

RESPONSE TO BIDDER QUERIES

FOR INVITATION TO BID: ITB # ITB/014-2021 – ESTABLISHMENT OF FRAME AGREEMENT FOR THE SUPPLY AND DELIVERY OF HOUSEHOLD APPLIANCES

Question 1: Is this a Frame Agreement Contract? If it's, how often do you plan to take the goods, will there be a payment after each delivery, how long will the payment take after the delivery and what are the delivery locations.

Answer 1: As stipulated on the "REQUIREMENT" part of the tender document, UNHR is seeking to establish a Frame Agreement (1+1 years) for the supply and delivery of Household Appliances.

Please refer to Annex A for the **estimated** Annual quantities. As also highlighted in the tender documents, actual order quantities may vary and will depend on the actual requirements and funds available, regulated by issuance of individual Purchase Orders against the Frame Agreement.

Specific order details, including delivery locations, will be provided to the successful bidder each time when Purchase Order (PO) is issued. The payment term is within 30 days after the delivery for each PO and the delivery locations may include any address throughout Turkey.

Question 2: We noticed that the manufacturer or solution provider you intended to invite must be locally registered in Turkey. We wonder whether this requirement is mandatory or not. Because we are a qualified bidder registered in China.

Answer 2: Please Refer to Article 1 – REQUIREMENT of the Tender Document. As stipulated, companies who are locally registered in Turkey are invited for the ITB.

Question 3: Bidders are requested to provide prices to include delivery, unloading, assembly, and installation of the items 15 thru 20. As far as the air conditioning units go, will the power and drainage lines (PVC lines) be readily available for the installation crews' use, or do we have to add such expenses to our unit prices?

Answer 3: For items #15 to #20 the submitted unit price shall cover the installation costs as well, with all the required accessories, including the materials listed in Annex A.

Question 4: Diagrams/pictures are said to be indicative only to provide a better understanding of the items requested. Should we assume the specifications/descriptions are also indicative and the bidders can offer equivalent products for the requested items?

Answer 4: The technical specifications of the required items are indicated on Annex A. Bidders are required to submit their offers based on the specifications provided. As stipulated in Annex B, ***"if the offered product is not 100% compliant with the respective minimum specifications indicated in Annex A, it will lead to disqualification"***.
