



UKRAINE EMERGENCY

UNHCR Delivery Updates

10 February 2026

On 23 January in the village of Komyshevukha, Zaporizka oblast (just 16 km from the current frontline), four high-explosive aerial bombs hit a residential area, killing a 75-year-old man and injuring others. UNHCR's NGO partner Proliska delivered essential items and emergency shelter materials to cover the damaged houses. © NGO Proliska/Andrii Kidalov

KEY FIGURES:

1.25 million

multi-sectorial services delivered to people in need in **2025***** (in addition to **1.7M** in 2024, **4.3M** in 2022 & **2.6M** in 2023)

10.8 million

people in need of humanitarian assistance and protection in **2026** (source: **2026 HNRP**)

3.6 million

people prioritised (from 4.1M) for humanitarian assistance in the **2026 HNRP**

2.1 million

multi-sectorial services UNHCR aims to provide to internally displaced, returnees, and war-affected people in **2026*****

***People may receive multiple forms of assistance and services.

OPERATIONAL CONTEXT & HIGHLIGHTS:

- **2025 was the deadliest year for civilians in Ukraine since 2022**, according to a [report](#) by the UN Human Rights Monitoring Mission in Ukraine (HRMMU). The total civilian casualties in Ukraine in 2025 reached at least 2,514 killed and 12,142 injured, which represents a 31% increase compared to 2024, and a 70% increase compared to 2023.
- **The Russian Federation continued to carry out large-scale attacks on Ukraine's energy infrastructure, resulting in prolonged power outages as people face the coldest winter in more than a decade.** In Kyiv, thousands of apartment buildings that had been gradually reconnected to essential services following attacks on 9 and 20 January lost access again following an attack on 24 January. Repair service crews, civil protection and humanitarian workers continue to repair the damages and to support people in freezing temperatures.
- **Humanitarian organizations launched the [2026 Ukraine Humanitarian Needs and Response Plan \(HNRP\)](#)** to provide life-saving support, including food, health care, shelter, protection, cash assistance and other assistance to 4.1 million of the most vulnerable people in 2026. Overall, an estimated 10.8 million people across Ukraine will require humanitarian assistance this year, including internally displaced and war-affected non-displaced people.
- **As the war in Ukraine soon enters its fifth year**, UNHCR will continue to work within the interagency response to support the Government of Ukraine and local authorities to address the most pressing humanitarian needs, providing life-saving humanitarian assistance and protection services while at the same time helping war-affected people and communities to recover, and displaced people to find durable solutions. For more information, see [UNHCR's 2026 Programme Summary](#) [here](#).

RESPONSE in NUMBERS*:

2025 YEAR-END RESULTS

(Delivered with partners from 1 January–31 December 2025
For the **2025-26 winter response**, see pg. 4)

1,254,128

Multi-sectorial services delivered to people in need in 2025

Protection

593,894

Received protection information, counselling, and support

0.90M
Targeted

Shelter/Housing

203,279

Received emergency shelter and housing support

0.37M
Targeted

Cash Assistance

333,426

Supported with multi-purpose cash and/or cash for winter energy needs

1.10M
Targeted

Collective Sites

24,981

Supported with safe access to multi-sectorial services in collective sites, including winterization support

0.04M
Targeted

Essential Items

98,548

Reached with essential items, including in hard-to-access areas by humanitarian convoys

0.25M
Targeted

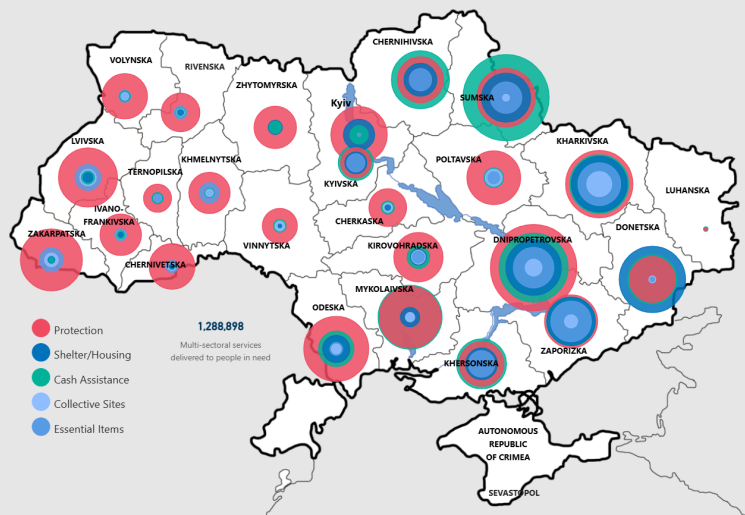
* The targets are subject to the receipt of the funding requirements

Sources: UNHCR Ukraine Partner Reporting Portal (ActivityInfo);
Contact: UkraineInfoManagement@unhcr.org

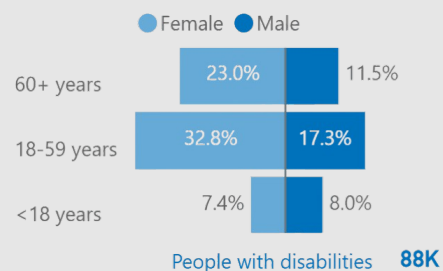
*All sectorial achievements/targets refer to individuals.

WORKING WITH PARTNERS:





Age, gender and disability breakdown



Emergency Response

- **Emergency response to attacks:** Large-scale Russian attacks have continued to kill and injure civilians and damage civilian homes. In addition, extensive damage to the country’s energy infrastructure has left people far from the frontline without heating or electricity amidst freezing temperatures. Complementing the work of first responders, UNHCR’s local NGO partners are among the first on the ground after aerial attacks, providing critical emergency shelter materials to quickly protect damaged homes, in addition to psychosocial support, legal assistance for example to restore lost documents or apply for state compensation, and cash assistance or essential items to cover immediate needs.
- Odeska oblast was among the most affected areas in December, according to the [UN HRMMU](#), experiencing repeated strikes that resulted in prolonged power outages. UNHCR’s NGO partner, The Tenth of April, [responded quickly](#) to people impacted by these attacks, delivering emergency shelter materials and other critical assistance. UNHCR offices in Odesa also [sustained damage](#) following a Russian attack on 13 January.
- In the last month, UNHCR and partners responded to people affected by large-scale attacks in [Dnipro](#), [Kharkiv](#) and [villages](#) in Kharkivska oblast, [Kherson](#), [Kyiv](#), [Lviv](#), and [Zaporizhzhia](#), among other locations, in many cases working for hours in freezing temperatures. In total in

- 2025, over **135,500** people received emergency shelter materials in Ukraine, enabling them to quickly protect damaged homes in the aftermath of attacks.
- **Evacuations and response:** More than **130,000** people were evacuated in 2025 (HNRP) with support from the Government or humanitarian actors, and many more fled on their own. Since the beginning of 2026, fighting along the frontline has prompted new mandatory evacuations from communities in Dnipropetrovska and Zaporizka oblasts, and partners registered **12,700** IDPs arriving at transit centres in January, indicating a trend of continued displacement. UNHCR and NGO partners remain actively engaged at transit centres, Interim Evacuation Points, collective sites, and beyond to respond to the needs of displaced people, providing essential items, cash assistance, legal aid and psychosocial support. Regular monitoring visits by UNHCR teams to transit centres in January reaffirmed the critical work of NGO partners in ensuring dignity and access to information and services for evacuees.
- **Support to frontline communities:** In January, UNHCR took part in two interagency convoys delivering assistance to hard-to-reach communities in [Donetska](#) and [Zaporizka](#) oblasts. Through these convoys, essential items such as solar lamps, bed linen and tarpaulins were provided to more than 1,600 people.



UNHCR delivers generators to support communities impacted by Russian attacks on energy infrastructure

As widespread power outages continue across Ukraine due to Russian attacks on critical energy infrastructure, UNHCR has been distributing generators and portable power stations to communities, authorities and vital facilities to help ensure that critical functions can continue during blackouts. This support complements UNHCR’s ongoing winter response, which remains a top priority.

In recent weeks, UNHCR delivered portable power stations to support displaced people living in [collective sites in Dnipropetrovska oblast](#); to communities where energy infrastructure has been frequently targeted, including for example [Shostka in Sumyska oblast](#), so that vital services can continue during outages; to support large foster families in cooperation with the [Olena Zelenska Foundation](#); as well as to [Ombudsman offices in west Ukraine](#) which also serve as ‘invincibility points’, supporting people during power outages and emergencies.

UNHCR delivered eight generators to Kamianske and Pavlohrad communities in Dnipropetrovska oblast, where the energy infrastructure is often targeted in Russian attacks. © UNHCR/Yaroslava Dubrovska

Forecasting refugee return to Ukraine amid ongoing war and uncertainty to better guide recovery planning

On 3 February, UNHCR's Representative Bernadette Castel-Hollingsworth presented the results of an innovative model to forecast potential refugee returns to Ukraine under several different scenarios. The model was developed with Brunel University of London and guided by an informal advisory group of technical experts. It provides the first data-driven and methodologically sound lens through which to understand how, when, from/to where and under what conditions large-scale refugee return trends will materialize. UNHCR announced that the model will now be adapted to forecast IDP returns, with initial results of the adapted prototype to be presented in mid-2026.

The briefing on 3 February was opened by Anton Demokhin, Deputy Foreign Minister, Chief Digital Transformation Officer, followed by remarks by Denys Uliutin, Minister of Social Policy, Family and Unity, and Nataliia Shymko, a teacher and refugee returnee from Poland. A panel discussion with Brunel University, UNHCR, a village council representative, the World Bank, and OECD, offered insights into how the model could be used to inform recovery planning inside Ukraine. Download and read the Policy Brief [here](#).



UNHCR together with the MFA of Ukraine organized a diplomatic briefing in Kyiv on 3 February on forecasting refugee returns and understanding implications for Ukraine's recovery. © UNHCR

Protection

- **Border monitoring and energy-related departures:** UNHCR and its partners Right to Protection (R2P), NEEKA, and The Tenth of April (TTA), have been conducting regular border monitoring at 30 crossing points since mid-March 2022. Recent trends show that departures related to the impact of the war on the energy situation – notably challenging access to electricity, heating and water – began to increase in October 2025 and rose further in November, December and January 2026. Findings show that safety and security concerns alongside energy-related reasons remained the top factors driving departures in January. From December to January, departures for lack of access to water saw the most significant increase by 9%. Overall, 67% of respondents leaving Ukraine in January did so with the intention to return should the situation stabilize. For further details, see the January 2026 report [here](#) and the 2025 report [here](#).
- **Protection survey:** The results of the [second Protection Survey](#) were presented in January to the National Protection Cluster and at a meeting together with the [Office of the Ombudsperson](#). The discussion of the survey's recommendations serves as an advocacy tool for key issues, such as the adoption of an IDP strategy and the establishment of a national coordination mechanism on internal displacement.

Cash Assistance

- In 2025, UNHCR delivered cash assistance to over **333,400** war-affected people, totalling **\$101.4 million**. This includes vulnerable people who have been assisted because they are either in need of urgent support following aerial attacks or evacuation, were recently displaced within the last six months, or have recently returned home to war-affected communities. The assistance of UAH 10,800 per person helps vulnerable people, including those with specific protection needs, to cover the costs of basic needs like accommodation, food, medicine, clothing, and heating—and allows them to prioritize for themselves what is most urgently needed following the shock of sudden displacement or damage to homes.
- This winter, UNHCR, in collaboration with relevant Government authorities, is providing cash assistance to help families cover winter-specific needs such as solid fuel – prioritizing those who live in frontline and border areas, where exposure to the war and damage to infrastructure are most severe. As of end-December, over **178,300** people had received winter cash assistance (see pg. 4). The transfer value is UAH 19,400 per household, in line with the Shelter/NFI Cluster recommendations calculated based on the Government's assessment of household winter needs, and agreed with the Ministry of Social Policy, Family and Unity.

Cash assistance helps displaced Ukrainians meet urgent needs and regain stability

As the war continues to disrupt lives and livelihoods across Ukraine, cash assistance has become one of the most effective ways to support people in crisis. Instead of a one-size-fits-all approach, cash gives families the flexibility to decide what they need most—such as medicine, food, transportation, rent, or winter essentials. By allowing people to make their own decisions, cash assistance promotes dignity and independence as people themselves decide how to prioritize their limited resources during displacement. This approach is especially vital for older people and those with health conditions, whose well-being often depends on timely access to medicine, consultations, or mobility support.

For people like Oleksandr, evacuated from near the frontline in Khersonska oblast, cash assistance has become an essential lifeline. During displacement, day-to-day expenses quickly add up, especially for someone managing chronic health needs. Cash assistance provided through UNHCR has enabled him to cover the essentials. Read more [here](#).



Leaving Kherson was emotionally devastating for Oleksandr, but the danger made staying impossible. "This [cash] support lets me buy what I need and take care of myself. It helps me stay independent and gives me a little bit of stability in these crazy times," he explains. © UNHCR/Alina Kovalenko

UNHCR WINTER RESPONSE 2025-2026: UPDATE #3

Ukraine is facing the coldest winter in a decade, with temperatures in January reaching -20° Celsius. As ongoing Russian attacks continue to damage civilian homes and energy infrastructure, the need to support families to keep their homes warm during winter remains urgent and critical.

UNHCR's winter response is [underway](#) and aims to help war-affected people with specific vulnerabilities, including older people, people with disabilities, people with chronic illnesses and internally displaced people hosted in collective sites. The focus is primarily on people remaining in frontline areas of eastern and northern Ukraine, where the harsh winter season is compounded by war-damaged homes, disrupted power infrastructure, and limited access to critical services. [UNHCR's winter response programme](#) is part of a larger [interagency winter response plan](#) and aims to complement the Government's efforts.

UNHCR is the largest provider of cash assistance for winter energy needs to date, in support of Government authorities. As of 31 December 2025, UNHCR has supported more than **178,300** people with winter cash assistance. Post-distribution monitoring from the 2024–2025 winter response shows that people receiving this support consistently view it as the most useful form of aid.

Delivered with partners as of 31 December 2025*:

200,984

Multi-sectoral services delivered as part of the Winter Response Plan

Winter Response Plan 2025-2026

Cash Assistance

178,315

People supported with cash assistance for winter-specific needs

50%

359,000
Targeted

Shelter/Housing

22,669

People assisted with better-insulated homes and living spaces

75%

30,200
Targeted

*All sectorial achievements/targets refer to individuals. All reached figures are subject to data cleaning and verification. Retro-active corrections may occur.



Tamara's building in Mykolaivska oblast was properly insulated

71-year-old Tamara and her husband Oleksandr were displaced from their home in Pervomaiske, Mykolaivska oblast, to Poltavaska oblast. When the older couple returned home in January 2023, the sight was heartbreaking: the roof of their building was destroyed, all windows were shattered, and their apartment was cold and unprotected. Both being pensioners, the couple could not afford or manage repairs on their own.

With support from UNHCR and its NGO partner the Tenth of April (TTA), the roof and common spaces in Tamara's building were repaired, protecting the building from further destruction and making it liveable again. In addition, UNHCR and TTA are working on insulating the building, which will make a significant difference for the families who have moved back, as well as the ones now planning to return. Read more [here](#).

Photo: UNHCR/Denys Kovalskyi



Fedir in Sumska oblast received winter cash assistance and purchased firewood

Fedir, 68, lives alone in the town of Hlukhiv, Sumska oblast, after losing his wife to a terminal illness. From his home it is only 10 kilometres to the Russian border. There is no active frontline here, but the proximity brings daily risks and regular shelling, prompting the authorities to introduce a mandatory evacuation order in 2024.

"The war made it much more difficult for older people, like me, to make ends meet. Of course, the entire country suffers from it. But here, close to the border, we live in a very different world. At the beginning of the invasion, the town was encircled by the Russian troops. And although they were pushed back, the threat is always there," Fedir says. Ahead of winter, Fedir received winter cash assistance from UNHCR and was able to buy firewood which he uses to heat his house during cold months. Read more [here](#).

Photo: UNHCR/Iryna Tymchyshyn

CLUSTER RESPONSE UPDATE: Q4 2025

UNHCR's humanitarian response is aligned with the needs and priorities set out in the Ukraine Humanitarian Needs and Response Plan (HNRP). The **Protection** and **Shelter and Non-Food Item (NFI) Clusters** led by UNHCR contributed actively to the development of the [2026 HNRP](#), ensuring alignment with the Humanitarian Reset's issue-based framework and the four strategic priorities endorsed by the Humanitarian Country Team. The **Protection and CCCM Clusters** co-chaired Strategic Priority Working Groups on evacuations and protection of vulnerable IDPs and groups at risk of exclusion, active from August to November 2025. The groups brought together partners to define priorities and develop multisectoral response packages, with dedicated consultations held with IDP Councils and Organizations of People with Disabilities. The **Shelter/NFI Cluster** co-chaired the Strategic Priority Working Group on frontline response from August to November 2025, convening technical experts from more than 20 partners to define operational parameters, geographic prioritization, and response criteria for populations living in proximity to the frontline.

As part of the interagency response in 2026, UNHCR will **continue to lead the Protection and Shelter/NFI Clusters**, coordinating the protection, shelter and site coordination and management response by humanitarian partners in Ukraine. UNHCR remains actively engaged in the **2025-2029 UN Sustainable Development Cooperation Framework (UNSDCF)**, which will support the Government of Ukraine in its reform, recovery and development priorities, and co-leads, with UNDP, Results Group 4 on Governance. UNHCR also actively engages in the **Government's Sectoral Working Group (SWG) on Social Protection**, where it cofacilitates the Social Services Task Force and actively engages in the Nexus Task Force.

PROTECTION CLUSTER

The Protection Cluster and its Areas of Responsibility (AoRs) consist of over 300 implementing partners. The Protection Cluster operates through three coordination hubs and aimed to reach 3.8 million people in need of specialized protection responses in 2025.

- **CCCM Cluster transition:** In preparation for the CCCM Cluster transition effective January 2026, the Protection Cluster advanced arrangements for assuming multisectoral coordination of collective sites and transit centres. On 8 December, the Protection and CCCM Clusters convened a CCCM Transition Dialogue with partners to agree on coordination modalities, including the integration of CCCM functions into the Protection Cluster covering coordination, advocacy, technical support, resource mobilization, and strengthened analysis and monitoring. Outcomes of the workshop are available [here](#).
- **Protection and humanitarian transitions:** On 26–27 November, the Protection Cluster Coordinator participated in the 'Where Protection Begins and Ends' Forum, organized by the NGO Right to Protection (R2P), with UNHCR's support, contributing to a panel on challenges in humanitarian transitions alongside the Ministry of Social Policy, GIZ, and R2P. The forum enabled open dialogue between authorities, international organizations, donors, and humanitarian experts, highlighting opportunities to integrate humanitarian approaches into state policy, strengthen coordination, and improve access to assistance for war-affected people.
- **Protection Cluster integration:** Following the global guidance by the Cluster Lead Agencies, on 12 December the Protection Cluster Ukraine, together with the Child Protection (CP), Gender-based Violence (GBV), and Housing, Land and Property (HLP) Coordinators, convened a workshop to agree on next steps and coordination arrangements for the integrated Protection Cluster in the Ukrainian context. The key messages and work plan will be shared with partners and donors.
- **Resolution No.1307:** In October, the Protection Cluster conducted an in-depth [analysis](#) of the newly adopted Resolution No.1307, which establishes a revised legislative framework for humanitarian evacuations in wartime and aims to address existing regulatory gaps. To promote shared understanding among humanitarian actors, the Cluster delivered a series of presentations to partners outlining key provisions, opportunities, and anticipated implementation challenges. In parallel, the Protection Cluster supported a mission of the Ministry for Development of Territories and Communities to transit centres in Kharkivska oblast to observe and monitor the Resolution's implementation in practice.
- **Digital case management:** The International Rescue Committee (IRC), in collaboration with UNHCR and the Protection Cluster, initiated the roll-out of the digital case management system (Primero) to support partners. The initiative aims to strengthen safe and standardized case management, facilitate humanitarian social workers' follow-up on cases, and improve data quality and analysis, with the workplan currently under development.
- **Capacity-sharing:** Throughout 2025, in an effort to uphold quality programming, strengthen localization and support complementarity with government services, the Protection Cluster in Ukraine trained more than 1,100 protection and non-protection humanitarian staff (close to 70% national NGO staff). The main topics included protection mainstreaming, protection case management, service mapping and minimum standards on referrals, AAP, disability inclusion, legal assistance, HLP, Psychological First Aid, and operationalization of humanitarian principles in frontline areas.

SHELTER/NFI CLUSTER

The Shelter and NFI Cluster coordinates 155 implementing partners across three coordination hubs, with the aim of assisting 3 million people in 2025 with emergency shelter and NFI assistance, winter assistance, and adequate housing.

- **Response update:** During Q4 2025 (October to December), Shelter Cluster partners continued delivering life-saving emergency assistance to conflict affected people along the frontline, reaching more than 744,000 people. Assistance included emergency shelter, humanitarian repairs to damaged homes and social facilities, NFI distributions, and winterization support. Over 386,000 individuals received multiple assistance packages. Key interventions included

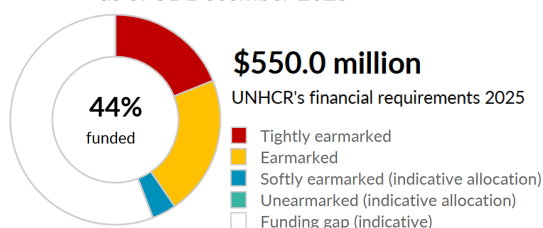
emergency shelter assistance to 59,800 people primarily following strikes, and humanitarian repairs benefiting 55,120 people. The response remained highly frontline-focused, with 93% of activities implemented in Chernihivska, Dnipropetrovska, Donetska, Kharkivska, Khersonska, Mykolaivska, Sumska and Zaporizka oblasts. Cumulatively, since January, Shelter Cluster partners assisted more than 1.5 million people across the country with emergency shelter, NFIs, repairs, and winter support, targeting the most vulnerable including older persons, people with disabilities, people with chronic illness, women and girls at risk, IDPs, among others.

- **Winter response:** Shelter Cluster partners continued to advance the winter response, delivering heating assistance, NFIs, and insulation support to conflict affected and vulnerable people along the frontline. By the end of Q4 2025, partners had mobilized capacity to support up to 610,010 people, equivalent to 65% of the overall target. Assistance was delivered to most households within this scope, with solid fuel support reaching 518,640 people, supported by 60 partners operating across nine priority oblasts. Notwithstanding this progress, some needs remained unmet, with more than 332,000 people potentially facing winter without adequate heating, insulation, or NFIs. Coverage in collective sites remained limited, with 39 of 338 sites having received winter energy support by the end of the reporting period. In parallel, the operational context during Q4 remained challenging, shaped by continued attacks on energy infrastructure that resulted in prolonged power outages. These disruptions had a significant impact on vulnerable populations, particularly people residing in frontline oblasts, in Kyiv, and those with limited mobility. Partners also navigated access and implementation constraints, including access in hard-to-reach areas, market limitations, increased procurement costs, and price inflation affecting later funded activities, all of which influenced delivery timelines and the scale of coverage in frontline locations.
- **Coordination and alignment with Government systems:** The Cluster maintained consistent operational coordination and engagement with local and regional authorities, as well as the Office of the President, to advance the joint winter response. This collaboration was structured under Cabinet of Ministers Resolution No. 985, which facilitated partnership with the Ministry of Social Policy, Family, and Unity to align humanitarian winter assistance with state utility subsidies, thereby avoiding duplication and enhancing complementarity. To ensure efficiency and alignment, the Cluster implemented a harmonized transfer value of UAH 19,400 per household for solid fuel assistance, in accordance with Resolution No.1169.
- **RAIS+ rollout, deduplication and coordination:** Efforts continued to scale up the use of RAIS+ as the primary deduplication platform for the winter response, supporting coordinated implementation by 60 partners. The Shelter Cluster collaborated closely with partners to enhance the RAIS+ user experience, onboard additional organizations, and provided direct support through clinics and ongoing troubleshooting. By the end Q4 2025, all winter energy assistance recorded under the Shelter/NFI response was deduplicated through RAIS+, with more than 305,000 households deduplicated by 60 partners.
- **Capacity-sharing:** The Cluster provided operational mission support to partners implementing activities in frontline oblasts and facilitated capacity-building workshops for partners and authorities. Targeted trainings were provided in Kherson and Kharkiv, focusing on strengthening coordination with partners, local authorities, and housing and municipal authorities.
- **CCCM Cluster transition:** In preparation for the CCCM Cluster transition effective January 2026, the Cluster advanced arrangements to assume coordination of care and maintenance support.

FUNDING UPDATE | 2025

UKRAINE

as of 31 December 2025



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see the [UNHCR Ukraine Situation Appeal 2026](#) and the [UNHCR Ukraine 2026 Programme Summary](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [Ukraine IDP Evacuation Tracker and Transit Centres Dashboard](#) [here](#).
- [Shelter Cluster Response Dashboard](#) [here](#).

CONTACTS:

- Livia das Neves, Senior External Relations Officer, dasneves@unhcr.org
- Alessia Pignatti, Reporting Officer, pignatti@unhcr.org

Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.