RESPONSE TO BIDDER QUERIES

REQUEST FOR PROPOSAL: TURANSUP/RFP#015-2023

ESTABLISHMENT OF A TWO (2) YEARS FRAME AGREEMENT FOR PROVISION OF TELECOMMUNICATION SERVICES EXTENDABLE FOR TWO (2) YEARS

(MOBILE & DATA, LANDLINE, SMS, AND INTERNET CONNECTIVITY SERVICES)

TO UNHCR TÜRKİYE

CLOSING DATE AND TIME: 22 AUG 2023 – 18:00 HRS LOCAL TIME

**Question 1:** You ask following informations, such an authorization type does not exist for the fixed party. We can give Sabit Telefon Hizmeti(K) instead of IMT, IMT 2000/UMTS and GSM.

**Lot 3: Internet connectivity services**

- IMT (Sayış Sınırlandırılmış Kullanım Hakkı Yetki Belgesi)
- IMT-2000/UMTS (İmtiyaz Sözleşmesi)

**Lot 5 Virtual Private Network (VPN) technology**

- GSM (İmtiyaz Sözleşmesi)

**Answer 1:** Sabit Telefon Hizmeti (K) is acceptable as well.

**Question 2:** You request at B.LOT 5 VPN Technology 128K sim cards. But you can only use 128K sim cards with mobil imza. If there will no mobil imza you can only use 64K sim cards. This is technical specification.

- SIM cards must have 128K. and minimum 4.5G support.

**Answer 2:** 64K sim card is also acceptable.

**Question 3:** Due to the inflationist economic conditions, would you accept offers in separate pricing for 2 year, for example monthly bill for a X service is Y TL for initial 12 months, and same service monthly bill is Z TL for the ladder 12 months.

Also after 2 year term, related to the same as above, we need to consider the conditions by that time and offer needs to be prepared then.

**Answer 3:** UNHCR may award Frame Agreement(s) with an initial duration of two (2) years, potentially extendable for a further period of two (2) years, and total duration of frame agreement will be 4 (four 2+2=4) years. The successful bidders will be requested to maintain their quoted price model for the duration of the Frame Agreement(s). Furthermore, bidders are allowed to quote TRY or USD currency as indicated in Annex-C Financial Offer form. The contract will be placed in USD but payment will be proceed with current bills amount as TRY currency.