

Terms of Reference

Goodwill Ambassador Team - Project Support Internship

Project Title: Goodwill Ambassador Team
Organisation: UNHCR
Job Title: Goodwill Ambassador Team – Project Support Intern
Duty Station: London, UK
Duration: 6 months
Type: Internship

Background Information

Established in December 1950, UNHCR is mandated to lead and coordinate international action to protect and assist refugees. In more than five decades, UNHCR has helped more than 50 million people restart their lives. Today, UNHCR staff in more than 120 countries continue to help and protect millions of refugees, returnees, internally displaced and stateless people.

Based in UNHCR's offices at London, England, this is a unique opportunity to gain experience within the UN system as part of UNHCR's Division of External Relations, specifically working within the Goodwill Ambassador team. The role will provide insight and experience in communication and relationship management functions as well as administration and team support within the context of an international humanitarian organization. It sits alongside a second intern role, focused more on PR, including social media.

Ongoing projects and campaigns are at the heart of the Goodwill Ambassador team's day-to-day work. The role of the Project Support Intern will involve supporting the external relations officers with the preparation and organisation of projects involving high profile supporters, including World Refugee Day, the #WithRefugees Campaign and the Nansen Refugee Award. The role will also involve working in partnership with the PR/ social media intern, assisting with the coordination of various logistical aspects of each project.

Duties and Responsibilities

- Assisting with the planning, execution and follow-up of projects and missions, including helping to organise travel arrangements, drafting research and attending relevant meetings
- Supporting event management, including liaising with various partners, organising logistics and prospecting
- Support with archiving and storing photo and video assets
- Preparing, drafting and formatting documents and presentations as required
- Online research relating to celebrity supporters and prospects
- Supporting social media initiatives relating to celebrity supporters
- Management of email, filing, and administrative duties as required
- Complete ad-hoc tasks as assigned by colleagues and senior staff

Required Skills

- Excellent written and verbal communication and interpersonal skills are essential
- Strong experience with online research and knowledge of digital and social media essential
- Strong team player
- Experience with Microsoft Word, Excel, PowerPoint and basic administrative skills
- Flexibility, organizational skills, ability to work quickly under pressure and juggle multiple tasks are essential
- A proactive approach to work with a proven ability to work independently and problem solve

- Background or interest in refugee issues and/or international relations welcome
- Fluency in English required; a second UN language welcome, notably French, Spanish and/or Arabic
- Be a strong communicator, including advanced writing and editing skills
- Have strong research skills
- Knowledge of digital media, content management systems or other web based applications
- Be available to work full time (40 hours) for a six-month period

Eligibility

In order to be considered eligible for the internship, the following criteria must be fulfilled:

- You must be a recent graduate or current student in a graduate/undergraduate school programme from a university or higher education facility accredited by UNESCO.
- You will have completed at least two years of undergraduate studies in a field relevant or of interest to the work of the organisation.

An individual whose father, mother, son, daughter, brother or sister is a staff member of UNHCR, including a Temporary Appointment holder or a member of the Affiliate Workforce, is not eligible for an internship.

Location:

The selected Goodwill Ambassador Team Project Support intern will be based with the team in London, UK.

Conditions:

The selected intern will be expected to begin on Monday 11th February 2019 and be available for 6 months. The role is full time 9.00am to 5.30 pm Monday to Thursday and 9:00am to 3:00pm Friday.

To Apply:

Interested applicants should submit their (1) letter of motivation, (2) CV, (3) [P11 form](#) (click for form) and (4) testimonials/degrees/certificates to pall@unhcr.org and pavlyuk@unhcr.org indicating "Goodwill Ambassador Project Support Internship" in the subject of the email. Please ensure you indicate how your skills and experience relate to the duties required.

The deadline for applications is Midday on Wednesday 2nd January 2019.

Due to a high volume of applications, only successful candidates will be contacted.

Interviews will take place on 9th – 10th January 2019.