



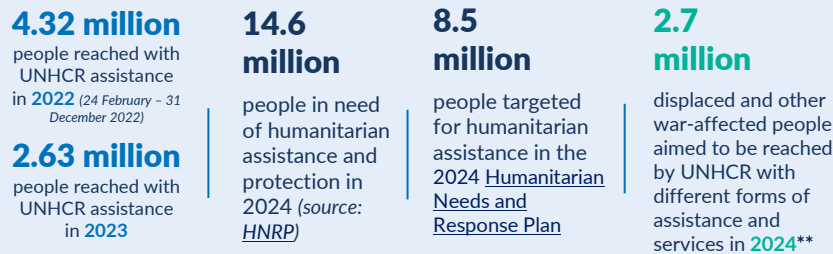
UKRAINE EMERGENCY

UNHCR Delivery Updates

12 April 2024

People in Dolynka village in Zaporizka oblast, close to the frontline, are constantly affected by Russian shelling. UNHCR's local NGO partner Proliska visited affected families to provide emergency shelter repair materials and help them cover damaged roofs and windows until more sustainable repairs can take place. © Proliska

KEY FIGURES:



**People may receive multiple forms of assistance and services.

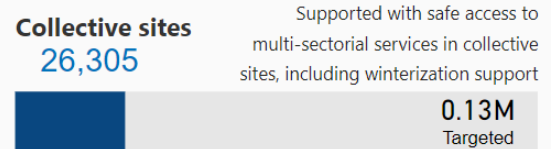
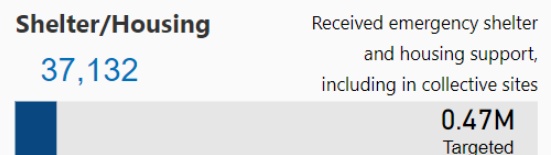
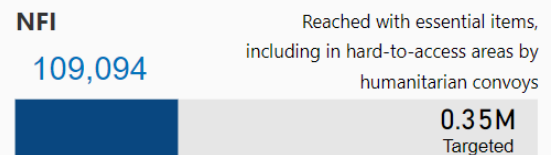
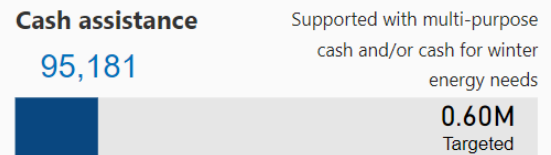
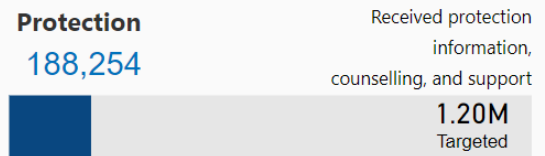
OPERATIONAL CONTEXT:

- **Russian attacks countrywide have intensified over the past month**, resulting in the killing and injuring of civilians, extensive damage to people's homes, and the destruction of critical infrastructure. Dnipropetrovska, Donetsk, Kharkivska, Khersonska, Odeska, Sumska and Zaporizka oblasti were among the worst affected.
- **Kharkiv, Ukraine's second largest city, is facing almost daily attacks**, further aggravating the already challenging humanitarian situation there. In **Odesa**, a Russian ballistic missile attack on 15 March **killed** 21 people, including a medic and two rescue workers. **Kyiv** was targeted in missile attacks on 21 and 25 March, causing civilian injuries and damage to residential buildings and educational institutions. **Zaporizhzhia** has also been repeatedly targeted, and large attacks on 5-6 April resulted in dozens of civilian casualties. The "Ya Melitopol" humanitarian hub – supported by UNHCR through mini-grants to two local NGOs as well as through partners Proliska and Right to Protection (R2P) – was also damaged and has since been forced to move its activities online. Proliska provided emergency assistance to affected families in the neighbourhood while R2P has been providing legal counselling, for example to help affected families access financial compensation.
- **Largescale coordinated attacks on critical energy infrastructure have escalated**, impacting civilians across the country. On 22 March, one of the **largest** attacks left more than 1.5 million users without electricity across at least eight oblasti. Ukraine's energy minister **estimates** that up to 80 per cent of the country's conventional power plants and more than half its hydroelectric plants have been hit in recent weeks.
- The UN Human Rights Monitoring Mission in Ukraine (HRMMU) **verified** that **at least 604 civilians were killed or injured in Ukraine in March 2024**, a 20 per cent increase compared with February 2024.
- **UNHCR is providing immediate protection and assistance to people living in impacted areas while supporting the early recovery and durable solutions for displaced people, returnees, and war-affected people remaining in their homes.**

2024 RESPONSE in NUMBERS*:

(Delivered with partners from 1 January–31 March 2024)

455,966 Multi-sectoral services delivered to people in need in 2024

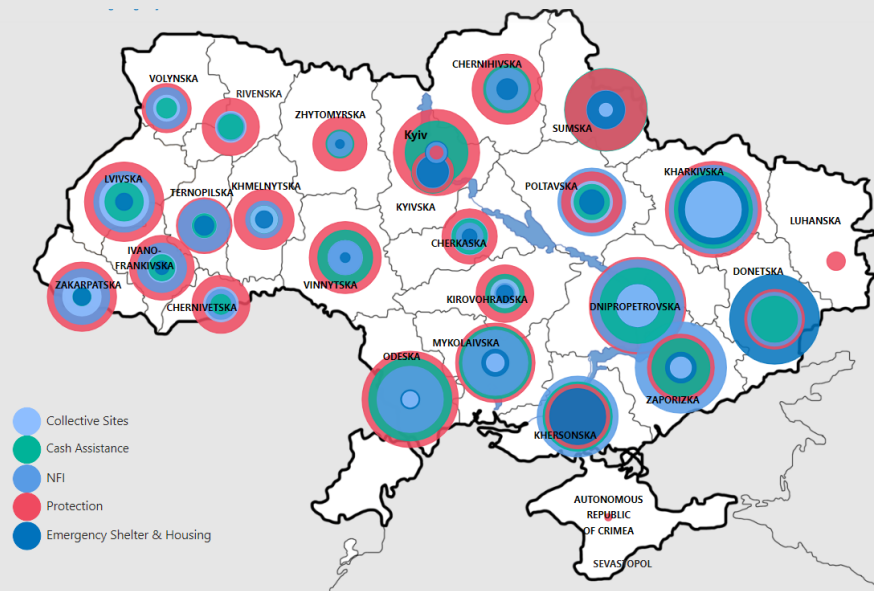


* The targets are subject to the receipt of the funding requirements

Reached figures are subject to data cleaning and verification. Retro-active corrections may occur.

WORKING WITH PARTNERS:





NFI Essential Items & Housing/Shelter

- Immediate emergency response:** As Russian attacks across the country intensified during March and early April, UNHCR and local NGO partners have continued to respond to the needs of affected people by providing emergency shelter kits (ESKs) enabling quick repairs of damaged homes, psychosocial support, legal consultations, and emergency cash assistance or essential items to help meet immediate needs.
- The missile strikes on **Odesa** on 15 March, which killed 21 people, also damaged many private homes. Complementing the government's response, UNHCR and local NGO partner The Tenth of April (TTA) immediately **provided** emergency shelter materials and psychosocial support to those affected. Over 100 legal consultations were provided in the days immediately after the attack, primarily to help affected families access financial compensation for their damaged property. Around 500 people (almost 200 families) affected by the attack were also enrolled in UNHCR's cash assistance programme by partner R2P to help them replace lost assets or repair damages.
- Following the attacks on **Kyiv** on 21 March, UNHCR and local partners **Rokada** and R2P immediately went on-site to **provide** shelter materials, legal consultations and psychosocial support to families who were still in shock from the explosions. Around 290 affected people were quickly enrolled to receive emergency cash assistance through R2P, with additional people still being enrolled.
- Local NGO partners in **Kharkiv city** have been responding to recurrent attacks. An attack on 4 April killed four civilians and damaged multi-story residential buildings, private homes, and educational institutions. Over 250 affected people (around 100 families) received **support** through UNHCR's partner Proliska including ESKs, tarpaulins, and wooden boards for quick repairs to damaged homes, sleeping bags, as well as psychosocial support.
- There have been almost daily attacks on cities and villages in **Sumska oblast**. To respond to the needs of people affected during the last month, UNHCR's local NGO partner Proliska **delivered** emergency shelter assistance to around 990 people, provided essential items to over 200 people to help them replace lost or damaged items, and went to the sites of new attacks to offer psychosocial and legal support. Proliska also delivered building materials to help repair four administrative and healthcare institutions affected by shelling in Druzhba city.



UNHCR's local partner Proliska delivers emergency shelter materials to residents of Borova, in Kharkivska oblast, at the beginning of March. © Proliska

Emergency shelter response to attacks in 2024

In the first quarter of 2024, UNHCR through its partners has provided emergency shelter assistance to **over 27,000 people**. In addition, **over 180 civilian infrastructure facilities** were supported across Ukraine, including with materials to facilitate repairs to educational, medical, and administrative buildings.

To capacitate local partners to immediately respond to attacks and new needs, UNHCR provided partners with 18,600 ESKs, over 39,800 wooden boards (OSB sheets), 23,000 tarpaulins, and 438 rolls of plastic sheeting. By the end of March 2024, UNHCR and partners had provided emergency shelter support to affected people in **17 oblasts** – the majority in Donetsk (31%), Kharkivska (23%), Khersonska (18%), Sumska (9%) and Dnipropetrovska (6%).

For more information, see UNHCR's shelter factsheet [here](#).

EU, UNDP, and UNHCR join in forum on integration of internally displaced people in Chernivtsi

The European Union, UNDP, and UNHCR supported a forum focusing on the integration of internally displaced people (IDPs) in Chernivetska oblast. The initiative to organize the Forum stemmed from Chernivtsi City Council and the IDP Councils, which address the needs of displaced men, women, and children.

According to the Department of Social Policy of the Chernivtsi City Council, IDPs account for 10 per cent of the region's population, or approximately 80,000 people, including over 40,000 women with children, elderly people, and people with disabilities. UNDP and UNHCR, in collaboration with its partners, facilitates platforms such as this forum to bolster the engagement of IDPs in local decision-making.

As an outcome of the forum, recommendations were passed concerning development of the IDP Council system, drawing upon shared practices and suggestions presented at the event. Read more [here](#).



© Artem Hetman / UNDP in Ukraine

Protection

- As Protection Cluster lead, UNHCR is coordinating support to authorities who are organizing evacuations of people from frontline areas, for example by mapping the capacity of collective sites to host evacuees with specific vulnerabilities. UNHCR and partners are also providing direct support to evacuees, including essential items and cash assistance. During March, 460 evacuees from villages close to the border in Sumska oblast received cash assistance through UNHCR's partner R2P, with enrolment expected to continue in view of further evacuations. In Chernivtsi, UNHCR's partner Rokada met a group of evacuees at the train station and coordinated with local authorities for transportation to a renovated collective site. The group received psychosocial support and is being enrolled in UNHCR's cash assistance programme. Similarly in Rivnenska oblast, Rokada is [providing](#) psychosocial support to newly arrived evacuees from Donetska oblast, including children and people with disabilities, and assisting people with transportation, access to medical services, and essential relief items. Meanwhile, recent evacuees from Velykoburlutska hromada (Kharkivska oblast) who are staying in temporary accommodation in Pokatylivka village, Dnipropetrovska oblast, [received](#) essential items through our partner Proliska to help improve their living situation.
- On 8 April, the international community marked [International Roma Day](#). UNHCR and local partner NEEKA [opened](#) a second Roma community centre

(Roma hub) on 10 April in Berehove, Zakarpatska oblast. This follows the [opening](#) of a Roma Hub in Mukachevo earlier in February 2024. UNHCR and NEEKA supported the renovation and refurbishment of both centres. The hubs will work as multifunctional spaces to support Roma communities, in particular Roma women and girls, complementing the Government of Ukraine's National Roma Strategy.

Cash assistance

- As of end-March 2024, UNHCR has distributed multi-purpose cash assistance to **95,181** war-affected people and IDPs, returnees, and people with specific vulnerabilities to help cover the costs of basic items like food, medicines, clothes, accommodation and utilities. A total of **\$29.3 million** in multi-purpose cash assistance has been disbursed so far in 2024.
- In early April, UNHCR disbursed the first round of financial support to more than **74,000 families** who are hosting almost 190,000 IDPs as part of the **Prykhystok programme**, managed by the Ministry of Reintegration of the Temporarily Occupied Territories of Ukraine. This programme was initially launched in March 2022 as an important and comprehensive social project to provide free housing for IDPs. In agreement with the Ministry of Reintegration – and as per a Memorandum of Understanding [signed](#) in December 2023 – UNHCR is expanding its support to the Prykhystok programme with a total of **\$15 million** in 2024. Read more [here](#).



© UNHCR

Borodianka community gathers to discuss needs and plan for solutions and recovery steps

On 2 April, UNHCR together with UN partners and humanitarian agencies organized an initial consultation with local actors in Borodianka (Kyivska oblast) to discuss the community's needs and plan for solutions and recovery steps. The consultation was organized as part of the **Community Planning for Durable Solutions and Recovery Working Group** initiative, which UNHCR is co-leading jointly with IOM and UNDP, under the leadership of the UN Resident Coordinator. The event showcased existing initiatives that are supporting local recovery in the hromada and community, and facilitated a participatory consultation process to inform planning related to durable solutions and recovery across key thematic areas. See more [here](#).

After the attacks: how UNHCR and partners help people like Valentyna

In the second largest city of Ukraine, Kharkiv, hardly a day goes by without a devastating aerial attack that leaves in its wake shattered lives and damaged homes. The signs of shelling are visible everywhere: black holes in the walls and broken windows have become the usual scenery in Kharkiv. The multi-storey buildings that are home to hundreds of people are heavily impacted.

One of such attacks in January 2024 severely damaged the apartment of 82-year-old Valentyna, living at the top floor. Even though the broken windows were swiftly closed with wooden boards provided by UNHCR's local NGO partner Proliska, the cold crept in through the cracks in the roof, forming icicles on the ceiling and making the apartment uninhabitable.

Valentyna and her husband were forced to move out and stay with their relatives. She still visits her house regularly to empty the buckets of water coming through the roof. To help her overcome the trauma and start the complex process of applying for state compensation, Proliska provided Valentyna with psychosocial and legal assistance.

"I was born in 1942 and my mother told me how she hid me in a cellar during the Second World War. I hope to stay alive a little bit more," Valentyna said. Read more [here](#).



Valentyna's apartment in Kharkiv was severely damaged by the Russian missile attack on 2 January 2024. ©UNHCR/Iryna Tymchyshyn

FUNDING UPDATE | 2024

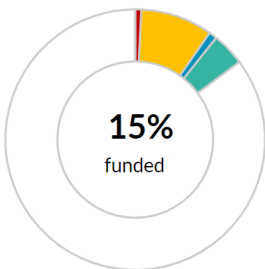
UKRAINE

as of 31 March 2024

\$598.9 million

UNHCR's financial requirements 2024

- Tightly earmarked
- Earmarked
- Softly earmarked (indicative allocation)
- Unearmarked (indicative allocation)
- Funding gap (indicative)



UNHCR is grateful for the support from our top government donors and for the generous contributions from individuals and the private sector. Given the immense humanitarian needs, UNHCR continues to seek support to deliver assistance inside Ukraine. For more information, see [Ukraine Situation: UNHCR's 2024 plans and financial requirements](#).

FOR MORE INFORMATION:

- Visit Ukraine's [Operational Data Portal](#) for more information products [here](#).
- UNHCR's [Regional Flash Update](#) on the Ukraine situation can be found [here](#).
- [Ukraine Protection Cluster Response Dashboard](#) can be found [here](#).
- [CCCM Cluster Collective Sites Mapping](#) [here](#)
- [Shelter Cluster Response Dashboard](#) [here](#).

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Contact **UNHCR's Hotline 0-800-307-711** for feedback and advice on assistance and services.