### RFQ 2023_123 - Data Collection and Analysis Services

#### UNHCR Responses to Bidders' questions

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. <strong>Do you have an approximate understanding, based on your experience, of the number of 25 surveys per year that can be conducted in different “places” and under different conditions?</strong></td>
<td>Yes, we have a recent dataset that includes over 10,000 respondents. However, the methodology and conditions vary widely, so we cannot provide a precise estimate. We recommend conducting pilot surveys to establish a baseline.</td>
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<tr>
<td>2. <strong>Based on your experience, what size communities can be (to calculate the possibility of reaching N=400)?</strong></td>
<td>Based on our experience, communities ranging from 1,000 to 5,000 people are feasible for data collection. Larger communities may require a more significant investment in resources.</td>
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<tr>
<td>3. <strong>“Places” in the study are communities / rayons / oblasts. Accordingly, are we talking about representativeness at the level of communities / rayons / oblasts?</strong></td>
<td>Yes, ideally representative at the local level. However, sometimes it would be more relevant to analyze data at the regional or national level.</td>
</tr>
<tr>
<td>4. <strong>What is the target audience of the study – “men and women 18+” or some other?</strong></td>
<td>The target audience is “people aged 18+” to ensure inclusivity and cover a broad range of demographics.</td>
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<tr>
<td>5. <strong>Will the projected 25 questions in one questionnaire include open-ended questions?</strong></td>
<td>Yes, ideally open-ended questions are included to capture rich insights and feedback.</td>
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<tr>
<td>6. <strong>Will the target audience include women and men (of different ages)?</strong></td>
<td>Yes, ideally representative of all age and gender groups to ensure inclusivity.</td>
</tr>
<tr>
<td>7. <strong>The request refers to a dashboard. Will it be necessary to provide data in a specific format for use in the Customer’s dashboard or program a dashboard based on a specific platform?</strong></td>
<td>Yes, we recommend a dashboard that is compatible with Power BI or Tableau, as UNHCR currently uses these tools.</td>
</tr>
</tbody>
</table>

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**Additional Notes:**
- We have registered in your tender REQUEST FOR PROPOSALS, UNHCR Response (Ukrainian), UNHCR Response (English) for the provision of TECHNICAL SERVICES FOR THE ON-LINE OFFICE IN KYIV, UKRAINE.
- We have several questions on the terms of reference.
- The execution guideline for your scenarios per segments of the person who sends contents can be renewed to formulate the most appropriate proposal.
- We would like to emphasize that the requirements for the technical tasks and the platform are described in the tender document, and we refer you to the tender document for more detailed information.
- We have the project management experience and the necessary knowledge and skills to carry out this project successfully.
- Thank you for your interest and for participating in our tender RFQ 2023_123 - Data Collection and Analysis Services. We look forward to working with you in the future.

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