

MULTI-PURPOSE CASH ASSISTANCE FACTSHEET

18 August 2022



Target:

1.08 million

individuals by end of 2022*



535,579

IDPs have received assistance through disbursement of cash**



US \$111 million

disbursed so far to assist IDPs



76%

of the IDPs enrolled are women and children.



7 one-stop-shops

and **5 mobile teams** combining cash enrolment with protection screening and services



> 800

enumerators trained on data collection, targeting criteria, needs assessment, prevention of sexual exploitation and abuse & Code of Conduct

“With the minimal income our family has, the support was extremely necessary. We bought medicine and food supplements for the children. We fled Kharkiv with just a few belongings.”



LIUDMYLA, 87 years old

Fled from Kharkiv with her family and now lives in a collective centre in Uzhhorod in the west of Ukraine



UNHCR's NGO partner Right to Protection is enrolling internally displaced people for UNHCR's multi-purpose cash assistance programme in Lviv, July 2022. ©Andrew McConell

OVERVIEW: In coordination with the Ministry of Social Policy (MoSP) and humanitarian cash actors, UNHCR is implementing a multi-purpose cash assistance programme to reach vulnerable IDPs with 2,220 Hryvnia per person up to three months. The programme complements the national social protection system and assistance and helps people who are forcibly displaced in Ukraine to meet their immediate basic needs, including food and hygiene items.

Why Cash?

Cash assistance is one of the most efficient and effective ways to support people who have been forced to flee their homes, jobs and belongings. It serves as a transitional safety net pending the individual's ability to find a job or be included in national social protection schemes. Using secure finance technology combined with strict data protection measures, UNHCR provides displaced people with cash securely and quickly. Families can purchase goods and services from local businesses which boosts the economy. Importantly, cash assistance **respects the dignity of choice and independence of displaced people**, providing a sense of normality and ownership, allowing them to decide what they need most.

Who do we help?

To receive cash assistance, an individual must be an IDP in addition to meeting one or more of the following **vulnerability criteria**: a) single-headed households with at least two minor children or family members above the age of 60; b) older persons (over 60 years of age) heading households; c) households with one or more persons with specific needs; and/or d) foster families caring for unaccompanied and separated children.

Ensuring effectiveness

In order to assess the effectiveness of its cash assistance, UNHCR commissioned a **post-distribution monitoring (PDM) exercise** in June 2022, interviewing 417 recipients of MPC to gain insight into their experience. The PDM found that:

- ➔ Over 60 percent of recipients **had relied on harmful coping mechanisms** prior to receiving MPC, including reducing expenditure on food and healthcare, moving to poorer quality housing, skipping rent payments, and begging.
- ➔ 98 percent of respondents reported **improved living conditions** as a result of MPC.
- ➔ 86 percent reported that MPC allowed them to **cover all or most priority needs**.
- ➔ The top expenditures included food (93 percent of respondents), rent (52 percent of respondents), hygiene items (47 percent of respondents), and health costs (40 percent of respondents).

What support do IDPs get?

Eligible IDPs who enrol receive **UAH 2,220 per person per month** for an initial period of up to three months, in alignment with the Ukraine Cash Working Group multi-purpose cash (MPC) guidance.

*Subject to availability of funding. ** Final assistance figure is subject to end of year reconciliation reports.

Where are we supporting?

As the situation develops and the needs change, UNHCR is adjusting the location of its enrolment centres. Given the large number of IDPs, enrolment efforts initially focused on western oblasts. As enrolment needs have been largely met in these oblasts and given greater access to national services in the west, **UNHCR is now prioritizing oblasts in the centre and east of the country.** UNHCR currently maintains enrolment locations in seven oblasts, through centres in Zaporizka, Dnipropetrovska, Poltavska, Kirovohradska, Cherkaska, Zhytomyrska, and Lvivska, and five mobile teams in Kyivska oblast. Additional enrolment locations are planned in Sumska, Odeska and Kharkivska.

Multi-service protection centres

UNHCR transformed its enrolment centres into multi-service protection centres (“one stop shops”), where IDPs can access a range of services, including legal aid, psycho-social support, and information and counselling on accommodation, IDP registration, and other services and assistance programmes. Since 6 June 2022, when UNHCR introduced protection pre-screening, all IDPs accessing the centres are interviewed to assess eligibility and are offered access to protection services and referrals on the spot. UNHCR partners also operate mobile enrolment and protection teams that enable us to reach vulnerable persons and families who are unable to reach enrolment centres or who live in remote and/or rural areas.

Working with the Government

While UNHCR sought to support IDPs and other conflict-affected persons needing cash assistance immediately, we also [pursued strengthened cooperation and coordination](#) with the **Ministry of Social Policy (MoSP) and the Office of the President of Ukraine** to ensure our programme was aligned with and complementary to their social assistance programme. The Cabinet of Ministers adopted a [decision](#) concerning our cooperation and UNHCR concluded a Memorandum of Understanding with the MoSP whereby UNHCR receives referrals from MoSP of registered IDPs and other conflict-affected people with **specific vulnerabilities**.

How does it work?

1. IDPs can either request an appointment at an enrolment site or, pursuant to the MoSP/UNHCR Memorandum of Understanding, are referred to UNHCR by the MoSP. Mobile enrolment is also conducted to reach IDPs residing far from urban centres or with limited mobility.
2. At enrolment sites, IDPs receive detailed information on the MPC programme, targeting criteria, amount, and process, as well as the UNHCR hotline number to seek support.
3. To ensure only vulnerable IDPs receive cash support, enrolment is conducted for individuals who meet the selection criteria, assessed through an individual interview by partner staff.
4. Eligible IDPs are enrolled by enumerators directly into UNHCR's secured registration software (proGres), based on a limited number of data fields required for the purpose of administering the cash payment.
5. Tax ID numbers of all enrolled adults are collected as a unique identifier to ensure there is no duplication.
6. Payments are prepared through one of two delivery mechanisms:
 - a. Transfers to bank accounts for recipients with an active bank account;
 - b. Cash collection at National Post Office (Ukrposhta) branches.
7. Recipients receive an SMS when their assistance has been transferred to their bank account or is ready for collection at any post office.

Working with Partners

The data collection process is conducted by UNHCR partner organizations CF Right to Protection, NGO Neemia, NGO Crimea SOS, International Fund for Health and Environment “Carpathian Region” NEEKA, and information is provided by Donbas SOS via hotline.

UNHCR actively participates in the [Ukraine Cash Working Group \(CWG\)](#) and is leading the Task Team on De-duplication and Registration. In addition, UNHCR is closely coordinating with actors such as WFP, IOM, UNICEF, FAO, ICRC, NRC, and ACTED.



- UNHCR and partner staff, including enumerators in charge of MPC enrolment, sign a code of conduct as a part of their contract.
- Counselling lines and Q&A have been developed to guide enumerators and hotline operators in the communication with IDPs before, during, and after enrolment.
- Enumerators undergo online training on PSEA under supervision of PSEA focal point from the partner organization. PSEA posters and leaflets are placed in all enrolment sites.