

**RESPONSE TO BIDDER QUERIES**

**FOR INVITATION TO BID: ITB # ITB/027-2020 - PROVISION OF TABLET COMPUTERS**

**Question 1:** Are we allowed to give partial offer? For example; could we only bid S/N 1 (Tablet Computer) and S/N 7 (All-in-one PC)?

**Answer 1:** Please refer to Article 2.4.2 of the ITB document. For this specific ITB, contract award will be based on the technically acceptable item(s) offer that is the lowest price. This means, potential bidders can submit an offer for a single product, group of products and/or for all items in the tender.

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**Question 2:** Regarding “Annex D\_ Vendor Registration Form”, do we have to fill this form for our company. Pls note that, our company is the supplier, not the vendor.?

**Answer 2:** Please refer to Article 2.4.1 of the ITB document. If your company has not been registered yet with UNHCR Turkey, you should complete, sign and submit with your technical proposal the Vendor Registration Form (Annex D) for your company together with listed supporting documents.

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**Question 3:** What is it meant by "120 days after closure is mandatory" in Annex B Offer validity section?

**Answer 3:** Please refer to Article 2.4.1 of the ITB document. You are requested to hold your offer valid for 120 days from the deadline for submission. UNHCR will make its best effort to finalize the tender process and select a service provider in this period.

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**Question 4:** We propose below listed changes to the Technical Specifications of Item 1 - Tablet Computer:

- The device must have at least 64 GB of internal memory. It should be able to be increased to at least **128 GB** with a micro SD card.
- Devices must have at least snapdragon or Exynos 8 or **Mediatek(MTK)** core processors. Each core must be at least 1.7 Ghz
- Screen resolution must be at least **1920x1080**.
- Displays should be at least **300 nits** of brightness
- Pressure sensitive pen will be delivered with the product to be purchased. **(NOT SMART PEN)**



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- When the devices are taken out of the box and opened, they must be opened with the Logo of the Institution, which indicates that they belong to the Institution.  
**We request to this item to be removed.**
- The device must have at least 4 GB LPDDR4 **or LPDDR4x** RAM.

**Answer 4:** Specifications listed in the tender files shall remain unchanged for standardization and after sales services purposes. This being said, Technical Specifications listed in the tender documents are minimum requirements. Materials demonstrating similar **OR BETTER** properties may be reviewed and is subject to UNHCR approval.

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