



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

Responses to Requests for Clarification

INVITATION TO BID: ITB/TURANSUP/ITB/003/2024

Question 1: Item 2: Office Refrigerator (small) Most brands have a maximum 90 L capacity. 110 L is also available. But 120L is available in only one brand. To ensure competition, we kindly recommend the "MIN 90L" instead of 120 L.

Answer 1: Should you wish to offer with different specifications regarding the size, please indicate this in the designated space on the technical offer form.

Question 2: Item 3: Refrigerator If the freezer compartment is at the bottom side, is it acceptable? or Should the freezer be at upper as reference photo?

Answer 2: The image provided is for reference, the technical specifications do not require it to look the same. The freezer compartment may be on the top or the bottom.

Question 3: Item 4: Deep Freezer Min 7 Drawers are required at specification. At the market, there are vertical deep freezers with 7 compartments. But, mostly 5 of the compartments are with drawers, 2 of them are as a shelf or box. Is it acceptable?

Answer 3: Yes, this is acceptable. A shelf, box, or drawer may be considered interchangeably as long as there are 7 compartments/sections.

Question 4: Item 6: Tea Machine 1 2000 W is required at specification. If all the other conditions are covered, Is 1650 W also acceptable?

Answer 4: Should you wish to offer with different specifications regarding the Wattage, please indicate this in the designated space on the technical offer form.

Question 5: Item 15: Filtered Water Dispenser Please check the specification. There should be a typo, because it didn't mention hot water, although it required 2 faucets.

We kindly request following changes at the specification;

- 3,6 lt cold water storage capacity instead of 8 L
- 0,8 lt hot water storage capacity instead of 2 L

Answer 5: Please note that the specifications refer to "cold" and "room temperature or cool" water for which two faucets are specified. There is no requirement for hot water.