

**RESPONSE TO BIDDER QUERIES**

**FOR INVITATION TO RFQ: RFQ /001/2021 – 7,500 FOOD PACKAGE AND 7,500 X BOTTLED WATER**

**Question 1:** Is it possible to offer 40 gr wafer instead of 40 gr sweet biscuits as a replacement?

**Answer 1:** No, it is not possible to replace the sweet biscuit with a wafer, kindly deliver the sweet biscuit in accordance with Annex A - Technical Specifications.

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**Question 2:** Is it possible to offer 125 gr bread sticks (galette) instead of rusk bread as a replacement?

**Answer 2:** No, only dried/roasted bread shall be in accordance with Annex A - Technical Specifications.

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**Question 3:** There is no specifications mentioned in the tender documents. Can you please clarify if there is any specifications requirement for the commodities?

**Answer 3:** Kindly review Annex A – Technical Specifications, published with the RFQ documentations. The bid shall be in accordance to the technical specifications.

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**Question 4:** Can you please inform us if you need any certification as TSE - ISO etc. from the producers or suppliers?

**Answer 4:** No specific requirements on TSE/ISO certification. Products shall be in accordance to market standards.

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**Question 5:** Will you check for lowest price or brand will be considered? There are different brands produced with low prices and also low quality. We will send our offer with the good quality products worthy of the name of UNHCR. There is Fruit Juice with 0.25 TL with an unknown brand and there is Cappy fruit juice with price 1.00 TL. We will choose the quality instead of price.

**Answer 5:** As per UNHCR rules and regulations, the technically compliant offer with the lowest cost will be awarded the contract. We recommend bidders to balance between quality (in order to be technically compliant) and price, for this specific RFQ there are no brand requirements.

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### Question 6

For Borlotti Beans in Olive Oil, when we check the producers, we found that in Turkey there is no producer with only olive oil. All the producers are working on Borlotti Beans with Olive oil in Tomato sauce. In Turkish 'Barbunya Pilaki'. Can you please clarify if 'Barbunya Pilaki' will cover your needs or should we check for European producers but the lead time will longer and the taste will not be suitable for Middle East people. It will be suitable for European people.

### Answer 6

Yes, beans in tomato sauce and olive oil shall be accepted.

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### Question 7

As per Annex A, production dates not being earlier than 1month. So you would like products **not to be produced** within 1 month? Earlier productions mean longer expiry dates; which is rather preferable by most agencies. We would like to ensure we are understanding this statement accurately

### Answer 7

Between the production date and the delivery date, time shall maximum be one (1) month, shorter is of course accepted. For example, if the date of delivery is 05/February/2021, your product produced date shall maximum be 05/January/2021 or shorter.

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### Question 8

Is it possible that it is meant that the ratio of "fruit" in the fruit juice shall be min. %25. Otherwise, 25% fruit juice in fruit juice might be open to interpretation, therefore might lead us to offer you a product you would not seek to procure.

### Answer 8

As per Annex A – Technical Specifications, the minimum fruit juice ratio is 25%, higher ratio shall be accepted but not lower than 25%.