With the Syria crisis in its ninth year, humanitarian needs remain staggering in terms of scale, severity and complexity, with significant protection risks continuing in several areas across the country.

According to the 2020 Syria Humanitarian Needs Overview (HNO), some 11.06 million people are still in need of humanitarian assistance, of whom 4.7 million people are in acute need.

Rapid, safe and unhindered humanitarian access remains challenging. The UN continues to advocate for sustained access for humanitarian actors to provide assistance and protection to all people in need across affected communities.

**POPULATION OF CONCERN**

<table>
<thead>
<tr>
<th>Category</th>
<th>Figures</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internally displaced persons</td>
<td>6.1 million</td>
</tr>
<tr>
<td>Spontaneous IDP return movements</td>
<td>184,921*</td>
</tr>
<tr>
<td>Syrian refugee returnees</td>
<td>13,423**</td>
</tr>
<tr>
<td>Current population</td>
<td>23,621***</td>
</tr>
<tr>
<td>Total urban refugees</td>
<td>15,321</td>
</tr>
<tr>
<td>Total asylum seekers</td>
<td>8,300</td>
</tr>
<tr>
<td>Camp population</td>
<td>31,036****</td>
</tr>
</tbody>
</table>

*OCHA, April 2020  **Operational Portal, 31 May 2020  ***This figure excludes the camp population  ****Only 6,800 individuals that arrived to Al-Hol before the influx are persons of concern of UNHCR.

**FUNDING (AS OF 22 JULY 2020)**

USD 586.3 million requested for the Syria Operation

Funded 23%  
134,6 million

Unfunded 77%  
451.7 million

**UNHCR PRESENCE**

**Staff:** 461
410 National Staff (89%)
51 International Staff (11%)

**Offices:**
1 Country Office in Damascus
4 Sub Offices in Aleppo, Homs, Damascus and Qamishli
2 Field Offices in Tartous and As-Sweida

www.unhcr.org
Working with Partners and Public Institutions

As of end of July, UNHCR had 28 partners including five international NGOs, six national NGOs and two government entities (Ministry of Local Administration and Environment and Ministry of Higher Education). The Syrian Arab Red Crescent (SARC) is one of the key humanitarian agencies in Syria that is engaged in various aspects of humanitarian response on behalf of UNHCR.

UNHCR’s position as lead agency for both the Protection/Community Service Sector and the Shelter and Non-Food Item (NFI) Sector makes it a key player in the coordination structures and response. The Shelter Sector is co-led by UNHCR and the Ministry of Local Administration and Environment, while the NFI Sector is led by UNHCR in close coordination with SARC. UNHCR also maintains strategic partnerships with all the UN agencies providing humanitarian response in Syria.

Strategic Directions

Within the framework of the Humanitarian Response Plan (HRP), UNHCR’s strategic directions and operational priorities are:

- Prepare for and respond to potential influx of Internally Displaced Persons (IDPs) and refugees, as well as returns of IDPs and refugees.
- Contribute to fostering an environment for voluntary, dignified, safe and sustainable return of refugees and IDPs with focus on support for those who have returned spontaneously and their communities.
- Enhance protective environment for refugees and promote innovative solutions shifting from individualized approaches to more community-based interventions.
- Strengthen delivery-focused partnerships to enable UNHCR achieve its interventions through inter-agency and sector coordination mechanisms. This includes the Special Situations Group, UN Country Team, Humanitarian Country Team, Return and Reintegration Working Group and Area Humanitarian Country Team.

Main Activities

UNHCR SYRIA PROTECTION ACTIVITIES

628,627 Persons Reached
UNHCR SYRIA CORE RELIEF ITEM (CRI) DISTRIBUTION
543,307 Persons Reached (Received at least 1 CRI)

UNHCR SYRIA SHELTER ACTIVITIES
18,995 Persons Reached

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Assistance and support to refugees and asylum seekers
Since January, UNHCR provided cash assistance to 13,566 individuals in 4,729 refugee households assisted under the multi-purpose cash grants scheme.

With the closure of the IOM Office in Syria, UNHCR took over the preparation and facilitation of departures within Syria and establishing procedures and partnerships. UNHCR counselled 899 persons over the phone on resettlement which replaced physical interviews due to the COVID-19 related restrictions.

Since January, UNHCR provided information to 221 refugees and asylum seekers about scholarship programmes, education activities for students interested in remedial classes and other education programmes provided by UNHCR partners in community centres.

As of end of July, the number of refugee outreach volunteers stood at 124 supporting communities in Damascus, Rural Damascus, Aleppo and Al-Hasakeh.

Since the beginning of the year, 61 survivors of Gender-Based Violence (GBV) were identified and supported with needed services including referrals. Additionally, 54 awareness sessions were organized on GBV including in camps in North East Syria.

Furthermore, since the beginning of the year, 10,730 refugees and asylum seekers received free-of-charge comprehensive primary health care services through ten UNHCR-supported primary health care clinics. Secondary and tertiary health care was also provided to 1,615 refugees and asylum seekers through designated public, charitable and private contracted hospitals in Syria.

Assistance and support to spontaneous returnees
With the closure of land borders into Syria since 23 March due to the spread of COVID-19, a steady build-up of returnees in No Man’s Land was being witnessed. UNHCR in collaboration with UN agencies and the Ministry of Health continues to provide support in
the fight against COVID-19 through the implementation of Shelter, WASH, Health and Protection activities in quarantine facilities such as Dweir and across Syria.

To date, UNHCR and its partners have gathered information at the community level to produce/update over 100 sub-district profiles in areas of returns to provide a snapshot of gaps in infrastructure and services and highlight the key needs of the population.

Since January, UNHCR provided non-formal education programmes through remedial classes and catch-up activities to 5,585 returnee students at the primary and secondary levels at the community centres.

UNHCR and partners identified and supported 1,133 GBV survivors since the beginning of the year through the referral of the survivors to specialized services. Furthermore, approximately 30,880 women participated in 1,544 awareness sessions since January to enhance their role in the decision-making process and in designing activities to address their needs in addition to the establishment of 48 women committees.

Also, by the end of July, UNHCR supported 298,915 individuals from approximately 69,019 returnee families with core relief items and seasonal items including rechargeable fans, extra blankets and plastic sheets, sleeping bags, winter jackets and winter clothing.
Financial information
As of 22 July 2020

UNHCR is grateful for the critical support provided by all of its donors that have contributed to this operation through earmarked and unearmarked funds.

**EARMARKED CONTRIBUTIONS | USD**
Earmarked contributions for the operation amount to some **US$ 134,600,413**

<table>
<thead>
<tr>
<th>United States of America</th>
<th>77.2 million</th>
</tr>
</thead>
<tbody>
<tr>
<td>Japan</td>
<td>10.0 million</td>
</tr>
<tr>
<td>Canada</td>
<td>6.8 million</td>
</tr>
<tr>
<td>Norway</td>
<td>6.7 million</td>
</tr>
<tr>
<td>CERF</td>
<td>3.0 million</td>
</tr>
<tr>
<td>Austria</td>
<td>1.8 million</td>
</tr>
<tr>
<td>Qatar</td>
<td>1.5 million</td>
</tr>
<tr>
<td>France</td>
<td>568,828</td>
</tr>
<tr>
<td>Russian Federation</td>
<td>500,000</td>
</tr>
<tr>
<td>Spain</td>
<td>255,157</td>
</tr>
<tr>
<td>Iceland</td>
<td>197,457</td>
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<tr>
<td>Estonia</td>
<td>162,866</td>
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<tr>
<td>Calzedonia</td>
<td>109,170</td>
</tr>
<tr>
<td>Other private donors</td>
<td>89,236</td>
</tr>
</tbody>
</table>

**OTHER SOFTLY EARMARKED CONTRIBUTIONS | USD**

Germany 95 million | United States of America 26.4 million | United Kingdom 24.8 million | Denmark 14.6 million | Canada 8.7 million | Private donors USA 8.3 million | Sweden 6.1 million | Finland 5.5 million | Private donors Australia 5.1 million | Private donors Germany 4.3 million | Private donors Japan 3.9 million | Private donors United Kingdom 3.9 million | Spain 3.4 million | Ireland 3.3 million | Private donors Republic of Korea 2.6 million

**UNEARMARKED CONTRIBUTIONS | USD**

Sweden 76.4 million | Norway 41.4 million | Private donors Spain 39.8 million | Netherlands 36.1 million | Denmark 34.6 million | United Kingdom 31.7 million | Germany 25.9 million | Private donors Republic of Korea 20.5 million | Switzerland 16.4 million | France 14 million | Private donors Japan 12 million

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**LINKS**
www.unhcr.org/sy/  
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1. Due to their earmarking at the region or sub-region, or to a related situation or theme, the other softly earmarked contributions listed are those which can potentially be used for Syrian Arab Republic. Where a donor has contributed $2 million or more, the total amount of the contributions is shown.

2. Contributed without restrictions on its use, unearmarked funding allows UNHCR critical flexibility in how best to reach refugees and other populations of concern who are in the greatest need and at the greatest risk. Where a donor has contribution $10 million or more, the total amount of the contribution is shown.