibility and coordinated responses to displacement. The three multistakeholder pledges developed from Jordan in 2023—the UN Common Pledge 2.0, the Jordan Higher Education Alliance, and the Jordan Whole of Society Network for Displacement—together with over 50 individual pledges to Jordan, demonstrate the country's whole-of-society commitment to supporting refugees and vulnerable Jordanians. This role needs to be supported by sustained and predictable funding from the International Community.

Panel Discussions

During two panel discussions, speakers and participants reflected on the collective progress achieved since 2023 representing a diverse range of international and national organizations that have made pledges to and from Jordan, how they have worked to advance the objectives of the Global Compact on Refugees in Jordan, showcasing concrete actions and coordinated efforts that translated global commitments into practical, context-driven outcomes for refugees and host communities.

Furthermore, the panelists and participants explored the future of the refugee response in Jordan, considering the evolving regional political dynamics and the shifting needs of both returning and remaining Syrian and other refugees. Bringing the perspective from development and regional philanthropy, the international community, and the local private sector, panelists reflected on how the future of the refugee response can respond to the changing context in the region whilst also highlighting the importance of shared responsibility from the International Community.

Lessons Learned:

1. Sustained and inclusive partnerships are essential to addressing the protracted refugee situation in Jordan. Despite declining global funding and overlapping crises, partners emphasized the need for sustainable, predictable and long-term support for refugees in Jordan in the spirit of burden-sharing and solidarity.
2. Enabling refugees to benefit from basic service-delivery structures support national leadership and ownership. Local actors remain well positioned to drive context-responsive and sustainable solutions, both for refugees returning to Syria and for those who continue to reside in Jordan. Evidence-based advocacy, supported by robust monitoring and evaluation systems, is essential to demonstrating impact and ensuring scalability.

Recommendations for the refugee response:

In light of the recent developments in Syria along with the shifts in humanitarian and development funding, the future of the refugee response in Jordan must focus on elements that facilitate safe, voluntary and sustainable returns as well as maintaining basic services for those remaining in Jordan. The recommendations below also call for linking refugee response to Syria's reconstruction through investments, cross-border knowledge exchange, and capacity-building. Strategic actions to enhance Jordan's refugee response are outlined below:

- 1. Prioritize the protection of refugees remaining in Jordan:** Priority areas that should be focused on for refugees remaining in Jordan include securing lifesaving needs including protection, health, education, WASH, shelter and energy. Cash assistance for food and basic needs for vulnerable households is also key
- 2. Strengthen multistakeholder collaboration:** Build on and expand multistakeholder partnerships between the Government of Jordan, the UN, the local private sector, and civil society, with continued support from the international community with respect to burden-sharing principles.
- 3. Link recovery in Syria to refugee response:** Investment in Syria's reconstruction and economic recovery will help restore essential infrastructure and services and facilitate voluntary sustainable and dignified return of refugees.

4. Support Transitional Financial Arrangements for Sustainable Return and Recovery: Explore transitional financial arrangements, supported by various mechanisms, to ease refugee outstanding financial obligations as part of sustainable return and recovery.

5. Promote cross-border economic and knowledge exchange: Encourage and strengthen cross-border business engagement to enable mutually beneficial economic development in the context of Syria's reconstruction. This includes facilitating knowledge transfer between Jordanian and Syrian professionals and leveraging Jordan's extensive expertise to build the capacity of Syrians, equipping them with the skills needed for reconstruction and community development.

6. Leverage the Jordan Whole of Society Network on Displacement for stakeholder engagement and consultation on the refugee response: The Network, with its unique composition and convening power can be used for stakeholder engagement and consultations that will help shape the future of the refugee response in Jordan.

End of Report