

# MULTI-PURPOSE CASH ASSISTANCE FACTSHEET

13 May 2022

**328,000**

IDPs enrolled for cash assistance.

**78%**

of the IDPs enrolled are women and children.

**166,630**

IDPs assisted with payments.

**US \$24.8 million**

disbursed so far to assist IDPs.

**70** enrolment sites in *twelve oblasts* across Ukraine.**More than 500** enumerators recruited and trained on data collection, PSEA & Code of Conduct.**360,000** individuals for the initial 3 months emergency phase**1.08 million** individuals overall by end of the year subject to availability of funding.

“My husband received his last salary over a month ago and we had no source of income... The cash will be very helpful to support the urgent needs of my two children and my disabled mother who fled with me.”

**SVETLANA**

Fled from Irpin with her two children – 6 and 2 years old – and her mother, and is now staying in Lviv.



**OVERVIEW:** In coordination with the Government and Ministry of Social Policy (MoSP), as well as humanitarian cash actors, UNHCR is implementing a multi-purpose cash assistance programme that will reach a total of 360,000 IDPs in the first three months of the emergency response with 2,220 Hryvnia (around \$75) per person per month. The programme complements the national social protection system and assistance and helps people who are forcibly displaced in Ukraine to meet their immediate basic needs, including food and hygiene items.

On 5 May, UNHCR launched enrolment for the cash assistance programme in Zaporizhzhia where internally displaced people, including evacuees from Mariupol are currently staying. ©UNHCR

## Why Cash?

Cash assistance is one of the most efficient and effective ways to support people who have been forced to flee from their homes, jobs and belongings, especially in fluid emergencies. It serves as a transitional safety net pending the individual's ability to find a job or be included in national social protection schemes. Using secure finance technology combined with strict data protection measures, UNHCR provides displaced people with cash securely and quickly. Families can purchase goods and services from local businesses which boosts the economy. Most importantly, cash assistance **respects the dignity of choice and independence of displaced people**, providing them with a sense of normality and ownership, allowing them to decide what they need most.

## Whom do we help?

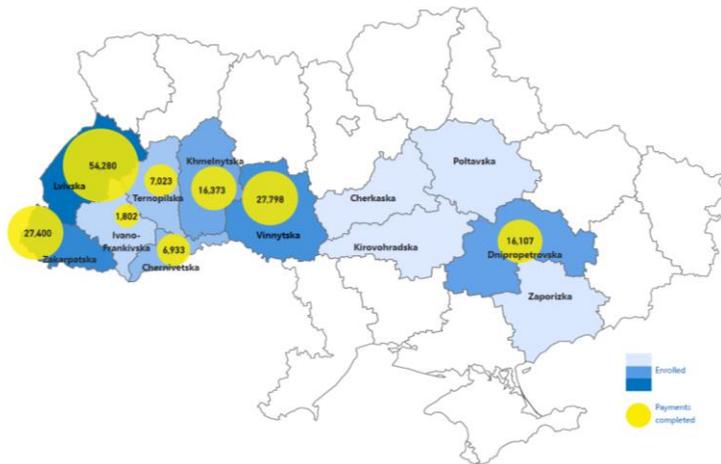
In March 2022, UNHCR set up in record-time a cash assistance programme to support internally displaced persons (IDPs) in Ukraine. While UNHCR sought to support IDPs needing cash assistance immediately, we also [pursued strengthened cooperation and coordination](#) with the **Ministry of Social Policy (MoSP) and the Office of the President of Ukraine** to ensure our programme was aligned with and complementary to their social assistance programme. The Cabinet of Ministers adopted a [decision](#) concerning our cooperation and UNHCR concluded a Memorandum of Understanding with the MoSP whereby UNHCR will receive referrals from MoSP of registered IDPs with **specific vulnerabilities** such as older persons receiving a pension below UAH 3,000/month as well as women-headed households and IDPs with disabilities or health conditions. Subject to the availability of funding, UNHCR will maintain targeted direct enrolment for vulnerable IDPs not yet registered with the government, with a particular focus on eastern and central Ukraine.

## What support do IDPs get?

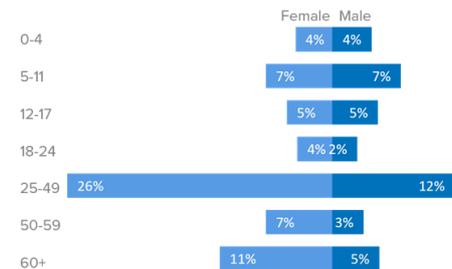
Eligible IDPs who enrol for the programme receive **UAH2,220 (USD75) per person per month** for an initial period of three months, in alignment with the Ukraine Cash Working Group multi-purpose cash (MPC) guidance. This cash assistance aims to alleviate pressure on families by contributing to their ability to meet basic needs like temporary accommodation, transport, food and hygiene items.

## Where are we supporting?

Enrolment is currently taking place in **more than 70 enrolment sites in twelve oblasts**. Enrolment began in western oblasts given the high number of IDPs and presence of partners when UNHCR launched its multi-purpose cash programme at the beginning of March. As UNHCR and partner presence has expanded, so has enrolment, with the aim of scaling up the program in eastern and central Ukraine with higher numbers of IDPs and new arrivals, while reducing enrolment in the west where IDPs have greater access to national services.



Enrolled Individuals by Age Cohort and Sex



## How does it work?

1. Pursuant to the MoSP/UNHCR Memorandum of Understanding, UNHCR will receive lists of registered IDPs with specific vulnerabilities who will be enrolled in UNHCR's MPC programme.
2. Alternatively, IDPs request an appointment or come directly to one of the enrolment sites. UNHCR partners also conduct "mobile enrolment" to reach IDPs residing far from urban centers or those with limited mobility.
3. At the enrolment site, IDPs receive detailed information on the MPC programme, targeting criteria, amount and process to receive the assistance as well as the UNHCR hotline number to seek support.
4. Enrolment is conducted by enumerators directly into UNHCR secured registration software (proGres), based on a limited number of data fields required for the purpose of administering the cash payment.
5. The Tax ID number of all enrolled adults is collected and used as a unique identifier to ensure there is no duplication of assistance.
6. Payments are prepared through one of two delivery mechanisms:
  - a. Transfers to bank account of recipients for recipient with an active bank account; or
  - b. Cash collection at National Post Office (Ukrposhta) branches.
7. Recipients receive an SMS when their assistance has been transferred to their bank account or is ready for collection at any post office.

## Working with Partners

The data collection process is conducted by UNHCR partner organizations CF Right to Protection, NGO Nehemiah, NGO Crimea SOS, International Fund for Health and Environment "Carpathian Region" NEEKA, and information is provided by Donbas SOS via hotline.

UNHCR actively participates in the [Ukraine Cash Working Group \(CWG\)](#) and is leading the Task Team on De-duplication and Registration. In addition, UNHCR is closely coordinating with actors such as WFP, IOM, UNICEF, FAO, ICRC, NRC, and Acted.



- UNHCR and partner staff, including enumerators in charge of MPC enrolment, sign a code of conduct as a part of their contract.
- Counselling lines and Q&A have been developed to guide enumerators and hotline operators in the communication with IDPs before, during, and after enrolment.
- Enumerators undergo online training on PSEA under supervision of PSEA focal point from the partner organization. PSEA posters and leaflet are placed in all enrolment sites.