

## Technical Compliance and Safety Standards for Cleaning Services

### 1. Choice of cleaning products

The selected cleaning services provider must use cleaning products in the correct doses, which do not contain potentially hazardous ingredients.

### 2. Packaging

The cleaning services provider is to purchase cleaning products in quantities that minimise the amount of packaging required, with packaging that contains no toxic substances and is committed to recycling of packaging materials.

### 3. Choice of cleaning equipment

The cleaning services provider can demonstrate initiatives to use cleaning equipment with minimised environmental impact (e.g. equipment with increased energy or water efficiency).

The contractor is required to use the following cleaning equipment in the provision of the cleaning service:

- reusable microfiber clothes instead of disposable cloths;
- microfiber mops;
- automatic dispensers that do not result in overuse of the product;
- equipment that avoids dust emissions;
- energy-efficient vacuum cleaners.

### 5. Working environment

The working conditions must not adversely affect cleaning staff well-being, by engaging a cleaning services provider that applies fair employment practices and is compliant with legislative requirements.

### 6. Operational procedures

The cleaning services provider must have comprehensive operational procedures, policies, continuous improvement and systems to address the environmental and social impact of their business.

### 7. Staff training

The cleaning services provider is required to provide continuous training to all cleaning staff in correct procedures for safety, equipment operation, techniques and pertinent environmental standards.