

Invitation To Bid: ITB#016/2020
Establishment of Frame Agreement for Supply and Delivery of Hygiene Kits
Inquiry Response

Question 1:

Regarding the Paper Towel, how many leafs will be in one pack, what is the weight of pack and whether the required shape is roll or square?

Answer 1:

The weight of the item is indicated on Annex A and regarding the shape Roll is preferred. In one pack there will be 2 x Paper Towels.

Question 2:

Our firm have commercial registration in Italy and not in Turkey. Please let us know if may we participate in aforesaid bid exercise)?

Answer 2:

Please Refer to Article 1 of the tender, "REQUIREMENT".

Question 3:

Due to Corona epidemic it is not possible to submit bid by hand /courier. Can we submit bid by Email if yes kindly send us email address.

Answer 3:

All the participated bidders are required to submit the Proposals and the required sample products either by hand delivery or via courier.

Question 4:

Is it possible to get an extension of 10 days to the deadline of 20 August 2020?

Answer 4:

Unfortunately, this is not possible.

Question 5:

As we are already registered with UNHCR and UNGM, do we still have to present certain documents required in the ITB?

Answer 5:

All the bidders are required to submit the requested documents as part of their technical and financial offers in separate envelopes. Failure to do so may result with disqualification

Question 6:

As the goods will be delivered to UNHCR in Gaziantep, in order to avoid VAT, will UNHCR provide the awarded party with a certain document to present to the related tax department

Answer 6:

UNHCR is exempt from VAT and all direct taxes. Successful bidders shall be provided with VAT Exemption Certificate.

Invitation To Bid: ITB#016/2020
Establishment of Frame Agreement for Supply and Delivery of Hygiene Kits
Inquiry Response

Question 7:

Do you want only the price of each kit or do you want the prices of each item in the kit as well?

Answer 7:

Please refer to Annex C -Financial Offer Form and provide the unit cost per kits as requested on the Financial Offer Form.

Question 8:

The quantity of 15.000 Kits for each Lot, is this the quantity required for one year or will you issue a purchase order for this quantity each time?

Answer 8:

As this is for establishment of Frame Agreement (FA), successful bidders shall be issued with Purchase Orders for various quantity throughout the FA period in line with the operational requirements.

Question 9:

The colour of the towels, do you want it grey or bright beige, please clarify?

Answer 9:

Please provide as requested on Annex A.

Question 10:

The size of the disposable slippers are not mentioned, please clarify?

Answer 10:

Please provide the item as in line with the market standard.

Question 11:

Is it possible to mention two options for the inspection place in the offer?

Answer 11:

It is possible, however the inspection shall take place in only one location

Question 12:

Item 2 Bathing soap, it mentions 5x175gr and in quantity, it is specified as 5 units in 1 package. Does this mean 5 units of 5x175gr soap packages, or does it specify as 5 units of 175gr soaps in 1 package?

Answer 12:

The requirement is for 5 x 175 gr soaps. Various packaging can be arranged as long as the required quantity is provided.

Question 13:

Item 7 Sanitary Napkins, would it be acceptable to offer 1 pack with 20 napkins instead of 2 packs with 10 napkins each?

Answer 13:

Bidders are encouraged to suggest alternative packages.

Invitation To Bid: ITB#016/2020
Establishment of Frame Agreement for Supply and Delivery of Hygiene Kits
Inquiry Response

Question 14:

Item 3 Disposable Toothbrush, the requested item can come as with or without toothpaste in it. Which product would UNCHR prefer?

Answer 14:

If the toothpaste does meet the requirement as indicated on Annex A, bidders can provide two items together, if not separate.

Question 15:

Item 1 Small Towel, would UNHCR consider/accept the commercial sizes of 30x40 cm or 30x45cm towels instead?

Answer 15:

The measurements must be in line with the requirement as indicated on Annex A.

Question 16:

What is your request about the packaging of the toothbrush?

Answer 16:

Please provide the required number of toothbrushes in each kit in separate packages.

Question 17:

Could you please provide the dimension for Wet Wipes.

Answer 17:

Please provide the market standard with the requirements indicated on Annex A.

Question 18:

Could you please provide the required alcohol percentage for Antibacterial Gel?

Answer 18:

Alcohol percentage must be min. 70%.
