Odette is a refugee from the Democratic Republic of the Congo who has found in Ukraine a home. She has been one of the first refugees in Ukraine to benefit from UNHCR’s Self-Reliance Grant program. Odette opened a beauty parlour where she does African hair braiding. In November 2017 UNHCR Ukraine launched a Self-Reliance Grant program, which provides financial assistance to refugees and asylum-seekers, who want to start their own business so that they can achieve greater self-reliance.

Overview

Ukraine is a destination and transit country for persons with international protection needs as well as economic migrants seeking to enter the European Union (EU). The Ukrainian asylum system still requires improvement to meet international standards. Since 2011, Ukraine has two forms of protection: refugee status and complementary protection, though the recognition rate is low. Refugees and asylum-seekers have little chance of becoming self-sufficient. While some do manage to integrate, those facing particular protection risks and the socially vulnerable have very limited prospects for sustainable integration in Ukraine. Racism and xenophobia, a generally poor economic situation, legislative discrepancies and corruption all hinder the integration of refugees. Some asylum-seekers and refugees choose to move on to third countries in search of effective international protection and better integration prospects.

Existing weaknesses in the national asylum system are exacerbated by the ongoing conflict in eastern Ukraine and resulting internal displacement. The conflict and the economic situation have placed further pressure on government services, including high inflation and increased living costs. The majority of refugees in Ukraine have no prospects for safe and dignified voluntary repatriation; UNHCR continues to advise against their return. Resettlement to third countries is used as a protection tool for a very limited number of the most vulnerable refugees, facing serious risks that cannot be addressed effectively in Ukraine.
Refugees and persons granted complementary protection

Refugees Population of Ukraine (as of 1 July 2018)

<table>
<thead>
<tr>
<th>Countries of origin</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Afghanistan</td>
<td>1364</td>
</tr>
<tr>
<td>Syria</td>
<td>495</td>
</tr>
<tr>
<td>Armenia</td>
<td>192</td>
</tr>
<tr>
<td>Azerbaijan</td>
<td>148</td>
</tr>
<tr>
<td>Russian...</td>
<td>157</td>
</tr>
<tr>
<td>Somalia</td>
<td>132</td>
</tr>
<tr>
<td>Other</td>
<td>737</td>
</tr>
</tbody>
</table>

Asylum-seekers in Ukraine (as of 1 January 2018)

<table>
<thead>
<tr>
<th>New asylum seekers in 2017: main countries of origin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Afghanistan</td>
</tr>
<tr>
<td>Russian Federation</td>
</tr>
<tr>
<td>Bangladesh</td>
</tr>
<tr>
<td>Syria</td>
</tr>
<tr>
<td>Iraq</td>
</tr>
</tbody>
</table>

Please note that of the 3,225 refugees, 3,070 refugees have received protection status by the Government of Ukraine. UNHCR has recognized the remaining 155 individuals as refugees under its mandate with a view toward submitting their cases for resettlement to a third country.

Trends

Despite the large influx of refugees and migrants through the Mediterranean and Balkans routes, there has been no evidence during 2016 and 2017 of a significant increase in the number of new arrivals in Ukraine. Moreover, after four years of stable numbers of new arrivals, 2016 and 2017 saw the number of new asylum-seekers fall by more than half, from 1,433 new applicants in 2015 to 656 new applicants in 2016, and 774 in 2017. Since the beginning of 2018, 351 individuals have applied for asylum in Ukraine.

Syrians

As of 1 July 2018, 468 Syrians have found international protection in Ukraine, including 53 with refugee status and 415 with complementary protection. There are around 600 Syrian asylum-seekers in Ukraine. The majority of Syrians who applied for asylum in Ukraine before 2016 were applicants sur place (such as former students), whereas the number of applications for asylum from newly arrived Syrian nationals is decreasing and can be attributed to stricter border controls. Only 72 Syrians applied for asylum in 2016 and 65 in 2017, while
during the 1st half of 2018, 24 applications were submitted. The majority of Syrian nationals currently residing in Ukraine have never applied for asylum. They regularized their stay in the country through other legal means (e.g. residence permit). The State Migration Service (SMS) continues to reject asylum claims of Syrians. Through training and during meetings with migration officials, UNHCR pursues its advocacy work to convince the Government that the above considerations cannot be grounds for rejection. Deportation to Syria is not enforced, but many Syrians have to stay in Ukraine illegally following rejections of their asylum application.

Key concerns and UNHCR’s response


- UNHCR documented one case of indirect refoulement in July 2017 concerning a Russian Federation citizen who had applied for asylum in Ukraine and had been accepted into the procedure.

- **Access to the territory** remains a concern for UNHCR. Though national legislation envisages the right and procedures to apply for asylum at the border, in practice border control is very restrictive. The situation is particularly worrying in transit zones at international airports and ports, where access is granted at the discretion of the State Border Guard Service (SBGS). UNHCR advocates for unimpeded access for itself and its partners, as well as Free Legal Aid Centre (FLAC) lawyers, to independently monitor access to asylum procedures, and to provide legal assistance to asylum-seekers in these zones. In the meantime, UNHCR continues to conduct ad hoc protection interventions at entry border crossing points directly and through its NGO partners. Through these interventions, 13 asylum seekers were granted access to the territory and the asylum procedure in 2016, and only six persons in 2017. Despite UNHCR’s interventions, more than 40 persons who informed UNHCR of their intention to apply for asylum in 2017 were not admitted to the territory.

Free Legal Aid Centres (FLAC)

As of 1 July 2015, government-run free legal aid centres have become operational and available to asylum seekers in the RSD process. However, free legal aid advocates still lack specialized skills required to assist asylum seekers and refugees. Supporting FLAC with the aim to progressively developing their capacity in the area of asylum is one of the UNHCR Ukraine strategic priorities. Directly and through its partners, UNHCR provides expert support to the free legal aid system in regions where most asylum applications are received. In the meantime, UNHCR continues to provide free legal assistance to eligible individuals through its partners, enabling asylum-seekers to pursue asylum claims, and providing recognized refugees access to their rights.

- **The Government refugee status determination (RSD)** procedure has improved thanks to UNHCR’s capacity development activities spanning many years and the current Government’s clear tendency to align with EU standards. However, the recognition rate dropped in 2016 to 14 per cent, compared to 22 per cent in 2015, and 37 per cent in 2014. In 2017, it increased to 29 per cent, though with a higher number of rejections in admissibility. Positive trends were observed in judicial reviews in 2014-2017, with courts giving a significant number of decisions in favour of asylum-seekers. Since 2015, UNHCR partners have been allowed to monitor the work of asylum authorities in Kyiv and Odesa. At the same time, only 71 persons received protection in 2016 (22 granted refugee status and 49 complementary protection), and 95 in 2017 (21 granted refugee status and 74 granted complementary protection) showing the continued need to closely monitor the government RSD process.
Remaining weaknesses in RSD procedures include:

- No effective interpretation
- Unreasonably short appeal times
- Rejected asylum-seekers are not informed of the reason for rejection
- High turnover rate among government caseworkers
- Requirement to confirm residency registration
- Refugees and asylum-seekers mention incidents of corruption

Reception conditions provided by the Government offer a limited number of spaces for newly arrived asylum-seekers in Odesa and Zakarpattia regions. A recently opened Temporary Accommodation Center (TAC) in Kyiv region is not fully operational due to objections from the local community. In total, only 350 places are available in TACs in Ukraine, and TACs require renovation. Procedures to obtain a space in the TAC are lengthy and bureaucratic.

Ongoing state medical reform is negatively affecting asylum-seekers. While free of charge healthcare in Ukraine is scarce for Ukrainian citizens and recognized refugees who are entitled to it, ongoing medical reforms exclude asylum-seekers from any free medical services, including urgent medical assistance and initial medical examinations, raising serious concerns. UNHCR and its partners are advocating with the Ministry of Healthcare to revise the changes to healthcare legislation depriving asylum-seekers from free basic medical assistance.

Detention of migrants and asylum-seekers in Ukraine

According to Ukrainian law, a person who is in the country without a legal basis for stay is guilty of an administrative violation. Similarly, an individual who crosses or attempts to cross a state border irregularly is guilty of an administrative violation. In practice, this usually occurs when persons attempt to enter EU countries outside designated state border crossing points and detained without passports and/or the required visas. Persons committing such violations are subject to forced return or expulsion from Ukraine if they cannot prove a legal basis for stay in Ukraine. Pending their forcible expulsion, they may be detained at a Migrant Custody Centre (MCC).

There are currently three functional MCCs in Ukraine: in Chernihiv, Volyn and Mykolaiv regions.

The October 2017 amendments to the Code of Ukraine for Administrative Justice increased the maximum detention period from 18 to 24 months, and periodic court review to be conducted only every 6 months (previously every 3 months).

In 2017, 67 persons submitted asylum applications from the two operational MCCs, but the authorities did not recognize a single detained person as a refugee, nor grant complementary protection. However, during the year, 148 persons were released from MCCs by court decisions, which overturned forcible expulsion decisions (including five Syrians and four Somalis).

During 2017, SMS provided UNHCR and its partners with access to persons of concern at MCCs for monitoring purposes, as well as for the provision of legal assistance. However, from January 2018, SMS decided to restrict access to UNHCR partners.

The Department on Foreigners and Stateless Persons of the State Migration Service is the main counterpart of UNHCR in Ukraine. The SMS was established in 2010 as a government institution coordinated by the Minister of Interior. Through the SMS, the Minister implements the state migration policy on combating illegal migration, citizenship, registration of refugees and other categories of migrants. The SMS is responsible for implementation of the Refugee Law. The SMS’s Headquarters in Kyiv coordinates the work of 12 regional branches that conduct first instance RSD. Decisions to grant protection are made at the central level.
Quality Initiative project in Eastern Europe and the South Caucasus (QIEE)
UNHCR works with the Government of Ukraine to improve asylum procedures, including through the EU-funded Asylum Systems Quality Initiative project in Eastern Europe and the South Caucasus. The first phase of this project ended in mid-2015 and Phase II of the Quality Initiative project 2015-2017, focused on capacity development of asylum authorities as well as courts and the SBGS. Since the beginning of 2018 the activities under the QIEE will continue without any specific timeframes. QIEE project covers six countries (Armenia, Azerbaijan, Belarus, Georgia, Moldova, and Ukraine) and is coordinated by the UNHCR Regional Protection Support Unit in Tbilisi.

Financial assistance to persons of concern
In November 2017, UNHCR Ukraine launched a Self-Reliance Grant program, which provides financial assistance to refugees and asylum-seekers who want to start their own business so that they can achieve greater self-reliance. So far 18 applicants from Afghanistan, Armenia, Cameroon, DR Congo, Iran, Kirgizstan, Russia, Somalia, Syria, Tajikistan and Uzbekistan have benefited from the program and are at various stages of initiating their small-scale business. The types of businesses range widely. A majority of applications have initiated small farming business or food production and wholesale (e.g. bakery/pastry). Other small-scale business examples include tailoring, furniture production, graphic designing, dentistry office, beauty parlour and barber shops. Starting from August 2018 onwards, the Self-Reliance Grant program will be implemented by the NGO Caritas Ukraine, a UNHCR partner.

UNHCR’s strategy
UNHCR adopted a multi-year, multi-partner protection and solutions strategy setting out UNHCR’s engagement plans for Ukraine for a period of five years, during 2018-2022. The strategy aims to achieve protection and durable solutions for IDPs, refugees, and stateless persons throughout the country. Detailed programmatic priorities are based on the following components:

- Continuous monitoring of the situation and the provision of legal assistance to ensure that persons of concern (PoC) are adequately protected;
- Provision for the basic needs of the most vulnerable refugees and asylum-seekers, with a particular focus on women at risk, unaccompanied and separated children, persons with disabilities and persons with specific protection needs (including LGBTI persons), using cash-based interventions where possible;
- Capacity building and advocacy activities with Government entities, national and local authorities, for an improved national asylum system aligned with international standards, as well as the strengthening of the capacity of national NGOs to advocate for, protect and assist refugees;
- A focus on integration, employing a community-based approach and addressing the specific needs of refugee women.

Durable solutions
UNHCR strives to achieve three durable solutions:

- **Voluntary repatriation** is facilitated on a case-by-case basis where applicants are eligible, there are no concerns about voluntariness, and return can take place in safety and dignity.
- **Local integration** of refugees and those granted complementary protection is supported by Ukraine’s Refugee Law, giving refugees the same rights and obligations as Ukrainian nationals, including the right to employment, education and social assistance. While UNHCR notes a number of success stories thanks to individual support to refugees (e.g. allocation of small business grants), there are various obstacles to local integration: the Strategy on the Integration of Refugees until 2020 is not being implemented; there is a lack of political will.
among state agencies, besides SMS, to be actively involved in local integration efforts and provision of assistance to refugees; insufficient funds are allocated to integration initiatives, and there is a general lack of awareness on refugee issues.

**Other obstacles and challenges to local integration include:**

- No social benefits for asylum-seekers
- Newly recognized refugees receive a one-time grant of less than USD 1
- No social housing
- No language courses
- In practice, formal employment is not available to asylum-seekers
- No social inclusion
- Xenophobia and prevalent discrimination
- No right to naturalization for persons granted complementary protection

- **Resettlement** is available for a small number of persons who face serious risks that cannot be addressed effectively in Ukraine. UNHCR recognizes individuals as refugees under its mandate in preparation for resettlement. However, Mandate refugee status is not recognized by the authorities and therefore does not confer any legal rights in Ukraine. UNHCR submitted 32 cases (58 persons) for resettlement in 2015, 21 cases (31 persons) during 2016, and 25 cases (43 persons) in 2017. 27 refugees departed to resettlement countries in 2015, 49 in 2016, and 33 in 2017.

### Working in partnership

UNHCR works in coordination with the Government, international organizations, local and international NGOs. UNHCR’s main Government partners are the State Migration Service; State Border Guard Service; Higher Administrative Court; Ombudsperson of the Ukrainian Parliament (Verkhovna Rada); and the Ministry of Social Policy.

UNHCR provides financial support to five NGO partners assisting refugees and asylum-seekers, including protection and legal aid, and conduct advocacy and capacity building activities. These partners are: **Kyiv**: Right to Protection (R2P), Rokada, Caritas Ukraine, **Lviv, Lutsk, Chernihiv and Kharkiv**: Right to Protection **Odesa**: Desyate Kvitynya, **Zakarpattia**: International Fund for Health Well Being and Environment Conservation (NEEKA)

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Facebook: www.facebook.com/UNHCRKyiv - Flickr:www.flickr.com/photos/unhcr_ukraine
Submiting Application to Regional Department of State Migration Service (SMS)

1. Application is accepted and registered
2. Application is rejected to be accepted
3. SMS is issued for 1 month
4. Within 15 days — first interview
5. Application is admissible
6. Application is inadmissible
7. SMS is extended for 6 months
8. Second interview
9. SMS decision is positive — recognition as a refugee or a person in need of complementary protection
10. SMS decision is negative — rejection in recognition as a refugee or a person in need of complementary protection

Negative Decisions Appealing Procedure (see page 2)

Throughout the whole appealing procedure, SMS is extended each 3 months. The period to appeal any negative SMS decision is 3 working days. The period to appeal the decisions of the 2nd and 3rd instance court is 30 days.

Appeal to SMS of rejection in acceptance of application/admission of claim

11. Complaint is submitted to SMS
12. SMS considers complaint
13. Complaint is rejected by SMS
14. 1st instance court — District court
15. Negative decision
16. 2nd instance court — Appeal court
17. Negative decision
18. 3rd instance court — Cassation court
19. Negative decision is final: cannot be appealed

Appeal to the Court of rejection in acceptance of complaint and recognition as a refugee or a person in need of complementary protection

20. Reconsideration of the case in SMS; additional interview (procedure starts from stage 4 on page 1)