









JFS Migrant Shelter – Guest Services Agreement

Jewish Family Services (JFS) is a client-centered organization in San Diego committed to helping the community at large. We are operating a Migrant Shelter to assist families like yours. It is important that you know that you are no longer detained and that you are here of your own free will. By continuing, there are FREE services that will be provided in this shelter.

	Medical Assessment		Phone Call to Country of Origin and Point of Contact
	Clean Change of Clothes		Case Management and Resource Coordination
	Cot/Bed and Blanket		Travel Coordination
	3 Daily Meals (8:00AM, 1:00PM, 6:00PM), Shower		Transportation to Mode of Travel

During your time at this shelter, it is very important that you and your family members follow the shelter rules mentioned below:

_____ I will speak in respectful tones, respect the space of others (guests & staff) by refraining from the use of vulgar or derogatory language.

_____ I will create a safe and caring environment and understand that the use or possession of illegal drugs in this shelter is unacceptable.

_____ I will respect the safe space of others and will take the necessary precautions to prevent the spread of infectious disease.

_____ I will limit behaviors that may result in injuries that could potentially affect traveling plans of other guests.

_____ I understand in case of an injury or illness during my stay at the shelter, staff will respond as appropriate for the injury or illness.

_____ I will take care of my child/children and understand they must always be supervised.

_____ I will take care of my belongings and respect the property of others; I will never engage in theft or destruction.

_____ I understand it is everyone's responsibility to keep the shelter clean and I will pick up after myself.

_____ I will respect the privacy and confidentiality of others and will avoid taking pictures of other guests or places that may compromise the location of the shelter. If the location is shared through Facebook, WhatsApp or any other means of communication, services may be denied to my family and me.

_____ I understand I must speak with Case Management Staff before purchasing travel tickets, to ensure transportation arrangements are made from the hotel to the airport /bus station.

_____ I understand I have the option to refuse services offered by the shelter at any moment, if I decide to refuse services/leave the shelter, shelter services will no longer be available to my family.

_____ I waive any rights to tenancy and/or relocation benefits for myself and all members of my family.

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By choosing to remain in the Shelter and accept the above-mentioned services, I, _____
(Full Legal Name), understand that I will take necessary steps to protect confidential, sensitive, and proprietary information and will not use that information in any way that goes against the interests of Jewish Family Services (JFS).

I understand that I am responsible for my immigration documents, my monitor and batteries. I understand that I will do everything in my power to ensure that I do not lose any of these objects or take those of another person intentionally or accidentally. I also understand that the above-mentioned services are the only services I will receive and any other services not on the list will not be provided. I understand that any action on my part that affects the work or mission of the JFS Migrant Shelter, may result in an early termination of these free services.

This information has been provided to my family and I in our native language, verbally.

Head of Household Signature

Head of Household Printed Name

Date

Staff/Volunteer Signature

Staff/Signature Printed Name

Date