



UKRAINE EMERGENCY

UNHCR Delivery Updates

8 December 2023

As winter grips Ukraine, keeping homes warm is the priority for people in war-affected areas. Hundreds of people in Kyivska oblast have received kits with insulation materials so they can seal their homes from the incoming cold. © UNHCR/Iryna Tymchyshyn

KEY FIGURES:

4.32
million

people reached with UNHCR assistance in **2022** (24 February – 31 December 2022)

17.6
million

people in need of humanitarian assistance and protection in 2023 (source: OCHA)

11.1
million

people targeted for humanitarian assistance in the Humanitarian Response Plan

3.6
million

people aimed to be reached with **4.6 million** services in **2023**, some of whom will receive several forms of support**

**The total number of services UNHCR aims to deliver is 4.6 million. Approximately 20% of the people are expected to receive multiple forms of assistance.

OPERATIONAL CONTEXT:

- **Severe snowstorms hit Ukraine towards the end of November**, with the southern oblasts of Mykolaivska and Odeska among the worst affected. The Ukrainian authorities reported that at least 10 people died and over 20 people were injured, including children. Rescue teams reportedly evacuated nearly 2,500 people from areas of Odesa. People in more than 2,000 villages, towns and cities across 16 oblasts were left without electricity.
- **Kyiv and Kyivska oblast sustained the largest drone attack of the war on 25 November**. The Ukrainian authorities reported that 74 out of 75 Russian drones were intercepted. The air raid alarm lasted approximately six hours and the attack injured five civilians, including a child. A kindergarten and several residential buildings were damaged, and thousands of people in Kyiv and Kyivska oblast were left without electricity. The attack took place on the day Ukraine commemorates the 1932-33 Holodomor famine that killed millions of people.
- **Repeated attacks particularly in the south and east continue to kill and injure civilians**. Between 28-30 November, missile attacks in Donetsk, Khersonska, Sumska and Zaporizka oblasts caused civilian casualties, including the death of a 7-year-old girl in Sumska oblast, and damaged civil infrastructure including hospitals and a pre-school. On 30 November, further missile attacks and shelling were reported in Donetsk oblast (Myrnohrad, Novogrodivka, Pokrovsk, and Selidove), injuring 10 civilians including four children. On 5 December, attacks on residential buildings, educational facilities and a community centre were reported in Donetsk, Kharkivska and Khersonska oblasts. An attack in Kherson also set fire to a humanitarian NGO hub, damaging vital aid.
- **UNHCR continues to provide immediate protection and assistance** to people living in impacted areas while supporting the early recovery and durable solutions for displaced people, returnees, and war-affected people remaining in their homes.

WORKING WITH PARTNERS:



2023 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January to 30 November 2023, including the specialized winterization support detailed on pg. 4)

2.53M

People reached with assistance to date

Protection
1,356,215

Received protection information, counselling, and support**

1.90M
Targeted

Cash assistance
739,944

Supported with multi-purpose cash and/or cash for winter energy needs

0.80M
Targeted

NFI
702,900

Reached with essential items, including in hard-to-access areas by humanitarian convoys

1.00M
Targeted

Shelter/Housing
223,938

Received emergency shelter and housing support, including in collective sites

0.72M
Targeted

Collective sites
95,023

Supported with safe access to multi-sectorial services in collective sites, including winterization support

0.15M
Targeted

* The targets are subject to the receipt of the funding requirements.
** Also includes calls to hotlines.

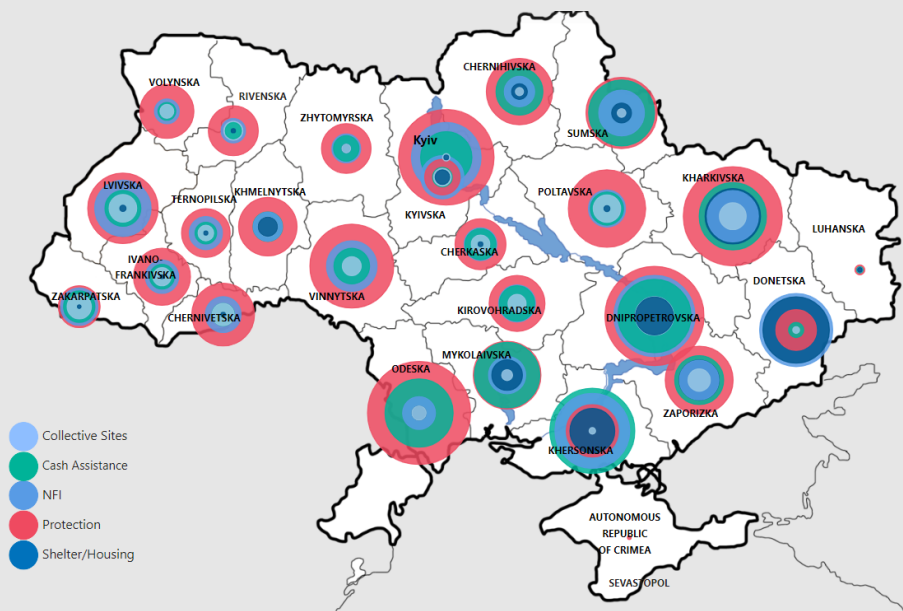
People Reached

2,533,666

2.53M

0 3,600,000
Country target

Reached figures are subject to data cleaning and retro-active corrections may occur.



NFI Essential Items & Housing/Shelter

- **Interagency convoys:** Helping families living in frontline communities to meet their basic needs remains a priority. On 24 November, as a part of the UN interagency convoy to Kurylivska hromada, Kharkivska oblast, UNHCR [provided](#) 500 thermal blankets, 500 sleeping bags, 500 solar lamps, and 500 plastic tarpaulin sheets. On 30 November, UNHCR contributed 200 plastic tarpaulin sheets to another UN interagency convoy to Chasiv Yar, Donetsk oblast. This was the 100th UN interagency convoy to frontline communities in Ukraine this year, of which UNHCR has contributed to 90.
- **Emergency response:** Following the attacks on 30 November on areas of Donetsk oblast, a residential building was damaged in Novogrodivka hromada while one apartment building and nine private homes were damaged in Pokrovsk hromada. People whose homes were damaged or affected by the attacks received immediate support through UNHCR’s local partner Proliska. Over 120 people received wooden boards and plastic tarpaulin sheets to quickly cover damaged

parts of their homes, and around 70 people received essential items such as blankets and mattresses to help them live in more dignified conditions in the immediate aftermath of the attack.

Durable solutions and recovery

- On 29 November, UNHCR, in its role as co-chair of the Community Planning for Durable Solutions and Recovery Working Group, supported a **community recovery workshop** with participation from the Government, donors, local and international NGOs. The Deputy Minister for Communities, Territories and Infrastructure Development of Ukraine, Oleksandra Azarkhina, [opened](#) the workshop. UNHCR [moderated](#) a panel of senior government representatives which highlighted the importance of mainstreaming inclusion into all activities, and ways in which humanitarian and development actors could support and complement a range of government initiatives.



Memorandum of Understanding with the Ministry of Education and Science

The Minister for Education and Science of Ukraine, Oksen Lisovyi, and Representative of UNHCR in Ukraine, Karolina Lindholm Billing, signed a Memorandum of Understanding (MOU) highlighting the importance of access to education for internally displaced Ukrainians, returnees, other war-affected individuals, as well as stateless people and refugees in Ukraine.

UNHCR contributes to these efforts through smaller scale refurbishment of damaged educational facilities; providing emergency shelter kits for schools and kindergartens impacted by strikes and shelling; setting up recreational spaces for children; provision of chromebooks; and refurbishment of university dormitories that are currently serving as collective sites for displaced people. The MOU ensures that such dormitories can continue being used as collective sites until the end of martial law plus one year, in order to give displaced residents some security. Read more [here](#).

Advocacy for improved access to birth registration & prevention of statelessness

A conference “*Birth registration for all in Ukraine: achievements, challenges and solutions*” took place in Kyiv on 30 November to mark the ninth anniversary of the global [#IBelong campaign](#) aimed at ending statelessness. Organized by UNHCR and its national NGO partner Right to Protection (R2P), with support from the Ministry of Justice of Ukraine, the event addressed the important challenge of ensuring access to birth registration, particularly in the context of the ongoing full-scale war in Ukraine.

UNHCR supports the adoption of the draft law 9069, submitted by the Government of Ukraine to the Parliament, which aims to simplify the registration of essential civil status acts, such as birth certificates, issued in areas under temporary military control of the Russian Federation. This would contribute to the prevention of statelessness or situations where children would be considered without nationality. Read more [here](#).



The event on 30 November brought together leading experts from international organizations, governmental counterparts and civil society to discuss ways to improve access to birth registration for the most vulnerable groups. © Right to Protection

Protection

- **16 Days of Activism against Gender-based Violence:** As part of the launch of the 2023 *16 Days of Activism against Gender-based Violence* campaign (taking place from 25 November to 10 December), UNHCR participated in UNFPA’s “Acting for Survivors” solidarity run. The event was attended by Government officials, educational institutions, UN agencies and local partners. UNHCR staff [participated](#) in the run and were present at the event to raise awareness on available protection services. Across the country, partners have been organizing additional events and awareness sessions as part of the campaign, including for example a [self-defence class](#) in Rivne and a [street exhibition](#) in Uzhhorod. Over 1,880 people have so far participated in activities organized by partners across 18 regions of Ukraine, generating awareness and fostering community mobilization within diverse groups such as adolescent girls, boys, women, men, and people with disabilities.
- **Support to national systems:** UNHCR provided building materials, IT equipment and furniture to help equip six work spaces in an administrative centre that will soon open in Goncharivske hromada, Chernihivska oblast, in north Ukraine. The centre will provide much needed services to the population of 17 villages in the

hromada including registration for displaced people; issuance of passports and other personal documentation; issuance of various certificates and permits; registration of place of residence; support on issues related to housing, land and property; financial aid and more.

Cash assistance

- In 2023, UNHCR has so far distributed cash assistance to **739,944** war-affected and internally displaced families, returnees, and people with specific vulnerabilities to help cover the costs of basic items like food, medicines, clothes, accommodation and utilities, as well as to cover winter energy needs. This includes **538,950** people who have benefited from a three-month multi-purpose cash assistance payment, as well as **463,627** people who received cash support to help cover additional costs associated with winter. The latter includes a significant number of families with specific vulnerabilities who benefited from both programmes.



A talented artist contributes to life in his host community after fleeing his home in Donetska oblast

Volodymyr lives with his wife Anna and her elderly parents in the small village of Charukiv, Volynska oblast, after fleeing his hometown in Donetska oblast at the beginning of Russia’s full-scale invasion. Volodymyr has always been passionate about painting despite being visually impaired. In his new community, he organizes art workshops for children and contributes to other community projects.

UNHCR and its local partner Rokada provided Volodymyr and his family with cash assistance and essential aid, including a folding bed, a mattress, and a warm blanket to improve living conditions in their new home.

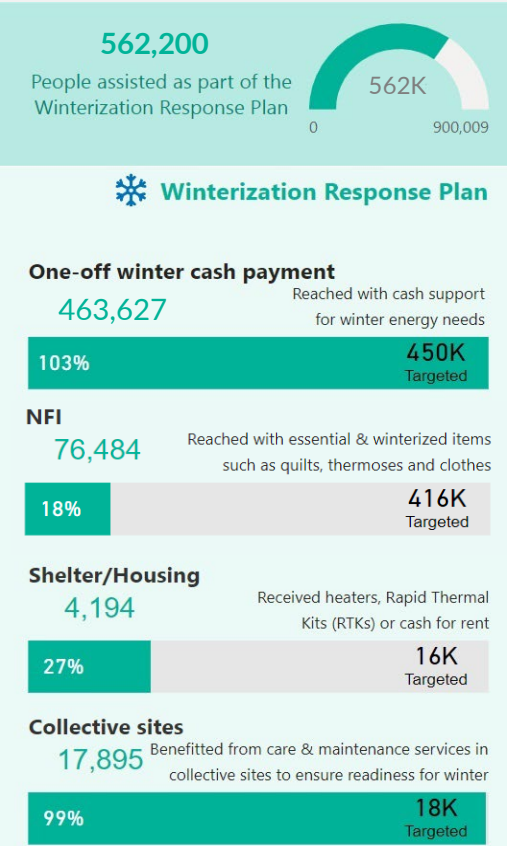
3 December marked the **International Day of Persons with Disabilities**. In total this year, UNHCR and partners have supported over **135,000** people with disabilities with humanitarian assistance, including protection services, cash assistance, and essential household items.

Read more about Volodymyr’s story [here](#).

Painting helped Volodymyr find a purpose in his new community. ©UNHCR

WINTERIZATION RESPONSE

The winterization response is UNHCR's priority over the coming months. In coordination with the Government of Ukraine, and contributing to the broader [Ukraine Winter Response Plan](#) (updated September 2023), [UNHCR's winterization response](#) will target **900,000 vulnerable, displaced and war-affected people** between 1 September 2023 and 29 February 2024. **Strengthened protection referrals**, with a particular focus on psychosocial support and legal assistance to support access to key civil and housing, land, and property documentation to support solutions from the start, accompany UNHCR's winterization response.



As winter sets in, UNHCR calls for sustained support for humanitarian and recovery needs in Ukraine

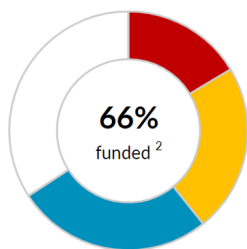
The UNHCR Director of the Regional Bureau for Europe, Philippe Leclerc, undertook his first mission to Ukraine, visiting areas in Dnipropetrovska, Khersonska, Kyivska, Mykolaivska, Odeska and Zaporizka oblasts where he saw first-hand the impact of the war on people and communities, as well as met with local authorities.

Speaking from Kyiv at the end of his visit, Mr. Leclerc provided an update at the Palais des Nations press briefing in Geneva. He called for sustained support for Ukrainian civilians severely affected by the war. This is key for stabilizing displaced populations, enabling returns, and building opportunities within Ukraine through humanitarian, recovery and development initiatives. Read the Director's full press briefing [here](#).

Figures represent people reached with partners as of 30 November 2023. Figures are subject to data cleaning and retro-active corrections may occur.

FUNDING UPDATE | 2023

UKRAINE
as of 31 October 2023



\$602.5 million
UNHCR's financial requirements 2023

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine in the [2023 Supplementary Appeal](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.